

TARIFF DISTRIBUTION

FILE PACKAGE NO.: FL-17-0074

DATE: October 1, 2017

STATE: FLORIDA

EFFECTIVE DATE: 10/01/2017

TYPE OF DISTRIBUTION: Approved

PURPOSE: This update changes multiple sections of the guidebook in support of directory cessation efforts in FL.

| <u>TARIFF SECTION</u> | <u>PAGE NUMBER</u> | <u>PAGE REVISION</u> |
|------------------------------|---------------------------|-----------------------------|
| G001 | 8 | 0002 |
| G001 | 11 | 0002 |
| G001 | 12 | 0002 |
| G001 | 13 | 0003 |
| G001 | 15 | 0003 |
| G002 | 3 | 0002 |
| G002 | 8 | 0003 |
| G002 | 9 | 0002 |
| G002 | 10 | 0002 |
| G003 | 36 | 0002 |
| G003 | 39 | 0002 |
| G003 | 40 | 0004 |
| G003 | 42 | 0003 |
| G004 | 3 | 0001 |
| G006 | 1 | 0003 |
| G006 | 2 | 0002 |
| G006 | 3 | 0001 |
| G006 | 4 | 0004 |
| G006 | 5 | 0004 |
| G006 | 6 | 0001 |
| G006 | 7 | 0001 |
| G006 | 8 | 0001 |
| G006 | 9 | 0002 |
| G006 | 10 | 0003 |
| G006 | 11 | 0002 |
| G006 | 12 | 0002 |
| G006 | 13 | 0001 |
| G006 | 14 | 0001 |
| G007 | 2.1 | 0001 |
| G012 | 1 | 0002 |

| | | |
|-----------------|------|------|
| G012 | 3 | 0002 |
| G012 | 13 | 0002 |
| G012 | 14 | 0002 |
| G012 | 18 | 0002 |
| G012 | 37 | 0002 |
| G012 | 42 | 0002 |
| G013 | 19 | 0013 |
| G013 | 23 | 0003 |
| G013 | 25 | 0004 |
| G013 | 52 | 0002 |
| G013 | 75 | 0004 |
| G013 | 78 | 0002 |
| G013 | 79 | 0002 |
| G013 | 83 | 0004 |
| G018 | 20 | 0007 |
| G023 | 5 | 0002 |
| G023 | 7 | 0002 |
| G035 | 1 | 0002 |
| G042 | 51 | 0004 |
| G103 | 41 | 0002 |
| G103 | 49.1 | 0013 |
| G106 | 1 | 0001 |
| G112 | 128 | 0002 |
| G112 | 137 | 0002 |
| G112 | 205 | 0002 |
| G112 | 212 | 0002 |
| G112 | 222 | 0002 |
| G112 | 264 | 0002 |
| G112 | 328 | 0002 |
| G112 | 360 | 0002 |
| G112 | 419 | 0002 |
| G112 | 429 | 0002 |
| G112 | 459 | 0002 |
| G112 | 528 | 0002 |
| G112 | 560 | 0002 |
| G112 | 570 | 0001 |
| G112 | 625 | 0002 |
| G112 | 632 | 0002 |
| G113 | 5 | 0002 |
| G113 | 8 | 0002 |
| G113 | 20 | 0002 |
| G119 | 13 | 0002 |
| G119 | 17 | 0002 |
| G139 | 2 | 0002 |
| G106 Cont. (pg) | 1 | 0001 |
| G119 Cont. (pg) | 1 | 0001 |

| | | |
|-------------------|----|------|
| G6 Cont. (pg) | 1 | 0002 |
| G6 Cont. (pg) | 2 | 0001 |
| G13 Cont. (pg) | 2 | 0003 |
| G Subj. Indx (pg) | 9 | 0002 |
| G Subj. Indx (pg) | 13 | 0003 |
| G Subj. Indx (pg) | 14 | 0003 |
| G Subj. Indx (pg) | 20 | 0006 |

A1. DEFINITION OF TERMS

DEMARICATION POINT

Demarcation Point is the point of physical interconnection (connecting block, terminal strip, jack, protector or remote isolation device) between the telephone network and the customer's premises wiring. This point is part of the telephone network, provided and maintained by the Company. The location of this point is:

- a. Single Line/Single Customer Building - Either at the point of physical entry to the building or a junction point as close as practicable to the point of entry.
- b. Single Line/Multi Customer Building - The multiunit premises owner shall determine whether there shall be a single demarcation point location for all customers or separate such locations for each customer. Provided, however, that where there are multiple demarcation points within the multiunit premises, a demarcation point for a customer shall not be further inside the customer's premises than a point 30 cm (12 in) from where the wiring enters the customer's premises, or as close thereto as practicable.
- c. Multi Line Systems - At a point within the same room and within 25 feet of the FCC registered terminal equipment

DIRECT CURRENT SUPPLY

Electrical energy for talking and signaling purposes, other than ringing.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY ASSISTANCE/DIRECTORY ASSISTANCE CALL COMPLETION

Directory Assistance/Directory Assistance Call Completion (DA/DACC) is a service which provides the customer a Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address. This service is for use by Mobile Service Providers (MSPs) and is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Service Office (MTSO) and the Company location where DA/DACC is provided.

(D)

(M)

(M)

(M)

(M)

(M)

DISK ETTE ANALYZER BILL (DAB) SERVICE

Provides monthly telephone bills on floppy diskettes. Allows customers to sort and summarize bill detail based upon criteria of their choosing.

A1. DEFINITION OF TERMS

EXTENDED AREA SERVICE

A type of telephone service furnished under guidebook provisions whereby subscribers of a given exchange may complete calls to and, where provided by the guidebook, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

FLAT RATE SERVICE

See "Exchange Service"

FOREIGN CENTRAL OFFICE MILEAGE

See "Mileage Charge"

FOREIGN CENTRAL OFFICE SERVICE

See "Exchange Service"

FOREIGN EXCHANGE LISTING

See "Listing"

FOREIGN EXCHANGE MILEAGE

See "Mileage and Zone Charge"

FOREIGN EXCHANGE SERVICE

See "Exchange Service"

FULLY PARTITIONED

A description of a shared switching system which does not permit or provide local service access sharing or resale or intercom calling between unaffiliated entities.

HOME NUMBER PLAN AREA (HNPA)

The Number Plan Area (NPA) where an end user is located.

HOST OFFICE

The term "Host Office" denotes an electronic switching system which provides call processing capabilities for one or more Remote Modules or Remote Systems.

INCOMPLETE CALL ATTEMPT

Calls that are not completed due to insufficient answering capability. Call attempts are considered incomplete if the calling party receives a busy signal, a ring with no answer, or a recorded message stating network difficulty in completing the call, number changed, number invalid, number not in service, or number not assigned.

INDENTED LISTING

Indented listings are used where a subscriber has more than one listing for service under the same name at one or more locations.

INITIAL CHARGE

See "Installation Charge"

(T)

A1. DEFINITION OF TERMS

INITIAL SERVICE PERIOD

The minimum period of time for which service, facilities and equipment are provided.

INSTALLATION CHARGE

A nonrecurring charge applying to the provision of certain items of equipment or facilities as distinguished from the service connection charge applicable for establishment of basic telephone service. The installation charge is normally associated with optional service features and may sometimes be called an "initial" charge.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

Integrated Services Digital Network (ISDN) is a network architecture supporting Digital Telecommunications services which are user selectable through a common access at a standard interface.

INTRASYSTEM WIRING

Intrasytem wiring includes all cable and wiring and its associated components (e.g., connecting blocks, terminal boxes, conduit between buildings, support structure, etc.) which connect a system's station components to one another or to the common equipment of a PBX, key or similar system.

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with subscribers' exchange service. A joint user is a person, firm or corporation sharing the subscribers' exchange service in accordance with guidebook provisions, but who would not otherwise be entitled to the use of the service.

LATA

See "Local Access and Transport Area"

LIFELINE

A low-income assistance program, available to qualified residential subscribers, which reduces monthly charges for local service through credits supported by federal and Company funds.

LINE

See "Exchange Access Line"

LINE CONCENTRATOR

An item of registered terminal equipment that enables two or more PSP instruments to obtain access, through manual or automatic switching, to the same PSP trunk but denies connection to the same trunk at the same time. Such equipment may be used only in confinement facilities and only with the express written consent of the administration of the confinement facility.

LINK

The term "Link" refers to the use of a single local channel and/or an interoffice/interexchange channel as one segment (partial channel) of a 2 point or multipoint arrangement when at least one other segment of the service arrangement is served by MegaLink service, MegaLink Light service, MegaLink Plus service, MegaLink channel service or LightGate service.

LINK-UP

A low-income assistance program, available to qualified residential subscribers, which reduces charges for connection of service through credits supported by federal funds.

LISTING

The publication in the Company's directory (*where available*) and/or information records of information relative to a subscriber's telephone number, by which telephone users are enabled to ascertain the call number of a desired station.

- a. Caption Listing: The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business. (M)
- b. Cross Reference Listing: The listing of a generally accepted name of a subscriber followed by a reference to another listing. (M)
- c. Foreign Exchange Listing: The listing of a subscriber in the alphabetical list of an exchange other than that for the exchange from which the subscriber is served. (M)
- d. Indented Listing: Indented listings are used where a subscriber has more than one listing for services under the same name at one or more locations. (M)
- e. Stylist Service: A directory listing consisting of upper case alpha and/or numeric characters in lieu of standard numeric characters. (M)

A1. DEFINITION OF TERMS

LISTING INFORMATION SYSTEM

A database that contains the listed names, addresses and telephone numbers of AT&T residential and business customers and, where available, listings of residential and business customers served by other local providers.

(N)

LOCAL ACCESS AND TRANSPORT AREA

A geographic area established for the Administration of Communications Service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

(N)

(M)

(M)

LOCAL CALLING AREA

See "Local Service Area"

(M)

(M)

LOCAL MESSAGE

See "Message"

LOCAL SERVICE

A type of localized calling whereby a subscriber can complete calls from his station to other stations within a specified area without the payment of long distance charges.

LOCAL SERVICE AREA

The area within which telephone service is furnished subscribers under a specific schedule of exchange rates and without long distance charges. A local service area may include one or more exchange service areas.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

The furnishing of facilities for subscribers' telephone communications on an individual message basis between two or more points which are located in the same Local Access and Transport Area (LATA).

a. (DELETED)

b. Station-to-Station Call

A service whereby the person originating the call either dials the telephone number desired or gives to the company operator the telephone number of the desired telephone, Miscellaneous Common Carrier connecting circuit, Centrex Type Services, PBX or PBX station which is reached directly rather than through a PBX attendant, or gives only the name and address under which such number is listed and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex Type Services attendant.

MASS CALLING EVENT

An activity that a subscriber engages in that creates or results in a heavy influx of calls into a given network. For example, if a subscriber operating a radio or television station conducts a call-in promotion, it can create a mass calling situation that locks up the network so that other subscribers can not complete their calls through that network. The Company will work with the subscriber in advance of such promotions and mass calling activities to reroute their calls to other facilities to prevent overloading the network that provides the subscriber's service. The Company will not be liable for the blockage of any traffic in any way related to the mass calling event. The Company does not guarantee the completion of mass calling traffic on its network.

MEASURED SERVICE

See "Exchange Service"

MESSAGE

A communication between two telephone stations. Messages may be classified as follows:

a. Local Message: A message between telephone stations within the same local service area.

b. Long Distance Message: A message between telephone stations in different exchange areas for which a long distance message charge is made.

MESSAGE RATE SERVICE

See "Exchange Service"

A1. DEFINITION OF TERMS

NON-LISTED (SEMIPRIVATE) TELEPHONE LISTING

A non-listed listing is not in the alphabetical section of the Company's *Listing Information System*, but is maintained on directory assistance records and will be furnished upon request of a calling party. (T)

NON-PUBLISHED (PRIVATE) TELEPHONE LISTING

A non-published listing is not listed in either the alphabetical section of the Company's *Listing Information System* or directory assistance records and will not be furnished upon request of a calling party. (T)

OUTGOING ONLY SERVICE

Outgoing Only Service provides outgoing only access to the network for residence and business customers desiring to have a line that cannot receive calls.

PATRON

The term "Patron" as used in connection with composite data service, denotes a subscriber to the data switching services of a Composite Data Service Vendor.

PAYPHONE SERVICE PROVIDER

The subscriber to a PSP access line or PSP trunk who offers telephone service to the public by means of a coin, coinless, or key-operated PSP instrument.

PAYPHONE SERVICE PROVIDER ACCESS LINE

The exchange access facility furnished by the access line provider which is used to connect PSP instruments to the network when a line concentrator is not utilized.

PAYPHONE SERVICE PROVIDER INSTRUMENT

A coin, coinless, or key-operated telephone or facsimile device, other than a voiceless-facsimile device, capable of originating and receiving voice telephone calls.

PAYPHONE SERVICE PROVIDER TRUNK

The exchange access facility furnished by the access line provider which is required in lieu of a PSP access line when the PSP utilizes a line concentrator between the PSP instrument and the exchange network as allowed in confinement facilities.

PAY TELEPHONE SERVICE

The provision of coin, coinless or key-operated telephone service utilizing a PSP instruments.

(DELETED)

(D)

PREMISES (SAME)

The term "Same Premises" shall be interpreted to mean: (a) the building or buildings, together with the surrounding land occupied or used in the conduct of one establishment or business, or as a residence, and not intersected by a public thoroughfare or by property occupied by others; or (b) the portion of the building occupied by the subscriber, either in the conduct of his business or as a residence, and not intersected by a public corridor or by space occupied by others; or (c) the building or portion of a building occupied by the subscriber in the conduct of his business and as a residence provided both the business and the residence bear the same street address; or (d) the continuous property operated as a single farm whether or not intersected by a public thoroughfare.

PRIMARY INSTRUMENT

Primary Instrument includes both wall mounted and desk set types of rotary dial and Touch-Tone telephone instruments or such other instrument approved by the Company.

PRIVATE TELEPHONE NUMBER

See "Non-Published Telephone Number".

A2. GENERAL TERMS AND CONDITIONS

A2.2 Limitations and Use of Service (Cont'd)

A2.2.4 Accessories Provided by the Subscriber

Accessories which aid a subscriber's convenience in his use of the facilities of the Company in the service for which they are furnished under this Guidebook are permissible provided any such accessory so used would not endanger the safety of Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the Company; or interfere with the proper functioning of such equipment or facilities; or impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services.

A2.2.5 Broadcast of Recordings of Telephone Conversations

The broadcasting of a recording of a telephone conversation during the period of recording is permissible provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the provisions set forth in Section A15.

A2.2.6 Recorded Public Announcements

- A. Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, recorder-coupler service or miscellaneous devices for recorded public announcements are subject to the following conditions:
1. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory, *where available, otherwise in the Company's Listing Information System.*
 2. Subscribers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding condition.
 3. Private telephone numbers will not be furnished for use with recorded public announcements.
 4. Failure to comply with the provisions of this guidebook shall be cause for termination of the service.

(T)

A2.2.7 Limited Communication

The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions. In addition, when deemed necessary by the Company to prevent degradation of its general telephone service, arrangements which are designed to limit the volume of calls directed beyond a central office in which such calls originate may be used by the Company. The Company will incur no liability for not forwarding such calls.

A2.2.8 Transmitting Messages

The Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company.

A2. GENERAL TERMS AND CONDITIONS

A2.3 Establishment and Furnishing of Service (Cont'd)

A2.3.6 Application of Rates for Business and Residence Service (Cont'd)

B. Business rates apply for: (Cont'd)

4. Service listed in the Company's business *Listing Information System* as a business. (T)
5. WatsSaver service which is consolidated from separate locations and may include residential intrastate intraLATA toll usage. (D)
6. Unlimited Calling Plan service which is consolidated from separate locations and may include eligible residential intrastate intraLATA usage.

C. Residence rates apply for:

1. Individual lines which terminate at a private residence location where a business listing is not employed in the Company's *Listing Information System*. See Section A3. for the quantity of residence service lines allowed in rotary or hunting at a private residence location. (T)
2. Subscribers residing in private apartments in hotels, clubs, hospitals, and boarding houses who request their own individual residential service when business listings are not employed.
3. Subscribers residing in college sorority or fraternity houses who order their own individual residence service for their rooms.
4. Secretarial line terminations of residence main service terminating as extension lines on the premises of a telephone answering bureau.

D. If a subscriber's service changes from business service to residence service, the telephone number will normally be changed. Reference of calls will normally not be provided regardless of how long existing directories will remain in effect. Service charges, which apply for such changes, are quoted in Section A4.

The business telephone number may be continued for the residence service only if all the facts indicate that the service is no longer to be used substantially for business purposes.

E. Changes from residence to business service may be made without change in telephone number, if the subscriber so desires. Service charges, which apply for such changes, are quoted in Section A4.

F. Customers identifying themselves as amateur radio operators, licensed under Part 97 of the Federal Communications Commission (FCC) Rules and Regulations, will be charged business rates at business locales and residence rates at residence locales. This includes Amateur Radio Emergency Service (ARES), Radio Amateur Civil Emergency Service (RACES) and Military Affiliate Radio System (MARS) individual or club requests. The Company expects that the access line will be employed to connect amateur radio transmitters and receivers to the Company's telephone network for Control Line, Phonepatch, and/or Autopatch purposes. Although the FCC prohibits the transmission of business communications by an amateur radio station (Para. 97.110), this rule does not negate the application of the appropriate business or residence classification of telephone access lines.

A2. GENERAL TERMS AND CONDITIONS

A2.3 Establishment and Furnishing of Service (Cont'd)

A2.3.7 Transfer of Service Between Subscribers

- A. Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are subject to service connection charge terms and conditions, and may be arranged for in either of two ways:
 - 1. If the new subscriber, fully understanding the terms and conditions governing the service and the status of the account willingly assumes all obligations thereunder, then future bills will be rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and listing.
 - 2. If the new subscriber does not wish to assume payment of the old account a new service application is taken and an adjustment in billing is made to and from the date the transfer is effective.
- B. Under either method of transfer the reassignment of the old telephone number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new subscribers, and when in the judgment of the Company a change in the telephone number is not required.
- C. When in the judgment of the Company a relationship does exist, business or otherwise, between the old and new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the Company a change in the telephone number is not required.

(T)

A2.3.8 Initial Service Periods

- A. Unless otherwise specified, the rate for all services offered in this guidebook are monthly rates and the initial service period is one month commencing with the date of installation of the service.
- B. For all other services furnished with initial service periods exceeding one month, the applicable initial service period is the number of months indicated in brackets following the basic termination charge listed in that section of this guidebook containing the service offered except for those services provided for under Plan 1 and Plan 2 in other sections of this Guidebook.
- C. The initial service period relates to each applicable unit of service, either on the initial or subsequent installations.

A2.3.9 Floor Space, Electric Power and Operating at the Subscriber's Premises

- A. The subscriber is responsible for the provision and maintenance, at his expense, of all suitable space and floor arrangements required on his premises for communication facilities provided by the Company in connection with services furnished to the subscriber by the Company. Suitable power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the subscriber.
- B. All operating required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

A2.3.10 Provision and Ownership of Equipment and Facilities

- A. Equipment and facilities furnished by the Company on the premises of a subscriber or authorized user of the Company are the property of the Company and are provided upon the condition that such equipment and facilities, except as expressly provided in this guidebook, must be installed, relocated and maintained by the Company and that the Company's employees and agents may enter said premises at any reasonable hour to make collections from coin boxes, to install, inspect or repair any part of the Company's equipment and facilities on the subscriber's premises, upon termination or cancellation of the service, to remove such equipment, instruments and lines.

A2. GENERAL TERMS AND CONDITIONS

A2.3 Establishment and Furnishing of Service (Cont'd)

A2.3.10 Provision and Ownership of Equipment and Facilities (Cont'd)

- B. Subscribers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except as expressly provided in this Guidebook or upon the written consent of the Company.
- C. Equipment and facilities furnished by the Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof expected.

A2.3.11 Provision and Ownership of Directories

Telephone directories, *where available*, distributed from time to time by the Company remain the property of the Company, shall not be mutilated and shall be surrendered upon request. No binder, holder, insert or auxiliary cover or attachment of any kind not furnished by the Company shall be attached to the directories owned by the Company, except that this prohibition shall not apply to a subscriber-provided binder, holder, insert, or auxiliary cover which is not so attached as to impede reference to essential service information or otherwise interferes with service. (T)

Where available, each subscriber served by a directory shall be furnished one copy of that directory for each exchange access line. When requested by the subscriber, a reasonable number of additional directories may be provided and no charge will apply. (T)

A2.3.12 Provision and Ownership of Telephone Numbers

Telephone numbers are the property of the Company and are assigned to the service furnished the subscriber. The subscriber has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the subscriber, whenever the Company deems it necessary to do so in the conduct of its business.

A2.3.13 Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in this guidebook, is borne by the Company. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original condition.

A2.3.14 Company Facilities at Hazardous or Inaccessible Locations

Where new or additional service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the conditions involved.

Where new or additional service is to be established at a location that has a hazardous electrical environment (e.g., an electric power substation or generating plant or a high voltage transmission tower, switching or distribution location), the customer must have high voltage isolation equipment installed at such premises whenever hazardous voltages of 1000V peak-asymmetrical or greater exist prior to the installation of Company ordered service. If the customer is aware that its premises are located where such hazardous voltages exist, the customer must notify the Company of this fact at the time its order for service is placed. The Company makes high voltage isolation equipment that complies with the Institute of Electrical and Electronics Engineers ("IEEE") Standards 487 and 1590 available to its customer under Special Assembly to meet location specific requirements.

The customer may elect to provide high voltage protection by means other than Special Assembly and if customer so elects, the customer shall submit its proposed design and equipment specifications to the Company for the Company's approval prior to installation of Company service ordered. Where the customer has elected to select, install, use and maintain its own high voltage protection equipment, the customer does so with the understanding that it is solely responsible for any interruption of the Company's service associated with its selection, installation, use or maintenance of the high voltage protection. Furthermore, the customer, its employees, agents, officers, directors, affiliates, successors and assigns agree to indemnify and hold the Company, its subsidiaries, affiliates and their collective employees, agents, officers, and directors harmless from all loss, liabilities, costs and expenses, including attorneys' fees and all costs of defense and settlement, resulting from interruption of service, damage to property, claims, demands, suits or actions of any nature whatsoever arising from the failure of the high voltage protection selected, installed, used or maintained by the customer.

The Company reserves the right to suspend any service it provides absent required high voltage protection until adequate protection is provided.

Standard intervals do not apply for service ordered where voltage isolation equipment is required and must be installed prior to installation of new or additional service ordered from the Company.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions (Cont'd)

A3.8.17 Miami (Cont'd)

A. Aircom Service for Miami International Airport (Cont'd)

1. General (Cont'd)

- a. The service features provided in the AIRCOM system are as follows: (Cont'd)
 - (5) Transfer of incoming local exchange or toll calls from one station line to another by the station line user without the assistance of an attendant.
 - (6) Intercept of calls dialed to vacant numbers by either machine or attendant.
 - (7) Trunk answering from any station line for systems equipped with attendant positions.
 - (8) Completion of incoming calls to the listed number by an attendant where attendant positions are provided.
 - (9) Hold of an incoming central office call on a line while originating another call over the station line to a station line within the AIRCOM.
 - (10) Addition, by the station line user, of another AIRCOM station line to an existing incoming central office call.
 - (11) One free listing in the alphabetical and classified section of the *Company's Listing Information System for Miami* per each AIRCOM customer. Additional listings per AIRCOM customer may be furnished without extra charge as outlined in the General Exchange Guidebook for Centrex systems. (T)
- b. Dial access to tie lines, foreign exchange lines, WATS lines, private lines and CCSA access lines may be provided only where facilities permit. Station transfer features are not provided for calls received over these lines.
- c. Attendant positions are allowed only where facilities permit.
- d. Special AIRCOM gate station lines are offered only on the airport property for use at concourse gates.
- e. Restriction features may be provided on an optional basis to any Main AIRCOM Station line and its extensions with any of the following restrictions or combination thereof applicable uniformly to the main and its extension station lines.
 - (1) Type A1 -Station lines restricted from outdial access to the local exchange and toll network.
 - (2) Type A3 -Station lines restricted from outdial access to tie lines, private lines, CCSA lines, foreign exchange and WATS service.
 - (3) Type X0 -Station lines restricted from directly receiving incoming calls from the exchange and toll network.
- f. Touch-Tone service may be provided on an optional basis as specified in Section A13 for Business Individual Line Service.
- g. The necessary commercial power supply and building space for all the AIRCOM switching equipment except attendant facilities, (with their related common equipment and cable facilities) will be provided by the Company.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions (Cont'd)

A3.8.17 Miami (Cont'd)

A. Aircom Service for Miami International Airport (Cont'd)

5. Rates (Cont'd)

f. Special AIRCOM Gate station lines (Cont'd)

(1) Per main station line

(a) Each¹
g. Restriction Feature(s)

(1) Per main station

(a) Each²

h. Service Connection Charges apply as specified for Business Individual Line service.

i. Miscellaneous

Main AIRCOM stations may be terminated in a PBX, order turret or an automatic call distributor. Rates and charges for a main Centrex-CO PBX trunk (USOCs: PWC, PTC and PCK) as specified in Section A112. for Centrex-CO service applies.

Tie Line and Private Line Terminations are furnished at rates as specified for Centrex-CO service. CCSA access lines, where offered, are provided at rates as specified for Centrex-CO service.

j. Except as specified otherwise in this Guidebook, all Centrex-CO features which are compatible with AIRCOM service may be provided at the rate as specified for Centrex-CO service in Section A112.

k. *Where directories are available, a* special AIRCOM directory will be provided based on estimated costs for each issue. The total estimated costs will be prorated to each customer on the basis of the ratio of directory copies ordered by that customer to the total copies printed for all customers combined.

B. Measured Service - Metro Central Office - Obsolete - (See Section A103)

A3.8.18 (DELETED)

A3.8.19 Reserved For Future Use

A3.8.20 Reserved For Future Use

A3.8.21 Reserved For Future Use

A3.8.22 Reserved For Future Use

A3.8.23 Titusville – Obsolete (See Section A103)

A3.8.24 (DELETED)

A3.8.25 Jensen Beach

A. Theoretical Central Offices

Determination of charges where such determination is based on the location of the central office, will be from either the actual switching central office or from the following theoretical central office locations.

For customers with 225 or 334 numbers, Skyline Drive and Commercial Street.

For customers with 692 numbers, Britt Road and Highway U.S. No. 1.

Note 1: Rates and Charges as specified for Schedule II Systems Intercommunication Charge in A3.9.18.A.5.b.(2) preceding plus rates and charges for Station Restriction in A3.9.18.A.5.g.(a) following apply.

Note 2: Restriction Feature monthly rate is in addition to the main AIRCOM station line rate.

| Monthly Rate | USOC |
|-----------------|-------|
| \$- | ZZ7DJ |
| .70 | ERSFC |

(T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions (Cont'd)

A3.8.26 Daytona Beach

A. Optional Extended Local Calling Between Daytona Beach and New Smyrna Beach

1. General
 - a. Optional Extended Local Calling (OELC) provides for optional 2-way flat rate service for customer dialed station-to-station calls between telephones served from the Daytona Beach exchange and those served from the New Smyrna Beach exchange. OELC customers will not be billed Local Calling Plus or Extended Calling Service rates. See A3.8.50 or A3.7.3 for rates, terms and conditions.
 - b. A customer who subscribes to OELC may dial 7-digit calls to New Smyrna Beach on a flat rate basis and 7-digit calls to his number from New Smyrna Beach will be at no charge to the calling party.
 - c. Calls that require the assistance of an operator for completion are not eligible under the OELC plan. Such calls will be charged for at the appropriate long distance rate except that an operator will reestablish an eligible call that is interrupted due to facilities or poor transmission.
 - d. OELC is available on all individual line business and business trunks exchange service except those specifically excluded in 1.e. following. All lines with originating service capability in the account terminating in the same system or the same premises must subscribe to the option.
 - e. OELC is not available with either Message Rate Service or Access Line Service for PSPs. Resale of this service is prohibited as set forth in A2.2.1.
 - f. OELC is not subject to suspension.
 - g. The minimum service period is one month.
 - h. OELC will be made effective or disconnected on the service date requested with fractional billing applied if applicable.
 - i. OELC is furnished subject to all applicable terms and conditions in Section A2. except as stated in 1.a. through 1.h. preceding.
2. Listings (T)
 - a. Subscribers to OELC are entitled to one listing in the *Company's Listing Information System for New Smyrna Beach* at no charge. (T)
 - b. The listing will contain sufficient wording to advise New Smyrna Beach callers that the Daytona Beach OELC subscriber can be called toll free.
 - c. Subscribers to OELC who are listed in the New Smyrna Beach exchange will have their telephone number changed with no referral of calls if the OELC service is discontinued for other than a complete disconnect of exchange service. Once disconnected, the number will not be reassigned to the same subscriber unless OELC is reinstated. (T)
Calls will be referred if the subscriber transfers and continues the service.
3. Rates
 - a. Monthly rates listed following are subject to change if either exchange is reclassified based on a change in the number of access lines.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions (Cont'd)

A3.8.27 New Smyrna Beach (Cont'd)

- A. Optional Extended Local Calling Between New Smyrna Beach and Daytona Beach (Cont'd)
 - 1. General (Cont'd)
 - g. The minimum service period is one month.
 - h. OELC will be made effective or disconnected on the service date requested with fractional billing applied if applicable.
 - i. OELC is furnished subject to all applicable terms and conditions in Section A2. except as stated in 1.a. through 1.h. preceding.
 - 2. Listings (T)
 - a. Subscribers to OELC are entitled to one listing in the *Company's Listing Information System for* Daytona Beach at no charge. (T)
 - b. The listing will contain sufficient wording to advise Daytona Beach callers that the New Smyrna Beach OELC subscriber can be called toll free.
 - c. Subscribers to OELC who are listed in the Daytona Beach exchange will have their telephone number changed with no referral of calls if the OELC service is discontinued for other than a complete disconnect of exchange service. Once disconnected, the number will not be reassigned to the same subscriber unless OELC is reinstated. (T)
Calls will be referred if the subscriber transfers and continues the service.
 - 3. Rates
 - a. Monthly rates listed following are subject to change if either exchange is reclassified based on a change in the number of access lines.
 - b. Nonrecurring service charges are applicable to this service offering as described in Section A4.
 - c. The following rates apply for New Smyrna Beach subscribers of OELC to Daytona Beach. These rates are in addition to the applicable local exchange service flat rates with which OELC is associated.
 - (1) Two-Way Service

| | Monthly Rate | USOC |
|------------------------------------|--------------|-------|
| (a) (DELETED) | | |
| (b) Business individual line, each | \$19.91 | OS1FH |
| (c) (DELETED) | | |
| (d) Business PBX Trunk, each | 43.80 | OS1FK |
| (e) Network Access Register (NAR) | 20.15 | OS1FL |

A3.8.28 Reserved for Future Use

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.3 Line Change Charge Application (Cont'd)

- D.** The Line Change Charge applies: (Cont'd)
2. For each change of station number for Centrex-CO, ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, and BellSouth Centrex service and for each change in the operation of a NAR for ESSX-1. This charge is applicable in addition to the appropriate charge for station number changes when a change of basic exchange telephone number is requested coincident with a change of station number.
 3. For each line or trunk, or for each NAR on ESSX-1 being restored after service is temporarily denied for nonpayment.
 4. For each line or trunk, for each NAR on ESSX-1 being temporarily suspended at the request of a customer.
 5. For changing from loop start to ground start and vice versa and for changing from a line to a trunk and vice versa, for changes in direction, etc.
 6. For changing from Foreign Central Office Service to home wire center and vice versa.

A4.2.4 Secondary Service Charge Application

- A.** The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.
- B.** The Secondary Service Charge applies for adding or rearranging:
1. Custom Calling Service
 2. Prestige Communications service
 3. Grouping Service
 4. RingMaster service
 5. TouchStar service
 6. Customized Code Restriction
 7. Customer requested listing changes
 8. Remote Call Forwarding
 9. Other features or services for which the Line Connection Charge and Line Change Charge are not applicable.
- C.** The Secondary Service Charge applies for:
1. Transfers of responsibility.
 2. Changing from residence to business service and vice versa. The business charge applies when changing to business and the residence charge applies when changing to residence. If the telephone number changes the Line Change Charge applies in lieu of the Secondary Service Charge.
 3. Rearrangement of drop wire, protector, and/or network interface. Additionally, Premises Work Charges will apply.
 4. Installing a Network Interface jack, at the customer's request, on existing service. Additionally, Premises Work Charges will apply.

(T)

A6. LISTINGS

(T)

CONTENTS

| | | | |
|-------------|--|---|-----|
| A6.1 | Terms and Conditions Applicable to Listings | 1 | (T) |
| A6.1.1 | General | 1 | |
| A6.1.2 | Reserved for Future Use | 2 | |
| A6.2 | Business Listing | 2 | |
| A6.2.1 | General | 2 | |
| A6.2.2 | Business Designation | 2 | |
| A6.2.3 | Trade Name | 3 | |
| A6.3 | Residence Listing | 3 | |
| A6.3.1 | General | 3 | |
| A6.3.2 | Reserved for Future Use | 3 | |
| A6.3.3 | Reserved for Future Use | 3 | |
| A6.4 | Non-Published (Private) Listing | 3 | |
| A6.4.1 | General | 3 | |
| A6.4.2 | Rate Application | 4 | |
| A6.4.3 | Reserved for Future Use | 5 | |
| A6.5 | Non-Listed (Semiprivate) Listing | 5 | |
| A6.5.1 | General | 5 | |
| A6.5.2 | Rate Application | 5 | |
| A6.5.3 | Reserved for Future Use | 6 | |
| A6.6 | Additional Listing | 6 | |
| A6.6.1 | General | 6 | |
| A6.6.2 | Business Additional Listing | 6 | |
| A6.6.3 | Residence Additional Listing | 7 | |
| A6.7 | Miscellaneous Listing | 7 | |
| A6.7.1 | Access Service Listing | 7 | |
| A6.7.2 | Alternate Listing | 7 | |

A6. LISTINGS

(T)

CONTENTS

A6.7 Miscellaneous Listing (Cont'd)

| | | |
|---------|--|----|
| A6.7.3 | Cellular Carrier Listing | 8 |
| A6.7.4 | Company and Customer Owned Telephone Service | 8 |
| A6.7.5 | Congregate Living Facility Listing | 8 |
| A6.7.6 | Cross Reference Listing | 8 |
| A6.7.7 | Dual Name Listing | 8 |
| A6.7.8 | Emergency Service Listing (E911 and B911) | 9 |
| A6.7.9 | Reserved for Future Use | 9 |
| A6.7.10 | Foreign Listing | 9 |
| A6.7.11 | Reserved for Future Use | 10 |
| A6.7.12 | Mobile and Paging Service Listing | 10 |
| A6.7.13 | Reserved for Future Use | 10 |
| A6.7.14 | Reserved for Future Use | 10 |
| A6.7.15 | Paging Service Listing | 10 |
| A6.7.16 | RingMaster Service Listing | 10 |
| A6.7.17 | Sharing and Resale of Basic Local Exchange Service Listing | 11 |
| A6.7.18 | Special Text Listing (Business) | 11 |
| A6.7.19 | Stylist Service Listing | 11 |
| A6.7.20 | Telephone Answering Service | 12 |
| A6.7.21 | Titles and Suffixes | 12 |
| A6.7.22 | (DELETED) | 12 |
| A6.7.23 | Three-Digit Dialing Service (N11) Listing | 12 |
| A6.7.24 | Reserved for Future Use | 12 |
| A6.7.25 | Designer Listing | 12 |

A6. LISTINGS

A6.1 Terms and Conditions Applicable To Listings

A6.1.1 General

- A.** The rates, terms and conditions specified herein for listings apply only to the alphabetical section of the *Company's Listing Information System*. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service. (T)
- B.** The listings of subscribers, either without charge or at the rate specified herein for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listings in its directories. (T)
- C.** Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when, in its sole judgment, such listings would violate the integrity of company records and its directories, confuse individuals using the *Company's Listing Information System*, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested. (T)
- D.** The Company reserves the right to limit the length of any listing to one line by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired thereby. (T)
- E.** One listing is furnished at no additional charge as specified following. Lines, trunks, NARs, systems and channels are aggregated at the earning account level, as defined in Section A1., for the purpose of determining the total number of listings to be provided to a customer at no additional charge. (T)
1. each basic local exchange service line or MultiServ service main station line
 2. each PBX trunk
 3. each ESSX service, Digital ESSX service, ESSX-1, MultiServ PLUS service, BellSouth Centrex service NAR or NAR usage package
 4. each Centrex system
 5. each Primary Rate ISDN B-Channel
- F.** When, in the sole judgment of the Company, the use of listings in excess of the listings permitted without charge as previously outlined, are needed for better identification of the subscriber, such listings may be provided without charge.
- G.** Generally, the listed address is the location of the subscriber's place of business or residence. At the subscriber's request a partial address may be shown. An address may be:
- a number(s) and/or letter(s) followed by the name of a street, a building, a shopping center/mall, apartment complex, industrial park, or similar facility
 - a name of a street, building, shopping center/mall, apartment complex, industrial park, or similar facility
 - any one of the above followed by a community and/or state name
 - a community name only
 - omitted at the subscriber's request
- The listed address may not include P. O. Box, or use of the word or abbreviation of suite, floor, or apartment before numbers used in the identification.
- Only the customer name and telephone number shall be published in a listing for a Family Violence Shelter. The Company shall not publish an address as part of the listing for a Family Violence Shelter.
- An address other than the address where the service is located may be listed provided the subscriber has a comparable class of service at the address requested.
- H.** Liability of the Company due to listing errors and omissions is as specified in Section A2. (T)
- I.** Listings can be suspended as specified in A2.3.16. However, the suspension rate shall be 50 percent of the regularly charged rate. (T)

A6.1.2 Reserved For Future Use

A6. LISTINGS

(T)

A6.2 Business Listing

A6.2.1 General

- A. Generally, a business listing consists of a name or dual name, a designation descriptive of the subscriber's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted.

A6.2.2 Business Designation

A. Firm Name

1. The designation in a firm name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the nature of the business.

Example:

Lewis Co grocr 14 Madison

234-6488

B. Personal Name

1. The designation in a personal name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the nature of the business. The listing of an individual, together with a title and the name of the business with which the individual is associated or represents, is not permitted.

Example:

Smith J G grocr 14 Madison

234-6488

A6. LISTINGS

(T)

A6.2 Business Listing (Cont'd)

A6.2.2 Business Designation (Cont'd)

B. Personal Name (Cont'd)

2. A designation that conveys the same meaning as a title, educational degree or suffix is not permitted.

Example:

Smith Joe DDS dntst

A6.2.3 Trade Name

A trade name, the name of a commodity or service, will be included as part of the listing when the subscriber shows satisfactory evidence of authorization to do business under the requested name. In the case of listings for time/temperature/weather announcement services, a generic listing will be accepted.

Examples which require proof of authorization are:

| | | |
|------------------------|------------------|----------|
| Smith Avon Distributor | 123 Main | 555-1234 |
| Jones Buick | 2914 E 23rd | 329-5864 |
| Any Flower Shop | 710 Heather Mall | 669-2121 |

A6.3 Residence Listing

A6.3.1 General

Generally, a residence listing consists of a surname, given name or dual name, and/or initials, the address, and the telephone number. When a single name listing is requested by the subscriber, the Company may require satisfactory evidence as to the validity of the requested name. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber.

A6.3.2 Reserved for Future Use

A6.3.3 Reserved for Future Use

A6.4 Non-Published (Private) Listing

A6.4.1 General

- A. A non-published listing is not listed in either the alphabetical section of the Company's *Listing Information System* or directory assistance records and will not be furnished upon request of a calling party. However, when a call is placed from a telephone number associated with a non-published listing, the name and/or number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming names and/or telephone numbers.

(T)

A6. LISTINGS

(T)

A6.4 Non-Published (Private) Listing (Cont'd)

A6.4.1 General (Cont'd)

- B.** An incoming call to a subscriber with a non-published listing will be completed by the Company only when the calling party places the call by number. The Company will not connect a call to a non-published subscriber on behalf of another caller when the caller does not furnish the non-published number to the Company. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a non-published number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C.** In the absence of gross negligence or willful misconduct, no liability for damages arising from *the disclosure of* a non-published number to any person shall attach to the Company. Where a non-published listing is *disclosed*, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing, and at the subscriber's request, the Company will change the non-published number at no charge to the subscriber. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the *disclosure* of a non-published listing or listing information to any person.
- D.** Numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited as described in Section A13.
- E.** The number, name and address of the subscriber may be disclosed in connection with E911 service, whether such service is provided by the Company or any other person. The subscriber waives any privacy interests in his number, name and address in connection with E911 service.
- F.** For accounting purposes, the number, name, and address of a subscriber with a non-published listing will be provided to the Long Distance Carrier(s) which furnishes the subscriber long distance message telecommunications service.
- G.** The Company may provide number, name and address of a subscriber with a non-published number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.4.

(T)

A6.4.2 Rate Application

A. Non-published listing

| | Monthly Rate | USOC |
|--|-------------------------|-------------|
| 1. Where charge applies | | |
| (a) Business -each | \$5.50 | NPU |
| (b) Residence -each | 5.50 | NPU |
| 2. Where charge does not apply | | |
| (a) each | - | NP3 |
| - Service used primarily by a certified hearing/speech impaired person | | |
| - Additional service furnished to the same subscriber who has other service listed in the same name at the same address. | | |

(T)

A6. LISTINGS (T)

A6.4 Non-Published (Private) Listing (Cont'd)

A6.4.2 Rate Application (Cont'd)

- A. Non-published listing (Cont'd)
 - 2. Where charge does not apply (Cont'd)
 - Additional service furnished to the same subscriber who has service listed in the same name at a different address provided the listed service is in the same local exchange. (T)
 - Service to a subscriber living in a hotel, hospital, retirement complex, apartment, boarding house or club if the subscriber is listed under the telephone number of the PBX, or Centrex Type Services furnished to such establishments.
 - Temporary service

A6.4.3 Reserved for Future Use

A6.5 Non-Listed (Semiprivate) Listing

A6.5.1 General

- A. A non-listed listing is not listed in the alphabetical section of the Company's *Listing Information System*, but is maintained on directory assistance records and will be furnished upon the request of a calling party. (T)
- B. The acceptance by the Company of the subscriber's request to furnish a non-listed listing does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from *the disclosure of* a non-listed number shall attach to the Company. Where such a number is *disclosed*, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-listed listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by *the disclosure* of a non-listed listing. (T)
- D. Numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited as described in Section A13.
- E. The number, name and address of the subscriber may be disclosed in connection with E911 service, whether such service is provided by the Company or any other person. The subscriber waives any privacy interests in his number, name and address in connection with E911 service.
- F. The Company may provide number, name and address of a subscriber with a Non-Listed number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.4.

A6.5.2 Rate Application

- A. Non-listed listing
 - 1. Where charge applies

| | Monthly Rate | USOC |
|----------------------|-------------------------|-------------|
| (a) Business - each | \$3.50 | NLT |
| (b) Residence - each | 3.50 | NLT |

A6. LISTINGS

(T)

A6.5 Non-Listed (Semiprivate) Listing (Cont'd)

A6.5.2 Rate Application (Cont'd)

- A. Non-listed listing (Cont'd)
 - 2. Where charge does not apply

| | Monthly Rate | USOC NLE |
|--|-------------------------|---------------------|
| (a) each | - | |
| - Service used primarily by a certified hearing/speech impaired person | | |
| - Additional service furnished to the same subscriber who has other service listed in the same name at the same address. | | (T) |
| - Additional service furnished to the same subscriber who has service listed in the same name at a different address provided the listed service is in the same local exchange. | | (T) |
| - Service to a subscriber living in a hotel, hospital, retirement complex, apartment, boarding house or club if the subscriber is listed under the telephone number of the PBX, or Centrex Type Services furnished to such establishments. | | |
| - Temporary Service | | |
| - RingMaster service number | | |

A6.5.3 Reserved for Future Use

A6.6 Additional Listing

A6.6.1 General

- A. The subscriber to the service assumes responsibility for all charges for additional listings associated with his service. Listing charges date from the day the directory assistance records are posted.
- B. Listing charges are automatically discontinued upon termination of the service or upon the removal of the listing.

A6.6.2 Business Additional Listing

- A. A business additional listing may be furnished in other names, when in the sole judgment of the Company the subscriber's service is not being resold. This service is available to Telephone Answering Service.

B. Rate Application

- 1. Business

| | Monthly Rate | USOC |
|-----------------------|-------------------------|-------------|
| (a) each | \$ 2.10 | CLT |
| (b) 800 Service, each | 1.20 | SZS |

A6. LISTINGS

(T)

A6.6 Additional Listing (Cont'd)

A6.6.3 Residence Additional Listing

- A. A residence additional listing may be furnished in the names of relatives, including those by marriage, domestic employees of the subscriber, or other persons residing in the subscriber's home who are recognized as a part of the subscriber's domestic establishment.
- B. Rate Application
 - 1. Residence

| | | |
|----------|-------------------------------------|---------------------|
| (a) each | Monthly Rate \$ 1.20 | USOC RLT |
|----------|-------------------------------------|---------------------|

A6.7 Miscellaneous Listing

A6.7.1 Access Service Listing

- A. An interexchange carrier or a business or residence client of an interexchange carrier who subscribes to Feature Group A foreign exchange access service may be furnished a listing at the rate specified.
- B. Rate Application
 - 1. Listing

| | | |
|----------|-------------|------------|
| (a) each | 1.20 | CLT |
|----------|-------------|------------|

A6.7.2 Alternate Listing

- A. An alternate listing may be provided to the subscriber for the purpose of directing calling parties to other telephone numbers subject to the following conditions:
 - 1. Names of individuals are not permitted
 - 2. Text may not exceed one line
 Examples:
 - Nights, Sundays, and Holidays
 - If No Answer
 - If Extension Is Not Known

- B. Rate Application
 - 1. Business
 - (a) each **2.10** **FNA**
 - 2. Residence
 - (a) each **1.20** **NAB**

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.3 Cellular Carrier Listing

See Mobile and Paging Service Listing, A6.7.12

A6.7.4 Company and Customer Owned Telephone Service Listing

- A. Listings are not provided in connection with access line service for Customer Provided Public Telephone Service except when the listing will facilitate the operations of the Company or subscribers to the access line service. No additional listings are permitted.

A6.7.5 Congregate Living Facility Listing

- A. A congregate living facility listing is a residence additional listing furnished to a resident of a congregate living facility at rates specified in A6.6.3.

A6.7.6 Cross Reference Listing

- A. A cross reference listing may be furnished when it is necessary to refer the user to another listing.

(T)

Examples:

Long Lumber Co

See South Lumber Co

Regis Gary

See Regas Gary

- B. Rate Application

- 1. Business

Monthly

Rate

USOC

\$ 2.10

LLT

- 2. Residence

(a) each

1.20

LRT

A6.7.7 Dual Name Listing

- A. A dual name listing may be furnished to a business or a residence subscriber as a main listing subject to the following:

- an individual subscribing to business service when it is a personal name listing and the person is also known by a nickname
- two individuals subscribing to residence service having the same surname and address, or an individual known by more than one name

Examples:

Smith J H (Johnny) CPA 123 Main

123-4567

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.7 Dual Name Listing (Cont'd)

- A. A dual name listing may be furnished to a business or a residence subscriber as a main listing subject to the following: (Cont'd)
 - O'Neal John & Mary 200 Elm Av 423-1012
 - Morris George Mrs (Joan) 101 Ash Dr 422-4523
- B. A dual name listing may also be furnished as an additional listing at the subscriber's request at the appropriate additional listing rate.

A6.7.8 Emergency Service Listing (E911 and B911)

- A. A 911 telephone number listing must be listed along with a non-emergency telephone number for emergency agencies. No charge applies for either listing.
- B. Rate Application
 - 1. Where charge does not apply

| | Monthly Rate | USOC FLT |
|----------|-----------------|-------------|
| (a) each | \$ - | FLT |

A6.7.9 Reserved for Future Use

A6.7.10 Foreign Listing

- A. A listing in the alphabetical section of *the Company's Listing Information System* outside the subscriber's local exchange may be furnished. The listing is subject to the rates, terms and conditions applicable to the *Listing Information System* in which the listing is to appear. (T)
- B. Rate Application
 - 1. Foreign listing
 - (a) Business, each 2.10 FAL
 - (b) Residence, each 1.20 FRW
 - 2. Foreign cross reference listing
 - (a) Business, each 2.10 FALCX
 - (b) Residence, each 1.20 FRWCX
 - 3. Foreign alternate listing
 - (a) Business, each 2.10 FALSX
 - (b) Residence, each 1.20 FRWSX
 - 4. Foreign special text
 - (a) Business, each 2.10 FALTX

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.10 Foreign Listing (Cont'd)

C. When in the judgment of the Company, in the case of service located in an exchange border area, a foreign listing is needed for better identification in order to facilitate the completion of calls, such listing may be provided without charge for the main listing only.

1. Where charge does not apply

(a) each

\$ -

FLF

A6.7.11 Reserved for Future Use

A6.7.12 Mobile and Paging Service Listing

A. A Mobile Telephone Carrier, a Cellular Carrier, a Radio Common Carrier, or a Paging Company may be furnished a listing for their clients as specified.

B. Rate Application

1. Listing

(a) each

0.00

MSZ

A6.7.13 Reserved for Future Use

A6.7.14 Reserved for Future Use

A6.7.15 Paging Service Listing

See Mobile and Paging Service Listing, A6.7.12

A6.7.16 RingMaster Service Listing

A. One listing for each RingMaster service number will be furnished on a listed or non-listed basis at no charge to the subscriber.

B. A RingMaster service listing must be either business or residence as identified by the class of service.

C. Other listings may be provided at the rates, terms and conditions specified in this Guidebook.

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.17 Sharing and Resale of Basic Local Exchange Service Listing

See Section A23.

A6.7.18 Special Text Listing (Business)

- A. A special text listing provides instructions for directing incoming calls after hours during specific time periods or calling information for a specific service/department.

Example:

For The Following Zip Codes 30506 30408 30532 30533 30534

- B. A special text listing does not include a telephone number and must be followed by at least one other listing which does include a telephone number.
- C. Rate Application
 - 1. Business

| | | |
|--------------|----------------|-------------|
| | Monthly | |
| (a) Per line | Rate | USOC |
| | \$1.20 | XL |

A6.7.19 Stylist Service Listing

- A. Where available, a subscriber may request to have the assigned telephone number listed in the directory using upper case alpha characters and/or numeric characters in lieu of standard numeric characters. Use of Stylist service listing is not exclusive to any single subscriber. The symbols "#" and "*" may not be used with this service. The digits "0" and "1" may not be used to represent the letters "O" and "I" respectively in the Stylist service telephone number. The Company reserves the right to reject a Stylist service listing when, in its sole judgment, such listing is objectionable or would tend to delay or impede the use of the directory.
- B. Prior to establishing a Stylist service listing, the Company reserves the right to require, when necessary in its sole judgment, satisfactory evidence from the subscriber that the subscriber is authorized to use any trade name, business name, or any other name or term, requested by the subscriber, which is copyrighted or otherwise reserved.
- C. Subscriber requests for special number assignments will be handled under the rates, terms and conditions described for Special Number Assignment Charges in Section A4.
- D. Subscribers who request that their existing telephone number(s) be listed as a Stylist service listing will be not incur a Special Number Assignment Charge.
- E. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing or not publishing a Stylist service listing in the directory shall attach to the Company. The Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication or omission of a Stylist service listing.

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.19 Stylist Service Listing (Cont'd)

- F. The rates for Stylist service listings as follows are in addition to any applicable special number assignment charges or any other appropriate listing charge.
 - 1. Rate Application

| | Monthly | |
|---------------------|----------------|--------------|
| | Rate | USOC |
| (a) Business, each | \$3.50 | RNCAF |
| (b) Residence, each | 2.50 | RNQAF |

A6.7.20 Telephone Answering Service Listing

See Section A8.2.5.

A6.7.21 Titles and Suffixes

- A. A title of address that precedes a name, such Mrs., Rev., Dr., or Capt., may be included in a residence or a business personal name listing.
- B. A professional designation(s) or educational degree(s), such as MD, CPA, CREA, or JP, is a suffix which may be included at the end of a business personal name listing.
- C. Notation of lineal descent, such as; Jr., Sr., and III, may be included in a residence or business personal name listing as a suffix.
- D. A maximum of three titles and/or suffixes are allowed per each residence or business personal name listing.

A6.7.22 (DELETED)

A6.7.23 Three-Digit Dialing Service (N11) Listing

- A. The phrase "Charge May Apply" will be included in the N11 Service Listing at no additional charge.

A6.7.24 Reserved for Future Use

A6.7.25 Designer Listings

- A. This service is only available to residence customers.
- B. One Designer Listing option per customer listing is allowed with the exception of the Designer Line option which may be subscribed to in addition to the other Designer Listing options.

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.25 Designer Listings (Cont'd)

- C.** Designer Listing options will not appear on directory assistance records, but will only be reflected in the published directory, *where directories are available*. (T)
- D.** Billing will begin with the subscriber's billing period following delivery of the directory in which the listing will appear.
- E.** A secondary service charge applies when an order is placed to purchase one or more of the following listing options.
1. **Designer Bold**
A listing that provides for a bolder print or heavier type of the subscriber's name, address and telephone number. (T)
 2. **Designer Bold Plus**
A listing that provides for a bolder print or heavier type of the subscriber's name, address and telephone number plus additional space with a ruled line above and below the subscriber's listing information. (T)
 3. **Designer Script**
A listing that provides for the subscriber's name, address, and telephone number to be printed in script, which depicts a stylish writing of the listing information. (T)
 4. **Designer Script Plus**
A listing that provides for the subscriber's name, address and telephone number to be printed in script, which depicts a stylish writing of the directory listing plus additional space with a ruled line above and below the subscriber's listing information. (T)
 5. **Designer Line Options**
There are three Designer Line options, Designer Line (Standard), Bold Designer Line, and Script Designer Line. Each Designer Line purchased cannot exceed one printed directory line. A maximum of three (3) Designer Lines may be purchased per directory listing.
 - Designer Line (Standard)**
An extra text line that provides information in addition to the standard listing information (name, address, and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of a descriptive nature such as interests, profession, or personal information.
 - Designer Line Bold**
An extra line of text in bolder print or heavier type that provides information in addition to the standard listing information (name, address and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interests, profession, or personal information.
 - Designer Line Script**

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.25 Designer Listings (Cont'd)

E. A secondary service charge applies when an order is placed to purchase one or more of the following listing options. (Cont'd)

5. Designer Line Options (Cont'd)

An extra line of text printed in script, which depicts a stylish writing that provides information in addition to the standard listing information (name, address and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interests, profession, or personal information.

F. Rates and Charges

1. Per Listing

| | Monthly | |
|------------------------------|----------------|--------------|
| | Rate | USOC |
| (a) Designer Bold | \$4.00 | LBB |
| (b) Designer Bold Plus | 5.00 | LBBAB |
| (c) Designer Script | 4.00 | SF8 |
| (d) Designer Script Plus | 5.00 | DLMDX |
| (e) Designer Line (Standard) | 5.00 | XTL |
| (f) Designer Line Bold | 6.00 | DLMEX |
| (g) Designer Line Script | 6.00 | DLMFX |

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.2 Responsibility of the Subscriber (Cont'd)

C. (Cont'd)

6. Must provide free access to the responsible party for repairs or refunds. The Company is not responsible for refunds of coins deposited in customer-provided coin-operated public telephones.)
7. Except as provided in c. following, must be equipped with a legible sign, card, or plate of reasonable permanence that shall identify the following:
 - a. The telephone number and location address of the payphone station, name and certificate number of the certificate holder, the party responsible for repairs and refunds, address of responsible party, free phone number of responsible party, clear dialing instructions (including notice of the lack of availability of local or toll services) and the local coin rate.
 - b. For those payphone stations that will terminate conversation after a minimum elapsed time, notice shall be included on the sign card as well as an audible announcement 30 seconds prior to termination of the phone call.
 - c. PSPs have until August 31, 1999 to comply with the requirements of placing the certificate number on the payphone station sign, card or plate.
8. Each payphone station that provides access to any interexchange company must provide coin free access to all locally available interexchange companies (except for Feature Group A access). The payphone station shall provide such access through the forms of access purchased by locally available long distance carries such as 10XXX+0, 10XXXX+0, 101XXXX+0, toll free (e.g., 800, 877, and 888) access.
9. May have a maximum of one non-dialable extension per station access line. This extension must be within the same premises as the main station and may be a maximum of 35 feet from the main station or have a privacy feature to disable the extension when the main station is in use.
10. No sales solicitation shall be allowed during the interval between the last digit dialed by the end user and connection with the interexchange carrier.
11. All 0- calls shall be routed to a telecommunications company that is authorized by the Commission to handle 0- calls. All other calls, including operator service calls, may be routed to the PSP's carrier of choice, unless the end user dials the appropriate access code for their carrier of choice, i.e., 950, 10XXX, 10XXXX, 101XXXX, and toll free access (e.g., 800, 877, and 888).
12. Each payphone station:
 - a. Must allow incoming calls to be received at all times, with the exception of those locations at hospitals, schools and locations specifically exempted by the Commission. There shall be no charge for receiving incoming calls.
 - b. A PSP may petition the Commission for an exception from the incoming call requirement for a period that shall not exceed two years from the effective date of the Order granting the exemption. Where incoming calls are not received, central office based intercept shall be provided at no charge to the end user and a written notice shall be prominently displayed on the payphone directly above or below the telephone which states: "Incoming calls blocked at request of law enforcement."
 - c. Must be connected to an individual access line.
 - d. Must permit outgoing calls to be placed at all times. Each pay telephone service company shall make all reasonable efforts to minimize the extent and duration of interruptions of service. Service repair programs should have as their objective the restoration of service on the same day that the interruption is reported to the company (Sundays and holidays excepted).
13. Telephone Directories (current white page directory for the local calling area and a reasonably current yellow page directory that is appropriate for the calling area of the payphone station), **where available**, shall be maintained at each payphone station.
 - a. Where there is a single payphone station, a directory shall be maintained at each station.
 - b. Where there are two or more payphone stations located in a group, a directory shall be maintained at every other station. However, where telephone pay stations are fully enclosed, a directory shall be maintained at each payphone station. (T)
 - d. Companies must comply with this rule by August 31, 1999.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.1 ESSX Service (Obsoleted, See Section A112.)

A12.2 Reserved for Future Use

A12.3 Reserved for Future Use

A12.4 Assigned Centrex Type Services Telephone Numbers without Facilities

A12.4.1. General

- A. Assigned telephone numbers without facilities will be provided to meet growth requirements of a Centrex Type Services subscriber and any associated ISDN service. These telephone numbers will be assigned to the subscriber's common block without being associated with a working station line and will be converted to active station lines as requested by the subscriber.

A12.4.2. Terms and Conditions

- A. The assignment of telephone numbers and the sequence of numbers assigned to a Centrex Type Services subscriber's system will be made at the discretion of the Company.
- B. The service is furnished subject to the availability of telephone numbers.
- C. The Company does not guarantee to provide consecutive telephone numbers.
- D. Calls to these assigned telephone numbers will be routed to intercept common recorded announcement facilities as indicated in the guidebook section for the subscriber's Centrex Type Services system.
- E. Telephone numbers furnished herein retain their status until associated with an active station line at which time the service assumes rates and charges applicable to the appropriate Centrex Type Services station line.
- F. These assigned telephone numbers will not be available for manipulation utilizing ECAS, DECAS, Customer Control, or BellSouth Centrex Control capabilities.
- G. Listings will not be provided with these assigned telephone numbers.
- H. These telephone numbers will be billed at the following rates until utilized on an active Centrex Type Services station line.
- I. A Secondary Service Charge applies per occasion for the assignment of any quantity of telephone numbers at the same time. A Secondary Service Charge does not apply when a working telephone number is converted to an Assigned Telephone Number.
- J. The Company will make every effort to insure the correct assignment and control of Assigned Centrex Type Services Telephone Numbers Without Facilities. The Company's liability for any damages or harm that may occur as the result of incorrect assignment or control of these numbers shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.
- K. The installation charge for subscription to Assigned Centrex Type Services Telephone Numbers without Facilities will be waived through February 28, 2001.

(T)

A12.4.3. Rates and Charges

- A. Assigned Centrex Type Services Telephone Numbers Without Facilities
 - 1. Assigned Telephone Numbers

(a) Per Telephone Number Assigned

| Installation Charge | Monthly Rate | USOC ATNCS |
|--------------------------------|-------------------------|-----------------------|
| \$ 1.00 | \$.15 | |

A12.5 Reserved for Future Use

A12.6 Reserved for Future Use

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.7 Direct-In-Dialing (DID) to Customer-Premises Located Switching Systems (Cont'd)

A12.7.1 General (Cont'd)

- G. Operational characteristics of interface signals between the Company-provided facilities and the customer-provided switching equipment must conform to the terms and conditions the Company considers necessary to maintain proper standards of service as specified in other sections of this guidebook.
- H. The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- I. Listings will be provided in accordance with the terms and conditions of Section A6. for PBX trunks. DID numbers furnished herein are not entitled to listings without charge. Where clients of a subscriber to DID service have no local exchange service but want to list one of these numbers, Sharing and Resale of Basic Local Exchange Services in Section A23. will be applicable. (T)
- J. Automatic Intercept Service (AIS) for a non-listed disconnected DID telephone number will be provided at the rate shown in A12.7.2A., where facilities permit. AIS will provide a referral from the non-listed disconnected DID telephone number to the corresponding new telephone number for a maximum period of twelve months or until the delivery of the new Real White/Yellow Pages directory, *where available*, whichever comes first. (T)
All switching systems provided this service must be arranged to provide for the intercepting of reserved, idle and/or unassigned station numbers.
 - 1. Calls to vacant, non-working and reserved numbers will be routed to the Customer Premises Equipment for handling. On incoming calls from the network to invalid numbers or restricted stations in DID equipped Customer Premises Equipment only two methods of intercept are acceptable: Attendant or Recorded Announcement. Due to the network irregularities that can be caused, no form of tone intercept is permitted.
- K. At the discretion of the Company, subject to operating limits and the availability of facilities, DID service may be provided outside the customer's normal serving central office. Where a DID trunk group is served from a central office other than the customer's normal serving central office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office service, per DID trunk will apply.
- L. In addition to the rates and charges specified in Section A12.7.2, appropriate service connection, move and change charges are applicable to the establishment or rearrangement of trunks and numbers in connection with providing DID service.
- M. Installation charges for DID central office switching equipment are not applicable if the customer presently subscribes to DID service and changes the type of customer premises switching equipment or if the customer subscribes to Centrex-CU service which has DID as a feature and changes to another type of customer premises switching equipment with DID service. The following provisions apply:
 - 1. The customer must maintain at least the same level of DID service requirements.
 - 2. The replacing customer premises equipment must be served by the same central office as the existing customer premises equipment.
 - 3. Central office switching equipment additions or modifications must not be required in order to provide DID service to the replacing customer premises switching equipment.
 - 4. Rates and charges are applicable to additional DID service requirements which exceed the customer's existing level of DID arrangements.
- N. A DID customer may reuse his DID numbers for non-DID purposes when the customer's DID service is disconnected.
- O. (DELETED)
- P. Rotary Line service is applicable to PBX trunks or NARs utilizing DID Trunk Terminations.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.2 Terms and Conditions (Cont'd)

- H.** Suspension/Denial of Service - BellSouth Centrex service may be suspended or denied at the subscriber's request or at the instance of the Company.
 1. Full suspension of service at the request of the subscriber will be allowed on the Common Equipment, Station Links, and certain ISDN elements as indicated in A12.26.2 in a system at 50 percent of the rate regularly charged. Full suspension of a system requires that all Station Links and the ISDN elements indicated in A12.26.2 in a system be suspended. Standard Features and Optional Features outlined in Section A12. will be suspended at no recurring charge during the period of suspension unless otherwise noted. For BellSouth Centrex service, there is no time limitation for suspension of service. Other rules and restrictions as outlined in Section A2. apply. Charges for restoration will be applicable as specified in Section A4.
 2. Partial suspension of service at the request of the subscriber will be allowed on selected Station Link(s) and certain ISDN elements indicated in A12.26.2 in a system at 50 percent of the rate regularly charged. Standard Features and Optional Features outlined in Section A12. associated with the Station Link(s) suspended will be suspended at no recurring charge during the period of suspension unless otherwise noted. For BellSouth Centrex service, there is no time limitation for suspension of service. Other rules and restrictions as outlined in Section A2. apply. Charges for restoration will be applicable as specified in Section A4.
 3. Denial at the instance of the Company will be allowed for non-payment of rates and charges for BellSouth Centrex service and the associated services. Restoration charges will be applicable as specified in Section A4.
- I.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6. (T)
- J.** Service charges, as specified in Section A4., apply to each station line in the same manner as for an individual business line and to all of the subscriber's systems unless otherwise indicated. A Secondary Service Charge from Section A4. applies per occasion for the addition or change of a feature or features provided as part of the Standard Features element.
- K.** BellSouth Centrex service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing.
- L.** For purposes of application of End User Common Line charges only, charges for BellSouth Centrex service station lines will be as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
- M.** Concessions will not apply to BellSouth Centrex service except those allowed to Corporate Communication BellSouth Centrex service accounts.
- N.** Service charges will not apply for the provision of Calling Number Delivery Blocking.
- O.** During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in A2.5.1.
- P.** Customer Premises Equipment (CPE) and software for use with ACD and/or Switch-Computer Application Interface (SCAI) Link is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD Service render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- Q.** A mixture of Flat Rate and Message Rate Local Exchange Service will not be allowed.
- R.** BellSouth Centrex ISDN Service lines may be purchased out of A12.26 to be associated with BellSouth Centrex service. Terms and conditions of BellSouth Centrex service will apply to these BellSouth Centrex ISDN service lines except as otherwise stated in A12.26.
BellSouth Centrex ISDN service lines may subscribe to compatible Optional Features from this section of the Guidebook.
- S.** Expanded local serving Area Calling Plans are not available to BellSouth Centrex service subscribers in Florida. Flat Rate and Message rate service are available to the subscriber as outlined in Section A3.
- T.** Specific name and location data associated with BellSouth Centrex service station lines, if requested, will be provided to the Company by the subscriber. The Company is not responsible for any issues that may arise from inaccurate data. In the event any claim is brought against the Company in connection with any errors or omissions in name and location data, the Company's liability shall be limited to one month's service for the BellSouth Centrex service station line or station lines involved.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.3 Unconditional Satisfaction Guarantee

- A. If the subscriber is not completely satisfied with BellSouth Centrex service within ninety (90) days of the earliest effective billing date, all payments will be handled as indicated in this paragraph.
1. The following charges will be refunded:
 - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in this section for BellSouth Centrex service.
 - b. Service charges from Section A4.
 2. The following charges will not be refunded:
 - a. End User Common Line charges as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
 - b. Usage Charges from Section A3.
 3. Customer-provided equipment acquired for use with BellSouth Centrex service will not be included in this plan.
 4. Other facilities, features, and services not located in this Guidebook section will not be included in this plan.
 5. This guarantee will not apply to transfers of service, moves, conversions, or renewal of Payment Plan and/or Rate Stability Plan.
 6. BellSouth Centrex service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
 7. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates applicable to the subscriber's system when installed for that period, not to exceed six (6) months.
 8. Subscribers must retain continuous service beyond the ninety (90) days utilizing other Company services.
 9. Cancellation charges will not apply to BellSouth Centrex service disconnected under this plan.

A12.25.4 Intercept of Calls

- A. Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral.
1. Intercept - Incoming calls from the exchange and long distance message networks to unassigned station numbers are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
Intercommunicating calls to unassigned station numbers are intercepted by central office recorded announcement equipment which is common to all subscriber's BellSouth Centrex service systems served out of the same office. The announcement states that the number is not in service and advises that the attendant or the directory number of the caller's system should be consulted.
 2. Automatic Number Referral - Incoming calls to a telephone number that has been disconnected or changed may be routed to a mechanized announcement that tells the calling party that they have not reached the number they dialed, the reason the number is not in service and the new number to call, if available. Telephone numbers for station lines that are listed in the *Company's Listing Information System* will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. Telephone numbers for station lines not listed in the *Company's Listing Information System* may be provided Automatic Number Referral with charges from A12.25.12 applicable per telephone number referred.

(T)

A12.25.5 Conversions

- A. MultiServ service, MultiServ PLUS service, ESSX Service, Digital ESSX service and ESSX-1 service will be converted to BellSouth Centrex service as follows. Conversions will be based on the Company's standard provisioning intervals. A12.25.5 only applies to the conversion of existing service and is not meant to apply to the provision of new service.
1. Nonrecurring charges from this section will not apply.
 2. Termination Liability/Cancellation Charges for original service will not apply.
 3. Service charges from Section A4. will not apply.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.8 Common Rates and Charges (Cont'd)

A. General (Cont'd)

3. Installation Charges

- a. Installation charges apply as specified, when a rate element is added or changed. These charges apply in addition to other applicable nonrecurring charges.
- b. One or more rate elements may be provided at the same time and in such instances the specified installation charge will apply for each rate element provided.

4. Additional Listings apply as specified in Section A6.

5. Service Charges apply as specified in Section A4. to service establishment, moves and changes of BellSouth Centrex service.

6. Credits and Surcharges

Credits and surcharges as described following will apply for all BellSouth Centrex service systems. A credit that is equivalent to the F.C.C. End User Common Line charge will be applied to each station line. A surcharge that is equivalent to the F.C.C. End User Common Line charge will be applied to each Network Access Register.

7. Centrex PRI Conversions

Customers may elect to convert existing PRI to Centrex PRI, and vice versa. This is considered an inside move and service rearrangement charges apply (as indicated in A42.3.4.G). Applicable charges for 5ESS switch type include Type 1 (as indicated in A42.3.4.G.1.a) and Premise Visit (as indicated in A42.3.4.G.3.a) per access line converted. Applicable charges for DMS-100 switch type include Type 1 (as indicated in A42.3.4.G.1.a), Type 2 (as indicated in A42.3.4.G.1.b) and Premise Visit (as indicated in A42.3.4.G.3) per access line converted.

B. Training Charges

1. **Terms and Conditions**

- a. The Common Equipment charges in A12.25.9 include initial training as indicated following for training performed during normal business hours. Normal business hours are Monday through Friday, excluding legal holidays, from 8 a.m. to 5 p.m. All subsequent or additional training or training outside of normal business hours will be at charges indicated in 2. following.

| Payment Plan | Hours of Initial Training Included |
|--------------|------------------------------------|
| 1 | 4 |
| 2 | 4 |
| 3 | 8 |
| 4 | 8 |
| 5 | 16 |

- b. Rates in this section apply to charges for training provided by employees of the Company. Certain Company agents, not employees of the Company, may provide end user training under separate charges.

2. Rates and Charges

- (1) Training - subsequent, additional, or outside of normal business hours

| | | |
|--------------|---------------------|--------------|
| | Nonrecurring | |
| | Charge | USOC |
| (a) Per hour | \$ 75.00 | CCXAT |

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.12 Optional Features (Cont'd)

A. Rates and Charges (Cont'd)

35. BellSouth Centrex RingMaster (DMS-100, 5ESS, EWSD)

- a. BellSouth Centrex RingMaster service will enable a subscriber to have up to three telephone numbers associated with a single line.
- b. BellSouth Centrex RingMaster is not compatible with: Station Links in a different Wire Center; Station Links terminated on Electronic Business Sets; lines equipped with multi-line hunting arrangements, Integrated Services Digital Network (ISDN), and/or Automatic Call Distribution (ACD).
- c. BellSouth Centrex RingMaster is provided subject to the availability of facilities.
- d. All telephone numbers associated with a line equipped with BellSouth Centrex RingMaster must originate from the same Centrex customer group.
- e. When establishing BellSouth Centrex RingMaster service, Call Forwarding service subscribers must choose one of the following options:
 - (1) All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
 - (2) The primary telephone number only will be forwarded when Call Forwarding service is activated. The additional BellSouth Centrex RingMaster service numbers will continue to ring and may be answered at the subscriber's premises.
 - (3) Both the primary and additional BellSouth Centrex RingMaster telephone numbers can be forwarded independent of each other to their own remote locations.
- f. Appropriate nonrecurring charges will apply when changing from one option to the other subsequent to the establishment of BellSouth Centrex RingMaster service.
- g. BellSouth Centrex RingMaster service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

| | Installation Charge | Monthly Rate | USOC |
|---|----------------------------|---------------------|--------------|
| h. Per Station Link ^{1,2,3} | | | |
| (1) BellSouth Centrex RingMaster | | | |
| (a) First additional telephone number with distinctive ringing, per line | \$- | 5.00 | CENRF |
| (b) Second additional telephone number with distinctive ringing, per line | - | 5.00 | CENRG |
| 36. Remote Access Call Forwarding (requires Call Forwarding Variable) | | | |
| (a) Per non-Electronic Business Set link (DMS-100, 5ESS, EWSD) | - | 7.75 | CENO2 |
| (b) Per Electronic Business Set link (DMS only) | | 7.75 | CENO7 |
| 37. Secondary Calling Name Delivery (DMS-100, 1AESS, 5ESS, EWSD) ^{1,4} | | | |
| (a) Per station link | - | 1.00 | CENO4 |

Note 1: Listings for BellSouth Centrex RingMaster service are subject to terms and conditions specified in Section A6. for listings. (T)

Note 2: Available on Analog Station Links only.

Note 3: Not available with foreign exchange service and foreign central office service.

Note 4: Each line requires an additional listing.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.16 BellSouth Centrex Control (Cont'd)

A. Description of Service (Cont'd)

15. BellSouth Centrex Control provides the subscriber with the ability to print standard administrative reports.
16. BellSouth Centrex Control subscribers may have capabilities beyond those indicated in this Guidebook section that are not available to non-Centrex Control subscribers.

B. Terms and Conditions

1. BellSouth Centrex Control is furnished subject to the availability of facilities and the ability of the software to control the requested feature.
2. Limitations and use of BellSouth Centrex Control as stated in Section A2 will apply.
3. Suspension of service at reduced rates as specified in A12.25.2 is not applicable if the customer utilizes BellSouth Centrex Control to deactivate station lines. Suspension of service by the Company will have reduced rates applicable as indicated in A12.25.2.
4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, or its employees, or agents, in line with this Guidebook.
5. To access the BellSouth Centrex Control database, the subscriber must use Internet access or (for service established prior to June 30, 2006, awaiting conversion to Internet access) a voice grade line or the equivalent.
6. All BellSouth Centrex Control controllable lines in the 1AESS, 5ESS, DMS-100, and EWSD switches must be provisioned with a Caller ID Station Link.
7. For station lines equipped with BellSouth Centrex Control, the subscriber can verify and/or display the assignment of features on a single line, range of station lines or all station lines to determine which station line or station lines have a particular feature or service option.
8. BellSouth Centrex Control changes must be entered in conjunction with the following:
 - Prior to Company designated schedules, or
 - As priority changes, or
 - As future dated transactions by the subscriber.
9. The subscriber will be responsible for installation, maintenance and testing of compatible customer-provided equipment (CPE).
10. The Company does not assume responsibility for the compatibility or suitability of the subscriber's (CPE) equipment.
11. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of BellSouth Centrex Control render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
12. The subscriber must provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
13. The BellSouth Centrex Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Company's Listings that changed as a result of a BellSouth Centrex Control TN swap. The appropriate Service Charges specified in Section A4 apply. (T)
14. The subscriber must notify the Company when an available telephone number used or intended for use as an Additional Directory Number (ADN) is assigned, moved, or deleted by the subscriber in order to assure the appropriate treatment of required information such as PIC, 911, and repair service data. The Company is not responsible for any issues that may arise from inaccurate data or lack of subscriber notification. In the event any claim is brought against the Company in connection with any errors or omissions, the Company's liability shall be limited to one month's service for the BellSouth Centrex service station line or station lines involved.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

| | | | |
|---------------|--|----|-----|
| A13.5 | Reserved For Future Use | 11 | |
| A13.6 | Group Emergency Alerting and Dispatching Systems (Obsoleted, See A113.1) | 12 | |
| A13.7 | Reserved for Future Use | 12 | |
| A13.8 | Reserved for Future Use | 12 | |
| A13.9 | Custom Calling Services | 12 | |
| A13.9.1 | Description of Service | 12 | |
| A13.9.2 | Terms, Conditions and Limitations | 14 | |
| A13.9.3 | Rates | 16 | |
| A13.9.4 | Per Use Three-Way Calling Service | 18 | |
| A13.10 | Network Facilities for Use with Public Announcement Services (Obsoleted, See Section A113.) | 18 | |
| A13.11 | Remote Call Forwarding | 19 | |
| A13.11.1 | Description of the Service | 19 | |
| A13.11.2 | Limitations | 19 | |
| A13.11.3 | Listings | 19 | (T) |
| A13.11.4 | Minimum Contract Period | 19 | |
| A13.11.5 | Monthly Charges | 19 | |
| A13.11.6 | Message Charges | 20 | |
| A13.11.7 | Service Charges | 20 | |

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding

A13.11.1 Description of the Service

- A. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station).

A13.11.2 Limitations

- A. Remote Call Forwarding service is offered subject to availability of suitable facilities.
- B. RCF service is not offered where the terminating number is a public telephone.
- C. The Company does not guarantee identification of the originating telephone number to the Remote Call Forwarding customer.
- D. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
- E. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
- F. Remote Call Forwarding to another Company-provided RCF number is not permitted.
- G. Remote Call Forwarding is provided on the condition that the customer subscribes to sufficient features and facilities at the call forwarding location and, where appropriate, at the terminating location to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company.
- H. When the Remote Call Forwarding number is to be located in a multi-office exchange, the Company will determine the serving central office.
- I. The local calling area for Remote Call Forwarding provided in a particular wire center will be the same as that provided on a non-optional basis to subscribers to Basic Local Exchange Service in that same wire center, as described in Section A3. This local calling area includes that provided in calling plans such as Extended Calling Service and Local Calling Plus. Calls outside the local calling area will be sent-paid (1+ only) toll calls.
- J. Where the RCF customer receives a business listing, calls will not be forwarded to a Company provided service for which residential rates apply. (T)
- K. Where calls are to be forwarded to telephone service other than that of the RCF subscriber, it shall be the responsibility of the RCF subscriber to obtain permission for such forwarding from the subscriber to the other service and to determine a mutually acceptable number of access facilities (calling paths). Where the other subscriber contests such forwarding or the number of access facilities, the Company reserves the right to modify the RCF service to the extent necessary to eliminate the other subscriber's complaint. The RCF subscriber shall be responsible for the guidebook charge for any resulting rearrangement of the RCF service.

A13.11.3 Listings (T)

One listing in the alphabetical section of the *Company's Listing Information System* covering the exchange in which the Remote Call Forwarding central office is located is provided without additional charge. (T)

A13.11.4 Minimum Contract Period

The minimum contract period for this service is one month.

A13.11.5 Monthly Charges

- A. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

| | | Monthly Rate | USOC |
|--------------|--|-------------------------|--------------|
| 1. Residence | | | |
| | (a) Per feature arranged for other than local forwarding | \$19.50 | RCF++ |
| | (b) Per feature arranged for local forwarding | 19.50 | RCF+F |
| | (c) Per additional access facility | 19.50 | RCA |
| 2. Business | | | |
| | (a) Per feature arranged for other than local forwarding | 50.72 | RCF++ |
| | (b) Per feature arranged for local forwarding | 50.72 | RCF+F |
| | (c) Per additional access facility | 50.72 | RCA |

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.13 Dormitory Communications Service (Cont'd)

A13.13.2 Terms and Conditions

- A. DCS is furnished to an educational institution upon the condition that use of the service shall not be made subject to any charge by the educational institution in excess of the charges set forth in the Guidebooks of the Company.
- B. The educational institution is responsible for payment of all charges except those set forth in C. following which are billed by the Company directly to DCS lines.
- C. The Company will bill and collect DCS send paid long distance messages, telegrams, cablegrams and radiograms. In addition, the Company will bill and collect local exchange service usage and Directory Assistance service charges where the serving equipment is arranged to automatically identify and bill such charges direct to DCS lines.
- D. The terms and conditions set forth for deposits and payment of service in Section A2.4. shall be applicable to users of DCS lines.
- E. The educational institution shall agree to render assistance to the Company in the prompt collection of charges billed to DCS lines.
- F. In the event of nonpayment of any charges billed, the Company may suspend or terminate a DCS line until all charges due have been paid. Service which is so suspended or terminated is subject to the charges specified in Section A4. for restoral or reestablishment of service.
- G. The Service Charges specified in Section A4.2. for residence service apply for DCS service. Time and Material Charges apply to all customer-requested installations, moves, changes, removals, rearrangements, and maintenance of premises wiring performed by the Company on the customer's premises, except as excluded or otherwise provided for in Section A4.
- H. DCS lines may be temporarily suspended, at the educational institution's request, subject to the terms and conditions specified for the temporary suspension of individual line residence service in Section A2.3.16.
- I. The rates and charges specified for DCS lines in A. following do not include listings in the alphabetical section of the *Company's Listing Information System*. With the consent of the educational institution, listings for DCS are furnished at the same rates and charges specified for residence additional listings in Section A6.6. (T)
- J. With the consent of the educational institution, DCS extension stations will be provided only within the same dormitory room or suite or other residential quarters as the associated DCS line and will be furnished at the same rates and charges as specified for residence extension service in Section A3.
- K. Subject to the availability and type of DCS central office equipment provided, and with the consent of the educational institution, DCS lines may be equipped for Touch-Tone Calling Service and/or Custom Calling Service at the same rates and charges as specified for such services on residence individual lines in Section A13.
- L. Where the DCS central office equipment has ESSX-1, ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, or BellSouth Centrex service capabilities, and at the request of the educational institution, tie lines will be furnished at additional charges between the switching system of the educational institution and the DCS central office equipment subject to the conditions specified in M. following.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Toll Terminals (Cont'd)

A13.14.1 General (Cont'd)

- A. A Toll Terminal is a dedicated access trunk extending from the customer's premises to a premises of the Company for the purpose of completing toll calls originated at customer's location. These facilities may be arranged to: (Cont'd)
 - Option 3- route all 1+ dialed calls directly to the DDD network and by means of a screening code, only allow collect or third number calls to be completed by an operator.¹ Rate quote capability is not available with this option, or
 - Option 4- route all 1+ dialed calls directly to the toll network and 0+ dialed calls to an operator or automated service. Rate quote capability or screening is not available with this option.
- B. A Toll Terminal is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of the facilities. Further, access to the IDDD network as provided in A13.14.2.A is furnished only from central offices which provide IDDD with basic exchange service.
- C. Toll Terminals are available to customers who have a requirement for placing a large amount of outgoing long distance toll messages.
- D. This service is prohibited for the completion of incoming toll messages, local exchange messages or messages of any nature other than long distance. The service is furnished only to customers who have local exchange service concurrently. All local calls and calls to certain Company numbers such as repair service, Public Emergency Service (911), local Directory Assistance, abbreviated dialing codes (N11), etc. must be completed over local exchange service.
- E. Toll Terminal telephone numbers will not be listed in the *Company's Listing Information System*.
- F. For customers subscribing to MegaLink Channel service, or LightGate service, network access toll service may be provided as shown in A13.14.2.B.
- G. Subscribing to Toll Terminal service does not relieve the subscriber of responsibility for calls, other than Company intraLATA calls, which originate from the number. Failure of other long distance providers to act on the information digits passed to them could result in charges being placed on the subscriber's number.

(T)

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.34 RingMaster Service

A13.34.1 General

- A. RingMaster service will enable a subscriber to have up to three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third line. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.
- B. RingMaster service is offered in the following format. RingMaster I service consists of one additional telephone number associated with a single line. RingMaster II service consists of two additional telephone numbers associated with a single line.

A13.34.2 Terms and Conditions

- A. This service is available to individual line residence and business customers.
- B. The service is not offered in conjunction with PBX trunk service, obsolete Prestige service, Personal Paging service, customer provided public telephone service, lines equipped with multi-line hunting arrangements, or foreign exchange service. RingMaster service may not be compatible with all types of customer provided telephone equipment, customer premises switching or key equipment. For BellSouth Centrex RingMaster, see A12.25.12.A.35.
- C. RingMaster service is provided subject to the availability of facilities. Additionally, RingMaster II service may not be available in all central offices equipped to provide RingMaster I service.
- D. RingMaster service subscribers will be entitled to one white page listing with each RingMaster service number. Listings for RingMaster service are subject to terms and conditions specified in Section A6. for listings. Other listings will also be provided under the terms and conditions described in Section A6. (T)
- E. All telephone numbers associated with a line equipped with RingMaster service must originate from the same central office switching machine.
- F. When establishing RingMaster service, Call Forwarding service subscribers must choose one of the following options. When Call Forwarding service is activated:
 - 1. All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
 - 2. The main telephone number only will be forwarded when Call Forwarding service is activated. The additional RingMaster service numbers will continue to ring and may be answered at the subscriber's premises.
- G. Appropriate nonrecurring charges as described in A4.3.1.A.2 will apply when changing from one option to the other subsequent to the establishment of RingMaster service.
- H. (DELETED)
- I. (DELETED)
- J. RingMaster service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.1 General (Cont'd)

- D. This service is furnished subject to the availability of the 211 number.
- E. 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F. Limitations and use of service as stated in Section A2. apply.
- G. Listings may be provided for 211 at rates, terms and conditions as specified in Section A6.
- H. Access to 211 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

(T)

In addition, operator assisted calls to the 211 subscriber will not be completed.

- I. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J. An "affiliate" of a 211 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.
- K. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13.
- L. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13.79.2 Service Requirements and Conditions

- A. All requests for 211 must be submitted in writing to the Company for assignment of 211. The Company will allocate 211 Dialing Service numbers in the specified Basic Local Calling Areas (BLCAs) pursuant to non-discriminatory procedures approved by the Company.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.80 711 Dialing Code for Telephone Relay Service (TRS)

A13.80.1 General

- A.** 711 Dialing Code (“711”) is a three digit local dialing arrangement for telephone transmission access to all relay service entities as a toll free call. Pursuant to Florida Order PSC-01-0455-PAA-TP, 711 dialing code for access to TRS entities is to be implemented not later than August 1, 2001.
- B.** 711 is available from the Company in Company Territory only.
- C.** Only one 10-digit toll free number may be used as the lead number per basic local calling area.
- D.** 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- E.** Limitations and use of service as stated in Section A2.
- F.** Listings may be provided for 711 at rates terms and conditions as specified in Section A6.

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.81 511 Dialing Service

A13.81.1 General

- A. 511 Dialing Service ("511") is a three digit local dialing arrangement available in specified areas, with BellSouth Telecommunications, Inc. ("Company"), for delivery of general information via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to travel information services. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 511 is available from the Company in Company Territory only. To provide access to 511 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to travel information services provided by 511.
- C. The Local Calling Area of the 511 Service subscriber will be the basic Local Calling Area defined in A3.3, as facilities permit. If local calling areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time will be entitled to retain the 511 number in the merged local calling area.
- D. This service is furnished subject to the availability of 511 numbers.
- E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- F. Limitations and use of service as stated in Section A2. apply.
- G. Listings may be provided for 511 at rates, terms and conditions as specified in Section A6.

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use

A13.82.1 General

- A.** 311 for Non-Emergency Municipal Use (“311”) is a three digit local dialing arrangement available in specified areas from BellSouth Telecommunications, Inc. (“Company”), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B.** 311 is available from the Company in Company Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C.** 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit.
- D.** 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by the Company on a “first come, first served” basis.
- E.** 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F.** Limitations and use of service as stated in Section A2. apply.
- G.** Listings may be provided for 311 for Non-Emergency Municipal Use at rates, terms and conditions as specified in Section A6. (T)
- H.** Access to 311 may not be available to the following classes of service:
- Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A
- In addition, operator assisted calls to the 311 subscriber will not be completed.
- I.** The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J.** An “affiliate” of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term “control” (including the terms “controlling”, “controlled by, and under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.
- If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.
- K.** 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13.
- L.** Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.
- M.** If central offices are merged, and a 311 “point-to” number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 “point-to” number in the merged central office except in service designs utilizing 311 AIN Zip Code Routing. 311 AIN Zip Code Routing will allow more than one 311 subscriber to utilize the same central office.
- N.** 311 arrangements are provided via standard switched based RCF technology or alternatively utilizing 311 AIN Zip Code Routing at the 311 subscriber’s option.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.6 Reserved for Future Use

A18.7 Directory Assistance Service

A18.7.1 General

The Company furnishes directory assistance for the purpose of aiding subscribers in obtaining telephone numbers.

A18.7.2 Rates and Charges

A. Directory Assistance - request of a telephone number (maximum of three requests per call)

| | Rate | USOC |
|---|---------------|-------------|
| 1. Outside the Company's local calling area but within the Company's LATA/NPA serving area for the originating line | | |
| (a) Per Call | \$2.29 | NA |
| 2. Outside the Company's local calling and LATA/NPA serving areas for the originating line ¹ | | |
| (b) Per Call | 2.29 | NA |
| B. Directory Assistance for Public Service Providers | | |
| 1. All calls to Directory Assistance | | |
| (a) Per Call | .35 | NA |

C. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use *the Company's Listing Information System* due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of *listing* service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time. (T)

Note 1: No allowances, exemptions, or exceptions apply. This service is available where technically feasible.

A23. INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

A23.1 Provision of Service (Cont'd)

A23.1.4 Rates and Charges (Cont'd)

A. The following charges will apply for Resale of Local Exchange Service.

8. Resale Lines - Flat Rate, Rate Groups 1 - 6

a. Flat Rate Resale Lines may be provided as specified below:

(1) For sharing or resale configurations in a key system common billing arrangement.

| | | Group | | | | | | |
|-----|--|---------|---------|---------|---------|---------|---------|------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | USOC |
| (a) | Per line ¹ | \$19.80 | \$20.80 | \$21.90 | \$22.90 | \$23.85 | \$24.90 | NA |
| (b) | Multi-line Exchange Access Line Additive, per line ² | 1.60 | 1.68 | 1.77 | 1.85 | 1.93 | 2.02 | NA |

9. Resale Lines - Flat Rate, Rate Groups 7 - 12

a. Flat Rate Resale Lines may be provided in the situations specified below:

(1) For sharing or resale configurations in a key system common billing arrangement.

| | | Group | | | | | | |
|-----|--|---------|---------|---------|---------|---------|---------|------|
| | | 7 | 8 | 9 | 10 | 11 | 12 | USOC |
| (a) | Per line ¹ | \$25.75 | \$26.60 | \$27.40 | \$28.00 | \$28.60 | \$29.10 | NA |
| (b) | Multi-line Exchange Access Line Additive, per line ² | 2.09 | 2.15 | 2.22 | 2.27 | 2.32 | 2.36 | NA |

10. Resale Lines - Flat Rate, Big Pine Key Local Exception³, Rate Codes X1 - X4

a. Flat Rate Resale Lines may be provided as specified below:

(1) For sharing or resale configurations in a key system common billing arrangement.

| | | Rate Code | | | | |
|-----|-----------------------|-----------|---------|---------|---------|------|
| | | X1 | X2 | X3 | X4 | USOC |
| (a) | Per line ² | \$28.63 | \$29.81 | \$31.13 | \$28.60 | NA |

11. Rates and charges for Direct Inward Dialing (DID) apply as specified in A23.1.5.

12. Service charges as specified in Section A4. apply as appropriate.

13. Reseller Client Listing Charge provides a listing in the alphabetical section of the Company's Listing Information System for a reseller client. The reseller client listing charge will date from the day the Company's information records are posted and is payable monthly in advance. The minimum chargeable period for the reseller client listing is for the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing, *where directories are available, otherwise, if* the reseller client listing does not appear in the directory, the minimum chargeable period is for one month. (T)

| | | Monthly Rate | USOC |
|-----|---------------------|-----------------|------|
| (a) | Per Business client | \$1.20 | BS6 |

Note 1: Monthly rate is 100% of the Business Flat Rate Exchange Access Line Rate.

Note 2: The Multi-line Exchange Access Line Additive as specified in A3.4.2.B.1.b preceding applies on a per line basis to Flat rate service and Auxiliary Line service subscribers with more than one exchange access line. The Multi-line Exchange Access Line Additive does not apply to Back-Up lines.

Note 3: See A3.8.1 for explanation of local exceptions.

A23. INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

A23.1 Provision of Service (Cont'd)

A23.1.5 Direct-Inward Dialing Service Associated with Shared Tenant Services (Cont'd)

A. General (Cont'd)

7. Operational characteristics of interface signals between the Company-provided facilities and the customer-provided switching equipment must conform to the terms and conditions the Company considers necessary to maintain proper standards of service as specified in other sections of this Guidebook.
8. The Company shall not be responsible to the customer or authorized user or Reseller Client if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer, authorized user, or Reseller Client obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
9. Listings will be provided in accordance with the terms and conditions of Sections A23. and A6. DID numbers furnished herein are not entitled to listings without charge. (T)
10. All switching systems provided this service must be arranged to provide for the intercepting of reserved, idle and/or unassigned station numbers.
 - a. Calls to vacant, non-working and reserved numbers will be routed to the Customer Premises Equipment for handling. On incoming calls from the network to invalid numbers or restricted stations in DID equipped Customer Premises Equipment only two methods of intercept are acceptable: Attendant or Recorded Announcement. Due to the network irregularities that can be caused, no form of tone intercept is permitted.
11. At the discretion of the Company, subject to operating limits and the availability of facilities, DID service may be provided outside the customer's normal serving central office. Where a DID trunk group is served from a central office other than the customer's normal serving central office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office service, per DID trunk will apply.
12. In addition to the rates and charges specified in A23.1.6, appropriate service connection, move and change charges are applicable to the establishment or rearrangement of trunks and numbers in connection with providing DID service.
13. Installation charges for DID central office switching equipment are not applicable if the customer presently subscribes to DID service and changes the type of customer premises switching equipment to another type of customer premises switching equipment with DID service. The following provisions apply:
 - a. The customer must maintain at least the same level of DID service requirements.
 - b. The replacing customer premises equipment must be served by the same central office as the existing customer premises equipment.
 - c. Central office switching equipment additions or modifications must not be required in order to provide DID service to the replacing customer premises switching equipment.
 - d. Rates and charges are applicable to additional DID service requirements which exceed the customer's existing level of DID arrangements.

(DELETED)

A35. INTERCONNECTION OF MOBILE SERVICES

A35.1 Mobile Services

A35.1.1 General

- A. Material in this section combines material previously appearing in A3.16 and A3.17 as a result of Florida Public Service Commission's Order No. 20475 and 20979 in Docket No. 870675-TL, dated December 20, 1988 and April 4, 1989, respectively.
- B. The services offered herein are for use by Mobile Service Providers (MSPs) to allow interconnection of the wireless or radio network of these carriers to that part of the Public Switched Network (PSN) owned and operated by the Company. (MSPs are commercial mobile radio services (CMRS) providers operating under authority of the FCC, as defined in the FCC Rules and Regulations, Part 20. The term MSP shall also include authorized resellers of CMRS and prospective CMRS providers who have been declared spectrum auction winners by the FCC.) Circuits furnished by the Company to Mobile Service Providers (MSPs) which do not connect to the PSN, such as radio transmitter control links, are not covered in this Guidebook.
- C. These services are offered at the rates specified herein from central offices equipped to accommodate the interconnections and service options described by the MSP.
- D. The rates contained in this section contemplate the use of equipment, service arrangements and service standards or capabilities normally provided by the Company. When non-standard equipment or services such as transmission characteristics and signaling of a special type are requested, they may be provided via the special assembly process for each case as prescribed in Section A5. The rates for these arrangements will be applied in addition to those applicable in this or other Guidebook sections.
- E. The conditions and rates specified in other guidebooks for services which may be associated with these services are in addition to those specified herein.
- F. Listings for the MSP are provided in accordance with the terms, conditions and rates prescribed in Section A6. Clients of the MSP are provided listings at the rates specified for Mobile and Paging Service Listings in A6.7.12. (T)
- G. Calls subject to Operator Assisted charges as defined in A3.10, local and intraLATA long distance and local and long distance Directory Assistance Service as defined in A3.9 and A18.7, respectively, of this Guidebook will be individually itemized on the MSP's bill. Directory Assistance call allowance is three (3) calls per trunk (or line).
- H. Usage charges as specified in A35.1.6 will not apply to calls to Directory Assistance or for 911 Emergency Service, where available.¹
- I. When the Company relies on data supplied by the MSP to prepare and render a bill to the MSP, a right of audit by the Company is reserved. The audit of the call records shall be performed by an independent third party at the Company's discretion, but no more than annually. If the reported traffic is found to be understated by more than five percent, the MSP shall reimburse the Company for the reasonable cost of the audit.
- J. The appropriate service charges in Section A4. apply to the establishment and rearrangement of services provided under this section. In addition, in the instance of the rearrangement of facilities, the nonrecurring charge specified in A35.1.6 shall apply as well as any charges described under paragraph D. above.

Note 1: Government agencies may require the MSP to acquire special arrangements and incur additional charges to identify the location of the calling party.

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.3 Primary Rate ISDN (Cont'd)

A42.3.4 Rates and Charges (Cont'd)

C. (Cont'd)

| | Nonrecurring Charge | Monthly Rate | USOC | | | |
|---|---------------------|----------------|-----------------|------------------------------|------------------------------|-------|
| 8. Line Identifier Number not part of directory range for EWSD switch type | | | | | | |
| (a) Per number - No Rate (Provisioning Only) | - | - | PR7TE | | | |
| D. Optional Offerings | | | | | | |
| 1. ANSA - Interoffice Mileage per Primary Rate ISDN Access Line - No Rate (Provisioning USOC: 2LHLM) | | | | | | |
| | Nonrecurring Charge | Month to Month | 12 to 23 Months | 24 to 48 ¹ Months | 49 to 72 ¹ Months | USOC |
| 2. Incoming Call Extension - Same Rate Center | | | | | | |
| (a) (Obsoleted, See Section A142) | | | | | | |
| (b) (Obsoleted, See Section A142) | | | | | | |
| (c) (Obsoleted, See Section A142) | | | | | | |
| (d) ICE-SRC, Per number in the same rate center ² | - | \$.20 | - | - | - | PR7TF |
| 3. Incoming Call Extension - Different Rate Center | | | | | | |
| (a) ICE-DRC, Per Number - Month-to-Month Option | \$ 10.00 | .40 | - | - | - | PR7NZ |
| (b) ICE-DRC, Per Number - Term Plan Option | - | - | \$.35 | \$.30 | \$.25 | PR7NZ |
| 4. Next Route Index Feature | | | | | | |
| (a) Per analog arrangement | 100.00 | 30.00 | 28.50 | 27.00 | 25.00 | PR7GX |
| (b) Per analog and digital arrangement | 100.00 | 30.00 | 28.50 | 27.00 | 25.00 | PR7GY |
| 5. Overflow Feature for Extended Reach Service Dedicated Route Arrangement | | | | | | |
| (a) Per Remote Telephone Number | 100.00 | 54.00 | 52.00 | 50.00 | 46.00 | PR7AU |
| 6. Calling Name Delivery Feature | | | | | | |
| (a) Per Primary Rate Interface | - | 100.00 | 85.00 | 75.00 | 69.00 | PR7CN |
| 7. Redirecting Number Feature per Primary Rate Interface - No Rate (Provisioning USOC: PR7RN ³) | | | | | | |
| 8. PRI Overflow Feature for Voice/Data Arrangements | | | | | | |
| (a) Per analog and digital arrangement | 100.00 | 30.00 | 28.50 | 27.00 | 25.00 | PR7OF |
| 9. Secondary Calling Name Delivery ³ | | | | | | |
| (a) Per number | 10.00 | 4.00 | 4.00 | 4.00 | 4.00 | PR7SN |

Note 1: Effective October 1, 2013, customers may not establish new term plans greater than 36 months for Primary Rate ISDN, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

Note 2: These rates apply only to new ICE-SRC service ordered on or after June 14, 2004.

Note 3: Each number requires an additional listing. Listings for this service are subject to terms and conditions specified in Section A6. for listings. (T)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.6 Rotary Service

Effective August 20, 1996, all residence service subscribers with more than five (5) lines in rotary or hunting at their private residence location shall be allowed to retain their existing service. If these subscribers require additional lines in rotary or hunting, business service rates shall apply for all lines in rotary or hunting at that residence location. Requests to move residence service to a new residence location shall be subject to the five line restriction specified in Section A3.

A103.7 Extended Area Service

A103.7.1 Reserved for Future Use

A103.7.2 Enhanced Optional Extended Area Service

(Obsoleted 03-20-03, Type 4) Enhanced Optional Extended Area Service will be obsoleted. Customers subscribing to Enhanced Optional Area Service may retain this service at the same premises. This service is not available for new installations, moves, or transfers.

(Obsoleted 04-07-02, Type 4) Enhanced Optional Extended Area Service originating from the Keys will be obsoleted. Customers subscribing to Enhanced Optional Extended Area Service may retain this service at the same premises. This service is not available for new installations, moves, or transfers.

A. General

1. Enhanced Optional Extended Area Service (EOEAS) provides alternative billing for customer dialed station-to-station calls to locations outside a subscriber's extended area service local calling area, but within the same LATA. EOEAS is available in the following configuration:
 - a. Premium - This option permits residence subscribers to increase their unlimited local calling area by allowing the subscriber to make unlimited outgoing direct dialed calls to a specified Extended Calling Service exchange or exchanges within the subscriber's LATA. Premium customers will not be billed Extended Calling Service or Local Calling Plus rates. Customers pay a fixed monthly EOEAS additive in addition to the Individual Residence Line rate.
2. These services are offered in the exchanges specified in B.2 following subject to the availability of facilities and billing capabilities. These services are available to business and residence subscribers except as specified herein. Customers who subscribe to Access Line Service for Payphone Service Provider (PSP) telephones, Sharing and Resale of Basic Local Exchange Service, or lines which terminate in hotels, motels, nursing homes or hospitals to serve guests or patients may not subscribe to this service. EOEAS is not available to users of Dormitory Communications Service. Business customers and Residence Message Rate customers may not subscribe to the Premium option.
3. EOEAS is intended for the personal use or business use of the subscriber and may not be resold to others or used on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges by others.
4. Suspension of EOEAS is allowed subject to the terms and conditions specified in A2.3.16. During the suspension period, the monthly recurring rates for the service are rated at one-half their normal amounts.
5. The rates for the Premium options are in addition to the rates for basic local exchange service.
6. The Premium option monthly rates are per residence subscriber line.
7. For each exchange that has an EOEAS offering, the access lines in the specified added exchange or exchanges will be recalculated yearly to determine if the residence Premium option monthly rate needs to be adjusted based on the rate matrix provided in B.1. following. If a rate adjustment is required, it will be made effective within two months of the issuance of a new directory, *where available*, and will be preceded by an appropriate customer notification.
8. During the six month period following the effective date of each authorized EOEAS plan, the normal service order charge will be waived for the initial selection of one of the options and for subsequent change (to a different option or back to the original service). Following this six month period the appropriate service order charge as specified in Section A4. will apply to EOEAS activity.

(T)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.38 Back-Up Line (Cont'd)

A103.38.1 Terms, Conditions and Rates (Cont'd)

- E. Listings are not furnished with Back-Up Lines. However, a listing may be purchased, if desired, at the rates specified in A6. (T)
- F. Usage charges are applied for all incoming and outgoing calls associated with Back-Up Line service, as described in H. and I., with the following exceptions. No usage charges apply to calls completed to the Company Business Office, Repair Service, or Emergency 911 Service. Charges for calls to Directory Assistance will be billed at the rates shown in A3.9 or A18 as appropriate, in lieu of the charges shown following.

Message, Measured Service primary lines will be billed their appropriate usage charges for all calls which overflow to a Back-Up Line. These usage charges are in addition to the Back-Up Line incoming usage charge described in H.

- G. The access line rates per Back-Up Line for flat rate primary line customers and for BellSouth Business Plus service customers are as shown here.

| | Monthly Rate | USOC |
|---|-------------------------|--------------|
| 1. Back-Up Line | | |
| (a) Per line | \$125.00 | SBLFX |
| 2. BellSouth Business Plus service Back-Up Line | | |
| (a) Per Back-Up Line with BellSouth Business Plus service - Option 1 primary line | 37.00 | SBL01 |
| (b) Per Back-Up Line with BellSouth Business Plus service - Option 2 primary line | 17.05 | SBL02 |

- H. The following usage charges apply to all inward calls which terminate on Back-Up Line service. Time-of-day discounts do not apply.

| | | |
|------------------|---|--------------------|
| 1. Inward Calls | | |
| (a) Usage Charge | Rate Per Minute Of Use \$.05 | USOC NA |

A106. OBSOLETE SERVICE OFFERINGS - LISTINGS

(T)

CONTENTS

A106. OBSOLETE SERVICE OFFERINGS - LISTINGS

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.12 ESSX Small, Medium and Large Service - 85 (Cont'd)

A112.12.2 Terms and Conditions (Cont'd)

- N. Touch-Tone service will be furnished subject to the terms and conditions, specified in Section A13. The rates and charges for ESSX-S, ESSX-M and ESSX-L Service include the provision of Touch-Tone Service. Rates and charges as specified in Section A13. do not apply for the provision of Touch-Tone Service to ESSX-S, ESSX-M and ESSX-L Service.
- O. Listings will be furnished subject to the rates, terms and conditions specified in Section A6. (T)
- P. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of an ESSX system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the network access register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charge as specified in Section A4. will apply per Network Access Register affected.
- Q. Service charges, as specified in Section A4, apply to all ESSX systems except as provided in A112.12.5.
- R. ESSX installation charges due on an initial installation or subsequent addition may be paid in full at the time of installation or deferred over a predetermined period of time as specified in Section A122.
- S. If the ESSX subscriber elects a Message Rate Service option, Message Rate Service usage charges specified in Section A3. are applicable on calls to locations outside the subscriber's ESSX system in addition to rates and charges in this and other guidebook sections for ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same ESSX system.
- T. ESSX main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Dial-It¹ Services (e.g., 900 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 10XXX). InterLATA calls dialed 0- (operator handled) calls cannot be restricted. The term "Public Announcement Services" as used herein are those services which, in the judgement of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the office serving the ESSX systems subscribing to this service arrangement.
 - 1. At the time a Code Restriction Arrangement is installed, the ESSX system will be arranged for the code restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition or removal of code restriction on a main station line, the appropriate Service Ordering Charge as specified in Section A4. for a change in line termination applies per main station line affected except that no such charge applies when the Code Restriction Arrangement is disconnected in its entirety.
 - 2. Where Code Restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
 - 3. Code Restriction Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station line direct dialed outgoing calls but such calls may, in certain circumstances be completed and charges will apply as specified elsewhere in this Guidebook.

Note 1: Dial-It is a service of AT&T.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.12 ESSX Small, Medium and Large Service - 85 (Cont'd)

A112.12.7 Common Rates and Charges (Cont'd)

C. Recurring Charges

1. Common Equipment

| | | ESSX Term Option | | | | Month |
|-----------|--|-------------------------|---------------|---------------|---------------|--------------|
| | | To | 36 | 60 | 84 | |
| | | Month | Months | Months | Months | USOC |
| (a) | Each ESSX-S system | \$1.95 | \$1.95 | \$1.95 | \$1.95 | ESS |
| (b) | Each ESSX-M system | 1.95 | 1.95 | 1.95 | 1.95 | ESS |
| (c) | Each ESSX-L system | 1.95 | 1.95 | 1.95 | 1.95 | ESS |
| 2. | ESSX Exchange Access Charge | | | | | |
| a. | Network Access Limiter (See A112.26.7) | | | | | |
| b. | Network Access Registers (See A112.26.7) | | | | | |
| 3. | Additional Listings apply as specified for Business Additional Listings in Section A6. | | | | | (T) |
| 4. | Service Charges apply as specified in Section A4. to service establishment, moves and changes of ESSX Service. | | | | | |
| 5. | ESSX Extension Station Line Charge | | | | | |
| (a) | Located on same premises as main station line, each | .30 | .30 | .30 | .30 | EX3 |
| (b) | Located on different premises from main station line on non-continuous property, each ^{1,2,3} | .30 | .30 | .30 | .30 | EC8 |
| (c) | Located on different premises from main station line on same continuous property, each ^{1,4} | .30 | .30 | .30 | .30 | EX5 |
| 6. | Main Station Line Terminated as a PBX Trunk (See A112.26.7) | | | | | |

Note 1: When the different premises is located in the same central office as that served by the ESSX system, apply main station line rates based on the distance from the central office to the different premises as specified in this section.

Note 2: When the different premises is located in a different central office in the same exchange as that served by the ESSX system, apply rates and charges for Foreign Central Office Service as specified in Section A9.

Note 3: When the different premises is located in a different exchange from that served by the ESSX system, apply rates and charges for Foreign Exchange Service as specified in Section A9.

Note 4: Apply rates and charges specified in Section A13. for a Type 2112 channel.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.12 ESSX Small, Medium and Large Service - 85 (Cont'd)

A112.12.15 ESSX Customer Administration Service (Cont'd)

B. Terms and Conditions (Cont'd)

4. Features for ECAS exempt station lines must be requested via a Service Order¹ and added by the Company. Rates and Charges for the features specified in A112.12.8, A112.12.9 or A112.12.10 apply as appropriate.
5. The customer provided ECAS terminal equipment requires an ESSX main station line. Rates and charges in A112.12.8, A112.12.9 and A112.12.10 apply as appropriate.
6. ECAS changes must be entered prior to a time to be designated by the Company to be completed as priority changes or by the next day as requested by the customer.
7. An ECAS customer cannot activate features in excess of the quantity that has been ordered from the Company. The customer will receive an indication when 100% utilization of a feature is reached. Additional quantities of features may be added subject to Terms and Conditions.
8. Contractual obligations and End User Common Line charges will be billed to the location where originally installed and will not transfer with a station number rearrangement.
9. If the Company is requested to load ECAS changeable features for new ESSX/ECAS customers, Installation Charges specified in A112.26.15 apply per ECAS feature added.
10. The following types of lines will be restricted from Station TN Rearrangement capability. Service options and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
 - Station lines assigned to multiline hunt groups
 - Attendant Lines
 - Any ESSX line which as a special hardware configuration (e.g., ground start lines and lines having SCAN points or signal distribution points)
 - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
11. ECAS functions performed by the Company at the customer's request subsequent to the initial installation will be subject to the nonrecurring charge specified in A112.26.15.
12. The Per System charges specified in A112.12.15.C. apply when a feature is initially activated in a Common Block.
13. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the ECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
14. The ECAS customer is responsible for assigning and maintaining a record of station feature assignments. The ECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
15. ECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of an ECAS TN swap. The appropriate Service Order charges specified in Section A4. apply. (T)

Note 1: Appropriate Service Order charges specified in Section A4. will apply.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**A112.13 Digital ESSX Service - 85 (Cont'd)****A112.13.2 Terms and Conditions (Cont'd)**

- H. Dormitory service is furnished in accordance with the terms and conditions for Dormitory Communications Service specified in Section A13.
- I. A system may not be provided for Intercommunication (standalone) service only. Access to the Exchange Network must be provided.
- J. A mixture of Flat Rate and Message Rate Service will not be allowed within a single customer system.
- K. Suspension of Service
With the exception of Network Access Registers, suspension of Digital ESSX Service is not permitted.
- L. A twelve month minimum service period shall be required if the subscriber's system is a Digital ESSX-M or L. The normal minimum service period as specified in Section A2. will be applicable to Digital ESSX-S systems.
- M. Touch-Tone service will be furnished subject to the terms and conditions specified in Section A13. The rates and charges for Digital ESSX station lines include the provision of Touch-Tone service. Rates and charges for Touch-Tone service as specified in Section A13. do not apply for the provision of Touch-Tone service to Digital ESSX Service.
- N. Listings will be furnished subject to the rates, terms and conditions specified in Section A6.
- O. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of a Digital ESSX system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in Section A4. apply per Network Access Register affected.
- P. Service charges, as specified in Section A4, apply to all Digital ESSX systems except as provided in A112.13.5.
- Q. Digital ESSX installation charges are due on initial installation or subsequent additions unless deferred over a predetermined period of time as specified in Section A122.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.13 Digital ESSX Service - 85 (Cont'd)

A112.13.7 Common Rates and Charges (Cont'd)

C. Recurring Charges (Cont'd)

- 2. Digital ESSX Exchange Access Charge
 - a. Network Access Limiter (See A112.28.7)
 - b. Network Access Registers (See A112.28.7)
 - c. Facility Group (FG)
 - (1) Network Access

| | ESSX Term Option | | | | Month |
|---|-------------------------|---------------|---------------|---------------|--------------|
| | To | 36 | 60 | 84 | |
| | Month | Months | Months | Months | USOC |
| (a) Each facility group | \$1.75 | \$1.70 | \$1.65 | \$1.60 | F5Z |
| 3. Additional Listings apply as specified in Section A6. | | | | | (T) |
| 4. Service Charges apply as specified in Section A4. to service establishment, move and change of Digital ESSX Service. | | | | | |
| 5. Digital ESSX Extension Station Line Charge | | | | | |
| (a) Located on same premises as main station line, each | - | - | - | - | EX3 |
| (b) Located on different premises from main station line on non-continuous property, each ^{1,2} | - | - | - | - | EC8 |
| (c) Located on different premises from main station line on same continuous property, each ^{1,2} | - | - | - | - | EX5 |
| 6. Main Station Line Terminated as a PBX Trunk (See A112.28.7) | | | | | |

Note 1: Appropriate wire center line charges apply.

Note 2: Apply rates and charges specified in Section A13. for a Type 2112 channel.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.13 Digital ESSX Service - 85 (Cont'd)

A112.13.13 Digital ESSX Customer Administration Service (Cont'd)

B. Terms and Conditions (Cont'd)

11. DECAS changeable features added by the Company at the customer's request will be subject to the appropriate Service Order charges specified in Section A4. and the per line charges specified in A112.13.13.C.
12. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the DECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
13. The DECAS customer is responsible for assigning and maintaining a record of station feature assignments. The DECAS customer also agrees to provide the Company with a central point of contact for inquires and/or trouble reports involving station features.
14. DECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of a DECAS TN swap. The appropriate Service Order charges specified in Section A4 apply. (T)
15. DECAS customers will be limited to one (1) TN swap per day as a priority request. The number of feature changes that can be requested as priority changes will be determined by the Company when DECAS is ordered.

C. Rates and Charges

1. Digital ESSX-L customers will have the option of paying for DECAS on either a per system or a per line basis. Customers choosing to pay on a per system or a per line basis will be subject to the rates specified in A112.13.13.C. The installation charge will be reapplied if a Digital ESSX-L customer changes their DECAS billing arrangement subsequent to the installation of the DECAS feature.
 - a. DECAS Capability New/Existing Digital ESSX Service

(1) Digital ESSX-Small

| | | ESSX Term Option | | | | Month |
|--|------------|-------------------------|---------------|---------------|---------------|--------------|
| | | To | 36 | 60 | 84 | |
| | | Month | Months | Months | Months | USOC |
| (a) | Per system | \$5.50 | \$5.25 | \$5.00 | \$4.75 | CPVBL |
| (b) | Per Line | .30 | .30 | .30 | .30 | CPVZA |
| (2) Digital ESSX Medium | | | | | | |
| (a) | Per System | 8.00 | 7.75 | 7.50 | 7.25 | CPVBL |
| (b) | Per Line | .20 | .20 | .20 | .20 | CPVZA |
| (3) Digital ESSX Large, on a per system basis | | | | | | |
| (a) | Per System | 210.50 | 208.25 | 206.00 | 203.75 | CPVBL |

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service - Vintage II (Cont'd)

A112.26.2 Terms and Conditions (Cont'd)

- N. Listings will be furnished subject to the rates, terms and conditions specified in Section A6. (T)
- O. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of a subscriber's system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in Section A4. apply per occasion. The Central Office Line Charges (COLC) in Section A4. is applicable only to ESSX service main station lines.
- P. Service charges, as specified in Section A4, apply to all subscriber's systems except as provided in A112.26.5.
- Q. ESSX service installation charges due on an initial installation or subsequent addition may be paid in full at the time of installation or deferred over a predetermined period of time as specified in this Section.
- R. If the subscriber of an ESSX service elects a Message or Measured Rate Service option, Message or Measured Rate Service usage charges specified in Section A3. are applicable on calls to locations outside the subscriber's system in addition to rates and charges in this and other guidebook sections for ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same subscriber's system.
- S. ESSX service main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Dial-It Services (e.g. 900, 976, 211, 311, 511, 711, and 811 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 10XXX). Interlata calls dialed 0- (operator handled) calls cannot be restricted. The term "Public Announcement Services" as used herein are those services which, in the judgement of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the office serving the subscriber's systems subscribing to this service arrangement.
 - 1. At the time a Code Restriction Arrangement is installed, the subscriber's system will be arranged for the code restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition or removal of code restriction on a main station line, the Service Order No Premises Visit (SONPV) charge as specified in Section A4. for a change in line termination applies per main station line affected except that no such charge applies when the Code Restriction Arrangement is disconnected in its entirety.
 - 2. Where Code Restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
 - 3. Code Restriction Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station line direct dialed outgoing calls but such calls may, in certain circumstances be completed and charges will apply as specified elsewhere in this Guidebook.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service - Vintage II (Cont'd)

A112.26.7 Common Rates And Charges (Cont'd)

C. Recurring Charges (Cont'd)

- 2. ESSX service Exchange Access Charge
 - a. Network Access Limiter
 - (1) Flat Rate, Message Rate or Measured Rate

| | | |
|---------------------------------------|----------------------------------|---------------------|
| (a) Per Network Access Register Group | Monthly Rate \$90 | USOC LNG |
|---------------------------------------|----------------------------------|---------------------|

- 3. Additional Listings apply as specified for Business Additional Listings in Section A6. (T)
- 4. Service Charges apply as specified in Section A4. to service establishment, moves and changes of ESSX service.
- 5. ESSX Service Extension Station Line Charge

| | Installation Charge | 1 Month | Term Payment Plan Monthly Rate | | | USOC |
|--|------------------------|------------|-----------------------------------|--------------|--------------|------|
| | | | 36 Months | 60 Months | 84 Months | |
| (a) Located on different premises from main station line on non-continuous property, each ^{2,3,4} | \$- | \$- | \$- | \$- | \$- | EC8 |
| (b) Located on different premises from main station line on same continuous property, each ² | - | - | - | - | - | EX5 |

Note 1: Rates and charges are specified in Section A3. or A13.

Note 2: When the different premises is located in the same central office as that served by the subscriber's system, apply wire center line rates based on the distance from the central office to the different premises as specified in this section.

Note 3: When the different premises is located in a different central office in the same exchange as that served by the subscriber's system, apply rates and charges for Foreign Central Office Service as specified in Section A9.

Note 4: When the different premises is located in a different exchange from that served by the subscriber's system, apply rates and charges for Foreign Exchange Service as specified in Section A9.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service - Vintage II (Cont'd)

A112.26.15 Customer Management Features (Cont'd)

A. ESSX Customer Administration Service (Cont'd)

2. Terms and Conditions (Cont'd)

- k. ECAS functions performed by the Company at the customer's request subsequent to the initial installation will be subject to the nonrecurring charge specified in 3. following.
- l. The Per System charges specified in 3. following apply when a feature is initially activated in a Common Block.
- m. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the ECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
- n. The ECAS customer is responsible for assigning and maintaining a record of station feature assignments. The ECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
- o. ECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of an ECAS TN swap. The appropriate Service Order charges specified in Section A4. apply.
- p. The number of TN swaps that can be requested as priority changes will be determined by the Company when ECAS is ordered.
- q. When required by the Company to use a Security Card, the ECAS subscriber will be required to authenticate with the card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the ECAS host computer. In conjunction with the Security Card, the Company will provide a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in 3. following.

3. Rates and Charges

ESSX service-L customers will have the option of paying for ECAS on either a per system or a per line basis. Customers choosing to pay on a per system or a per line basis will be subject to the rates specified in this Guidebook. The installation charge will be reapplied if an ESSX service-L customer changes their ECAS billing arrangement subsequent to the installation of the ECAS feature.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.2 Terms and Conditions (Cont'd)

- M. Listings will be furnished subject to the rates, terms and conditions specified in Section A6. (T)
- N. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of a subscriber's Digital system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in Section A4. apply per occasion. The Central Office Line Charge (COLC) in Section A4. is applicable only to Digital ESSX service main station lines.
- O. Service charges, as specified in Section A4, apply to all subscriber's of Digital systems except as provided in A112.28.5.
- P. Digital ESSX service installation charges are due on initial installation or subsequent additions unless deferred over a predetermined period of time as specified in this Section.
- Q. If the subscriber of Digital ESSX service elects a Message or Measured Rate Service option, Message or Measured Rate Service usage charges specified in Section A3. are applicable on calls to locations outside the subscriber's Digital system in addition to rates and charges in this and other guidebook sections for Digital ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same subscriber's Digital system.
- R. Digital ESSX service main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Dial-It¹ Services (e.g., 900, 976, 211, 311, 511, 711, and 811 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 10XXX). InterLATA calls dialed 0- (operator handled) calls cannot be restricted. The term "Public Announcement Services" as used herein are those services which, in the judgement of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the central office serving the subscriber's Digital systems subscribing to this service arrangement.
 1. At the time a Code Restriction arrangement is installed, the subscriber's Digital system will be arranged for the Code Restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition or removal of code restriction on a main station line, the Service Order No Premises Visit (SONPV) charge as specified in Section A4. for a change in line termination applies per main station line affected except that no such charges apply when the code restriction arrangement is disconnected in its entirety.
 2. Where Code Restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
 3. Code Restriction Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for in the normal manner.

Note 1: Dial-It is a service of AT&T.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.7 Common Rates And Charges (Cont'd)

C. Recurring

1. Common Equipment

| | | Term Payment Plan | | | | | |
|-----|-------------------------------------|--------------------------|--------------|---------------|---------------|---------------|-------------|
| | | Monthly Rate | | | | | |
| | | Installation | 1 | 36 | 60 | 84 | |
| | | Charge | Month | Months | Months | Months | USOC |
| | | \$- | \$- | \$- | \$- | \$- | |
| (a) | Each Digital ESSX service-VS system | \$- | \$- | \$- | \$- | \$- | ESS |
| (b) | Each Digital ESSX service-S system | - | - | - | - | - | ESS |
| (c) | Each Digital ESSX service-M system | - | - | - | - | - | ESS |
| (d) | Each Digital ESSX service-L system | - | - | - | - | - | ESS |

2. Digital ESSX Service Exchange Access Charge

a. Network Access Limiter

(1) Flat Rate, Message Rate or Measured Rate

(a) Per Network Access Register

| | |
|---------------------|-------------|
| Monthly Rate | USOC |
| \$- | LNG |

b. Network Access Registers¹

c. Facility Group (FG)

(1) Network Access

| | | Term Payment Plan | | | | | |
|-----|---------------------|--------------------------|--------------|---------------|---------------|---------------|-------------|
| | | Monthly Rate | | | | | |
| | | Installation | 1 | 36 | 60 | 84 | |
| | | Charge | Month | Months | Months | Months | USOC |
| | | \$- | \$- | \$- | \$- | \$- | |
| (a) | Each facility group | \$- | \$- | \$- | \$- | \$- | F5Z |

3. Additional Listings apply as specified in Section A6.

4. Service Charges apply as specified in Section A4. to service establishment, move and change of Digital ESSX service.

5. Digital ESSX Service Extension Station Line Charge

| | | | | | | | |
|-----|--|---|---|---|---|---|------------|
| (a) | Located on different premises from main station line on non-continuous property, each ^{2,3,4} | - | - | - | - | - | EC8 |
|-----|--|---|---|---|---|---|------------|

Note 1: Rates and charges are specified in Section A3. or A13.

Note 2: When the different premises is located in the same central office as that served by the subscriber's system, apply wire center line rates based on the distance from the central office to the different premises as specified in this section.

Note 3: When the different premises is located in a different central office in the same exchange as that served by the subscriber's system, apply rates and charges for Foreign Central Office Service as specified in Section A9.

Note 4: When the different premises is located in a different exchange from that served by the subscriber's system, apply rates and charges for Foreign Exchange Service as specified in Section A9.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

2. Terms and Conditions (Cont'd)

- m. The DECAS customer is responsible for assigning and maintaining a record of station feature assignments. The DECAS customer also agrees to provide the Company with a central point of contact for inquires and/or trouble reports involving station features.
- n. DECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of a DECAS TN swap. The appropriate Service Order charges specified in Section A4. will apply.
- o. The number of TN swaps that can be requested as priority changes will be determined by the Company when DECAS is ordered.
- p. When required by the Company to use a Security Card, the DECAS subscriber will be required to authenticate with the card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the DECAS host computer. In conjunction with the Security Card, the Company will provide a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in 3.d.(4) following.

(T)

3. Rates and Charges

Digital ESSX service-L customers will have the option of paying for DECAS on either a per system or a per line basis. Customers choosing to pay on a per system or a per line basis will be subject to the rates specified in 3.a. following. The installation charge will be reapplied if a Digital ESSX service-L customer changes their DECAS billing arrangement subsequent to the installation of the DECAS feature.

a. DECAS Capability New/Existing Digital ESSX service

(1) Digital ESSX Service - Very Small and Small

| | | Term Payment Plan | | | | | |
|---|----------------------------|--------------------------|------------------|------------------|------------------|--------------|--|
| | | Monthly Rate | | | | | |
| | Installation Charge | 1 Month | 36 Months | 60 Months | 84 Months | | |
| (a) Per system | \$1,050.00 | \$5.50 | \$5.25 | \$5.00 | \$4.75 | CPVBL | |
| (b) Per Line | - | .30 | .30 | .30 | .30 | CPVZA | |
| (2) Digital ESSX service -Medium | | | | | | | |
| (a) Per System | 1,100.00 | 8.00 | 7.75 | 7.50 | 7.25 | CPVBL | |
| (b) Per Line | - | .20 | .20 | .20 | .20 | CPVZA | |
| (3) Digital ESSX service -Large, on a per system basis | | | | | | | |
| (a) Per System | 1,200.00 | 210.50 | 208.25 | 206.00 | 203.75 | CPVBL | |
| (b) Per Line | - | - | - | - | - | CPVZA | |
| (4) Digital ESSX service -Large, on a per line basis | | | | | | | |
| (a) Per System | 1,200.00 | 10.50 | 10.25 | 10.00 | 9.75 | CPVZL | |

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.2 Terms and Conditions (Cont'd)

- I. Suspension/Denial of Service - MultiServ service may be suspended or denied at the subscriber's request or at the instance of the Company.
 - 1. Suspension at the request of the subscriber will be allowed on the link portion of the main station line at fifty percent of the rates regularly charged. Feature Groups and Optional Features outlined in Section A112. will be suspended at no recurring charge during the period of suspension unless otherwise noted. Other rates and restrictions as outlined in Section A2. apply. The subscriber may request this suspension for a maximum of three months in succession. Restoration charges will be applicable per line as specified in Section A4.
 - 2. Denial at the instance of the Company will be allowed for non-payment of rates and charges for MultiServ service and the associated services. Restoration charges will be applicable per line as specified in Section A4.
- J. Listings will be furnished subject to the rates, terms and conditions specified in Section A6. A standard Listing will be provided at no charge for each main station line. (T)
- K. Service charges, as specified in Section A4., apply to each station link in the same manner as for an individual business line and to all of the subscriber's systems unless otherwise indicated.
- L. MultiServ service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing as specified in Section A2.
- M. End User Charges as specified for End User Common Access Service in BellSouth Telecommunications Inc., FCC No. 1, Section 4 apply per line. For purposes of application of End User Charges only, MultiServ service station lines for use by residents of dormitory living quarters, barracks and nursing homes will be considered residential service. Main station lines terminated in such housing for administrative or business use will be considered business service.
- N. Concessions will not apply to MultiServ service except those allowed to Corporate Communication/Affiliate Billing MultiServ service accounts.
- O. Service order charges will not apply for the provision of Calling Number Delivery Blocking.
- P. Calling Number Delivery Blocking - Per Call is provided subject to availability of facilities where technically feasible. The Company assumes no liability and will be held harmless from any incompatibility of the subscriber's CPE to perform satisfactorily with the network feature described herein.

Calling Number Delivery Blocking - Permanent is available upon request, at no charge, to the following entities:

 - 1. Established shelters of private, non-profit and publicly funded domestic violence intervention agencies; and
 - 2. Federal, state and local law enforcement agency offices.
- Q. The Company's liability arising out of the provision of Calling Number Delivery Blocking, including but not limited to the delivery or non-delivery of calling numbers, or the provision of other anonymity options to law enforcement agencies, is limited as set forth in A2.5.1.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.8 Common Rates and Charges (Cont'd)

- F. Additional Listings apply as specified in Section A6.
- G. Service Charges apply as specified in Section A4. to service establishment, moves and changes of MultiServ service.
- H. MultiServ service Bridged Links (Extensions)

These rates and charges are applicable for links bridged in the subscriber's serving wire center:

1. Bridged Links^{1,2}

| | Installation Charge | Mo. to Mo. Rate | Rate Stability Plan Monthly Rate | | USOC |
|--|---------------------|-----------------|----------------------------------|------------|-------|
| | | | 36-59 Mo. | 60-120 Mo. | |
| (a) Located on different premises from main station line on non-continuous property, each | \$- | \$18.00 | \$16.50 | \$15.00 | M1FNX |
| (b) Located on different premises from main station line on same continuous property, each | - | 18.00 | 16.50 | 15.00 | M1FCX |
| 2. Extended Bridged Links ^{1,2} | | | | | |
| (a) Extended to different premises, different serving wire center, each ³ | - | 18.00 | 16.50 | 15.00 | M1FEX |

I. Interoffice Channels

1. Per Non-ISDN channel

| | Installation Charge | Month To Month Fixed Charge | Rate Stability Monthly Fixed | | Month To Month Charge Per Mile | Rate Stability Monthly Charge Per Mile | | USOC |
|--------------------------|---------------------|-----------------------------|------------------------------|--------------------|--------------------------------|--|--------------------|-------|
| | | | 36 - 59 Mos. Plan | 60 - 120 Mos. Plan | | 36 - 59 Mos. Plan | 60 - 120 Mos. Plan | |
| (a) Each | \$240.00 | \$28.50 | \$25.65 | \$24.50 | \$- | \$- | \$- | M1GBC |
| (b) Per mile | - | - | - | - | 1.55 | 1.40 | 1.30 | M1GBM |
| 2. Bridging ⁴ | | | | | | | | |

- Note 1:** A maximum of three Bridged Links or Extended Bridged Links will be allowed per main station line depending on the availability of facilities.
- Note 2:** Some services and features are not compatible with the operation of Bridged Links. These services and features include, but are not limited to, ISDN Station Lines, Caller ID, Electronic Business Sets, and Message Waiting Lamp Indication.
- Note 3:** When the different premises are served from a different serving wire center, rates and charges in A112.32.8.I. also apply.
- Note 4:** Applies only to Extended Bridged Links. A maximum of three Bridged Links or Extended Bridged Links will be allowed per main station line depending on the availability of facilities.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**A112.32 MultiServ Service (Cont'd)****A112.32.15 Customer Control (Cont'd)****B. Terms and Conditions (Cont'd)**

12. The following types of lines will be restricted from TN Swaps rearrangement capability. Service options and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
 - Station lines assigned to multiline hunt groups.
 - Attendant lines
 - Any MultiServ service or MultiServ PLUS service station line which has a special hardware configuration (e.g., ground start lines and lines having signal distribution points)
 - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
13. Changing the status of a station line from accessible to Customer Control to inaccessible or vice versa, must be done by the Company via a Service Order request. For station lines that are ordered without Customer Control, the appropriate rate element associated with the MultiServ service feature package applies. For station lines that are ordered with Customer Control, the Customer Control - Per Line charge applies. Appropriate Service Order Charges specified in Section A4. apply.
14. The subscriber will be responsible for installation, maintenance and testing of customer-provided compatible terminal equipment (CPE).
15. The Company does not assume responsibility for the compatibility or suitability of the subscriber's (CPE) equipment.
16. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Customer Control render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
17. Customer Control supports dial-up access security through the use of a Security Card. Customer Control supports access security by requiring login and password identifiers. The subscriber must have one User Identification Code for each System Manager accessing the Customer Control Database. The User Identification Code includes a password and is used in conjunction with the Security Card. In addition, Customer Control ensures that the user can access only their portion of their database.
18. The subscriber will be required to authenticate with a Security Card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the host computer. Once the subscriber has purchased the Security Card, the Company will provide the subscriber with a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in E. following.
19. The subscriber must provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
20. The Customer Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Listings that changed as a result of a Customer Control TN Swap. The appropriate Service Charges specified in Section A4. apply. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.33 MultiServ PLUS Service (Cont'd)

A112.33.8 Common Rates and Charges

A. Service Establishment Charges

1. The following charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this Guidebook:

a. Service Establishment Charges

(1) Basic Service Establishment Charge

| | Nonrecurring Charge | USOC |
|---|--------------------------------|--------------|
| (a) Standard common equipment, each | \$350.00 | MIACS |
| (b) Common equipment customized by the Company at the subscriber's request, each ¹ | 400.00 | MIACC |

B. Cancellation Charges

1. The following charges are incurred when a total disconnect of a MultiServ PLUS service system occurs when provided; 1) under a Rate Stability Plan prior to expiration of that Rate Stability Plan or 2) under month-to-month rates when a subscriber disconnects their service during the first twelve (12) months of service.

a. Cancellation Charge

(1) Per system

| | | |
|--|------------------|--------------|
| (a) Disconnect in months 1-36 | 10,000.00 | M1BPS |
| (b) Disconnect in months 37 and thereafter | 7,500.00 | M1BPT |

C. Listings

A standard Listing will be provided for a main station line (not to exceed the number of NARs) at no charge. For Additional Listings, Designer Listings etc., see Section A6. (T)

D. Training Charges - See A112.32.8.D.

E. Installation Charges - See A112.32.8.E.

F. Additional Listings - See A112.32.8.F. (T)

G. Service Charges - See A112.32.8.G.

H. Bridged Links - See A112.32.8.H.

I. Interoffice Channels - See A112.32.8.I.

Note 1: A subscriber requested change from standard common equipment to customized common equipment will incur the difference between the two charges.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.4 Arrangements for Night, Sunday and Holiday Service

(Obsoleted December 12, 1980, Type 2)

- A. A subscriber to PBX service who desires to receive incoming calls after the usual business hours, without the service of an attendant at the switchboard, may arrange for such service as follows:
 - 1. Each trunk line which is to be connected through a PBX station at night, on Sundays and Holidays is bridged to a central office multiple jack bearing a different (nonconsecutive) number. The regular number may then be used for day service, and the special (nonconsecutive) number for night service. Calls made at night for the special number are completed only over the trunk line to which it is bridged, no connection being made with any other trunk line in case the called number is busy or does not answer.

Example of Listings

| | | |
|---|----------|-----|
| Paterson Transfer Co. 24 North | 256-1500 | (T) |
| Note: From 5 PM to 8 AM on weekdays, from 1 PM Saturday to 8 AM Monday and on Holidays, call as follows: | | |
| Office 24 North | 256-1875 | |
| Watchman 24 North | 256-1875 | |
| Garage 29 Lake | 256-1987 | |
| Storage Warehouse 150 Elm | 256-1082 | |

B. Rates

- 1. Listings (T)
- 2. Special Multiple Jack

| | | |
|----------|---------------------|-------------|
| (a) Each | Monthly Rate | USOC |
| | \$4.55 | NCB |

A113.5 Extension and Tie Line Services

A113.5.1 Rates and Charges

Obsoleted 01/16/91, Type 4; (Customers may add channels only to extent that they are available within facilities in place as of 6-30-84.)

- A. For use with terminal equipment
 - 1. For a channel between different buildings on same continuous property and for different premises within the same building,^{1,2} per 1/10 mile

| | Nonrecurring Charge | Monthly Rate | USOC |
|----------------------|----------------------------|---------------------|--------------|
| (a) Type 1105 | \$30.63 | \$1.44 | 1LY8E |
| (b) Type 2112 (2231) | 30.63 | 1.44 | 1LV+E |
| (c) Type 2114 (2432) | 30.63 | 2.81 | 1LT+E |

A113.5.2 Signaling Arrangements

Obsoleted 01/16/91, Type 4; (not available for new installations, moves or transfers.)

- A. Signaling is generally required for all Off-premises Station Channels and Tie Lines associated with PBX (or similar) systems. Exceptions for grandfathered systems are noted in B3.2.2.D.1.a. of the Private Line Guidebook.
 - 1. Type 2112 (2231), per Channel not routed via the Central Office or between buildings on same continuous property
 - (a) Type A Arrangement (0-199 ohms) **68.75** **14.69** **SALSD**
 - (b) Type B Arrangement (200-899 ohms) - - **SAUSD**
 - (c) Type C Arrangement (900 or more ohms) - - **SAYSD**
 - 2. Type 2114 (2432) or 2115 (2434), per Channel not routed via the Central Office
 - (a) E&M Type - - **SLMEM**

Note 1: When a channel between different buildings on the same continuous property requires a connection to the serving wire center, then a charge for each Local Channel required will apply. The nonrecurring charge is applicable per channel.

Note 2: Charges are applicable only for those facilities in place as of 6-30-84.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.11 Network Facilities for use with Public Announcement Services (Cont'd)

A113.11.1 General (Cont'd)

A. (Cont'd)

8. In order to permit the determination of anticipated incoming call volume so that facilities of the proper capacity may be furnished, the subscriber is required to designate the kind of announcement for which the Public Announcement Service is to be used. The Company's network facilities may be used without the advance consent of the Company only for announcements of such kind together with advertising or promotional material as may be provided by the customer. The customer may not deliver announcements so different in kind as to engender a volume of calls in excess of that contemplated at the time service was established.

The contents of announcements shall be the responsibility of the customer; provided, however, that modification of announcements as described in paragraph 7 may be requested by the Company when necessary so as to not overload the facilities provided or impair general telephone service.

9. Control of the message content and its dissemination by means of Public Announcement Services by anyone other than the customer is not permitted. However, the customer may sell time and/or spot announcements to a sponsor of a Public Announcement Service. In this connection, control of the content of the announcement, ramifications of usage, advertising, promotion, and all other responsibilities of the customer under this Guidebook remain solely with the customer; and the Company shall have no responsibility or liability to any person with respect thereto.
10. In order to avoid excessive utilization of commonly used network facilities by the Public Announcement Service, the length of any announcement is subject to the approval of the Company based on the kind of announcement and potential volume of incoming calls and on available facilities. The maximum length of any message is two minutes.
11. The announcement equipment must allow access to an announcement message by a calling party within a maximum time of 20 seconds and must also provide each calling party an on-hook condition upon completion of a full announcement cycle. It must not allow communications between parties calling the service. Telephone users calling the announcement number must be automatically disconnected after completion of one full announcement cycle.
12. Recorder/reproducers and reproducers used for telephone answering, commonly known as automatic answering and recording devices or automatic answering devices, which are not used in manner described herein, may not be used to provide public announcement type services.
13. Central office lines provided and used by the Company to extend calls from the general telephone network to announcement equipment used with Public Announcement Services are identified as Access Lines.
14. One (1) listing without charge will be furnished with each service. Public Announcement Service shall not be provided with private or semi-private telephone numbers.

(T)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**A113.58 Uniform Access Number (UAN) for LATA-wide Service**

(Obsoleted 08/15/03, Type 4, not available for new installations, additions to existing installations or moves to a different customer location.)

A113.58.1 Description of Service

- A. Uniform Access Number (UAN) is an optional service which provides the customer with a uniform Business Line Telephone Number for client access to the customer's service. The client will be able to dial one number from all locations within the specified area and the call can be routed to a specified customer location within the LATA. UAN will be provided under the following terms and conditions.
1. A UAN telephone number may not be accessed by 0+ or 1+ toll calls. Also, no operator assisted calls will be permitted to be placed to UANs.
 2. The assigned telephone number will have a dedicated NXX.
 3. UAN can be delivered through a line side connection or a trunk side connection as specified in A3.28, but not simultaneously for the same dedicated NXX number. A trunk side connection is required if UAN is used with Automatic Number Identification (ANI).
 4. Line Side connections are made through regular exchange access lines (e.g., individual business lines, PBX trunk, etc.). Trunk side connections are made via Trunk Side Access Facilities.
 5. Nonrecurring charges apply for each UAN per Traffic Operator Position System (TOPS) tandem office. Where more than one UAN is established at the same TOPS tandem location for the same customer and the UANs are ordered and installed at the same time, the first nonrecurring charge rate element applies to the first UAN. Each additional UAN number will be billed at the additional service installed rate. The same nonrecurring charges and application apply per TOPS tandem for number changes requested by the customer subsequent to the original UAN assignment.
 6. Number changes required for Company reasons will not incur the Service Establishment Charge.
 7. A customer may reserve UANs to meet his specified growth requirements at specific locations. In the event the customer elects not to be provided with reserved UANs, assignment of these UANs cannot be assured.
 8. This service includes preassigned UANs. Such telephone numbers will be removed from reserved status and assigned as active UANs as requested by the customer.
 9. The assignment of UANs is made at the discretion of the Company. Special numbers are furnished subject to the availability of numbers.
 10. The service is furnished subject to the availability of UANs.
 11. Limitations and use of service as stated in Section A2. will apply.
 12. Calls to a disconnected UAN will be routed to intercept over announcement facilities; however, the announcement provided will not refer the caller to another telephone number.
 13. Listing may be provided for UAN service at rates applicable for additional business or foreign listings as covered in Section A6. (T)
 14. No local measured or message rate service charges or long distance message telecommunications service charges will be collected from end users for calls to a Uniform Access Number customer.
 15. Access to UAN may not be available to certain classes of service.

A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

CONTENTS

| | | | |
|---------------|---|----|-----|
| A119.1 | General | 1 | |
| A119.2 | Use of Service | 4 | |
| A119.3 | Limitation of Service | 5 | |
| A119.4 | Reserved for Future Use | 5 | |
| A119.5 | Rates and Charges | 6 | |
| A119.5.1 | General | 6 | |
| A119.5.2 | Reserved for Future Use | 6 | |
| A119.5.3 | Monthly Rates | 7 | |
| A119.5.4 | Hourly Rates | 8 | |
| A119.5.5 | Method of Determining Usage Charges | 10 | |
| A119.5.6 | Fractional Periods | 10 | |
| A119.5.7 | Installation Charges | 11 | |
| A119.5.8 | Four-Wire Terminating Arrangement | 14 | |
| A119.5.9 | Access Line Terminations | 14 | |
| A119.5.10 | Access Line Extensions | 15 | |
| A119.5.11 | Minimum Average Time Requirement | 15 | |
| A119.5.12 | Reserved for Future Use | 15 | |
| A119.5.13 | Minimum Service Period | 15 | |
| A119.5.14 | Allowance for Interruptions | 16 | |
| A119.5.15 | Timing of Calls | 17 | |
| A119.5.16 | Listing (TFD Service Only) | 17 | (T) |
| A119.5.17 | Reserved for Future Use | 17 | |
| A119.5.18 | Reserved for Future Use | 17 | |
| A119.5.19 | Reserved for Future Use | 17 | |
| A119.5.20 | Toll Free Dialing (TFD) Service Charges | 18 | |
| A119.5.21 | Add-On TFD Service | 20 | |

A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

A119.5 Rates and Charges (Cont'd)

A119.5.7 Installation Charges (Cont'd)

G. Premises Work Charges

1. Time and Materials Charging

a. Description

- (1) The Premises Work Charge applies to all customer requested rearrangement work done by the Company on the customer's premises.
- (2) The Premises Work Charge is based on the installation labor time and miscellaneous materials required to complete the customer's request for rearrangement.

b. Definitions

- (1) Billable Premises Work - Premises work performed by a Company representative on a customer's premises exclusive of work required to establish network access. Examples of premises work include rearrangement of a drop wire, protector, and/or Network Interface.

c. Terms and Conditions

- (1) The Premises Work Charges apply to all customer requested installation, move and change work done by the Company on the customer's premises exclusive of establishing or re-establishing network access, or as otherwise specified in (4) following.
- (2) The Premises Work Charges apply in addition to all other applicable rates and charges for services.
- (3) If, for Company reasons, more than one Company technician is involved in performing billable premises work on the same service order, only one Premises Visit Charge will apply. Premises Work Charges will be calculated by totaling the billable work time performed by all technicians.
- (4) Premises Work Charges do not apply to the following work:

To rearrange a customer's telephone service if required or initiated by the Company.

To install or rearrange telephone equipment located on a customer's premises but used exclusively by the Company for maintenance or training activities.

The "from" portion of work involved in a transfer of service from one premises to another.

Disconnection and/or removal of the following items of service or equipment, providing no other work subject to service charges is involved: 1) Main or extension station telephones. 2) *Listings* and *listing* services. 3) Access line services.

(T)

For the complete cancellation of the service order before any billable premises work is performed.

A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

A119.5 Rates and Charges (Cont'd)

A119.5.15 Timing of Calls

- A. Chargeable time begins when connection is established between a station associated with the WATS access line or exchange access line for Option TFD Service or Open TFD Service and the calling or called station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- B. When a connection is established in one rate period and ends in another, the rate in effect for each rate period applies to the portion of the connection occurring within that rate period.
- C. The rate charged is determined by the day and time (standard or daylight savings) at the WATS access line or exchange access line location.
- D. When Toll Free Dialing Service is directly connected (i.e., not connected through a Multiline Terminating System) at a Customer's premises to a communications system, chargeable time begins when the TFD Service call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of connection with the Toll Free Dialing Service so that chargeable time may begin.

A119.5.16 Listing (TFD Service Only)

- A. Listings are provided at rates applicable for additional business listings as covered in Section A6.
 - 1. Listing Charge (Toll Free Dialing Service)

(T)
(T)
(T)

(a) Each listing

| | |
|----------------|-------------|
| Monthly | |
| Rate | USOC |
| \$- | SZS |

(T)

A119.5.17 Reserved for Future Use

A119.5.18 Reserved for Future Use

A119.5.19 Reserved for Future Use

A139. OBSOLETE SERVICES OFFERINGS - ABBREVIATED DIALING

A139.1 Three-Digit Dialing Service (N11) (Cont'd)

A139.1.1 General (Cont'd)

- F.** N11 Service will be assigned for commercial use in each local calling area, only in those instances where the codes has not been requested by an entity as defined by the Federal Communications Commission in CC Docket 92-105 for specific uses. The specific uses are as follows:

211 - access to community information and referral services

311 - access to non-emergency police and other government services

411 - directory assistance

511 - access to travel information services

611 and 811 - access to service repair and business office uses of al providers of telephone exchange service

711 - access code to Telephone Relay Services (TRS)

With this assignment, non-commercial use of 211, 511 and 711 will be provided as specified in Section A13. In addition, guidelines for reassignment of N11 codes are defined in A139.1.2.D.

- G.** Only one N11 number will be assigned to an N11 subscriber or its affiliates per local calling area.
- H.** An "affiliate" (as used in A139.1) of an N11 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the N11 subscriber. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.
- I.** If the Company provides billing on behalf of the subscriber, the terms and conditions for Billing and Collection Services as defined in Section A37., as well as the terms and conditions as defined in this Section will apply.
1. Billing and Collection Services as defined in Section A37., will only apply to N11 service where the N11 provider is a Company subscriber.
 2. The Company will provide billing on behalf of the N11 subscriber, only when the end user is a BellSouth local exchange customer.
- J.** N11 Service is available in the Company's service territory only. To provide access to an N11 number to end users in an independent company territory or to a CLECs end user within the local calling area, the N11 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- K.** N11 Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- L.** This service is furnished subject to the availability of N11 numbers.
- M.** Limitations and use of service as stated in Section A2. apply.
- N.** Calls to a disconnected N11 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Additional requirements and/or conditions as specified in A139.1.2.D apply.
- O.** Listings may be provided for N11 Service at rates, terms and conditions as specified in Section A6. The phrase "Charges May Apply" will be included in the N11 Service listing at no additional charge. (T)

SUBJECT INDEX

D. (Cont'd)

| SUBJECT | SECTION |
|--|----------------|
| Dimension PBX Service (Obsoleted) | A111 |
| Direct-In-Dialing (DID) to Customer Premises Located Switching System..... | A12.7 |
| Associated with Shared Tenant Services | A23.1.5 |
| Directories | A2.3.11 |
| Directory Assistance Call Completion (QuikComplete) Service | A3.24 |
| Directory Assistance/Directory Assistance Call Completion..... | A3.25, A18.14 |
| Directory Assistance Call Summary for Special Billing Services..... | A13.4.3 |
| Directory Assistance Service | A3.9, A18.7 |
| | |
| Disaster Relief Plan (Major Disaster Relief Plan)..... | A2.23 |
| Diskette Analyzer Bill (DAB) Service..... | A13.4.7 |
| Dormitory Communications Service (DCS) | A13.13 |
| Dual Name Listings | A6.7.7 |
| Dual Service..... | A4.4 |
| Dual Tone Multifrequency (DTMF) Pulsing | A12.7 |
| Duplicate Bill Charge | A13.24 |

(M)
(M)
(M)

SUBJECT INDEX

K.

| SUBJECT | SECTION |
|---|----------------|
| Key and Pushbutton Telephone Service - Station Lines (Obsoleted)..... | A110. |
| 8A Key Telephone System (911) Emergency Service | A13.15 |

L.

| | | |
|--|----------------|--------|
| Late Payment Charge | A2.4.3 | |
| Liabilities, Charges and Payments for Special Construction | A5.2.2 | |
| Liability of the Company | A2.5 | |
| Lifeline..... | A3.31 | |
| Limitations and Use of Service..... | A2.2, A119.3 | |
| Limited Communications..... | A2.2.7 | |
| Line Change Charge Application..... | A4.2.3 | |
| Line Connection Charge Application..... | A4.2.2 | |
| Line Terminations - Secretarial Service..... | A8.2.4 | |
| List of Rate Centers | A18.5.3 | |
| Listing Services | A38 | |
| Directory Assistance Database Service (DADS) ¹ | | |
| Directory Publishers Database Service (DPDS) ¹ | | |
| Emergency Service Provider Data Service (ESPDS) ¹ | | |
| Location Identification Database Service – E911..... | A38.3 | |
| Listings | A6., A119.5.16 | (D) |
| Listings (Toll Free Dialing Service) | A119.5.16 | (M)(T) |
| Listing - Service Charges..... | A4.2.4 | (M)(T) |
| Local Calling Areas | A3.3 | |
| Local Calling Plus (LCP)..... | A3.8.50 | |
| Local Exceptions | A3.8 | |
| Local Usage Detail (LUD) | | |
| Basic Local Exchange Service | A3.22 | |
| Coin Telephone Service | A7.9 | |
| Foreign Exchange Service..... | A9.4 | |
| Long Distance Message Telecommunication Service..... | A18. | |
| Long Distance Trunk Service (Toll Terminals) | A13.14 | |

Note 1: Directory Assistance Database Service (DADS), Directory Publishers Database Service (DPDS) and Emergency Service Provider Data Service (ESPDS) are now found in Section N8. of the Non-Regulated Services – Pricing guide.

SUBJECT INDEX

M.

| SUBJECT | SECTION |
|--|----------------|
| Machine Tape Records for Special Billing Service | A13.4.1 |
| Magnetic Tape Bill for Large Users..... | A13.4.5 |
| Maintenance and Repairs..... | A2.3.13 |
| Maps of Exchange Service Areas | A3.2.4 |
| Maritime Mobile and Aviation Radio Telephone Service..... | A12.11 |
| Message Rate Service | A3.5 |
| Message Register Service | A14.7 |
| Message Waiting Indication - Audible (MWI) | A13.4.7 |
| Method of Determining Usage Charges for WATS | A119.5.5 |
| Minimum Average Time Requirement for WATS | A119.5.11 |
| Miscellaneous Listing | A6.7 |
| Miscellaneous Service Arrangements..... | A13 |
| Mileage Charges | |
| Centrex-CO Service | A112.2 |
| Foreign Central Office Service | A9.2.4 |
| Foreign Exchange Service | A9.1.6 |
| Mobile and Paging Service Listing..... | A6.7.12 |
| Mobile Service, Interconnection of (Cellular, RCC, SMR, PLMR, etc.)..... | A35. |
| Moves of Equipment (Obsoleted)..... | A122.1.6 |
| Lapse in Service (Obsoleted) | A122.2.12 |
| MultiServ Service (Obsoleted)..... | A112.32 |
| MultiServ PLUS Service (Obsoleted)..... | A112.33 |
| MultiServ Multi-Account Service (MMAS) (Obsoleted) | A112.34 |
| Multifrequency Pulsing on DID..... | A12.7 |
| Multiline Hunt Queuing..... | A13.53 |
| Multistation One-Way Circuit Arrangement for Use In Small Manual and Community Dial Office (Obsoleted) | A113.3 |
| Municipal and Industrial Emergency Reporting Service (Obsoleted)..... | A113.2 |

(T)

SUBJECT INDEX

T.

| SUBJECT | SECTION |
|---|-----------------|
| Telecommunications Service Priority (TSP) System | A13.50 |
| Telephone Answering Service Facilities | A108 |
| AUTOTAS Answering System Concentrator (Obsoleted)..... | A108.4 |
| Telephone Answering Service Listing | A6.7.20, A8.2.5 |
| Telephone Number Change - Service Charge - See Line Change Charge | A4.2.3, A4.3.1 |
| Terminal Equipment | A15.2 |
| Obsolete | A115.1 |
| Termination Charge | A2.4.10 |
| Termination of Service | A2.3.17 |
| Terms and Conditions Applicable to Listings | A6.1 |
| Terms and Conditions for Central Office Concentrator Service | A8.3.2 |
| Terms and Conditions for Foreign Exchange Service | A9.1.3 |
| Three-Digit Dialing Service (N11) | A39.1 |
| Three-Way Calling | A13.9 |
| Three-Way Calling with Transfer | A13.9 |
| Time and Material Charging (See Premises Work Charge) | A4.2.5 |
| Timing of Calls for WATS | A119.5.15 |
| Titles and Suffixes | A6.7.21 |
| Toll Discount - Hearing Impaired | A18.3.1 |
| Toll Terminals | A13.14 |
| (DELETED) | |
| TouchStar Service | A13.19 |
| Trade Name | A6.2.3 |
| Transfer of Service Between Subscribers | A2.3.7 |
| Transit Traffic Service | A16.1 |
| Transmitting Messages | A2.2.8 |
| Tribal Lifeline | A3.31.4 |
| Tribal Link-Up | A4.7 |
| Trunk Lines | A11.2 |
| Business (Commercial) | A11.2.2 |
| Residence | A11.2.3 |
| Trunk Side Access Facility | A3.28 |
| Two Point Service (Obsoleted) | A118.1 |
| Two-Tier Payment Plan (Obsoleted) | A122.1 |
| Two-Tier Transition to Variable Term Payment Plan (VTPP) (Obsoleted)..... | A22.2 |
| Types and Descriptions for Foreign Exchange Office Service | A9.1.2 |

(T)