## **TARIFF DISTRIBUTION**

FILE PACKAGE NO.: FL-17-0082

DATE:		December 1, 2017
STATE:		FLORIDA
EFFECTIVE DATI	Ξ:	12/01/2017
TYPE OF DISTRIE	BUTION:	Approved
PURPOSE:	Modify Call Tracing	
TARIFF SECTIO	N PAGE NUM 29	<b><u>BER</u> <u>PAGE</u></b> 000

PAGE REVISION 0001

(C)

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

## A13.19 TouchStar Service (Cont'd)

## A13.19.2 Definitions of Feature Offerings (Cont'd)

E. Call Block

This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to *Selective* Call Forwarding and/or *Personalized Ring 6* and the same telephone numbers appear on those screening lists, Call Block will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified. Additionally, this feature will not block calls from coin or cellular telephones or operator assisted calls.

F. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact *their local law enforcement agency* for further action. The customer is not provided the traced number. At the customer's request, the Company will provide assistance and support. If the customer pursues with law enforcement, the Company will provide the call tracing information to law enforcement.

Only calls from within the same TouchStar service capable area are traceable using Call Tracing.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

If the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

Call Tracing is available to residence and business customers as follows: (a) monthly subscription, or (b) per activation/occasion. If the customer elects to subscribe to Call Tracing on a monthly basis, unlimited access to the feature is provided with no additional charge for each activation. Where facilities permit, any customer may utilize Call Tracing on a non-subscription basis with a per occasion charge for each successful activation of the feature.

Subject to the availability of facilities, access to usage based Call Tracing can be restricted at the customer's request at no charge.

G. Caller ID - Basic (Number Delivery)

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.