

TARIFF DISTRIBUTION

FILE PACKAGE NO.: FL-15-0098

DATE: January 28, 2016

STATE: FLORIDA

EFFECTIVE DATE: 01/27/2016

TYPE OF DISTRIBUTION: Approved

PURPOSE: General Exchange Guidebook Cleanup -- Sections A11, A13 and A14

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A11. PRIVATE BRANCH EXCHANGE SERVICE

A11.1 General

A11.1.1 General *Terms and Conditions*

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- A. Private Branch Exchange service, commonly known as PBX service, provides an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance telephone network to other subscribers.
- B. Except as provided hereinafter, flat rate trunks are offered to both business and residence subscribers. Message rate trunks are offered to business subscribers only at those exchanges quoting business individual line message rates and for hotel and hospital service at all exchanges.
- C. Hotel service is the only class of service available at hotels, motels and yacht basins for the joint use of the management and guests. It is also available for the use of tenants of apartment units in hotels and hotel-apartments. The management may subscribe for separate business service for its administrative use. Guests may individually subscribe to separate residence service. In exchanges offering optional calling plans, such service is not furnished for use by hotel guests.

Hotel Service is available on a message rate basis or on a flat rate basis. Access to flat rate trunks from the message rate stations furnished in guests' rooms is not permissible with a combination arrangement.
- D. Hospital service is furnished for the joint use of management and patients of hospitals on either a regular business flat or message rate basis, or on a combination flat and message rate basis.

With certain types of dial systems, a combination arrangement is available providing for administrative use on a flat rate basis and patients' use on a message rate basis. This arrangement does not permit outgoing calls access to flat rate trunks from the message rate stations in patients' rooms. Incoming calls to both flat rate and message rate stations may be accessed over trunks with both flat rate incoming trunks and message rate both-way trunks combined in a single rotary group. However, a sufficient number of flat rate trunks must be installed and maintained to handle the administrative incoming busy-hour load. This number of flat rate incoming trunks will be determined by the Company based on initial estimates of calling loads and is subject to review at reasonable intervals when in the Company's judgment it may be required.
- E. Flat rate or message rate or a combination flat rate and message rate service may be provided to a retirement complex licensed as an Adult Congregate Living Facility.
- F. Time Share (Interval Ownership) Condominiums may be furnished business message rate or measured service for the joint use of management and occupants of living units. Management may subscribe to separate business service for its administrative use. Occupants of living units may individually subscribe to separate residence service.

A11. PRIVATE BRANCH EXCHANGE SERVICE

A11.2 Trunk Lines

A11.2.1 General Terms and Conditions

- A. Trunk line rates apply to all central office lines terminated in Private Branch Exchange (PBX) switching equipment, Automatic Call Distributors, a common group of switched lines (pooled) connected to HORIZON® systems or such similar equipment and to other such services as specifically covered in this *Guidebook*.

(T)

(T)

A11.2.2 Business (Commercial)

- A. Flat Rate
1. Trunks¹
- B. Message Rate (Rate Groups 4-12 only)
1. Trunks²

A11.2.3 Residence

- A. Flat Rate
1. Trunks¹

A11.2.4 Hotel PBX Service

- A. Combination Flat Rate And Message Rate
1. Furnished only with certain dial systems
 - a. Flat Rate (Management Use)
 - (1) Trunks¹
 - b. Message Rate (Guest Use)
 - (1) Trunk²
- B. Message Rate Service
- Furnished for guest and management use - All Exchanges
1. Trunks² (Both-way and/or outward only)

A11.2.5 Hospital PBX Service

- A. Combined Flat And Message Rate Service

Note 1: Refer to Section A3. for Flat Rate Trunk charges.

Note 2: Refer to Section A3. for Message Rate Trunk charges.

A11. PRIVATE BRANCH EXCHANGE SERVICE

A11.5 Identified-Outward-Dialing (IOD) from Customer-Premises Located Switching Systems

A11.5.1 General

- A. The service is optionally available with DID service and is furnished subject to the availability of facilities within the customer's normal central office area and other conditions as specified in Sections A2. and A15. (T)
- B. The service includes the central office equipment necessary for identification of outgoing toll messages and billing of toll messages by station number and is furnished subject to the on-premises equipment being arranged for IOD service.
- C. The service must be provided on all Direct Outward Dialing trunks or lines in a group.
- D. Where Identified-Outward-Dialing is requested on more than one group of trunks or lines, each such group shall be considered as a separate IOD service.
- E. The minimum contract period for the service is three years. In case of discontinuance or reduction of service within the minimum contract period, a basic termination charge as shown in Section A11.5.2. following, reduced by 1/36 for each full month of service provided, shall be provided.
- F. When equipment or service of a special type is requested and provided, rates and charges are based on the additional costs involved to meet the individual requirements of each case at the time of occurrence.
- G. Operational characteristics of interface signals between the Company-provided facilities and the customer-provided equipment must conform to the *terms and conditions* the Company considers necessary to maintain proper standards of service. (T)
- H. The Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer, authorized user, or joint user obsolete, or require modification or alteration of such equipment or system or otherwise affect its user or performance.

A11.5.2 Rates

- A. Central Office Equipment
 - 1. Identified-Outward-Dialing for:^{1,2}

Note 1: The above rates and charges are in addition to the rates and charges for other service or facilities with which this service is associated.

Note 2: Basic Termination Charge liability - 36 months.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.1 Extension Services

A13.1.1 General

- A. The basic rates for extension stations are for such stations which are located within the same building as the main station. Where extension stations are provided at other locations, extension channel charges are applicable as set forth following, in addition to the basic rates. Extension Service provides for speech communications within the specifications and limits as stated in A13.1.2 following.

Extension service must be located on the same premises of the subscriber on which the main station is located and is restricted to the use of the subscriber, his representatives and associates, or the members of the subscriber's immediate family or domestic establishment; except that in the case of individual line subscriber's service, extension service may be located on other premises under the following conditions, provided facilities are available and technical equipment limitations in each specific case permit, and provided that residence extension service is not located on business premises:

1. Where two or more "premises" of the same subscriber are used in the conduct of one establishment or business; or
 2. Where the extension service is located on other than the subscriber's premises for the purpose of answering calls at such time as the subscriber is not available at the main station, provided that separate exchange service is also provided on these other premises; or¹
- B. Where supporting structure or underground conduit is necessary for the purpose of furnishing extension lines on the subscriber's premises, such supporting structure or underground conduit is furnished by the subscriber as provided for "Construction on Private Property" in Section A5.
- C. When it is known or realized that the life of all or a part of the outside circuit extensions will be shorter than the normal life of the plant or the cost of providing the plant is such as to render inadequate the mileage charges quoted herein, the plant required to furnish such service will be provided on the basis of one of the following plans at the option of the subscriber:
1. An installation charge and a reasonable and proper monthly carrying charge in lieu of the charge quoted herein (A13.1.3). Under this plan, where a portion of the facilities must be replaced at a later date due to having served its useful life, installation charges apply to the replacing facilities as if such facilities were installed new and appropriate adjustments are made in the monthly carrying charges.
 2. A reasonable and proper monthly carrying charge in lieu of the charges quoted herein with an initial service period of ten (10) years.

Note 1: Not applicable to service arrangements for secretarial lines as provided in Section A8.

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.1 Extension Services (Cont'd)

A13.1.1 General (Cont'd)

- D.** Regular *guidebook* charges apply for Continuous Property Channels as outlined in K. following, except when the practical manner of providing such channels involves the placement of new, dedicated, end to end facilities, which are not routed via the central office. (T)
- When the practical manner of providing necessary circuits to outside stations requiring two or more circuits per station, especially those associated with PBX Dial Key Station Systems or Key Telephone Systems, is by means of placing cable or multipair drop wire specifically for this purpose, except where the conditions in C. above prevail, a monthly charge of 2.6 percent of the in-plant cost of providing the cable or drop wire will be applicable in lieu of the charges quoted herein provided the charge so computed is not less than the charges quoted herein for one circuit per station or not more than the sum of the charges for each circuit used.
- Existing Company provided intrasystem wiring, inside a building or between buildings located on the same contiguous property, will continue to be available as required after June 30, 1984. The Company will continue to offer additional services on these facilities as long as such wiring or cable facilities are available, at standard *guidebook* rates and charges. (T)
- E.** See Section A112. for the application of extension line charges associated with Centrex Type Services stations.
- F.** Continuous property channels are applicable where existing facilities are available between different buildings on same continuous property and between different premises within the same building.
1. Such channels will also be applicable to multi-building complexes such as federal, county or municipal centers, airports, shopping centers, colleges and universities, hospitals, resort developments, industrial and business complexes whether or not intersected by a public thoroughfare provided the following conditions are met:
 - a. The adjacent property segments created by the intersection of a public thoroughfare would be continuous in the absence of the thoroughfare
 - b. The channels must be provided on a direct basis (not routed via the Central Office) and are available only at the economic option of the Company.
 - c. The cost of any supporting structure required for such channels will be borne by the customer unless the facilities carried by the supporting structure are predominantly used to provide exchange telephone service to members of the general telephone use body.
- G.** Dedicated circuits between the customer's interLATA Electronic Tandem Switching (ETS), Digital Electronic Tandem Switching (DETS) and Tandem Switching Features (TSF) functions and the customer's other location(s) within the same LATA will be provided from the intrastate Private Line *Guidebook*. Where this service is provided by the Company as a feature of ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, and BellSouth Centrex service, the transport of traffic between the ETS, DETS and TSF functions and the basic ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, and BellSouth Centrex service functions may be performed by the Company's network switching facilities. SFG charges for this service will apply and are found in A12. and A112. (T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.1 Extension Services (Cont'd)

A13.1.2 Types and Descriptions

- A. These channels are furnished for operation on a two-point basis for service seven (7) days per week, 24 hours per day, for a minimum period of one (1) month. These channels may also be furnished on a link (partial channel) basis when connected to FlexServ, MegaLink channel service, and/or LightGate service. The transmission characteristics and various types of services furnished within this category of service are as follows:
 - 1. Basic Parameters and Specifications for Extension Service used with terminal equipment are described for the end-to-end operations as follows:
 - a. Net Loss

Local Channels used with terminal equipment: Limit as specified in the following Local Channel descriptions. Losses or gains present in station equipment have not been included.
 - b. DC Resistance

Local Channels used with terminal equipment: Limit as specified in the following Local Channel descriptions. Does not imply or guarantee end-to-end DC continuity.
 - c. Frequency Response (Referenced to the 1000 Hz. Loss)

300 - 3000Hz	-3db to + 12 db
500 - 2500 Hz	-2db to + 8 db
 - 2. Local Channels for use with terminal equipment are described following (Type 2110): Channels which provide auxiliary features, Tie Line Service & PBX Extension Station Service are now located in Section B3. of the Private Line *Guidebook*. (T)
 - b. Type 2110

A two-wire interface with effective two-wire facilities furnished for voice transmission for off-premises residence or business extension use.
 - 3. If the extension station is served from a serving wire center different from the main station, interoffice mileage charges from Section A9 will apply. (T)

A13.1.3 Rates and Charges

- A. For use with terminal equipment
 - 1. For Local Channels

Channels which provide this service are now located in Section B3. of the Private Line *Guidebook* (Type 1105, 2112, 2114 and 2115). (T)

 - a. Per Local Channel
 - (1) Nonrecurring rate

	Nonrecurring Charge	USOC
(a) Type 2110 ¹	\$30.00	1SE6+

Note 1: Monthly rates, as contained in this A.1.a.(2) for the serving exchange Rate Group, are applicable.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.1 Extension Services (Cont'd)

A13.1.3 Rates and Charges (Cont'd)

- A. For use with terminal equipment (Cont'd)
 - 1. For Local Channels (Cont'd)
 - a. Per Local Channel (Cont'd)
 - (2) Monthly Rate, per Rate Group

Rate Group	Monthly Rate	Rate Group	Monthly Rate
1	10.75	7	13.80
2	11.25	8	14.20
3	11.80	9	14.55
4	12.30	10	14.90
5	12.80	11	15.15
6	13.30	12	15.40

- 2. For a channel not routed via the central office (limited to channels not more than one air mile in length). Per two point channel, per quarter mile¹

Channels which are not routed via the central office are now located in Section B3. of the Private Line *Guidebook* (Type 1105, 2112, and 2114). (T)

	Nonrecurring Charge	Monthly Rate	USOC
(a) Type 2110	\$24.50	\$2.70	1LL+M
3. For a channel between different buildings on same continuous property and for different premises within the same building ^{2,3} per 1/10 mile			
(a) Obsoleted (See A113)	-	-	NA
(b) Type 2110	24.50	1.15	1LL+E
(c) Obsoleted (See A113)	-	-	NA
(d) Obsoleted (See A113)	-	-	NA

Note 1: Nonrecurring charge is per channel.

Note 2: When a channel between different buildings on the same continuous property requires a connection to the serving wire center, then a charge for each Local Channel required will apply. The nonrecurring charge is applicable per channel.

Note 3: Charges are applicable only for those facilities in place as of 6-30-84.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.1 Extension Services (Cont'd)

A13.1.4 Service Connection Charges (Cont'd)

B. Rates for Off-Premises Channels

1. Service Ordering Charge¹

	Nonrecurring Charge	USOC
(a) Local Channels not installed at the same time as basic exchange service and routed via the Central office	\$20.50	NA
(b) Local Channels installed at the same time as basic exchange service and routed via the Central Office ¹	-	NA
(c) Channels between buildings on the same continuous property	20.50	NA
(d) Inside Moves	20.50	NA
2. Premises Visit ^{2,3} - per premises visited		
(a) Local Channels routed via the Central Office	7.50	NA
(b) Channels between buildings on the same continuous property	7.50	NA
(c) Inside Moves	7.50	NA
3. Connection Charge ⁴		
(a) Inside Moves	12.50	NA

Changing from one type of service to another type of service is considered as a disconnect and a new connect.

A13.1.5 Signaling Arrangements

- A.** Signaling is generally required for all Off-premises Station Channels and Tie Lines associated with PBX (or similar) systems. Exceptions for grandfathered systems are noted in B3.2.2.D.1.a. of the Private Line *Guidebook*. (T)

Note 1: One Service Order (or Premises Visit) charge applies for installation of customer premises equipment installed with a channel or channels when ordered on the same service order and at the same premises. The higher charge from A4 or A13 shall apply.

Note 2: This rate is in addition to any charges for equipment that may be required on the customer's premises to activate the service or any control channel that may be required between the central office and the customer's premises.

Note 3: Service Order and Premises Visit Charges applicable for the basic exchange service are in addition to the charges as specified in A13.1.4.B.

Note 4: Connection charges for channels other than for Inside Moves are as specified in A13.1.3.A. preceding.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.1 Extension Services (Cont'd)

A13.1.5 Signaling Arrangements (Cont'd)

- A. (Cont'd)
 - 1. Obsolete (See Section A113.)
 - 2. Obsolete (See Section A113.)

A13.2 Reserved For Future Use

A13.3 Interphone Services

A13.3.1 Apartment Door Answering Service (ADAS)

- A. General
 - 1. Apartment Door Answering Service is a tenant-visitor communications service which may be subscribed to by the owner or management of an apartment house whereby regular exchange service telephone stations of occupants of the individual apartments in the apartment house may be called from a special telephone located in a lobby of the building. In addition, the exchange service stations of the occupants of the individual apartments may then be used to unlock the door to the building by dialing a code.
- B. *Terms and Conditions*
 - 1. Service is furnished subject to the availability of suitable facilities.
 - 2. The subscriber to Apartment Door Answering Service is the building owner or management. All charges for the service are billed to the subscriber and are in addition to all charges for the class of exchange service.
 - 3. Tenants will be responsible for the payment of charges for all their telephone service exclusive of Apartment Door Answering Service.
 - 4. In each lobby the subscriber is responsible for
 - a. Providing, installing and maintaining the door latch equipment.
 - b. Furnishing the power to operate the door latch equipment and connecting the door latch equipment to a Company connecting arrangement.
 - c. Installing the metal receptacle furnished by the Company for the lobby telephone.
 - d. Providing and installing the conduit or other suitable means required for Company channel facilities within the building.
 - e. Providing and maintaining an up-to-date directory of apartment listings and dial codes.
 - 5. Use of Apartment Door Answering Service is limited to one subscriber for each common equipment with a capacity of 4 lobby telephones and 400 apartment arrangements.
 - 6. Where more than one exchange service line is furnished in an individual apartment, Apartment Door Answering Service will be associated with only one of the exchange lines.

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.3 Interphone Services (Cont'd)

A13.3.1 Apartment Door Answering Service (ADAS) (Cont'd)

B. Terms and Conditions (Cont'd) (T)

7. The service is provided only if furnished in all apartments in the apartment house.
8. Lobby telephones will not be permitted to have access to bridged lines or stations outside a tenant's apartment.
9. Timing for an exchange or toll call, whether received or originated, continues while such a call is held by a tenant to answer a lobby call.
10. Additional Apartment Door Answering Service systems may be furnished at *guidebook* charges if requested by the subscriber. (T)
11. Apartment Door Answering Service may be furnished in connection with individual line service and is provided at all on-premises stations connected to the line.

C. Rates and Charges

1. Common equipment with a maximum capacity of 400 apartment terminations and 4 entrances, including the required facilities between the lobby telephone and the serving central office.¹

	Installation Charge	Monthly Rate	USOC
(a) Each	\$211.65	\$129.10	AXT
2. Apartment connection - for automatic door answering			
(a) Each	-	1.30	AZT
3. Channel facilities within same building when door answering is provided not in combination with exchange service			
(a) Each	135.00	10.05	ZZ4T8

A13.4 Special Billing Services

A13.4.1 Machine Tape Records

- A.** Copies of machine tape records used for the preparation of local exchange service, long distance message telecommunications service and other charge and credit billing will be furnished where requested by subscribers on the basis as follows:

1. The initial blank tape is furnished by the customer and thereafter tapes are exchanged.
2. The tape will be written in the format and machine code used by the Company and the subscriber will be responsible for making the tape compatible with his data processing equipment.

B. Rates

1. Billing for machine tape records

Note 1: The initial contract period is thirty-six months.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.2 *Terms, Conditions and Limitations*

(T)

A. All Custom Calling Services

1. The services are available subject to network capability and facility availability.
2. Except where provided otherwise in this Guidebook, Custom Calling Services are furnished only in connection with individual line residence and business main service. The features are not available in connection with Prestige Communications Service, Centrex-type Service or Access Line Service for Payphone Service Provider Telephones.
3. Custom Calling Services can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
4. Custom Calling Services as itemized in A13.9.3.B. following are offered for use with PBX Trunk Service or Outward WATS Service subject to the following limitations:
 - a. May be provided when compatible with the equipment configuration at the customer's premises.
 - b. Available only in certain types of central offices.
 - c. Not available with Direct Inward Dial type trunks.
 - d. Available only with two types of hunting arrangements, multiline and series completion, and subject to the limitations of these hunting arrangements.

B. Call Forwarding – all varieties

Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.

C. Call Forwarding Busy Line

The customer selected forward-to telephone number is preprogrammed at the time service is established and can only be changed via service order.

D. Call Forwarding Don't Answer

The customer selected forward-to telephone number and specified interval are preprogrammed at the time service is established and can only be changed via service order. No service order charge is applicable if the customer requests a ring count change within 30 days from the establishment of this feature on the subscriber's line.

E. Call Forwarding Don't Answer with Ring Control (CFDA-RC)

The forwarded-to telephone number is specified at the time service is established and can only be changed via service order. Such change is subject to normal service order charges. After establishment of service, the interval must be changed by the customer and cannot be changed via service order. A change made by the customer is not subject to service order charges.

F. Customer Control Call Forwarding Busy Line

The destination telephone number is specified by the customer at the time this feature is ordered and can only be changed via service order.

G. Customer Control Call Forwarding Don't Answer

The destination telephone number and forwarding interval are specified by the customer at the time this feature is ordered and can only be changed via service order.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.2 Terms, Conditions and Limitations (T)

H. Call Forwarding Multipath

Where facilities permit for a single (non-rotary) exchange line/trunk or a rotary (hunting) arrangement of 10 or less lines/trunks, up to 10 calling paths will be provided at no charge. For a hunting arrangement greater than 10 lines/trunks, additional paths (in excess of the 10 provided at no charge) can be purchased. The total number of calling paths cannot exceed the number of lines/trunks in the forwarding hunting arrangement. In all cases, the number of call forwarding paths is dependent upon the terminating capability of the forward-to directory number. For the Call Forwarding Don't Answer feature each call will be forwarded at the completion of each ring cycle. A service order charge will apply to requests to increase or decrease the number of calling paths. The service order charge will not apply for the first sixty (60) days following the effective date of this *Guidebook*. (T)

I. Call Waiting ID

1. Except where specifically provided otherwise in this *Guidebook*, Call Waiting ID is furnished only to single line residence customers. (T)
2. Subscribers to Call Waiting ID must have Touch-Tone service.
3. The customer must have a Calling Identification Delivery feature, such as Caller ID-Basic or Caller ID for the calling identification data of the waiting call to be provided following the Call Waiting ID alerting tone.
4. The customer must subscribe to a Call Forwarding Don't Answer feature in order to forward a waiting call to another location.
5. All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections of this *Guidebook*. Such features must be ordered separate from Call Waiting ID. (T)
6. Service charges for establishment of Call Waiting ID on a customer's line do not apply.

J. Three-Way Calling with Transfer

This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.

K. Star 98 Access

1. Star 98 Access is only available to subscribers on lines which are equipped with a version of Call Forwarding Don't Answer.
2. Star 98 Access is provisioned on a per line basis and functions only from a line provisioned with this feature and the appropriate auxiliary calling features.
3. Star 98 Access is not available on ISDN, Prestige, Foreign Central Office (FCO), Foreign Exchange (FX) lines or any Centrex type service.
4. Star 98 Access may not be compatible with all auxiliary calling features.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.4 Per Use Three-Way Calling Service

A. General

1. Per Use Three-Way Calling Service is available to all residence and business customers where facilities permit. This service permits use of the three-way calling feature on an as-needed basis, with the subscriber paying the rate shown in A13.9.4.B, for each occasion it is successfully used. Three-way calling permits the subscriber activating the feature to hold an in-progress call and originate a second call while maintaining privacy from the first call, or to add another party for a three-way conference arrangement.
2. Switch-specific technology determines how a subscriber "activates" the feature. In certain switch technology, the feature is activated by "flashing" the serving switch from the subscriber's terminating equipment. ("Flashing" is accomplished via a receiver button, switchhook, hook flash key, flash key, etc.) This technology provides the subscriber with spontaneous control of the feature. Other switch technology requires that the feature be dial-activated by the subscriber prior to establishing the first leg of a three-way call, using a Company-provided code.
3. The per use charge is applied only when a second call is completed and bridged to the first call. Completed calls include, but are not limited to, those calls terminated to telephones, voice messaging systems, answering machines, facsimile machines, modems, etc.
4. The per use charge is in addition to any *guidebook* switched network usage charge appropriate for the line with which the Per Use Three-Way Calling feature is associated. Such usage may include, but is not limited to, toll charges, local measured service charges, exception calling plan rates, etc. Terms and conditions of these charges are as covered in *guidebook* sections specific to that particular call type, and are not impacted by the application of the per use charge.
5. Access to the per use capability can be restricted at the customer's request at no charge.

(T)

B. Rates

1. Per Use Three-Way Calling

	Residence	Business	USOC
(a) Per use (requires completion and bridging of second call)	\$3.00	\$3.00	NA

A13.10 Network Facilities for use with Public Announcement Services (Obsoleted, See Section A113.)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding

A13.11.1 Description of the Service

- A. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station).

A13.11.2 Limitations

- A. Remote Call Forwarding service is offered subject to availability of suitable facilities.
- B. RCF service is not offered where the terminating number is a public telephone.
- C. The Company does not guarantee identification of the originating telephone number to the Remote Call Forwarding customer.
- D. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
- E. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
- F. Remote Call Forwarding to another Company-provided RCF number is not permitted.
- G. Remote Call Forwarding is provided on the condition that the customer subscribes to sufficient features and facilities at the call forwarding location and, where appropriate, at the terminating location to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company.
- H. When the Remote Call Forwarding number is to be located in a multi-office exchange, the Company will determine the serving central office.
- I. The local calling area for Remote Call Forwarding provided in a particular wire center will be the same as that provided on a non-optional basis to subscribers to Basic Local Exchange Service in that same wire center, as described in Section A3. This local calling area includes that provided in calling plans such as Extended Calling Service and Local Calling Plus. Calls outside the local calling area will be sent-paid (1+ only) toll calls.
- J. Where the RCF customer receives a business directory listing, calls will not be forwarded to a Company provided service for which residential rates apply.
- K. Where calls are to be forwarded to telephone service other than that of the RCF subscriber, it shall be the responsibility of the RCF subscriber to obtain permission for such forwarding from the subscriber to the other service and to determine a mutually acceptable number of access facilities (calling paths). Where the other subscriber contests such forwarding or the number of access facilities, the Company reserves the right to modify the RCF service to the extent necessary to eliminate the other subscriber's complaint. The RCF subscriber shall be responsible for the *guidebook* charge for any resulting rearrangement of the RCF service.

(T)

A13.11.3 Directory Listings

One listing in the alphabetical section of the directory covering the exchange in which the Remote Call Forwarding central office is located is provided without additional charge.

A13.11.4 Minimum Contract Period

The minimum contract period for this service is one month.

A13.11.5 Monthly Charges

- A. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

		Monthly Rate	USOC
1. Residence			
	(a) Per feature arranged for other than local forwarding	\$19.50	RCF++
	(b) Per feature arranged for local forwarding	19.50	RCF+F
	(c) Per additional access facility	19.50	RCA
2. Business			
	(a) Per feature arranged for other than local forwarding	40.00	RCF++
	(b) Per feature arranged for local forwarding	40.00	RCF+F
	(c) Per additional access facility	40.00	RCA

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding (Cont'd)

A13.11.5 Monthly Charges (Cont'd)

- A. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used. (Cont'd)
 2. Credits

Where customers have fifteen or more unique RCF features on a billing account, a credit of twenty-five percent (25%) will be applied per billing cycle to the monthly rate for each such unique service feature, including the first fifteen. For purposes of qualifying for such credit, a unique feature is defined by calling scope, jurisdiction and business/residence classification: e.g., Residence, Intrastate, IntraLATA; or, Business, Measured Local. Additional Access Facilities also qualify as a unique feature. Unique features may not be combined to qualify for this credit.

A13.11.6 Message Charges

- A. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges: (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:
 1. Between the originating station and all forwarding locations.

The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable *Guidebook* for the type of call involved. (T)
 2. Between the call forwarding location and the terminating station.

The Remote Call forwarding customer is responsible for the applicable Local Usage Rate Service charges as specified in 4. following or for the applicable customer-dialed station-to-station charges specified in this or any other applicable *Guidebook*. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location. (T)
 3. (DELETED)
 4. Local Usage Rate Service Charges
 - a. Where non-optional local exception rates are applicable for basic local exchange service customers, these rates are also applicable for similar "local" calls placed via the Remote Call Forwarding service. Examples of such services are: Extended Calling Service as described in A3.8.49, and Local Calling Plus as described in A3.8.50. (T)
 - b. No discounts, caps or allowances apply to these usage charges.

A13.11.7 Service Charges

- A. Service Charges as shown in Section A4. apply as follows: (T)
 1. For the initial or subsequent installation of RCF features, the Secondary Service Charge shall apply.
 2. For the subsequent addition of additional access facilities (RCAs) to an existing RCF service, the Secondary Service Charge shall apply.
 3. To change the number at the Call Forwarding location, the number for the terminating location or both numbers on the same order, the Secondary Service Charge shall apply.

A13.11.8 (DELETED)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.12 Selective Class of Call Screening

A13.12.1 Application

- A. Selective Class of Call Screening Service enables a customer to secure central office blocking of 1+, 101XXXX 1+, 900, and screening information to prevent operator assisted calls from being billed to the subscribers line. Information digits are also passed to long distance providers, other than the Company, to identify the line as requiring special operator handling.
- B. Subscribing to this service does not relieve the subscriber of responsibility for calls, other than intraLATA calls carried by the Company, which originate from his number. Failure of other long distance providers to act on the information digits passed to them could result in charges being placed on the subscriber's number.
- C. All local calls and calls to Company numbers such as repair service, Directory Assistance Service and public emergency service numbers such as 911 will be permitted from the establishment.
- D. Selective Class of Call Screening is available only from central offices which have been arranged to provide these services. The service is provided subject to the availability of facilities.
- E. Selective Class of Call Screening is furnished in connection with local residence and business line service, MultiServ service Main Station Lines, PBX Trunk service or ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service NAR.
- F. Selective Class of Call Screening can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)
- G. In exchanges where non-optional expanded local plans are in effect, subscribers may block calls to the expanded area as well as other calls specified in A. preceding by requesting a 1+ dialing arrangement to exchanges outside the local calling area specified in A3.3. (T)

A13.12.2 Rates And Charges

- A. The following rates and charges will apply in addition to a Secondary Service Charge.
 - 1. Available to all eligible basic exchange customers. Does not block calls to an expanded local area, where applicable.

	Monthly Rate	USOC SRG
(a) Per Line or MultiServ service Station Lines	\$1.50	SRG

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.12 Selective Class of Call Screening (Cont'd)

A13.12.2 Rates And Charges (Cont'd)

A. The following rates and charges will apply in addition to a Secondary Service Charge. (Cont'd)

1. Available to all eligible basic exchange customers. Does not block calls to an expanded local area, where applicable. (Cont'd)

	Monthly Rate	USOC SRGBB
(b) Per ESSX-1, ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service NAR equipped for screening	\$3.30	
(c) Per ESSX-1, ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service main station line equipped for screening (must be associated with NAR(s) equipped for screening)	-	SRGPL
(d) Per PBX trunk	3.30	SRG
2. Available only to non-optional local plan subscribers. Blocks calls to the expanded local area and other calls specified in A13.12.1.A.		
(a) Per Line or MultiServ service Station Lines	1.50	SRGCO
(b) Per ESSX-1, ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service NAR equipped for screening	3.30	SRGNR
(c) Per ESSX-1, ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service main station line equipped for screening (must be associated with NAR(s) equipped for screening)	-	SRGPL
(d) Per PBX trunk	3.30	SRGBX

A13.13 Dormitory Communications Service

A13.13.1 General

- A. Dormitory Communications Service (DCS) is available to accredited public and private educational institutions for residential use by students, faculty members or employees who reside in dormitories or other residential quarters owned, leased or under control of the educational institution.
- B. DCS is furnished from central office equipment located on Company premises and associated facilities arranged to provide the equivalent of residence individual line rotary dial local exchange service. Except for the optional provision of Touch-Tone calling service as specified in A13.13.2.K. following, all DCS lines furnished to an educational institution must be of the same class of residence individual line service and a mix of different services is not permitted.
- C. The local calling area for DCS is the same as that specified in the local exchange service *guidebook* of the Company for residence individual line service in the exchange in which the DCS central office equipment is located. DCS local calls, including calls between DCS lines served by the same DCS central office equipment, are subject to the same local exchange service usage charges as applicable to residence individual line service. (T)
- D. DCS is offered subject to the availability of facilities and where, in the judgment of the Company, that service may be provided by the use of service arrangements, equipment and facilities in quantities and types regularly furnished by the Company.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.13 Dormitory Communications Service (Cont'd)

A13.13.2 Terms and Conditions

- A. DCS is furnished to an educational institution upon the condition that use of the service shall not be made subject to any charge by the educational institution in excess of the charges set forth in the *Guidebooks* of the Company. (T)
- B. The educational institution is responsible for payment of all charges except those set forth in C. following which are billed by the Company directly to DCS lines.
- C. The Company will bill and collect DCS send paid or collect long distance messages, telegrams, cablegrams and radiograms. In addition, the Company will bill and collect local exchange service usage and Directory Assistance service charges where the serving equipment is arranged to automatically identify and bill such charges direct to DCS lines.
- D. The *terms and conditions* set forth for deposits and payment of service in Section A2.4. shall be applicable to users of DCS lines. (T)
- E. The educational institution shall agree to render assistance to the Company in the prompt collection of charges billed to DCS lines.
- F. In the event of nonpayment of any charges billed, the Company may suspend or terminate a DCS line until all charges due have been paid. Service which is so suspended or terminated is subject to the charges specified in Section A4. for restoral or reestablishment of service. (T)
- G. The Service Charges specified in Section A4.2. for residence service apply for DCS service. Time and Material Charges apply to all customer-requested installations, moves, changes, removals, rearrangements, and maintenance of premises wiring performed by the Company on the customer's premises, except as excluded or otherwise provided for in Section A4. (T)
- H. DCS lines may be temporarily suspended, at the educational institution's request, subject to the terms and conditions specified for the temporary suspension of individual line residence service in Section A2.3.16. (T)
- I. The rates and charges specified for DCS lines in A. following do not include directory listings in the alphabetical section of the directory of the Company. With the consent of the educational institution, directory listings for DCS are furnished at the same rates and charges specified for residence additional directory listings in Section A6.6. (T)
- J. With the consent of the educational institution, DCS extension stations will be provided only within the same dormitory room or suite or other residential quarters as the associated DCS line and will be furnished at the same rates and charges as specified for residence extension service in Section A3. (T)
- K. Subject to the availability and type of DCS central office equipment provided, and with the consent of the educational institution, DCS lines may be equipped for Touch-Tone Calling Service and/or Custom Calling Service at the same rates and charges as specified for such services on residence individual lines in Section A13. (T)
- L. Where the DCS central office equipment has ESSX-1, ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, or BellSouth Centrex service capabilities, and at the request of the educational institution, tie lines will be furnished at additional charges between the switching system of the educational institution and the DCS central office equipment subject to the conditions specified in M. following.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.13 Dormitory Communications Service (Cont'd)

A13.13.2 Terms and Conditions (Cont'd)

- M. Where tie lines are provided, the educational institution's stations are not permitted access to exchange and toll connections via the DCS central office equipment. At the option of the educational institution, DCS lines may be permitted access to exchange and toll connections via the educational institution's switching system. (T)
- N. DCS calls to Directory Assistance service subject to the terms and conditions specified for such service furnished to residence individual lines in Section A3.9. (T)
- O. The initial contract period for each DCS line is the same as the initial contract period specified for residence individual line service as specified in Section A2.3.8. (T)
- P. Presubscription of a Carrier of Preference is required as specified in Section E13 of the Intrastate Access Service Tariff and Section 13 of the Interstate Access Service Tariff.

A13.13.3 Rates and Charges

- A. Apply same rates and charges for each DCS line as specified in Section A3. for residence individual line service in the exchange in which the DCS central office is located. (T)
 - 1. End User charges as specified for Residential Service in the End User Access Service Section of the Intrastate and Interstate Access Service Tariffs apply as appropriate.
- B. Tie Lines and Tie Line Terminals
 - 1. Apply same rates and charges for each tie line as specified in Section A13 for tie lines between the educational institution's switching system and the DCS central office. (T)
 - 2. Tie Line Terminals
 - a. At the educational institution's switching system apply appropriate rates and charges for each tie line terminal depending on type of switching system utilized.
 - b. At the DCS central office apply same rates and charges for each tie line terminal as specified for ESSX-1 service, ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, or BellSouth Centrex service tie line terminal in A12. or A112. (T)

A13.14 Toll Terminals

A13.14.1 General

- A. A Toll Terminal is a dedicated access trunk extending from the customer's premises to a premises of the Company for the purpose of completing toll calls originated at customer's location. These facilities may be arranged to:
 - Option 1 -route all toll calls to an operator for completion and provide rate quote capability, or
 - Option 2 -route all 1+ dialed calls directly to the DDD network and route all other toll calls to an operator for completion and provide rate quote capability, or

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

B. Repeat Dialing (Cont'd)

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations, Repeat Dialing must be purchased with Call Return.

This feature is available, facilities permitting, to residence and business customers as follows: a) monthly subscription, or b) per activation/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each activation. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each activation. Access to the usage option can be restricted at the customer's request at no charge.

C. Personalized Ring 6 a.k.a. Call Selector

Personalized Ring 6 provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting in A13.9.1.A.3 and a call is received from a telephone number on the Personalized Ring 6 screening list while the line is in use, the Call Waiting tone will also be distinctive. (T)

When a telephone number on the Personalized Ring 6 screening list also appears on the Selective Call Forwarding list, the Selective Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines, such as multi-line hunt groups.

D. Selective Call Forwarding a.k.a. Preferred Call Forwarding

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number, or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

O. Enhanced Caller ID (With Call Management)

This feature is only available to business customers where facilities permit. This feature allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Enhanced Caller ID with Call Management includes the functionality of the Call Waiting feature and the Caller ID feature and provides several additional call disposition options.

The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location. All terms and conditions, including rates, for this feature are as described in A13.9. This feature must be ordered separate from Enhanced Caller ID with Call Management. (T)

Call disposition options provided with Enhanced Caller ID with Call Management include:

- Answer the waiting call, placing the first party on hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call.

Utilization of the full capabilities of Enhanced Caller ID with Call Management requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein

P. BusyConnect

BusyConnect is an optional network feature which will be available in central offices where facilities are available on a usage basis. Presubscription will not be required and billing will be incurred on a per use basis.

BusyConnect enables callers to retry a busy line on demand. When a caller receives a busy condition, the service will automatically play an announcement offering the caller the option of having the service complete the call when the called line becomes available. If the caller activates BusyConnect service, the status of the called party's line will be monitored for thirty minutes and the call completed when the line is available.

BusyConnect service is available, facilities permitting, to residence and business customers on a per activation/occasion basis. The service may be utilized on a non-subscription basis with a per occasion charge for each activation, whether the call is completed or not. Access to the usage option can be restricted at the customer's request at no charge. (USOC BRD in A13.19.4).

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.3 *Terms, Conditions and Limitations of Service*

(T)

A. The following limitations apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service capable offices.
2. TouchStar service features are available to single and multi-line residence and business customers unless otherwise specified following. TouchStar services are compatible with either rotary dial or Touch-Tone service, except that BusyConnect service will not work with rotary dial in most offices. Caller ID - Basic and Caller ID are available for single and multi-line residence and business customers. Enhanced Caller ID and Enhanced Caller ID with Call Management are available only to business customers with non-hunting lines or on the last line of a series completion arrangement. Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Centrex Type Services customers. Caller ID-Basic, Caller ID, and Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Private Branch Exchange (PBX) customers. Call Tracking (BCLID) is not available for single line arrangements but it is available for PBX and multi-line business customer. Neither Caller ID-Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management nor Call Tracking (BCLID) can be provisioned for customers with the following service arrangements: Basic 911, FX, FCO, DPA or Dual Service. Privacy Manager service is only available to single and multi-line residence customers.
3. TouchStar service basic features, including Calling Number Delivery Blocking, cannot be provisioned or utilized on Toll Terminals and Trunks except as specifically noted in 14. following.
4. Appropriate service charges apply except during Company designated periods of special promotion. Applicable service charges will be waived for the following situations: Upgrades from Caller ID Basic to Caller ID, Enhanced Caller ID or Enhanced Caller ID with Call Management, upgrades from Caller ID to Enhanced Caller ID or Enhanced Caller ID with Call Management; and, upgrades from Enhanced Caller ID to Enhanced Caller ID with Call Management. The service charge waiver will apply to situations in which the upgrade is the only service order activity.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.3 Terms, Conditions and Limitations of Service (Cont'd)

(T)

- A. The following limitations apply: (Cont'd)
 - 5. Subscribers to Prestige Communications Service, I and II must have Touch-Tone in order to subscribe to TouchStar service.
 - 6. The Company will deliver all numbers/names, subject to blocking and technical limitations, including telephone numbers/names associated with Non-Published Listing Service as described in Section A6. Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information.
 - 7. Telephone numbers/names transmitted via Caller ID - Basic, Caller ID - Deluxe, Enhanced Caller ID, Enhanced Caller ID with Call Management or Call Tracking are intended solely for the use of the subscriber. Resale of this information is prohibited.
 - 8. Calling Number Delivery Blocking - Permanent is available upon request, at no charge, to the following entities (including lines located at the residences of their employees or volunteers over which the business of the agency is conducted): (a) established shelters of private, non-profit and publicly funded domestic violence intervention agencies; and (b) federal, state, and local law enforcement agency offices.
 - 9. Calling Number Delivery Blocking - Per Call is provided subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's CPE to perform satisfactorily with the network feature described herein.
 - 10. Calling party information is not available on operator handled calls via Caller ID - Basic, Caller ID - Deluxe, Enhanced Caller ID, Enhanced Caller ID with Call Management or Call Tracking.
 - 11. The Company's liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers/names, is limited as set forth in A2.5.1.
 - 12. TouchStar service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
 - 13. Per activation Call Return, Per Activation Repeat Dialing, Denial of Per Activation Call Return and Denial of Per Activation Repeat Dialing are available to the following types of service where facilities permit: single line residence, multi-line residence, single line business, multi-line business and PBX Trunks.

A13.19.4 Rates and Charges

A. Residence

- (1) Call Return

	Monthly	
	Rate	USOC
(a) Per line ¹	\$9.00	NSS

Note 1: Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates and Charges (Cont'd)

B. Business (Cont'd)

(11) Calling Number Delivery Blocking - Per Call

(a) Per activation

Nonrecurring Charge	Monthly Rate	USOC
\$-	\$-	NA

(12) (Obsoleted, See Section A113)

(13) Enhanced Caller ID (with ACR)

(a) Per line

-	17.00	NXECR
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(14) Enhanced Caller ID with Call Management (with ACR)

(a) Per line

-	17.00	NIACR
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(15) Enhanced Caller ID with Call Management

(with ACR and Call Forwarding Don't Answer)¹

(a) Per line

-	17.00	NCACR
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(16) BusyConnect

(a) Per activation²

2.00	-	NA
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C. Per Subscription

1. Business PBX or MLHG

a. Call Tracking-Bulk Calling Line Identification (BCLID)

(1) Per Line/Trunk Arrangement³

(a) Per DID arrangement

Nonrecurring Charge	USOC
\$500.00	NXB
500.00	NXK

(b) Per Non-DID arrangement

(2) Per Calling Number-Delivered Monthly Usage Charge

Quantity of Calls

(a) First 50,000

Charge Per Call	USOC
\$.03	NA
.02	NA
.01	NA

(b) 50,001 - 400,000

(c) Over 400,000

D. (Obsoleted, See Section A113.)

A13.19.5 Reserved for Future Use

A13.19.6 Reserved for Future Use

A13.19.7 Reserved for Future Use

A13.19.8 Reserved for Future Use

Note 1: Call Forwarding Don't Answer (CFDA) must be ordered separate from this offering. Rates, *terms and conditions* for CFDA are in section A13.9. (T)

Note 2: Denial of per activation of BusyConnect can be obtained using the Repeat Dialing Denial of Per Activation USOC BRD.

Note 3: The rate includes a data set located in the Central Office. A type 2120/2020 (intra/interexchange) four-wire local channel is required and should be ordered from the Private Line Guidebook, Section B3.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.20 Customized Code Restrictions (CCR) (Cont'd)

A13.20.3 Rates and Charges (Cont'd)

A. (Cont'd)

5. Option #5 for business customers only

		Nonrecurring Charge	Monthly Rate	
	(a) Business Line, each	-	\$1.95	USOC RTV1L
	(b) PBX Trunk, each	-	1.95	RTV1L
6. Option #6 ¹	(a) Residence Line, each	-	-	CREX6
	(b) Business Line, each	-	-	CREX6
	(c) PBX Trunk, each	-	-	CREX6
7. Option #7 ²	(a) Residence Line, each	10.00	6.00	CREX7

A13.21 Billed Number Screening

A13.21.1 General

- A.** Billed Number Screening (BNS) will be furnished at the Company's option and upon agreement by the customer to control instances of fraud associated with billed to third party, and/or collect calls. This service may also be furnished in response to a customer request. Service Connection Charges in Section A4. are not applicable when BNS is initiated by the Company. A Secondary Service Order Charge is applicable when BNS is requested by the customer. (T)
- B.** Subscriber request of BNS does not relieve the requesting customer of responsibility for calls, other than Company intraLATA calls, which originate from the subscriber's line. Failure of other long distance providers to request BNS or to act on the information digits passed to them when requesting and receiving BNS information could result in charges being placed on the subscriber's line.

A13.21.2 Reserved for Future Use

A13.21.3 Reserved for Future Use

Note 1: Service Charges are not applicable.

Note 2: Option #7 is restricted to subscribers of any Area Plus service.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.34 RingMaster Service

A13.34.1 General

- A. RingMaster service will enable a subscriber to have up to three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third line. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.
- B. RingMaster service is offered in the following format. RingMaster I service consists of one additional telephone number associated with a single line. RingMaster II service consists of two additional telephone numbers associated with a single line.

A13.34.2 Terms and Conditions

- A. This service is available to individual line residence and business customers. (T)
- B. The service is not offered in conjunction with PBX trunk service, obsolete Prestige service, Personal Paging service, customer provided public telephone service, lines equipped with multi-line hunting arrangements, or foreign exchange service. RingMaster service may not be compatible with all types of customer provided telephone equipment, customer premises switching or key equipment. For BellSouth Centrex RingMaster, see A12.25.12.A.35.
- C. RingMaster service is provided subject to the availability of facilities. Additionally, RingMaster II service may not be available in all central offices equipped to provide RingMaster I service.
- D. RingMaster service subscribers will be entitled to one white page listing with each RingMaster service number. Listings for RingMaster service are subject to *terms and conditions* specified in Section A6. for directory listings. Other listings will also be provided under the terms and conditions described in Section A6. (T)
- E. All telephone numbers associated with a line equipped with RingMaster service must originate from the same central office switching machine.
- F. When establishing RingMaster service, Call Forwarding service subscribers must choose one of the following options. When Call Forwarding service is activated:
 1. All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
 2. The main telephone number only will be forwarded when Call Forwarding service is activated. The additional RingMaster service numbers will continue to ring and may be answered at the subscriber's premises.
- G. Appropriate nonrecurring charges as described in A4.3.1.A.2 will apply when changing from one option to the other subsequent to the establishment of RingMaster service.
- H. (DELETED)
- I. (DELETED)
- J. RingMaster service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.34 RingMaster Service (Cont'd)

(M)

A13.34.3 Rates and Charges

	Monthly Rate	USOC
A. Residence		
1. RingMaster I service		
(a) One additional number with distinctive ringing, per line	\$9.00	DRS
2. RingMaster II service		
(a) First additional number with distinctive ringing, per line	9.00	DRS1X
(b) Second additional number with distinctive ringing, per line ¹	-	DRS2X
B. Business		
1. RingMaster I service		
(a) One additional number with distinctive ringing, per line	10.00	DRS
2. RingMaster II service		
(a) First additional number with distinctive ringing, per line	12.00	DRS1X
(b) Second additional number with distinctive ringing, per line ¹	-	DRS2X

A13.35 Reserved for Future Use

Note 1: Must be ordered with first additional number.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.36 Call Tracing

A13.36.1 General

- A. Call Tracing is the service of attempting to trace and identify at the request of a subscriber the source or origin of obscene, harassing, and/or other nuisance type of telephone calls.

A13.36.2 Terms and Conditions

- A. Subscribers initiate requests for Call Tracing service by contacting the Residence/Business Service Center.
- B. Requests for Call Tracing will be evaluated on a case by case basis by the Annoyance Call Center. Once the Company determines based upon the circumstances and severity of the situation that Call Tracing is warranted, the Annoyance Call Center will arrange to have line identification equipment placed on the customer's line.
- C. The Company will trace calls when requested based upon the availability of central office technicians and/or line identification equipment.
- D. The Company does not guarantee successful call trace results when line identification equipment is placed. When call trace results are successful, the identity of the offending line subscriber will only be furnished to the appropriate law enforcement agency, pursuant to signed Disclosure Authorization by the offended subscriber.
- E. If the customer so desires, trace information may be used by the Company to attempt to prevent such obscene, harassing, and/or other nuisance type calls in lieu of law enforcement involvement in the matter.
- F. In the event a customer requested call trace is unsuccessful, the customer will be given the option of changing the telephone number at no charge.
- G. The Company will not be liable for any damages or injuries of whatever kind to property or to any individuals, which may, in any manner, result from the provision of this service, or from any mistakes, interruptions, delays, or errors by the Company in connection with Call Tracing service which were not caused by the Company's failure to maintain proper standards of maintenance and operation or by the Company's failure to exercise reasonable supervision (i.e., willful neglect).
- H. This *Guidebook* does not apply to trap and trace ordered by the state or federal courts, or to emergency situations, such as kidnapping, threatening of jurors, witnesses, or judicial officers, or similar emergencies, declared by law enforcement agency within its legal powers. The Company may charge for the above on a case by case basis as specified in A5.4.
- I. Any trap and trace conducted under this *Guidebook* beyond a 10 day period shall be at the discretion of the Company. Requests for extended trap and trace are subject to the availability of facilities and technicians and may be charged for on a Special Assembly basis.

(T)

(T)

(T)

A13.37 Reserved for Future Use

A13.38 Reserved for Future Use

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.39 Central Office Local Area Network Service (Obsoleted, See Section A113.)

A13.40 Reserved for Future Use

A13.41 Exchange Line Data Service (ELDS)

A13.41.1 General

- A. Exchange Line Data Service (ELDS) offers superior quality analog connections through the public voice switched network. Exchange Access Lines provisioned for ELDS support the transmission of voice band data with fewer errors than with conventional telephone service.
- B. Lines provisioned for this service are installed, tested and maintained to meet more stringent transmission parameters than for voice-only service as described in Technical Publication TR73514. These lines may be utilized for transmitting either voice or data. (T)
- C. Lines provided under this offering are arranged to support the data transmission requirements of most dial-up modems. The parameters specified in TR73514 include all those generally considered to be important to voice band data transmission for which accepted and reproducible measuring techniques exist.

A13.41.2 Terms and Conditions (T)

- A. ELDS has three different levels of performance limits, as described in TR73514 depending on the facilities and service involved in a particular connection. The connections are as follows:
 - 1. For an ELDS subscriber completing calls within a LATA to another ELDS subscriber, the limits apply on an end-to-end basis.
 - 2. For an ELDS subscriber completing calls within a LATA, where the connected subscriber does not subscribe to ELDS, the limits apply to the access line only.
 - 3. For an ELDS subscriber completing calls outside of the LATA, the limits apply only to the LATA access facilities from the subscriber's network interface to the inter-exchange carrier's point of interface.
- B. ELDS performance is supported solely for connections through Company facilities. Performance of this service may vary when any part of the telephone connection utilizes non-Company facilities.
- C. This service is only available on flat, measured or message rate individual residence and business lines and non-DID PBX trunks.
- D. Exchange Line Data Service is offered in locations where facilities and Central Office equipment meeting TR73514 specifications are available.
- E. Subscription to the Call Waiting option of Custom Calling Service is not recommended for telephone lines provisioned for Exchange Line Data Service. When activated, the tone burst call waiting signal will cause data transmission errors.
- F. Subscription to this service for lines arranged for rotary, hunting, grouping or similar service requires that all lines in that group be provisioned for ELDS.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.41 Exchange Line Data Service (ELDS) (Cont'd)

A13.41.3 Rates and Charges

- A. The following charges are in addition to the recurring monthly rates and nonrecurring charges for the appropriate Exchange Access Line specified in Sections A3. and A4. (T)
 - 1. Per Exchange Access Line

	Nonrecurring Charge	Monthly Rate	USOC
(a) Residence line, each	\$130.00	\$5.00	TNW
(b) Business line or PBX trunk, each	130.00	5.00	TNW

A13.42 Reserved for Future Use

A13.43 (DELETED)

A13.44 Reserved for Future Use

A13.45 Reserved for Future Use

A13.46 Simplified Message Desk Interface (SMDI)

A13.46.1 General

- A. Simplified Message Desk Interface (SMDI) is a feature that provides an interface to a customer-provided message system. Call related information is passed to the customer's message system via a data link from the central office to the customer's premises. This information includes the originating telephone number (intra-office only), called telephone number, and the reason for forwarding the call (busy or don't answer).
- B. SMDI has the capability to activate and deactivate Message Waiting Indication - Audible and Visual (see A13.47) on an end user's line on an intra-office basis.

A13.46.2 Terms and Conditions

- A. SMDI is furnished only from central offices which have been arranged to provide this feature. The feature is provided subject to the availability of facilities.
- B. When calls are forwarded multiple times within the serving central office, the following options are available to determine which called number is delivered to the subscriber's voice messaging equipment.
 - Originally Called Directory Number (OCDN) - With OCDN, the first number that forwards within the central office serving the subscriber's voice messaging equipment is sent by the SMDI feature regardless of the number of forwarding attempts taking place before the call reaches the subscriber's voice messaging equipment.
 - Redirecting Directory Number (RDN) - RDN is the number of the last telephone line within the central office serving the subscriber's voice messaging equipment to forward the call to the subscriber's voice messaging equipment. The number originally dialed by the calling party is not delivered via the SMDI data link if the call is forwarded more than once or hunts through a series of lines before reaching the subscriber's voice messaging equipment.

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.46 Simplified Message Desk Interface (SMDI) (Cont'd)

A13.46.2 Terms and Conditions (Cont'd)

(T)

C. (Cont'd)

The options available to the customer in each switch type are as follows:

SWITCH TYPE	TYPE CALLED NUMBER DELIVERED
1AESS	RDN only
DMS-100	RDN or OCDN
5ESS	RDN or OCDN
EWSD	RDN or OCDN

A13.46.3 Rates and Charges

A. Applicable service order charges as specified in Section A4. will be incurred in addition to the rates and charges following.

(T)

B. Features

1. Simplified Message Desk Interface (SMDI)

	Monthly Rate	USOC
(a) Per Link - Analog (1200 bps) ¹	\$ 150.00	AVA
(b) Per Link - Analog (2400 bps) ^{1,2}	500.00	AVCA2
(c) Per Link - Analog (4800 bps) ^{1,2}	700.00	AVCA4
(d) Per Link - Analog (9600 bps) ^{1,2}	950.00	AVCA9
(e) Per Link - Digital (9600 bps) ^{2,3}	1,050.00	AVCD9

Note 1: Rate includes I/O Port, wiring, modem, and Network Interface in the central office. Appropriate Private Line charges apply.

Note 2: This is not available to subscribers served from a 1AESS switch.

Note 3: Rate includes I/O Port, wiring, modem, and Network Interface in the central office. Appropriate SynchroNet service charges apply.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.47 Message Waiting Indication (MWI)

A13.47.1 General

- A. Message Waiting Indication - Audible (MWI) is a feature that enables end users to receive Message Waiting Indication on their lines. SMDI (see A13.46) is used to activate or deactivate an audible alerting signal (stutter dial tone) on the end user's line notifying the end user that a message is waiting.
- B. Message Waiting Indication - Audible/Visual (MWI-A/V) is a feature that enables end users to receive audible and visual indication that a message is waiting. SMDI (see A13.46) is used to activate or deactivate an audible alerting signal (stutter dial tone) and to activate or deactivate a bulb, light, indicator, etc., on CPE adjunct devices or light equipped telephone sets.

A13.47.2 Terms, Conditions and Limitations

- A. MWI is furnished only from central offices which have been arranged to provide this feature. The feature is provided subject to the availability of facilities.
- B. In certain digital switches, when Call Forwarding and Rotary Service (as defined in A3.6.1) are provided on a group of station lines and one or more of the station lines in that group are equipped with the Message Waiting Indication - Audible feature, the remaining station lines in the group must be provisioned for Message Waiting Indication - without Audible Stutter Dial Tone.
- C. Message Waiting Indication (Audible and Audible/Visual) can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
- D. The visual capability of MWI-A/V is not guaranteed to work on all network serving facilities and specifically will not work when used with Fiber In The Loop until such time as technical limitations are eliminated.
- E. MWI-A/V is available to single line residence and business customers.

A13.47.3 Rates and Charges

- A. Applicable service charges as specified in Section A4. will be incurred in addition to the rates and charges following. Service charges do not apply when changing from MWI-Audible to MWI-Audible/Visual.
- B. Features
 - 1. Message Waiting Indication - Audible (MWI)

	Monthly Rate	USOC
(a) Residence, Per Line	\$.50	MWW
(b) Business, Per Line	.75	MWW
2. Message Waiting Indication - Audible/Visual (MWI-A/V)		
(a) Residence, Per Line	.50	MWWAV
(b) Business, Per Line	.75	MWWAV

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.50 Telecommunications Service Priority (TSP) System (Cont'd)

A13.50.1 Service Description (Cont'd)

- B.** Conditions of emergency or crises that cause invocation of NSEP treatment can only be declared by authorized officials of the Federal Government or other officials (Federal or non-Federal) specified by the Director, Office of Emergency Communications (OEC) on behalf of the Executive Office of the President of the United States.

A13.50.2 Service Limitations

- A.** Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and Regulations.
In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" (NCS manual 3-1-1 dated July 9, 1990) and "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCS manual 3-1-2 dated July 9, 1990).
- B.** The customer for the TSP System service must also be the same customer for the underlying Exchange Service with which it is associated.
- C.** The Company will arrange for the installation and/or restoration of TSP System service upon receipt of the proper certification as specified in A. preceding.
- D.** It is the responsibility of the TSP user to provide the TSP Authority Code to the Company with each service request.
- E.** When performing Priority Installation or Priority Restoration (repair) on TSP-designated services in compliance with the Rules and Regulations cited in A. preceding, the Company may not be in a position to notify the customer regarding additional labor charges if additional labor is required. The customer recognizes that quoting charges and obtaining permission to proceed with the installation or restoration of service may cause unnecessary delays and grants the Company the right to quote charges after the installation or restoration has been completed.
- F.** Priority Installation or Repair
 1. When a customer for TSP System service requests that service be installed or repaired on an expedited or emergency basis in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and Regulations, the customer will be required to bear the excess costs of providing service on an expedited basis.
 2. The calculated excess costs would be in addition to all other service and installation charges normally applicable.

A13.50.3 Terms and Conditions

- A.** Under certain conditions, it may be necessary to preempt one or more customer services with a lower (or no) restoration priority in order to install or restore NSEP telecommunications service(s). If preemption is necessary and if circumstances permit, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. Credit allowance for service preemption will adhere to the provisions appearing in A2.5.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.50 Telecommunications Service Priority (TSP) System (Cont'd)

A13.50.3 Terms and Conditions (Cont'd)

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- B. No charge applies when a TSP designation is discontinued.
- C. With the exception of credit information, a customer obtaining TSP System service acknowledges and consents to the provision of certain customer service details by the Company to the Federal Government to allow for the proper maintenance and administration of the TSP System. That information includes but is not necessarily limited to:
 - Confirmation of completed TSP service orders directly to the Director, Office of Emergency Communications (OEC);
 - Verification of installation and/or restoration priority level assignment(s) with the Director, OEC;
 - Reconciliation of TSP service information with the Director, OEC or the customer (prime service vendor).

A13.50.4 Definitions

National Security Emergency Preparedness (NSEP) Services

NSEP services are telecommunications services that are used to maintain a state of readiness or to respond to and manage any events or crises (local, national or international) which causes or could cause injury or harm to the population, damage to or loss of property, or degrade or threaten the NSEP posture of the United States.

Office of Emergency Communications (OEC)

The OEC is responsible for the day-to-day operations of the TSP System. This includes maintaining a twenty-four hour point-of-contact to handle emergency provisioning requests, assigning priority levels and Authorization Codes and maintaining data on TSP assignments.

Prime Vendor

The service vendor from whom the service user or its authorized agent orders service.

Priority Installation (PI)

Provisioning, on a priority basis, of a new TSP service authorized as so urgent that it must be provided earlier than the Company's standard provisioning interval.

Priority Restoration (PR)

Restoration, on a priority basis, of an existing TSP service for which any interruption would have serious adverse impact on the supported NSEP function.

Subcontractor

The service vendor from whom the prime vendor obtains service for the completion of the prime vendor's end-to-end service.

Telecommunications Service Priority (TSP) System

TSP is a structured coding scheme that establishes the order in which NSEP services are to be installed or restored in the event of an emergency. The TSP System was developed to ensure priority treatment of the nation's most important telecommunications services.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.52 Reserved for Future Use

A13.53 Multiline Hunt Queuing

A13.53.1 Definitions

- A. Queuing provides the capability to automatically queue calls to a Multiline Hunt Group when all lines in the hunt group are busy.
- B. Applicable service order charges as specified in Section A4. will be incurred in addition to the rates and charges following. (T)

A13.53.2 Rates and Charges

- A. Central Office Feature Options
 - 1. Queuing

	Nonrecurring	Monthly	
	Charge	Rate	USOC
(a) Per Multiline Hunt Group	\$143.00	\$5.00	QLMHG
(b) Per Multiline Hunt Group with Delay Announcement	351.00	31.00	QLHDA
(c) Per Multiline Hunt Group with Call Waiting Lamps	189.00	13.00	QLHCW
(d) Per Multiline Hunt Group with Delay Announcement and Call Waiting Lamps	400.00	39.00	QLHGD
(e) Per Line Arranged for Queuing	1.00	-	QSC
(f) Per Queue Slot	15.00	-	QSCPQ
(g) Delay Announcement, Per Channel	109.00	22.00	BEXPC
(h) Delay Announcement, Per Trunk	103.00	5.00	BEXPT
(i) Music after Delay Announcement, Per Channel ^{1,2}	120.00	24.00	BE2PC
(j) Music after Delay Announcement, Per Trunk	103.00	12.00	BE2PT
(k) Call Waiting Indication, Per Unique Timing State ^{1,2}	50.00	8.00	A7G

A13.54 Reserved for Future Use

- Note 1:** Requires compatible customer premises equipment.
- Note 2:** Rates and charges for a local channel as specified in Section B3. of the Private Line *Guidebook* also apply. (T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.59 Reserved for Future Use

A13.60 Custom Service Area (CSA)

A13.60.1 Description of Service

- A. Custom Service Area (CSA) service is an optional service which will allow the customer to define a specific geographical area within the LATA from which the customer can receive calls.
 - 1. Uniform Access Number (UAN) service as provided in A113.58.2 is required in conjunction with CSA.
 - 2. A CSA is established on a customer-specific basis.
 - 3. The CSA function is provided as a blocking capability. Blocking is performed on an end office basis only and requires blocking of every NXX in that end office.

A13.60.2 Terms and Conditions

(T)

- A. When establishing a CSA, a nonrecurring charge applies per end office blocked.
- B. Recurring charges are applied per end office blocked.

A13.60.3 Rates and Charges

- A. Custom Service Area
 - (1) Blocking Capability

	Nonrecurring Charge	Monthly Rate	USOC ASF
(a) Per End Office Blocked	\$50.00	\$1.50	

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.61 Answer Supervision

A13.61.1 Description of Service

- A. This feature provides the capability of delivering "off hook" supervisory signals from the subscriber's serving central office to a line interface at the customer's premises for local and 1+ intraLATA toll calls processed and completed by the Company. These supervisory signals indicate when the called party has answered an incoming call (gone "off hook").
 - 1. Answer Supervision is furnished only from central offices arranged to provide this service and is provided subject to the availability of facilities.
 - 2. This feature is only available with line side terminated PBX trunks and Access Line Service for Payphone Service Provider Telephones. It is not available with residence or business lines, digital facilities, or trunk side terminated facilities, such as DID trunks or Trunk Side Access Facilities.

A13.61.2 Rates and Charges

- A. Answer Supervision
 - 1. Line

	Nonrecurring Charge	Monthly Rate	USOC
(a) Each	\$2.00	\$2.33	ANU

A13.62 Call Detail Information

A13.62.1 Description of Service

- A. Call Detail Information is an arrangement to provide a monthly record, by Uniform Access Number (UAN) UAN per Revenue Accounting Office, of terminating traffic to the customer. Call Detail Information is provided only in conjunction with UAN in A113.58.4.
- B. Call Detail Information may be provided on any UAN subscribed for by the customer and will include toll call detail. The call detail information will include the calling telephone number, the UAN, date, time of day and call duration.
- C. Call Detail Information will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve the Company's purposes and the customer will be responsible for making the tape compatible with his data processing equipment.
- D. A magnetic tape will be provided by the Company on each occasion Call Detail Information is furnished to the customer. The tape becomes the property of the customer on a "no exchange" basis and it may not be returned to the Company for reuse.

A13.62.2 Terms and Conditions

- A. Call Detail Information may be offered where facilities permit and where the Company's message billing process has been arranged to provide this optional feature. (T)
- B. Call Detail Information is not represented to be a provision of billing detail. (M)

A13.62.3 Rates and Charges

- A. Call Detail Information (M)

- (1) Monthly Record (M)

- (a) Per occasion
- (2) Per Message (M)

	Nonrecurring Charge	Monthly Rate	USOC
(a) Per occasion	\$1,050.00	\$85.00	CDU (M)

(a) Each		Rate \$.005	USOC NA (M)
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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M)

A13.63 Reserved For Future Use

A13.64 Reserved For Future Use

A13.65 Reserved For Future Use

A13.66 Reserved For Future Use

A13.67 Central Office Blocking With Operator Screening

A13.67.1 Description of Service

- A. Subscribers to this service may select one of the following options where facilities are available to provide such service. This service is limited to Hotel/Motel subscribers.
1. Option C - Two-Way Service. Provides central office blocking of 011+ and N11 Service calls.¹ Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.
 2. Option D - Outward Only Service. Provides central office blocking of 011+ and N11 Service calls.¹ Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.

Note 1: 011+ blocking provides central office blocking of calls to numbers outside the North American Numbering Plan.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.67 Central Office Blocking With Operator Screening (Cont'd)

A13.67.1 Description of Service (Cont'd)

- A. Subscribers to this service may select one of the following options where facilities are available to provide such service. This service is limited to Hotel/Motel subscribers. (Cont'd)
- 3. Option E - Two-Way Service. Provides central office blocking of 7 digit local, 1+DDD, 1+900, 0+900, N11 Service and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.¹
- 4. Option F - Outward Only Service. Provides central office blocking of 7 digit local, 1+DDD, 1+900, 0+900, N11 Service and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.¹
- 5. Option G - Two-Way Service. Provides central office blocking of 1+DDD, 1+900, 0+900, N11 Service and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.¹
- 6. Option H - Outward Only Service. Provides central office blocking of 1+DDD, 1+900, 0+900, N11 Service and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.¹

A13.67.2 General Terms and Conditions

- A. Billed Number Screening as provided in A13.21 is a mandatory service feature for Central Office Blocking with Operator Screening. (T)
- B. Subscribing to this service does not relieve the subscriber of responsibility for calls, other than Company intraLATA calls, which originate from the number. Failure of other long distance providers to act on the information digits passed to them could result in charges being placed on the subscriber's number. (T)
- C. This service is not compatible with service offerings such as Customized Code Restriction, Toll Terminals, Selective Class of Call Screening and the FCC tariffed International Call blocking.
- D. This service is limited to line side connection on the Company's switch.
- E. Voice quote and auto quote are not available on this service.

A13.67.3 Rates and Charges

- A. Central Office Blocking with Operator Screening is provided where facilities permit on business lines or PBX trunks for Hotel/Motel subscribers.

(1) Option C

	Monthly	
	Rate	USOC
(a) Per line or trunk	\$3.30	HMC

Note 1: 011+ blocking provides central office blocking of calls to numbers outside the North American Numbering Plan.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.70 Privacy Manager Service (Cont'd)

A13.70.2 Terms, Conditions and Limitations of Service

- A. The following *terms, conditions* and limitations apply:
 - 1. Privacy Manager service is provided subject to availability of facilities.
 - 2. Privacy Manager service is available to single and multi-line residence customers.
 - 3. Privacy Manager service is not compatible with Calling Number Delivery Blocking-Permanent, FX, FCO, ISDN or ADSL. Privacy Manager service may not be compatible with RingMaster service in all switch types.
 - 4. Caller ID and Touch-Tone service are required in order to subscribe to Privacy Manager service.

(T)
(T)

A13.70.3 Rates and Charges

- A. The following rates are for Privacy Manager service only and are in addition to the applicable service charges and monthly rates for exchange access lines and other services with which this service is associated.
 - 1. Residence

	Monthly Rate	USOC
(a) Per line except Complete Choice plan lines	\$9.00	PMX1R
(b) Per Complete Choice plan line	9.00	PMX1R

A13.71 Reserved for Future Use

A13.72 Inter-Switch Simplified Message Desk Interface

A13.72.1 General

- A. Inter-Switch Simplified Message Desk Interface (ISMDI) service provides subscribers with the capability of receiving call information over a data link interface for use with voice messaging system (VMS) equipment. Only call information routed over the Public Switched Telephone Network using the Common Channel Signaling/Signaling System 7 (CCS/SS7) network is available for ISMDI. The ISMDI data link must be associated with a voice level hunt group assigned to the VMS subscriber. Incoming call data available from the CCS/SS7 network includes the number called, the type of incoming call (direct or forwarding due to busy or no answer), the forwarding number, and the calling number. The numbers are provided as ten digit Directory Numbers.
- B. ISMDI provides the capability for the VMS provider to transmit data messages over the data link to the ISMDI host switch for use in delivering message waiting notification to VMS client users. These data messages will enable the VMS subscriber to activate or deactivate message waiting indicators (MWI) on VMS client station lines served by ISMDI compatible central offices.
- C. The subscriber had the option of specifying an SS7 Point Code to which MWI messages are to be routed.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.72 Inter-Switch Simplified Message Desk Interface (Cont'd)

A13.72.2 Terms and Conditions

- A. ISMDI is furnished only from *Company* central offices which have been equipped and arranged as host locations to provide this service. (T)
- B. Compatible private facilities, such as Private Line Service or SynchroNet service, are required as a data link between the serving central office and the subscriber's equipment. Rates and charges for these facilities are as specified in the Private Line *Guidebook*. (T)
- C. In addition to the ISMDI data link, a voice level hunt group is required between the ISMDI host office and the voice messaging system at the subscriber's premises at the rates and charges specified in other sections of this *Guidebook*. The lead telephone number associated with this hunt group must be used for any voice messaging systems that utilize a data link sanity check or "heartbeat" capability. The lead telephone number should not be equipped with Message Waiting Indication (MWI) capability, and the activate MWI message should be programmed in the voice messaging system for the purpose of executing the sanity check capability. (T)
- D. Network errors generated by voice messaging systems attempting to activate or deactivate MWI to telephone numbers that are invalid or no longer served by an ISMDI compatible central office or to station lines that are not equipped with the MWI capability, other than the lead telephone number used for the sanity check, may be cause for suspension of service until the problem is corrected. The ISMDI subscriber will be notified as soon as possible upon detection of excessive network errors and must take immediate corrective action to avoid suspension of service.
- E. A subscriber to this service is obligated for a minimum service period of 12 months.
- F. If the SS7 Point Code for MWI option is requested, the subscriber is required to provide a list of the NPA-NNXs to which MWI messages will be routed. The NPA-NNXs provided must belong to the carrier with which the subscriber has an arrangement. The destination carrier must have an SS7 interconnection with the *Company's* network. The MWI messages are ANSI SS7 TCAP Inter-Switch Voice Mail (ISVM) messages. The nonrecurring charge in A13.72.3.B.3 will be applicable for establishing new service, for modification of existing service, and for verification of existing service. (T)

A13.72.3 Rates and Charges

- A. Applicable service charges as specified in Section A4. will be incurred in addition to the rates and charges following. Rates and charges for other features and services utilized by the subscriber will also apply. (T)

B. Features

- 1. Inter-Switch Simplified Message Desk Interface - Analog¹

	Monthly Rate	USOC
(a) Per Link (1200 bps)	\$1,830.00	AVBL1
(b) Per Link (2400 bps) ²	2,170.00	AVBL2
(c) Per Link (4800 bps) ²	3,115.00	AVBL4
(d) Per Link (9600 bps) ²	4,820.00	AVBL9

- 2. Inter-Switch Simplified Message Desk Interface – Digital³

(a) Per Link (9600 bps)	5,200.00	AVBD9
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- 3. SS7 Point Code for MWI

	Nonrecurring Charge	USOC
(a) Per Point Code	\$6,800.00	AVBLM

Note 1: Appropriate Private Line Service charges apply.

Note 2: This is not available to subscribers served from a IAESS switch.

Note 3: Appropriate SynchroNet service charges apply.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.73 Reserved For Future Use

A13.74 Reserved For Future Use

A13.75 Reserved For Future Use

A13.76 (DELETED)

A13.77 Voice Mail Calling Features Package a.k.a. Voice Mail Companion Services Package

A13.77.1 Definition of Service

- A. The Voice Mail Calling Features Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. All services available as part of this package are optionally available on an individual basis. The Voice Mail Calling Features Package consists of the following services (where available):

Call Forwarding Don't Answer or Call Forwarding Don't Answer – Ring Control

Call Forwarding Busy Line and/or Star 98 Access

The following optional features are also available as part of the package:

Message Waiting Indication - Audible or Message Waiting Indication – Audible/Visual

A13.77.2 Terms, Conditions and Limitations of Service

- A. The following *terms, conditions* and limitations apply:
 - 1. All *terms, conditions* and restrictions which normally apply to the services when they are individually provided also apply when they are provided as part of this package. (T)
 - 2. All services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to availability of facilities. (T)
 - 3. The Voice Mail Calling Features Package can be suspended as specified in Section A2. The monthly rate for this service does not apply for the suspension period. (T)
 - 4. The Voice Mail Calling Features Package is only available to individual line residence and business subscribers.
 - 5. Service Charges as provided in Section A4 apply for the Voice Mail Calling Features Package.

A13.77.3 Rates and Charges

- A. The Voice Mail Calling Features Package is offered at the following rate:
 - 1. Per line equipped

	Monthly Rate	USOC
(a) Residence	\$ 2.00	S98PK
(b) Business	9.75	S98CP

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.78 (DELETED)

A13.79 211 Dialing Service

A13.79.1 General

- A. 211 Dialing Service ("211") is a three digit local dialing arrangement available in specified areas, with BellSouth Telecommunications, Inc. ("Company") for delivery of general information via voice grade facilities, for community information and referral services. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any orders and rules pertaining to 211, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 211 is available in *Company* Territory only. To provide access to a 211 number to end users in an independent company territory or to a CLECs end users within the local calling area, the 211 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. (T)
- C. The Local Calling Area of the 211 subscriber will be the Basic Local Calling Area as defined in A3.3, as facilities permit. If local calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 Service first in time will be entitled to retain the 211 number in the merged calling area. (T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.1 General (Cont'd)

- D. This service is furnished subject to the availability of the 211 number.
- E. 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 211 at rates, *terms and conditions* as specified in Section A6.
- H. Access to 211 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 211 subscriber will not be completed.

- I. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J. An "affiliate" of a 211 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.
- K. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13.
- L. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13.79.2 Service Requirements and Conditions

- A. All requests for 211 must be submitted in writing to the Company for assignment of 211. The Company will allocate 211 Dialing Service numbers in the specified Basic Local Calling Areas (BLCAs) pursuant to non-discriminatory procedures approved by the Company.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.2 Service Requirements and Conditions (Cont'd)

- B.** The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.
If during this period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 number will be recalled and the number will be considered available for reassignment as specified in A. preceding. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.
- C.** The 211 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 211 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 211 codes. If a recall is affected, the Company will work with all 211 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 211 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 211 subscriber will be charged the appropriate *guidebook* rates for the establishment of the new access arrangement. (T)
- D.** Only one 7 or 10-digit local number or one 7 or 10-digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Section A3. and A4., will apply. (T)
- E.** The 211 Dialing Service is provided where facilities permit.
- F.** The 211 subscriber should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach community information and referral services provided by dialing 211.
- G.** The 211 subscriber should work separately with competing local exchange providers to ascertain that its end user customers will be able to reach community information and referral services provided by dialing 211.
- H.** 211 will be provided under the following conditions.
1. For network sizing and protection, the 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 211.
 2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 211 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designated to provide a call blocking probability of one call per hundred during normal busy hours for 211 Dialing Service.
 3. The 211 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 4. The 211 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
 5. Suspension of 211 Dialing Service as covered in Section A2. is not applicable for this service. (T)
 6. The 211 subscriber shall respond promptly to any and all complaints lodged with any *governmental* authority against any service provided via 211. If requested by the Company, the 211 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 211 service. (T)
 7. A written notice will be sent to any 211 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.2 Service Requirements and Conditions (Cont'd)

- I. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply.
 - 1. The 211 subscriber will provide announcements. The Company will provide only the delivery of the call.
 - 2. 211 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 211 subscriber from sponsoring the same or similar announcement or recorded program service.
 - 3. The provision of access to the 211 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
 - 4. The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - 5. The 211 subscriber assumes, according to other specific rates and charges under *guidebook*, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises. (T)
- J. The Company may take all legal and practical steps to disassociate itself from 211 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this *Guidebook*. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber. (T)

A13.79.3 Obligations of the Competitive Local Exchange Carrier (CLEC)

- A. In those instances where a CLEC provides 211 access to its end user within the local calling area, terms and conditions for 211 Dialing Service are as defined in the appropriate Interconnection Agreement.
 - 1. For purposes of providing a CLEC end user access to the 211 provider within the local calling area, appropriate arrangements must be made by the CLEC with the 211 provider serving the local calling area.
 - 2. A CLEC may negotiate the provision of directory listings as defined in the Interconnection Agreement.

A13.79.4 Rates and Charges

- A. Application of Rates
 - 1. A Service Establishment charge shall apply per basic local calling area.
 - 2. 211 subscribers will pay the normal *guidebook* charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises. (T)
 - 3. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates. (T)
 - 4. A Central Office Activation charge will apply per central office switch translated to the lead number.
 - 5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 Dialing Service, per central office switch within the basic calling area.
- B. Charges applicable to the 211 Dialing Service Subscriber
 - 1. Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Per Basic Local Calling Area	\$389.90	211ES
2. Central Office Activation		
(a) Per Central Office	182.00	211CC
3. Change of Point-to Number by Subscriber		
(a) Per Central Office	13.50	211AP

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.80 711 Dialing Code for Telephone Relay Service (TRS)

A13.80.1 General

- A. 711 Dialing Code (“711”) is a three digit local dialing arrangement for telephone transmission access to all relay service entities as a toll free call. Pursuant to Florida Order PSC-01-0455-PAA-TP, 711 dialing code for access to TRS entities is to be implemented not later than August 1, 2001.
- B. 711 is available from *the Company* in *Company* Territory only. (T)
- C. Only one 10-digit toll free number may be used as the lead number per basic local calling area.
- D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- E. Limitations and use of service as stated in Section A2. (T)
- F. Directory Listings may be provided for 711 at rates *terms and conditions* as specified in Section A6. (T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.81 511 Dialing Service

A13.81.1 General

- A. 511 Dialing Service (“511”) is a three digit local dialing arrangement available in specified areas, with BellSouth Telecommunications, Inc. (“Company”), for delivery of general information via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to travel information services. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 511 is available from *the Company* in *Company* Territory only. To provide access to 511 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to travel information services provided by 511. (T)
- C. The Local Calling Area of the 511 Service subscriber will be the basic Local Calling Area defined in A3.3, as facilities permit. If local calling areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time will be entitled to retain the 511 number in the merged local calling area. (T)
- D. This service is furnished subject to the availability of 511 numbers.
- E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- F. Limitations and use of service as stated in Section A2. apply. (T)
- G. Directory Listings may be provided for 511 at rates, *terms and conditions* as specified in Section A6. (T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.81 511 Dialing Service (Cont'd)

A13.81.1 General (Cont'd)

H. Access to 511 is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing *or* Collect Calls)
- Inmate Service
- 101XXXX
- Cellular - Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.

- I.** The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.
- J.** An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

- K.** 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification service in A13.
- L.** Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13.81.2 Service Requirements and Conditions

A. All requests for 511 must be submitted in writing to the Company for assignment of 511. The Company will allocate 511 Dialing Service numbers in the specified Basic Local Calling Areas (BLCAs) pursuant to non-discriminatory procedures approved by the Company.

B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 number will be recalled and the number will be considered available for reassignment as specified in A preceding. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.

C. The 511 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is affected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate *guidebook* rates for the establishment of the new access arrangement.

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.81 511 Dialing Service (Cont'd)

A13.81.2 Service Requirements and Conditions (Cont'd)

- D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be point to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections A3. and A4., will apply. (T)
- E. The 511 Dialing Service is provided where facilities permit.
- F. The 511 subscriber should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach travel information services provided by dialing 511.
- G. The 511 subscriber should work separately with competitive local providers to ascertain that its end user customers will be able to reach travel information services provided by dialing 511.
- H. 511 will be provided under the following conditions.
 - 1. For network sizing and protection, the 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 511.
 - 2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 511 Dialing Service.
 - 3. The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - 4. The 511 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - 5. Suspension of 511 as covered in Section A2. is not applicable for this service. (T)
 - 6. The 511 subscriber shall respond promptly to any and all complaints lodged with any *governmental* authority against any service provided via the 511 number. If requested by the Company, the 511 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service. (T)
 - 7. A written notice will be sent to any 511 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511 Service. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.
- I. If a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply.
 - 1. The 511 subscriber will provide announcements. The Company will provide only the delivery of the call.
 - 2. 511 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 511 subscriber from sponsoring the same or similar announcement or recorded program service.
 - 3. The provision of access to the 511 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
 - 4. The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - 5. The 511 subscriber assumes, according to other specific rates and charges under *guidebook*, all financial responsibility (T) for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.81 511 Dialing Service (Cont'd)

A13.81.2 Service Requirements and Conditions (Cont'd)

- J. The Company may take all legal and practical steps to disassociate itself from 511 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this *Guidebook*. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber. (T)

A13.81.3 Obligations of the Competitive Local Exchange Carrier (CLEC)

- A. In those instances where a CLEC provides the 511 to its end user within the local calling area, terms and conditions for 511 are as defined in the appropriate Interconnection Agreement.
 - 1. For purposes of providing a CLEC end user access to the 511 provider within the local calling area, appropriate arrangements must be made by the CLEC with the 511 provider serving the local calling area.
 - 2. A CLEC may negotiate the provision of directory listings as defined in the Interconnection Agreement.

A13.81.4 Rates and Charges

- A. Application of Rates
 - 1. Service Establishment charges shall apply per basic local calling area.
 - 2. 511 subscribers will pay the normal *guidebook* charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises. (T)
 - 3. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates. (T)
 - 4. A Central Office Activation charge will apply per central office switch translated to the lead number.
 - 5. A charge will apply to changes to the point-to number at the subscriber's request, per 511 number, per central office switch translated.

B. Charges applicable to the 511 Dialing Service Subscriber

1. Service Establishment Charge		Nonrecurring Charge	USOC
(a) Per Basic Local Calling Area		\$389.90	511ES
2. Central Office Activation			
(a) Per Central Office		182.00	511CC
3. Change of Point-to Number by Subscriber			
(a) Per Central Office		13.50	511AP

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use

A13.82.1 General

- A. 311 for Non-Emergency Municipal Use (“311”) is a three digit local dialing arrangement available in specified areas from BellSouth Telecommunications, Inc. (“Company”), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from *the Company* in *Company* Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311. (T)
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by *the Company* on a “first come, first served” basis. (T)
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 311 for Non-Emergency Municipal Use at rates, *terms and conditions* as specified in Section A6. (T)
- H. Access to 311 may not be available to the following classes of service:
- Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A
- In addition, operator assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An “affiliate” of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term “control” (including the terms “controlling”, “controlled by, and under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.
- If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.
- M. If central offices are merged, and a 311 “point-to” number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 “point-to” number in the merged central office except in service designs utilizing 311 AIN Zip Code Routing. 311 AIN Zip Code Routing will allow more than one 311 subscriber to utilize the same central office.
- N. 311 arrangements are provided via standard switched based RCF technology or alternatively utilizing 311 AIN Zip Code Routing at the 311 subscriber’s option.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use (Cont'd)

A13.82.2 Service Requirements and Conditions

- A. All requests for 311 must be submitted to the Company. The Company will assign the 311 code in the specified central offices based upon standards established by the FCC and on a "first come, first served" basis. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order.
- B. The subscriber must activate the service within six (6) months of the service order date. Failure to activate can result in the reassignment of the number.
- C. The 311 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 311 number and an agreement to return the code upon receipt of six (6) months written notice of such a recall from the Company and abide by all terms and conditions identified by the FCC in CC Docket 92-105 regarding the use and return of such 311 codes. If a recall is affected, the Company will work with all 311 subscribers affected by such recall to transfer their service arrangements to a 7 or 10 digit dialing arrangement within the six (6) month notice period. The 311 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 311 subscriber will be charged the appropriate rates for the establishment of the new access arrangement.
- D. Only one 7 or 10 digit local number or one 10 digit toll free number may be used as the lead number per central office or per zip code if utilizing 311 AIN Zip Code Routing. Appropriate rates from Sections A3. and A4., will apply.
- E. The standard 311 arrangement and the 311 AIN Zip Code Routing arrangement are provided where facilities permit.
- F. The 311 subscriber should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach non-emergency services provided by dialing 311.
- G. The 311 subscriber should work separately with competitive local exchange companies to ascertain that its end user customers will be able to reach non-emergency services provided by dialing 311.
- H. 311 will be provided under the following conditions.
 - 1. For network sizing and protection, the 311 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 311.
 - 2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 311 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 311 Dialing Service.
 - 3. The 311 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - 4. The 311 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - 5. Suspension of 311 as covered in Section A2. is not applicable for this service.
 - 6. The 311 subscriber shall respond promptly to any and all complaints lodged with any *governmental* authority against any service provided via the 311 number. If requested by the Company, the 311 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 311 service.
 - 7. A written notice will be sent to any 311 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 311 Service. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use (Cont'd)

A13.82.2 Service Requirements and Conditions (Cont'd)

- I. If a pre-recorded announcement is provided by the 311 subscriber, the following conditions apply.
 - 1. The 311 subscriber will provide announcements. The Company will provide only the delivery of the call.
 - 2. 311 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 311 subscriber from sponsoring the same or similar announcement or recorded program service.
 - 3. The provision of access to the 311 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
 - 4. The 311 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - 5. The 311 subscriber assumes, according to other specific rates and charges under *guidebook*, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises. (T)
- J. The Company may take all legal and practical steps to disassociate itself from 311 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this *Guidebook*. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber. (T)
- L. The municipality ordering the service must establish procedures to deal with calls from those within the central office but outside of their jurisdiction.

A13.82.3 Obligations of the Competitive Local Exchange Carrier (CLEC)

- A. In those instances where a CLEC provides the 311 to its end user per central office switch, terms and conditions for 311 are as defined in the appropriate Interconnection Agreement.
 - 1. For purposes of providing a CLEC end user access to the 311 subscriber per central office switch, appropriate arrangements must be made by the CLEC with the 311 subscriber.
 - 2. A CLEC may negotiate the provision of directory listings as defined in the Interconnection Agreement.

A13.82.4 Rates and Charges

- A. Application of Rates
 - 1. A Service Establishment charge shall apply as specified following.
 - 2. 311 subscribers will pay the normal *guidebook* charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 311 subscriber's designated premises. (T)
 - 3. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
 - 4. A Central Office Activation charge will apply per central office switch translated.
 - 5. For 311 Arrangements utilizing standard switch-based RCF technology, a charge will apply for changes to the point-to-number at the subscriber's request, per 311 Dialing Service, per central office switch.
 - 6. For 311 arrangements utilizing 311 AIN Zip Code Routing, a table change charge will apply.
 - 7. Usage charges are applicable for 311 arrangements utilizing 311 AIN Zip Code Routing.

A14. AUXILIARY EQUIPMENT

A14.3 Break In Rotary Number Group and Line Make Busy

A14.3.1 General

- A. Break in rotary number group is an arrangement whereby certain central office lines or PBX trunks may be temporarily removed from the rotary number group and operate independently by means of a key and associated equipment at the subscriber's premises which, through the use of a signaling channel, operates control equipment in the central office. Such service is only offered where facilities permit its use (step-by-step and cross bar central offices).
- B. Line make busy is an arrangement whereby certain central office lines or PBX trunks may be temporarily arranged to indicate a busy condition by operation of a key at the customer's premises which regulates control equipment at the central office. This service is only offered where facilities permit its use (cross bar central offices).

A14.3.2 Rates

- A. The following rates apply for furnishing a break in a rotary number group or a line make busy arrangement.
 - 1. Common equipment in the central office to effect a break in rotary.

	Nonrecurring Charge	Monthly Rate	Basic Termination Charge	USOC
(a) For the first 10 lines ^{1,2}	\$-	\$12.00	\$280.00	BRR
(b) For each additional ten lines controlled by the same key ¹	-	8.35	200.00	BRA
2. Change in point of break in rotary number group				
(a) Each	21.25	-	-	99N
3. Change of the numbers in line make busy arrangement in the same central office				
(a) Per changed number	21.25	-	-	NA

Note 1: Basic Termination Charge liability - 60 months.

Note 2: Rates & Charges are applicable for a control channel(s) (Type 1109) as specified in the Private Line *Guidebook* for each group of lines controlled by the same key. (T)

A14. AUXILIARY EQUIPMENT

A14.7 Message Register Service (Cont'd)

A14.7.2 Rates

A. Central Office Components

1. Central office common equipment to provide overflow information when the customers lines(s) are busy or completed local outgoing call information for Hotel/Motel systems.

	Nonrecurring Charge	Monthly Rate	USOC
(a) Each line ¹	\$8.00	\$5.55	MR8

A14.8 ESSX Customer Premises Attendant Services

A14.8.1 50B Customer Premises System (50B CPS)

A. General

1. The 50B Consoles are provided only where the Central Office serving the ESSX-1, ESSX-S, ESSX-M or ESSX-L system has been arranged for use with such consoles.
2. The Direct Station Selection (DSS) and Busy Lamp Field (BLF) capabilities are only available with the 50B console (USOC ECG). The Direct Station Selection feature is included in the 50B console (USOC ECG) rate. The ESSX station lines equipped for DSS must be in consecutive one hundred station number groups. Where more than one console is equipped for DSS/BLF the DSS and station busy indications on the other consoles are multiple appearances of the first console. Only four (4) consoles may be equipped with the DSS/BLF capabilities. The DSS/BLF features can be provided only to the main stations at the same location as the consoles.
3. The 50B consoles are equipped to terminate eight (8) Attendant Access Lines. An additional eight (8) Attendant Access Lines may be terminated by providing two console line circuit packs (USOC ECP) which terminate four (4) Attendant Access Lines each.
4. Each Attendant Access Line terminating on the 50B console requires an Attendant Access Circuit (USOC EAS).
5. Attendant Access lines are required between the No. 1 ESS serving the ESSX System and the console location. These facilities are used to complete incoming calls for the listed directory number and may be arranged for completing dial "O" traffic. In addition, Attendant Access Lines have the same capabilities as ESSX station lines. Attendant Access Lines terminate directly on apparatus of a specific console. Multiple appearances of an Attendant Access Line are not provided.

Note 1: One (1) 1105 control channel at rates and charges as specified in Section A13. is required for every two (2) USOCs: MR8 and/or fraction thereof. (T)

A14. AUXILIARY EQUIPMENT

A14.8 ESSX Customer Premises Attendant Services (Cont'd)

A14.8.1 50B Customer Premises System (50B CPS) (Cont'd)

A. General (Cont'd)

- 6. The ESSX-1 Primary Feature Package, at rates as specified in Section A12.1.8.C.1.b(1), is required with each ESSX-1 circuit designated as a Attendant Access Line. (T)
- 7. Night Service is provided by use of the Directed Call Pickup optional feature of the ESSX System on the listed directory number.
- 8. Control channels are required for various console optional features as indicated and are provided at the appropriate rates and charges as specified.
- 9. Time and Material Charges apply to all customer requested installations, moves, changes, removals, rearrangements, and maintenance of premises wiring performed by the Company on the customer's premises, except as excluded or otherwise provided for in Section A4. (T)

B. Rates and Charges

The following nonrecurring charges for the 50B consoles are in addition to any applicable regular service connection, move, change and installation charges provided for in other sections of this *Guidebook*. (T)

- 1. Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Initial Installation ¹	\$1,883.25	NA
2. Equipment Addition Charge		
(a) Per Occasion ²	824.00	NA
3. Change of Faceplate or Trim Panel		
(a) Each	58.75	NA

Note 1: A one time Service Establishment Charge applies per customer console grouping arrangement location.

Note 2: When adding Consoles, Console Line Circuit Packs, Scanner Units, or Scanner Line Circuit Packs to an existing system an Equipment Addition Charge applies on a per occasion basis in addition to the Installation Charges for the equipment.

A14. AUXILIARY EQUIPMENT

A14.8 ESSX Customer Premises Attendant Services (Cont'd)

A14.8.1 50B Customer Premises System (50B CPS) (Cont'd)

B. Rates and Charges (Cont'd)

4. 50B Consoles and Associated Equipment

	Installation Charge	Monthly Rate	USOC
(a) 50B Electronic Console including control unit equipped for termination of eight (8) attendant access lines, each	\$735.75	\$311.90	ECB+T
(b) 50B Electronic Console including control unit with Direct Station Selection and Busy Lamp Field equipped for termination of eight (8) attendant access lines ¹ , each	735.75	329.55	ECG+T
(c) 50B Multibutton Electronic Telephone Console including control unit equipped for termination of eight (8) attendant access lines, each	600.25	200.10	ECH+T
(d) Console Line Circuit Pack - provides for termination of four (4) additional attendant access lines ² , each	41.25	17.65	ECP
(e) DSS/BLF Scanner Unit equipped for busy lamp termination of 50 ESSX lines ³ , each	353.00	76.50	ECU
(f) Scanner Line Circuit Pack - provides for busy lamp termination of 25 additional ESSX lines ⁴ , each	-	14.10	ECL
(g) Optional Equipment Cabinet for Control and Scanner Units ⁵ , each	-	-	ECJ

5. Central Office Components

Rates and Charges as specified in Section A12.1.8.A apply as appropriate.

(T)

Note 1: Can provide DSS/BLF for up to 1800 ESSX-1 lines.

Note 2: Maximum of 2 per console

Note 3: Maximum of 300 Busy Lamps

Note 4: Maximum of 10 per Scanner Unit

Note 5: Rates and charges as applicable for Data Cabinet USOC MD5 in Section A16. apply.

(T)

A14. AUXILIARY EQUIPMENT

A14.8 ESSX Customer Premises Attendant Services (Cont'd)

A14.8.2 Data Link Console

A. General

1. Data Link Console operation utilizes universal cordless telephone consoles and is provided only where the central office serving the ESSX System has been arranged for use with such console operation.
2. Console Access Loops are required for each ESSX System equipped for data link console operation. These facilities are used to complete incoming calls for the listed directory number and may be arranged for completing dial "O" traffic. In addition, Console Access Loops have the same capabilities as ESSX station lines. Console Access Loops terminate on the Data link common equipment.
3. The ESSX-1 Primary Feature Package at rates as specified in Section A12.1.8.C.1.b.(1) is required with each ESSX-1 circuit designated as a Console Access Loop. (T)
4. The Data Link Consoles are available only equipped with a Touch-Tone® dial and therefore, rates and charges for Touch-Tone Calling Service as specified in Section A13. will apply. (T)
5. The Night Service feature is provided by means of a Night Key on the console.
6. Two-way call splitting enabling an attendant to talk to either a calling or called party with the other party being excluded from the conversation is provided.
7. The console can be made to appear busy on incoming calls by the operation of the busy key on the console or by the removal of the attendant headset.
8. Busy Verification is a 51A console attendant position optional service arrangement which permits the ESSX system attendant to verify the status of main station lines and CCSA, SCAN, EPSCS, ETS and tie line terminations associated with that system.
9. The basic call waiting lamp feature on the console is provided to inform the attendant that calls are waiting to be answered.
The optional feature "Variable Trigger" on call waiting lamps provides a more dynamic representation of the length of queue for Data Link Console positions.
10. Incoming call identification provides the attendant with a means of identifying the source and type of incoming calls to be answered.
11. Trunk group busy lamps inform the attendant that all trunks in a particular trunk group are busy.
12. Time and Material Charges apply to all customer requested installations, moves, changes, removals, rearrangements, and maintenance of premises wiring performed by the Company on the customer's premises, except as excluded or otherwise provided for in Section A4. (T)

B. Rates and Charges

1. Optional Payment Plan - Noncontract

A14. AUXILIARY EQUIPMENT

A14.8 ESSX Customer Premises Attendant Services (Cont'd)

A14.8.2 Data Link Console (Cont'd)

B. Rates and Charges (Cont'd)

1. Optional Payment Plan - Noncontract (Cont'd)

		PLAN 2		
		Installation Charge	Monthly Rate	USOC
(a)	Console control cabinets, each	\$4,296.00	\$294.25	EDY
(b)	Small size (27 type) (maximum of 4 per control cabinet), each	309.50	109.45	ED7
(c)	Large size (47 type), 1st console, each	410.75	143.60	ED4
(d)	Additional consoles (maximum of 3 large consoles per first control cabinet, maximum of 4 per additional control cabinet), each	309.50	115.35	ED2
(e)	Power Plant for Console Cabinet without battery reserve	283.75	27.05	EDPWO
(f)	Power Plant for Console Control Cabinet with battery reserve	2,022.00	123.60	EDPWR

2. Central Office Components

Rates and charges as specified in Section A12.1.8.A apply as appropriate.

3. The equipment specified in A14.8.1 and A14.8.2, preceding is considered customer premises equipment under the FCC's decision in CI II (Docket 20828) but has been assigned to the Company under the Modification of Final Judgment (MFJ). Its provision will be subject to the following restrictions:

- a. This equipment will be provided by the Company for use with new or existing service only so long as such equipment is available from Company inventory.
- b. The Company will continue to provide maintenance for this Company-provided equipment subject to the availability of parts and/or equipment.

(T)