

**TARIFF DISTRIBUTION**

FILE PACKAGE NO.: FL-18-0035

DATE: November 1, 2018

STATE: FLORIDA

EFFECTIVE DATE: 11/01/2018

TYPE OF DISTRIBUTION: Approved

PURPOSE: TDM to IP Transition (Guidebook) (Hurricane Irma)

<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
G002	65	0009
G002	65.1	0000
G002	65.2	0000
G2 Cont. (pg)	4	0004
G Subj. Indx (pg)	20	0008
H002	72	0005
H002	73	0000
H2 Cont. (pg)	4	0003
H Subj. Indx (pg)	6	0002

---

## A2. GENERAL TERMS AND CONDITIONS

### CONTENTS

<b>A2.10 Special Promotions</b>	33	
A2.10.1 Terms and Conditions	33	
A2.10.2 Descriptions	33	
<b>A2.11 Trademarks and Servicemarks Protection</b>	63	
A2.11.1 Use of Trademarks and Servicemarks	63	
<b>A2.12 Comprehensive Discounts</b>	63	
<b>A2.13 Reserved for Future Use</b>	64	
<b>A2.14 Customer Agents</b>	64	
A2.14.1 General	64	
A2.14.2 Responsibility of Agent	64	
A2.14.3 Warranty and Liability of Agent	64	
A2.14.4 Proof of Authority	64	
<b>A2.15 Waiver of Nonrecurring Charges for Customers with Subvoice Grade Private Lines and Local Area Data Channels</b>	64	
<b>A2.16 Reserved for Future Use</b>	64	
<b>A2.17 Reserved for Future Use</b>	65	
<b>A2.18 TDM to IP Transition</b>	65	(T)
A2.18.1 <i>King's Point Wire Center (DLBHFLKP) Trial</i>	65	(T)
A2.18.2 General TDM to IP Transition Provisions	65.1	(N)
<b>A2.19 Reserved for Future Use</b>	65.2	(T)
<b>A2.20 Cost Assessment Charge (CAC)</b>	65.2	(T)
<b>A2.21 Reserved for Future Use</b>	65.2	(T)
<b>A2.22 Storm Recovery Fee</b>	66	
A2.22.1 General	66	
<b>A2.23 Major Disaster Relief Plan</b>	66	
A2.23.1 General	66	

---

## A2. GENERAL TERMS AND CONDITIONS

### A2.18 TDM to IP Transition

(T)

#### A2.18.1 King's Point Wire Center (DLBHFLKP) Trial

(T)

- A. Effective February 16, 2016, business subscribers served by the King's Point Wire Center service area, which is a part of the Delray Beach exchange, will participate in the Technology Transition Trial. Certain business service offerings will no longer be available for new installations in the King's Point Wire Center serving area. Services grandfathered as a result of this Trial will be obsoleted as specified in A100.1 of this Guidebook and B100.1 of the Private Line Guidebook.
- B. Effective October 14, 2016, certain previously grandfathered (obsolete) business offerings will be withdrawn in the King's Point Wire Center. Services withdrawn in this Trial will also be specified in A100.1 of this Guidebook and B100.1 of the Private Line Guidebook, as appropriate.  
Effective September 30, 2017, certain previously grandfathered (obsolete) business offerings will be withdrawn in the King's Point Wire Center. Services withdrawn in this Trial will also be specified in A100.1 of this Guidebook and B100.1 of the Private Line Guidebook, as appropriate.
- C. The applicable terms and conditions for the trial shall be determined by the Company and the Company reserves the right to alter these terms and conditions at its discretion with appropriate notifications.

(M)

## A2. GENERAL TERMS AND CONDITIONS

### A2.18 TDM to IP Transition (Cont'd)

(T)

#### A2.18.2 General TDM to IP Transition Provisions

(N)

As a result of evolving network technology, the Company is able to offer new, advanced services. At the same time, certain older services will no longer be available in some geographic areas, as those services are no longer technically or economically feasible. The table below identifies services that have been withdrawn, by wire center and exchange, along with additional information related to these service withdrawals.

(N)

<u>Product Name</u>	<u>Reference</u>	<u>Wire Center</u>	<u>Exchange</u>	<u>Other Information</u>	
Flat Rate Service, PBX Trunks	A3.4	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Auxiliary Line Service (Inward Service)	A3.4	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Rotary Service (Trunks)	A3.6	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Trunk Side Access Facility	A3.28	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Network Access Service (Trunks)	A3.35	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Foreign Exchange Service	A9.1	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Foreign Central Office Service	A9.2	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Direct-In-Dialing (DID) to Customer-Premises Located Switching Systems (Lines and Trunks)	A12.7	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Extension Services	A13.1	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Apartment Door Answering Service (ADAS)	A13.3.1	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Dormitory Communications Service	A13.13	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Toll Terminals	A13.14	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Hot Line Service	A13.56	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Derived Data Channel Service	A29.1	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Data Transport Access Channel Service	A29.2	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
ISDN Business Service (IBS)	A42.1	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Primary Rate ISDN	A42.3	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
BellSouth Channelized Trunks	A43.1	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
BellSouth Remote Access Service	A47.1	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Outward WATS	A119.5.3	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
ISDN – Residence Service	A142.2	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)

**A2. GENERAL TERMS AND CONDITIONS**

**A2.19 Reserved for Future Use**

(M)

**A2.20 Cost Assessment Charge (CAC)**

(M)

A. A Cost Assessment Charge (CAC) is assessed on a per line or trunk basis as shown below for residence and business customers. The CAC is also assessed on a percentage basis against all billed revenue for business customers subscribing to transport services. The CAC is established to recover property taxes (from business customers) as well as ongoing costs associated with the administration of Local Number Portability (from line- and trunk-based services from residence and business customers). This charge is not a tax or fee that the government requires AT&T to collect from customers. The CAC does not apply to 911 Services, Coin Services, Lifeline, or any of the following account types: Federal, State and Local Government accounts; Resale accounts; or accounts designated by the Company as Wholesale.

	<b>Monthly Rate</b>	<b>USOC</b>	
1. Cost Assessment Charge (CAC)			(M)
(a) Each Local Exchange Service line			(M)
Residence	<b>\$0.52</b>	<b>C8RCC</b>	(M)
Business	<b>1.71</b>	<b>C8RCD</b>	(M)
(b) Each Primary Rate ISDN (PRI)	<b>8.55</b>	<b>C8RCE</b>	(M)
(c) Each PBX trunk	<b>15.39</b>	<b>C8RCG</b>	(M)
(d) Each Centrex Station line	<b>1.71</b>	<b>C8RCD</b>	(M)
(e) Each Basic Rate ISDN (BRI)			(M)
Residence	<b>0.52</b>	<b>C8RCC</b>	(M)
Business	<b>1.71</b>	<b>C8RCD</b>	(M)
(f) Transport services	<b>1.74%</b>	<b>NA</b>	(M)
BellSouth Metro Ethernet Service			(M)

**A2.21 Reserved for Future Use**

(M)

## SUBJECT INDEX

### T.

SUBJECT	SECTION	(N)
TDM to IP Transition .....	A2	(N)
Telecommunications Service Priority (TSP) System .....	A13.50	
Telephone Answering Service Facilities .....	A108	
AUTOTAS Answering System Concentrator (Obsoleted).....	A108.4	
Telephone Answering Service Listing .....	A6.7.20, A8.2.5	
Telephone Number Change - Service Charge - See Line Change Charge .....	A4.2.3, A4.3.1	
Terminal Equipment .....	A15.2	
Obsolete .....	A115.1	
Termination Charge .....	A2.4.10	
Termination of Service .....	A2.3.17	
Terms and Conditions Applicable to Listings .....	A6.1	
Terms and Conditions for Central Office Concentrator Service .....	A8.3.2	
Terms and Conditions for Foreign Exchange Service .....	A9.1.3	
Three-Digit Dialing Service (N11) .....	A39.1	
Three-Way Calling .....	A13.9	
Three-Way Calling with Transfer .....	A13.9	
Time and Material Charging (See Premises Work Charge) .....	A4.2.5	
Timing of Calls for WATS .....	A119.5.15	
Titles and Suffixes .....	A6.7.21	
Toll Discount - Hearing Impaired .....	A18.3.1	
Toll Terminals .....	A13.14	
TouchStar Service .....	A13.19	
Trade Name .....	A6.2.3	
Transfer of Service Between Subscribers .....	A2.3.7	
Transit Traffic Service .....	A16.1	
Transmitting Messages .....	A2.2.8	
Tribal Lifeline .....	A3.31.4	
Tribal Link-Up .....	A4.7	
Trunk Lines .....	A11.2	
Business (Commercial) .....	A11.2.2	
Residence .....	A11.2.3	
Two Point Service (Obsoleted) .....	A118.1	
Two-Tier Payment Plan (Obsoleted) .....	A122.1	
Two-Tier Transition to Variable Term Payment Plan (VTPP) (Obsoleted) .....	A22.2	
Types and Descriptions for Foreign Exchange Office Service .....	A9.1.2	

---

## B2. TERMS AND CONDITIONS

### CONTENTS

<b>B2.12</b>	<b>Reserved for Future Use</b>	70	
<b>B2.13</b>	<b>Reserved for Future Use</b>	70	
<b>B2.14</b>	<b>Customer Agents</b>	70	
B2.14.1	General	70	
B2.14.2	Responsibility of the Agent	70	
B2.14.3	Warranty and Liability of Agent	71	
B2.14.4	Proof of Authority	71	
<b>B2.15</b>	<b>Waiver of Nonrecurring Charges for Customers with Subvoice Grade Private Lines and Local Area Data Channels</b>	71	
<b>B2.16</b>	<b>Reserved for Future Use</b>	71	
<b>B2.17</b>	<b>Reserved for Future Use</b>	71	
<b>B2.18</b>	<b>TDM to IP Transition</b>	72	(T)
B2.18.1	<i>King's Point Wire Center (DLBHFLKP) Trial</i>	72	(T)
B2.18.2	General TDM to IP Transition Provisions	72	(N)
<b>B2.19</b>	<b>Reserved for Future Use</b>	73	(T)
<b>B2.20</b>	<b>Reserved for Future Use</b>	73	(T)
<b>B2.21</b>	<b>Reserved for Future Use</b>	73	(T)
<b>B2.22</b>	<b>Storm Recovery Fee</b>	73	(T)
B2.22.1	General	73	(T)

**B2. TERMS AND CONDITIONS**

**B2.18 TDM to IP Transition** (T)

**B2.18.1 King's Point Wire Center (DLBHFLKP) Trial** (T)

- A. Effective February 16, 2016, business subscribers served by the King's Point Wire Center service area, which is a part of the Delray Beach exchange, will participate in the Technology Transition Trial. Certain business service offerings will no longer be available for new installations in the King's Point Wire Center serving area. Services grandfathered as a result of this Trial will be obsoleted as specified in B100.1 of this Guidebook and A100.1 of the General Exchange Guidebook.
- B. Effective October 14, 2016, certain previously grandfathered (obsolete) business offerings will be withdrawn in the King's Point Wire Center. Services withdrawn in this Trial will also be specified in B100.1 of this Guidebook and A100.1 of the General Exchange Guidebook, as appropriate.

Effective September 30, 2017, certain previously grandfathered (obsolete) business offerings will be withdrawn in the King's Point Wire Center. Services withdrawn in this Trial will also be specified in B100.1 of this Guidebook and A100.1 of the General Exchange Guidebook, as appropriate

- C. The applicable terms and conditions for the trial shall be determined by the Company and the Company reserves the right to alter these terms and conditions at its discretion with appropriate notifications.

**B2.18.2 General TDM to IP Transition Provisions** (N)

As a result of evolving network technology, the Company is able to offer new, advanced services. At the same time, certain older services will no longer be available in some geographic areas, as those services are no longer technically or economically feasible. The table below identifies services that have been withdrawn, by wire center and exchange, along with additional information related to these service withdrawals. (N)

<u>Product Name</u>	<u>Reference</u>	<u>Wire Center</u>	<u>Exchange</u>	<u>Other Information</u>	
Sub Voice Grade Services –	B3.2.1	BGPIFLMA	Big Pine	Entire Wire Center	(N)
Series 1000 Channels		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Voice Grade Service -	B3.2.2	BGPIFLMA	Big Pine	Entire Wire Center	(N)
Series 2000		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
SynchroNet Service	B7.2	BGPIFLMA	Big Pine	Entire Wire Center	(N)
		SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)
Series 1100 Channels,		BGPIFLMA	Big Pine	Entire Wire Center	(N)
Intraexchange - IntraLATA	B103.1.2	SGKYFLMA	Sugar Loaf	Entire Wire Center	(N)

**B2. TERMS AND CONDITIONS**

**B2.19 Reserved for Future Use** (M)

**B2.20 Reserved for Future Use** (M)

**B2.21 Reserved for Future Use** (M)

**B2.22 Storm Recovery Fee** (M)

**B2.22.1 General** (M)

A. Pursuant to the Florida Public Service Commission’s decision in Docket No. 06598-TL, a monthly Storm Recovery Fee may be imposed on Private Line Services for the recovery of intrastate costs and expenses related to repairing, restoring, or replacing lines, plant or facilities damaged by a specific storm or multiple storms during a specified storm season. Access line equivalents include activated channels on Private Line services. This fee may be applied for a maximum of twelve (12) months. (M)

B. The following will apply from February 2, 2007 to February 1, 2008: (M)

1. Storm Recovery Fee (M)

(a) Per activated channel	<b>Monthly Fee</b>	<b>USOC</b>	(M)
	<b>\$.50</b>	<b>NA</b>	

**SUBJECT INDEX**

**T.**

<b>SUBJECT</b>	<b>SECTION</b>
TDM to IP Transition .....	B2
Telecommunications Service Priority (TSP) System .....	B2
Telemetry/Alarm Bridging Service .....	B3
Temporary Surrender of Private Line Service .....	B2
Terminal Equipment, Grandfathered .....	B2
Termination Charges, Application of .....	B5
Test Equipment, Connections of .....	B2
Transfer of Rights and Obligations .....	B2
Transfer of Service .....	B2
Transmission	
Alternate Use .....	B2
Simultaneous Use .....	B2
Trouble Location Charge .....	B2

(N)

**U.**

Use .....	B2
Unlawful Purposes .....	B2
Undertaking of the Company .....	B2

**V.**

Violation of Terms and Conditions .....	B2
Voice Communicating Equipment .....	B4
Voice Grade Service, Series 2000 .....	B3
Voice Terminal Equipment .....	B2

**W.**

<b>SUBJECT</b>	<b>SECTION</b>
Wired Music Channels .....	B103
Work Performed Outside Regular Working Hours .....	B2

**X.**

**Y.**

**Z.**