

TARIFF DISTRIBUTION

FILE PACKAGE NO.: FL-16-0047

DATE: February 7, 2016

STATE: FLORIDA

EFFECTIVE DATE: 02/07/2016

TYPE OF DISTRIBUTION: Approved

PURPOSE: General Exchange Guidebook Cleanup -- Section A112 -- Pages
501-600

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G112	501	0001
G112	502	0001
G112	503	0001
G112	504	0001
G112	505	0001
G112	506	0001
G112	507	0001
G112	508	0001
G112	509	0001
G112	510	0001
G112	511	0001
G112	512	0001
G112	513	0001
G112	514	0001
G112	515	0001
G112	516	0001
G112	517	0001
G112	518	0001
G112	519	0001
G112	520	0001
G112	521	0001
G112	522	0001
G112	523	0001
G112	524	0001
G112	525	0001
G112	526	0001
G112	527	0001
G112	528	0001
G112	529	0001
G112	530	0001

G112	531	0001
G112	532	0001
G112	533	0001
G112	534	0001
G112	535	0001
G112	536	0001
G112	537	0001
G112	538	0001
G112	539	0001
G112	540	0001
G112	541	0001
G112	542	0001
G112	543	0001
G112	544	0001
G112	545	0001
G112	546	0001
G112	547	0001
G112	548	0001
G112	549	0001
G112	550	0001
G112	551	0001
G112	554	0001
G112	555	0001
G112	556	0001
G112	558	0001
G112	559	0001
G112	560	0001
G112	561	0001
G112	562	0001
G112	563	0001
G112	564	0001
G112	565	0001
G112	566	0001
G112	567	0001
G112	568	0001
G112	571	0001
G112	579	0001
G112	586	0001
G112	587	0001
G112	588	0001
G112	599	0001
G112	600	0001

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

J. Automatic Route Selection - Basic (Cont'd)

3. Rates and Charges (Cont'd)

a. Automatic Route Selection - Basic (Cont'd)

(4) Off Hook Queuing (Cont'd)

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(b) Announcement	\$21.25	\$14.50	\$13.00	\$12.75	\$12.50	QDA
(5) Six Digit Screening						
(a) Per Six Digit List	120.00	-	-	-	-	ABM
(6) Expensive Route Warning Tone (ERWT)						
(a) Per System	86.00	23.50	20.75	20.25	20.00	A7Q

K. Queuing

1. General

a. Queuing permits main station line users to be placed in a queue whenever the first choice route for completing a particular call is already in use. Two queuing arrangements are available.

(1) Off-Hook Queuing (OHQ), the calling main station line remains off-hook and is held in queue until a facility becomes available.

(2) Call-Back Queuing (CBQ), the calling main station line goes on-hook and is called back when a facility becomes available.

2. *Terms and Conditions*

a. Queuing may be provided in conjunction with ARS-Basic or as a stand-alone option for outgoing exchange calls.

b. Queuing will be offered on a as per facilities permit basis and may not be available from all central office types.

3. Rates and Charges

a. Queuing

(1) Common Equipment

(a) Per System - - - - - XDQ

(2) Off-Hook Queuing

(a) Common Equipment, Per System 130.00 3.10 2.75 2.70 2.65 QDC

(b) Announcement, Per System 21.25 14.50 13.00 12.75 12.50 QDA

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

K. Queuing (Cont'd)

3. Rates and Charges (Cont'd)

a. Queuing (Cont'd)

(3) Call Back Queuing

		Term Payment Plan					
		Monthly Rate					
		Installation	1	36	60	84	
		Charge	Month	Months	Months	Months	USOC
(a)	Common Equipment, Per System	\$120.00	\$13.75	\$12.25	\$12.00	\$11.75	QDR

L. Code Restrictions

1. Code Restriction

(a) Per System, Each

59.00	-	-	-	-	LDE
--------------	---	---	---	---	------------

(b) Per Line, Each

2.20	.10	.05	.05	.05	RTZ
-------------	------------	------------	------------	------------	------------

2. Code Restriction to NXX assigned to 976 and 900 service¹

(T)

(a) Per System

-	-	-	-	-	RAZ
---	---	---	---	---	------------

(b) Per Main Station Line

-	-	-	-	-	RA8
---	---	---	---	---	------------

3. Code Restriction to NXX assigned to 976 Services¹

(T)

(a) Per Main Station Line

-	-	-	-	-	RA5
---	---	---	---	---	------------

M. Miscellaneous Features

1. Rates and Charges

a. Features

(1) Automatic Line I

(a) Per System

-	-	-	-	-	DOKPS
---	---	---	---	---	--------------

(b) Per Line

3.15	.15	.10	.10	.10	DOK
-------------	------------	------------	------------	------------	------------

(2) Automatic Callback/Ring Again

(a) Per System

4.75	-	-	-	-	SAKPS
-------------	---	---	---	---	--------------

(b) Per Line

2.70	.10	.05	.05	.05	SAK
-------------	------------	------------	------------	------------	------------

Note 1: Service charges are not applicable.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS¹ (T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

M. Miscellaneous Features (Cont'd)

1. Rates and Charges (Cont'd)

a. Features (Cont'd)

(3) Call Transfer^d I (T)

	Installation Charge	Term Payment Plan Monthly Rate				USOC
		1 Month	36 Months	60 Months	84 Months	
(a) Per System	\$3.85	\$-	\$-	\$-	\$-	NKFPS
(b) Per Line	2.40	.25	.20	.20	.20	NKF
(4) Call Waiting-Exempt I						
(a) Per Line	7.00	-	-	-	-	D23
(5) Data Call Protection						
(a) Per System	-	-	-	-	-	D7NPS
(b) Per Line	2.40	.15	.10	.10	.10	D7N
(6) Dial Call Waiting						
(a) Per System	7.25	-	-	-	-	E6CPS
(b) Per Line	2.65	.10	.05	.05	.05	E6C
(7) Directed Call Pickup Barge-In						
(a) Per System	5.70	-	-	-	-	DMAPS
(b) Per Line	3.85	.10	.05	.05	.05	DMA
(8) Directed Call Pickup Non Barge-In						
(a) Per System	5.70	-	-	-	-	E6DPS
(b) Per Line	6.00	.10	.05	.05	.05	E6D
(9) Directed Call Pickup Barge-In Exempt I						
(a) Per Line	.80	-	-	-	-	D22
(10) Directed Call Pickup Non Barge-In Exempt I						
(a) Per Line	.80	-	-	-	-	E2D
(11) Executive Busy Override						
(a) Per System	3.85	-	-	-	-	E72PS
(b) Per Line	2.45	.10	.05	.05	.05	E72

Note I: Options available on Call Transfer will vary depending on the serving central office. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

M. Miscellaneous Features (Cont'd)

1. Rates and Charges (Cont'd)

a. Features (Cont'd)

(12) Executive Busy Override Exempt I

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(a) Per Line	\$1.75	\$-	\$-	\$-	\$-	E73
(13) Speed Calling Long ¹						
(a) Per List	6.30	-	-	-	-	EJH
(b) Per Controlling Line	3.45	.10	.05	.05	.05	EJ3
(c) Each Additional Line	5.20	.10	.05	.05	.05	EJ6
(14) Toll Restriction						
(a) Per Line	5.25	.10	.05	.05	.05	ETB
(15) Toll Diversion						
(a) Per Line	4.45	2.70	2.40	2.35	2.30	ETA
(16) Station Restriction from Incoming/Outgoing Exchange Access						
(a) Per Line	14.25	4.00	3.55	3.50	3.45	RBF
(b) Subsequent to Initial Installation, Per Line	8.20	4.00	3.55	3.50	3.45	RBQ
(17) Change Access Codes subsequent to Initial Installation						
(a) Per Line	32.00	-	-	-	-	NA
(18) Optional features for Station Hunting Arrangements II						
(a) Circular hunt, per hunt group	5.00	-	-	-	-	NRCCH
(b) Circular hunt, per main station line in group	3.15	.95	.85	.85	.85	HSCH
(c) Regular hunt, per hunt group	5.85	-	-	-	-	NRCRH
(d) Regular hunt, per main station line in group	3.15	.95	.85	.85	.85	HSHT

(T)

Note 1: Length of lists will vary depending on the serving central office.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

M. Miscellaneous Features (Cont'd)

1. Rates and Charges (Cont'd)

a. Features (Cont'd)

(18) Optional features for Station Hunting Arrangements II (Cont'd)

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(e) Delay announcement, per announcement, per group	\$174.00	\$86.00	\$75.00	\$75.00	\$75.00	HSNPG
(f) Queuing per group	19.50	4.35	3.90	3.85	3.80	XES
(19) Music/Announcement On Hold I						
(a) Common Equipment, per customer Group	46.25	.45	.40	.40	.40	AUVPG
(b) Per Attendant Hold Feature	22.25	-	-	-	-	AUZAX
(c) Per Attendant Camp-On Feature	22.25	-	-	-	-	AUZBX
(d) Per Call Hold Feature	22.25	-	-	-	-	AUZCX
(e) Per Call Park I Feature	22.25	-	-	-	-	AUZDX
(f) Per Permanent Hold Feature	22.25	-	-	-	-	AUZEX
(g) Per ACD Group-First Announcement ¹	290.00	28.00	24.50	24.00	23.50	AUZLX (T)
(h) Per ACD Group-Additional Announcement ¹	290.00	28.00	24.50	24.00	23.50	AUZMX (T)
(i) Per Announcement Trunk	4.00	27.25	24.50	24.25	23.75	AUZHX
(j) Per Extended Announcement Trunk ^{2,3}	4.00	27.25	24.50	24.25	23.75	AUZJX (T)

Note 1: ACD queuing per group with recorded announcement or music. (T)

Note 2: Rates and Charges as specified in Section B3. of the Private Line *Guidebook* for a Local Channel also apply. (T)

Note 3: Requires customer provided compatible terminal equipment. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

M. Miscellaneous Features (Cont'd)

1. Rates and Charges (Cont'd)

a. Features (Cont'd)

(19) Music/Announcement On Hold I (Cont'd)

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC	
			36 Months	60 Months	84 Months		
(k) Per Music Trunk ^{1,2}	\$4.00	\$27.25	\$24.50	\$24.25	\$23.75	AUZKX	(T)
(20) Customer Group Transparency I							
(a) Per Group, each	7.30	-	-	-	-	MPV	
(21) Group Intercom I							
(a) Per Group, Code Activated	12.45	-	-	-	-	DXHCA	
(b) Per Line	12.50	.10	.05	.05	.05	DXH	
(22) Last Number Redial I							
(a) Per System ³	11.50	-	-	-	-	LNQPS	(T)
(b) Per Line	9.25	.15	.10	.10	.10	LNQ	
(23) Make Line Busy, All Calls I							
(a) Per System	11.50	-	-	-	-	DXVPS	
(b) Per Line	9.80	.30	.25	.25	.25	DXVPL	
(24) Make Line Busy, Intragroup I							
(a) Per System	11.50	-	-	-	-	MLZPS	
(b) Per Line	9.80	.30	.25	.25	.25	MLZ	
(25) Personal Call Screening I							
(a) Per System	495.00	.10	.05	.05	.05	EV3PS	
(26) Station Message Waiting, Lamp Indication I							
(a) Per System	4.75	-	-	-	-	R65PS	
(b) Per Line ⁴	13.50	5.60	5.00	4.95	4.85	R65+X	(T)

Note 1: Rates and Charges as specified in Section B3. of the Private Line *Guidebook* for a Local Channel also apply. (T)

Note 2: Requires customer provided compatible terminal equipment. (T)

Note 3: Per system charge is applicable only when feature is code activated. (T)

Note 4: Apply main station line charges as appropriate. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

M. Miscellaneous Features (Cont'd)

1. Rates and Charges (Cont'd)

a. Features (Cont'd)

(26) Station Message Waiting, Lamp Indication I (Cont'd)

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC EXS+X	(T)
			36 Months	60 Months	84 Months		
(c) Per Line, with Flat Rate Caller ID ¹	\$13.50	\$5.60	\$5.00	\$4.95	\$4.85	EXS+X	(T)
(27) Station Message Waiting, Stuttered Dial Tone							
(a) Per System I	55.50	-	-	-	-	AWSPS	
(b) Per Line, Non-DEBS, Non-EBS	9.00	.20	.15	.15	.15	AWS	
(c) Per Line, DEBS II	9.00	.20	.15	.15	.15	AWSDN	
(28) Directed Call Pick-up Barge In Terminating II							
(a) Per Line	2.95	-	-	-	-	DXA	
(29) Directed Call Pick-up Non Barge-In Terminating II							
(a) Per Line	2.95	-	-	-	-	E2W	
(30) (Obsoleted, See Section A112.)							
(31) Call Return ²							(T)
(a) Per System ³	95.00	-	-	-	-	NSRPS	(T)
(b) Per Line	1.10	2.25	2.10	2.05	2.00	NSR	
(32) Call Tracing ²							(T)
(a) Per System ³	95.00	-	-	-	-	NSJPS	(T)
(b) Per Line	1.10	5.50	5.20	5.10	5.00	NSJ	
(c) Per Successful Trace (non-subscription)	3.50	-	-	-	-	NA	

Note 1: Apply main station line charges as appropriate. (T)

Note 2: This feature is provided subject to the availability of facilities. (T)

Note 3: The per system installation charges apply per common block per system. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

M. Miscellaneous Features (Cont'd)

1. Rates and Charges (Cont'd)

a. Features (Cont'd)

(32) Call Tracing¹ (Cont'd) (T)

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC HBG
			36 Months	60 Months	84 Months	
(d) Denial of Per Activation	\$-	\$-	\$-	\$-	\$-	
(33) Repeat Dialing ¹						
(a) Per System ²	95.00	-	-	-	-	NSGPS (T)
(b) Per Line	1.10	1.75	1.60	1.55	1.50	NSG (T)
(34) Call Forwarding Busy Line, Internal/External Source I						
(a) Per Line, Fixed Internal/External Destination	4.00	.50	.20	.15	.10	EF2
(b) Per Line, Programmable Internal/External Destination	4.00	.50	.20	.15	.10	EV7
(35) Call Forwarding, Don't Answer, Internal/External Source I						
(a) Per Line, Fixed Internal/External Destination	4.00	.50	.20	.15	.10	EF3
(b) Per Line, Programmable Internal/External Destination	4.00	.50	.20	.15	.10	EV1
(36) Call Waiting Ringback Alert I						
(a) Per Line	3.85	-	-	-	-	CW2
(37) Station Controlled Outgoing Restriction I						
(a) Per Control Station	4.65	.10	.05	.05	.05	SR2
(b) Per Restricted Station	3.85	.10	.05	.05	.05	SR7

Note 1: This feature is provided subject to the availability of facilities. (T)

Note 2: The per system installation charges apply per common block per system. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

M. Miscellaneous Features (Cont'd)

1. Rates and Charges (Cont'd)

a. Features (Cont'd)

(38) Trunk Verification From Station I

	Installation Charge	Term Payment Plan Monthly Rate			USOC
		1 Month	36 Months	60 Months	
(a) Per System	\$16.90	\$.80	\$.75	\$.75	BTVPS

(39) Associated Optional Features

The following features are available for use by Digital ESSX service subscribers under the *terms and conditions* and at the rates and charges in A112.30. (T)

Time of Day Routing for Automatic Route Selection

Authorization Codes

Direct Inward System Access I

Network Speed Calling I

Priority Off Hook Queuing II

Facilities Restriction Levels

(40) Calling Number Delivery Blocking – Permanent^f (T)

(a) Per Line

Rate	USOC
\$-	NOB

(41) Calling Number Delivery Blocking - Per Call

(a) Per activation

-	NA
---	----

(42) Assumed Dial '9'

	Installation Charge	Term Payment Plan Monthly Rate			USOC
		1 Month	36 Months	60 Months	
(a) Per System ²	\$75.00	\$-	\$-	\$-	A9DPS (T)
(b) Per Line	12.25	1.50	.85	.65	.50 A9D (T)
(43) Simplified Message Desk Interface ³					
(a) Per Link ⁴	403.25	200.00	150.85	146.65	143.80 SMGP1 (T)

Note 1: This feature is only offered to certain customers as per A112.28.2. (T)

Note 2: This feature is provided subject to the availability of facilities. (T)

Note 3: Requires customer provided terminal equipment. (T)

Note 4: Includes I/O port to the telephone central office 829 Network Interface. Appropriate Private Line charges apply. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

M. Miscellaneous Features (Cont'd)

1. Rates and Charges (Cont'd)

a. Features (Cont'd)

(43) Simplified Message Desk Interface¹ (Cont'd) (T)

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(b) Per UCD main station line arranged for SMDI	\$7.25	\$-	\$-	\$-	\$-	SMH
(44) Anonymous Call Rejection						
(a) Per Line	36.45	.50	.30	.20	.15	HBY
(45) Code Restriction to NXX assigned to 976, 900, 211, 311, 511, 711, and 811 services ²						
(a) Per main station line	-	-	-	-	-	RA4
(46) Toll Restriction with Restriction of Calls to the Expanded Local Area.						
(a) Per Line	5.25	.10	.05	.05	.05	RSH
(47) Flat Rate Caller ID, Per Line, Non-Electronic Telephone Sets ^{2,3}						
(a) ESSX Service-VS and S	5.00	6.00	3.50	3.25	3.00	CL1EL
(b) ESSX Service-M	5.00	5.00	3.00	2.75	2.50	CL1EL
(c) ESSX Service-L	5.00	4.00	2.25	2.00	1.75	CL1EL
(48) Flat Rate Caller ID for Electronic Telephone Sets ^{2,3}						
(a) Per System	5.00	7.50	3.50	3.25	3.00	CL1FR

Note 1: Requires customer provided terminal equipment. (T)

Note 2: Service charges are not applicable. (T)

Note 3: Apply main station line charges as appropriate. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

N. Attendant Features - Non Data Link Console Operation II (T)

1. General (T)

Central office attendant console operation is offered where all console functions are performed at the expense of the subscriber utilizing customer provided compatible terminal equipment. (M)

Additional station line features may be obtained from A112.28.8, A112.28.9 and A112.28.10.

Control channels are required for various optional features as indicated and are provided at the rates and charges specified in Section B3. of the Private Line *Guidebook*. (T)

2. Rates and Charges

a. Attendant features arranged to work with Non Data Link Consoles.

(1) Access Line

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC EAR+X	
			36 Months	60 Months	84 Months		
(a) Each Line ¹	\$-	\$-	\$-	\$-	\$-	EAR+X	(T)
(2) Intercom							
(a) Per Line ²	-	-	-	-	-	NRXSX	(T)
(3) Night Service - Fixed							
(a) Per access line arranged ³	23.50	2.70	2.45	2.40	2.35	NF5PC	(T)
(4) Group Busy Indication							
(a) Per arrangement ³	35.00	8.00	7.10	7.00	6.90	TE9PC	(T)
(5) Attendant Camp-On							
(a) Per access line arranged	3.55	-	-	-	-	CPP	
(6) Attendant Camp-On with Distinctive Tone							
(a) Per access line arranged	4.15	.10	.05	.05	.05	CP5	
(7) Attendant Control of Facilities							
(a) Dial control, per access line arranged	63.00	20.75	18.25	18.00	17.75	CP3	
(8) Attendant Call Transfer							
(a) Per access line	4.90	.10	.05	.05	.05	CTQPC	

Note 1: Apply main station line charges as appropriate. (T)

Note 2: Apply appropriate intercom charge found in A112.28.8, A112.28.9 and A112.28.10. (T)

Note 3: A separate private line is required. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

- N. Attendant Features - Non Data Link Console Operation II (Cont'd)
 - 2. Rates and Charges (Cont'd)
 - a. Attendant features arranged to work with Non Data Link Consoles. (Cont'd)
 - (9) Dial Through Attendant

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC DTBPC
			36 Months	60 Months	84 Months	
(a) Per access line	\$4.90	\$-	\$-	\$-	\$-	
(10) Dial "O" Calling						
(a) Per system	5.55	5.30	4.70	4.65	4.60	EEOPS
(11) Position Busy						
(a) Per Console ^f	22.50	7.00	6.20	6.10	6.00	DXVPC

- O. Automatic Call Distribution I (ACD)
 - 1. General
 - a. Automatic Call Distribution - (ACD) features provide advanced call distribution and queuing capabilities as an integrated function of Digital ESSX service. ACD may be offered to ESSX service main station lines of customers where facilities permit. The ACD features are grouped into two sets: ACD Basic, without Network Management Reports (NMR) and ACD with NMR.
 - (1) Agent Position - An Electronic Business Set (EBS) used with the ACD for call distribution.
 - (2) Supervisory Position - An Electronic Business Set used in conjunction with ACD to supervise the ACD group.
 - (3) Incoming Call Queue
 - When all agents are busy, the incoming calls are placed in the appropriate incoming queues on a priority and order-of-arrival basis. Calls are then removed as agents become available to answer them.
 - (4) ACD Basic includes one primary directory number. ACD Basic has the capability for supplemental ACD numbers.
 - (5) Agent Position Keys:
 - Call/Answer Supervisor Key² - If an agent requires assistance while handling an ACD call, the agent can call the supervisor for private consultation (followed by transfer of the caller to the supervisor, if desired). If the supervisor is busy with another agent call, the calling agent receives a busy tone and returns to the ACD caller. The agent can also answer a call from the supervisor by depressing the Call/Answer supervisor key. (T)

Note 1: A separate private line is required. (T)

Note 2: Requires an Additional Directory Number (ADN). (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

O. Automatic Call Distribution I (ACD) (Cont'd)

1. General (Cont'd)

a. (Cont'd)

(5) Agent Position Keys: (Cont'd)

- Agent Not Ready Key - This key is used to terminate active calls and/or allow the agent time to follow up on the call before being returned to the idle agent queue to answer another incoming call.
- Emergency Key - In the event of a threatening or abusive call, this key enables the agent to immediately conference the supervisor. If equipped, an emergency recording device automatically connects to the call.
- In Calls Key - This key is used by the agent to answer an incoming ACD call.
- Secondary ACD Directory Number Key - The agent's position can be equipped with one or more directory numbers that are separate from the ACD feature. The Secondary ACD Directory Numbers(s) key is used by the agent to place or receive non-ACD calls. Rates and charges are contained herein.

(6) Supervisory Position Keys:

- Call Agent Key¹ - The supervisor can call a particular agent position by operating keys associated with supervisor/agent communications. (T)
- Answer Agent Key¹ - This feature is used to answer agent calls to the supervisor. (T)
- Display Queue Status Key - One Display Queue key is available for optional assignment to each applicable ACD-DN. This key displays the following status information of calls waiting for the ACD-DN:
 - Number of calls waiting in queue
 - Number of agent positions manned for the ACD-DN
 - Waiting time (in seconds) of the first call in queue

The display window is updated approximately every 12 seconds.

- Night Service Control Key - This feature allows a supervisor to place an ACD group into night service by key activation.
- Observe Agent Key - This key enables the supervisor to obtain a "listen-only" path to an ACD caller. Only calls presented on the agent's In Calls key can be observed.
- Answer Emergency Key¹ - This feature uses specially assigned directory numbers on key-lamp pairs to respond to calls that have been initiated by the Emergency key on an agent's position. (T)

Note 1: Requires an Additional Directory Number (ADN). (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

O. Automatic Call Distribution I (ACD) (Cont'd)

1. General (Cont'd)

a. (Cont'd)

(6) Supervisory Position Keys: (Cont'd)

- Agent Status Lamps - One agent key-lamp pair is assigned for each agent in the supervisor's group. The lamp enables the supervisor to determine the status of each agent position in the group.

- OFF Agent position is unmanned
- ON Agent is handling an ACD call
- FLASH Agent is waiting for an ACD call
- WINK Agent is busy on post-call work (not-ready-state)

- Enhanced Observe Agent Key¹ - This feature allows the ACD supervisor to observe any agent or supervisor with an In Calls key in any ACD group in the same customer group. The operation and interaction of this key is identical to the Observe Agent feature.

(T)

(7) Agent Queue

- If answering positions (agents) are available but there are no incoming calls waiting, the available agents are placed in a designated agent queue on a first-in, first-out basis. The agent who has been waiting the longest receives the first incoming call.

(8) Recorded Announcement

- Requires a Digital Recorded Announcement Module (DRAM) equipped with one NT1X75BA Controller card and up to 8 ROM/RAM cards (one per announcement).

2. **Terms and Conditions**

(T)

a. During collection or distribution of the customer's ACD-NMR data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, unless caused by the negligence of the Company in failing to maintain reasonable standards of maintenance and inspection and to exercise reasonable supervision.

3. Rates and Charges

a. Wire Center Lines, Terminates in Electronic Telephone Set for ACD Agent Set,

(1) Very Small

	Term Payment Plan					
	Monthly Rate					
	1	36	60	84		
	Month	Months	Months	Months	USOC	
	Charge	Month	Months	Months	Months	EBBNX
(a) Up to 2 1/2 miles	\$19.25	\$10.25	\$8.80	\$7.50	\$6.60	

Note 1: Requires an Observe Agent Key.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

O. Automatic Call Distribution I (ACD) (Cont'd)

3. Rates and Charges (Cont'd)

a. Wire Center Lines, Terminates in Electronic Telephone Set for ACD Agent Set, (Cont'd)

(1) Very Small (Cont'd)

		Installation Charge	Term Payment Plan Monthly Rate			USOC	
			1 Month	36 Months	60 Months		84 Months
(b)	Greater than 2 1/2 miles	\$19.25	\$19.15	\$18.10	\$17.60	\$17.20	EBBOX
(2)	Small						
(a)	Up to 2 1/2 miles	19.25	10.25	8.80	7.50	6.60	EBBNX
(b)	Greater than 2 1/2 miles	19.25	17.00	14.75	14.50	14.25	EBBOX
(3)	Medium						
(a)	Up to 2 1/2 miles	19.25	9.00	7.90	6.50	5.60	EBBNX
(b)	Greater than 2 1/2 miles	19.25	16.00	14.00	13.75	13.50	EBBOX
(4)	Large						
(a)	Up to 2 1/2 miles	19.25	8.50	6.80	5.20	5.10	EBBNX
(b)	Greater than 2 1/2 miles	19.25	14.00	12.25	11.50	11.25	EBBOX
b.	Wire Center Lines, Terminates in Electronic Telephone Set for ACD Supervisor Set,						
(1)	Very Small						
(a)	Up to 2 1/2 miles	5.50	10.25	8.80	7.50	6.60	EBTNX
(b)	Greater than 2 1/2 miles	5.50	19.15	18.10	17.60	17.20	EBTOX
(2)	Small						
(a)	Up to 2 1/2 miles	5.50	10.25	8.80	7.50	6.60	EBTNX
(b)	Greater than 2 1/2 miles	5.50	17.00	14.75	14.50	14.25	EBTOX
(3)	Medium						
(a)	Up to 2 1/2 miles	5.50	9.00	7.90	6.50	5.60	EBTNX
(b)	Greater than 2 1/2 miles	5.50	16.00	14.00	13.75	13.50	EBTOX

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

O. Automatic Call Distribution I (ACD) (Cont'd)

3. Rates and Charges (Cont'd)

b. Wire Center Lines, Terminates in Electronic Telephone Set for ACD Supervisor Set, (Cont'd)

(4) Large

		Term Payment Plan					
		Monthly Rate					
		Installation	1	36	60	84	
		Charge	Month	Months	Months	Months	
(a)	Up to 2 1/2 miles	\$5.50	\$8.50	\$6.80	\$5.20	\$5.10	EBTNX
(b)	Greater than 2 1/2 miles	5.50	14.00	12.25	11.50	11.25	EBTOX
c. Features							
(1)	ACD Basic ¹						(T)
(a)	Per ACD Group	2,500.00	150.00	130.00	125.00	120.00	AQDPG
(b)	Per supplemental ACD directory number, each	18.00	.15	.10	.10	.10	AQBPG
(c)	Per ACD queue status lamp ³	66.00	2.75	2.40	2.35	2.30	AQQ (T)
(d)	Abandon Call Clearing, Per ACD Group	140.00	.15	.10	.10	.10	AQTPG
(e)	Call Forcing, Per ACD position equipped	20.00	.15	.10	.10	.10	AQNPG
(f)	Per emergency recording device ³	13.50	.85	.80	.75	.70	AQY (T)
(2)	Electronic Business Set - Agent						
(a)	Call/Answer Supervisor key	21.25	.15	.10	.10	.10	PT3AA
(b)	Call/Answer Supervisor key, with Make Set Busy Override, and different ACD Incalls Group	21.25	.15	.10	.10	.10	PT3AN

Note 1: Rates and Charges for the Recorded Announcement, Music-on-Hold, 3-Way Calling, and Make Set Busy see A112.28. (T)

Note 2: Requires compatible customer provided equipment and Rates and Charges as specified in Section B3. of the Private Line *Guidebook* for a local channel. (T)

Note 3: Requires compatible customer provided equipment and an ESSX service main station line. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

O. Automatic Call Distribution I (ACD) (Cont'd)

3. Rates and Charges (Cont'd)

c. Features (Cont'd)

(2) Electronic Business Set - Agent (Cont'd)

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(c) Call/Answer Supervisor key, with different ACD Incalls Group	\$21.25	\$.15	\$.10	\$.10	\$.10	PT3AO
(d) Call/Answer Supervisor key, with Make Set Busy Override	21.25	.15	.10	.10	.10	PT3AP
(e) Agent Not Ready key	15.50	.10	.05	.05	.05	PT3AC
(f) Enhanced Emergency key	41.00	.15	.10	.10	.10	PT3AD
(3) Electronic Business Set - Supervisory						
(a) Call Agent key	235.00	.15	.10	.10	.10	PT3AE
(b) Answer Agent key	1.50	.10	.05	.05	.05	PT3AF
(c) Display Queue status key, status	34.50	.10	.05	.05	.05	PT3AG
(d) Display Queue Status Key, Threshold	34.50	.10	.05	.05	.05	PT3AQ
(e) Night Service Control key	36.00	18.00	15.75	15.50	15.25	PT3AH
(f) Observe Agent key	34.00	21.00	18.50	18.00	17.75	PT3AJ
(g) Answer Emergency key	1.50	.10	.05	.05	.05	PT3AK
(h) Agent Status Lamps	695.00	69.00	60.00	59.00	58.00	PT3PS
(i) Enhanced Observe Agent key ^I	21.25	.10	.05	.05	.05	PT3AM

(T)

Note I: Requires an Observe Agent Key.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

- O. Automatic Call Distribution I (ACD) (Cont'd)
- 4. Network Management Reports (NMR)^{1,2} (T)

		Term Payment Plan					
		Monthly Rate					
		1	36	60	84		
		Month	Months	Months	Months	USOC	
		Charge	Month	Months	Months	AQPPS	
(a)	Per system with NMR	\$5,400.00	\$105.00	\$92.00	\$91.00	\$89.00	AQPPS

- P. Station Message Detail Recording - Premises (Obsoleted, See Section A112.)³ (T)

- Q. Digital Electronic Business Set Service II (Obsoleted, See Section A112.)

- R. Station Message Detail Recording

1. General

- a. Station Message Detail Recording (SMDR) is a feature that provides a record, by main station line number, of originating traffic routing over local lines, tie lines, WATS, Interexchange Carrier access lines and/or the toll network. The SMDR content may vary depending upon the switching technology from which the call record is generated.
- b. The station message detail may include, but is not limited to, the calling main station line number, the called number, connect time and date, call duration, facility used, disconnect time, digits outpulsed by switch, and end of dialing. SMDR data provided to customers using the ETS feature may include, but is not limited to, incoming call identification, outgoing facility used, midnight passed, prefix digits, interLATA carrier, and call event code where these features are *available via guidebook*. (T)
- c. Station Message Detail Recording (SMDR) is designed for either a DETS or non-DETS Digital ESSX service customer.
- d. For SMDR data delivery rates and charges, see Network Usage Information Service in Section A32. (T)
- e. SMDR as shown in this Section is required for the activation of SMDR for ESSX service. (T)

2. **Terms and Conditions** (T)

- a. The Station Message Detail Recording (SMDR) may be offered on Digital ESSX service main station lines of customers where facilities and technology permit.
- b. SMDR is not represented to be a provision of billing detail.

Note 1: Requires a dedicated 4 wire Full Duplex Datagrade circuit from the Company's central office to the customer premises. Appropriate Private Line charges apply. (T)

Note 2: Requires ACD Basic. (T)

Note 3: Material previously found in this section has been obsoleted. A new SMDR feature is available in A112.28.11.R. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

R. Station Message Detail Recording (Cont'd)

3. Rates and Charges

a. Term Payment Plan

(1) Per Digital ESSX service system so equipped:¹ (T)

	Installation Charge	Term Payment Plan Monthly Rate				USOC
		1 Month	36 Months	60 Months	84 Months	
(a) Digital ESSX service - VS	\$75.00	\$3.75	\$3.40	\$3.20	\$3.00	VTP
(b) Digital ESSX service - S	100.00	7.50	6.85	6.40	6.00	VTP
(c) Digital ESSX service - M	300.00	50.00	45.60	42.80	40.00	VTP
(d) Digital ESSX service - L	850.00	175.00	160.00	150.00	140.00	VTP

A112.28.12 Telephone Numbers And Facilities

A. General

1. A customer may reserve preassigned telephone numbers and facilities necessary to meet their specified growth requirements at specific locations, on a mutually agreeable date. In the event the customer elects not to be provided with reserve telephone numbers timely main station line additions cannot be assured and facilities necessary for growth requirements will be provided only within normal engineering and construction intervals.
2. Telephone numbers reserved for future use includes preassigned telephone numbers and the facilities required. Such telephone numbers and facilities will be removed from reserved status and assigned as active main station lines as requested by the customer.
3. The assignment of telephone numbers and the sequence of numbers assigned to a subscriber's Digital system is made at the discretion of the Company.
4. The service is furnished subject to the availability of facilities and telephone numbers.
5. Calls to reserved (unassigned) telephone numbers will be routed to intercept over Digital ESSX service common recorded announcement facilities as specified in A112.28.4.
6. Telephone numbers furnished herein retain their reserved status until assigned to a main station line at which time the service assumes rates and charges applicable to a Digital ESSX service main station line.
7. Reserved numbers not assigned to a main station line as agreed in A112.28.12 will be billed at the following rates until removed from reserved status or billed as an active Digital ESSX service main station line. (M)

B. Rates and Charges (M)

1. Reserved Digital ESSX service Telephone Numbers (M)

	Monthly Rate	USOC
(a) Per Reserved Telephone Number ²	\$-	REN+X

Note 1: Requires appropriate rates and charges associated with Network Usage Information Service in Section A32. (T)

Note 2: Apply 60 percent of the monthly rate applicable, as specified preceding for a main station line (Intercom and appropriate mileage). (M)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

(M)

A112.28.13 Customer Management Features**A. Digital ESSX Customer Administration Service****1. General**

- a. The Digital ESSX Customer Administration Service (DECAS) feature permits Digital ESSX service customers to activate/deactivate selected optional features, change certain service options, and change feature configurations on predesignated Digital ESSX service station lines. Customer provided terminal equipment is required for the operation of the DECAS feature.
- b. For DECAS equipped station lines, DECAS allows the customer to verify and/or display the assignment of features on a single station line, range of station lines or all station lines to determine which station or stations have a particular feature or service option.
- c. Certain Digital ESSX service station lines may be specified by the customer to be exempt from this feature. Additionally, the Company reserves the right to make station lines inaccessible for DECAS.
- d. Changing the status of a station line from accessible to DECAS to inaccessible or vice versa, must be done by the Company via a Service Order request. Appropriate Service Order Charges specified in Section A4. apply. (T)
- e. The Company has made the following provision to protect the integrity of the switching system database and to ensure the security of DECAS changes.
 - (1) A DECAS customer's change, display or verify capabilities are restricted to that particular customer's own Digital ESSX service.
 - (2) All changes are audited as they are entered by the DECAS customer. Invalid changes will not be accepted. An error message detailing which command is in error will be given.
 - (3) Customer access to the database is protected using a dialup, login, password/dialback arrangement.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

1. General (Cont'd)

- f. A DECAS customer can schedule changes (individual or bulk) for completion by the next business day or for a future business day. Additionally priority changes may be requested and the changes completed the same day subject to *Terms and Conditions* in this *Guidebook*. (T)
- g. Definitions pertaining to DECAS/Digital ESSX service features are specified in A112.28.3. (T)
- h. The DECAS feature allows the customer to perform the following transactions from the customer provided terminal.
 - (1) Change particular service options on a per station basis and exchange station telephone numbers (TNs). The change capabilities are:
 - Line Status (Active/Inactive)¹ (T)
 - Call Pickup Group: The call pickup group to which a station is assigned can be changed on a per station basis
 - ~H~The Forward to Number can be changed for a station line with CFBL and/or CFDA assigned
 - Series Completion "Hunt To" Telephone Number (TN): The "hunt to" TN assigned to a station line can be changed on a per station basis² (T)
 - Station TN Rearrangement: Swap TNs from one location to another
 - Access Line Class of Service
 - Add/Change Customer Entered Listing Information
 - Station Controlled Conference Type
 - Call Transfer Type
 - Suspension Treatments
 - Restriction Codes
 - Speed Call Group: The Speed Call Group to which a station line is assigned can be changed on a per station basis.
 - PreSet Conference List
 - Meet Me Conference parameters
 - Network Class of Service (NCOS)

Note 1: Station lines made inactive using DECAS will continue to be billed at the *guidebook* rates. (T)

Note 2: All numbers in series completion hunt must be in the same customer group. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)**A112.28.13 Customer Management Features (Cont'd)****A. Digital ESSX Customer Administration Service (Cont'd)****1. General (Cont'd)**

h. The DECAS feature allows the customer to perform the following transactions from the customer provided terminal. (Cont'd)

(2) Activate/deactivate the following features and service options on a single station line basis.

- Automatic Callback Calling/Ring Again
- Call Forwarding Busy Line
- Call Forwarding Don't Answer
- Call Forwarding Variable
- Call Hold
- Call Park I
- Call Pickup
- Call Waiting Originating
- Call Waiting Terminating
- Call Waiting Terminating - Exempt I
- Dial Call Waiting
- Directed Call Pickup - Barge In
- Directed Call Pickup - Barge In Exempt I
- Directed Call Pickup - Non Barge In
- Directed Call Pickup - Non Barge In Exempt I
- Make Set Busy
- Message Waiting I
- Speed Calling - Short
- Speed Calling - Long (Individual and Group)
- Speed Call User
- Basic Station Line Hunting (Series Completion)
- Three-Way Calling Consultation Hold; Call Transfer All Calls
- Station Controlled Conference
- Automatic Lines I
- Executive Busy Override I

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

1. General (Cont'd)

h. The DECAS feature allows the customer to perform the following transactions from the customer provided terminal. (Cont'd)

(2) Activate/deactivate the following features and service options on a single station line basis. (Cont'd)

- Executive Busy Override Exempt I
- Group Intercom I
- Last Number Redial I
- Permanent Hold I
- Make Set Busy Intergroup I
- Data Privacy I
- TouchTone I
- Meet Me Conference I
- PreSet Conference I

(3) DECAS can be used to activate/deactivate the following electronic set features and service options¹ I.

(T)

- Automatic Dial
- Call Forwarding Busy
- Call Forwarding Don't Answer
- Call Forwarding Variable
- Call Park I
- Call Pickup
- Call Transfer I
- Call Waiting Terminating
- Speed Calling - Short
- Speed Calling - Long
- Speed Calling User
- Ring Again
- Make Set Busy

Note 1: Availability is based on the type of central office serving the subscriber.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

1. General (Cont'd)

h. The DECAS feature allows the customer to perform the following transactions from the customer provided terminal. (Cont'd)

(3) DECAS can be used to activate/deactivate the following electronic set features and service options¹ I. (Cont'd) (T)

- Station Controlled Conference
- Three-Way Calling
- Privacy Release
- Message Waiting
- Executive Busy Override I
- Group Intercom I
- Business Set Intercom I
- Key Short Hunt I
- Query Time and Date I

(4) The following information can be displayed to aid in system management.

- The configuration of a single Digital ESSX service station line (i.e., service options and active station line features)
- The number of stations having or not having a particular feature
- Pending TN swaps
- The series completion sequence of a station line
- Selected Company entered information affecting customer station lines
- Customer Entered Listing Information
- The number of call pickup groups in the system
- Meet Me Conference Directory Numbers
- PreSet Conference Members List

(M)

Note 1: Availability is based on the type of central office serving the subscriber. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

1. General (Cont'd)

h. The DECAS feature allows the customer to perform the following transactions from the customer provided terminal. (Cont'd)

(5) A DECAS customer may also print the following administrative reports. (T)

- Configuration (i.e., service options, station features) for a single station or span of Digital ESSX service station lines. (M)
- A listing of all pending changes including the type of change and the scheduled effective date.
- Customer Entered Listing Information

The following information is included on all DECAS changeable station lines.

- Station Telephone Number
- Name¹
- Organization¹
- Location¹

(T)

(T)

(T)

i. Initial training of the customer for up to four system managers in the use of this feature is included at the time the feature is put into service. Communications counselor training is a prerequisite to the DECAS system manager training. Any customer training or subsequent assistance necessary after the initial establishment of the feature is at the option of the customer and a Subsequent Training Charge applies per hour where such training is provided.

j. A DECAS customer can add, change and delete authorization codes.² (T)

k. Digital ESSX service main station lines reserved for future use via DialTone provisioning include preassigned telephone numbers and the facilities required. Such telephone numbers and facilities will be removed from reserved status and assigned as active main station lines as requested by the customer.

l. The assignment of reserved Digital ESSX service main station line facilities and the sequence of numbers for DialTone provisioning assigned to a subscriber's system is made at the discretion of the Company.

m. DialTone provisioning is furnished subject to the availability of facilities and telephone numbers.

n. Calls to telephone numbers reserved (but not activated) via DialTone provisioning will be routed to intercept over Digital ESSX service common recorded announcement facilities as specified in A112.28.1. (T)

o. Telephone numbers and telephone facilities for ESSX service main station lines furnished via DialTone provisioning while in reserved status will be billed at 60 percent of the Digital ESSX service main station line rate (Intercom and Wire Center Line charges).

Note 1: The DECAS customer is responsible for entering and updating the information contained in this field. (T)

Note 2: Furnished subject to the availability of facilities in the Central Office. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

1. General (Cont'd)

- p. Telephone numbers and telephone facilities for ESSX service main station lines furnished via DialTone provisioning retain their reserved status until assigned to a main station line at which time the service assumes rates and charges applicable to a Digital ESSX service main station line.
- q. Digital ESSX service main station lines reserved via DialTone provisioning will be included in the determination of System Size (Small, Medium or Large).
- r. PreSet Conference can be created, changed or deleted from a preestablished PreSet Conference number via DECAS¹. A list of the available PreSet Conference numbers is available to the customer via DECAS. (T)
- s. Meet Me Conference can be created, changed or deleted from a preestablished Meet Me Conference number via DECAS.¹ A list of the available Meet Me Conference numbers is available to the customer via DECAS. (T)
- t. To gain access to the Company's Dial Access network, the subscriber must have one Security Card for each System Manager accessing the DECAS Database. Subscribers under an existing DECAS contract will be issued up to (not to exceed) three (3) Security Cards at no additional charge when required by the Company to use a Security Card to access the Company's network.

Once the first three (3) Security Card(s) have been issued, the subscriber must pay for any subsequent Security Cards. Should the subscriber require more Security Cards, they may be ordered from 3.d.(4) following.

- u. The Security Card rate element will provide for the issuance of a card for each System Manager or for the replacement of lost, stolen or expired cards. If the subscriber has purchased a Security Card in conjunction with another feature or service offered by the Company, that Security Card may also be used in conjunction with Customer Control. It is up to the subscriber to notify the Company of an existing Security Card so the Company can ensure that the card is validated for DECAS.

2. *Terms and Conditions*

(T)

- a. DECAS is provided only with Digital ESSX service served from a Digital central office and is furnished subject to the availability of facilities.
- b. Customers equipped for DECAS must order via a Service Order² DECAS changeable features in groups of five (5) at the rates specified in this *Guidebook*. (T)
- c. Non-DECAS changeable features will be added subject to the specifications and rates in A112.28.8, A112.28.9, A112.28.10, or A112.28.11 as appropriate.

Note 1: Furnished subject to the availability of facilities in the Central Office. (T)

Note 2: Appropriate Service Order charges specified in Section A4. will apply. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

2. *Terms and Conditions* (Cont'd)

(T)

- d. Features for DECAS exempt station lines must be requested via a Service Order¹ and added by the Company. Rates and Charges for the features specified in A112.28.8, A112.28.9, A112.28.10 or A112.28.11 apply as appropriate. (T)
- e. The customer provided DECAS terminal equipment requires a Digital ESSX service main station line. Rates and charges in A112.28.8, A112.28.9, A112.28.10 or A112.28.11 apply as appropriate.
- f. DECAS changes must be entered prior to times to be designated by the Company to be completed as priority changes or by the next business day as requested by the customer.
- g. A DECAS customer cannot activate features in excess of the quantity that has been ordered from the Company. The customer will receive an indication on the terminal screen when 100 percent utilization of a feature is reached. To add additional quantities will require a Service Order.¹ (T)
- h. Contractual obligations and End User Common Line Charges will be billed to the location where originally installed and will not transfer with a station line number rearrangement.
- i. If the Company is requested to load DECAS changeable features for new Digital ESSX service /DECAS customers, the Installation Charge specified in 3.b. following applies per feature loaded. (T)
- j. The following types of lines will be restricted from Station TN Rearrangement capability. Service options and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
 - Station lines assigned to multiline hunt groups.
 - Attendant Lines
 - Any Digital ESSX service line which has a special hardware configuration (e.g., ground start lines and lines having signal distribution points)
 - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
- k. DECAS changeable features added by the Company at the customer's request will be subject to the appropriate Service Order charges specified in Section A4. and the per line charges specified in 3.b. following. (T)
- l. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the DECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.

Note 1: Appropriate Service Order charges specified in Section A4. will apply.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

2. Terms and Conditions (Cont'd)

- m. The DECAS customer is responsible for assigning and maintaining a record of station feature assignments. The DECAS customer also agrees to provide the Company with a central point of contact for inquires and/or trouble reports involving station features.
- n. DECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Directory Listings that changed as a result of a DECAS TN swap. The appropriate Service Order charges specified in Section A4. will apply.
- o. The number of TN swaps that can be requested as priority changes will be determined by the Company when DECAS is ordered.
- p. When required by the Company to use a Security Card, the DECAS subscriber will be required to authenticate with the card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the DECAS host computer. In conjunction with the Security Card, the Company will provide a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in 3.d.(4) following.

3. Rates and Charges

Digital ESSX service-L customers will have the option of paying for DECAS on either a per system or a per line basis. Customers choosing to pay on a per system or a per line basis will be subject to the rates specified in 3.a. following. The installation charge will be reapplied if a Digital ESSX service-L customer changes their DECAS billing arrangement subsequent to the installation of the DECAS feature.

a. DECAS Capability New/Existing Digital ESSX service

(1) Digital ESSX Service - Very Small and Small

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			
			36 Months	60 Months	84 Months	
(a) Per system	\$1,050.00	\$5.50	\$5.25	\$5.00	\$4.75	USOC CPVBL
(b) Per Line	-	.30	.30	.30	.30	CPVZA
(2) Digital ESSX service -Medium						
(a) Per System	1,100.00	8.00	7.75	7.50	7.25	CPVBL
(b) Per Line	-	.20	.20	.20	.20	CPVZA
(3) Digital ESSX service -Large, on a per system basis						
(a) Per System	1,200.00	210.50	208.25	206.00	203.75	CPVBL
(b) Per Line	-	-	-	-	-	CPVZA
(4) Digital ESSX service -Large, on a per line basis						
(a) Per System	1,200.00	10.50	10.25	10.00	9.75	CPVZL

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

3. Rates and Charges (Cont'd)

a. DECAS Capability New/Existing Digital ESSX service (Cont'd)

(4) Digital ESSX service -Large, on a per line basis (Cont'd)

	Installation Charge	Term Payment Plan Monthly Rate				USOC
		1 Month	36 Months	60 Months	84 Months	
(b) Per Line	\$-	\$05	\$05	\$05	\$05	CPVBB
b. Miscellaneous Nonrecurring Charges						
(1) Subsequent Customer Training following the initial establishment of the feature (up to four systems managers)						
(a) Per hour	75.00	-	-	-	-	NRCCT
(2) Activation/Deactivation of DECAS changeable features by the Company at the customer's request subsequent to initial installation						
(a) Per line	12.50	-	-	-	-	NRCCE
(3) Completion of a TN swap on DECAS changeable lines by the Company at the customer's request						
(a) Per swapped line	6.25	-	-	-	-	NRCTN
(4) DECAS features initially loaded by the Company for new Digital ESSX service /DECAS customers						
(a) Per feature loaded, per line	3.25	-	-	-	-	NRCPE
c. DECAS Changeable Features						
The following DECAS Changeable features must be ordered in groups of five. The rates apply for Digital ESSX® service (Small, Medium and Large) customers.						
(1) Automatic Callback Calling/Ring Again						
(a) Per group of 5	2.50	.40	.20	.20	.20	SAKPG
(2) Call Forwarding Busy Line						
(a) Per group of 5	3.00	1.20	.45	.40	.35	E6GPG
(3) Call Forwarding Don't Answer						
(a) Per group of 5	3.00	1.20	.50	.45	.40	E9GPG
(4) Call Forwarding Variable						
(a) Per group of 5	3.00	1.20	.40	.35	.30	EATPG
(5) Call Hold						
(a) Per group of 5	5.10	1.20	.35	.30	.25	EABPG

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

3. Rates and Charges (Cont'd)

c. DECAS Changeable Features (Cont'd)

(6) Call Park I

		Term Payment Plan					
		Monthly Rate					
	Installation Charge	1 Month	36 Months	60 Months	84 Months	USOC	
(7) (a) Per group of 5	\$1.95	\$1.20	\$0.30	\$0.25	\$0.20	CP9PG	
(7) Call Pickup							
(a) Per group of 5	3.00	1.20	.30	.25	.20	E3PPG	
(b) Per Call Pickup Group	-	-	-	-	-	E3PPP	
(8) Call Waiting Originating							
(a) Per group of 5	5.10	1.20	.35	.30	.25	ESZPG	
(9) Call Waiting Terminating							
(a) Per group of 5	3.00	1.20	.35	.30	.25	ESXPG	
(10) Dial Call Waiting							
(a) Per group of 5	5.10	.40	.20	.20	.20	E6CPG	
(11) Directed Call Pickup (Barge In)							
(a) Per group of 5	5.10	.40	.20	.20	.20	DMAPG	
(12) Directed Call Pickup (Non-Barge In)							
(a) Per group of 5	5.10	.40	.20	.20	.20	E6DPG	
(13) Speed Calling - Short (Customer Changeable)							
(a) Per group of 5	3.00	1.20	.20	.20	.20	EGZPG	
(14) Speed Calling - Long (Customer Changeable)							
(a) Per list	-	-	-	-	-	EFQ	
(b) Per controlling line, Per group of 5	3.00	.40	.25	.25	.25	EJ3PG	
(c) Per additional line ¹ , Per group of 5	3.00	.40	.20	.20	.20	EJ6PG	

Note 1: Applicable only to Speed Calling-Long, Group.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

3. Rates and Charges (Cont'd)

c. DECAS Changeable Features (Cont'd)

(15) Three Way Calling, Consultation Hold, Call Transfer All Calls

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(a) Per group of 5	\$3.00	\$7.60	\$5.20	\$5.15	\$5.10	E9APG
(16) Station Conference, Station Controlled						
(a) Per group of 5	3.00	31.75	30.75	30.50	30.25	EY8PG
(17) Autodial						
(a) Per group of 5 arrangements	1.95	.60	.40	.40	.40	B2ZPG
(18) Make Set Busy						
(a) Per group of 5	2.35	-	-	-	-	DXVPG
(19) Privacy Release						
(a) Per group of 5	1.30	.40	.20	.20	.20	K7SPG
(20) Automatic Lines I						
(a) Per group of 5	1.95	.50	.20	.20	.20	DOKPG
(21) Call Waiting Term - Exempt I						
(a) Per group of 5	-	-	-	-	-	D23PG
(22) Directed Call PickUp Barge-In Exempt I						
(a) Per group of 5	-	-	-	-	-	D22PG
(23) Directed Call PickUp Non Barge-In Exempt I						
(a) Per group of 5	-	-	-	-	-	E2DPG
(24) Executive Busy Override I						
(a) Per group of 5	2.20	.40	.15	.15	.15	E72PG
(25) Executive Busy Override Exempt I						
(a) Per group of 5	-	-	-	-	-	E73PG
(26) Group Intercom I						
(a) Per group of 5	12.00	.40	.20	.20	.20	N1NPG

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

3. Rates and Charges (Cont'd)

c. DECAS Changeable Features (Cont'd)

(27) Last Number Redial I

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(a) Per group of 5	\$2.20	\$.60	\$.35	\$.35	\$.35	LNQPG
(28) Permanent Hold I						
(a) Per group of 5	1.95	1.00	.60	.60	.60	EBEPG
(29) Display Business Set						
(a) Per group of 5	1.30	.40	.20	.20	.20	DK8PG
(30) Data Call Protection I						
(a) Per group of 5	1.95	.75	.50	.50	.50	D7NPG
(31) Business Set Intercom I						
(a) Per group of 5	1.30	2.30	1.90	1.90	1.90	N1NPK
(32) Key Short Hunt I						
(a) Per group of 5	2.30	.40	.15	.15	.15	MPZPG
(33) Query Time and Date I						
(a) Per key, per group of 5	1.30	.40	.20	.20	.20	DYHPG
(34) Module Additive I						
(a) Per group of 5	1.30	-	-	-	-	ADYPG
d. Miscellaneous Feature Charges						
(1) DialTone Provisioning						
(a) Per Facility Reserved (Option 1) ¹	-	-	-	-	-	DTV++ (T)
(2) Meet Me Conference I						
(a) Meet Me Conference ²	-	-	-	-	-	NA (T)

Note 1: Apply sixty percent of the monthly rate applicable for intercom and the wire center line for a main station line at the customer's main location. (T)

Note 2: Rates and charges specified elsewhere in A12. are applicable. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

- A. Digital ESSX Customer Administration Service (Cont'd)
 - 3. Rates and Charges (Cont'd)
 - d. Miscellaneous Feature Charges (Cont'd)
 - (3) PreSet Conference I

		Term Payment Plan						
		Monthly Rate						
		Installation	1	36	60	84		
		Charge	Month	Months	Months	Months	USOC	
(a)	PreSet Conference ¹	\$-	\$-	\$-	\$-	\$-	NA	(T)
(4)	Security Card							
(a)	Per Card ^{2,3}	100.00	-	-	-	-	CCXSC	(T)

A112.28.14 Switched Data Service I

- A. General
 - 1. Switched Data Service is a digital switched service that may be utilized by Digital ESSX service subscribers to provide up to a maximum of 56 kilobits per second full duplex information via a specially equipped two-wire Digital ESSX service main station line.
 - 2. Switched Data Service Capability will be provided to Digital ESSX service subscribers via non-loaded facilities utilizing main station lines within the engineering limits of Switched Data service where facilities permit.
 - 3. Digital ESSX service main station lines with Switched Data Service capability will allow digital calls only. Main station lines equipped with Switched Data Service capability are not voice functional.
- B. **Terms and Conditions** (T)
 - 1. Switched Data Service capability for Digital ESSX service main station lines is furnished at rates specified in C. following. Rates for locations beyond two and one half miles will be provided as specified in Section A5. (T)
 - 2. The total quantity of voice functional main station lines and Switched Data Service capable main station lines for one subscriber will determine Digital ESSX service size (S,M,L).

Note 1: Rates and charges specified elsewhere in A12. are applicable. (T)

Note 2: When required by the Company to use a Security Card to access the Company's network, up to three (3) Security Cards, as outlined in A112.28.13.A.1.t. preceding, will be provided at no charge to subscribers who are under the existing DECAS rate and *guidebook* structure. (T)

Note 3: Appropriate Service Charges as specified in Section A4. apply. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)**A112.28 Digital ESSX Service - Vintage II (Cont'd)****A112.28.14 Switched Data Service I (Cont'd)****B. Terms and Conditions** (Cont'd) (T)

3. A Digital ESSX service subscriber utilizing Switched Data Service capability must subscribe to a main station line that will include the exchange circuit and the C.O. termination at rates and charges as specified in C. following for Message and Flat Rate service. The C.O. termination will include intercom, provisioning for Switched Data Service and Data Call Protection per main station line. (T)
4. Digital ESSX service subscribers who originate a call to a Switched Data line outside of their system will be subject to the AccuPulse service usage charge in A29.6. (T)
5. End User Common Line Charge will apply as appropriate.
6. DECAS capabilities may not be used to affect changes on Switched Data Service capable Digital ESSX service main station lines.
7. The following features will be offered to Switched Data Service capable main station lines at the rates and charges as indicated in the appropriate Digital ESSX service sections of this *Guidebook*. (T)
 - Autodial
 - Automatic Line
 - Call Forwarding Busy Line
 - Call Forwarding Don't Answer
 - Call Forwarding Variable
 - Call Back Queue
 - Group Intercom
 - Station Restrictions
 - Ring Again
 - Speed Calling Long
 - Speed Calling Short
 - Make Line Busy

These features are in addition to Digital ESSX service standard features as indicated in A112.28.1. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.14 Switched Data Service I (Cont'd)

C. Rates And Charges

1. C. O. Termination

a. Digital ESSX service-VS and S

(1) Each Main Station Line

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(a) C.O. Termination - Flat Rate	\$19.05	\$27.70	\$24.75	\$24.30	\$23.85	GJG
(b) C.O. Termination - Message Rate	19.05	27.70	24.75	24.30	23.85	GJH

b. Digital ESSX service-M

(1) Each Main Station Line

(a) C.O. Termination - Flat Rate	19.05	28.70	25.60	25.15	24.70	GJG
(b) C.O. Termination - Message Rate	19.05	28.70	25.60	25.15	24.70	GJH

c. Digital ESSX service-L

(1) Each Main Station Line

(a) C.O. Termination - Flat Rate	19.05	29.15	26.05	25.60	25.10	GJG
(b) C.O. Termination - Message Rate	19.05	29.15	26.05	25.60	25.10	GJH

2. Exchange Circuit

a. Digital ESSX service-VS

(1) Each Main Station Line

Distance in miles

(a) Up to 2 1/2 miles	-	9.20	8.00	6.70	5.90	EFGNX
-----------------------	---	------	------	------	------	-------

b. Digital ESSX service-S

(1) Each Main Station Line

Distance in miles

(a) Up to 2 1/2 miles	-	9.20	8.00	6.70	5.90	EFGNX
-----------------------	---	------	------	------	------	-------

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.14 Switched Data Service I (Cont'd)

C. Rates And Charges (Cont'd)

2. Exchange Circuit (Cont'd)

c. Digital ESSX service-M

(1) Each Main Station Line

Distance in miles

(a) Up to 2 1/2 miles

d. Digital ESSX service-L

(1) Each Main Station Line

Distance in miles

(a) Up to 2 1/2 miles

		Term Payment Plan				
		Monthly Rate				
	Installation Charge	1 Month	36 Months	60 Months	84 Months	USOC EFGNX
(a) Up to 2 1/2 miles	\$-	\$8.10	\$7.10	\$5.70	\$4.90	EFGNX
(a) Up to 2 1/2 miles	-	7.60	6.00	4.45	4.35	EFGNX

A112.29 ESSX Multi-Account Service - Vintage II

(Obsoleted 05-30-96 Type 4) Service rates and charges in this section are available for inward activity of existing ESSX Multi-Account Service (EMAS) Primary and Secondary Account subscribers only as specified following. Not available for new service or entire moves of existing service to new locations.

Obsolescence Rules

1. Inward activity for EMAS will be allowed.
2. EMAS subscribers under the month-to-month payment option will be allowed to maintain their service at month-to-month rates.
3. EMAS subscribers who have a portion of their existing service under a month-to-month payment option and a portion of their existing service under a Term Payment Plan may remain under the rates and charges outlined in this Section until such a time that the Term Payment Plan associated with the Common equipment expires. Upon expiration of the Term Payment Plan associated with the Common Equipment, the Company reserves the right to convert all or part of the subscriber's account to the month-to-month rates and charges as outlined in this *Guidebook*. (T)

The subscriber may place their month-to-month rates under rates and charges equivalent to their ESSX service - Vintage II or Digital ESSX service - Vintage II Common Equipment Term Payment Plan.

Should the subscriber elect not to convert their month-to-month rates and charges to the Term Payment Plan, they may remain on the month-to-month rates and charges.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**A112.29 ESSX Multi-Account Service - Vintage II (Cont'd)**

4. EMAS subscribers under a Term Payment Plan will be allowed to maintain their service until the expiration date associated with the Common Equipment of their contract. Upon expiration of the Term Payment Plan associated with the Common Equipment, the Company reserves the right to convert all or part of the subscriber's account to the month-to-month rates and charges as outlined in this *Guidebook*. (T)
5. Subscribers under a Term Payment Plan will have until 11-30-96 to exercise the recast as described in A112.26, for a Term Payment Plan of not greater than 84 months in length. Subscribers under a month-to-month payment option will have until 11-30-96 to convert to a Term Payment Plan of not greater than 84 months in length.
6. Existing EMAS subscribers who are under a Term Payment Plan may add a new secondary location (SLA) of their existing service.
7. Conversions from or ESSX-1 service will not be allowed under this *Guidebook*. (T)

A112.29.1 General

- A. ESSX Multi-Account service is a fully partitioned ESSX service for use in an environment serving multiple tenants located in a building or buildings on the same continuous property. The continuous property area for each ESSX Multi-Account service must be specifically identified and under the control of a single owner or management unit. Areas so designated may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be continuous in the absence of the thoroughfare. The designated service area must be wholly within the confines of the serving wire center boundary.
- B. Rates and conditions for ESSX Multi-Account service as specified following and where applicable are in addition to the rates and conditions specified for ESSX service of this *Guidebook*. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.29 ESSX Multi-Account Service - Vintage II (Cont'd)

A112.29.2 Terms and Conditions

(T)

- A. The provision of ESSX Multi-Account service is dependent upon the establishment of a Primary Account for a minimum of thirty-six (36) months under the terms and conditions of the Term Payment Plan located in A112.26.6. and A112.28.6. All other subscribers to an ESSX Multi-Account service are considered Secondary Accounts. All Secondary Account agreements for an ESSX Multi-Account service must terminate either on or before the expiration date of the Primary Account's subscription agreement for ESSX Multi-Account service.
- B. The Primary Account accepts responsibility for the training of Secondary Accounts and will provide assistance in the coordination of ESSX service for Secondary Accounts. As a part of the coordinating role, the Primary Account is also responsible for monitoring the total system size and will notify the Company when the ESSX Multi-Account service moves from one size classification to another such as the movement from an ESSX service-Small to an ESSX service-Medium. The Primary Account is also responsible for insuring that the minimum system size established for ESSX service is maintained throughout the life of the agreement.
- C. ESSX Multi-Account service will provide partitioned ESSX service for each account subscribing to ESSX Multi-Account service. Each ESSX Multi-Account service subscriber is required to have separate Network Access Registers (NARs) to provide network access.
- D. Station to Station calling is limited to ESSX service main station lines within each ESSX Multi-Account service. Intercom calling between unaffiliated accounts is not permitted under ESSX Multi-Account service.
- E. Each subscriber to ESSX Multi-Account service is subject to all rates, *terms and conditions* of ESSX service as specified and where applicable in Section A12. (T)
- F. Each account will be directly responsible to the Company for all charges associated with its service. The Company will bill each account directly for its service.
- G. Appropriate nonrecurring charges will apply as follows, except as specified in A112.29.4.:
 - 1. Service Establishment Charges for ESSX service (Small, Medium or Large) as specified in A112.26.7.B. or A112.28.7.B. will apply to the Primary Account of a Multi-Account system.
 - 2. Installation Charges for ESSX Multi-Account service as specified in A112.29.5. or A112.29.6. will apply to the Secondary Accounts in lieu of Service Establishment Charges in A112.26.7.B. or A112.28.7.B.
- H. Appropriate recurring charges will apply as follows:
 - 1. Common Equipment Charges for ESSX service (Small, Medium or Large) as specified in A112.26.7.C. or A112.28.7.C. will apply to the Primary Account of a Multi-Account system.
 - 2. Charges for ESSX Multi-Account service as specified in A112.29.5. or A112.29.6. will apply to the Secondary Accounts in lieu of Common Equipment Charges in A112.26.7.C. or A112.28.7.C.
- I. System size (ESSX service - Small, Medium and Large) will be determined by the total number of main station lines in a Multi-Account system. The minimum number of main station lines per Multi-Account system will apply as specified in A112.26.2.V. or A112.28.2.V.
- J. Each account must designate its preferred carrier for long distance service.
- K. ESSX service features are provided individually to each account. Where the ESSX service *Guidebook* permits, features may be provided on either a station basis or a system basis as described in Section A12. If provided on a system basis, appropriate system charges apply to each account electing this option. (T)(M)
- L. The mix of ESSX service and Digital ESSX service customers within the same Multi-Account system is not permitted. (M)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.29 ESSX Multi-Account Service - Vintage II (Cont'd)

(M)

A112.29.3 Definitions

ACCOUNT

A subscriber of ESSX Multi-Account service - may be either a Primary Account or a Secondary Account.

MULTI-ACCOUNT SYSTEM

Consists of a Primary Account with or without Secondary Account(s).

PRIMARY ACCOUNT

The subscriber who accepts responsibility for the coordinating role for the Multi-Account system as specified in this Section.

SECONDARY ACCOUNT

Any ESSX Multi-Account service subscriber of a system other than the Primary Account.

A112.29.4 Conversion

A. Conversion from ESSX Service to ESSX Multi-Account Service.

1. When a subscriber with ESSX service elects to convert to an ESSX Multi-Account service, the following conditions apply:
 - a. When a Primary Account of the same system size as the one from which converting is established, no Service Establishment Charge will apply.
 - b. When a Primary Account of a larger system size other than the one from which converting is established, the subscriber will be liable for the difference in Service Establishment Charges between the appropriate system sizes.
 - c. When a Secondary Account is established by conversion from an existing ESSX service, the Installation Charge in A112.29.5. or A112.29.6. will not apply. Recurring rates in A112.29.5. or A112.29.6. will apply in lieu of the recurring rates for Common Equipment in A112.26.7.C. or A112.28.7.C.

B. Conversion from ESSX Multi-Account Service to ESSX Service.

1. When a subscriber with ESSX Multi-Account service elects to convert to an ESSX service, the following conditions apply:
 - a. When a Primary Account converts to an ESSX service, no Service Establishment Charge applies providing the original Service Establishment Charge was for a system the same size or larger than the system to which converting.
 - b. When a Secondary Account converts to an ESSX service, the difference between the Installation Charge in A112.29.5. or A112.29.6. for ESSX Multi-Account service and the Service Establishment Charge for ESSX service will apply. Recurring rates for Common Equipment in A112.26.7.C. or A112.28.7.C. will be applicable. (M1)
 - c. The minimum number of main station lines per ESSX service converted will apply as specified in A112.26.2.V. or A112.28.2.V. (M1)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)

A112.29 ESSX Multi-Account Service - Vintage II (Cont'd) (M)

A112.29.5 ESSX Service

A. Common Equipment

1. The following rates and charges are for the ESSX Multi-Account service feature only and are in addition to the appropriate and applicable service charges, monthly rates and nonrecurring charges for ESSX service, Network Access Registers, and other services to which ESSX Multi-Account service subscribers may subscribe. Rates and charges for ESSX Multi-Account service apply only to each Secondary Account.

a. Rates and Charges

- (1) ESSX service - Small, Medium and Large

		Term Payment Plan					
		Monthly Rate					
		Installation	1	36	60	84	
		Charge	Month	Months	Months	Months	USOC
(a)	Per Secondary Account	\$875.00	\$95	\$90	\$85	\$80	SSMAX

A112.29.6 Digital ESSX Service

A. Common Equipment

1. The following rates and charges are for the ESSX Multi-Account service feature only and are in addition to the appropriate and applicable service charges, monthly rates and nonrecurring charges for Digital ESSX service, Network Access Registers, and other services to which ESSX Multi-Account service subscribers may subscribe. Rates and charges for ESSX Multi-Account service apply only to each Secondary Account.

a. Rates and Charges

- (1) ESSX service - Small, Medium and Large

(a)	Per Secondary Account	500.00	-	-	-	-	SSMDX
-----	-----------------------	---------------	---	---	---	---	--------------

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.30 Digital Electronic Tandem Switching Features

(Obsoleted 05-30-96, Type 4) Service rates and charges in this Section are available for inward activity of existing subscribers only as specified in the Obsolescence Rules stated in A112.28. Not available for new service or entire moves of existing service to new locations.

A112.30.1 General

- A. Digital Electronic Tandem Switching (DETS) features are provided only in association with Digital ESSX service furnished where capabilities exist from central office equipment located on Company premises. In the following sections of the *guidebook* the DMS100 supported features are denoted by "I" and the 5ESS supported features are denoted by "II".

(T)

A112.30.2 Terms and Conditions

(T)

- A. The following are DETS features only:

- Automatic Alternate Routing II
- Automatic Route Selection - Deluxe II
- Facility Restriction Levels
- Network Automatic Route Selection I
- Priority Queuing II
- Traveling Class Mark
- Uniform Numbering

- B. The following are DETS or non-DETS features:

- Authorization Codes
- Automatic Circuit Assurance II^I
- Direct Inward System Access I
- Network Speed Call I
- Queuing
- Time of Day
- Traffic Data to Customer II^I

(T)

(T)

- C. Definitions

1. Authorization Codes (AUTH) enable selected users to temporarily override the access restrictions assigned to a station or trunk. Authorization codes, when dialed by the caller, grant the caller privileges associated with the authorization code rather than the station or trunk from which the calls are being made.
2. Automatic Alternate Routing (AAR, II) is an alternate routing capability similar to ARS-D with the difference being that AAR is used to route calls to stations on the customer's private telecommunications network.

Note 1: For rates and charges see Section A32.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.30 Digital Electronic Tandem Switching Features (Cont'd)

A112.30.2 Terms and Conditions (Cont'd)

(T)

C. Definitions (Cont'd)

3. Automatic Route Selection - Deluxe (ARS-D, II) extends the choice of private routes for each NPA/NXX to sixteen versus four for ARS and can include tie lines in routing patterns. Stations accessing the ARS-D feature can be given one of sixteen special classes of service (i.e., FRLs) that defines how many of the maximum number of routes for the dialed NPA/NXX will be examined before the call is blocked. Also, this service allows the routing patterns to be changed under customer control or to change automatically as a function of Time of Day feature.
4. Direct Inward System Access (DISA, I) enables selected outside callers from the public switched network direct access into the Digital ESSX service and to gain access to network facilities without attendant assistance. Rates and charges for DISA are in addition to those for facilities, transport, Feature Group A, individual business lines, etc.
5. Facility Restriction Level (FRL) defines the calling privileges associated with a line. Each outgoing route within a routing pattern is assigned an FRL that identifies the minimum level of privilege needed to access the facility. The originating line must have an FRL equal to or greater than that of the facility to be used. This feature equates to Line Screening Codes and Flags in the DMS100.
6. Network Automatic Route Selection (N-ARS, I) allows a multi-location customer to route on-network and off-network calls between the customer's locations.
7. Network Speed Call (I) allows a customer group to have up to 1000 common preprogrammed speed call numbers. The numbers may be combined in one list or subdivided into multiple smaller lists. Each list requires a separate feature access code.
8. Priority Queuing (II) allows priority off-hook either trunk or station originating calls to queue against outgoing trunk/facilities. Two levels of priority can be assigned based on customer requirements.
9. See A112.28.11. for rates and charges for Off-hook and Call-back queuing.
10. Time of Day (TOD) system control provides a method of automatically changing network routing parameters according to a prespecified schedule. TOD is required for TOD ARS and TOD NCOS.
 - a. TOD NCOS (I) provides the capability of mapping normal NCOS values into new values based on TOD, day of week, and day of year.
 - b. TOD ARS (I) will allow the customer to activate different routing patterns on specified ranges. Calls will be routed via instructions given in the route list elements.
 - c. Time of Day (TOD, II) system control provides a method of automatically changing the routing parameters according to a prespecified schedule.
11. Traveling Class Mark (TCM) provides the capability to transmit across a private network certain information along with a dialed number to identify privileges available to the caller. This feature equates to Network Information Signaling in the DMS100.
12. Uniform Numbering (UN) provides a customer specified numbering plan, utilizing 7 digits for on-net and 10 digits for off-net or 7 digits for on-net and 1+10 digits for off-net. Each Customer switch connected to the ETN is identified by a unique 3 digit location code called RNX.
13. Network Class of Service (NCOS) is an information bearing code that is assigned to every station line, trunk, authorization code, and attendant console at each ETN Tandem location. The NCOS is comprised of several pieces of information that combine to represent the identity of the station, trunk or attendant console to which it is assigned. NCOS equates to D-PAT for 5ESS.

(M)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.30 Digital Electronic Tandem Switching Features (Cont'd)

(M)

A112.30.3 Rates and Charges, ETS Features

A. Network Automatic Route Selection (N-ARS), I

1. Common equipment

		Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
				36 Months	60 Months	84 Months	
(a)	Per N-ARS	\$5,850.00	\$7.00	\$6.50	\$6.25	\$6.00	AB8

2. Route selection patterns

(a)	Per pattern	33.00	.60	.50	.45	.40	ARE
-----	-------------	-------	-----	-----	-----	-----	-----

3. Additions, deletions, and/or changes

(a)	Per pattern	15.00	-	-	-	-	READO
-----	-------------	-------	---	---	---	---	-------

B. Automatic Alternate Routing (AAR), II

1. Per system

(a)	Each	270.00	-	-	-	-	UNR
(b)	Per line	2.75	.15	.10	.10	.10	UNS

2. Per AAR Pattern

(a)	Per pattern	47.00	1.50	1.35	1.30	1.25	UNP
-----	-------------	-------	------	------	------	------	-----

3. Additions, deletions, and/or changes

(a)	Each	47.00	-	-	-	-	RCHUP
-----	------	-------	---	---	---	---	-------

C. Traveling Class Mark (TCM), I

1. Per TCM

(a)	Each	665.00	.30	.25	.20	.15	NIS
-----	------	--------	-----	-----	-----	-----	-----

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.30 Digital Electronic Tandem Switching Features (Cont'd)

A112.30.3 Rates and Charges, ETS Features (Cont'd)

D. Time of Day (TOD)

1. Per customer location

a. Time of Day ARS, I

(1) Per system

(a) Each

(2) Additions, deletions, and/or changes

(a) Each

b. Time of Day NCOS, I

(1) Per system

(a) Each

(2) Additions, deletions, and/or changes

(a) Each

c. Time of Day features, II

(1) Per system

(a) Each

(2) Per controlling line

(a) Control of ARS

(3) Control of ARS features

(a) Per line

(4) Additions, deletions, and/or changes

(a) Each

E. Automatic Route Selection - Deluxe (ARS-D), II

1. Common equipment

(a) Per ARS-D, per system

2. Route selection patterns

(a) Per pattern

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(a) Each	\$2,650.00	\$5.00	\$4.75	\$4.50	\$4.25	ATB
(2) Additions, deletions, and/or changes						
(a) Each	44.00	-	-	-	-	RCHAT
(a) Each	2,650.00	6.00	5.50	5.25	5.00	A4T
(a) Each	40.00	-	-	-	-	READP
(a) Each	1,425.00	.15	.10	.10	.10	TMQPS
(a) Control of ARS	50.00	-	-	-	-	TOC
(a) Per line	30.00	-	-	-	-	TOF
(a) Each	30.00	-	-	-	-	READQ
(a) Per ARS-D, per system	305.00	-	-	-	-	ASH
(a) Per pattern	50.00	1.50	1.40	1.35	1.30	ASJ

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.30 Digital Electronic Tandem Switching Features (Cont'd)

A112.30.3 Rates and Charges, ETS Features (Cont'd)

E. Automatic Route Selection - Deluxe (ARS-D), II (Cont'd)

3. Per line Deluxe

		Term Payment Plan					
		Monthly Rate					
		Installation	1	36	60	84	
		Charge	Month	Months	Months	Months	USOC
	(a) Each	\$2.75	\$.15	\$.10	\$.10	\$.10	AS6
4.	Per line Deluxe with TCM						
	(a) Each	4.00	.15	.10	.10	.10	N1K
5.	Additions, deletions, or changes of routes.						
	(a) Per pattern	45.00	-	-	-	-	RCHAP
F.	Facilities Restriction Level (FRL)						
1.	Station, NCOS, and Trunk/SFG						
	(a) Per station (II)	2.00	.10	.05	.05	.05	AUP
	(b) Per Trunk/SFG	67.00	-	-	-	-	AUN
	(c) Per NCOS (I)	265.00	-	-	-	-	AUI
2.	Changes, deletions, and additions						
	(a) Changes per FRL	15.00	-	-	-	-	RCHFA
G.	Network Speed Call (NSC), I						
1.	Network Speed Call List						
	(a) Per NSC list	1,350.00	2.25	1.95	1.90	1.85	EY3PL
	(b) Per NSC list, additions, deletions, and/or changes	25.00	-	-	-	-	E4G
H.	Uniform Numbering (UN)						
1.	Common equipment						
	(a) Per node location	1,225.00	13.00	12.50	12.25	12.00	UNQ
2.	Additions, deletions, and or changes						
	(a) Per node, per occasion	37.00	-	-	-	-	READR

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)

A112.30 Digital Electronic Tandem Switching Features (Cont'd)

A112.30.3 Rates and Charges, ETS Features (Cont'd)

I. Priority Off-Hook Queuing, II' (T)

- 1. Common equipment

		Term Payment Plan					
		Monthly Rate					
		Installation	1	36	60	84	
		Charge	Month	Months	Months	Months	USOC
		\$1,400.00	\$25.00	\$23.00	\$22.25	\$21.75	QHQ
J.	(a) Per node location Authorization Codes (AUTH)						
	1. Per AUTH code						
	(a) Each	3.50	.40	.30	.25	.20	AKG
	2. Prompt by announcement, I						
	(a) Per system	100.00	100.00	90.00	89.00	88.00	AC5
	3. Prompt by tone						
	(a) Per system	41.00	75.00	69.00	68.00	67.00	AC6
	4. Per line, II						
	(a) Each	.30	-	-	-	-	ACL
	5. Additions, deletion, and/or changes						
	(a) Per occasion	14.00	-	-	-	-	READA
K.	Direct Inward System Access (DISA), I						
	1. DISA number						
	(a) Per number	490.00	.20	.15	.15	.15	RSN
	2. Per additional simultaneous access allowed						
	(a) Per addition access	58.00	.15	.10	.10	.10	RSG

Note I: For Queuing see A112.28.11. for rates and charges.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.31 ESSX ISDN Service

(T)

(Obsoleted 05-30-96, Type 4) Service rates and charges in this Section are available for inward activity of existing subscribers only as specified in the obsolescence rules stated in A112.28. Not available for new service or entire moves of existing service to new locations.

(M)

A112.31.1 General

- A. ESSX ISDN service is an intraLATA group of offerings supported by the Integrated Services Digital Network (ISDN) architecture. ESSX ISDN service supports simultaneous transmission of voice, data, and packet transmission on the same exchange access line. ESSX ISDN Service is available only to Digital ESSX service customers. The ESSX ISDN service lines in this offering can be added to Very Small, Small, Medium, and Large Digital ESSX service Systems under the same terms and conditions specified in A112.28.
- B. ESSX ISDN service provides a method of access to the subscriber's Digital ESSX service system called Basic Rate Access. Basic Rate Access will consist of up to two 64 Kbps (B) channels and one 16 Kbps (D) channel at the service delivery point.

(T)

A112.31.2 Terms and Conditions

(T)

- A. Explanation of Terms

B CHANNEL

A bidirectional synchronous channel capable of supporting 64 Kbps of digital transmission.

D CHANNEL

A 16 Kbps digital signaling channel also capable of supporting 9.6 Kbps of packet information for the Basic Rate Interface (BRI).

64 KBPS CLEAR CHANNEL CAPACITY (CCC)

A B channel connection that provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

CONFIGURATION GROUPS (SESS ONLY)

Configuration Groups use a similar software assignment concept to associate physical buttons of ISDN terminals to feature and actions. Since Configuration Groups use a group assignment process, it is necessary to group ISDN terminals together by type and common button action, so that terminals assigned to the same Configuration Group will operate in the same manner. Call appearances and features on one terminal's buttons will then appear on the same button numbers on any other terminal in the same Configuration Group, as long as the same features/call appearances are used on each terminal. If not, the buttons cannot be used for a different feature or function. Variations in terminal types, features, call appearances, and feature button location will necessitate multiple Configuration Groups.

(M1)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.31 ESSX ISDN Service (Cont'd)

A112.31.2 Terms and Conditions (Cont'd)

(T)

B. Basis of Offering

(T)

1. Customer Premises Equipment (CPE) for use with ESSX ISDN service Interface is the responsibility of the user for provisioning. (M)
2. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Basic Rate ESSX ISDN service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
3. Terms and conditions for ESSX ISDN service are applied based on the system size (Small, Medium and Large) as defined in Digital ESSX service in this Section. (T)
4. Suspension of service is not allowed.
5. Service Order Charges and Central Office Line Charges in Section A4. are applicable in addition to rates and charges in A112.31.4 following. (T)
6. ESSX service Flat Rate or Measured Rate Network Access Registers (NARs) as provided in Section A3. should be used with ESSX ISDN service. (T)
7. ESSX ISDN service subscribers with mixed or flat rate Digital ESSX service must choose circuit switched B channels designated for use with Mixed or Flat Rate systems in this Section. These B channel rates include a usage surcharge in lieu of the usage charges in Section A3. (T)
ESSX ISDN service subscribers with measured rate Digital ESSX service must choose circuit switched B channels designated for use with all measured systems in this Section. Usage charges defined in Section A3. are applicable for transmission outside of the subscriber's system or the subscriber's serving central office. (T)
8. Each ESSX ISDN service Basic Rate Access Arrangement line will be counted as a Digital ESSX service line in determining the total system size.
9. Telephone numbers transmitted via the Calling/Called Number Display feature are intended solely for the use of the ESSX ISDN service subscriber. Resale of this information is prohibited by this *Guidebook*. (T)

A112.31.3 Service Bearer Alternatives and Features

- A. ESSX ISDN service Capability is provided through Bearer Alternatives and Features. Customers are required to subscribe to at least one Bearer Alternative Service. Features are available to increase the capability of the Bearer Alternative Service and may be subscribed to on an as needed basis.
- B. B Channel Bearer Alternatives
 1. Circuit Switched (B channel) Bearer Alternatives are usage sensitive switched services that offer up to 64 Kbps intra-office transmission for voice, data, or alternate voice and data transmission.
 - a. Alternate Voice/Data - This option permits the customer to utilize either circuit voice or data transmission paths on a per call selection basis. Transmission on the B channel will be circuit switched at 64 Kbps within the switch and/or equipped facilities between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 Kbps. This option includes one directory number (DN).

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.31 ESSX ISDN Service (Cont'd)

A112.31.3 Service Bearer Alternatives and Features (Cont'd)

(DELETED)

(D)

C. (DELETED)

D. Features - Circuit Switched Voice

1. Inspect is used to retrieve and display call-related information about any call appearance that has a call associated with it. This could be the active call, a call on hold, or an alerting call. It includes time of day and date (5ESS only).
2. Calling/Called Number Delivery - provides a user who is receiving/originating a call with information about the calling/called party and the facility or destination. It allows the calling/called DN to display for all terminals that share the same DN.¹
3. ISDN Intercom (ICOM)
 - a. Automatic - allows the ISDN telephone to originate calls to a DN by using only the ICOM feature button.
 - b. Group (Dial) - allows the ISDN telephone to originate a call to a DN by pressing the ICOM feature button and dialing one or two digits.
4. Additional Call Appearance - allows the set to have more than one DN button assigned to the same DN.
5. Non-Shared Secondary-Only DN - a secondary DN that appears on only one terminal.
6. Shared Non-ISDN DN - allows a Non-ISDN set to share calls with an ISDN set (5ESS only).
7. Shared Primary DN - a primary DN that appears on more than one terminal.
8. Shared Secondary-Only DN - a secondary DN that appears on more than one terminal but is not the primary DN on any of those terminals.

Note 1: This is a mandatory feature in the DMS-100, if any line in the system is equipped for this feature.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.31 ESSX ISDN Service (Cont'd)

A112.31.3 Service Bearer Alternatives and Features (Cont'd)

D. Features - Circuit Switched Voice (Cont'd)

9. Shared Secondary - Only DN - Additional Device - Allows the first appearance of the Shared Secondary - Only DN on an additional device.
10. Manual Exclusion (Privacy) - allows a user to inhibit other stations in the same group from picking up a call on hold or bridging to a call that is active at that station.
11. Privacy Release (DMS only) - allows other stations to bridge into an existing call.
12. Conference, Drop, Hold, Transfer
 - a. Conference - allows the set user to select an idle call appearance for the second leg of a three-way conference.
 - b. Drop - allows the set user to drop the last party added to a conference call. For a two-party call, pressing this button disconnects the set from the call.
 - c. Hold - allows the set user to place a call on hold by pressing the function button. Any set with the call appearance for the call on hold can pick up the call by pressing the call appearance button.
 - d. Transfer - allows the user to transfer a call to another DN in the customer group by pressing the transfer button, dialing the DN, and pressing the button again.
13. Additionally, appearance of a shared DN allows the set to have more than one DN button assigned to the same DN.
14. Call Forwarding Variable - Feature button (5ESS), when activated by a main station line user, automatically routes calls intended for his main station line to any other main station line selected inside or outside the subscriber's Digital system. This feature is used only when the subscriber requires Call Forwarding - Variable on a feature button.
15. Visual Message Waiting Indicator - Provides the user of a message service with a visual indication that a message is waiting.
16. Audible Message Waiting Indicator (5ESS) - Provides the user of a message service with an indication that a message is waiting.
17. Voice features compatible with ISDN lines not defined in this document will be available and as indicated in A112.28 (Digital ESSX service). (T)

E. Features - Circuit Switched Data

1. Circuit Switched Data Call Hunting (5ESS) - allows multiline hunting with Circuit Switched Data Service Capability

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.31 ESSX ISDN Service (Cont'd)

A112.31.4 Rates and Charges

- A. The ESSX ISDN service is associated with existing forms of exchange access which are Digital ESSX service. These rates and charges are applicable in addition to the rates and charges for associated services and features.
- B. ESSX ISDN service Bearer Alternative Services will be available in combinations restricted by the limits of the Company central office type. The subscriber will choose the most appropriate combination(s) and will be billed the Required Bearer Alternative and Additional Options as needed.
- C. ESSX ISDN service will consist of the following components:
 - 1. Digital ESSX service Common Equipment¹
 - 2. Basic Rate Digital Subscriber Line (DSL) Access Arrangement¹
 - 3. ISDN Loop Access Mileage¹
 - 4. ISDN Bearer Alternative Services¹
 - Minimum of one and maximum of eight Bearer Services per Basic Rate DSL Access Arrangement
 - Maximum of eight identifiable users with a maximum of two simultaneous channels in use per Basic Rate DSL Access Arrangement
 - 5. Usage Charges¹
 - 6. Features
 - 7. Network Access¹
- D. Digital ESSX service Common Equipment is required for all ESSX ISDN service lines. Rates and charges for Digital ESSX service Common Equipment are in addition to the charges in E. following.
 - 1. Rates, charges, liabilities and additional *terms and conditions* if applicable may be developed on an individual basis for Basic Rate DSL Access Arrangements exceeding the qualified loop area requirements. (T)

Note 1: Every system will include these components.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.31 ESSX ISDN Service (Cont'd)

A112.31.4 Rates and Charges (Cont'd)

E. ISDN Basic Rate Access Capability Charges (Cont'd)

4. Usage

a. Circuit Switching - Outside the Business Group

- (1) For fully Measured systems per minute usage rates, for all circuit switched services (voice and/or data) apply to the average local exchange use (rounded to the nearest second) and are defined in Section A3. Usage rates are applicable for transmission outside of the subscriber's system or the subscriber's serving central office. (T)

ESSX ISDN service subscribers associated with Mixed or Flat Rate Digital ESSX service will have a surcharge built into the rate for B-channel Circuit Switched Voice/Data in lieu of usage rates in Section A3. (T)

- (2) Charges for the inward delivery of calling number information (CNI) will be as indicated in 6. following. (Obsoleted. See Section A112.)

5. ESSX ISDN Service Features are available on a per Alternative Bearer Service basis. Features associated with Digital ESSX service are under the terms and conditions in A112.28. (T)

VOICE

Inspect

Calling/Called Number Delivery

ISDN Intercom

- Automatic

- Group Dial

Additional Call Appearance

Non-Shared Secondary Only Directory Number

Shared Non-ISDN Directory Number

Shared Primary Directory Number

Shared Secondary Only Directory Number - First Appearance

Shared Secondary Only Directory Number - Additional Device

Privacy Release

Manual Exclusion (Privacy)

Conference, Drop, Hold and Transfer

Additional Call Appearance of a Shared Directory Number

Call Forwarding Variable - Feature Button

Visual Message Waiting Indicator

Audible Message Waiting Indicator

DATA

- Circuit Switched Data Call Hunting

(M)

(M)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.31 ESSX ISDN Service (Cont'd)

A112.31.4 Rates and Charges (Cont'd)

E. ISDN Basic Rate Access Capability Charges (Cont'd)

(M)

6. ISDN Capability Features

a. Rates for ISDN Capability Features - Circuit Switched Voice/Data Services

(1) Individual Features

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(a) Inspect (5ESS)	\$20.00	\$.20	\$.15	\$.10	\$.05	DS1FA
(b) ISDN Intercom, automatic	10.00	.20	.15	.10	.05	DS1FD
(c) ISDN Intercom, group	10.00	.20	.15	.10	.05	DS1FE
(d) Per Additional Call Appearance	10.00	.20	.15	.10	.05	DS1FG
(e) Non-Shared Secondary-Only DN	1.20	.20	.15	.10	.05	DS1FH
(f) Shared Non-ISDN DN (5ESS)	.50	.20	.15	.10	.05	DOE
(g) Shared Primary DN	1.20	.40	.30	.25	.20	DS1FJ
(h) Shared Secondary-Only DN-First Appearance	1.20	.20	.15	.10	.05	DS1FK
(i) Shared Secondary Only DN - Additional Device First Appearance	1.25	.20	.15	.10	.05	DS1F1
(j) Manual Exclusion (5ESS)	7.00	.20	.15	.10	.05	DS1FM
(k) Privacy Release (DMS)	1.20	.20	.15	.10	.05	DS1FU
(l) Conference, Drop, Hold, Transfer	1.00	1.40	1.10	1.00	.95	DS1FN
(m) Additional appearance of a Shared DN	1.00	.20	.15	.10	.05	DS1A8

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(T)

A112.31 ESSX ISDN Service (Cont'd)

A112.31.4 Rates and Charges (Cont'd)

E. ISDN Basic Rate Access Capability Charges (Cont'd)

6. ISDN Capability Features (Cont'd)

a. Rates for ISDN Capability Features - Circuit Switched Voice/Data Services (Cont'd)

(1) Individual Features (Cont'd)

		Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
				36 Months	60 Months	84 Months	
(n)	Call Forwarding Variable Feature Button (5ESS)	\$1.80	\$0.50	\$0.40	\$0.35	\$0.30	GJXCF
(o)	Visual Message Waiting Indicator, per PDN	1.00	.50	.50	.50	.50	LLAVP
(p)	Audible Message Waiting Indicator (5ESS), Per PDN	1.00	.50	.50	.50	.50	MWW
(q)	Calling/Called Number ESSX ISDN service - VS and S, Per Unique DN	5.00	6.00	3.50	3.25	3.00	CL1EL
(r)	Calling/Called Number ESSX ISDN service - M, per Unique DN	5.00	5.00	3.00	2.75	2.50	CL1EL
(s)	Calling/Called Number ESSX ISDN service - L, per Unique DN	5.00	4.00	2.25	2.00	1.75	CL1EL
7.	Feature Administration Charges						
a.	Charges for Multi-button ISDN features will be based on the total number of configuration groups or terminals programmed.						
(1)	Programmable Buttons						
(a)	Per configuration group (5ESS)	15.00	-	-	-	-	DS1A1
(b)	Per terminal (DMS)	.50	-	-	-	-	DS1A2
8.	Circuit Switched Data Call Hunting (5ESS)						
(a)	Each	2.50	.20	.15	.10	.05	HTGSD

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service

(Obsoleted 6-03-04, Type 4) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations on and after the specified obsolete date.

A112.32.1 General

- A.** MultiServ service provides an arrangement of switching equipment and station lines for intercommunicating among the station lines and for connection through the local and long distance message network to other subscribers on a dial basis. MultiServ service is furnished from 1AESS, DMS-100, 5ESS and EWSD® central office equipment located on Company premises and associated facilities arranged to provide the following basic service capabilities/features:
1. Exchange and long distance message network calls may be made to main stations by dialing the number associated with that main station line or attendant position.
 2. Exchange and long distance message network calls may be made from main stations via direct outward dialing.
 3. Station-to-station intercommunication via two to seven-digit dialing between stations of the subscriber's system.
 4. Outgoing long distance message calls dialed by a main station will be identified by the seven-digit station number. Only calls billed to the subscriber by the Company will be provided this identification.
 5. Basic station line hunting.
 6. Touch-Tone service.
 7. Common recorded announcement interception of calls to unassigned station numbers.
 8. Unconditional Satisfaction Guarantee.
- B.** MultiServ service will be furnished to subscribers requesting one (1) or more main station lines served by the same central office equipment. (M)
- C.** A subscriber's system may be comprised of the following components: (M)
- Station Links (M)
 - Feature Groups (M)
 - Optional Capabilities (M)
- D.** Subscribers to ESSX service from DMS-10, 2BESS and Stromberg Carlson offices will be allowed to retain their service until the central office is converted to a MultiServ service supported switch type or until their ESSX service period of rate stability expires. If the central office is converted to a MultiServ service supported switch type prior to expiration of the ESSX service payment period, conversion may proceed as in A112.32.5 following. (M)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**A112.32 MultiServ Service (Cont'd)****A112.32.2 Terms and Conditions**

- A. MultiServ service is furnished subject to the availability of facilities and features from central office equipment located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. (M)
- B. Each system established must consist of a minimum of one (1) main station line. (T)
- C. Main station lines will be comprised of the Station Link (or equivalent) and Feature Groups which include access to the serving central office equipment. Access to the exchange network will be included in the Station Link.
- D. MultiServ service systems must include exchange access and main station lines.
- E. MultiServ service will not be offered in a manner which provides for intercommunication only.
- F. Facilities may be used for direct connections between a subscriber's MultiServ service and other systems primarily for communication between stations of the two systems. Rates and charges for these connection facilities are specified in either Section A13. or Section B3. of the Private Line *Guidebook*. Private facility access charges apply. These facilities, connecting MultiServ service, may be arranged to provide completion of incoming or outgoing exchange and long distance message network through the subscriber's MultiServ service system to or from other systems, provided such connections to the exchange or long distance message network are only made one system at a time. (T)
- G. Feature Groups as listed in A112.32.10 may require customer-provided compatible terminal equipment. (T)
- H. If the subscriber of MultiServ service elects a Message Rate service, usage charges as specified in Section A3. are applicable on calls to locations outside the subscriber's system in addition to rates and charges in this and other *guidebook* sections for MultiServ service and other associated services. Usage charges are not applicable on calls originated and terminated within the same MultiServ service system, unless the system is equipped with Assumed Dial `9'. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.2 Terms and Conditions (Cont'd)

- I. Suspension/Denial of Service - MultiServ service may be suspended or denied at the subscriber's request or at the instance of the Company. (T)
 - 1. Suspension at the request of the subscriber will be allowed on the link portion of the main station line at fifty percent of the rates regularly charged. Feature Groups and Optional Features outlined in Section A112. will be suspended at no recurring charge during the period of suspension unless otherwise noted. Other rates and restrictions as outlined in Section A2. apply. The subscriber may request this suspension for a maximum of three months in succession. Restoration charges will be applicable per line as specified in Section A4. (T)
 - 2. Denial at the instance of the Company will be allowed for non-payment of rates and charges for MultiServ service and the associated services. Restoration charges will be applicable per line as specified in Section A4. (T)
- J. Directory Listings will be furnished subject to the rates, *terms and conditions* specified in Section A6. A standard Directory Listing will be provided at no charge for each main station line. (T)
- K. Service charges, as specified in Section A4., apply to each station link in the same manner as for an individual business line and to all of the subscriber's systems unless otherwise indicated. (T)
- L. MultiServ service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing as specified in Section A2. (T)
- M. End User Charges as specified for End User Common Access Service in BellSouth Telecommunications Inc., FCC No. 1, Section 4 apply per line. For purposes of application of End User Charges only, MultiServ service station lines for use by residents of dormitory living quarters, barracks and nursing homes will be considered residential service. Main station lines terminated in such housing for administrative or business use will be considered business service.
- N. Concessions will not apply to MultiServ service except those allowed to Corporate Communication/Affiliate Billing MultiServ service accounts.
- O. Service order charges will not apply for the provision of Calling Number Delivery Blocking.
- P. Calling Number Delivery Blocking - Per Call is provided subject to availability of facilities where technically feasible. The Company assumes no liability and will be held harmless from any incompatibility of the subscriber's CPE to perform satisfactorily with the network feature described herein.

Calling Number Delivery Blocking - Permanent is available upon request, at no charge, to the following entities:

 - 1. Established shelters of private, non-profit and publicly funded domestic violence intervention agencies; and
 - 2. Federal, state and local law enforcement agency offices.
- Q. The Company's liability arising out of the provision of Calling Number Delivery Blocking, including but not limited to the delivery or non-delivery of calling numbers, or the provision of other anonymity options to law enforcement agencies, is limited as set forth in A2.5.1. (T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.2 Terms and Conditions (Cont'd)

- R. During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in A2.5.1. (T)
- S. Customer Premises Equipment (CPE) and software for use with ACD and/or Switch-Computer Application Interface (SCAI) Link is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD Service render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance. (T)
- T. A mixture of Flat Rate and Message Rate Local Exchange Service will not be allowed.
- U. ISDN Individual Business Service (ISDN - IBS) lines may be purchased out of Section A42. to be associated with MultiServ service or MultiServ PLUS service. Terms and conditions of MultiServ service and MultiServ PLUS service will apply to these ISDN - IBS lines except as otherwise stated in Section A42. (T)

Each ISDN Basic Rate DSL Access Arrangement will be counted as a MultiServ service or MultiServ PLUS service line in determining the total system size.

MultiServ service Optional Features compatible with ISDN may be purchased for use with these ISDN - IBS lines. MultiServ service Feature Groups are not available for use with these ISDN - IBS lines.

ISDN - IBS lines not associated with a MultiServ service or MultiServ PLUS service may not purchase features from this Section. (T)
- V. Expanded local serving Area Calling Plans are not available to MultiServ service and MultiServ PLUS service subscribers in Florida. Flat Rate and Message Rate service is available to the subscriber as outlined in Section A3. (T)

A112.32.3 Unconditional Satisfaction Guarantee

- A. If the subscriber is not completely satisfied with MultiServ service within ninety (90) days of the effective billing date, all payments will be handled as indicated in this paragraph.
 - 1. The following charges will be refunded:
 - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in this sub-section for MultiServ service.
 - b. Service charges from Section A4. (T)
 - 2. The following charges will not be refunded:
 - a. End User Common Line Charges as specified in BellSouth Telecommunications, Inc., FCC No. 1, Section 4.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.3 Unconditional Satisfaction Guarantee (Cont'd)

- A. If the subscriber is not completely satisfied with MultiServ service within ninety (90) days of the effective billing date, all payments will be handled as indicated in this paragraph. (Cont'd)
 2. The following charges will not be refunded: (Cont'd)
 - b. Usage Charges from Section A3. (T)
 3. Customer-provided equipment acquired for use with MultiServ service will not be included in this plan.
 4. This guarantee will not apply to transfers of service, moves, conversions or recasts.
 5. MultiServ service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
 6. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates for that period, not to exceed six (6) months.
 7. Subscribers must retain continuous service beyond the ninety (90) days via other Local Exchange Services as offered in Section A3. (T)

A112.32.4 Intercept of Calls

- A. Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral.
 1. Intercept - Incoming calls from the exchange and long distance message networks to unassigned station numbers are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
Intercommunicating calls to unassigned station numbers are intercepted by central office recorded announcement equipment which is common to all subscriber's MultiServ service systems served out of the same office. The announcement states that the number is not in service and advises that the attendant or the directory number of the caller's system should be consulted.
 2. Automatic Number Referral - Incoming calls to a telephone number that has been disconnected or changed may be routed to a mechanized announcement that tells the calling party that they have not reached the number they dialed, the reason the number is not in service and the new number to call, if available. Telephone numbers that are listed in the directory for main station lines will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. For numbers that are not listed, charges from A112.32.13 apply per telephone number referred.

A112.32.5 Conversions

- A. ESSX Service¹ may be converted to MultiServ service as follows.

Note 1: Denotes Centrex, ESSX-1 service, ESSX service - VS, S, M, L or Digital ESSX service - VS, S, M, L.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.5 Conversions (Cont'd)

- A.** ESSX Service¹ may be converted to MultiServ service as follows. (Cont'd)
1. Nonrecurring charges from this sub-section will not apply.
 2. Termination Liability/Cancellation Charges for original service will not apply.
 3. Service charges from Section A4. will not apply. (T)
 4. Changes, additions or rearrangements for new lines and/or optional features:
 - a. Nonrecurring charges from this sub-section will apply.
 - b. Service charges from Section A4. will apply. (T)
- B.** Subscribers of MultiServ service with analog Feature Groups must, upon the conversion of the central office facilities from analog to digital, convert to a corresponding digital Feature Group.
1. Conversion will be within thirty (30) days of the central office conversion.
 2. Nonrecurring charges from this sub-section will not apply.
 3. Cancellation charges for original service will not apply.
 4. If subscriber had a Rate Stability Plan in effect, it will continue uninterrupted.
 5. Service charges from Section A4. will not apply. (T)
 6. Changes, additions or rearrangements:
 - a. Nonrecurring charges from this sub-section will apply.
 - b. Service charges from Section A4. will apply. (T)
- C.** Subscribers of MultiServ PLUS service may convert to MultiServ service.
1. Cancellation charge, if in effect, will not apply.
 2. Nonrecurring charges from this sub-section will apply.
 3. Service charges from Section A4. will apply. (T)

A112.32.6 Payment Schedules

- A.** General
1. MultiServ service is offered at the rates and charges indicated in this sub-section.
 2. The rates in this sub-section are offered either as month-to-month rates or may be stabilized for periods of 36 to 59 months or 60 to 120 months with a Rate Stability Plan. A subscriber may not have month-to-month rates on a system with Rate Stability.
 3. MultiServ service under month-to-month rates is subject to Company initiated rate changes. (T)
 4. MultiServ service Station Links will have maximum rates indicated in this Section. Current rates applicable to the Station Links will apply to all subscribers. Subscribers may apply for rates developed and offered via a Contract Service Arrangement as specified in Section A5. (T)(M)

Note 1: Denotes Centrex, ESSX-I service, ESSX service - VS, S, M, L or Digital ESSX service - VS, S, M, L.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.6 Payment Schedules (Cont'd)

B. Additions

A MultiServ service subscriber may add main station lines and/or any feature/capability to the existing system at any time during the period of service.

C. Disconnects

1. When a portion of a subscriber's MultiServ service is disconnected, the expiration date of the remaining service will not be affected.
2. Cancellation charges may be applicable whether the disconnection occurs at the subscriber's request or at the instance of the Company.
3. A twelve (12) month minimum service period will apply to MultiServ service month-to-month subscribers. The 1 to 36 month cancellation charge (See A112.32.8.C) will apply to month-to-month subscribers who terminate their MultiServ service during their first twelve months of service.

D. Transfer of Contract

Service may be transferred to a new subscriber at the same location upon prior written concurrence by the new subscriber as specified in Section A2.

E. Deferred Payment

Nonrecurring charges may be deferred or installment billed as specified in Section A2.

F. Prepayment

Recurring charges may be prepaid as specified in Section A2.

G. Month-to-Month Payment Plan

1. The rates indicated in this section are available on a month-to-month basis under the *terms and conditions* in this sub-section.
2. Month-to-month subscribers may elect to convert to a Rate Stability Plan under the following conditions:
 - a. No credit will be given for payments under the month-to-month payment plan.
 - b. Service at month-to-month rates when converted to the Rate Stability Plan will apply towards fulfillment of the period for a Cancellation Charge.
 - c. The Rate Stability plan will begin with the date requested at the prevailing *guidebook* rates.
 - d. A service order charge as specified in Section A4. will not apply.

(M)

(T)

(T)

(T)

(T)

(T)

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.6 Payment Schedules (Cont'd)

H. Rate Stability Plan

1. The rates indicated in this section may be stabilized for 36 to 120 months with a Rate Stability Plan under the *terms and conditions* preceding and in this sub-section. (T)
2. Subscribers who choose this option will have the MultiServ service rates indicated in this sub-section stabilized for 36 to 59 months or for 60 to 120 months at the prevailing *guidebook* rates. Stabilized rates will not be subject to Company initiated increases for the duration of the stabilized period. (T)
3. Additions to a system that is under a Rate Stability Plan will be added under the Rate Stability Plan in effect and will be made to be coterminous with the MultiServ service under the Rate Stability Plan at the prevailing *guidebook* rate. (T)
4. All main station lines and optional features/capabilities must be rate stabilized for the same period. (T)
5. At the expiration of the subscriber's chosen Rate Stability Plan, the subscriber may elect services at rates as currently offered in this *Guidebook*. Once the subscriber's chosen Rate Stability Plan expires, the Company reserves the right to convert the subscriber's account to the month to month rates and charges as outlined in this *Guidebook*. (T)

A112.32.7 Cancellation Charges and Moves of Service

A. Cancellation charges

1. Cancellation charges will apply to subscribers under the Rate Stability Plan and to month-to-month subscribers during their first twelve months of service.
2. Cancellation charges will apply only to the total removal of the subscriber's MultiServ service system.
3. Cancellation charges will be applied where service provided under a Rate Stability Plan is removed prior to the expiration of the Rate Stability Plan (see A112.32.8.C.).
4. When a subscriber's MultiServ service under a Rate Stability Plan is disconnected prior to the expiration of the selected service period as a result of a subscriber requested change to one of the separately *available* services listed following, cancellation charges will not apply when: (T)
 - the completed service period is 12 months, and
 - the service period of the new arrangement for the separately *available* service equals or exceeds the remaining service period of the disconnected arrangement, and (T)
 - the service orders to install the separately *available* service and disconnect the existing service are related together and there is no lapse in service between installation of the separately *available* service and disconnection of the existing service, and (T)
 - the service orders are for the same subscriber at the same location.

For the purpose of determining the separately *available* services to which the preceding conditions apply, the following list will be used: (T)

MegaLink Service

MegaLink Channel Service

MegaLink ISDN Service (M)

LightGate Service (M)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.7 Cancellation Charges and Moves of Service (Cont'd)

B. Moves of Service

1. A MultiServ service subscriber may move a system within the same jurisdiction (the locations in the state within which the Company is authorized to operate). Service may be moved within the same central office or to another central office.
2. For complete moves within the same central office:
 - a. Cancellation charges will not apply.
 - b. Rate Stability Plan in effect will continue uninterrupted.
 - c. Nonrecurring charges from this sub-section will not apply.
 - d. A change of telephone number is not required. If a change in telephone number is requested, all nonrecurring charges (except charges for station links) apply as if for a new installation.
 - e. Service Charges from Section A4. will apply. (M)
 - f. Changes, additions and/or rearrangements:
 - Nonrecurring charges from this sub-section will apply.
 - Service charges from Section A4. will apply. (T)
3. For complete moves to another central office:
 - a. Cancellation charges will not apply.
 - b. Rate Stability Plan in effect will continue uninterrupted.
 - c. Nonrecurring charges from this sub-section apply as for a new system.
 - d. Service Charges from Section A4. will apply. (T)
 - e. Changes, additions and/or rearrangements:
 - Nonrecurring charges from this sub-section will apply.
 - Service Charges from Section A4. will apply. (T)
4. For partial moves within the same central office:
 - a. Nonrecurring charges from this sub-section will not apply.
 - b. Service Charges from Section A4. will apply. (T)
 - c. Changes, additions and/or rearrangements:
 - Nonrecurring charges from this sub-section will apply.
 - Service charges from Section A4. will apply. (T)
5. For partial moves to another central office:
 - a. Nonrecurring charges from this sub-section will apply. (M1)
 - b. Service Charges from Section A4. will apply. (T)(M1)
 - c. Changes, additions and/or rearrangements:
 - Nonrecurring charges from this sub-section will apply. (M1)
 - Service charges from Section A4. will apply. (T)(M1)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

(M)

A112.32.8 Common Rates and Charges

A. General

1. Each main station line will be comprised of a Feature Group connected to the subscriber's premises by a Station Link or the equivalent.
 - a. The rates and charges specified herein for main station and bridged station links are applicable to each main station location and bridged station location respectively to which a customer-provided instrument can be connected.
 - b. Rates for the main station lines of MultiServ service subscribers will be based on the following criteria:
 - Station Link selected.
 - The appropriate Feature Group requested.
 - c. Where main station lines are extended to a premises served by a central office other than the central office providing the telephone number, the interoffice channel will be provided at the rates in I. following of this *Guidebook*. Rates for the MultiServ service Station Link will apply for the connection from the distant central office to the subscriber's premises. Rates from A112.32.8 and A112.32.9 will apply to each main station line so served. (T)
 - d. Exchange Access
 - Exchange Access is provided by means of the Station Link. Usage charges may apply.
 - Presubscription of a Carrier of Preference is specified in Section 13 of the Interstate Access Service Tariff. (M1)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.8 Common Rates and Charges (Cont'd)

- B. Service Establishment Charge** (M)(T)
 - 1. The following charges are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this *Guidebook*. (M)(T)
 - a. Service Establishment Charges (M)(T)
 - (1) Basic Service Establishment Charge (M)(T)

	Nonrecurring Charge	Monthly Rate	USOC
(a) Standard common equipment, each	\$250.00	\$-	MIACS
(b) Common equipment customized by the Company at the subscriber's request, each ¹	325.00	-	MIACC

- C. Cancellation Charges**
 - 1. The following charges are incurred when a total disconnect of a MultiServ service system occurs when provided; 1) under a Rate Stability Plan prior to the expiration of that Rate Stability Plan or 2) under month-to-month rates when a subscriber disconnects their service during the first twelve (12) months of service.
 - a. Cancellation Charge
 - (1) Per system

	Nonrecurring Charge	USOC
(a) Disconnect in months 1-36	\$3,000.00	M1BPS
(b) Disconnect in months 37 and thereafter	2,000.00	M1BPT

- D. Training Charges²**
 - 1. Self-paced Training
 - (a) Basic, per system **120.00** **M1CSA**
 - (b) ISDN, per system **120.00** **M1CDA**
 - 2. System Manager Training (2-8 System Managers)
 - (a) Basic, per session **560.00** **M1CCB**
 - (b) Enhanced, per session **810.00** **M1CCC**
 - (c) Subsequent Basic and/or Enhanced Training, per hour **120.00** **M1CCD**

Note 1: A subscriber requested change from standard common equipment to customized common equipment will incur the difference between the two charges.

Note 2: Rates in this sub-section apply to charges for training provided by employees of the Company. Certain Company agents, not employees of the Company, may provide end user training under separate charges.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.8 Common Rates and Charges (Cont'd)

- I. Interoffice Channels (Cont'd)
 - 2. Bridging¹ (Cont'd)

			Rate			Rate			
			Stability	Stability		Stability	Stability		
			Monthly	Monthly		Monthly	Monthly		
			Fixed	Fixed		Charge Per Mile	Charge Per Mile		
			36 - 59	60 - 120		36 - 59	60 - 120		
			Mos. Plan	Mos. Plan		Mos. Plan	Mos. Plan	USOC	
			Per Channel	Charge	Per Mile	Mos. Plan	Mos. Plan	USOC	
(a)	Per channel bridged	\$100.00	\$11.25	\$10.25	\$9.40	\$-	\$-	\$-	MIGEB

- J. Miscellaneous Terminations (Dial or Touch-Tone operation)

These charges apply in addition to the rates and charges for the associated facilities in other sections of this *Guidebook* and other Company *Guidebooks*. (T)

- 1. Dedicated Private Facility Access
 - a. Trunk Side Termination
 - (1) Analog Switch² (1AESS)

			Rate Stability			
			Monthly	Monthly		
			Rate	Rate		
			36-59	60-120		
			Mos. Plan	Mos. Plan	USOC	
			Installation	Month		
			Charge	To		
			Month	Month		
(a)	Each termination	\$34.50	\$28.00	\$26.00	\$23.50	M1HVA
(2)	Digital Switch ² (DMS-100, 5ESS, EWSD [®])					
(a)	Each termination	34.50	28.00	26.00	23.50	M1HVD
2.	Miscellaneous Line Terminations					
a.	800 Service					
(1)	VFG/SFG ² (1AESS, DMS-100, 5ESS, EWSD [®])					
(a)	Each termination	56.00	.85	.75	.70	M1H8T
b.	OutWATS					
(1)	VFG/SFG ² (1AESS, DMS-100, 5ESS, EWSD [®])					
(a)	Each termination	56.00	1.10	1.05	.95	M1HOT

Note 1: Applies only to Extended Bridged Links. Only one Bridged Link or Extended Bridged Link is allowed per main station line.

Note 2: One installation charge applies when any number of terminations are installed at the same time, per occasion.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.10 Feature Groups (Cont'd)

- A. General (Cont'd)
 - 6. Combining of features from two or more Feature Groups will not be allowed.
 - 7. The combining of one or more features *not available via guidebook* with features or services associated with any *guidebook* rate element will not be allowed. (T)
 - 8. All station lines in the same Multi-Line Hunt group must be equipped with the same Feature Group.
- B. Non-Electronic Business Set Feature Group-Basic is available in all switch types from which MultiServ service is provided and will provide access to the following feature capabilities. These capabilities are not subject to Customer Control and are a part of all Non-Electronic Business Set feature groups unless otherwise noted.
 - 1. Exchange and long distance message network calls may be made to main station lines and attendant positions by dialing the number associated with that main station line or attendant position.
 - 2. Exchange and long distance message network calls may be made from main station lines and attendant positions via direct outward dialing.
 - 3. Station-to-station intercommunication via two to seven-digit dialing between main station lines of the subscriber's system.
 - 4. Outgoing long distance message calls dialed by a main station line will be identified by the seven-digit main station line number (only calls billed to the subscriber by this Company will be provided this identification).
 - 5. Touch-Tone service.
 - 6. Common recorded announcement interception of calls to unassigned/nonworking station numbers.
 - 7. Basic Hunting (Optional)
- C. IAESS Feature Groups
 - 1. Feature Group Capabilities
 - a. Feature Group 1 will provide access to the following feature capabilities only. Hunting is not compatible with this feature group:
 - Automatic Line/Direct Connect
 - Touch-Tone service
 - b. Feature Group 2 will provide access to the following feature capabilities and the Non-Electronic Business Set Feature Group-Basic features:
 - Call Block
 - Call Forwarding Busy Line Fixed
 - Call Forwarding Don't Answer Fixed
 - Call Forwarding Variable
 - Call Hold
 - Call Pickup

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.10 Feature Groups (Cont'd)

D. DMS-100 Feature Groups (Cont'd)

1. Feature Group Capabilities (Cont'd)

- j. ACD Feature Group 1 (Non-Electronic Business Set - Agent)¹ will include the following Automatic Call Distribution (ACD) Non-Electronic Business Set feature for ACD Agents, additional features for Non-Electronic Business Sets and the Non-Electronic Business Set Feature Group - Basic features. MultiServ service Optional Features may also be utilized in addition to the features listed in this Feature Group. Hunting is not compatible with this feature group.
 - ACD Activate/Deactivate Not Ready
 - Call Block
 - Call Forwarding Busy Split Destination Programmable
 - Call Forwarding Don't Answer Split Destination Programmable
 - Call Forwarding Variable
 - Call Hold
 - Call Park/Call Retrieve
 - Call Pickup
 - Call Return
 - Call Selector
 - Call Transfer (System Exception)
 - Dial Call Waiting
 - Directed Call Park/Directed Call Retrieve
 - Make Line Busy
 - Preferred Call Forwarding
 - Repeat Dialing
 - Speed Calling Short
 - Three-Way Conference, Consultation Hold, Call Transfer
- k. ACD Feature Group 2 (Non-Electronic Business Set - Agent)¹ will include the following Automatic Call Distribution (ACD) Non-Electronic Business Set feature for ACD Agents, additional features for Non-Electronic Business Sets and the Non-Electronic Business Set Feature Group - Basic features. MultiServ service Optional Features may also be utilized in addition to the features listed in this Feature Group. Hunting is not compatible with this feature group.

Note 1: Requires ACD Basic located in A112.32.13.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.10 Feature Groups (Cont'd)

D. DMS-100 Feature Groups (Cont'd)

1. Feature Group Capabilities (Cont'd)

k. (Cont'd)¹

- ACD Activate/Deactivate Not Ready
- Call Block
- Call Forwarding Busy Split Destination Programmable
- Call Forwarding Don't Answer Split Destination Programmable
- Call Forwarding Variable
- Call Hold
- Call Park/Call Retrieve
- Call Pickup
- Call Return
- Call Selector
- Dial Call Waiting
- Directed Call Park/Directed Call Retrieve
- Make Line Busy
- Preferred Call Forwarding
- Repeat Dialing
- Speed Calling Short
- Three-Way Conference, Consultation Hold, Call Transfer

1. ACD Feature Group 3 (Non-Electronic Business Set - Agent)¹ will include the following Automatic Call Distribution (ACD) Non-Electronic Business Set feature for ACD Agents, additional features for Non-Electronic Business Sets and the Non-Electronic Business Set Feature Group - Basic features. MultiServ service Optional Features may also be utilized in addition to the features listed in this Feature Group. Hunting is not compatible with this feature group.

- ACD Activate/Deactivate Not Ready
- Call Block
- Call Forwarding Busy Split Destination Programmable
- Call Forwarding Don't Answer Split Destination Programmable
- Call Forwarding Variable
- Call Return

Note 1: Requires ACD Basic located in A112.32.13.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.10 Feature Groups (Cont'd)

D. DMS-100 Feature Groups (Cont'd)

1. Feature Group Capabilities (Cont'd)

l. (Cont'd)¹

- Data Call Protection
- Directed Call Park/Directed Call Retrieve
- Make Line Busy
- Repeat Dialing
- Speed Calling Short

m. ACD Feature Group 4 (Non-Electronic Business Set - Agent)¹ will be provided for ACD Agent main station lines and will include the following Automatic Call Distribution (ACD) Non-Electronic Business Set feature for ACD Agents, additional features for Non-Electronic Business Sets and the Non-Electronic Business Set Feature Group - Basic features. MultiServ service Optional Features may also be utilized in addition to the features listed in this Feature Group. Hunting is not compatible with this feature group. This feature group must be used for ACD 800 service.

- ACD Activate/Deactivate Not Ready
- Call Forwarding Variable
- Three-Way Conference, Consultation Hold, Call Transfer

n. Electronic Business Set Feature Group - Basic will provide access to the following feature capabilities. These capabilities are not subject to Customer Control. This feature group is required for all non-ACD Electronic Business Set main station lines.

- (1) Exchange and long distance message network calls may be made to main station lines and attendant positions by dialing the number associated with that main station line or attendant position.
- (2) Exchange and long distance message network calls may be made from main station lines and attendant positions via direct outward dialing.
- (3) Station-to-station intercommunication via two to seven-digit dialing between main station lines of the subscriber's system.
- (4) Outgoing long distance message calls dialed by a main station line will be identified by the seven-digit main station line number (only calls billed to the subscriber by this Company will be provided this identification).
- (5) Common recorded announcement interception of calls to unassigned/nonworking station numbers.
- (6) Basic Hunting² (Optional)

Note 1: Requires ACD Basic located in A112.32.13.

Note 2: Electronic Business Set station lines can only be the last line in a series completion hunting arrangement. Other hunting arrangements are not compatible with Electronic Business Set service.

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.11 Tandem Switching Features (TSF)

A. General

Tandem Switching Features (TSF) provide a group of features for MultiServ service and MultiServ PLUS service designed to enable subscribers to link multiple locations. Tandem Switching Features consist of the following features.

1. Basic Capabilities, Per Node
 - Automatic Route Selection - Deluxe (ARS-D)/Network Automatic Route Selection (N-ARS)/Automatic Alternate Routing (AAR)
 - Traveling Class Mark (TCM)
 - Facilities Restriction Levels (FRL)
2. Automatic Route Selection - Deluxe (ARS-D) Per Line
3. Automatic Alternate Routing (AAR) Per Line
4. Additions, Deletions and/or Changes to Node
5. Uniform Numbering (UN)
6. Additions, Deletions and/or Changes to UN
7. TSF Terminations
 - Per Simulated Facilities Group (SFG)
 - Per Termination in SFG

B. Terms and Conditions

Tandem Switching Features are provided only in association with MultiServ service or MultiServ PLUS service furnished where capabilities exist from central office equipment located on Company premises.

(T)

C. Rates and Charges

- (1) Basic Capabilities

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Per node ¹ (1AESS, DMS-100, 5ESS, EWSD [®])	\$950.00	\$6.50	\$6.00	\$5.40	MINBC
(2) Automatic Route Selection - Deluxe (ARS-D)					
(a) Per line, each (5ESS)	-	.15	.10	.05	MINAR
(b) Per line with TCM (5ESS)	-	.30	.25	.20	MINAS

Note 1: See *A112.32.II.A.I.* for availability of functions included in this rate element.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.11 Tandem Switching Features (TSF) (Cont'd)

C. Rates and Charges (Cont'd)

(3) Automatic Alternate Routing (AAR)

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Per line (5ESS)	\$-	\$.15	\$.10	\$.05	M1NAA
(4) Additions, Deletions and/or Changes					
(a) Per occasion, per node (1AESS, DMS-100, 5ESS, EWSD®)	32.00	-	-	-	M1NDC
(5) Uniform Numbering (UN)					
(a) Per node (1AESS, DMS-100, 5ESS, EWSD®)	22.00	1.10	1.00	.90	M1NUN
(6) Additions, Deletion and/or Changes					
(a) Per occasion, per UN (1AESS, DMS-100, 5ESS, EWSD®)	28.50	-	-	-	M1NCN
(7) TSF Terminations ¹					
(a) Per Simulated Facilities Group (SFG) (1AESS, DMS-100, 5ESS, EWSD®)	98.00	2.05	1.85	1.70	M1NTS
(b) Per Termination in SFG (1AESS, DMS-100, 5ESS, EWSD®)	-	2.20	2.05	1.85	M1NTT

A112.32.12 Systems Communication Service (SCS)

A. General

1. Systems Communication Service (SCS) is an arrangement that provides calling, with abbreviated dialing, among multiple MultiServ service or MultiServ PLUS service systems. SCS allows users in one MultiServ service or MultiServ PLUS service system to dial four or five digits to reach users in the other destinations included in the SCS arrangement. Destinations included in the SCS arrangement may be PBX, MultiServ service, MultiServ PLUS service, or any other location which may be dialed directly (the subscriber may subscribe to MultiServ service or MultiServ PLUS service at the other locations, but it is not required). The calls can be local or toll.
2. The only function SCS offers to MultiServ service or MultiServ PLUS service subscribers is abbreviated dialing to the other selected locations.

Note 1: Rates and charges for terminations in MultiServ service or MultiServ PLUS service (other than SFGs) are located in A112.32.8. (T)