

**TARIFF DISTRIBUTION**

FILE PACKAGE NO.: FL-16-0036

DATE: March 18, 2016

STATE: FLORIDA

EFFECTIVE DATE: 03/18/2016

TYPE OF DISTRIBUTION: Approved

PURPOSE: General Exchange Guidebook Cleanup -- Sections A115, A118,  
A119 and A122

<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
G115	1	0001
G115	2	0001
G115	3	0001
G115	4	0001
G115	5	0001
G115	6	0001
G115	7	0001
G115	8	0001
G115	9	0001
G118	1	0001
G119	1	0001
G119	2	0001
G119	3	0001
G119	4	0001
G119	6	0001
G119	7	0001
G119	8	0001
G119	10	0001
G119	11	0001
G119	13	0001
G119	15	0001
G119	17	0001
G119	20	0001
G122	1	0001
G122	2	0001
G122	3	0001
G122	4	0001
G122	5	0001
G122	6	0001
G122	7	0001

G122	8	0001
G122	9	0001
G122	10	0001
G122	11	0001
G122	13	0001
G122	14	0001
G122	15	0001
G115 Cont. (pg)	1	0001
G122 Cont. (pg)	1	0001

---

## **A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**

### CONTENTS

<b>A115.1</b>	<b>Terminal Equipment</b>	1	
A115.1.1	Connection of Voice Transmitting and/or Receiving Terminal Equipment for Recording of Two-Way Telephone Conversations	1	
A115.1.2	(DELETED)	1	
A115.1.3	Data Transmitting and/or Receiving Terminal Equipment	2	
A115.1.4	(DELETED)	2	
A115.1.5	Alarm Detection and Reporting Equipment	2	
A115.1.6	(DELETED)	3	
<b>A115.2</b>	<b>Communications Systems</b>	4	
A115.2.1	(DELETED)	4	
A115.2.2	Connecting Arrangements - Voice Communications - Automatic	4	
A115.2.3	Public Address and Loudspeaker or Radio Paging Systems	<b>9</b>	(T)

**A115. OBSOLETE SERVICE OFFERINGS -  
CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**

**A115.1 Terminal Equipment**

**A115.1.1 Connection of Voice Transmitting and/or Receiving Terminal Equipment for Recording of Two-Way Telephone Conversations**

**A. Terms and Conditions** (T)

1. General

Telecommunications service furnished by the Company is not represented as adapted to the recording of telephone conversations. However, recording equipment may be used in connection with telecommunications service subject to the *terms and conditions* specified in A15.1.1.D and A15.1.3.B. (T)

a. (Filed in compliance with order dated May 20, 1948 of Federal Communications Commission in Docket No. 6787)

Connection of voice recording equipment with facilities of the Company for the recording of two-way telephone conversations is permitted by means of a direct electrical connection or a connecting arrangement for additions to Grandfathered Terminal Equipment or Communications Systems.

b. The voice recording equipment must comply with the minimum network protection criteria set forth for direct electrical connection of voice terminal equipment in A15.1.3.C. preceding.

c. Except as otherwise provided in A15.1.7 and A15.1.8, installations of new connecting arrangements will not be made for connection of terminal equipment, for connection of communications systems and for equipment-to-equipment connections. Treatment with respect to grandfathered installations which include such connecting arrangements is covered in A15.1.3.B. (T)

**B. Rates**

1. Connecting Equipment

a. Recorder Coupler Equipment

(1) For the connection of attended and unattended recording, reproducing and automatic answering and recording equipment with the facilities of the Company

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC RDLVC</b>
(a) With Voice Control	\$21.25	\$7.25	
(2) Protective voice connecting arrangement to provide for connection of automatic telephone answering devices to central office, PBX and key system lines, Centrex station lines and WATS lines. (Obsoleted January 6, 1981, Type 4) Not available for new installations or additions of new equipment to existing systems. For additional information, see A15.1.6.			

(a) Per line equipped, each 26.50                      2.45                      GTS

b. Recorder Coupler Equipment

(Obsoleted 12-10-70, Type 1)

(1) For the connection of attended and unattended recording, reproducing and automatic answering and recording equipment with the facilities of the Company

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC RDL</b>
(a) Without voice control	\$21.25	\$6.40	

**A115.1.2 (DELETED)**

**A115. OBSOLETE SERVICE OFFERINGS -  
CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**

**A115.1 Terminal Equipment (Cont'd)**

**A115.1.3 Data Transmitting and/or Receiving Terminal Equipment**

(Obsoleted January 6, 1981, Type 4) Not available for new installations, except with services exempted from the FCC Registration Program. Reconnections subject to *terms and conditions* in A15.1.3.B. (T)

**A. Data Access Arrangement**

1. For connection of data transmitting and/or receiving equipment or communications systems.

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Basic arrangement for manual operation <sup>1</sup> , each	<b>\$5.25</b>	<b>\$ 11.35</b>	<b>CDT</b>
(b) Arrangement for unattended sending and receiving through a voltage type control interface <sup>1</sup> , each	<b>10.50</b>	<b>13.40</b>	<b>CBS++</b>
(c) Arrangement for unattended sending and receiving through a contact closure type control interface <sup>1</sup> , each	<b>10.50</b>	<b>11.90</b>	<b>CBT++</b>
(d) Power supply for use with contact closure type interface, when not supplied by the subscriber <sup>2</sup> , each	<b>5.25</b>	<b>2.40</b>	<b>CBV</b>
(e) Multi-Function Telephone (Obsoleted March 12, 1982 Type 4) <sup>3</sup> . Provides audio monitoring and/or telephone mode indication. Line current status indication <sup>2</sup>	<b>\$10.50</b>	<b>\$1.60</b>	<b>CBW++</b>

**A115.1.4 (DELETED)**

**A115.1.5 Alarm Detection and Reporting Equipment**

(Obsoleted January 6, 1981, Type 4) Not available for new installations, except with services exempted from the FCC Registration Program. Reconnections subject to *terms and conditions* in A15.1.3.B. (T)

**Note 1:** Not available for new installations, except with services exempted from the FCC Registration Program. Reconnections subject to *terms and conditions* in A15.1.3.B. (T)

**Note 2:** Installation charge does not apply when installed at the same time as the associated connecting arrangement.

**Note 3:** Installation charge does not apply when installed at the same time as the telephone service with which it is associated.

**A115. OBSOLETE SERVICE OFFERINGS -  
CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**

**A115.1 Terminal Equipment (Cont'd)**

**A115.1.5 Alarm Detection and Reporting Equipment (Cont'd)**

**A. Terms and Conditions**

1. General

- a. Connection of alarm detection and reporting equipment with the facilities of the Company shall be made only through an alarm coupler furnished by the Company. The alarm coupler consists of a one-way interface unit which, in response to a signal from the customer's device, seizes the telephone line, transmits dial pulses corresponding to a predetermined telephone number and a prerecorded voice alarm report originated by the customer's device to the line and disconnects at the end of the report.
- b. The alarm coupler is furnished for use in connection with telephones associated with individual lines or dial PBX, ESSX service and Centrex station lines.
- c. The alarm coupler is furnished only for the purpose of reporting a condition or result of an operation of the equipment with which it is associated and shall not be used to connect any other equipment with Company facilities.
- d. Alarm detection and reporting equipment connected through an alarm coupler shall not be used to interconnect any line or channel of the Company with any other line or channel of the Company or any other person.
- e. Except as otherwise provided in A15.1.7 and A15.1.8, installations of new connecting arrangements will not be made for connection of terminal equipment, for connection of communications systems and for equipment-to-equipment connections. Treatment with respect to grandfathered installations which include such connecting arrangements is covered in A15.1.3.B.

(T)

(T)

**B. Rates**

- 1. The following rates and charges are in addition to the rates and charges for the associated service and facilities:

a. Alarm coupler

- (1) Standard

(a) Each<sup>1</sup>

- (2) Combined with Tone Signaling Unit

(a) Each<sup>1</sup>

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Each <sup>1</sup>	\$21.25	\$5.25	CAU
(a) Each <sup>1</sup>	31.75	5.55	SU4

**A115.1.6 (DELETED)**

**Note 1:** A nonrecurring charge of \$20.00 is applicable for moving or changing the alarm coupler from one telephone line to another.

**A115. OBSOLETE SERVICE OFFERINGS -  
CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**

**A115.2 Communications Systems**

**A115.2.1 (DELETED)**

**A115.2.2 Connecting Arrangements - Voice Communications - Automatic**

(Obsoleted January 6, 1981) See each item for type of obsolescence.

Except as otherwise provided in A15.1.7 and A15.1.8, installations of new connecting arrangements will not be made for connection of terminal equipment, for connection of communications systems and for equipment-to-equipment connections. Treatment with respect to grandfathered installations which include such connecting arrangements is covered in A15.1.3.B. (T)

**A. Rates**

1. Connections are subject to *terms and conditions* specified in A15.1.3.B. (T)

a. Arrangements

(1) Arrangement to permit connection of an attendant position to an exchange trunk line or WATS access line. (Obsoleted January 6, 1981, Type 4) Not available for new installations, except with services exempted from the FCC Registration Program. Reconnections subject to *terms and conditions* in A15.1.3.B. (T)

	<b>Installation Charge</b>	<b>Monthly Rate</b>
(a) Per automatic arrangement provided in connection with inward service	21.25	3.95

**A115. OBSOLETE SERVICE OFFERINGS -  
CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**

**A115.2 Communications Systems (Cont'd)**

**A115.2.2 Connecting Arrangements - Voice Communications - Automatic (Cont'd)**

**A. Rates (Cont'd)**

1. Connections are subject to *terms and conditions* specified in A15.1.3.B. (Cont'd) (T)

a. Arrangements (Cont'd)

(1) (Cont'd)

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>	
(b) Per automatic arrangement provided in connection with outward service	<b>\$21.25</b>	<b>\$4.75</b>	<b>CD7</b>	
(c) Per automatic arrangement provided in connection with 2-way service	<b>21.25</b>	<b>4.75</b>	<b>CD9</b>	
(2) Arrangement to permit connection of switching equipment to an exchange trunk line or WATS access line. (Obsoleted January 6, 1981, Type 4) Not available for new installations, except with services exempted from the FCC Registration Program. Reconnections subject to <i>terms and conditions</i> in A15.1.3.B.				(T)
(a) Per automatic arrangement provided in connection with outward service	<b>21.25</b>	<b>4.75</b>	<b>CD8</b>	
(3) Arrangement to permit connection of switching equipment and attendant positions to an exchange trunk line or WATS access line. (Obsoleted January 6, 1981, Type 4) Not available for new installations, except with services exempted from the FCC Registration Program. Reconnections subject to <i>terms and conditions</i> in A15.1.3.B.				(T)
(a) Per automatic arrangement provided in connection with two-way service (outward only from switching equipment)	<b>21.25</b>	<b>5.60</b>	<b>CDH</b>	
(4) Arrangement to permit the connection of a communications system to a Company special recording trunk. (Obsoleted January 6, 1981, Type 4) Not available for new installations, except with services exempted from the FCC Registration Program. Reconnections subject to <i>terms and conditions</i> in A15.1.3.B.				(T)
(a) Per automatic arrangement provided in connection with outward service <sup>1</sup>	<b>21.25</b>	<b>4.75</b>	<b>CET</b>	
(b) Per automatic arrangement provided in connection with two-way service <sup>1</sup>	<b>21.25</b>	<b>6.10</b>	<b>CED</b>	

**Note 1:** Installation charge not applicable when installed at the same time as associated central office lines for which service connection charges apply.

**A115. OBSOLETE SERVICE OFFERINGS -  
CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**

**A115.2 Communications Systems (Cont'd)**

**A115.2.2 Connecting Arrangements - Voice Communications - Automatic (Cont'd)**

**A. Rates (Cont'd)**

1. Connections are subject to *terms and conditions* specified in A15.1.3.B. (Cont'd) (T)
  - a. Arrangements (Cont'd)
    - (5) Voice connecting arrangement to provide for automatic connection of terminal equipment (e.g., telephone sets) (Obsoleted January 6, 1981, Type 4) Not available for new installations, except with services exempted from the FCC Registration Program. Reconnections subject to *terms and conditions* in A15.1.3.B. (T)
 

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per line equipped, each	<b>\$21.25</b>	<b>\$6.05</b>	<b>STC</b>
    - (6) Voice connecting arrangement to provide for connection of answer-only terminal equipment, (Obsoleted January 6, 1981, Type 4) Not available for new installations, except with services exempted from the FCC Registration Program. Reconnections subject to *terms and conditions* in A15.1.3.B. (T)
 

(a) Where two-way transmission is required per line equipped	<b>21.25</b>	<b>5.40</b>	<b>RDMZR</b>
(b) Where an automatic volume limited receive signal is required per line equipped	<b>21.25</b>	<b>6.10</b>	<b>RDY</b>
    - (7) Voice connecting arrangement to provide for connection of originate only or originate and answer terminal equipment, (Obsoleted January 6, 1981, Type 4) Not available for new installations, except with services exempted from the FCC Registration Program. Reconnections subject to *terms and conditions* in A15.1.3.B. (T)
 

(a) Per line equipped	<b>21.25</b>	<b>5.45</b>	<b>SU6AQ</b>
-----------------------	--------------	-------------	--------------
    - (8) For automatic connection of voice communications systems and/or terminal equipment to Company facilities. (Obsoleted January 6, 1981, Type 4 ) Not available for new installations, except with service exempted from the FCC Registration Program. Reconnections subject to *terms and conditions* in A15.1.3.B. (T)
 

(a) Per arrangement <sup>1</sup>	<b>31.75</b>	<b>5.80</b>	<b>STP</b>
----------------------------------	--------------	-------------	------------
    - (9) For connection of call restriction (TOLL) equipment to central office lines terminated in key systems. (Obsoleted January 6, 1981, Type 4 ) Not available for new installations or additions of new equipment to existing systems. For additional information see A15.1.6.

**Note 1:** Installation charges are in addition to all other established charges for service and facilities involved.

**A115. OBSOLETE SERVICE OFFERINGS -  
CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**

**A115.2 Communications Systems (Cont'd)**

**A115.2.2 Connecting Arrangements - Voice Communications - Automatic (Cont'd)**

**A. Rates (Cont'd)**

- 1. Connections are subject to *terms and conditions* specified in A15.1.3.B. (Cont'd) (T)

  - a. Arrangements (Cont'd)

    - (9) (Cont'd)

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>	
(a) Per central office line equipped	<b>\$23.50</b>	<b>\$5.30</b>	<b>KTX</b>	
(10) Arrangement to permit connection (where facilities and operating conditions permit) of a communications system to the exchange facilities of the Company to accommodate direct inward dialing. (Obsoleted January 6, 1981, Type 4) Not available for new installations, except with services exempted from the FCC Registration Program. Reconnections subject to <i>terms and conditions</i> in A15.1.3.B.				(T)
(a) Per central office facility arranged <sup>2</sup>	<b>21.25</b>	<b>4.05</b>	<b>C22</b>	
(11) For automatic connection of voice transmitting and/or receiving terminal equipment to an exchange line, foreign exchange line, or WATS access line. (Obsoleted January 6, 1981, Type 4 ) Not available for new installations, except with services exempted from the FCC Registration Program. Reconnections subject to <i>terms and conditions</i> in A15.1.3.B.				(T)
(a) Per line equipped <sup>1</sup>	<b>26.50</b>	<b>4.90</b>	<b>C2ACP</b>	
(12) For automatic connection of voice transmitting and/or receiving terminal equipment bridged to an exchange line for foreign exchange line or WATS access line. (Obsoleted January 6, 1981, Type 4) Not available for new installations, except with services exempted from the FCC Registration Program. Reconnections subject to <i>terms and conditions</i> in A15.1.3.B.				(T)
(a) Per line equipped <sup>2</sup>	<b>26.50</b>	<b>4.90</b>	<b>C2AKS</b>	

**Note 1:** Installation charges and monthly rates are in addition to all other established charges for service and facilities involved.

**Note 2:** Monthly rates are in addition to all other established charges for service and facilities involved.

**A115. OBSOLETE SERVICE OFFERINGS -  
CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**

**A115.2 Communications Systems (Cont'd)**

**A115.2.2 Connecting Arrangements - Voice Communications - Automatic (Cont'd)**

**A. Rates (Cont'd)**

1. Connections are subject to *terms and conditions* specified in A15.1.3.B. (Cont'd) (T)

a. Arrangements (Cont'd)

(13) Connecting arrangement that permits the connection of line use counting and timing equipment to an exchange trunk line, private branch exchange, Centrex or ESSX service station lines, WATS access line, key telephone system line or central office station line terminating in dial pulse equipment<sup>1</sup> (Obsoleted January 6, 1981, Type 4) Not available for new installations or additions of new equipment to existing systems. For additional information see A15.1.6.

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per line equipped	<b>\$17.75</b>	<b>\$2.25</b>	<b>C1V</b>

(14) Arrangement to permit the connection of message register equipment to the exchange facilities of the Company. This arrangement provides indications of message registration to the register equipment for outgoing calls placed over associated central office facilities. (Obsoleted January 1, 1984, Type 4) Not available for new installation except with services exempted from the FCC Registration Program.

(a) Per central office facility arranged	<b>21.25</b>	<b>4.40</b>	<b>CEK</b>
--	--------------	-------------	------------

(15) For termination of tie lines with channel signaling in ESSX service or Centrex C.O. Systems. (Obsoleted January 1, 1984, Type 4) Not available for new installation except with services exempted from FCC Registration Program.

(a) Per ESSX service or Centrex C.O. Termination <sup>1</sup>	<b>53.00</b>	<b>23.80</b>	<b>C2H</b>
---	--------------	--------------	------------

(M)

**Note 1:** Monthly rates are in addition to all other established charges for service and facilities involved.

## A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

### A115.2 Communications Systems (Cont'd)

#### A115.2.3 Public Address and Loudspeaker or Radio Paging Systems<sup>1</sup>

(Obsoleted January 6, 1981), See each item for type of obsolescence.

##### A. *Terms and Conditions*

###### 1. General

Public address or loudspeaker paging systems, which include amplifiers, receiving speakers, and associated wiring used to transmit paging messages or announcements in one direction only, may be used in connection with Company facilities furnished for Centrex, ESSX, PBX, and key telephone systems.

Radio paging systems used to transmit voice paging messages or announcements or code signaling tones, in one direction only, may be used in connection with Company facilities furnished for dial PBX, ESSX and Centrex systems.

Connection of the preceding public address and paging systems are subject to the following conditions:

###### a. Connection with Company Facilities

- (1) Connection of public address or loudspeaker paging systems with facilities of the Company shall be made only through connecting equipment or arrangements furnished by the Company. The connecting equipment or arrangements will include a connecting block or equivalent to which the public address or loudspeaker paging will be connected.
- (2) Connection of radio paging systems with facilities of the Company shall be made only through an Interface Trunk Circuit. This circuit will accept calls from dial PBX, ESSX or Centrex stations directly or over dial repeating tie lines from another PBX. Connection of incoming calls from the local and long distance message telecommunications network must be through the attendant and the attendant must do the necessary dialing. In all cases, transmission is limited to one direction only.
- (3) The Company facilities when so connected may be used only to transmit messages or signals to public address and loudspeaker or radio paging systems. Such public address and loudspeaker or radio paging systems may not be used to originate messages into Company facilities.
- (4) Auxiliary equipment at the PBX may be required.
- (5) Except as otherwise provided in A15.1.7 and A15.1.8, installations of new connecting arrangements will not be made for connection of terminal equipment, for connection of communications systems and for equipment-to-equipment connections. Treatment with respect to grandfathered installations which include such connecting arrangements is covered in A15.1.3.B.

**Note 1:** For protective voice connecting arrangements, DCK and DCL as specified in A115.1.6.

## A118. OBSOLETE SERVICE OFFERINGS - LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### A118.1 Two-Point Service

#### A118.1.1 Enterprise Service (Special Reversed Charge Toll)

Obsoluted 06-15-87, Type 4. Effective June 15, 1987, IntraLATA Enterprise Service is restricted to existing customers. No new service can be ordered after approval date of June 15, 1987. All existing customers can continue to maintain their service. Enterprise Service will be completely withdrawn as an offering upon completion of full deployment of Remote Call Forwarding in all exchange locations. At that time *the Company* will notify any existing Enterprise Service subscribers as to the withdrawal. (T)

**A. General**

1. Enterprise Service is an arrangement whereby charges for long distance message telecommunications will be reversed to the called customer without specific request of the calling party. It is not available for calls to a pay telephone.
2. The Company assigns a special call number designation for the use of patrons in each exchange (or group of exchanges for which telephone directories have been merged into one alphabetical list) in which the service is to be furnished. One directory listing in the alphabetical section is provided without charge for each such exchange (or group of exchanges merged into one alphabetical list in a directory). Additional directory listings are provided at charges shown in Section A6. preceding.
3. Calls for the special number designation are accepted only on an operator handled Station-to-Station basis and when originated at telephones located in the exchange(s) with which service is to be furnished. Only those long distance message telecommunications calls placed by calling the special number are considered as coming within the scope of the service.
4. Customers subscribing to Enterprise Service assume all charges for completed calls made to their special numbers.

**B. Rates and Charges**

1. Each completed call is charged for at the established rate for a completed sent-paid Operator Handled Station-to-Station call.
2. In addition, a service charge applies as follows:
  - a. For service from an exchange for which the directory listings are contained in an individual alphabetical list in the directory, a monthly service charge applies.

(1) Monthly Service Charge

(a) Each

<b>Monthly</b>	<b>USOC</b>
<b>Rate</b>	<b>ENT</b>
<b>\$3.75</b>	<b>ENT</b>

- b. For service from all of those exchanges for which the directory listings have been merged into one alphabetical list in the directory, a monthly service charge applies as follows:

(1) Monthly Service Charge

(a) Each

<b>6.25</b>	<b>EEJ</b>
-------------	------------

## A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

### A119.1 General

- A. Wide Area Telecommunications Service (WATS) is the furnishing of facilities by the Company and the concurring Local Exchange Carriers and, when applicable, an interLATA carrier for dial type telecommunications between a station associated with a WATS access line or an exchange access line and stations using the public switched network within the State of Florida in accordance with the *terms, conditions* and schedule of charges specified in this *Guidebook* and, when applicable, the tariff of the interLATA carrier. The WATS charges set forth in this *Guidebook* are in payment for the service furnished between the calling and called stations within Florida. Toll Free Dialing (TFD) Service is the term now used to describe the service formerly known as 800 Service. Toll Free Dialing Service provides incoming service utilizing 8XX numbers. Additional 8XX codes will be activated as required for TFD Service. For both Outward WATS and Toll Free Dialing Service, intraLATA service may be subscribed to separately or may be subscribed to in combination (Combined WATS) with an interLATA carrier's interLATA WATS or WATS-like service requiring the use of the Company's WATS serving office. Combined Outward WATS and intraLATA only Outward WATS require the use of a WATS access line from A119.5.3. Option TFD Service and Open TFD Service<sup>1</sup> can be terminated, at the direction of the customer, on a WATS access line from A119.5.3 or on an exchange line purchased from the appropriate *guidebook*. See A119.5.20, following for applicable charges when terminating on an exchange line. For WATS Access Lines arranged for bijurisdictional use, refer to A119.5.3.E. following. For the *terms, conditions* and rates of the interLATA portion of these services, refer to the interLATA carrier's tariffs. (T)
1. The rates and charges specified herein for WATS provide for a WATS access line. The WATS access line consists of all Central Office line equipment and all outside plant facilities up to and including the Company-provided standard network interface as defined in Section A1. (T)
  2. WATS access line extensions associated with an intraLATA WATS access line must be located within the same LATA as the WATS access line.<sup>2</sup>
  3. WATS access line extensions associated with an intraEAEA WATS access line must be located within the same EAEA<sup>3</sup> as the WATS access line.
  4. Jack charges for Company-provided jacks, other than the standard network interface, used in association with WATS are specified in Section A14. (T)

**Note 1:** The Area of Service for Open TFD Service provided on a WATS Access Line must be the state.

**Note 2:** Refer to the interLATA carrier's tariff for rates and charges applicable to WATS access line extensions terminated in a LATA other than the WATS access line.

**Note 3:** Refer to E10.3.2 of the Florida Access Service Tariff for the definition of EAEA.

## A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

### A119.1 General (Cont'd)

- B.** Dial type telecommunications, as specified in A. preceding, for Combined WATS and intraLATA only Outward WATS must be dialed and completed from or to a WATS Access Line. For Option TFD Service and Open TFD Service, service can be completed to a WATS Access Line or an exchange access line. In all cases communications must be completed without the assistance of a Company operator<sup>1</sup>, except that a Company operator will:
1. Reestablish a call which has been interrupted after the called number has been reached.
- C.** Each WATS access line will be arranged at the customer's option for either Outward WATS or Toll Free Dialing Service but not for both. Option TFD Service and Open TFD Service, at the direction of the customer, can be terminated on a WATS access line arranged for inward calling only or on an exchange access line. For service terminating on an exchange access line, only one Toll Free Dialing number can be assigned to terminate on any one exchange access number. An exchange access number may include residence or business line or trunk numbers including DID numbers from Section A12. The termination of Toll Free Dialing Service to an existing Outward WATS or Open TFD Service or Option TFD Service telephone number is prohibited. These services are subject to the provisions outlined herein and in Section A2. A WATS access line may also be provided over an intraLATA High Capacity Channel Service equipped with Outward WATS or Toll Free Dialing Service functionality. See Section B7. of the Private Line *Guidebook* for additional applicable charges. (T)
- D.** WATS arranged for Statewide<sup>2</sup> or combined outward service provides for the origination of calls from a station associated with WATS for telecommunications with stations within this State by way of the WATS access line and the public switched network. WATS arranged for intraLATA only outward service provides for the origination of calls from a station associated with WATS for telecommunications with stations within the same LATA and this same State by way of the WATS access line and the public switched network. WATS arranged for intraEAEA only outward service provides for the origination of calls from a station associated with WATS for telecommunications with stations within the same EAEA and this same state by way of the WATS access line and the public switched network. WATS arranged for interLATA only outward service provides for the origination of calls from a station associated with WATS for telecommunications with stations in a different LATA and the same state by way of the WATS access line and the public switched network.<sup>2</sup>
- E.** WATS arranged for Open TFD Service provides for the termination of calls from stations within this State, for telecommunications with a station associated with a Toll Free Dialing Service access line or exchange access line for Open TFD Service located within this State.<sup>2</sup> WATS arranged for Option TFD Service provides for the termination of calls from stations within the same LATA and the same State for telecommunications with a station associated with a Toll Free Dialing Service access line or exchange access line located within the same LATA and State.
- F.** WATS is furnished only if the necessary facilities are available in the offices technically capable of providing the service.

**Note 1:** Due to the technical limitations of certain interLATA carriers' services, operator assistance as specified in A119.1.B. preceding cannot be provided with the Combined Outward WATS offered in conjunction with interLATA carriers having these technical limitations.

**Note 2:** Refer to the interLATA carrier's tariff for rates applicable to interLATA usage. Refer to the Statewide carrier's tariff for rates applicable to Statewide usage.

## A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

### A119.1 General (Cont'd)

- G.** Combined Outward WATS is furnished only in offices where the interLATA carrier has purchased appropriate Feature Group C or D access facilities.
- H.** Directory Assistance Service for customers of the Company requesting telephone number of subscribers who are located outside their local calling area but within the same Number Plan Area is furnished under the provisions of A18.7. Such calls will be included in the determination of WATS usage charges. (T)
- I.** Option TFD Service and Open TFD Service are provided by the Company utilizing a Toll Free Dialing number.
1. Toll Free Dialing Number Assignment
 

Toll Free Dialing Service provides for the assignment of a single ten digit TFD number to the customer which can be used on a statewide basis for Option TFD Service or Open TFD Service.<sup>1</sup> Toll Free Dialing Service provides the customer with one TFD number statewide for Option TFD Service or Open TFD Service. A TFD number, when used for Option TFD Service, can be selected for an area consisting of less than an entire state by specifying the desired Area of Service. Area of Service is described in 2. following. Option TFD Service customers shall contain in all advertisements, publications or any other communication containing the Option TFD Service number a commonly understood description of all geographic calling limitations. The assigned TFD number can terminate to a WATS Access line provided in A119.5.3 following or to an exchange access line. A119.5.20 following provides the applicable charges for Option TFD Service and Open TFD Service terminating to an exchange access line. In the provisioning of Open TFD Service, the Company will be the Responsible Organization (RESPORG). The Company will require the 10-digit POTS number for intraLATA screening.
  2. Area of Service
 

Area of Service for Option TFD Service is defined as the geographic locations (LATAs) within a state from which the Option TFD Service customer desires to accept calls for a given Toll Free Dialing Number. The Area of Service may range from a single LATA to the entire state. A WATS Access line or exchange access line is required within each LATA specified by the Area of Service for termination of Toll Free Dialing Service traffic that originated within that LATA. The desired Area of Service must be specified by the customer at the time Option TFD Service is ordered. Customers requesting an Area of Service encompassing more than one LATA are required to subscribe to the Variable Call Destination feature described in 3., following. For Open TFD Service, the Area of Service is defined as the entire state or the entire United States.<sup>1</sup>
  3. Variable Call Destination
 

The Variable Call Destination feature provides for multiple terminations (one ten digit telephone number per LATA) of Option TFD Service when the customer specifies an Area of Service greater than one LATA. This allows for the assignment of one Toll Free Dialing Number, for statewide use, with termination to a WATS Access Line or exchange access line within the LATA where the TFD call originated. Rates for Variable Call Destination record establishment and record changes are provided in A119.5.20, following.

**Note 1:** The Area of Service for Open TFD Service provided on a WATS Access Line must be the state.

---

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE****A119.1 General (Cont'd)**

- J. Customers who subscribe to Toll Free Dialing Service provided by other than the Company may designate the Company as the intraLATA carrier. Such intraLATA usage will be billed in accordance with the rates and *terms and conditions* specified in A119.5.21. (T)
- K. The Company will provide the intraLATA portion of Open TFD Service with the IC providing the interLATA (and/or interstate) portion of the service. For the *terms, conditions* and rates of the interLATA (and/or interstate) portion of this service, refer to the Interexchange carrier's tariffs. (T)

**A119.2 Use of the Service**

- A. WATS is provided for use by the subscriber and may be used by others, when so authorized by the subscriber, providing that all such usage shall be subject to the provisions of this *Guidebook*. (T)
- B. Orders, including those which involve the start, rearrangements, release or discontinuance of service, will be accepted by the company only from the subscriber.
- C. Resale or shared use of WATS is permitted. Exchange access to such resold or shared services will be provided via business exchange service at rates and charges for Flat Rate PBX trunks as specified in A3.4.2.C. preceding. Entities reselling intrastate WATS are required to obtain a certificate of public convenience and necessity from the Florida Public Service Commission.
- D. The service is furnished subject to the condition that all applicable *terms and conditions* stipulated in Section A2. will be adhered to and that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes: (T)
  - 1. The placing or acceptance of a WATS call by a WATS subscriber, his agent, employee or representative, in response to an uncompleted long distance call, which was not completed in order to transmit or receive intelligence without payment of the applicable long distance charge.
  - 2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, Wide Area Telecommunications Service by arranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
- E. WATS is available for use with data transmitting and receiving equipment (including telewriter equipment) and teletypewriter equipment for the transmission and reception of data signals subject to the *terms and conditions* as specified in A16.1.1.D preceding. (T)
- F. Toll Free Dialing Service facilities are available for use with Public Announcement Services and are subject to the provisions outlined herein and in Sections A2. and A13. (T)

## **A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

### **A119.5 Rates and Charges**

#### **A119.5.1 General**

- A.** The separate usage rate structures of the Local Exchange Carrier and the interLATA carrier providing Combined IntraLATA/InterLATA Outward WATS are based on separate identification of intraLATA and interLATA usage as directed by the Commission.
- B.** For Option TFD Service and Open TFD Service, Combined Outward WATS, and IntraLATA Outward WATS, the intraLATA usage is applied to the schedule of Hourly Rates in A119.5.4.A. following, and the interLATA usage is applied to the approved tariff rates of the interLATA carrier. For IntraEAEA Outward WATS, the IntraEAEA usage is applied to the schedule of Hourly Rates in A119.5.4.A. following.
- C.** The schedule of Hourly Rates in A119.5.4.A. requires a separate monthly charge for each WATS access line or exchange access line for Option TFD Service or Open TFD Service independent of usage on that line.
- D.** Monthly usage charges are computed on the total hours of use per WATS access line account or the total hours of use per exchange access line utilized for Option TFD Service or Open TFD Service according to the schedule and methodology found in A119.5.4.A and A119.5.5, following. WATS access lines and exchange access lines will not be mixed at any one customer location for termination of Add-On TFD Service, Option TFD Service and Open TFD Service traffic associated with a given Toll Free Dialing number.

- E.** WATS Access Lines Arranged for Bijurisdictional Use

The following parameters apply only to WATS Access Lines arranged for bijurisdictional use.

1. "1+" and "0" intraLATA usage carried over outward WATS Access Lines, having both intra and interstate capability (bijurisdictional) and provided from the BellSouth Telephone Companies Tariff FCC No. 1 or other appropriate Local Exchange Carrier (LEC) interstate tariff, will be completed over LEC facilities at LEC intraLATA outward WATS rates and subject to *terms and conditions* applicable to LEC intraLATA outward WATS. Subscribers using a bijurisdictional access line for Toll Free Dialing Service may choose either the Company or the interexchange carrier to complete and bill intraLATA calls according to the appropriate rates, *terms and conditions*. The "1+" and "0" intraLATA usage will be billed to the customer (end user or IXC) where the closed end of the bijurisdictional WATS Access Line is terminated. Customer billing information must be provided to the Company at the time the bijurisdictional WATS Access Line is ordered when the Company is used to complete intraLATA calls. (T)
2. Local calling and seven digit access to originating intrastate FGA and FGB Service are prohibited.

#### **A119.5.2 Reserved for Future Use**

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.3 Monthly Rates**

**A. Access Line Charges<sup>1,2</sup>**

**1. Outward WATS**

	<b>Monthly Rate</b>	<b>USOC</b>
(a) For Combined IntraLATA/InterLATA Service, <sup>3</sup> each	<b>\$37.45</b>	<b>WMCS+</b>
(b) For IntraLATA Service only, each	<b>37.45</b>	<b>WFMS+</b>
(c) For IntraEAEA Service only, each <sup>4</sup>	<b>37.45</b>	<b>WFQS+</b>
(d) For Combined IntraLATA/InterLATA Service <sup>3</sup> when provided over an intraLATA High Capacity Channel Service with WATS functionality, each	<b>10.00</b>	<b>WHTS+</b>
(e) For IntraLATA Service only when provided over an intraLATA High Capacity Channel Service with WATS functionality, each	<b>10.00</b>	<b>WHPS+</b>
(f) For IntraEAEA Service <sup>4</sup> only when provided over an intraLATA High Capacity Channel Service with WATS functionality, each	<b>10.00</b>	<b>WHSS+</b>
<b>2. Toll Free Dialing (TFD) Service</b>		
(a) For Combined Statewide Service, each (Obsoleted 01-22-94, Type 3)	<b>\$37.45</b>	<b>8L9H+</b>
(b) Option TFD Service, each	<b>37.45</b>	<b>W1MS+</b>
(c) Open TFD Service, each	<b>37.45</b>	<b>WSA1+</b>
(d) For Combined Statewide Service when provided over an intraLATA High Capacity Channel Service with 800 Service functionality, each. (Obsoleted 01-22-94, Type 3)	<b>10.00</b>	<b>WH9S+</b>
(e) For Option TFD Service when provided over an intraLATA High Capacity Channel Service with Toll Free Dialing Service functionality, each	<b>10.00</b>	<b>8MKS+</b>
(f) For Open TFD Service when provided over an intraLATA High Capacity Channel Service with Toll Free Dialing Service functionality, each	<b>10.00</b>	<b>WH9T+</b>

**Note 1:** For Access Line Charges applicable to InterLATA Service, refer to Florida Access Tariff E6.8.3.

**Note 2:** The Dedicated Access Line Monthly Rates will be reduced by the amount of the gross receipts tax for certified vendors of telecommunications services.

**Note 3:** See A119.1.B. preceding.

**Note 4:** The technical capability to provide this service is not available at this time. This service is included in this *Guidebook* per the Florida Public Service Commission Order No. 14621.

(T)

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.4 Hourly Rates<sup>1</sup>**

**A. Rate Tables**

The hourly rates apply to the total usage of each WATS access line account or the total Option TFD Service or Open TFD Service usage terminating on an exchange access line rounded to the nearest tenth of an hour.

1. Outward WATS - IntraLATA portion, per hour of use for BellSouth Telecommunications, Inc.<sup>2,3</sup>

	Per Hour		Per Minute		USOC
	Peak	Off Peak	Peak	Off Peak	
(a) Up to and including 15 hours	\$9.90	\$7.92	\$ .1650	\$ .1320	NA
(b) Greater Than 15 hours	9.60	7.68	.1600	.1280	NA
(c) Greater Than 40 hours	9.30	7.44	.1550	.1240	NA
(d) Greater Than 80 hours	8.70	6.96	.1450	.1160	NA
(e) Greater Than 120 hours	8.10	6.48	.1350	.1080	NA
(f) Greater Than 170 hours	7.20	5.76	.1200	.0960	NA
(g) Greater Than 320 hours	6.60	5.28	.1100	.0880	NA
(h) Greater Than 500 hours	6.00	4.80	.1000	.0800	NA
(i) Greater Than 1200 hours	6.00	4.80	.1000	.0800	NA
(j) Greater Than 2500 hours	6.00	4.80	.1000	.0800	NA

2. Outward WATS - IntraEAEA portion, per hour of use for the Company<sup>4</sup>

(a) Up to and including 15 hours	9.90	7.92	.1650	.1320	NA
(b) Greater Than 15 hours	9.60	7.68	.1600	.1280	NA
(c) Greater Than 40 hours	9.30	7.44	.1550	.1240	NA
(d) Greater Than 80 hours	8.70	6.96	.1450	.1160	NA
(e) Greater Than 120 hours	8.10	6.48	.1350	.1080	NA
(f) Greater Than 170 hours	7.20	5.76	.1200	.0960	NA
(g) Greater Than 320 hours	6.60	5.28	.1100	.0880	NA
(h) Greater Than 500 hours	6.00	4.80	.1000	.0800	NA
(i) Greater Than 1200 hours	6.00	4.80	.1000	.0800	NA
(j) Greater Than 2500 hours	6.00	4.80	.1000	.0800	NA

**Note 1:** Hourly Rates will be reduced by the amount of the gross receipts tax for certified vendors of telecommunications services.

**Note 2:** For Combined Outward WATS, the interLATA usage charge as contained in the interLATA carrier's tariff will apply to the interLATA usage.

**Note 3:** To be implemented with the October 1, 1995 billing period.

**Note 4:** The technical capability to provide this service is not available at this time. This service is included in this *Guidebook* per the Florida Public Service Commission Order No. 14621.

(T)

---

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE****A119.5 Rates and Charges (Cont'd)****A119.5.5 Method of Determining Usage Charges**

- A.** For Combined IntraLATA/InterLATA Outward WATS or IntraLATA Outward WATS, apply the following to the intraLATA calls and usage. For IntraEAEA WATS, apply the following to the intraEAEA calls and usage. For Option TFD Service or Open TFD Service, apply the following to only the intraLATA Toll Free Dialing calls and usage.
1. Determine the total number of completed calls for the WATS access line account for each rate period.
  2. Determine the equivalent hours used for each rate period by applying the minimum average time requirement of 30 seconds (1 call x 30 seconds).
  3. Determine the total actual hours used for each rate period for each WATS access line account, rounded to the nearest tenth (one decimal place).
  4. Determine the total chargeable hours for each rate period for each WATS access line account. This is the greater of 2. or 3. preceding, rounded to the nearest tenth (one decimal place).
  5. Determine the usage charge per rate period for the WATS access line account by multiplying the hourly rate in the rate table by the total number of hours used and totaling these charges (for example, if total usage equals 20 hours for a given month, then the appropriate rate would be the rate for Greater than 15 Hours of use).
- B.** For Option TFD Service and Open TFD Service terminating on an exchange access line, monthly usage charges are calculated separately for each LATA in which the service terminates on an exchange access line. The usage charge applies as follows:
1. For each exchange access line (telephone number) termination of a given Toll Free Dialing number (maximum of one per LATA), the total chargeable hours for each rate period for each termination is the greater of a. or b. following, rounded to the nearest tenth (one decimal place).
    - a. Determine the total actual Option TFD Service or Open TFD Service hours associated with a given TFD number and exchange access line for each rate period (chargeable time for each call is specified in A119.5.11), or
    - b. Determine the total "equivalent" hours associated with a given Toll Free Dialing number for the exchange access line termination used for each rate period by applying the minimum average time requirement of 30 seconds per call (1 call x 30 seconds).
  2. Using the total chargeable hours per rate period determined in 1. preceding and the table of hourly rates from A119.5.4.A., preceding, multiply the hourly rate(s) in the rate table by the total number of hours used to determine the total charge (for example, if total usage equals 20 hours for a given month, then the appropriate rate would be the rate for Greater than 15 Hours of use).

**A119.5.6 Fractional Periods**

- A.** The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days the service is provided plus the usage charges applicable for that month.
- B.** For the purpose of administering this *term and condition* with respect to the determination of charges for a fractional part of a month, every month is considered to have 30 days.

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.7 Installation Charges**

**A. Definitions**

**SERVICE ORDERING CHARGE**

The term Service Ordering Charge means the charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.

**CENTRAL OFFICE WORK CHARGE AND NEW LINE CONNECTION CHARGE**

Covers work associated with establishing or changing each WATS access line or access line extension connection.

**PREMISES VISIT CHARGE**

The term Premises Visit Charge means the charge that applies for a visit to the customer's premises to perform work, other than disconnect work, requested by the customer.

**PREMISES WORK CHARGES**

Premises Work Charges are nonrecurring charges based on the labor time and miscellaneous materials required to complete the installation of customer requested rearrangements on the customer's premises. Premises work is that work performed by a Company representative on a customer premises which includes, but is not limited to, customer requests for rearrangements of a drop wire, protector, and/or Network Interface. Premises work does not include the work required to establish network access.

**B. For installation of WATS access lines, extensions or four-wire terminating arrangements**

1. Access Lines and Extension Lines<sup>1</sup>

	<b>Nonrecurring</b>	
	<b>Charge</b>	<b>USOC</b>
(a) Service Ordering - Primary, each order	<b>\$35.00</b>	<b>NA</b>
(b) Service Ordering - Secondary, each order	<b>12.50</b>	<b>NA</b>
(c) Central Office Work Charge, <sup>2</sup> each	<b>19.50</b>	<b>NA</b>
(d) New Line Connection Charge, <sup>3</sup> each	<b>31.50</b>	<b>NA</b>
(e) Premises Visit, each visit	<b>19.00</b>	<b>NA</b>

2. Four-Wire Terminating Arrangements

This charge is in addition to the access line nonrecurring charges.

(a) Each arrangement	<b>17.00</b>	<b>NA</b>
----------------------	--------------	-----------

**Note 1:** Not applicable for access lines provided over an intraLATA High Capacity Channel Service with WATS or Toll Free Dialing Service functionality. See Section B7. of the Private Line *Guidebook* for applicable charges. (T)

**Note 2:** Central Office Work Charge is applicable for all access lines connected.

**Note 3:** New Line Connection Charge is applicable for all new access lines or additional access lines over and above the number previously installed at a premises.

---

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE****A119.5 Rates and Charges (Cont'd)****A119.5.7 Installation Charges (Cont'd)****G. Premises Work Charges****1. Time and Materials Charging****a. Description**

- (1) The Premises Work Charge applies to all customer requested rearrangement work done by the Company on the customer's premises.
- (2) The Premises Work Charge is based on the installation labor time and miscellaneous materials required to complete the customer's request for rearrangement.

**b. Definitions**

- (1) Billable Premises Work - Premises work performed by a Company representative on a customer's premises exclusive of work required to establish network access. Examples of premises work include rearrangement of a drop wire, protector, and/or Network Interface.

**c. *Terms and Conditions***

- (1) The Premises Work Charges apply to all customer requested installation, move and change work done by the Company on the customer's premises exclusive of establishing or re-establishing network access, or as otherwise specified in (4) following.
- (2) The Premises Work Charges apply in addition to all other applicable rates and charges for services.
- (3) If, for Company reasons, more than one Company technician is involved in performing billable premises work on the same service order, only one Premises Visit Charge will apply. Premises Work Charges will be calculated by totaling the billable work time performed by all technicians.

- (4) Premises Work Charges do not apply to the following work:

To rearrange a customer's telephone service if required or initiated by the Company.

To install or rearrange telephone equipment located on a customer's premises but used exclusively by the Company for maintenance or training activities.

The "from" portion of work involved in a transfer of service from one premises to another.

Disconnection and/or removal of the following items of service or equipment, providing no other work subject to service charges is involved: 1) Main or extension station telephones. 2) Directory listings and directory services. 3) Access line services.

For the complete cancellation of the service order before any billable premises work is performed.

(T)

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.10 Access Line Extensions**

**A.** Located in the Same Exchange as Main Termination

- 1. First extension termination on different premises from main termination

<b>Monthly Rate</b>	<b>USOC WSP++</b>
<b>\$25.00</b>	

- 2. First extension termination in different building, same premises as main or other extension termination

<b>9.25</b>	<b>WSD++</b>
-------------	--------------

**B.** Located in Different Exchange from Main Termination

- 1. Interexchange channel mileage charges and channel terminal charges apply as specified for series 2000 channels in this Company's Private Line *Guidebook* plus: (T)

(a) First termination	<b>25.00</b>	<b>EWV++</b>
(b) Additional termination in different building, same premises as first or other extension termination, each	<b>9.25</b>	<b>WSD++</b>
(c) Additional termination on different premises, same exchange as first termination, each	<b>25.00</b>	<b>WSP++</b>

**A119.5.11 Minimum Average Time Requirement**

- A.** For Combined IntraLATA/InterLATA Outward WATS, IntraLATA Outward WATS, Option TFD Service or Open TFD Service usage is subject to an average of 30 seconds per completed call for each billing period in each WATS access line account or for each exchange access line used to terminate Option TFD Service or Open TFD Service usage for each rate period.
- B.** If the average duration of all such calls is less than 30 seconds, the total use for the WATS access line account or exchange access line equals the number of calls multiplied by 30 seconds.

**A119.5.12 Reserved for Future Use**

**A119.5.13 Minimum Service Period**

- A.** The minimum service period for WATS is one day.

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.15 Timing of Calls**

- A. Chargeable time begins when connection is established between a station associated with the WATS access line or exchange access line for Option TFD Service or Open TFD Service and the calling or called station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- B. When a connection is established in one rate period and ends in another, the rate in effect for each rate period applies to the portion of the connection occurring within that rate period.
- C. The rate charged is determined by the day and time (standard or daylight savings) at the WATS access line or exchange access line location.
- D. When Toll Free Dialing Service is directly connected (i.e., not connected through a Multiline Terminating System) at a Customer's premises to a communications system, chargeable time begins when the TFD Service call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of connection with the Toll Free Dialing Service so that chargeable time may begin.

**A119.5.16 Directory Listing (TFD Service Only)**

- A. Directory listings are provided at rates applicable for additional business listings as covered in Section A6. (T)
  - 1. Directory Listing Charge (Toll Free Dialing Service)

(a) Each directory listing

<b>Monthly</b>	
<b>Rate</b>	<b>USOC</b>
\$-	SZS

**A119.5.17 Reserved for Future Use**

**A119.5.18 Reserved for Future Use**

**A119.5.19 Reserved for Future Use**

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.21 Add-On TFD Service**

- A. Unless specified otherwise in the following paragraphs, hourly rates and usage charge methodology specified for Option TFD Service in A119.5.4.A. and A119.5.5 preceding apply for usage carried and billed by the Company when the Company is designated as the intraLATA carrier for Toll Free Dialing service provided by another company. The following provisioning USOC establishes the add-on TFD billing capability.

**USOC  
TGW**

Per add-on TFD access number

**B. Local Discount Option<sup>1</sup>**

- 1. Due to billing system requirements, this option is available only for TFD Service that terminates to a telephone number providing dial tone from the *Company's* network to an end user who obtains the telephone number service directly from *the Company* or indirectly from a certificated reseller of *the Company's* services.
- 2. Customers who subscribe to add-on Toll Free Dialing service with a local discount must subscribe to a specified monthly usage commitment. Based on the monthly usage commitment, the appropriate rates from the following table apply as specified in 5. following for all usage on the service. The following table specifies two sets of intraLATA usage rates for each monthly usage commitment. One set of rates applies for calls that originate from exchanges within the Extended Area Service (EAS) local calling area specified in A3.3.1 for the TFD termination, and the other set of rates applies for calls that originate from exchanges outside the same local calling area. A customer may be billed a shortfall penalty after each anniversary of the service if the monthly usage commitment is not satisfied on a cumulative annual basis.

3. Usage Rates

Monthly TFD Usage Commitment	Within EAS Local Calling Area		Outside EAS Local Calling Area		USOC
	Initial Period (up to 30 seconds)	Per Minute For Additional Time (six second increments)	Initial Period (up to 30 seconds)	Per Minute For Additional Time (six second increments)	
(a) 300 hours	\$0.03450	\$0.06900	\$0.04200	\$0.08400	WFT01
(b) 750 hours	0.03250	0.06500	0.03950	0.07900	WFT05
(c) 1,500 hours	0.03050	0.06100	0.03700	0.07400	WFT10
(d) 3,000 hours	0.02850	0.05700	0.03450	0.06900	WFT20
(e) 4,500 hours	0.02550	0.05100	0.03200	0.06400	WFT30
(f) 6,000 hours	0.02450	0.04900	0.02950	0.05900	WFT40
(g) 7,500 hours	0.02350	0.04700	0.02825	0.05650	WFT50

- 4. For customers who subscribe for a specified term to add-on Toll Free Dialing service with a local discount, the discounts indicated in the following table apply to the appropriate rates specified in 3. preceding. Upon cancellation of a specified term plan, the customer will be billed an amount equal to the discounted local calling area rate times the monthly usage commitment for the number of months remaining on the plan

**Term Commitment for Local Discount**

**Option Add-On TFD Service**

Option Add-On TFD Service	Discount
Month-to-Month	None
12 months	5.0%
24 months	8.0%
36 months	11.0%

- 5. For add-on Toll Free Dialing service with a local discount, each message is rated separately. The discounts specified in 4. preceding are applied to the rates specified in 3. preceding and the resulting rate is applied to each message using an initial period of thirty seconds and additional periods of six seconds each (i.e., one-tenth minute increments) thereafter. If a call lasts less than thirty seconds, the customer is billed the appropriate charge for a full thirty second message. There are no time-of-day discounts for add-on Toll Free Dialing service with a local discount.

**Note 1:** This service is not provided by Independent Telephone Companies that concur in Section A119.

---

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### CONTENTS

<b>A122.1 Two-Tier Payment Plan</b>	1	
A122.1.1 General	1	
A122.1.2 Additions	2	
A122.1.3 Conversion from Plan 2 to Plan 1	2	
A122.1.4 Supersedure (Assumption of Service)	2	
A122.1.5 Service Interruption	2	
A122.1.6 Moves of Equipment	3	
<b>A122.2 Variable Term Payment Plan</b>	4	
A122.2.1 General	4	
A122.2.2 Definitions	4	
A122.2.3 Application of Rates and Charges	5	
A122.2.4 Maintenance	5	
A122.2.5 Additions	5	
A122.2.6 Upgrades	6	
A122.2.7 Conversions	7	
A122.2.8 Removals	7	
A122.2.9 Downgrades	7	
A122.2.10 Releases	8	
A122.2.11 Versions	8	
A122.2.12 Moves of Equipment	8	
A122.2.13 Change of Jurisdiction	9	(T)
A122.2.14 Two-Tier Transition to Variable Term Payment Plan (VTPP)	10	
A122.2.15 Request for Changes in Length of Optional Payment Period	10	
A122.2.16 Renewal Options	10	
A122.2.17 Supersedure	11	
A122.2.18 Suspension of Service	11	
A122.2.19 Concession Service	11	
A122.2.20 Failure of Service	11	
A122.2.21 Deferred Payment	11	
A122.2.22 Prepayment	12	
<b>A122.3 ESSX Term Payment Plan</b>	13	
A122.3.1 General	13	
A122.3.2 Application of Rates and Charges	13	
A122.3.3 Additions	13	
A122.3.4 Centrex CO Conversion to ESSX Service	13	
A122.3.5 Disconnects	13	

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.1 Two-Tier Payment Plan

(Obsoluted, 03-21-97, Type 4). As of March 21, 1997, this payment plan is no longer available for new services, additions, moves, or rearrangements. Any existing customers with this payment plan shall be allowed to continue under their current plans until their contracts expire. Payment plans and options for all new contract service requests shall be provided as specified in Section A2. and/or in the specific *guidebook* for the service being requested. (T)

#### A122.1.1 General

- A. The *terms and conditions* specified herein are applicable to specific equipment as indicated in the appropriate sections of the *guidebook* for the equipment. (T)
- B. Equipment furnished under the provisions of the Two-Tier Payment Plan are subject to all general *terms and conditions* applicable to provision of service by the Company as stated elsewhere in this *Guidebook* except as hereinafter noted. (T)
- C. The Two-Tier Payment Plan is an optional method of payment consisting of two tiers (Tier A and Tier B) as described in E. following. A subscriber who elects Two-Tier payment will select one of the optional Tier A payment periods as specified in the *guidebook* for the specific equipment. In addition to the Tier A and Tier B charges, added due to recurring charges that exist in Dimension<sup>®</sup> rate schedules for certain feature packages, other recurring and nonrecurring charges may also apply as indicated in the schedule for the appropriate equipment. (T)
- D. A subscriber who does not elect Two-Tier payment may obtain the same equipment for the payment of nonrecurring charges as stated in the Plan 2 schedule of the *guidebook* for the specific equipment. Plan 2 embodies an installation charge where specified, a recurring monthly rate for each equipment component and a nominal thirty day minimum service period. The monthly rates apply for the period the subscriber has the equipment and are subject to change. (T)
- E. Description of Two-Tier Payment Plans
  - 1. Plan 1
 

Plan 1 embodies an extended initial service period with Two-Tier monthly rates for each equipment component in the system. The first tier (Tier A) is a one-time payment or a recurring monthly rate applicable for the initial service period selected by the subscriber and is guaranteed against change. The second tier (Tier B) is a monthly rate applicable for the period the subscriber has the telephone equipment and is subject to change.
  - 2. Alternate Plan 1
 

Alternate Plan 1, when provided, is like Plan 1 described above except that it embodies an installation charge in addition to the specified Tier A and Tier B monthly rates.
- F. Under Plan 1, except where the one-time payment option is selected, and under Alternate Plan 1 the monthly rate will consist of the sum of two segments, Tier A and Tier B, until the termination of the agreed upon initial service period at which time the monthly rate will reduce to the Tier B rate. When the one-time payment is selected for Tier A, subsequent monthly rates will consist only of the Tier B rate.
- G. The Company will provide complete maintenance service for the period the subscriber has the equipment contingent upon the availability of parts.
- H. In the event of disconnection of all or part of the equipment, the subscriber will be required to pay any unpaid balance of the Tier A charges. A lump sum payment of the Tier A balance due will be made. The amount of the lump sum payment will be computed by calculating the present worth of the remaining Tier A monthly payments at the interest rate used in determining the Tier A monthly rates. Consideration will be given as to the reusability of the equipment and credit given the subscriber, if applicable. The Tier B rate will terminate when the equipment is disconnected.
- I. At any time during the initial service period the subscriber has the option of making a lump sum payment of the Tier A balance. The lump sum payment will be equal to the present worth of the remaining Tier A monthly payments at the interest rate used in determining the Tier A monthly rates. The Tier B rate will continue until the equipment is disconnected.
- J. The rates and charges specified for equipment under the Two-Tier Payment Plan are in addition to rates and charges for the service(s) with which it is associated.
- K. Suspension of service is not permitted for equipment under Plan 1 or Alternate Plan 1. Suspension of service for equipment provided under Plan 2 is permitted in accordance with provisions contained in Section A2. (T)

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.1 Two-Tier Payment Plan (Cont'd)

#### A122.1.2 Additions

- A. Additional items of equipment and features may be added to existing equipment at the subscriber's option by paying rates and charges as specified in the currently offered equipment vintage. The following payment options are available for addition of equipment and features:
  - 1. Plan 1
  - 2. Alternate Plan 1, when provided in the *guidebook* for the specific equipment. (T)
  - 3. Plan 2
  - 4. Plan 1 with a coterminous Two-Tier initial service period with Tier A rates as specified payable monthly over the remaining months of the initial service period selected by the subscriber for the original installation and with an initial charge equal to the balance of Tier A rates on a present worth basis.
  - 5. Plan 1 with a coterminous Two-Tier initial service period with the present worth total of Tier A monthly rates as an annuity payable monthly over the remainder of the Tier A initial service period selected by the subscriber for the original installation.

#### A122.1.3 Conversion from Plan 2 to Plan 1

- A. A subscriber who did not elect Plan 1 initially may do so at any time. The current Alternate Plan 1 schedule will apply and will commence at the date of conversion. No credit will be granted for recurring charges previously paid under the Plan 2 schedule.
- B. In the case of equipment without an Alternate Plan 1 schedule the current Plan 1 schedule will apply except for those services that are now obsolete offerings. The subscriber will receive credit for any Plan 2 installation charges previously paid. No credit will be granted for recurring charges previously paid in the Plan 2 schedule.

#### A122.1.4 Supersedure (Assumption of Service)

- A. Equipment may be transferred to another subscriber at the same location upon prior written concurrence of the Company and payment of the transfer charge by the new subscriber as indicated in the *guidebook* for the specific equipment. In addition to assuming the responsibility to pay any remaining Tier A monthly payments, the new subscriber will be subject to all *guidebook* provisions and equipment configurations currently in effect for the previous subscriber. (T)
- B. *Terms and conditions* concerning transfer of service between subscribers as stated in other sections of this *Guidebook* also apply to supersedure under the Two-Tier Plan. (T)
- C. The following transfer fees are applicable to service transferred under the above conditions.
  - 1. Transfer Fee

	Nonrecurring Charge	USOC
(a) Com Key® 416	\$35.00	NA
(b) All other Com Key® Systems	50.00	NA
(c) PBX Systems, all systems	50.00	NA

#### A122.1.5 Service Interruption

- A. In the event of service interruption as defined in Section A2 the Company's liability will be limited to a credit adjustment of monthly Tier B billing prorated in accordance with Section A2

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.1 Two-Tier Payment Plan (Cont'd)

#### A122.1.6 Moves of Equipment

##### A. Intrastate Moves

1. The equipment may be relocated to another premises of the same subscriber within the jurisdiction of this *Guidebook* on an out of service basis for payment of a nonrecurring charge based upon the estimated cost. Billing of Tier A, if still applicable, and Tier B will continue during the period the move is in progress. Billing for the original location will apply through the date service is disconnected. Billing for the new location will be effective the next day. The first bill rendered after service is reestablished will contain advance billing; and, if applicable, may contain retroactive billing; thus the application of Tier B rates and progression of Tier A rates, if still applicable, will remain unaffected. *Guidebook* installation charges for two-Tier services which are moved shall not be applicable. Service connection charges for other services shall be applicable. (T)
2. In-service moves will constitute termination of service at the old location. The provisions of A122.1.1.H. will apply in the case of service disconnection. A new order will be negotiated for service at the new location.
3. Changes or substitutions requiring the provision of new equipment will constitute termination of the existing service. The provisions of A122.1.1.H. will apply.
4. Complete arrangements or systems must be moved in lieu of individual components, where components are dependent on host units for operation, unless otherwise specified in the product sections of the *Guidebook*. Where components operate independently and are covered by individual *Guidebook* charges, the customer may select units to be moved and units to be terminated from the agreement, subject to any restriction(s) in the product sections of the *Guidebook*. (T)
5. Transfer of service between two customers within four months of a lapse-in-service move between premises is not permitted.

##### B. Interstate Moves

1. Customer requests for out of service moves between exchanges of *the Company* within the State of Florida and exchanges of *the Company* in other states or between exchanges of *the Company* within the State of Florida and exchanges of another Bell Operating Company will be provided under the same condition as described for Intrastate moves except as follows: (T)
  - a. A Two-Tier *Guidebook* for the same service must exist in both states at the time of the move. If the new Tier A period does not correspond with the original Tier A period, the number of monthly Tier A payments which the customer will be responsible for will be determined by the following method: (T)
    - Number of monthly Tier A payments at new location =  $A - (BXC)/D$
    - A = Number of months in new Tier A period
    - B = The monthly rate for the existing Tier A period in the original jurisdiction
    - C = The number of months the service has been provided for Tier A period in the original jurisdiction
    - D = The monthly rate for the new Tier A period based on the same vintage as the original Tier A period. If the original jurisdiction did not have a *Guidebook* filed for the Tier A period selected by the customer in the new jurisdiction, the monthly rate which would have been applicable for the new Tier A period will have to be developed by the original jurisdiction. (T)

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.1 Two-Tier Payment Plan (Cont'd)

#### A122.1.6 Moves of Equipment (Cont'd)

##### B. Interstate Moves (Cont'd)

##### 1. (Cont'd)

- b. A new Letter of Election will be required in the new state to cover the remaining months of the original agreement where Tier A term lengths are the same in each state. If Tier A term lengths are different in the new state, a new Letter of Election will be required for the payment plan period developed under a. above.
- c. Both the Tier A, if applicable, and Tier B monthly rate for the service to be installed in the new state shall be at rate levels applicable for periods of service currently in effect in the exchange of the new state. Tier B and Tier A, if still applicable, will apply in the original location through the date service is disconnected. Billing for the new location will be effective the next day. The first bill rendered after service is reestablished will contain advance and, if applicable may contain retroactive billing; thus the application of the Tier B rates if still applicable, will remain unaffected.
- d. Payment in full shall be required to the exchange in the original state of the present worth of all installation charges being paid concurrent with Tier A rates.
- e. **Guidebooks** for the same service and for Two-Tier periods of service must exist in both locations at the time of the move. For the purposes of administering this condition, a **Guidebook** with a payment plan classified as obsolete shall be considered currently available. (T)

### A122.2 Variable Term Payment Plan

(Obsoleted 03-21-97, Type 4). As of March 21, 1997, this payment plan is no longer available for new services, additions, moves, or rearrangements. Any existing customers with this payment plan shall be allowed to continue under their current plans until their contracts expire. Payment plans and options for all new contract service requests shall be provided as specified in Section A2. and/or in the specific **guidebook** for the service being requested. (T)

#### A122.2.1 General

- A. The **terms and conditions** specified herein are applicable to specific equipment as indicated in the appropriate sections of the **Guidebook** for products. (T)
- B. Equipment furnished under the Variable Term Payment Plan is subject to all general **terms and conditions** applicable to the provision of service by the Company as stated elsewhere in this **Guidebook** except as herein after noted. (T)
- C. The Variable Term Payment Plan is a payment plan which allows customers to pay a fixed rate for equipment over one of several optional payment periods. A different monthly rate applies for the duration of each period. The monthly rate varies inversely with the length of the payment period, e.g., the monthly rate for a short period is greater than that for a long period.
- D. The only payment period for software (versions) is the one-month period, except where other terms are specified in the product sections of the **Guidebook**. (T)
- E. The minimum period is one month, unless otherwise specified in the product sections of the **Guidebook**. (T)
- F. During the effective term of a customer payment period, the monthly rate is not subject to Company-initiated change for payment periods longer than one month.

#### A122.2.2 Definitions

ADDITION - Provision of supplementary equipment to a customer's installed system up to the capacity of the system; addition of equipment not classified as an upgrade.

CONVERSION - Removal of a customer's installed system and replacement with a different system, under terms specified in the product sections of the **Guidebook**. (T)

DOWNGRADE - **Guidebook**-enumerated changes to an installed system generally resulting in a decrease in capacity, capability and/or lower monthly rates. (T)

## **A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS**

### **A122.2 Variable Term Payment Plan (Cont'd)**

#### **A122.2.2 Definitions (Cont'd)**

**LICENSE FEE** - A monthly recurring rate, the payment of which gives a customer license to use an identified software product and/or service.

**MINOR EQUIPMENT MODIFICATIONS** - Alterations to an item or items of equipment or service installed on a customer's premises, as specified in the product sections of the *Guidebook*. (T)

**PAYMENT PERIOD** - A period of time selected by the customer from among those currently offered by the Company, over which the customer agrees to pay a specified rate for a product and/or service.

**RELEASE** - The modified software that is provided for installation on an existing system at Company initiative that improves the functional capacity of the software.

**REMOVAL** - Deletion of equipment or service from a customer's installed system.

**UPGRADE** - A *guidebook*-enumerated enhancement to an installed system by a major equipment addition or substitution, generally resulting in higher monthly rates. (T)

**VERSION** - A separate software program or group of programs that is referenced by a distinguishing code (numeric, alphabetic or alphanumeric) 1. The version may be industry- or customer-specific in application or it may provide functional enhancements to previously released software versions.

#### **A122.2.3 Application of Rates and Charges**

- A.** The monthly rate applicable at the time a customer subscribes to a product under the Variable Term Payment Plan is not subject to Company-initiated change during any optional payment period longer than one month.
- B.** Installation charges may be paid in full at the time of installation or may be deferred according to the terms and conditions specified in A122.2.21, "Deferred Payment".
- C.** Move charges will apply for customer-requested relocation of an installed product or system from one premises to another or within the same premises.
- D.** In the event that all or any part of the service is disconnected at customer request prior to expiration of any selected payment period of greater than one month's duration, the customer will be required to pay a termination charge as stated in the product sections of the *Guidebook*. (T)
- E.** A service charge will not apply when a customer, upon expiration of his selected payment plan, reverts at the instance of the Company to current *guidebook* rates for the one month option. A service order charge will apply when a customer, prior to or at the expiration of his selected payment period, resubscribes to a *guidebook* payment plan or reverts at his request to the one month option. (T)
- F.** Recurring rates and installation, termination, service establishment, Service Connection and other nonrecurring charges apply according to the appropriate schedules for products and services offered under the Variable Term Payment Plan, and are filed elsewhere in this *Guidebook*. (T)

#### **A122.2.4 Maintenance**

- A.** **HARDWARE EQUIPMENT** - Maintenance will be provided by the Company without additional charge for the entire term selected by the customer, contingent on availability of parts.
- B.** **SOFTWARE** - Standard maintenance will be provided by the Company without additional charge, contingent on the terms and conditions specified in the product sections of the *Guidebook*. (T)

#### **A122.2.5 Additions**

- A.** Equipment can be added to an existing system at the customer's option, and the payment of rates and charges in the currently effective *guidebooks* for such service will be applied. (T)

---

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.5 Additions (Cont'd)

- B. At the customer's option, unless otherwise specified in the product sections of the *Guidebook*, additions may be paid for over the remainder of the existing system's payment period, and be added onto the existing agreement, providing at least 30 days remain in the customer's existing payment period. The addition and installed system payment periods will then have a common expiration date. The charge(s) for the additions(s) will be the current filed rate(s) for the equipment for the same payment period as the installed system's existing payment period. If the installed system's payment period is not in the current *guidebook*, the rate charged for the addition will be that of the next shorter filed payment period. If less than 30 days remain in the current payment period, additions may only be placed on the one-month payment period at the current rates in effect for the one-month period. (T)
- C. The customer may also select, from those currently available in the *Guidebook*, a different payment period of equal or shorter length than the time remaining in the period selected for the existing installed system at the current filed rates for the selected period. The additions may then have a different expiration date than the existing installed system. When the addition and the existing installed system's expiration dates differ, the customer must select a new payment period for the addition (at the time of its expiration) according to the terms and conditions stated in A122.2.5.B. preceding or this section. (T)
- D. Equipment added to an upgraded system coterminously will be charged at the current rates for the payment period equal to the installed system's existing payment period, excluding any extension period. The charges will be applicable for the remainder of the existing payment period, including any extension period.  
Additions to upgraded systems may also be ordered for payment periods shorter than or equal to the payment period prior to the addition at the current rates for the selected period.
- E. Termination charges for premature disconnection of the added equipment will apply for payment periods longer than one month.
- F. Additions are exempt from Company-initiated rate changes for all payment periods longer than one month.
- G. Installation, service establishment, Service Connection and any other nonrecurring charges, as specified in the product sections of the *Guidebook*, will apply to the added equipment. (T)

#### A122.2.6 Upgrades

- A. Allowable upgrades to products and systems offered by the Company are specified in the product sections of the *Guidebook* currently in effect for offerings under the Variable Term Payment Plan. (T)
- B. A customer who elects to upgrade an installed product or system may choose one of two options, unless otherwise specified in the product sections of this *Guidebook*: (T)
  - 1. The existing payment period may be extended by a period of time specified in the product sections of the *Guidebook* and the new and previously installed equipment will expire on the same date. The rate levels applicable for the new equipment are those currently in effect for the payment period which the customer had selected prior to the upgrade, while the rates for equipment previously installed and continuing in service are unaffected. (T)  
(If the payment period selected by the customer prior to the upgrade has been discontinued in the *Guidebook*, the new equipment will be billed at rates applicable for the next shorter payment period in the current *Guidebook*.) (T)
  - 2. The new equipment may be billed over a currently available payment period of equal or shorter length than the time remaining in the existing payment period. Current rates apply for the selected payment period for the new equipment, and rates for equipment previously installed and continuing in service are unaffected. The expiration date of the new equipment is then either the same as or earlier than that of the previously installed system.  
When the expiration date of the new equipment is earlier, at the time of expiration the customer must select another payment period for the new equipment according to the terms and conditions stated in this paragraph. The extension period option is not available under this condition.
- C. A customer on the one-month payment period may elect to upgrade; however, the payment period will not be extended.
- D. The new equipment is exempt from Company-initiated rate changes for all payment periods longer than one month.

---

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.6 Upgrades (Cont'd)

- E. Termination charges will apply to equipment disconnected prior to expiration for all payment periods longer than one month.
- F. Installation, Service Connection, service establishment and other nonrecurring charges, as specified in the product sections of the *Guidebook*, will apply to any new equipment. (T)
- G. Termination charges will apply to equipment disconnected prior to expiration for all payment periods longer than one month.
- H. Installation, Service Connection, service establishment and other nonrecurring charges, as specified in the product sections of the *Guidebook*, will apply to any new equipment. (T)

#### A122.2.7 Conversions

- A. Conversions to installed systems are specified in the product sections of the *Guidebook* currently in effect for offerings under the Variable Term Payment Plan. (T)
- B. The service agreement for a currently installed system terminates when conversion occurs.
- C. The customer must select a currently available payment period for the new system. The current rates for the chosen period would apply to any new equipment as well as to any remaining equipment from the previously installed system.
- D. Termination charges will apply to all equipment removed prior to expiration of the selected payment period. Termination charges will not apply to any equipment remaining on the customer's premises for use in the new system provided the customer selects a new payment period equal to or longer than the time remaining under the former payment period.
- E. Installation, service establishment, Service Connection and other nonrecurring charges, as specified in the product sections of the *Guidebook*, will apply for the newly installed equipment. Nonrecurring charges will not apply to equipment remaining on the customer's premises and continuing in service in the new system. (T)

#### A122.2.8 Removals

- A. Removal of equipment from a system for which the current payment period is longer than one month will not affect the expiration date of the remaining equipment and service.
- B. Removal of equipment that is unique or identifiable by a code will be recognized through application of a termination charge for that specific unit.
- C. Removal of equipment that is not unique or identifiable by a code, where two or more units of the same type of equipment are on the customer's premises, will be recognized through the following provisions:
  - 1. The specific unit(s) of equipment no longer desired by the customer will be removed.
  - 2. The lowest termination charge for the type of equipment removed will apply.

#### A122.2.9 Downgrades

- A. Allowable downgrades for installed systems are specified in the product sections of the *Guidebook*. (T)
- B. A customer has the option to place any new equipment at the time of the downgrade on a coterminous payment period, unless otherwise specified in the product sections of the *Guidebook*. Rates for the new equipment are those currently in effect for the original payment period (or, if the period is no longer available, for the next shorter one). The rates for equipment remaining on the customer's premises after the downgrade will not be affected. (T)

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.9 Downgrades (Cont'd)

- C. When a coterminous payment period is not chosen, the customer must select a payment period of equal or shorter length than the time remaining in the current payment period. Current rates apply for the equal or shorter payment period. Equipment remaining on the customer's premises will continue being billed at the rates in effect prior to the downgrade. The new equipment may then have a different expiration date from the equipment which remained after downgrading.  
When the expiration dates differ, the customer must select a new payment period for the equipment (at the time of expiration) added at the time when the system was downgraded according to the terms and conditions in A122.2.9.B. preceding.
- D. Termination charges do not apply for equipment which becomes part of the downgraded system. Termination charges do apply for equipment removed in downgrading the system.
- E. Installation, service establishment, Service Connection and other nonrecurring charges will apply to any equipment which must be added new to a system being downgraded, as enumerated in the product sections of the *Guidebook*. (T)

#### A122.2.10 Releases

- A. New releases of software will be offered to existing customers on Company initiative at no additional charge and will include improvements to the functional capacity of the software.
- B. No charges apply to any hardware changes necessitated by a new release.

#### A122.2.11 Versions

- A. Termination charges do not apply for the removal or deletion of software versions, unless otherwise specified in the product sections of the *Guidebook*. (T)
- B. A new version may result in a higher monthly rate.
- C. All version replacements requiring hardware changes will be *guidebook*-enumerated, under specific product headings. (T)
- D. Appropriate charges will apply for hardware changes resulting from version changes, as specified elsewhere in this *Guidebook*. (T)

#### A122.2.12 Moves of Equipment

- A. Moves of Equipment (Lapse-in-Service)
  - 1. Intrastate Moves
    - a. The customer may arrange to have service moved within the same premises or to different premises leased or owned by the customer on a lapse-in-service basis at charges based on estimated costs without interruption or change of Variable Term payments.
    - b. Installation charges as specified in the *guidebook* for services covered by the Variable Term Payment Plan will not be applicable. Service Charges for the Exchange Telephone Services and other connecting services will be applicable at the new location. (T)
    - c. Billing for the original location will apply through the date service is disconnected. Billing for the new location will be effective the next day. The first bill rendered after service is reestablished will contain advance billing and, if applicable, retroactive billing from the date of disconnect. Progression of the payment period will be unaffected.
    - d. Complete arrangements or systems must be moved in lieu of individual components, where components are dependent on host units for operation unless otherwise specified in the product sections of the *Guidebook*. Where components operate independently and are covered by individual *guidebook* charges (such as data terminals), the customer may select units to be moved and units to be terminated from the agreement, subject to any restriction(s) in the product sections of the *Guidebook*. (T)
    - e. Transfer of service between two customers within four months of a lapse-in-service move between premises is not permitted.

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.12 Moves of Equipment (Cont'd)

##### A. Moves of Equipment (Lapse-in-Service) (Cont'd)

##### 2. Interstate Moves

- a. Customer requests for interstate lapse-in-service moves will be provided under the same condition as described preceding for Intrastate Moves except as follows:

- (1) Billing for the original location will apply through the date service is disconnected. Billing for the new location will be effective on the next day.

The rates in the new location will be those in effect for new customers. Rate stability against Company-initiated changes shall be provided at the new rates for the remainder of the customer's payment period.

The first bill rendered after service is reestablished will contain advance billing and, if applicable, retroactive billing from the date of disconnect. Progression of the payment periods will be unaffected.

- (2) **Guidebooks** for the same service and payment periods must exist in both states at the time of the move. If **guidebooks** exist for the same service, but the lengths of the periods available are different, the customer must select a payment period available in the new state or Company. The new period must be of an equal or longer length than the time remaining in the current selected period, subject to the conditions covered in A122.2.15, "Requests for Changes in Length of Optional Payment Periods", following. (T)

##### B. Moves of Equipment (In-Service)

An in-service move under the plan will be considered a termination of service with applicable termination charges. The customer will be required to select a currently available payment period. Installation, service establishment, Service Connection, and other nonrecurring charges will apply.

##### C. Minor Equipment Modifications

Minor equipment modifications are identified in the product sections of the **Guidebook**. The length of the customer's existing payment period is unaffected by these modifications. Ordinarily, minor equipment modifications do not affect the customer's monthly bill. A service order and installation or other nonrecurring charge will apply to each minor equipment modification. (T)

#### A122.2.13 Change of Jurisdiction (T)

- A. Under certain conditions involving changes in service, a Variable Term Payment Plan customer's service will require change of jurisdiction from intrastate to interstate tariffs or vice-versa, even though the service location may not be changed. (T)

- B. The following provisions may apply to changes of jurisdiction when the service location is not changed. However, the concepts may be used for reclassification of services at the time of a move. (T)

1. Billing for the original jurisdiction will apply through the date of jurisdiction change. Billing for the new jurisdiction will begin on the next day.

The rates applicable for the new jurisdiction will be those in effect for new customers. Customers changing service to the new jurisdiction will have stability against Company-initiated changes in rate levels for the remainder of the payment period.

2. Installation charges will not apply, either for the services subscribed to under the Variable Term Payment Plan or for connecting services, unless they are being installed at the time of the change in jurisdiction of existing services. Service Charges will apply if stipulated by the **guidebooks** in the new jurisdiction. (T)

3. **Guidebooks** for the same service and Variable Term Payment Plan periods must exist in both jurisdictions at the time of the change. If **guidebooks** exist for the same service but the lengths of the payment periods in the new jurisdiction are different, the customer must select a new payment plan period with a length equal to or longer than the remaining time in the existing payment period, subject to the conditions covered in A122.2.15, "Requests for Changes in Length of Optional Payment Periods", following. (T)

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.14 Two-Tier Transition to Variable Term Payment Plan (VTPP)

- A. Two-Tier termination charges will be waived for equipment remaining on the customer's premises after transition from the Two-Tier Payment Plan to the VTPP. The customer must elect a VTPP service period longer than one month to qualify for this waiver.
- B. Two-Tier termination charges will apply to any equipment removed from the customer's premises at the time of transition from the Two-Tier Payment Plan to the VTPP.
- C. Customers will be required to pay in full any deferred nonrecurring charges (including those contained in Tier A), when converting to VTPP from Two-Tier.
- D. The monthly license fee will be waived for versions remaining in the customer's system after transition from Two-Tier to VTPP.
- E. Additions, upgrades, conversions, downgrades, and versions offered exclusively under VTPP will be available to existing Two-Tier Payment Plan customers only if they convert their systems to VTPP unless otherwise specified in product *guidebooks*. (T)

#### A122.2.15 Request for Changes in Length of Optional Payment Period

- A. Subsequent to the establishment of service for an item furnished under a Variable Term Payment Plan period and prior to the completion of that period, the existing payment period may be replaced by a currently offered payment period at the current rates subject to the following conditions:
  - 1. No credit will be given for payments made during the formerly selected period. However, nonrecurring charges will not be reapplied.
  - 2. The new payment period begins with the date requested.
  - 3. No termination charge applies for the former payment period provided the customer selects a new payment period equal to or longer than the system's/item's former payment period. Otherwise, a termination charge applies for the former payment period.
  - 4. A service order charge will not apply.
  - 5. The new payment period selected by the customer for an item of equipment must be shorter than the time remaining in the system's existing payment period.

#### A122.2.16 Renewal Options

- A. The customer has the following renewal options:
  - 1. Prior to completion of the current payment period, any period available under the VTPP may be selected at the rates in effect for new customers at the time the renewal is effective will apply. The customer will be charged the current rate for the newly selected payment period, commencing the day following completion of the prior payment period.
  - 2. Service may be continued on a month-to-month basis at the current rate for the one-month payment period, unless otherwise specified in the product sections of the *Guidebook*. The customer has no additional service commitment and, consequently, when service is terminated will not be subject to any termination charge. The one-month service will be subject to Company-initiated rate adjustments. (T)
  - 3. If the customer does not elect an additional payment period and does not request discontinuance of service, service will be continued at the monthly rate currently in effect for the one-month payment period.
  - 4. If the expiration date for any equipment differs from the installed system's existing expirations date, the customer must choose a new payment period for the item (at the time of expiration) according to the terms and conditions as specified elsewhere in this *Guidebook*. (T)
- B. The Company may discontinue or change any or all renewal options. (T)

---

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.17 Supersedure

Service may be transferred to a new customer at the same location, except as prohibited in A122.2.12.A.1.e. preceding, upon prior written concurrence by the Company and payment of a transfer charge by the new customer as specified in the product sections of the *Guidebook*. The new customer will be subject to all *guidebook* provisions and equipment configurations currently in effect for the previous customer. *Terms and conditions* concerning transfer of service between subscribers as stated in other sections of this *Guidebook* also apply under the Variable Term Payment Plan. (T)

#### A122.2.18 Suspension of Service

Temporary suspension of service, as provided elsewhere in this *Guidebook*, is not applicable to service furnished under the Variable Term Payment Plan. (T)

#### A122.2.19 Concession Service

Service furnished under the Variable Term Payment Plan is not eligible for discount in accord with provisions for concession service specified elsewhere in this *Guidebook*. (T)

#### A122.2.20 Failure of Service

In the event that a failure of service is of greater than 24 hours' duration, the Company's liability will be limited to a credit adjustment of monthly billing for the time "out-of-service," prorated on a per diem basis. A 30-day month will be assumed for purpose of proration. The expiration date of the payment period remains unchanged.

#### A122.2.21 Deferred Payment

- A. Payment of nonrecurring charges for products may be deferred over the length of the customer's payment period or a shorter period (in annual increments), subject to the conditions specified in this paragraph.
1. The charges to be deferred must be among the following types:
    - a. Installation
    - b. Service Establishment
    - c. Feature Package - Versions (does not apply to subsequent activity)
      - (1) Activation
      - (2) Information/Translation
    - d. System Feature
      - (1) Activation
      - (2) Design
  2. The customer must select a payment period longer than one month for the equipment/software for which charges are deferred.
  3. The total amount of nonrecurring charges as defined in A122.2.21.A.1. may be deferred.
  4. The minimum amount deferrable per customer location (per Letter of Election) is \$3000.00.
  5. Interest on deferred amounts will be calculated at the rate set forth in the deferred payment agreement executed by the customer. The maximum interest rate to be charged is twenty-two percent (22%). The interest rate to be charged on deferred payments will be raised or lowered periodically by the Company. If, in the judgment of the Company, the maximum interest rate allowed by law is insufficient to cover the costs of providing the deferred payment option, the Company will suspend the availability of said option until such time as the costs of providing said option can be recovered through the application of a lawful interest rate. Suspension of the deferred payment option will not affect customers who have executed a deferred payment agreement prior to the effective date of such suspension.
  6. The deferred charges (including calculated interest) will be prorated on a monthly basis over the selected deferral period length.

---

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.3 ESSX Term Payment Plan

(Obsolated 01-08-91, Type 4)

#### A122.3.1 General

- A. The *terms and conditions* specified herein are applicable to specific equipment as indicated in the appropriate sections of the *Guidebook* for products. (T)
- B. Equipment furnished under the ESSX Term Payment Plan (ETPP) is subject to all general *terms and conditions* applicable to the provision of service by the Company as stated elsewhere in this *Guidebook* except as herein after noted. (T)
- C. The ESSX Term Payment Plan is a payment plan which allows customers to pay a fixed rate for equipment over one of two optional payment periods. A different monthly rate applies for the duration of each period.
- D. The minimum payment period is one month, unless otherwise specified in the products section of the *Guidebook*. (T)
- E. During the effective term of a customer payment period, the monthly rate is not subject to Company-initiated change for payment periods longer than one month.

#### A122.3.2 Application of Rates and Charges

- A. The monthly rate applicable at the time a customer subscribes to a product under the ESSX Term Payment Plan is not subject to Company-initiated change during any optional payment period longer than one month.
- B. The appropriate nonrecurring charges for inside station line moves are as specified in Section A4. for Inside Moves. Progression of the payment period for this type movement will be unaffected. (T)
- C. In the event that all or any part of the service is disconnected at customer request prior to expiration of any selected payment period of greater than one month's duration, the customer will be required to pay a termination charge as stated in the product sections of the *Guidebook*. (T)
- D. When customers renew or change the length of their payment period, the rates applicable for the new period are those currently in effect at the time of the renewal or change in the length of the payment period. A service order charge will not be applicable for such renewals or changes to their payment period.
- E. Recurring rates and installation, termination, service establishment, Service Connection and other nonrecurring charges apply according to the appropriate schedules for products and services offered under the ESSX Term Payment Plan, and are filed elsewhere in this *Guidebook*. (T)

#### A122.3.3 Additions

- A. Equipment can be added to an existing system where facilities permit and at rates, charges, *terms and conditions* as stated in the products section of the *Guidebook*. (T)
- B. Termination charges for premature disconnection of added equipment will apply as set forth in A122.3.2.C.
- C. Additions are exempt from Company-initiated rate changes for all payment periods longer than one month.
- D. Installation, service order, service establishment, feature establishment, and any other nonrecurring charges, as specified in the product *guidebooks*, will apply to the added equipment. (T)

#### A122.3.4 Centrex CO Conversion to ESSX Service

For conversions to ESSX-1 or ESSX-5 refer to the conversion *terms and conditions* as specified in Section A112. (T)

#### A122.3.5 Disconnects

- A. When equipment or facilities, i.e., station lines, etc., are disconnected from a system for which the current payment period is longer than one month, the expiration date of the remaining equipment and service will not be affected.
- B. Equipment or facilities disconnected from a system prior to the expiration date of the payment period for such equipment will require termination charges for premature disconnection if applicable.

---

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.3 ESSX Term Payment Plan (Cont'd)

#### A122.3.6 Moves of Equipment

- A. The appropriate non-recurring charges for inside station line moves are as specified in Section A4. for Inside Moves. Progression of the payment period for this type movement will be unaffected. (T)
- B. Station line moves (other than inside moves) will require disconnect of the station line at the existing location, with the application of all appropriate termination charges. Such moves would be treated as a new installation at the new location.

#### A122.3.7 Requests for Changes in Length of Optional Payment Period

- A. Subsequent to the establishment of service for an item furnished under a ESSX Term Payment Plan period and prior to the completion of that period, the existing payment period may be replaced by:
  - 1. A currently offered payment period at the current rates, with a length equal to or longer than the time remaining in the existing service agreement, subject to the following conditions:
    - a. No credit will be given for payments made during the formerly selected period. However, non-recurring charges will not be reapplied.
    - b. The new payment period begins with the date requested.
    - c. No termination charge applies for the former payment period.
    - d. A service order charge will not apply.
  - 2. A currently offered payment period at the current rates, with a length shorter than the time remaining in the existing service agreement, subject to the following conditions:
    - a. No credit will be given for payments made during the formerly selected period. However, non-recurring charges will not be reapplied.
    - b. The new payment period begins with the date requested.
    - c. A termination charge applies for the former payment period.
    - d. A service order charge will not apply.

#### A122.3.8 Renewal Options

- A. The customer has the following renewal options:
  - 1. Prior to completion of the current payment period, any period available under the ETPP may be selected at the rates in effect for new customers at the time of the renewal. The customer will be charged the current rate for the newly selected payment period, commencing the day following completion of the prior payment period.
  - 2. Service may be continued on a month-to-month basis at the current rate for the one-month payment period, unless otherwise specified in product *guidebooks*. The customer has no additional service commitment and, consequently, when service is terminated will not be subject to any termination charge. The one-month service will be subject to Company-initiated rate adjustments. (T)
  - 3. If the customer does not elect an additional payment period or does not request discontinuance of service, service will be continued at the monthly rate currently in effect for the one-month payment period.
- B. Service charges are not applicable for services renewed under the ESSX Term Payment Plan. Any new services added at the time of renewal will be subject to all appropriate service charges and other nonrecurring charges.
- C. The Company may discontinue or change any or all renewal options. (T)

#### A122.3.9 Supersedure

Service may be transferred to a new customer at the same location upon prior written concurrence by the new customer as specified in products section of the *Guidebook*. The new customer will be subject to all provisions and equipment configurations currently in effect for the previous customer. *Terms and conditions* concerning transfer of service between subscribers as stated in other sections of this *Guidebook* also apply under the ESSX Term Payment Plan. (T)

#### A122.3.10 Suspension of Service

Temporary suspension of service, as provided elsewhere in this *Guidebook*, is not applicable to service furnished under the ESSX Term Payment Plan. (T)

---

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.3 ESSX Term Payment Plan (Cont'd)

#### A122.3.11 Termination Liability

Termination charges as stated in the products section of the *Guidebook* are applicable as appropriate. (T)

#### A122.3.12 Deferred Payment

- A. Payment of nonrecurring charges for ESSX may be deferred over the length of the customer's payment period or a shorter period (in annual increments) subject to the conditions specified in this paragraph.
1. The charges to be deferred must be among the following types:
    - a. Installation
    - b. Service Establishment
    - c. Feature Establishment
  2. The customer must select a payment period longer than one month.
  3. The total amount of nonrecurring charges as defined in A122.3.12.A.1. may be deferred.
  4. The minimum amount deferrable per ESSX System is \$2,000.00.
  5. Interest on deferred amounts will be calculated at the rate set forth in the deferred payment agreement executed by the customer. The maximum interest rate to be charged is twenty-two percent (22%). The interest rate to be charged on deferred payments will be raised or lowered periodically by the Company. If, in the judgment of the Company, the maximum interest rate allowed by law is insufficient to cover the costs of providing the deferred payment option, the Company will suspend the availability of said option until such time as the costs of providing said option can be recovered through the application of a lawful interest rate. Suspension of the deferred payment option will not affect customers who have executed a deferred payment agreement prior to the effective date of such suspension.
  6. The deferred charges (including calculated interest) will be prorated on a monthly basis over the selected deferral period length.
  7. All deferred charges must be paid in full when the customer:
    - a. Selects a payment period with an expiration date prior to the expiration date of the deferral period.
    - b. Disconnects service, for the system, prior to expiration of the selected deferral period.
    - c. Fails to pay a monthly amount hereunder within 30 days of its due date.
  8. The customer may prepay only the total outstanding deferred charges at any time during the selected deferral period. Customer will be given a credit for the amount of unearned interest. Customer may not prepay less than the total of the outstanding deferred charges.

#### A122.3.13 Prepayment

- A. For payment periods longer than one month, the customer may prepay the total outstanding recurring monthly rates. The prepayment of monthly rates in no way constitutes a purchase and the Company retains full ownership of all services covered by the prepayment. The following conditions apply:
1. Customers who prepay six months or more will have an allowance applied. A factor of .375% will be credited for each month prepaid. This amounts to a discount of 4.5% per year.
  2. Monthly rates for all services covered by a single Letter of Election must be prepaid. Monthly rates must be prepaid for services added subsequently and placed on the same Letter of Election (i.e., customer-elected coterminous option) with a prepaid system.
  3. Customers who change the length of a prepaid payment period will be credited any unused portion of the prepayment, subject to termination charges as specified in A122.3.2.C. preceding.
  4. Customers who prematurely disconnect will have termination charges deducted from the prepaid amount and any balance credited to their bill.