TARIFF DISTRIBUTION

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PURPOSE: Withdraw Caller ID-Deluxe (without ACB) and Customer Control of
                          Call Forwarding (Busy Line and Don't Answer) for Residence
                          customers.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.6 Group Emergency Alerting and Dispatching Systems - (Obsoleted, See A113.1)

A13.7 Reserved for Future Use

A13.8 Reserved for Future Use

A13.9 Custom Calling Services

Custom Calling services are auxiliary features provided in addition to basic telephone service.

A13.9.1 Description of Service

A.   Call Forwarding Variable

Provides an arrangement for transferring incoming calls to another telephone number by dialing a code and the number of the service to which calls are to be transferred.

B.   Three-Way Calling

Permits an existing call to be held, and, by dialing, a second telephone call can be established and added to the connection. Normal transmission performance quality cannot be guaranteed on all calls.

C.   Call Waiting

By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that station. Permits putting first call on hold so that second call can be answered.

Before a Call Waiting subscriber initiates a call, the subscriber may activate the cancel feature by dialing a code and Call Waiting is then made inoperative on the first call initiated by the subscriber immediately following activation of the cancel feature. The cancel feature may also be activated after a call is established if the customer subscribes to a service that allows flash-hook privileges such as Three-Way Calling. Call Waiting is restored automatically on termination of such a call. During the time the cancel feature is activated, incoming callers receive a busy tone.

D.   Speed Calling

Provides for the calling of a 7- or 10-digit telephone number by dialing an abbreviated code. The two arrangements available are an eight-number capacity (8-code)[1] and a thirty-number capacity (30-code).

E.   Call Forwarding Busy Line

Provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premises other than the provisioned premises.

F.   Call Forwarding Don't Answer

Provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another telephone number.

G.   Call Forwarding Don't Answer with Ring Control (CFDA-RC)

Provides for calls incoming to a subscriber's idle directory number to be forwarded to another telephone number after a customer-controlled interval expressed in either ring cycles or seconds, depending on specific technology involved. CFDA-RC provides the customer with the capability to change the interval after which forwarding occurs at the convenience of the customer.

H.   Customer Control Call Forwarding Busy Line[2]   (C)

Provides a customer the Call Forwarding Busy Line feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes.

I.   Customer Control Call Forwarding Don't Answer[2]   (C)

Provides a customer the Call Forwarding Don't Answer feature and the capability to control from his base station line the activation and deactivation of the service by using dialing codes.

Note 1:   Effective October 31, 2013, Speed Calling (8-code) is withdrawn and no longer available for business subscribers.

Note 2:   Effective August 1, 2016, Customer Control of Call Forwarding Busy Line and Customer Control   (N)

Control Call Forwarding Don't Answer are no longer available for residence subscribers.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.1 Description of Service (Cont'd)

J. Call Forwarding Multipath

This feature provides customers who subscribe to Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control Call Forwarding Busy Line[1], Customer Control Call Forwarding Don't Answer[1], Call Forwarding Variable, or Remote Access Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded to another telephone number.   (C)

K. Remote Access Call Forwarding Variable

Provides a customer the Call Forwarding Variable feature and the capability to activate and deactivate the service remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forward-to telephone number.

L. Call Waiting ID

Allows a customer to control the treatment applied to incoming calls while the customer is of-hook on a call. Call Waiting ID includes the functionality of the Call Waiting feature and provides several additional call disposition options.

Call disposition options provided with Call Waiting ID include:

- Answer the waiting call, placing the first party on hold

- Answer the waiting call, dropping the first party

- Direct the waiting caller to hold via a recording

- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service)

- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call.

Utilization of the full capabilities of Call Waiting ID requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation and maintenance of the ADSI-compatible CPE and its technical capability to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein.

M. Three-Way Calling with Transfer

This feature allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intra-switch basis. Where the subscriber originates both legs of a three-way call, those legs will remain bridged together when the subscriber goes on hook when at least one of the legs is an intra-switch call. Where the subscriber originates two inter-switch legs of a three-way call, both legs remain bridged when the subscriber goes on hook where the serving switch is not a 5ESS switch. For such calls in a 5ESS switch, both inter-switch legs are disconnected when the subscriber goes on hook.

N. Star 98 Access

Allows a subscriber to access a service, generally their local voice mail service, when they dial *98 from their home or business telephone line. Star 98 Access connects the customer to the local telephone number, generally of their voice mail provider, to whom their calls are forwarded via a version of Call Forwarding Don't Answer.

Note 1:   Effective August 1, 2016, Customer Control of Call Forwarding Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers.   (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.2 Terms, Conditions and Limitations

A. All Custom Calling Services

1. The services are available subject to network capability and facility availability.

2. Except where provided otherwise in this Guidebook, Custom Calling Services are furnished only in connection with individual line residence and business main service. The features are not available in connection with Prestige Communications Service, Centrex-type Service or Access Line Service for Payphone Service Provider Telephones.

3. Custom Calling Services can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

4. Custom Calling Services as itemized in A13.9.3.B.following are offered for use with PBX Trunk Service or Outward WATS Service subject to the following limitations:

   a. May be provided when compatible with the equipment configuration at the customer's premises.

   b. Available only in certain types of central offices.

   c. Not available with Direct Inward Dial type trunks.

   d. Available only with two types of hunting arrangements, multiline and series completion, and subject to the limitations of these hunting arrangements.

B. Call Forwarding – all varieties

Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.

C. Call Forwarding Busy Line

The customer selected forward-to telephone number is preprogrammed at the time service is established and can only be changed via service order.

D. Call Forwarding Don't Answer

The customer selected forward-to telephone number and specified interval are preprogrammed at the time service is established and can only be changed via service order. No service order charge is applicable if the customer requests a ring count change within 30 days from the establishment of this feature on the subscriber's line.

E. Call Forwarding Don't Answer with Ring Control (CFDA-RC)

The forwarded-to telephone number is specified at the time service is established and can only be changed via service order. Such change is subject to normal service order charges. After establishment of service, the interval must be changed by the customer and cannot be changed via service order. A change made by the customer is not subject to service order charges.

F. Customer Control Call Forwarding Busy Line*1*   (C)

The destination telephone number is specified by the customer at the time this feature is ordered and can only be changed via service order.

G. Customer Control Call Forwarding Don't Answer*1*   (C)

The destination telephone number and forwarding interval are specified by the customer at the time this feature is ordered and can only be changed via service order.

Note 1: Effective August 1, 2016, Customer Control of Call Forwarding Busy Line and Customer   (N)
Control Call Forwarding Don't Answer are no longer available for residence subscribers.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS
A13.9 Custom Calling Services (Cont'd)
A13.9.3 Rates

A. Residence[1]

    1. Non-Package

		Monthly Rate	USOC	
(a)	Call Forwarding Variable[2]	$9.00	ESM	
(b)	Three-Way Calling[2]	9.00	ESC	
(c)	Call Waiting[2]	10.99	ESX	
(d)	Speed Calling (8-Code)[2]	9.00	ESL	
(e)	Speed Calling (30-Code)[2]	9.00	ESF	
(f)	Call Forwarding Busy Line[2]	2.00	GCE	
(g)	Call Forwarding Don't Answer[2]	2.00	GCJ	
(h)	**(DELETED)**			(D)
(i)	**(DELETED)**			(D)
(j)	Remote Access Call Forwarding Variable[2]	8.00	GCZ	
(k)	Call Waiting ID[2]	10.99	ESXD+	
(l)	Call Forwarding Don't Answer with Ring Control[2]	2.00	GCJRC	
(m)	Three-Way Calling with Transfer[3]	9.00	ESCWT	
(n)	Star 98 Access[2]	1.00	S98AF	

Note 1: A secondary service charge is applicable to all listed services except for Call Waiting ID when provided on a separate order. (No service charges apply to Call Waiting ID.) No other service charges are applicable.

Note 2: Monthly rate per central office line equipped.

Note 3: Appropriate local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

G.   Caller ID - Basic (Number Delivery) (Cont'd)

When Caller ID - Basic is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances, where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group unless, facilities permitting, the line is Telephone Number (TN) identified within the group.

Calling number information via Caller ID - Basic is not available on operator handled calls.

H.   Caller ID a.k.a. Caller ID Deluxe (Name and Number Delivery) [1]   (C)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls.

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When Caller ID is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer.

Caller ID also includes Anonymous Call *Blocking* where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call Blocking is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call Blocking regardless of the current state of the Anonymous Call Blocking customer's line (e.g., off hook or idle).

Subsequent to establishment of Caller ID, Anonymous Call Blocking can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

> **Note 1:**   Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence   (N)
>
> subscribers.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

H.   Caller ID - Deluxe (Name and Number Delivery)*[1]* (Cont'd)   (C)

Any customer subscribing to Caller ID - Deluxe will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller who subscribes to RingMaster service, the name and number transmitted will always be the main directory listing information rather than the RingMaster service listed name and number.

If the incoming call originates from a Multi-Line Hunt Group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

I.   Calling Number Delivery Blocking - Permanent

This feature enables certain customers as described in A13.19.3.A.11. to prevent the transmission of their Directory Number and/or Directory Name on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Permanent is in operation on a continuous basis.

If the preassigned access code for Calling Number Delivery Unblocking - Per Call is dialed on a line that is provisioned with Calling Number Delivery - Permanent, the Directory Number and/or Directory Name will be delivered.

J.   Calling Number Delivery Blocking - Per Call

This feature allows a customer to temporarily prevent the transmission of that customer's Directory Number and/or Directory Name and thus control their availability to the called party.

The transmission of the Directory Number and/or Directory Name can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and/or Directory Name.

K.   Call Tracking - Bulk Calling Line Identification (BCLID)

This feature allows Multi-Line Hunt Groups (MLHG) or Private Branch Exchange (PBX) customers to receive call-related information on certain incoming telephone calls.

Note 1:   Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence   (N)

subscribers.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates and Charges (Cont'd)

		Nonrecurring Charge	Monthly Rate	USOC
A.	Residence (Cont'd)			
(9)	**(DELETED)**			(D)
(10)	Calling Number Delivery Blocking - Permanent[1]			
	(a) Per line	-	-	**NOB**
(11)	Calling Number Delivery Blocking - Per Call			
	(a) Per activation	-	-	**NA**
(12)	Anonymous Call Blocking[2]			
	(a) Per line	-	7.00	**HBY**
(13)	Busy Connect			
	(a) Per activation[3,4]	$2.00	-	**NA**
B.	Business			
(1)	Call Return			
	(a) Per line[5]	-	8.00	**NSS**
	(b) Per activation[3]	2.00	-	**NA**
	(c) Denial of Per Activation[3]	-	-	**BCR**
(2)	Repeat Dialing			
	(a) Per line[5]	-	7.00	**NSQ**
	(b) Per activation[3]	2.00	-	**NA**
	(c) Denial of Per Activation[3]	-	-	**BRD**

Note 1: This feature is only offered to certain customers as per A13.19.3.A.

Note 2: The nonrecurring charge (Secondary Service Charge) for connection of this feature will be waived for the first 90 days of service availability in each area as conversions occur.

Note 3: These features are available to the following types of service where facilities permit: single line business, multi-line business and PBX trunks.

Note 4: Denial of per activation of BusyConnect can be obtained using the Repeat Dialing Denial of Per Activation USOC BRD.

Note 5: Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.18 Reserved For Future Use

A113.19 TouchStar Service

(Obsoleted June 5, 1995, Type 4) Existing Caller ID - Multi-Line customers may retain their existing service as specified in this section if they so choose. However, if these customers want to change or add to their existing service, they will have to convert to Caller ID - Basic or Caller ID – Deluxe[1] as specified in A13.19. Service Charges from Section A4. shall not apply for such conversions. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19 of this Guidebook. (C)

A113.19.1 Definitions of Feature Offerings

See A13.19.2 for descriptions of services not described following.

A. Caller ID - Multi-Line

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming telephone calls.

The following information is transmitted to the Caller ID - Multi-Line customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received.

A service order is required to establish or discontinue Caller ID - Multi-Line. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID - Multi-Line will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

If the incoming call is from a line equipped with RingMaster service, the telephone number transmitted will always be the main number rather than any dependent RingMaster service number.

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group unless the telephone number is Telephone Number (TN) identified.

Caller ID - Multi-Line is not available on operator handled calls.

Note 1: Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence subscribers. (N)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.19 TouchStar Service (Cont'd)

A113.19.2 Terms, Conditions and Limitations of Service

See A13.19.2 for terms, conditions and limitations of services not provided following.

A. The following limitations apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service capable offices.

2. TouchStar service features are available to single line and multi-line residence and business customers who have rotary or Touch-Tone service. Caller ID - Basic and Caller ID – Deluxe[2] are available to single and multi-line residence and business customers. Effective June 5, 1995, Caller ID - Multi-Line which was available only for line side terminations equipped with hunting (grouping) arrangements will no longer be available to new customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Caller ID - Multi-Line, as well as Caller ID - Basic, Caller ID – Deluxe[2], and Call Tracking can not be provisioned for Basic 911 customers.   (C)

3. TouchStar service basic features, including Calling Number Delivery Blocking, cannot be provisioned Toll Terminals and Trunks.

4. Appropriate service order charges apply except during Company designated periods of special promotion.

5. The Company will deliver all numbers, subject to blocking and technical limitations, including telephone numbers associated with Non-Published Listing Service as described in Section A6.

6. Telephone numbers transmitted via Caller ID - Multi-Line are intended solely for the use of the subscriber. Resale of this information is prohibited.

7. Calling Number Delivery Blocking - Permanent is available upon request, at no charge, to the following entities (including lines located at the residences of their employees or volunteers over which the business of the agency is conducted): (a) established shelters of private, non-profit and publicly funded domestic violence intervention agencies; and (b) federal, state, and local law enforcement agency offices.

8. Calling Number Delivery Blocking - Per Call is provided subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's CPE to perform satisfactorily with the network feature described herein.

9. Calling party information is not available on operator handled calls via Caller ID - Multi-Line.

10. The Company's liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers/names, is limited as set forth in A2.5.1.

11. TouchStar service features are not available on trunks except as specifically noted in A13.19.3.A.3 and A113.19.2.

A113.20.3 Rates and Charges

A. Reserved for future use

B. Business - Individual Features

(1-10) Reserved for future use

	Nonrecurring Charge	Monthly Rate	USOC
(11) Anonymous Call Rejection[1]			
(a) Per line		**$4.00**	**HBY**

Note 1: Obsoleted 10-31-12. Anonymous Call Rejection (ACR) is not available for new installations, additions to existing service or transfers of existing service to a new location on or after October 31, 2012 for business subscribers.

Note 2: Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence   (N)

subscribers.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS
A113.19 TouchStar Service (Cont'd)
A113.19.3 Rates and Charges (Cont'd)

C. Caller ID - Multi-Line[1]
1. Rotary (Grouping) Arrangements
   a. Caller ID - Multi-Line (per line)[1]

		Rate			
Quantity of Calls		Minimum	Maximum	Current	USOC
Per Calling Number-Delivered Usage Charge					
(1) Residence					
(a) First 50,000		$.005	$.06	$.02	NSDUS
(b) 50,001 - 400,000		.005	.06	.015	NSDUS
(c) Over 400,000		.005	.06	.01	NSDUS
(2) Business					
(a) First 50,000		.005	.06	.02	NSDUS
(b) 50,001 - 400,000		.005	.06	.015	NSDUS
(c) Over 400,000		.005	.06	.01	NSDUS

A113.20 Reserved for Future Use
A113.21 Reserved for Future Use
A113.22 WatchAlert Service

(Obsoleted, Effective July 15, 2014) WatchAlert Service is restricted to existing customers. No new customers will be accepted after the July 15, 2014.

A113.22.1 General

A. WatchAlert Service is offered to alarm and/or monitoring companies (hereinafter referred to as agencies) for residential and business line customers (hereinafter referred to as clients) or to other entities that perform alarm and/or security monitoring. WatchAlert provides for the continuous transmission of signals which can identify a change in the status of alarm monitoring sensors located on a client's premises. WatchAlert Service utilizes a scanner located in the client's serving central office and connected to that client's single party exchange access line. The scanner is used to repetitively poll a customer provided Subscriber Terminal Unit (STU), connected to alarm or monitoring sensors. A change in status in an alarm/sensor is recorded in the STU, which is then polled by the scanner, with the change in status being transmitted through the scanner to two (2) centrally located message switches. These message switches will then transmit the change in status of the STU involved to the appropriate alarm agency via two private line Type 2141 channels.

B. All terms and conditions governing agency/client relationships, as stated in paragraph A13.22.2 are also applicable to those entities performing their own private alarm/security monitoring.

Note 1: Effective June 5, 1995, all existing Caller ID - Multi-Line customers may retain this service as specified in this section of the Guidebook or change to the service provided under Caller ID - Basic or Caller ID – Deluxe[2] as specified in A13.19. If existing Caller ID - Multi-Line customers change or add to their existing service, then they will have to convert to Caller ID - Basic or Caller ID – Deluxe[2]. Service Charges from Section A4.shall not apply for such conversions. All new single and multi-line residence and business customers desiring a TouchStar service calling information delivery feature will have to use Caller ID - Basic or Caller ID – Deluxe[2]. Call Tracking (BCLID) is available for PBX customers as well as business multi-line customers. (C)

Note 2: Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence subscribers. (N)