

TARIFF DISTRIBUTION

FILE PACKAGE NO.: FL-18-0007

DATE: January 2, 2018

STATE: FLORIDA

EFFECTIVE DATE: 01/01/2018

TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase business and residence Directory Assistance (DA) Service Charge.

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
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A3. BASIC LOCAL EXCHANGE SERVICE

A3.9 Directory Assistance Service

A3.9.1 General

A. The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.

A3.9.2 Rates and Charges

A. Directory Assistance - request of a telephone number - (maximum of three requests per call.)

	Rate	USOC	
1. Within the Company's local calling area for the originating line			
(a) Per Call	\$2.49	NA	(1)
2. Outside the Company's local and LATA/NPA serving areas for the originating line ¹			
(b) Per Call	2.49	NA	(1)
B. Directory Assistance for Public Service Providers			
1. All calls to Directory Assistance			
(a) Per Call	.35	NA	
C. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use a telephone directory due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of directory service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.			

Note 1: No allowances, exemptions, or exceptions apply. This service is available where technically feasible.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.6 Reserved for Future Use

A18.7 Directory Assistance Service

A18.7.1 General

The Company furnishes directory assistance for the purpose of aiding subscribers in obtaining telephone numbers.

A18.7.2 Rates and Charges

A.	Directory Assistance - request of a telephone number (maximum of three requests per call)	Rate	USOC	
	1. Outside the Company's local calling area but within the Company's LATA/NPA serving area for the originating line			
	(a) Per Call	\$2.49	NA	(1)
	2. Outside the Company's local calling and LATA/NPA serving areas for the originating line ¹			
	(b) Per Call	2.49	NA	(1)
B.	Directory Assistance for Public Service Providers			
	1. All calls to Directory Assistance			
	(a) Per Call	.35	NA	
C.	Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use the Company's Listing Information System due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of listing service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.			

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