

TARIFF DISTRIBUTION

FILE PACKAGE NO.: FL-16-0048

DATE: February 8, 2016

STATE: FLORIDA

EFFECTIVE DATE: 02/08/2016

TYPE OF DISTRIBUTION: Approved

PURPOSE: General Exchange Guidebook Cleanup -- Section A112 -- Pages
601-645

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G112	601	0001
G112	602	0001
G112	606	0001
G112	607	0001
G112	608	0001
G112	609	0001
G112	612	0001
G112	620	0001
G112	622	0001
G112	624	0001
G112	625	0001
G112	626	0001
G112	627	0001
G112	628	0001
G112	629	0001
G112	630	0001
G112	631	0001
G112	632	0001
G112	633	0001
G112	641	0001
G112	642	0001
G112	643	0001

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.12 Systems Communication Service (SCS) (Cont'd)

B. Terms and Conditions

1. SCS will allow four or five-digit dialing on a system basis to the subscriber's distant number range. SCS will prefix any Access Code (if required), Home (HNPA) or Foreign Numbering Plan Area (FNPA) (if required), and NXX dialed by the subscriber before routing to the distant location.
2. The four or five-digit abbreviated dialing ranges cannot be duplicated at any other SCS location or destination.
3. MultiServ service or MultiServ PLUS service common equipment is required at each serving central office at which SCS is provided.
4. SCS will be offered only where facilities permit.
5. IntraLATA toll calls will be subject to the applicable rates for the authorized intraLATA toll service selected by the subscriber. InterLATA toll calls will be routed to the Interexchange Carrier (IC) to which the subscriber has presubscribed.
6. When SCS involves more than one subscriber, each subscriber must consent to sharing of information with other subscribers that is necessary for implementation of SCS.

C. Rates and Charges

- (1) System Abbreviated Dialing Capability for 100 Numbers

		Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
				36-59 Mos. Plan	60-120 Mos. Plan	
(a)	Per system ¹ (1AESS, DMS-100, 5ESS, EWSD [®])	\$51.00	\$-	\$-	\$-	M2ADA
(2)	Change of SCS Translations					
(a)	Per system (1AESS, DMS-100, 5ESS, EWSD [®])	51.00	-	-	-	M2ACA

Note 1: Billing will be in increments of 100 numbers. Partial increments will be rounded up to the next 100.

Duplicate material also appears on page(s) 602 of this section.

[®]Registered Trademark of Siemens Aktiengesellschaft

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.13 Optional Features

A. Rates and Charges

1. Additional Common Block

(T)
(T)
(T)

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Each (1AESS)	\$235.00	\$-	\$-	\$-	M2CC1
2. Anonymous Call Rejection ¹					
(a) Per line (1AESS, DMS-100, 5ESS, EWSD [®])	-	.40	.35	.30	M2HRL
3. Assumed Dial 9					
(a) Per system (1AESS, DMS-100, 5ESS, EWSD [®])	40.50	1.20	1.10	1.00	M2DDA
4. Authorization Codes					
(a) Per system (1AESS, DMS-100, 5ESS, EWSD [®])	73.00	3.20	2.90	2.65	M2FFA
(b) Per line, station specific (DMS-100)	3.50	.25	.20	.15	M2FLD
(c) Per line, each (5ESS)	-	.15	.10	.05	M2FH5
(d) Additions, deletions, and/or changes, per occasion (1AESS, DMS-100, 5ESS, EWSD [®])	22.00	-	-	-	M2FCA
5. Automatic Number Referral ²					
(a) Per line with a non-listed Directory Number (DMS-100, 5ESS)	2.75	-	-	-	M2GR9
(b) Per line with a listed Directory Number (DMS-100, 5ESS)	-	-	-	-	M2GS9
(c) Per line with a non-listed Directory Number (1AESS, EWSD [®])	10.00	-	-	-	M2GR8
(d) Per line with a listed Directory Number (1AESS, EWSD [®])	-	-	-	-	M2GS8
6. Automatic Route Selection-Basic					
(a) Per system ³ (1AESS, DMS-100, EWSD [®])	630.00	1.70	1.55	1.40	M2HM3

Note 1: Not available with Multi-Line Hunt on a 1AESS or 5ESS switch.

Note 2: Will be provided at no additional charge for each main station line with a directory listing.

Note 3: Includes three and six-digit screening.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.13 Optional Features (Cont'd)

A. Rates and Charges (Cont'd)

29. Directed Call Pickup, Non-Barge In (Cont'd)

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Per line (1AESS, DMS-100, 5ESS, EWSD®)	\$-	\$.20	\$.15	\$.10	M2VNA
30. Directed Call Pickup, Non-Barge In Exempt					
(a) Per line (DMS-100, 5ESS)	-	.15	.10	.05	M2VC6
31. Distinctive Call Waiting					
(a) Per system (DMS-100)	59.00	1.20	1.10	1.00	M2WWD
32. Distinctive Ringing/Dial Call Waiting					
(a) Per line (5ESS)	-	.70	.65	.60	M2WR5
33. Distinctive Ringing/Call Waiting with Cancel Call Waiting					
(a) Per line (1AESS, EWSD®)	-	.70	.60	.55	M2WC8
34. Distinctive Ringing					
(a) Per system (DMS-100)	59.00	1.20	1.10	1.00	M2WAD
(b) Per line (system override) (DMS-100)	-	.15	.10	.05	M2WBD
35. Do Not Disturb					
(a) Per line (EWSD®)	1.95	.15	.10	.05	M2XL9
36. Executive Busy Override					
(a) Per line (DMS-100)	-	.50	.45	.40	M2YED
37. Group Intercom					
(a) Per line (DMS-100)	-	.55	.50	.45	M2ZGD
38. Hunting Arrangements					
a. Distributed Line Hunt ¹					
(1) Per line					
(a) Each (DMS-100)	-	.15	.10	.05	M3ALD
b. Multiline Hunt ²					

Note 1: Multi-Line Hunt is required at the rates and charges indicated in this Section regardless of the hunt group line size. (T)

Note 2: With the exception of UCD groups, this is applicable for any hunt group when group size exceeds five lines in the 1AESS and 5ESS or sixteen lines in the DMS-100 and EWSD® switch types. These rates and charges apply for all Multiline Hunt groups regardless of hunt group line size.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.13 Optional Features (Cont'd)

A. Rates and Charges (Cont'd)

38. Hunting Arrangements (Cont'd)

b. Multiline Hunt¹ (Cont'd)

(1) Per group

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Each (1AESS, DMS-100, 5ESS, EWSD [®])	\$-	\$2.30	\$2.10	\$1.90	M3AMA
c. Uniform Call Distribution (UCD)					
(1) Per UCD group					
(a) Each (1AESS, EWSD [®])	48.00	6.40	5.90	5.30	M3AG8
(2) Per UCD group					
(a) Each (DMS-100, 5ESS)	48.00	6.40	5.90	5.30	M3AGA
(3) Per line					
(a) Each (DMS-100)	-	.15	.10	.05	M3AUD
39. Loudspeaker Paging, Answer²					
(a) Per line (5ESS)	-	.15	.10	.05	M3BP5
40. Message Waiting Audible					
(a) Per line (1AESS, DMS-100, 5ESS, EWSD [®])	-	.20	.15	.10	M3CAA
41. Message Waiting Lamp Indication					
(a) Per line (DMS-100)	-	1.55	1.40	1.30	M3CLD
42. Music/Announcement on Hold³					
(a) Per system (DMS-100, 5ESS)	91.00	17.00	15.50	14.25	M3DS6

Note 1: With the exception of UCD groups, this is applicable for any hunt group when group size exceeds five lines in the 1AESS and 5ESS or sixteen lines in the DMS-100 and EWSD[®] switch types. These rates and charges apply for all Multiline Hunt groups regardless of hunt group line size.

Note 2: These charges apply in addition to the rates and charges associated with the termination of the loudspeaker paging trunk as indicated in A112.32.8.J.

Note 3: Rates and charges for Delay Announcement also apply.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.13 Optional Features (Cont'd)

A. Rates and Charges (Cont'd)

42. Music/Announcement on Hold¹ (Cont'd)

	Installation Charge	Month To Month	Rate Stability		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(b) Per additional unique announcement, each (DMS-100, 5ESS)	\$75.00	\$49.00	\$45.00	\$41.00	M3DU6
(c) Per interface to music source, each (DMS-100, 5ESS)	75.00	27.00	24.50	22.25	M3DM6
(d) Music on hold, per line (5ESS)	-	.65	.60	.55	M3DL5
(e) Subsequent change (DMS-100, 5ESS)	38.50	-	-	-	M3DC6
43. Network Speed Calling (DMS-100)					
(a) Per list	155.00	.30	.25	.20	M3ELD
(b) Additions, deletions, and/or changes, per list	41.50	-	-	-	M3ECD
44. Personal Call Screening					
(a) Per system (DMS-100)	59.00	15.25	14.00	12.75	M3FSD
45. Queuing (Incoming)					
(a) Per hunt group (1AESS, 5ESS, EWSD [®])	-	7.75	7.10	6.45	M3GQ7
46. Selective Call Acceptance²					
(a) Per line (DMS-100, 5ESS)	-	.70	.60	.55	M3JA6
47. Simplified Message Desk Interface (SMDI) (Intraoffice)					
(a) Per SMDI link (1200 bps) ³ (1AESS, DMS-100, 5ESS, EWSD [®])	490.00	300.00	275.00	250.00	M3K2A
(b) Per SMDI link (9600 bps) ³ (1AESS, DMS-100, 5ESS, EWSD [®])	490.00	320.00	295.00	270.00	M3K9A
(c) Per line arranged in a hunt group associated with an SMDI link ⁴ (DMS-100, EWSD [®])	5.20	-	-	-	M3KMD

Note 1: Rates and charges for Delay Announcement also apply.

Note 2: Can only be provided on the first terminal of a Multi-Line Hunt Group in the 5ESS switch.

Note 3: Private Line circuit with asynchronous modem required.

Note 4: The appropriate hunting arrangement is required at the rates and charges indicated preceding in this Section. In an EWSD[®] central office, the lines associated with these Multi-Line Hunt Groups are required to subscribe to a basic feature group and this optional feature.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.13 Optional Features (Cont'd)

A. Rates and Charges (Cont'd)

48. Speed Calling Long - Individual

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Per line (1AESS, EWSD®)	\$-	\$20	\$15	\$10	M3LL8
49. Speed Calling Long					
(a) Per controlling line (30 number list) (1AESS, DMS-100, 5ESS, EWSD®)	-	.15	.10	.05	M3Y30
(b) Per controlling line (40 number list) (5ESS)	-	.15	.10	.05	M3Y40
(c) Per controlling line (50 number list) (DMS-100, 5ESS)	-	.15	.10	.05	M3Y50
(d) Per controlling line (60 number list) (5ESS)	-	.15	.10	.05	M3Y60
(e) Per controlling line (70 number list) (DMS-100, 5ESS)	-	.15	.10	.05	M3Y70
(f) Per controlling line (80 number list) (5ESS)	-	.15	.10	.05	M3Y80
(g) Per additional line (1AESS, DMS-100, 5ESS, EWSD®)	-	.15	.10	.05	M3YAA
50. Station Controlled Outgoing Restrictions (DMS-100)					
(a) Per controlling station	225.00	13.25	12.00	11.00	M3NCD
(b) Per restricted station	-	.15	.10	.05	M3NRD
51. Station Message Detail Recording - RAO					
(a) Per system (1AESS, DMS-100, 5ESS, EWSD®)	165.00	295.00	270.00	250.00	M3PSA
52. Station Message Detail Recording – Premises ¹					
(a) Per system (1AESS, DMS-100, 5ESS)	160.00	4.05	3.75	3.40	M3PSB
53. Station Restriction (1AESS, 5ESS)					
(a) Full Incoming and Outgoing, per line	-	.15	.10	.05	M3RF2
(b) Full Incoming, per line	-	.15	.10	.05	M3RC2

Note 1: Requires appropriate rates and charges associated with Network Usage Information Service in Section A32. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.14 Electronic Business Set Service

A. General

Electronic Business Set Service provides central office features for use with subscriber premises electronic telephone set equipment served from a DMS-100 central office switch that is equipped to provide the service.

B. Terms and Conditions

1. Each electronic business set will require the Electronic Business Set Feature Package - Basic and the appropriate Station Link.
2. Each electronic business set must have a Primary Directory Number associated with it.

(T)

C. Rates and Charges

Requires Electronic Business Set Feature Group - Basic.

Additional optional features are available in A112.32.13.

(T)

1. Multiple Appearance Directory Number (MADN)

		Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
				36-59 Mos. Plan	60-120 Mos. Plan	
(a)	Same Telephone Number as PDN or Station Line	\$-	\$.35	\$.30	\$.25	M4CPA
(b)	Not PDN/Station Line, First Appearance	-	.35	.30	.25	M4C1A
(c)	Not PDN/Station Line, Additional Appearance	-	.35	.30	.25	M4CAA
2.	Per Key, each					
(a)	ACD Agent Not Ready Key	-	.25	.20	.15	M4DAF
(b)	ACD Agent Display Queue Threshold Key	-	.50	.45	.40	M4DAG
(c)	ACD Agent Event Code Logging Key ¹	-	1.70	1.55	1.40	M4DAH
(d)	ACD Supervisor Display Queue Status Key, Status	-	.50	.45	.40	M4DAL
(e)	ACD Supervisor Display Queue Status Key, Threshold	-	.50	.45	.40	M4DAM
(f)	ACD Supervisor Night Service Control Key ²	-	.40	.35	.30	M4DAN
(g)	ACD Supervisor Observe Agent Key	-	1.20	1.10	1.00	M4DAO

Note 1: Requires ACD Network Management Reports.

Note 2: Requires Delay Announcement located in A112.32.13.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.15 Customer Control

A. Description of Service

1. Customer Control is a feature of MultiServ service and MultiServ PLUS service which utilizes a computer-based operations system accessed via a Company Secure Network. Customer Control allows end users to activate and/or deactivate selected features and/or change certain service options and feature configurations on predesignated Multiserv service or MultiServ PLUS service main station lines. These changes can be performed on a per line or a bulk change basis. Subscriber provided terminal equipment is required for the operation of Customer Control.
The Customer Control feature will interface with the DMS-100, 5ESS, 1AESS, and EWSD® central office switching systems where facilities permit.
2. Customer Control subscribers are subject to MultiServ service *Terms and Conditions* as stated in **A112.32** or MultiServ PLUS service *Term and Condiitons* as stated in **A112.33** following. (T)
3. All features which are available via MultiServ service may not be available for Customer Control from all central offices.
4. The Company will provision the features contained in the most feature rich feature group on all Non-Electronic Business Telephone Set main station lines which are controllable. Depending on the subscriber's serving central office switch type, all features in the most feature rich feature group may not be controllable via Customer Control.
5. Features which can be controlled by the subscriber may only be assigned/provisioned on like MultiServ service or MultiServ PLUS service Station Link type main station lines.
6. Customer Control allows the subscriber to schedule changes for completion by the next business day or for a future business day. Additional priority changes may be requested and the changes completed the same day subject to *Terms and Conditions* in this *Guidebook*. (T)
7. Customer Control is furnished subject to the availability of facilities and features.
8. This feature will be provided to the subscriber as Customer Control - Basic.
9. Customer Control will consist of the following rate elements:
 - a. Customer Control - Basic, Service Establishment - Initial Setup, Per System
 - b. Customer Control - Per Line
 - (1) Initial setup of a subscriber working in a 1AESS central office
 - (2) Initial setup of a subscriber working in a 5ESS central office
 - (3) Initial setup of a Non-Electronic Business Set subscriber working in a DMS-100 central office
 - (4) Initial setup of a subscriber working in a EWSD® central office
 - (5) Setup of an Electronic Business Set service subscriber working in a DMS-100 central office
 - (6) Setup of any subscriber who converts from ESSX Customer Administration Service (ECAS) or Digital ESSX Customer Administration Service (DECAS), from Section A112. to Customer Control
 - c. Security Card - Per Card

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.15 Customer Control (Cont'd)

A. Description of Service (Cont'd)

12. The following subscriber directory information may be maintained for all of the subscriber's main station lines via the Customer Control data base: (Cont'd)

The information in the Name, Organization and Location fields must be entered and updated by the subscriber.

13. To gain access to the Company's Dial Access network, the subscriber must have one User Identification Code for each System Manager accessing the Customer Control Database. One Security Card will also be required for each System Manager accessing the Customer Control Database. The Security Card may be ordered from E. following. The Security Card rate element will provide for the initial card or for the issuance of multiple cards to different users at the subscriber's premises or for the replacement of lost, stolen or expired cards.

If the subscriber has purchased a Security Card in conjunction with another feature or service offered by the Company, that Security Card may also be used in conjunction with Customer Control. It is up to the subscriber to notify the Company of any existing Security Card so the Company can ensure that the card is validated for multiple features and/or services.

14. Customer Control - Per Line allows the subscriber to activate and/or deactivate any feature which is controllable.

The Company will provision Non-Electronic Business Set subscriber's main station line(s) with the features from the most feature rich Feature Group as described in A112.32.10 preceding when the subscriber orders Customer Control - Per Line as outlined in E. following. The subscriber who orders Customer Control - Per Line from the aforementioned **Guidebook** section will do so in conjunction with ordering MultiServ service or MultiServ PLUS service and will not order a Feature Group from A112.32.10 preceding. (T)

15. The initial provisioning of features on an Electronic Business Set Service subscriber's main station line(s) will be done when the subscriber orders the Electronic Business Set Service basic Feature Group and Electronic Business Set Service features associated with MultiServ service from A112.32.10 preceding. Customer Control - Per Line will be ordered from E. following after MultiServ service or MultiServ PLUS service is working and will give the subscriber the ability to manipulate controllable features.

When a subscriber converts from ESSX Customer Administration Service (ECAS) or Digital ESSX Customer Administration Service (DECAS), as outlined in A112., MultiServ service or MultiServ PLUS service must be ordered and provisioned prior to ordering Customer Control. The Company will place the requested MultiServ service feature group and any optional features on the subscriber's line(s). Any controllable features that were provisioned on the subscriber's line via MultiServ service will remain on that line. At the time Customer Control is ordered, the Company will make all controllable features available but will not provision any new features on the subscriber's line(s). Any features which are not controllable via Customer Control must be purchased and provisioned from A112.32.13 preceding. Customer Control - Per Line will be ordered from E. following and will give the subscriber the ability to manipulate controllable features. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.15 Customer Control (Cont'd)

B. Terms and Conditions

1. Customer Control is furnished subject to the availability of facilities, telephone numbers and the ability of the software to control the requested feature. (T)
2. Limitations and use of Customer Control as stated in Section A2. will apply. (T)
3. Suspension of service as specified in A112.32.2 preceding is not applicable for this feature. Using Customer Control to suspend MultiServ service or MultiServ PLUS service on a station does not affect the billing on the line. The subscriber will continue to pay appropriate rates and charges on the line. (T)
4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, or its employees, or agents, in connection with this *Guidebook*. (T)
5. To access the Customer Control database, the subscriber must use a voice grade analog line.
6. For main station lines equipped with Customer Control, the subscriber can verify and/or display the assignment of features on a single line, range of station lines or all station lines to determine which station or stations have a particular feature or service option.
7. Certain MultiServ service or MultiServ PLUS service main station lines may be specified by the subscriber to be exempt from the Customer Control feature. Additionally, the Company reserves the right to make station lines inaccessible for Customer Control.
8. Features for Customer Control exempt main station lines must be requested via a Service Order and added by the Company. Rates and Charges in E. preceding apply as appropriate. Appropriate Service Charges specified in Section A4. also apply. (T)
9. Customer Control changes must be entered in conjunction with the following:
 - Prior to Company designated schedules, or
 - As priority changes, or
 - As future dated transactions by the subscriber.
10. Subscribers who order an initial set of Customer Control - Per Line as outlined in E.2. following will be required to order Customer Control - Basic at the same time MultiServ service or MultiServ PLUS service is initially ordered. The subscriber will not order a Feature Group as outlined in A112.32.10 preceding. The Company will provision the subscriber's main station line(s) with the features (for their central office switch type) from the most feature rich Feature Group described in A112.32.10.
11. Subscribers who order Customer Control - Per Line as outlined in E.3. following will be required to order Customer Control - Basic after MultiServ service or MultiServ PLUS service is established. The features which are provisioned on the subscriber's main station line in conjunction with MultiServ service or MultiServ PLUS service will remain. The subscriber may use Customer Control to manipulate any controllable feature.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**A112.32 MultiServ Service (Cont'd)****A112.32.15 Customer Control (Cont'd)****B. Terms and Conditions (Cont'd)**

12. The following types of lines will be restricted from TN Swaps rearrangement capability. Service options and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
 - Station lines assigned to multiline hunt groups.
 - Attendant lines
 - Any MultiServ service or MultiServ PLUS service station line which has a special hardware configuration (e.g., ground start lines and lines having signal distribution points)
 - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
13. Changing the status of a station line from accessible to Customer Control to inaccessible or vice versa, must be done by the Company via a Service Order request. For station lines that are ordered without Customer Control, the appropriate rate element associated with the MultiServ service feature package applies. For station lines that are ordered with Customer Control, the Customer Control - Per Line charge applies. Appropriate Service Order Charges specified in Section A4. apply. (T)
14. The subscriber will be responsible for installation, maintenance and testing of customer-provided compatible terminal equipment (CPE).
15. The Company does not assume responsibility for the compatibility or suitability of the subscriber's (CPE) equipment.
16. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Customer Control render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
17. Customer Control supports dial-up access security through the use of a Security Card. Customer Control supports access security by requiring login and password identifiers. The subscriber must have one User Identification Code for each System Manager accessing the Customer Control Database. The User Identification Code includes a password and is used in conjunction with the Security Card. In addition, Customer Control ensures that the user can access only their portion of their database.
18. The subscriber will be required to authenticate with a Security Card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the host computer. Once the subscriber has purchased the Security Card, the Company will provide the subscriber with a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in E. following.
19. The subscriber must provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
20. The Customer Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Company's Published Directory Listings that changed as a result of a Customer Control TN Swap. The appropriate Service Charges specified in Section A4. apply. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.15 Customer Control (Cont'd)

C. Moves of Service

1. When a subscriber elects to move service from one serving central office to a different switch type serving central office, an additional Database charge as outlined in E. following will apply.
2. Moves of Service *terms and conditions* as outlined in A112.32.7.B. preceding are applicable. (T)

D. Application of Rates

1. Customer Control is available on a per line basis to customers who subscribe to MultiServ service or MultiServ PLUS service. All MultiServ service features which are controllable will be subject to the rates outlined in E. following. (T)
2. The appropriate Service Charge(s) specified in Section A4. applies to the subsequent establishment of Customer Control. (T)
3. If Customer Control is ordered at the same time as MultiServ service or MultiServ PLUS service, only one Service Charge is applicable.
4. Changing the status of a station line from accessible to Customer Control to inaccessible or vice versa, must be done by the Company via a Service Order request. Appropriate Service Charges specified in Section A4. apply. (T)
5. The Service Establishment, Initial Setup - Per System charge for Customer Control - Basic is for the initial establishment of the Customer Control feature.
This charge includes the initial Processor Connection charge, the initial User Identification Codes (Per User Login) charge, the initial Database Establishment (Per System) charge and training for up to two System Managers.
ECAS/DECAS subscribers who convert, during their contract period, from the grandfathered ESSX service or Digital ESSX service to MultiServ service or MultiServ PLUS service will have the Customer Control Service Establishment, Per System Installation Charges waived. Service Charges from Section A4. will not apply. (T)
6. A Customer Control - Per Line charge is applicable for each link type main station line that is equipped with Customer Control.
7. Subscribers who order an initial set of Customer Control - Per Line as outlined in E.2. following will be required to order Customer Control at the same time MultiServ service or MultiServ PLUS service is initially ordered. The monthly rate for Customer Control - Per Line will be billed in lieu of the monthly rate for a MultiServ service Feature Group.
8. Subscribers who order Customer Control - Per Line as outlined in E.3. following will be required to order Customer Control after MultiServ service or MultiServ PLUS service is established. The monthly rate for Customer Control - Per Line will replace the monthly rate for a MultiServ service Feature Group.
9. A Processor connection charge is applicable for each additional simultaneous dial access capability desired by the subscriber.
10. The User Identification Code charge is a nonrecurring charge applicable per additional user login requested by the subscriber.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.15 Customer Control (Cont'd)

D. Application of Rates (Cont'd)

11. The Security Card charge is applicable for each card ordered by the subscriber. This includes replacement of the card regardless of reason for replacement.
12. Activation/Deactivation/Change of a Customer Controllable feature by the Company at the subscriber's request subsequent to the initial installation of an existing Customer Controllable line is billed per change on each Non-Electronic Business Set line and Electronic Business Set System service line or per bulk change on each Non-Electronic Business Set line as described in E. following.
13. At the subscriber's request, the Company may, on a temporary basis, agree to perform Telephone Number (TN) Swaps for existing or new MultiServ service or MultiServ PLUS service. TN Swaps will be charged per line swapped as described in E. following.
14. The Service Establishment, Initial setup provides for the training of two (2) System Managers. Additional System Manager Training is provided by the Company at the subscriber's request. This training is provided at an hourly rate times the number of System Managers trained.
15. Subsequent System Manager Training is provided by the Company at the subscriber's request after the initial training is complete. This training is provided at an hourly rate times the number of System Managers trained.

E. Rates and Charges

- (1) Customer Control Basic, Service Establishment

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Initial Setup, Per System ¹	\$725.00	\$-	\$-	\$-	CCXEN
(2) Customer Control - Per Line, Initial Setup					
(a) Subscriber working in a 1AESS central office ²	-	8.40	7.70	7.00	CCX1A
(b) Subscriber working in a 5ESS central office ²	-	8.40	7.70	7.00	CCX5E
(c) Non- Electronic Business Set subscriber working in a DMS-100 central office ²	-	8.40	7.70	7.00	CCXDM
(d) Subscriber working in a EWSD [®] central office ²	-	8.40	7.70	7.00	CCXEW
(e) Subscriber working in a 5ESS central office ³ (CFBL and CFDA Fixed)	-	8.40	7.70	7.00	CCX5F

Note 1: Appropriate Service Charges as specified in Section A4. apply.

(T)

Note 2: The Company will make all controllable features available and will provision the main station line with the features contained in MultiServ service Feature Group 2 as outlined in A112.32.10.

Note 3: The Company will make all controllable features available and will provision the main station line with the features contained in MultiServ service Feature Group 9 as outlined in A112.32.10.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.15 Customer Control (Cont'd)

E. Rates and Charges (Cont'd)

(2) Customer Control - Per Line, Initial Setup (Cont'd)

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(f) Non- Electronic Business Set subscriber working in a DMS-100 central office ¹ (CFBL and CFDA Fixed)	\$ -	\$8.40	\$7.70	\$7.00	CCXD1
(g) Subscriber working in a EWSD [®] central office ¹ (CFBL and CFDA Fixed)	-	8.40	7.70	7.00	CCXED
(3) Customer Control-Per Line, Setup ²					
(a) Electronic Business Set service subscriber working in a DMS-100 central office ³	-	8.40	7.70	7.00	CCXSE
(b) Any subscriber who converts from ECAS/DECAS, MultiServ service or MultiServ PLUS service to Customer Control ⁴	-	8.40	7.70	7.00	CCXSA
(4) Processor Connection - Dial Access ²					
(a) Per additional connection	.55	-	-	-	CCXPC
(5) User Identification Codes					
(a) Per additional user login ²	50.00	-	-	-	CCXUC
(6) Security Card					
(a) Per card ²	100.00	-	-	-	CCXSC

Note 1: The Company will make all controllable features available and will provision the main station line with the features contained in MultiServ service Feature Group 9 as outlined in A112.32.10.

Note 2: Appropriate Service Charges as specified in Section A4. apply.

Note 3: Features ordered by the subscriber via MultiServ service or MultiServ PLUS service will remain on the subscriber's line. However, at the time Customer Control is ordered, the Company will make all controllable features available but will not provision any new features on the subscriber's main station line.

Note 4: At the time Customer Control is ordered, the Company will make all controllable features available but will not provision any features on the subscriber's main station line. Any features which may already be on the main station line will remain. MultiServ service or MultiServ PLUS service must be ordered and the features provisioned prior to ordering this feature. Non controllable features which are available via MultiServ service must be ordered from A112.32.13 preceding.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.15 Customer Control (Cont'd)

E. Rates and Charges (Cont'd)

(7) Additional Database

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Per system ¹	\$725.00	\$-	\$-	\$-	CCXAD
(8) Activation/Deactivation/Change of Customer Controllable features for existing MultiServ service or MultiServ PLUS service by the Company at the subscriber's request					
(a) Subsequent to initial installation, ¹ per change, per line	13.00	-	-	-	CCXCA
(b) Subsequent to initial installation, ¹ per bulk change	25.00	-	-	-	CCXCB
(c) Electronic Business Set Service, ¹ per change, per line	25.00	-	-	-	CCXBS
(9) Completion of TN Swap on Customer Controllable lines at the subscriber's request					
(a) Per line swapped	13.00	-	-	-	CCXTN
(10) System Manager Training - (training for over two System Managers during initial training)					
(a) Per System Manager Trained, per hour ^{1,2}	65.00	-	-	-	CCXAT
(11) Subsequent System Manager Training - (subsequent training provided after initial training is complete)					
(a) Per System Manager Trained, per hour ^{1,2}	65.00	-	-	-	CCXST

(M)

Note 1: Appropriate Service Charges as specified in Section A4. apply.

(T)

Note 2: This hourly rate is valid for training performed Monday through Friday, excluding legal holidays and must be performed during the Business Hours of 8 a.m. to 5 p.m. Training outside of the aforementioned days and hours is available via Special Assembly and will be performed at the appropriate time and material rates.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.33 MultiServ PLUS Service (T)

(Obsoluted 6-03-04, Type 4) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations on and after the specified obsolete date. (M)

A112.33.1 General (T)

- A. Subscribers requesting one (1) or more main station lines in a system may subscribe to MultiServ PLUS service at the rates *terms and conditions* specified in this *Guidebook*. These subscribers may apply for rates developed and offered via a Contract Service Arrangement as specified in Section A5. and further modified in A112.33.8 and A112.33.9. (T)
- B. *Terms, Conditions* and Rates from A112.32 apply to MultiServ PLUS service unless specifically amended or abridged herein. (T)

A112.33.2 Terms and Conditions (T)

- A. Charges from Section A3. for Network Access Registers (NARs) apply. Each subscriber to MultiServ PLUS service must subscribe to a minimum of one (1) Network Access Register.
- B. Rates and charges from A112.32 apply for the following: (T)
 - 1. Common Rates and Charges
 - a. Training Charges
 - b. Interoffice Channels
 - c. Miscellaneous Charges
 - 2. Feature Groups
 - 3. Tandem Switching Features (TSF)
 - 4. Systems Communication Service (SCS)
 - 5. Optional Service Features
 - 6. Electronic Business Set Service (EBS)
 - 7. Multi-Account Service (MAS)
 - 8. Customer Control
- C. Rates and Charges herein apply for the following:
 - 1. Service Establishment
 - 2. Cancellation Charge
 - 3. Main Station Links

A112.33.3 Unconditional Satisfaction Guarantee

- A. The following charges will also be refunded to a MultiServ PLUS service subscriber:
 - 1. Network Access Register recurring charges
 - 2. Grouping recurring charges
 (Further explanation regarding Unconditional Satisfaction Guarantee is available in A112.32.3.) (T)(M1)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.33 MultiServ PLUS Service (Cont'd)

(M)

A112.33.4 Intercept of Calls

A. Automatic Number Referral

Telephone numbers that are listed in the directory for main station lines will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. For numbers that are not listed, charges from A112.32.13 apply per number referred.

(Further explanation regarding Intercept of Calls is available in A112.32.4.)

(T)

A112.33.5 Conversions

A. ESSX service and MultiServ service may be converted with an equal number of main station lines and the same or equivalent optional features.

1. Nonrecurring charges from this sub-section of this *Guidebook* will not apply.
2. Termination liability or cancellation charges for original service do not apply.
3. Service Charges from Section A4. will not apply.
4. Changes, additions and rearrangements:
 - a. Nonrecurring Charges from this section of this *Guidebook* will apply.
 - b. Service Charges from Section A4. will apply.

(T)

(T)

(T)

(T)

B. Subscribers to analog Feature Groups must convert according to A112.32.5.

(Further explanation regarding Conversions is available in A112.32.5.)

(T)

A112.33.6 Payment Schedules

Information shown in A112.32.6 is applicable for MultiServ PLUS service.

(T)

A112.33.7 Cancellation Charges and Moves of Service

Information shown in A112.32.7 is applicable for MultiServ PLUS service.

(T)

(M1)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.33 MultiServ PLUS Service (Cont'd)

A112.33.8 Common Rates and Charges

A. Service Establishment Charges

1. The following charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this *Guidebook*:

a. Service Establishment Charges

(1) Basic Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Standard common equipment, each	\$350.00	MIACS
(b) Common equipment customized by the Company at the subscriber's request, each ¹	400.00	MIACC

B. Cancellation Charges

1. The following charges are incurred when a total disconnect of a MultiServ PLUS service system occurs when provided; 1) under a Rate Stability Plan prior to expiration of that Rate Stability Plan or 2) under month-to-month rates when a subscriber disconnects their service during the first twelve (12) months of service.

a. Cancellation Charge

(1) Per system

(a) Disconnect in months 1-36	10,000.00	M1BPS
(b) Disconnect in months 37 and thereafter	7,500.00	M1BPT

C. Directory Listings

A standard Directory Listing will be provided for a main station line (not to exceed the number of NARs) at no charge. For Additional Listings, Designer Listings etc., see Section A6.

D. Training Charges - See A112.32.8.D.

E. Installation Charges - See A112.32.8.E.

F. Additional Directory Listings - See A112.32.8.F.

G. Service Charges - See A112.32.8.G.

H. Bridged Links - See A112.32.8.H.

I. Interoffice Channels - See A112.32.8.I.

Note 1: A subscriber requested change from standard common equipment to customized common equipment will incur the difference between the two charges.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.33 MultiServ PLUS Service (Cont'd)

A112.33.8 Common Rates and Charges (Cont'd)

J. Miscellaneous Terminations (Dial or Touch-Tone Operation)

(T)

These charges apply in addition to the rates and charges for the associated facilities in other sections of this *Guidebook* and other Company *Guidebooks*.

(T)(M)

1. Dedicated Private Facility Access

(T)

a. Trunk Side Termination

(1) See A112.32.8.J.1.a.(1)

b. Digital Termination (1.544 Megabits) (DMS-100, 5ESS, EWSD®)

(1) Per Termination

	Installation Charge	Rate Stability		USOC	
		Month To Month	Monthly Rate		
			36-59 Mos. Plan		60-120 Mos. Plan
(a) DS1 circuit, each ^{1,2}	\$90.00	\$575.00	\$525.00	\$475.00	M1HDI
(b) Per DS0 channel activated ³	18.50	-	-	-	M1HDO

2. Miscellaneous Line Terminations

See A112.32.8.J.2

K. Exchange Access

Network Access Registers (NARs) may be purchased as specified in Section A3.

A112.33.9 Station Links

A. Rates and Charges

1. Station links provide service from the subscriber's network interface location to the serving central office location.

a. Station Links

	Installation Charge	Mo. to Mo. Rate	Rate Stability Plan		USOC
			36-59 Mo.	60-120 Mo.	
(1) Flat Rate					
(a) Each	\$-	\$18.00	\$16.50	\$15.00	M4LFA
(2) Message Rate					
(a) Each	-	16.75	15.40	14.00	M4LSA

Note 1: One installation charge applies when any number of terminations is installed at the same time, per occasion.

Note 2: Recurring charges apply per DS1 circuit terminated regardless of the number of channels activated.

Note 3: One installation charge applies when any number of DS0 channels of the same DS1 circuit are activated at the same time, per occasion, per same group.

Material appearing on this page previously appeared on page(s) 632 of this section.

®Registered Trademark of Siemens Aktiengesellschaft

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.33 MultiServ PLUS Service (Cont'd)

A112.33.12 Systems Communication Service (SCS)

Systems Communication Service (SCS) for MultiServ PLUS service subscribers is available from A112.32.12. (T)

A112.33.13 Optional Features

Optional Features for MultiServ PLUS service subscribers are available from A112.32.13. (T)

A112.33.14 Electronic Business Set Service

Electronic Business Set Service for MultiServ PLUS service subscribers is available from A112.32.14. (T)

A112.33.15 Customer Control

Customer Control for MultiServ PLUS service subscribers is available from A112.32.15. (T)

A112.33.16 Reserved for Future Use

A112.33.17 Reserved for Future Use

A112.33.18 Reserved for Future Use

A112.33.19 Reserved for Future Use

A112.34 MultiServ Multi-Account Service (MMAS)

(Obsoleted 6-03-04, Type 4) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations on and after the specified obsolete date.

A112.34.1 General

- A. MultiServ Multi-Account service is a fully partitioned MultiServ service and/or MultiServ PLUS service for use in an environment serving multiple tenants. The designated area must be wholly within the confines of the serving wire center boundary.
- B. Rates and conditions for MultiServ Multi-Account service as specified following and where applicable are in addition to the rates and conditions specified for MultiServ service and/or MultiServ PLUS service and the other features and services provided.
- C. A subscriber account of MultiServ Multi-Account service may be either a Primary Account or a Secondary Account.
- D. A MultiServ Multi-Account service System consists of a Primary Account with or without Secondary Accounts.
- E. A Primary Account is the subscriber who accepts responsibility for the coordinating role for the MultiServ Multi-Account service System as specified herein. (M)
- F. A Secondary Account is any MultiServ service or MultiServ PLUS service subscriber of a system other than the Primary Account. (M)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.34 MultiServ Multi-Account Service (MMAS) (Cont'd)

(M)

A112.34.2 Terms and Conditions

(T)

- A. The provision of MultiServ Multi-Account service is dependent upon the establishment of a Primary Account under the terms and conditions for MultiServ service or MultiServ PLUS service. All other subscribers to a MultiServ Multi-Account service are considered Secondary Accounts. All Secondary Account agreements for MultiServ service or MultiServ PLUS service will be coterminous with the MultiServ service or MultiServ PLUS service of the Primary Account.
- B. The Primary Account accepts responsibility for the training of Secondary Accounts and will provide assistance in the coordination of MultiServ service or MultiServ PLUS service for Secondary Accounts. As a part of the coordinating role, the Primary Account is also responsible for insuring that the minimum system size established for MultiServ service or MultiServ PLUS service is maintained. The Primary Account is responsible for any cancellation charges applicable for the Primary and Secondary Accounts in the MultiServ Multi-Account service System.
- C. MultiServ Multi-Account service will provide partitioned MultiServ service and/or MultiServ PLUS service for each account subscribing to MultiServ Multi-Account service.
- D. Station-to-station calling is limited to MultiServ service or MultiServ PLUS service lines within each MultiServ Multi-Account service. Intercom calling between unaffiliated accounts is not permitted under MultiServ Multi-Account service.
- E. Each subscriber to MultiServ Multi-Account service is subject to all rates, *terms and conditions* of MultiServ service or MultiServ PLUS service as specified and where applicable in A112.32 and A112.33 of this *Guidebook*. (T)
- F. Each account will be directly responsible to the Company for all charges associated with its service. The Company will bill each account individually for its service.
- G. Appropriate MultiServ service or MultiServ PLUS service nonrecurring charges will apply as follows:
 - 1. MultiServ service or MultiServ PLUS service establishment and any installation charges associated with the Primary Account's service for MultiServ service or MultiServ PLUS service will apply to the Primary Account of a MultiServ Multi-Account service System.
 - 2. MultiServ service or MultiServ PLUS service installation charges will apply to the service associated with the Secondary Account's service.
- H. Appropriate MultiServ service or MultiServ PLUS service recurring rates will apply as follows:
 - 1. MultiServ service or MultiServ PLUS service establishment and any recurring rates associated with the Primary Account's service for MultiServ service or MultiServ PLUS service will apply to the Primary Account of a MultiServ Multi-Account service System.
 - 2. MultiServ service or MultiServ PLUS service recurring rates will apply to the service associated with the Secondary Account's service.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.34 MultiServ Multi-Account Service (MMAS) (Cont'd)

A112.34.2 Terms and Conditions (Cont'd)

- I. The minimum number of main station lines per MultiServ Multi-Account service System will apply as specified for MultiServ service or MultiServ PLUS service in this *Guidebook*. (T)
- J. Each account must designate the preferred carrier for long distance service. (T)
- K. MultiServ service or MultiServ PLUS service features are provided individually to each account. Where the MultiServ service or MultiServ PLUS service *guidebook* permits, features may be provided on a station basis or a system basis. If provided on a system basis, appropriate system charges apply to each account electing this option. (T)
- L. A mix of flat rate and measured/message rate service subscribers within the same MultiServ Multi-Account service System is not permitted except as specified in A112.32.2.T. (T)

A112.34.3 Conversions

- A. For conversion from a stand-alone MultiServ service to MultiServ service under MultiServ Multi-Account service, only a Service Order Charge as specified in Section A4. will apply.
- B. For conversion from a stand-alone MultiServ PLUS service to MultiServ PLUS service under MultiServ Multi-Account service, only a Service Order Charge as specified in Section A4. will apply.
- C. For conversion from a MultiServ service in a MultiServ Multi-Account service system to a stand-alone MultiServ PLUS service, the *terms and conditions* for conversions in A112.33.5 following will apply. (T)
- D. For conversion from a MultiServ PLUS service in a MultiServ Multi-Account service system to a stand-alone MultiServ service, the *terms and conditions* for conversion in A112.32.5 will apply. (T)
- E. For conversion of an individual subscriber within a MultiServ Multi-Account service system from MultiServ service to MultiServ PLUS service or vice versa, the *terms and conditions* in A112.32.5 or A112.33.5 will apply, as appropriate. (T)

A112.34.4 Rates and Charges

A. Common Equipment

- 1. The following rates and charges are for the MultiServ Multi-Account service feature only and are in addition to the appropriate and applicable service charges, monthly rates, and nonrecurring charges for MultiServ service or MultiServ PLUS service and other services to which MultiServ Multi-Account service subscribers may subscribe. Rates and charges for MultiServ Multi-Account service apply only to each Secondary Account.

a. MultiServ service

- (1) Per Secondary Account

	Installation Charge	Rate Stability/ Monthly Rate Maximum	USOC M4ASX
(a) Each standard common equipment	\$250.00	\$-	