

TARIFF DISTRIBUTION

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DATE: July 3, 2017

STATE: FLORIDA

EFFECTIVE DATE: 07/01/2017

TYPE OF DISTRIBUTION: Approved

PURPOSE: PR - This update will change CompleatLink 1.5 MARC terminology to update reference to "Under Utilization" to become "Shorfall".

TARIFF SECTION
G002

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PAGE REVISION
0004

A2. GENERAL TERMS AND CONDITIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

A. Following are Special Promotions: (Cont'd)

AT&T COMPLETELINK 1.5 (Cont'd)

Promotion Restrictions/Eligibility Requirements (Cont'd)

- If the customer's actual billings for "Contributory Services" are less than the customer-selected MARC, the customer will be billed an "Annual *Shortfall*" charge *which is* the difference between the MARC and the *actual* billings for the Contributory Services for the same 12 month period, *excluding any taxes and surcharges*. (T)
- In the event the customer terminates the CompleteLink 1.5 agreement prior to the expiration of the Term, the customer shall be liable for Early Termination charges. The Early Termination charge shall be calculated as follows:
 - A. 50% of the MARC multiplied by the number of years remaining in the Term. If the termination includes calculation for a partial year and the partial year relevant billings are less than the customer's MARC commitment, the customer shall pay to AT&T 50% of the difference between the MARC and the actual amount of billings of Contributory Services for the same period of time.
 - B. In addition to the Early Termination charge described in A. above, the customer shall be liable for Early Termination charges equal to 50% of any accelerated discount(s) received, prorated for the number of months remaining under this Order.
- Termination liability charges applicable for CompleteLink 1.5 agreements will be offset by termination charges, if applicable, from other allowed agreements for any CompleteLink 1.5 Eligible Service as a result of the same customer termination activity. Termination charges resulting from the charge-back of Accelerated Discounts received will not be offset by termination charges as a result of the termination of other allowed agreements for CompleteLink 1.5 Eligible Services.
- At the customer's request, termination charges may not apply as follows:
 - A. Satisfaction Guarantee: The customer may terminate this Order without Early Termination charge liability within 90 days of subscribing, unless the customer had terminated another AT&T toll, access or usage term plan to subscribe to this CompleteLink 1.5 Plan. In addition, if the customer received an accelerated discount upon entering into this Order, the amount of the accelerated discount shall be charged to the customer's Main Billed Telephone number monthly statement or final bill.
 - B. MARC Downgrade Allowance for Technology Upgrade: Subject to the following conditions as solely determined by AT&T, Customer may terminate this Pricing Schedule without incurring Early Termination Charges if:
 - Customer terminates Services in Column A below to replace those services with Services in the corresponding Column B below;
 - The Column B services are installed at the same locations and at the same relative quantities as the Column A terminated Services;
 - The invoiced charges for Services in Column B will result in a reduction in monthly charges such that Customer's MARC Contributory charges will be reduced by 50% or more; and
 - Customer enters into a new CompleteLink 1.5 agreement¹ ("CompleteLink Replacement Agreement") at the next lowest MARC level for a term equal to or greater than the time remaining in the Term of this Pricing Schedule; and
 - Customer's MARC under this Pricing Schedule exceeds \$500.00.

<u>Column A</u> ²	<u>Column B</u>
Analog Trunks	ISDN PRI
Basic Local Access Exchange Lines	ISDN PRI
- 90 day service guarantee does not apply to the CompleteLink Replacement agreement.

Note 1: Effective October 1, 2013, the three (3) year term is no longer an available option.

Note 2: Centrex is not a service eligible for inclusion in Column A.