# TARIFF DISTRIBUTION

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PURPOSE: Withdraw Caller ID Multi-Line for residence customers.

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## A113. OBSOLETE SERVICE OFFERINGS -**MISCELLANEOUS SERVICE ARRANGEMENTS**

## A113.18 Reserved For Future Use

### A113.19 TouchStar Service

(Obsoleted June 5, 1995, Type 4) Existing Caller ID - Multi-Line<sup>1</sup> customers may retain their existing service as specified in this section if they so choose. However, if these customers want to change or add to their existing service, they will have to convert to Caller ID - Basic or Caller ID - Deluxe<sup>2</sup> as specified in A13.19. Service Charges from Section A4. shall not apply for such conversions. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19 of this Guidebook.

#### A113.19.1 Definitions of Feature Offerings

See A13.19.2 for descriptions of services not described following.

A. Caller ID - Multi-Line

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming telephone calls.

The following information is transmitted to the Caller ID - Multi-Line customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received.

A service order is required to establish or discontinue Caller ID - Multi-Line. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID - Multi-Line will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

If the incoming call is from a line equipped with RingMaster service, the telephone number transmitted will always be the main number rather than any dependent RingMaster service number.

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group unless the telephone number is Telephone Number (TN) identified.

Caller ID - Multi-Line is not available on operator handled calls.

Note 1: Effective July 1, 2017, Caller ID – Multi-Line is no longer available for residence subscribers. (N)

Note 2: Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence subscribers.

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# A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.19 TouchStar Service (Cont'd)

A113.19.3 Rates and Charges (Cont'd)

- **C.** Caller ID Multi-Line<sup>1</sup>
  - 1. Rotary (Grouping) Arrangements
    - a. Caller ID Multi-Line (per line)<sup>1,3</sup>

	Rate				
Quantity of Calls	Minimum Max	ximum	Current	USOC	
Per Calling Number-Delivered Usage	Charge				
(1) Residence					
(a) First 50,000	\$.005	\$.06	\$.02	NSDUS	
(b) 50,001 - 400,000	.005	.06	.015	NSDUS	
(c) Over 400,000	.005	.06	.01	NSDUS	
(2) Business					
(a) First 50,000	.005	.06	.02	NSDUS	
(b) 50,001 - 400,000	.005	.06	.015	NSDUS	
(c) Over 400,000	.005	.06	.01	NSDUS	
A113.20 Reserved for Future Use					
A110 01 December of few Furthering Line					

### A113.21 Reserved for Future Use

#### A113.22 WatchAlert Service

(Obsoleted, Effective July 15, 2014) WatchAlert Service is restricted to existing customers. No new customers will be accepted after the July 15, 2014.

#### A113.22.1 General

- A. WatchAlert Service is offered to alarm and/or monitoring companies (hereinafter referred to as agencies) for residential and business line customers (hereinafter referred to as clients) or to other entities that perform alarm and/or security monitoring. WatchAlert provides for the continuous transmission of signals which can identify a change in the status of alarm monitoring sensors located on a client's premises. WatchAlert Service utilizes a scanner located in the client's serving central office and connected to that client's single party exchange access line. The scanner is used to repetitively poll a customer provided Subscriber Terminal Unit (STU), connected to alarm or monitoring sensors. A change in status in an alarm/sensor is recorded in the STU, which is then polled by the scanner, with the change in status being transmitted through the scanner to two (2) centrally located message switches. These message switches will then transmit the change in status of the STU involved to the appropriate alarm agency via two private line Type 2141 channels.
- **B.** All terms and conditions governing agency/client relationships, as stated in paragraph A13.22.2 are also applicable to those entities performing their own private alarm/security monitoring.
  - Note 1: Effective June 5, 1995, all existing Caller ID Multi-Line customers may retain this service as specified in this section of the Guidebook or change to the service provided under Caller ID Basic or Caller ID Deluxe<sup>2</sup> as specified in A13.19. If existing Caller ID Multi-Line customers change or add to their existing service, then they will have to convert to Caller ID Basic or Caller ID Deluxe<sup>2</sup>. Service Charges from Section A4.shall not apply for such conversions. All new single and multi-line residence and business customers desiring a TouchStar service calling information delivery feature will have to use Caller ID Basic or Caller ID Deluxe<sup>2</sup>. Call Tracking (BCLID) is available for PBX customers as well as business multi-line customers.
  - **Note 2:** Effective August 1, 2016, Caller ID Deluxe (without ACB) is no longer available for residence subscribers.
  - **Note 3:** Effective July 1, 2017, Caller ID Multi-Line is no longer available for residence subscribers.