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A3. BASIC LOCAL EXCHANGE SERVICE

A3.1 General

- A. Basic local exchange service, as offered in this Guidebook, is comprised of exchange access lines defined as follows:
 Exchange Access Line - The serving central office line equipment and all the Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the offering selected by the customer.
- B. Exchange access lines are subject to the nonrecurring charges specified in Section A4.
- C. Rates for basic local exchange service are applied on the basis of statewide groupings according to the total number of exchange access lines, PBX trunks and network access registers in the local calling area excluding the Extended Calling Service exchanges.
- D. Exchange Service Areas for each exchange are identified on maps.
- E. The rates for service and equipment not specifically shown in this section are presented in other sections of this Guidebook.
- F. Pursuant to passage of the Telecommunications Access System Act of 1991 by the Florida Legislature during the 1991 session, a monthly surcharge shall be imposed on all local exchange telecommunications company subscribers on an individual access line basis, except that such surcharge shall not be imposed upon more than 25 basic telecommunications access lines per account bill rendered. The Commission shall determine the amount of the surcharge; however, in no case shall the amount exceed 25 cents per line per month. The surcharge shall appear on the initial bill to the subscriber and itemized at least once annually.
- G. Residence Access Line Retention Offer
 Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:
 1. Customers must keep the required services for 30 days to receive the benefit of this offer.
 2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
 3. If the customer disconnects the line(s) or moves from their current location, the remaining benefits will cease.
 4. AT&T employees are not eligible for this offer.
 5. Customer must be calling into AT&T to disconnect their local service.
 6. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$12).
 7. Not stackable with any other regulated retention offer that provides a monthly discount.
 8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
 9. This offer is only available for retention purposes.
 10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.
 11. Eligible customers may only receive this offer once during the offer benefit period.

A3.2 Statewide Rate Groups

A3.2.1 Rate Group Descriptions

The statewide rate schedules in this section are applicable to exchange access lines. The groupings are based on exchange access lines, PBX trunks and network access registers in the local calling areas specified in A3.3.1 excluding exchange access lines in the Extended Calling Service additional exchanges or in the expanded local calling area of any other service in this Guidebook.

Group	Total Exchange Access Lines and PBX Trunks-Upper Limits
1	2,000
2	7,000
3	22,000
4	55,000
5	120,000
6	195,000
7	280,000
8	375,000
9	450,000
10	550,000
11	700,000

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Local Calling Areas

A3.3.1 Local Calling Area Exchanges

The rates specified for Flat Rate Service, Complete Choice service and/or Message Rate Service, entitle subscribers to access all exchange access lines bearing the central office designations of the subscriber's exchange and all exchange access lines bearing the central office designations of additional exchanges in the Extended Area Service (EAS) and Extended Calling Service (ECS) categories as shown following. For the services specified in A3.4.2, A3.4.3, and A3.5.2, the local calling area of the exchange in the left hand column also includes the additional exchanges listed in the EAS and ECS categories. These exchanges may be accessed on a flat rate or usage rate basis.

The rates specified for Area Plus service (including Area Plus service with the Complete Choice option), BellSouth Business Plus service and BellSouth Business Choice Package service entitle subscribers to access all exchange access lines bearing the central office designation(s) of the subscriber's exchange and all exchange access lines bearing the central office designation(s) of additional exchanges in the Extended Area Service (EAS) and Extended Calling Service (ECS) categories as shown following and all exchange access lines bearing the central office designation(s) of all other exchanges located in the subscriber's Local Access and Transport Area (LATA) as shown following. For the services specified in A3.4.4, the local calling area of the exchange in the left hand column includes the additional exchanges listed in the EAS and ECS categories and all other exchanges in the subscriber's LATA. These exchanges may be accessed on a flat rate basis. For the services specified in A3.4.3 and A103.44, the local calling area of the exchange in the left hand column includes the additional exchanges listed in the EAS and ECS categories and all other exchanges in the subscriber's LATA. These exchanges may be accessed on a flat rate or usage rate basis.

Exchange [LATA] ¹	Category	Additional Exchanges
Archer [Gainesville]	EAS ECS ²	Bronson, Gainesville, Micanopy, Newberry, <i>Willison (ICE)</i> Cedar Key, Chiefland
Baldwin [Jacksonville]	EAS ECS ²	Jacksonville, Maxville, <i>MacClenny (ICE), Sanderson (ICE)</i> Callahan (ICE)
Belle Glade ³ [Southeast]	EAS ECS ²	Pahokee Boca Raton, Boynton Beach, Delray Beach, Jupiter, West Palm Beach
Boca Raton ³ [Southeast]	EAS ECS ²	Coral Springs, Deerfield Beach, Delray Beach, Pompano Beach Belle Glade, Boyton Beach, Fort Lauderdale, Hollywood, Jupiter, Miami, North Dade, Pahokee, West Palm Beach

Note 1: For a list of all exchanges in each LATA, see A3.3.2.

Note 2: ECS calling rates apply for customers who select *the Company* as their presubscribed intraLATA carrier. (T)

Note 3: See A103.7.2 for Premium EOEAS *terms, conditions* and rates. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Local Calling Areas (Cont'd)

A3.3.1 Local Calling Area Exchanges

Exchange [LATA] ¹	Category	Additional Exchanges
Boynton Beach [Southeast]	EAS ECS ²	Delray Beach, West Palm Beach Belle Glade, Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach
Bronson [Gainesville]	EAS ECS ²	Archer, Cedar Key, Chiefland, Gainesville, Williston (ICE) Newberry
Brooksville [Gainesville]	EAS	Dade City (ICE), San Antonio (ICE), Trillacoochee (ICE), Weekiwachee Springs
Bunnell ³ [Daytona Beach]	EAS ECS ²	Flagler Beach, Palm Coast Daytona Beach, Pierson
Cantonment (Including Clear Springs, and Gateswood, Alabama) [Pensacola]	EAS	Century, Gulf Breeze, Molino, Pensacola, Walnut Hill
Cedar Key [Gainesville]	EAS ECS ²	Bronson, Chiefland Archer, Gainesville
Century [Mobile, Alabama]	EAS	Brewton (Alabama), Cantonment (including Clear Springs, Alabama), Flomaton (Alabama), Molino (ICE), Pensacola, Walnut Hill (ICE)
Chiefland [Gainesville]	EAS ECS ²	Bronson, Cedar Key, Trenton Archer, Cross City, Gainesville, Old Town

Note 1: For a list of all exchanges in each LATA, see A3.3.2.

Note 2: ECS calling rates apply for customers who select *the Company* as their presubscribed intraLATA carrier. (T)

Note 3: See A103.7.2 for Premium EOEAS *terms, conditions* and rates. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Local Calling Areas (Cont'd)

A3.3.1 Local Calling Area Exchanges

Exchange [LATA] ¹	Category	Additional Exchanges
Chipley [Panama City]	EAS ECS ²	Bonifay (ICE), Cottondale (ICE), Graceville, Sunny Hills, Vernon Panama City, Youngstown-Fountain
Cocoa [Orlando]	EAS	Cocoa Beach, Eau Gallie, Melbourne, Titusville
Cocoa Beach [Orlando]	EAS	Cocoa, Eau Gallie, Melbourne, Titusville
Coral Springs [Southeast]	EAS ECS ²	Boca Raton, Deerfield Beach, Fort Lauderdale, Pompano Beach Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine
Cross City [Gainesville]	EAS ECS ²	Old Town Chiefland, Gainesville, Trenton
Daytona Beach [Daytona Beach]	ECS ²	Bunnell, DeLand, DeLeon Springs, Flagler Beach, New Smyrna Beach, Oak Hill, Palm Coast, Pierson
DeBary [Orlando]	EAS ECS ²	DeLand, Orange City (ICE), Sanford Orlando, Winter Park (ICE)
Deerfield Beach [Southeast]	EAS ECS ²	Boca Raton, Coral Springs, Delray Beach, Fort Lauderdale, Pompano Beach Boynton Beach, Hollywood, Homestead, Miami, North Dade, Perrine
DeLand [Daytona Beach]	EAS ECS ²	DeBary, DeLeon Springs, Orange City (ICE), Pierson Daytona Beach, New Smyrna Beach, Oak Hill
DeLeon Springs [Daytona Beach]	EAS ECS ²	DeLand, Orange City(ICE), Pierson Daytona Beach, New Smyrna Beach, Oak Hill

Note 1: For a list of all exchanges in each LATA, see A3.3.2.

Note 2: ECS calling rates apply for customers who select *the Company* as their presubscribed intraLATA carrier. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Local Calling Areas (Cont'd)

A3.3.1 Local Calling Area Exchanges

Exchange [LATA] ¹	Category	Additional Exchanges
Delray Beach ³ [Southeast]	EAS ECS ²	Boca Raton, Boynton Beach, Deerfield Beach Belle Glade, Coral Springs, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach, West Palm Beach
Dunnellon [Gainesville]	EAS	Belleview (ICE), Beverly Hills (ICE), Forest (ICE), Ocala (ICE), Oklawaha (ICE), Salt Springs (ICE), Silver Springs Shores (ICE), Yankeetown (ICE)
East Orange [Orlando]	EAS	Apopka (ICE), Celebration (ICE), Lake Buena Vista (ICE), Monteerde (ICE), Orlando, Oviedo, Reedy Creek (ICE), Windermere (ICE), Winter Garden (ICE), Winter Park (ICE)
Eau Gallie [Orlando]	EAS ECS ²	Cocoa, Cocoa Beach, Melbourne Titusville
Fernandina Beach ³ [Jacksonville]	EAS ECS ²	Yulee Jacksonville
Flagler Beach ³ [Daytona Beach]	EAS ECS ²	Bunnell, Palm Coast Daytona Beach, Pierson

Note 1: For a list of all exchanges in each LATA, see A3.3.2.

Note 2: ECS calling rates apply for customers who select *the Company* as their presubscribed intraLATA carrier. (T)

Note 3: See A103.7.2 for Premium EOEAS *terms, conditions* and rates. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Local Calling Areas (Cont'd)

A3.3.1 Local Calling Area Exchanges

Exchange [LATA] ¹	Category	Additional Exchanges
Ft. Lauderdale [Southeast]	EAS ECS ²	Coral Springs, Deerfield Beach, Hollywood, Pompano <i>Beach</i> Boca Raton, Boynton Beach, Delray Beach, Homestead, Miami, North Dade, Perrine
Ft. Pierce ³ [Southeast]	EAS ECS ²	Port St. Lucie Jensen Beach, Vero Beach
Gainesville [Gainesville]	EAS ECS ²	Alachua (ICE), Archer, Bronson, Brooker (ICE), Ft. White (ICE), Hawthorne, High Springs (ICE), Keystone Heights, Lake Butler (ICE), McIntosh (ICE), Melrose (ICE), Micanopy, Newberry, Trenton, Waldo (ICE), Williston (ICE) Cedar Key, Chiefland, Cross City, Old Town
Geneva ³ [Orlando]	EAS	Orlando, Ovieda, Sanford, Winter Park (ICE)
Graceville [Panama City]	EAS	Alford (ICE), Bonifay (ICE), Chipley, Cottondale (ICE), Grand Ridge (ICE), Greenwood (ICE), Malone (ICE), Marianna (ICE), Reynolds Hill (ICE), Sneads (ICE), Westville (ICE)

Note 1: For a list of all exchanges in each LATA, see A3.3.2.

Note 2: ECS calling rates apply for customers who select *the Company* as their presubscribed intraLATA carrier. (T)

Note 3: See A103.7.2 for Premium EOEAS *terms, conditions* and rates. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Local Calling Areas (Cont'd)

A3.3.1 Local Calling Area Exchanges

Exchange [LATA] ¹	Category	Additional Exchanges
Green Cove Springs [Jacksonville]	EAS	Maxville, Middleburg, Jacksonville, Orange Park, St. Johns
	ECS ²	Palatka
Gulf Breeze [Pensacola]	EAS	Cantonment (including Clear Springs, Alabama), Holley-Navarre, Jay, Milton, Munson, Pace, Pensacola
Havana [Panama City]	EAS	Chattahoochee (ICE), Greensboro (ICE), Gretna (ICE), Quincy (ICE), Tallahassee (ICE)
Hawthorne [Gainesville]	EAS	Gainesville, Melrose (ICE), Micanopy
Hobe Sound ³ [Southeast]	EAS ECS ²	Jensen Beach, Jupiter, Port St. Lucie, Stuart West Palm Beach
Holley-Navarre ³ [Pensacola]	EAS	Fort Walton Beach (ICE), Gulf Breeze, Jay, Milton, Munson, Pace, Pensacola
Hollywood ³ [Southeast]	EAS ECS ²	Fort Lauderdale, North Dade Boca Raton, Boynton Beach, Coral Springs, Deerfield Beach, Delray Beach, Homestead, Miami, Perrine, Pompano Beach
Homestead [Southeast]	EAS ECS ²	Miami, Perrine Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Keys, North Dade, Pompano Beach

Note 1: For a list of all exchanges in each LATA, see A3.3.2.

Note 2: ECS calling rates apply for customers who select *the Company* as their presubscribed intraLATA carrier. (T)

Note 3: See A103.7.2 for Premium EOEAS *terms, conditions* and rates. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Local Calling Areas (Cont'd)

A3.3.1 Local Calling Area Exchanges

Exchange [LATA] ¹	Category	Additional Exchanges
Jacksonville [Jacksonville]	EAS ECS ²	Baldwin, Callahan (ICE), Hilliard (ICE), Jacksonville Beach, Maxville, MacClenny (ICE), Middleburg, Orange Park, Ponte Vedra Beach, Sanderson (ICE), St. Johns, Yulee Fernandina Beach, Palatka (ICE)
Jacksonville Beach [Jacksonville]	EAS	Jacksonville, Ponte Vedra Beach, St. Johns
Jay [Pensacola]	EAS	Gulf Breeze, Holley-Navarre, Milton, Munson, Pace, Pensacola
Jensen Beach [Southeast]	EAS ECS ²	Hobe Sound, Port St. Lucie, Stuart Fort Pierce, Jupiter, West Palm Beach
Jupiter [Southeast]	EAS ECS ²	Hobe Sound, West Palm Beach Belle Glade, Boca Raton, Boynton Beach, Delray Beach, Jensen Beach, Pahokee, Port St. Lucie, Stuart
Keys [Southeast]	ECS ²	Homestead, Miami, Perrine

Note 1: For a list of all exchanges in each LATA, see A3.3.2.

Note 2: ECS calling rates apply for customers who select *the Company* as their presubscribed intraLATA carrier. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Local Calling Areas (Cont'd)

A3.3.1 Local Calling Area Exchanges

Exchange [LATA] ¹	Category	Additional Exchanges
Keystone Heights ³ [Gainesville]	EAS	Gainesville, Melrose (ICE), Starke (ICE), that portion of Florahome (ICE) located in Clay County, Waldo (ICE)
Lake City [Jacksonville]	EAS ECS ²	Branford (ICE), Fort White (ICE), Lake Butler (ICE), Wellborn (ICE), White Springs (ICE) Florida Sheriff's Boys Ranch (ICE), High Springs (ICE), Live Oak (ICE), Luraville (ICE), MacClenny (ICE), Sanderson (ICE)
Lynn Haven [Panama City]	EAS ECS ²	Panama City, Panama City Beach, Sunny Hills, Youngstown-Fountain The Beaches (ICE), Tyndall AFB (ICE), Vernon
Maxville [Jacksonville]	EAS	Baldwin, Jacksonville, MacClenny (ICE), Middleburg, Orange Park, Sanderson (ICE)
Melbourne [Orlando]	EAS ECS ²	Cocoa, Cocoa Beach, Eau Gallie, Sebastian Titusville

Note 1: For a list of all exchanges in each LATA, see A3.3.2.

Note 2: ECS calling rates apply for customers who select *the Company* as their presubscribed intraLATA carrier. (T)

Note 3: See A103.7.2 for Premium EOEAS *terms, conditions* and rates. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Local Calling Areas (Cont'd)

A3.3.1 Local Calling Area Exchanges

Exchange [LATA] ¹	Category	Additional Exchanges
Miami [Southeast]	EAS ECS ²	Homestead, North Dade, Perrine Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Keys, Pompano Beach
Micanopy [Gainesville]	EAS	Archer, Gainesville, Hawthorne, McIntosh (ICE)
Middleburg [Jacksonville]	EAS	Jacksonville, Maxville, Orange Park
Milton [Pensacola]	EAS	Jay, Munson, Gulf Breeze, Holley-Navarre, Pace, Pensacola
Munson [Pensacola]	EAS	Gulf Breeze, Holley-Navarre, Jay, Milton, Pace, Pensacola
Newberry [Gainesville]	EAS ECS ²	Alachua (ICE), Archer, Gainesville, High Springs (ICE), Trenton Bronson
New Smyrna Beach [Daytona Beach]	EAS ECS ²	Oak Hill Daytona Beach, DeLand, DeLeon Springs, Pierson

Note 1: For a list of all exchanges in each LATA, see A3.3.2.

Note 2: ECS calling rates apply for customers who select *the Company* as their presubscribed intraLATA carrier. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Local Calling Areas (Cont'd)

A3.3.1 Local Calling Area Exchanges

Exchange [LATA] ¹	Category	Additional Exchanges
North Dade ³ [Southeast]	EAS ECS ²	Hollywood, Miami, Perrine Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Homestead, Pompano Beach
Oak Hill ³ [Daytona Beach]	EAS ECS ²	New Smyrna Beach Daytona Beach, DeLand, DeLeon Springs, Pierson
Old Town [Gainesville]	EAS ECS ¹	Chiefland, Cross City Gainesville, Trenton
Orange Park [Jacksonville]	EAS ECS ¹	Green Cove Springs, Jacksonville, Maxville, Middleburg, St. Johns Palatka
Orlando [Orlando]	EAS ECS ²	Apopka (ICE), Celebration (ICE), Clermont (ICE), East Orange, Geneva, Groveland (ICE), Kissimmee (ICE), Lake Buena Vista (ICE), Monteverde (ICE), Oviedo, Reedy Creek (ICE), Sanford, St. Cloud (ICE), West Kissimmee (ICE), Windermere (ICE), Winter Garden (ICE), Winter Park (ICE) DeBary
Oviedo [Orlando]	EAS	East Orange, Geneva, Orlando, Sanford, Winter Park (ICE)

Note 1: For a list of all exchanges in each LATA, see A3.3.2.

Note 2: ECS calling rates apply for customers who select *the Company* as their presubscribed intraLATA carrier. (T)

Note 3: See A103.7.2 for Premium EOEAS *terms, conditions* and rates. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Local Calling Areas (Cont'd)

A3.3.1 Local Calling Area Exchanges

Exchange [LATA] ¹	Category	Additional Exchanges
Pace [Pensacola]	EAS	Gulf Breeze, Holley-Navarre, Jay, Milton, Munson, Pensacola
Pahokee ³ [Southeast]	EAS ECS ²	Belle Glade Boca Raton, Boynton Beach, Delray Beach, Jupiter, West Palm Beach
Palatka [Jacksonville]	EAS ECS ²	Crescent City (ICE), Florahome (ICE), Hastings (ICE), Interlachen (ICE), Pomona Park, Welaka Green Cove Springs, Jacksonville, Orange Park, St. Johns
Palm Coast ³ [Daytona Beach]	EAS ECS ²	Bunnell, Flagler Beach Daytona Beach
Panama City [Panama City]	EAS ECS ²	Lynn Haven, Panama City Beach, Port St. Joe (ICE), Sunny Hills, The Beaches (ICE), Tyndall AFB (ICE), Wewahitchka (ICE), Youngstown-Fountain Chipley, Vernon
Panama City Beach [Panama City]	EAS ECS ²	Lynn Haven, Panama City Sunny Hills, The Beaches (ICE), Tyndall AFB (ICE), Youngstown- Fountain
Pensacola [Pensacola]	EAS	Cantonment (including Clear Springs, Alabama), Century (ICE), Gulf Breeze, Holley-Navarre, Jay, Milton, Molino (ICE), Munson, Pace, Walnut Hill (ICE)
Perrine [Southeast]	EAS ECS ²	Homestead, Miami, North Dade Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Keys, Pompano Beach

Note 1: For a list of all exchanges in each LATA, see A3.3.2.

Note 2: ECS calling rates apply for customers who select *the Company* as their presubscribed intraLATA carrier. (T)

Note 3: See A103.7.2 for Premium EOEAS *terms, conditions* and rates. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Local Calling Areas (Cont'd)

A3.3.1 Local Calling Area Exchanges

Exchange [LATA] ¹	Category	Additional Exchanges
Pierson [Daytona Beach]	EAS ECS ²	Crescent City (ICE), DeLand, DeLeon Springs Bunnell, Daytona Beach, Flagler Beach, New Smyrna Beach, Oak Hill
Pomona Park [Jacksonville]	EAS	Crescent City (ICE), Palatka, Welaka
Pompano Beach [Southeast]	EAS ECS ²	Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine
Ponte Vedra Beach [Jacksonville]	EAS	Jacksonville, Jacksonville Beach, St. Johns
Port St. Lucie [Southeast]	EAS ECS ²	Fort Pierce, Hobe Sound, Jensen Beach, Stuart Jupiter, West Palm Beach
St. Johns [Jacksonville]	EAS ECS ²	Green Cove Springs, Hastings (ICE), Jacksonville, Jacksonville Beach, Orange Park, Ponte Vedra Beach Palatka
Sanford ³ [Orlando]	EAS	DeBary, Geneva, Orange City (ICE), Orlando, Oviedo, Winter Park (ICE)
Sebastian [Southeast]	EAS	Melbourne, Vero Beach

Note 1: For a list of all exchanges in each LATA, see A3.3.2.

Note 2: ECS calling rates apply for customers who select *the Company* as their presubscribed intraLATA carrier. (T)

Note 3: See A103.7.2 for Premium EOEAS *terms, conditions* and rates. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Local Calling Areas (Cont'd)

A3.3.1 Local Calling Area Exchanges

Exchange [LATA] ¹	Category	Additional Exchanges
Stuart ³ [Southeast]	EAS ECS ²	Hobe Sound, Indiantown (ICE), Jensen Beach, Port St. Lucie Jupiter, West Palm Beach
Sunny Hills ³ [Panama City]	EAS ECS ²	Chipley, Lynn Haven, Panama City, Vernon, Youngstown-Fountain, Panama City Beach
Titusville [Orlando]	EAS ECS ²	Cocoa, Cocoa Beach Eau Gallie, Melbourne
Trenton [Gainesville]	EAS ECS ²	Chiefland, Gainesville, Newberry Cross City, Old Town
Vernon [Panama City]	EAS ECS ²	Bonifay (ICE), Chipley, Sunny Hills Westville (ICE) Lynn Haven, Panama City
Vero Beach ³ [Southeast]	EAS ECS ²	Sebastian Fort Pierce
Weekiwachee Springs [Gainesville]	EAS	Brooksville
Welaka [Jacksonville]	EAS	Crescent City (ICE), Palatka, Pomona Park

Note 1: For a list of all exchanges in each LATA, see A3.3.2.

Note 2: ECS calling rates apply for customers who select *the Company* as their presubscribed intraLATA carrier. (T)

Note 3: See A103.7.2 for Premium EOEAS *terms, conditions* and rates. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Local Calling Areas (Cont'd)

A3.3.1 Local Calling Area Exchanges

Exchange [LATA] ¹	Category	Additional Exchanges
West Palm Beach [Southeast]	EAS ECS ²	Boynton Beach, Jupiter Belle Glade, Boca Raton, Delray Beach, Hobe Sound, Jensen Beach, Pahokee, Port St. Lucie, Stuart
Yankeetown [Gainesville]	EAS	Crystal River (ICE), Dunnellon
Youngstown-Fountain [Panama City]	EAS ECS ²	Lynn Haven, Panama City, Sunny Hills Chipley, Panama City Beach, The Beaches (ICE), Tyndall AFB (ICE)
Yulee [Jacksonville]	EAS	Fernandina Beach, Jacksonville

Note 1: For a list of all exchanges in each LATA, see A3.3.2.

Note 2: ECS calling rates apply for customers who select *the Company* as their presubscribed intraLATA carrier. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.4 Flat Rate Service (Cont'd)

A3.4.2 Monthly Rates (Cont'd)

D. Auxiliary Line Service (Inward Service) (Cont'd)

3. The auxiliary line is to be used for one way (inward to the subscriber) service only.
4. Auxiliary line service may or may not be arranged for rotary, hunting or similar service which allows completion of an incoming call from a line that is called but is in use, by means of an arrangement of central office equipment on a full time basis.
5. Auxiliary line service is furnished at a rate for each line equal to the rate applicable for business individual line flat rate service for that exchange. Where the lines are arranged for rotary, hunting or similar service, the rotary charge will apply as specified in A3.6.

a. Rates

(1) Rate Groups 1-6

	Group						
	1	2	3	4	5	6	USOC
(a) Per Auxiliary line	\$114.00	\$114.00	\$114.00	\$114.00	\$114.00	\$114.00	7FB
(b) Multi-line Exchange Access Line ¹	114.00	114.00	114.00	114.00	114.00	114.00	7MB

(2) Rate Groups 7-12

	Group						
	7	8	9	10	11	12	USOC
(a) Per Auxiliary line	\$114.00	\$114.00	\$114.00	\$114.00	\$114.00	\$114.00	7FB
(b) Multi-line Exchange Access Line ¹	114.00	114.00	114.00	114.00	114.00	114.00	7MB

E. Mobile Service Exchange Charge

1. See A17 for Rates.

F. Outgoing Only Service

1. See A3.29 for *terms, conditions* and rates.

A3.4.3 Complete Choice Service (Obsoleted, See A103)

Note 1: The Multi-line Exchange Access Line rate applies per line to subscribers with more than one exchange access line.

(T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.4 Flat Rate Service (Cont'd)

A3.4.4 Area Plus Service (Cont'd)

A. General (Cont'd)

2. Subscribers to any of the Area Plus services receive a thirty percent discount on rates specified in A18.3.1.H. This discount supersedes the volume discounts defined in A18.3.7, and is applied after the appropriate time period discounts specified in A18.3.1.H have been applied and after the calls have been aggregated to a monthly total. This discount applies to covered customer-dialed collect calls accepted by the subscriber to any of the Area Plus services, including the operator surcharges on these calls. The discount is applied on a per line basis to each call type after the calls have been aggregated to a monthly total.
3. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.4.3 as available with Complete Choice service are available with this option of Area Plus service. **Terms, conditions** and limitations specified in A103.4.3 for Complete Choice service apply to this option of Area Plus service¹. (T)
4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer hunting at no additional charge as specified in A103.4.3. All services/features specified in A103.4.3 as available with Complete Choice service are available with each line of a multi-line package. **Terms, conditions** and limitations specified in A103.4.3 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises¹. (T)
5. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option¹.
6. Residential Area Plus service and Area Plus service with Complete Choice option customers may not subscribe to Local Usage Detail.
7. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.4.3 unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. The following rates apply for Area Plus services.
 - a. Individual line service
 - (1) Residence

	Suspend Rate	Monthly Rate	USOC
(a) Per line (without the Complete Choice option)	\$16.00	\$51.00	VR5
(b) Obsoleted, See Section A103			
(c) Obsoleted, See Section A103			
(d) Obsoleted, See Section A103			

A3.4.5 Optional Payment Plans for Multi-Line Flat Rate Service (Obsoleted, See Section A103)

A3.4.6 PreferredPack Plan (Obsoleted, See Section A103)

A3.4.7 2 Pack Plan (Obsoleted, See Section A103)

Note 1: Complete Choice Obsoleted February 19, 2009, Type 4 (See Section A103)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.4 Flat Rate Service (Cont'd)

A3.4.8 Complete Choice Enhanced Service

A. Description of Service

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:
 - A13.9 Custom Calling Services excluding Customer Control¹ and Multipath¹ versions of the Call Forwarding features
 - A13.19 TouchStar services excluding Personalized Ring 6¹, Caller ID-Basic and Calling Number Delivery Blocking-Permanent¹
 - A13.34 RingMaster service
 - A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All **terms, conditions** and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service can not take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

Suspend Rate	Monthly Rate	USOC
\$7.50	\$36.00	PAMA8

(a) Per plan package

C. Complete Choice Enhanced Retention Offer

Existing residential customers who call to disconnect their local telephone service may be eligible to receive an \$8 monthly bill credit for 12 months on a maximum of 2 access lines. The following conditions apply:

1. Customer must have or newly subscribe to Complete Choice Enhanced to be eligible for this offer.
2. Complete Choice Enhanced is required on each line receiving the discount.
3. The access line(s) must be in service for a minimum of 60 days before the customer is eligible for this offer.
4. AT&T employees are not eligible for this offer.
5. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$16).
6. This offer may not be combined with other residence line retention offers, including but not limited to the \$6 x 12 Mo. Residence Access Line Retention Offer.
7. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
8. This offer is only available for retention purposes.
9. Customers must retain the required services for 30 days to receive the benefit of this offer.
10. The monthly bill credit will cease if the customer disconnects the line or the package, or moves from their current location.
11. Eligible customers may only receive this offer once during the offer benefit period.
12. AT&T may discontinue this offer upon 14 day notice or less.

Note 1: These features are available separately as specified in A13.9 or A13.19.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.4 Flat Rate Service (Cont'd)

A3.4.9 Complete Choice Basic Service

A. Description of Service

1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting ID

A13.19 Caller ID

A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All *terms, conditions* and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing subscribers of the Complete Choice Basic service can not take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in A3.4.9.A.3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

(a) Per plan package

Suspend Rate	Monthly Rate	USOC PAMA7
\$7.50	\$32.00	

C. Complete Choice Basic Offer¹

Eligible residential subscribers who purchase local service with AT&T and subscribe to and retain the Complete Choice Basic (CCB) package may receive a monthly bill credit for 12 months, on up to two lines, that will provide a net price of \$15.00 for the CCB package.

Rules

1. Eligible subscribers are those residential subscribers who have at least one local exchange access line or a substitute (e.g. wireless or VoIP service) with a provider other than the Company at a service location that can be served by the Company.
2. Eligible subscribers must request the qualifying service at the same address as the existing service, unless they are planning an imminent move – within 30 (thirty) days of responding to the offer – from one address in an AT&T incumbent local exchange service area to another address in an AT&T incumbent local exchange service area.
3. The subscriber is required to subscribe to AT&T for local service and purchase the Complete Choice Basic package on each line receiving the credit.
4. Eligible subscribers will receive a bill credit for 12 months on up to two lines that will provide a net price of \$15.00 for each Complete Choice Basic package. If the subscriber discontinues the package, the credits will cease.
5. This offer may not be combined with other local service offers that provide a monthly recurring credit or discount, but may be combined with an offer that waives the nonrecurring installation/service charge(s).
6. Subscribers must keep the CCB package for 30 days to receive the benefits of this offer.
7. This offer is not available to subscribers who are switching service between affiliated companies.

A3.5 Message Rate Service (Obsoleted, See Section 103)

Note 1: Effective December 15, 2015, the Complete Choice Basic Offer is no longer available to new customers. Existing customers receiving benefits of this offer may continue to receive the benefit until the end of the 12-month period.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Rotary Service

A3.6.1 General

- A. Rotary or hunting service is an arrangement via central office equipment which allows completion of an incoming call to any of the lines (i.e. individual lines, PBX Trunks or NARS) in a group from a line (in the group) that is called but is in use. A rotary charge as specified below applies to each of the lines in the group that are equipped for rotary service. Rotary service is not required with the "call forwarding" feature of Custom Calling Service unless the line is part of a rotary service line arrangement. Specifically, the rotary charges in A3.6.2 will apply to individual lines (residence and business); auxiliary lines; Incoming or Combination PBX Trunks and Incoming or Combination NARS in a hunting arrangement.
- B. Residence service lines at private residence locations shall be limited to five (5) lines in rotary or hunting. If more than five lines are required in rotary or hunting at a private residence, business service rates shall apply for all lines in rotary. Effective August 20, 1996, existing residence service subscribers with more than five lines in rotary or hunting will retain their service as specified in Section A103. (T)

A3.6.2 Rates¹

- A. Rotary Service Associated With Flat Rate Lines, PBX Trunks and NARS

- (1) Residence, Rate Groups 1-6

	Group						
	1	2	3	4	5	6	USOC
(a) Per line or PBX Trunk made rotary	\$5.75	\$5.75	\$5.75	\$5.75	\$5.75	\$5.75	HTG

- (2) Residence, Rate Groups 7-12

	Group						
	7	8	9	10	11	12	USOC
(a) Per line or PBX Trunk made rotary	\$5.75	\$5.75	\$5.75	\$5.75	\$5.75	\$5.75	HTG

- (3) Business, Rate Groups 1-6

	Group						
	1	2	3	4	5	6	USOC
(a) Per line, PBX Trunk or NAR made rotary	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	HTG

- (4) Business, Rate Groups 7-12

	Group						
	7	8	9	10	11	12	USOC
(a) Per line, PBX Trunk or NAR made rotary	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	HTG

Note 1: Rates for Rotary Service associated with BellSouth Business Plus service lines are as specified in A3.43.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions

The rates, *terms and conditions* for the classes of service following are specified in this *Guidebook* with the exceptions indicated. (T)

A3.8.1 (DELETED)

A3.8.2 Cantonment

A. Clear Springs and Gateswood, Alabama

1. Exchange service for Clear Springs and Gateswood, Alabama is provided from the Cantonment Exchange. *Terms, conditions* and rates are as specified for the Cantonment Exchange. (T)

A3.8.3 Cocoa – Obsoleted (See Section A103)

A3.8.4 Cocoa Beach – Obsoleted (See Section A103)

A3.8.5 (DELETED)

A3.8.6 (DELETED)

A3.8.7 Delray Beach – Obsoleted (See Section A103)

A3.8.8 Eau Gallie

- A. Private line services and channels between the Eau Gallie exchange and the Melbourne exchange will be provided under the *terms, conditions* and at the rates specified in the Florida Private Line *Guidebook* for intraexchange arrangements. (T)
- B. Optional Measured Service – Obsoleted (See Section A103)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions (Cont'd)

A3.8.9 Fort Lauderdale

A. Theoretical Central Office

For Fort Lauderdale subscribers having telephone numbers starting with "434", determination of charges, where such determination is based upon the location of the central office, will be from either the actual switching central office or from the theoretical central office location at 9090 S.W. 50th Place, Cooper City, Florida, whichever results in the lower charge.

A3.8.10 (DELETED)

A3.8.11 (DELETED)

A3.8.12 Hollywood – Obsoleted (See Section A103)

A3.8.13 Reserved For Future Use

A3.8.14 Jupiter – Obsoleted (See Section A103)

A3.8.15 (DELETED)

A3.8.16 Melbourne

- A. Private line services and channels between the Melbourne exchange and the Eau Gallie exchange will be provided under the *terms, conditions* and at the rates specified in the Florida Private Line *Guidebook* for intraexchange arrangements. (T)
- B. Optional Measured Service – Obsoleted (See Section A103)

A3.8.17 Miami

A. Aircom Service for Miami International Airport

AIRCOM Service is offered to any business subscriber who is located on and engaged in the operation of the Miami International Airport as a transportation facility or in providing services to passengers. In addition, AIRCOM Service may be provided at locations not on the Miami International Airport property, to the same type of business subscriber, provided the subscriber: (1) Also has AIRCOM service on the Airport, or (2) Is located within 1/4 mile of the Airport.

1. General

- a. The service features provided in the AIRCOM system are as follows:

- (1) Intercommunication between all station lines associated with the system (group use).
- (2) Dialing of outgoing calls within the Miami local calling area and to other exchanges reached through direct distance dialing of message toll service.
- (3) Identification of outgoing toll messages and billing of such messages by station line number.
- (4) Inward dialing of local and long distance calls directly to a station line or attendant.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions (Cont'd)

A3.8.17 Miami (Cont'd)

A. Aircom Service for Miami International Airport (Cont'd)

1. General (Cont'd)

- a. The service features provided in the AIRCOM system are as follows: (Cont'd)
 - (5) Transfer of incoming local exchange or toll calls from one station line to another by the station line user without the assistance of an attendant.
 - (6) Intercept of calls dialed to vacant numbers by either machine or attendant.
 - (7) Trunk answering from any station line for systems equipped with attendant positions.
 - (8) Completion of incoming calls to the listed number by an attendant where attendant positions are provided.
 - (9) Hold of an incoming central office call on a line while originating another call over the station line to a station line within the AIRCOM.
 - (10) Addition, by the station line user, of another AIRCOM station line to an existing incoming central office call.
 - (11) One free directory listing in the alphabetical and classified section of the Miami directory per each AIRCOM customer. Additional listings per AIRCOM customer may be furnished without extra charge as outlined in the General *Exchange Guidebook* for Centrex systems. (T)
- b. Dial access to tie lines, foreign exchange lines, WATS lines, private lines and CCSA access lines may be provided only where facilities permit. Station transfer features are not provided for calls received over these lines.
- c. Attendant positions are allowed only where facilities permit.
- d. Special AIRCOM gate station lines are offered only on the airport property for use at concourse gates.
- e. Restriction features may be provided on an optional basis to any Main AIRCOM Station line and its extensions with any of the following restrictions or combination thereof applicable uniformly to the main and its extension station lines.
 - (1) Type A1 -Station lines restricted from outdial access to the local exchange and toll network.
 - (2) Type A3 -Station lines restricted from outdial access to tie lines, private lines, CCSA lines, foreign exchange and WATS service.
 - (3) Type X0 -Station lines restricted from directly receiving incoming calls from the exchange and toll network.
- f. Touch-Tone service may be provided on an optional basis as specified in Section A13 for Business Individual Line Service. (T)
- g. The necessary commercial power supply and building space for all the AIRCOM switching equipment except attendant facilities, (with their related common equipment and cable facilities) will be provided by the Company.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions (Cont'd)

A3.8.17 Miami (Cont'd)

A. Aircom Service for Miami International Airport (Cont'd)

1. General (Cont'd)
 - h. Except where specified otherwise in this *Guidebook*, all rates, *terms and conditions* for Centrex service or optionally for Digital ESSX service and features apply to AIRCOM service. (T)
 - i. Time and Material Charges apply to all customer requested installations, moves, changes, rearrangements, and maintenance of premises wiring performed by the Company on the customer's premises, except as excluded or otherwise provided for in Section A4. (T)
2. Initial Service
 - a. The initial service period for AIRCOM Main Station Lines is one month, except that for systems served with attendant positions, the initial service period for Centrex-CO systems in Section A112 or optionally for Digital ESSX service in Section A12 applies. (T)
 - b. The initial service period for attendant positions is as specified for Centrex-CO service in Section A112. or optionally for Digital ESSX service in Section A112. (T)
3. Minimum Monthly Charges
 - a. Minimum monthly charges as specified for Centrex-CO service in Section A112. or optionally for Digital ESSX service in Section A112. will apply for all AIRCOM systems with 100 or more main station lines in service. (T)
 - b. The minimum monthly charge on AIRCOM systems with less than 100 main station lines served by an attendant position during the three year initial service period will be the largest number of main station lines in service during that period.
4. Termination Charges
 - a. Termination liability as specified for Centrex-CO service in Section A112. will apply for all systems above 100 main station lines. For systems below 100 main station lines, served by attendant positions, termination charges apply in an amount based upon 40% of the largest number of stations in service at any time during the three year initial service period. AIRCOM systems with less than 100 main stations not served by an attendant position shall have no termination liability. Alternately, for all Digital ESSX service, termination liability as specified for Digital ESSX® service in Section A112. will apply. (T)
5. Rates

AIRCOM service is optionally available at rates and charges specified in A112. for Digital ESSX service. (T)

 - a. Main AIRCOM Station Lines - Schedule I -Systems of one subscriber having less than 100 main AIRCOM station lines.
 - (1) Per Main Station Line

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions (Cont'd)

A3.8.17 Miami (Cont'd)

A. Aircom Service for Miami International Airport (Cont'd)

5. Rates (Cont'd)

a. Main AIRCOM Station Lines - Schedule I -Systems of one subscriber having less than 100 main AIRCOM station lines. (Cont'd)

(1) Per Main Station Line (Cont'd)

	Monthly Rate	USOC
(a) Per Line	\$35.58	NA
b. Main AIRCOM Station Lines - Schedule II- Systems with more than 100 station lines, per each individual subscriber, per each location. (Minimum charge is for 100 main station lines at one location.)		
(1) 1st 100 Main Station Lines		
(a) Each ¹	-	NA (T)
(2) Each additional main station line above 100		
(a) Exchange Access Charge, per main station line	9.78	NA
(b) Intercommunication Charge, per main station line	18.05	NA
c. Mileage Charges		
No mileage charges shall apply to AIRCOM station lines except as follows:		
Main station lines in the Miami exchange but served through a central office other than that housing the AIRCOM switching equipment. Charges apply as outlined in Section A9.2. for foreign central office mileage. (T)		
Main station lines located in another Florida exchange. Charges apply as outlined in the Private Line <i>Guidebook</i> for Full Period Service. (T)		
d. Station Lines "Off Airport"		
The monthly rate for each main AIRCOM station line at an "off airport" location is that shown in A.5.a. and b. preceding and e. following plus the appropriate additional charges for off-premises station channels as specified in Section A13. and Section B3. of the Private Line <i>Guidebook</i> . (T)		
e. Extension station lines		
(1) Per extension station line		
(a) Each	5.40	RX7
f. Special AIRCOM Gate station lines		

Note 1: Rates and Charges as specified in 5.a. preceding for Schedule I service applies. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions (Cont'd)

A3.8.17 Miami (Cont'd)

A. Aircom Service for Miami International Airport (Cont'd)

5. Rates (Cont'd)

f. Special AIRCOM Gate station lines (Cont'd)

(1) Per main station line

(a) Each¹

g. Restriction Feature(s)

(1) Per main station

(a) Each²

h. Service Connection Charges apply as specified for Business Individual Line service.

i. Miscellaneous

Main AIRCOM stations may be terminated in a PBX, order turret or an automatic call distributor. Rates and charges for a main Centrex-CO PBX trunk (USOCs: PWC, PTC and PCK) as specified in Section A112. for Centrex-CO service applies.

Tie Line and Private Line Terminations are furnished at rates as specified for Centrex-CO service. CCSA access lines, where offered, are provided at rates as specified for Centrex-CO service.

j. Except as specified otherwise in this *Guidebook*, all Centrex-CO features which are compatible with AIRCOM service may be provided at the rate as specified for Centrex-CO service in Section A112. (T)

k. A special AIRCOM directory will be provided based on estimated costs for each issue. The total estimated costs will be prorated to each customer on the basis of the ratio of directory copies ordered by that customer to the total copies printed for all customers combined.

Monthly Rate	USOC
\$-	ZZ7DJ
.70	ERSFC

B. Measured Service - Metro Central Office - Obsolete - (See Section A103)

A3.8.18 (DELETED)

A3.8.19 Reserved For Future Use

A3.8.20 Reserved For Future Use

A3.8.21 Reserved For Future Use

A3.8.22 Reserved For Future Use

A3.8.23 Titusville – Obsolete (See Section A103)

A3.8.24 (DELETED)

A3.8.25 Jensen Beach

A. Theoretical Central Offices

Determination of charges where such determination is based on the location of the central office, will be from either the actual switching central office or from the following theoretical central office locations.

For customers with 225 or 334 numbers, Skyline Drive and Commercial Street.

For customers with 692 numbers, Britt Road and Highway U.S. No. 1.

Note 1: Rates and Charges as specified for Schedule II Systems Intercommunication Charge in A3.9.18.A.5.b.(2) preceding plus rates and charges for Station Restriction in A3.9.18.A.5.g.(a) following apply.

Note 2: Restriction Feature monthly rate is in addition to the main AIRCOM station line rate.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions (Cont'd)

A3.8.26 Daytona Beach

- A. Optional Extended Local Calling Between Daytona Beach and New Smyrna Beach
1. General
 - a. Optional Extended Local Calling (OELC) provides for optional 2-way flat rate service for customer dialed station-to-station calls between telephones served from the Daytona Beach exchange and those served from the New Smyrna Beach exchange. OELC customers will not be billed Local Calling Plus or Extended Calling Service rates. See A3.8.50 or A3.7.3 for rates, *terms and conditions*. (T)
 - b. A customer who subscribes to OELC may dial 7-digit calls to New Smyrna Beach on a flat rate basis and 7-digit calls to his number from New Smyrna Beach will be at no charge to the calling party.
 - c. Calls that require the assistance of an operator for completion are not eligible under the OELC plan. Such calls will be charged for at the appropriate long distance rate except that an operator will reestablish an eligible call that is interrupted due to facilities or poor transmission.
 - d. OELC is available on all individual line business and business trunks exchange service except those specifically excluded in 1.e. following. All lines with originating service capability in the account terminating in the same system or the same premises must subscribe to the option.
 - e. OELC is not available with either Message Rate Service or Access Line Service for PSPs. Resale of this service is prohibited as set forth in A2.2.1.
 - f. OELC is not subject to suspension.
 - g. The minimum service period is one month.
 - h. OELC will be made effective or disconnected on the service date requested with fractional billing applied if applicable.
 - i. OELC is furnished subject to all applicable *terms and conditions* in Section A2. except as stated in 1.a. through 1.h. (T)
 2. Directory Listings
 - a. Subscribers to OELC are entitled to one listing in the New Smyrna Beach directory at no charge.
 - b. The listing will contain sufficient wording to advise New Smyrna Beach callers that the Daytona Beach OELC subscriber can be called toll free.
 - c. Subscribers to OELC who are listed in the New Smyrna Beach exchange directory will have their telephone number changed with no referral of calls if the OELC service is discontinued for other than a complete disconnect of exchange service. Once disconnected, the number will not be reassigned to the same subscriber unless OELC is reinstated.

Calls will be referred if the subscriber transfers and continues the service.
 3. Rates
 - a. Monthly rates listed following are subject to change if either exchange is reclassified based on a change in the number of access lines.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions (Cont'd)

A3.8.26 Daytona Beach (Cont'd)

- A. Optional Extended Local Calling Between Daytona Beach and New Smyrna Beach (Cont'd)
 - 3. Rates (Cont'd)
 - b. Nonrecurring service charges are applicable to this service offering as described in Section A4.
 - c. The following rates apply for Daytona Beach subscribers of OELC to New Smyrna Beach. These rates are in addition to the applicable local exchange service flat rates with which OELC is associated.
 - (1) Two-Way Service

	Monthly Rate	USOC
(a) Business individual line, each	\$17.96	OS1FB
(b) Business PBX Trunk, each	39.51	OS1FD
(c) Network Access Registers (NAR)	18.18	OS1FF

A3.8.27 New Smyrna Beach

- A. Optional Extended Local Calling Between New Smyrna Beach and Daytona Beach
 - 1. General
 - a. Optional Extended Local Calling (OELC) provides for optional 2-way flat rate service for customer dialed station-to-station calls between telephones served from the New Smyrna Beach exchange and those served from the Daytona Beach exchange. OELC customers will not be billed Local Calling Plus or Extended Local Calling rates. See A3.8.50 or A3.7.3 for rates, *terms and conditions*. (T)
 - b. A customer who subscribes to OELC may dial 7-digit calls to Daytona Beach on a flat rate basis and 7-digit calls to his number from Daytona Beach will be at no charge to the calling party.
 - c. Calls that require the assistance of an operator for completion are not eligible under the OELC plan. Such calls will be charged for at the appropriate long distance rate except that an operator will reestablish an eligible call that is interrupted due to facilities or poor transmission.
 - d. OELC is available on all individual line business and business trunks exchange service except those specifically excluded in 1.e. following. All lines with originating service capability in the account terminating in the same system or the same premises must subscribe to the option.
 - e. OELC is not available with either Message Rate Service, or to Access Line Service for PSPs. Resale of this service is prohibited as set forth in A2.2.1.
 - f. OELC is not subject to suspension.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions (Cont'd)

A3.8.27 New Smyrna Beach (Cont'd)

- A. Optional Extended Local Calling Between New Smyrna Beach and Daytona Beach (Cont'd)
 - 1. General (Cont'd)
 - g. The minimum service period is one month.
 - h. OELC will be made effective or disconnected on the service date requested with fractional billing applied if applicable.
 - i. OELC is furnished subject to all applicable *terms and conditions* in Section A2. except as stated in 1.a. through 1.h. preceding. (T)
 - 2. Directory Listings
 - a. Subscribers to OELC are entitled to one listing in the Daytona Beach directory at no charge.
 - b. The listing will contain sufficient wording to advise Daytona Beach callers that the New Smyrna Beach OELC subscriber can be called toll free.
 - c. Subscribers to OELC who are listed in the Daytona Beach exchange directory will have their telephone number changed with no referral of calls if the OELC service is discontinued for other than a complete disconnect of exchange service. Once disconnected, the number will not be reassigned to the same subscriber unless OELC is reinstated.
Calls will be referred if the subscriber transfers and continues the service.
 - 3. Rates
 - a. Monthly rates listed following are subject to change if either exchange is reclassified based on a change in the number of access lines.
 - b. Nonrecurring service charges are applicable to this service offering as described in Section A4.
 - c. The following rates apply for New Smyrna Beach subscribers of OELC to Daytona Beach. These rates are in addition to the applicable local exchange service flat rates with which OELC is associated.
 - (1) Two-Way Service

	Monthly Rate	USOC
(a) (DELETED)		
(b) Business individual line, each	\$19.91	OS1FH
(c) (DELETED)		
(d) Business PBX Trunk, each	43.80	OS1FK
(e) Network Access Register (NAR)	20.15	OS1FL

A3.8.28 Reserved for Future Use

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions (Cont'd)

A3.8.32 Lake Ashby

Rates and charges for subscribers in the Lake Ashby (Volusia County) service area of the New Smyrna Beach exchange will be as described for Rate Group 8 customers in Section A3. Such rates will remain in effect until such time as the New Smyrna Beach exchange regroups to Rate Group 8.

A3.8.33 St. Johns

- A. Effective June 4, 2006, customers transferred to the St. Johns exchange as a result of PSC Order No. PSC-05-1123-PAA-TL will be allowed to select the rates and calling scope of the exchanges that they are being transferred from (Green Cove Springs, Jacksonville, and Ponte Vedra Beach) or the rates and calling scope of the St. Johns exchange (Rate Group 11). The effective date for Green Cove Springs, Jacksonville, and Ponte Vedra Beach area transfers is June 16, 2007, January 27, 2007, and May 19, 2007, respectively. The customers that select to be grandfathered will be provided service via a separate NXX in order to retain their old calling scope and rating. Customers will retain grandfathering for two years from the conversion date of the customers to the new NXX. After the two years, the grandfathered customers will receive a reference of calls for an additional year. If the grandfathered customers want to have additional service at the grandfathered service address, the new service will be provided with St. Johns telephone numbers, rating and calling scope. If the customer wants to change calling scopes before the end of the initial two year grandfathering period, the customer will be required to take an additional telephone number change.

A3.8.34 Reserved for Future Use

A3.8.35 Reserved for Future Use

A3.8.36 Reserved for Future Use

A3.8.37 Reserved for Future Use

A3.8.38 Reserved for Future Use

A3.8.39 Reserved for Future Use

A3.8.40 Reserved for Future Use

A3.8.41 Reserved for Future Use

A3.8.42 Reserved for Future Use

A3. BASIC LOCAL EXCHANGE SERVICE

A3.11 Verification and Emergency Interrupt Service (Cont'd)

A3.11.1 General (Cont'd)

B. Emergency Interrupt Service

1. The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
2. A subscriber originated request for Emergency Interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt request.

A3.11.2 Application of Rates and Charges

- A. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, licensed hospitals, etc.
- B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- C. If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges for Operator Assisted Local Calls as defined in A3.10 apply in addition to the applicable verification and emergency interrupt charges. (T)
 1. Verification Request

	Nonrecurring Charge	USOC
(a) Each request	\$ 4.50	NA
2. Emergency Interrupt Request		
(a) Each request ¹	9.00	NA

A3.12 Dedicated Access Services Capable of Using the Local Exchange Network

A3.12.1 General

- A. As specified in E7.4.2 of the Florida Access Service Tariff and B2.1.4.B of the Florida Private *Guidebook*, when a Dedicated Access Line, intraLATA interexchange private line or Private Bypass Facility is connected to a device capable of and for the intention of, completing calls into the local exchange network, there will be an additional Measured or Message charge associated with the flat rate Exchange Service Rate for that device (e.g. the PBX trunk in the case of a PBX). Those customers who intend to use their dedicated access, intraLATA interexchange private line or private bypass services for the completion of calls into the local exchange network and have local exchange service other than flat rate will be required to convert to flat rate. (T)

Note 1: A charge for a Verification Request also applies.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.12 Dedicated Access Services Capable of Using the Local Exchange Network (Cont'd)

A3.12.1 General (Cont'd)

- B. The Measured charge will apply where facilities and equipment are available in the exchange central office. In all other exchange central offices, the Message charge will apply. As facilities and equipment become available in central offices, Measured charges will apply.

A3.12.2 Application of Additional Measured or Message Charges

- A. These usage charges are in addition to all other applicable local service rates and charges.

- 1. Measured Charge

- (a) Per minute of local usage

Price	USOC
\$03	NA

- 2. Message charge

- (a) Per local message

.12	NA
-----	----

- B. Refer to E7.4.2 of the Florida Access Service Tariff and B2.1.4.B of the Florida Private Line *Guidebook* for specific *terms and conditions*. (T)

A3.13 Network Access Register Package

A3.13.1 General

The Network Access Register (NAR) Package provides for exchange and long distance message network calling to and from main stations and attendant positions of an ESSX service, Digital ESSX service, MultiServ PLUS service, BellSouth Centrex service or a system requiring trunk or line applications in conjunction with MegaLink channel service, LightGate service, FlexServ service and/or MegaLink ISDN¹ service. The NAR Package provides for Flat or Message Rate network access. It is used for ESSX service and Digital ESSX service in conjunction with a Network Access Limiter as provided in Section A112., with the Feature Activation element of MegaLink channel service and/or LightGate service as provided in B7.3 and B7.4 of the Private Line *Guidebook*, with FlexServ service as provided in A29.4 or with MegaLink ISDN¹ service as provided in B107.5 of the Private Line *Guidebook*. (T)

A3.13.2 Terms, Conditions and Application of Rates (T)

- A. The flat rate NAR package includes an unlimited number of dialed sent paid local calls and is offered under the same *terms and conditions* specified in this *Guidebook* for flat rate PBX trunks. (T)
- B. For the message rate NAR package, all limitations as specified in this *Guidebook* for Message Rate Service apply. A usage allowance for local message, and usage charges for calls above the allowance apply as specified in this *Guidebook* for PBX Trunk message rate service. This service is only offered where Message Rate PBX Trunk Service is available. (T)

Note 1: MegaLink ISDN service obsoleted 9-28-96. (See Section B107.)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Network Access Register Package (Cont'd)

A3.13.2 Terms, Conditions and Application of Rates (Cont'd)

(T)

- C. Rotary or hunting charges as described in A3.6 apply to each Flat Rate incoming or combination Both-Way NAR arranged with this capability.
- D. The conditions and rates specified in other sections of this Guidebook for services which may be associated with these services are in addition to those specified herein.

A3.13.3 Rates

A. Flat Rate Network Access Register (NAR) Package

1. Rate Groups 1 - 6

a. ESSX service

(1) Per NAR¹

	Group						USOC
	1	2	3	4	5	6	
(a) Combination	\$114.00	\$114.00	\$114.00	\$114.00	\$114.00	\$114.00	EQA
(b) One-way incoming	114.00	114.00	114.00	114.00	114.00	114.00	EQB
(c) One-way outgoing	114.00	114.00	114.00	114.00	114.00	114.00	EQC

b. MegaLink channel service

(1) Per NAR²

(a) Combination	11.74	12.34	12.98	13.58	14.14	14.77	NQM
(b) One-way incoming	11.74	12.34	12.98	13.58	14.14	14.77	NQP
(c) One-way outgoing	11.74	12.34	12.98	13.58	14.14	14.77	NQT
(d) DID Combination ³	23.48	24.68	25.96	27.16	28.28	29.54	ND3

c. LightGate service

(1) Per NAR⁴

(a) Combination	11.74	12.34	12.98	13.58	14.14	14.77	NQG
(b) One-way incoming	11.74	12.34	12.98	13.58	14.14	14.77	NQJ
(c) One-way outgoing	11.74	12.34	12.98	13.58	14.14	14.77	NQK
(d) DID Combination ³	23.48	24.68	25.96	27.16	28.28	29.54	ND3

Note 1: Also applicable for exchange access, MegaLink channel service, LightGate service and/or FlexServ service applications on ESSX service and Digital ESSX service.

Note 2: Applicable for MegaLink channel service applications other than on ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service.

Note 3: Available where facilities permit. Appropriate charges for DID service and Rotary Line service apply.

Note 4: Applicable for LightGate service applications other than on ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Network Access Register Package (Cont'd)

A3.13.3 Rates (Cont'd)

- B. Message Rate Network Access Register (NAR) Package (Cont'd)
 - 3. MultiServ PLUS service or BellSouth Centrex service NAR Package (Cont'd)
 - a. Rates shown are applicable to MultiServ PLUS service or BellSouth Centrex service applications. (Cont'd)
 - (1) Per NAR¹ (Cont'd)

		Group						
		7	8	9	10	11	12	USOC
(d)	Both-way, Message Rate	\$7.73	\$7.94	\$8.14	\$8.29	\$8.43	\$8.56	M9QCS
(e)	One-way Inward, Message Rate	7.73	7.94	8.14	8.29	8.43	8.56	M9Q1S
(f)	One-way Outward, Message Rate	7.73	7.94	8.14	8.29	8.43	8.56	M9QOS

A3.14 Expanded Local WatsSaver Service

A3.14.1 Description of Service

- A. Expanded Local WatsSaver service is an optional service designed to provide economical service for business customers who generate a high volume of local usage to locations included in the Extended Calling Service area defined in A3.8.49 that are not included in the local calling area defined in A3.3.
- B. For a fixed monthly charge, customers receive a block of usage to exchanges in the Extended Calling Service area and a guaranteed rate per minute for applicable usage exceeding the original block of usage each month.
- C. Individual message detail is included as part of this service.
- D. Automated or operator assisted station-to-station, person-to-person, collect or bill to third party calls between qualifying Expanded Local WatsSaver service exchanges which are billed to the customer's account will be billed based on Expanded Local WatsSaver service rates. However, applicable operator assistance surcharges will also apply.

A3.14.2 Terms and Conditions

- A. Expanded Local WatsSaver service is available to individual line, PBX, ESSX service and Remote Call Forwarding (RCF) service. The service is not available to intraLATA only Outward WATS and combined Outward WATS, Mobile Telephone Service, Public and Semi-public Telephone Service, and Dormitory Communications Service.
- B. The service is offered on an account basis only. An account includes all individual lines, PBX trunks, or ESSX service network access registers in an account. At the customer's option, multiple accounts of a customer may be billed on the same bill, including accounts that represent separate locations, to comprise one Expanded Local WatsSaver service account. However, for the multiple accounts to be eligible for this service as a single account, all services in the multiple accounts must be billed on the same bill. Because this service is account based, partial billed to numbers (BTN) are not eligible for the service, i.e., the consolidation of local usage from multiple BTN without the consolidation of all other service elements associated with those BTN is not allowed.

Note 1: Also applicable for Exchange Access, MegaLink channel service, LightGate service, and/or FlexServ service applications for MultiServ PLUS service or BellSouth Centrex service.

(T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.14 Expanded Local WatsSaver Service (Cont'd)

A3.14.2 Terms and Conditions (Cont'd)

- C. Suspension of this service is not allowed.
- D. This service is not subject to concessions.
- E. Use of the service is subject to *terms and conditions* in this section and Section A2. (T)
- F. Sharing or resale of this service is permitted in accordance with Section A23. (T)
- G. Method of Determining Monthly Usage Charges
 - 1. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of thirty seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
 - 2. For the billing period, the amount for each call, as determined in 1. preceding, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in 3. following.
 - 3. The amount, as determined in 2. preceding, is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes times rate per minute), for the billing account (Reference A3.14.3.B. following).

A3.14.3 Rates

- A. The following rates will be applied in accordance with A3.14.2.G. preceding.
 - 1. ELWS 125 (Expanded Local WatsSaver service)

		Rate			
		Minimum	Maximum	Current	USOC
		\$-	\$-	\$-	
	(a) 7,500 minutes (125 hours) minimum, per account, per month				TSW76
	(b) Each additional minute of use	.0801	.1150	.0900	NA
2.	ELWS 250 (Expanded Local WatsSaver service)				
	(a) 15,000 minutes (250 hours) minimum, per account, per month	-	-	-	TSW2X
	(b) Each additional minute of use	.0783	.1050	.0880	NA
3.	ELWS 500 (Expanded Local WatsSaver service)				
	(a) 30,000 minutes (500 hours) minimum, per account, per month	-	-	-	TSW50
	(b) Each additional minute of use	.0756	.1000	.0850	NA
4.	ELWS 750 (Expanded Local WatsSaver service)				
	(a) 45,000 minutes (750 hours) minimum, per account, per month	-	-	-	TSW75

A3. BASIC LOCAL EXCHANGE SERVICE

A3.24 Local Directory Assistance Call Completion (QuikComplete) Service

A3.24.1 Description of Service

- A.** Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B.** The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C.** Individual message detail is not included as a part of this service.
- D.** The service is available only where billing and terminal capability exists.
- E.** Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

A3.24.2 General Terms and Conditions

- A.** The service is not subject to concessions.

(T)

A3.24.3 Use of the Service

- A.** The service is furnished subject to all applicable *terms and conditions* in Section A2.

(T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.24 Local Directory Assistance Call Completion (QuikComplete) Service (Cont'd)

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Non-Bell Exchange Carrier customers
 3. IntraLATA and InterLATA long distance calls
 4. Any Special Line Class Codes
 5. Mobile Telephone Users
 6. Alternately Billed Calls; e.g., Collect or Billed to Third Number
 7. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 8. Calls from tandems where the end user cannot be identified
 9. Calls from Payphone Service Provider coin or coinless stations

A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers except disabled customers who are exempt from Directory Assistance charges, as detailed in A3.9.2. (T)
- B. Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1.

A3.24.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call	Rate	USOC
	\$.00	NA

A3.25 Directory Assistance/Directory Assistance Call Completion Service

A3.25.1 Description of Service

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address. (T)
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.25 Directory Assistance/Directory Assistance Call Completion Service (Cont'd)

A3.25.1 Description of Service (Cont'd)

- D. DA/DACC is available only where billing and terminal capability exists.
- E. Access to detail records is included as a part of this service.

A3.25.2 General Terms and Conditions

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided. (T)

A3.25.3 Use of the Service

- A. The service is furnished subject to all applicable *terms and conditions* in Section A2. (T)

A3.25.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. Non-Bell Exchange Company telephone numbers
 2. IntraLATA and InterLATA long distance calls
 3. Residence and Business Customers
 4. Alternately Billed Calls; e.g., Collect or Billed to Third Number

A3.25.5 Application of Charges

- A. Charges specified in A3.25.6 following will apply each time the subscriber receives a requested Company Local Exchange Subscriber telephone number. (T)

A3.25.6 Rates and Charges

- A. Service Charges

(1) DA/DACC Charge

(a) Per Local Exchange Subscriber telephone number provided

Rate	USOC
\$.45	NA

A3.26 Reserved for Future Use

A3.27 Reserved for Future Use

(T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.28 Trunk Side Access Facility

A3.28.1 General

- A. A trunk side connected facility allows only for termination of incoming calls to the subscriber.
- B. The trunk side access facilities identified herein are for the provisioning of Uniform Access Number/Automatic Number Identification (ANI) service as specified in A113.58. (T)
- C. All facilities specified herein require termination at a Traffic Operator Position System (TOPS) Tandem Office. Foreign Central Office or Foreign Exchange channel mileage is required between the customer's Serving Wire Center and the TOPS Tandem Office.
- D. Hunting charges for flat rate service PBX trunks, as specified in A3.6.2.A, will apply to trunk side access facilities in a hunting or rotary arrangement.

A3.28.2 Terms and Conditions

- A. Individual line and PBX trunk business customers, MegaLink channel service and LightGate service customers may subscribe to this service at their option where facilities permit. (T)
- B. No local measured or message rate service charges or long distance message telecommunications service charges will be collected from end users for calls to a Uniform Access Number customer.
- C. Normal service charges, as specified in Section A4. will apply. (T)
- D. Existing optional calling arrangements or experimental plans are not applicable with this service.

A3.28.3 Rates and Charges

A. Access Line Charges

- 1. The following rates and charges are for trunk-side connected local exchange access facilities for use with Uniform Access Number/Automatic Number Identification Service and are applicable to individual business lines, PBX trunks, MegaLink channel service or LightGate service lines.
 - a. Facilities Connected at a TOPS Tandem Office^{1,2}
 - (1) Single Voice Grade Facility, Rate Groups 1-6

		Group						
		1	2	3	4	5	6	USOC
(a)	Per Facility	\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33	B1E

Note 1: The TOPS tandem trunk is required for Automatic Number Identification (ANI) service. Uniform Access Number (UAN) is required for ANI service.

Note 2: Rates shown are same as rates specified in A3.4.2.C. and A3.13.3.A. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.28 Trunk Side Access Facility (Cont'd)

A3.28.3 Rates and Charges (Cont'd)

A. Access Line Charges (Cont'd)

1. (Cont'd)

a. Facilities Connected at a TOPS Tandem Office^{1,2}(Cont'd)

(2) Single Voice Grade Facility, Rate Groups 7-12

	Group						
	7	8	9	10	11	12	
(a) Per Facility	\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47	USOC B1E

(3) MegaLink channel service, Rate Groups 1-6

	Group						
	1	2	3	4	5	6	
(a) Per NAR	\$11.74	\$12.34	\$12.98	\$13.58	\$14.14	\$14.77	USOC 6QN

(4) MegaLink channel service, Rate Groups 7-12

	Group						
	7	8	9	10	11	12	
(a) Per NAR	\$15.28	\$15.78	\$16.25	\$16.60	\$16.96	\$17.26	USOC 6QN

(5) LightGate service, Rate Groups 1-6

	Group						
	1	2	3	4	5	6	
(a) Per NAR	\$11.74	\$12.34	\$12.98	\$13.58	\$14.14	\$14.77	USOC 6QG

(6) LightGate service, Rate Groups 7-12

	Group						
	7	8	9	10	11	12	
(a) Per NAR	\$15.28	\$15.78	\$16.25	\$16.60	\$16.96	\$17.26	USOC 6QG

(7) Trunk Supervisory Signaling for Facilities Connected at a TOPS Tandem Office³

	Nonrecurring Charge	Monthly Rate	
(a) Per Single Voice Grade Facility or NAR	\$-	\$-	USOC SLMB+

Note 1: The TOPS tandem trunk is required for Automatic Number Identification (ANI) service. Uniform Access Number (UAN) is required for ANI service.

Note 2: Rates shown are same as rates specified in A3.4.2.C. and A3.13.3.A.

Note 3: One trunk supervisory signaling rate element is always required per single voice grade facility, or MegaLink channel service NAR, or LightGate service NAR terminated at a TOPS tandem office.

(T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.29 Outgoing Only Service

A3.29.1 General

- A. Outgoing Only Service provides outgoing only access to the network for residence and business customers desiring to have a line that cannot receive calls.
- B. Outgoing only lines are capable of accessing all exchange access lines bearing the designation of central offices of the serving exchange and additional exchanges as shown in A3.3.1 for flat or message rate Local Calling Areas. (T)
- C. Residence and business outgoing only lines are offered on a flat rate basis at rates equal to the exchange's associated residence or business individual line flat rate.
Message Rate Service – Obsolete (See Section A103)
Local Measured Service – Obsolete (See Section A103)
- D. Calls to the telephone number associated with this service will be routed to an appropriate central office recording.
- E. The telephone number associated with this service will not be published.
- F. This service will be allowed to work as the open end of Foreign Exchange Service, unless otherwise specified.
- G. An outgoing only line may be a customer's only Basic Local Exchange Service or may be in addition to other two-way service. However, if it is in addition to other two-way service both must be flat rate service.
- H. Other services involving the receipt of incoming calls (i.e., Rotary service, Remote Call Forwarding, Incoming Optional Calling Plans, Optional Extended Local Calling (between Daytona Beach and New Smyrna Beach), Call Forwarding Variable, Call Waiting, Call Forwarding Busy Line, Call Forwarding Don't Answer, RingMaster service, TouchStar service, etc.) cannot be offered in association with Outgoing Only Service.
- I. Neither Prestige service, Customized Dialing Packages, nor Customized Code Restrictions are available in association with Outgoing Only Service.
- J. Outgoing Only Service is not available with the following Enhanced Optional Extended Area Service (EOEAS) options:
 - Premium (in the Bunnell, Flagler Beach, Palm Coast, Geneva and Sanford exchanges)
 - Incoming Discount
 - Drop-back

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline

A3.31.1 Description of Service

- A. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service to qualifying low income residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in FCC 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996 and the FCC Report and Order and Further Notice of Proposed Rulemaking in WC Docket No. 11-42, adopted January 31, 2012. Specific terms and conditions are as set forth in this guidebook.
- B. Lifeline is supported by the federal universal service support mechanism.
- C. Federal uniform support of \$9.25 is available for each Lifeline service, and is passed through to an eligible customer via a monthly Federal Lifeline credit. The total monthly Lifeline credit available to an eligible customer in Florida is \$9.25. The amount of credit will not exceed the charge for local service.

A3.31.2 Terms and Conditions

- A. General
 1. One low income credit is available per household and is applicable to the primary residential connection only. Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
 2. A Lifeline customer may subscribe to any local service offering available to other residence customers.
 3. Toll blocking will be provided at no charge to the Lifeline subscriber.
 4. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
 5. A Lifeline customer is exempt from the Installment Billing Service Fee in Section A4.
 6. The Federal Universal Service Charge will not be billed to Lifeline customers.
 7. A Lifeline subscriber's basic local service will not be disconnected for non-payment of toll charges or ancillary services, but may be disconnected for non-payment of basic local service charges, taxes and fees. Access to toll service may be denied for non-payment of toll charges. Access to ancillary services may be denied for non-payment of basic or non-basic local charges. A Lifeline subscriber's request for reconnection of basic local service will not be denied if the service was previously denied for non-payment of toll or ancillary charges. Partial payments will first be applied to basic local service.
 8. Lifeline eligible customers who have previously been disconnected for nonpayment of local charges may obtain local service equipped with toll blocking upon payment of outstanding debt for non-toll charges, taxes and fees. Toll blocking shall not be removed prior to receipt of full payment of all outstanding toll charges.
 9. The outstanding non-toll balance may be paid in up to twelve installment payments with a minimum per month payment of \$5.00. This installment option is separate from any other installment arrangements (such as Installment Billing of non-recurring charges in Section A4). Should the customer default on this payment arrangement, service will be disconnected and the customer must pay the outstanding non-toll balance in full before local service will be re-established. Installment payments are not available on defaulted amounts previously installment billed.
 10. Payment for other outstanding debt will be pursued in the same manner as for non-Lifeline customers.
 11. The non-discounted federal Lifeline credit amount will be passed along to resellers ordering local service at the prescribed resale discount from this Guidebook, for their eligible end users. Any additional credit to the end user will be the responsibility of the reseller. Eligible carriers, as defined by the FCC, are required to establish their own Lifeline programs.

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline (Cont'd)

A3.31.2 Terms and Conditions (Cont'd)

(T)

B. Eligibility

1. To be eligible for Lifeline, a customer must be a current recipient of any of the following low income assistance programs.
 - a. Temporary Assistance for Needy Families (TANF)
 - b. Supplemental Security Income (SSI)
 - c. Supplemental Nutrition Assistance Program (SNAP)
 - d. Medicaid
 - e. Federal Public Housing Assistance/Section 8
 - f. Low-Income Home Energy Assistance Plan (LIHEAP)
 - g. National School Lunch Program's free lunch program
2. Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed one hundred and fifty percent (150%) of the Federal Poverty Guidelines are eligible for Lifeline.
3. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

C. Certification

1. Proof of eligibility in any of the qualifying low income assistance programs should be provided to the Company at the time of application for service. The Lifeline credit will not be established until the Company has received proof of eligibility. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis. Recertification is required annually.
2. The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such verification audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
3. When a customer is determined to be ineligible as a result of verification, the Company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued and at such time the customer will be transitioned to the Lifeline Transitional Discount (LTD), as set forth in A3.23 of this Guidebook.
4. Resellers providing Lifeline service from this Guidebook are responsible for determining proof of eligibility prior to requesting the service. As set forth in 47 C.F.R. § 417(a) and (b), a reseller must provide a certification, upon request, to AT&T that it is complying with all FCC and applicable State requirements governing Lifeline/Tribal Link-Up programs, including certification and verification procedures. Resellers are required to retain the required documentation for three (3) years and be able to produce the documentation to the Commission or its Administrator to demonstrate that they are providing discounted services only to qualified low-income customers as outlined in B. preceding. Disclosure requirements described in 2. preceding are applicable to resellers of Lifeline service.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline (Cont'd)

A3.31.3 Rates and Charges

- A. General
 - 1. Lifeline is provided as a monthly credit on the eligible residential subscriber's bill for local service.
 - 2. Service Charges in Section A4 are applicable for installing or changing Lifeline service.
 - 3. The Secondary Service Charge in Section A4. is not applicable when existing service is converted intact to Lifeline service.
- B. The Lifeline credit consists of one Federal credit.
 - 1. Federal credit

	Monthly Credit
(a) Temporary Assistance for Needy Families (TANF)	\$9.25
(b) Supplemental Security Income (SSI)	9.25
(c) Supplemental Nutrition Assistance Program (SNAP)	9.25
(d) Medicaid	9.25
(e) Federal Public Housing Assistance/Section 8	9.25
(f) Low-Income Home Energy Assistance Plan (LIHEAP)	9.25
(g) Income at or below 150% of the Federal Poverty Guidelines	9.25
(h) National School Lunch Program's free lunch program	9.25

A3.31.4 Tribal Lifeline

- A. Description of Service

Qualified residents of federally recognized tribal lands may receive up to twenty-five dollars (\$25.00) per month in additional federal Lifeline support for their residential service
- B. *Terms and Conditions* (T)
 - 1. Tribal Lifeline support is in addition to traditional Lifeline support.
 - 2. All Lifeline *terms and conditions* are applicable to Tribal Lifeline. (T)
- C. Eligibility

To qualify, in addition to meeting the tribal land residency requirement, the customer may be a current recipient of any of the programs identified for Lifeline, or may be a recipient of one of the following federal programs:

 - 1. BIA (Bureau of Indian Affairs) General Assistance
 - 2. Tribally administered Temporary Assistance for Needy Families (TANF)
 - 3. Head Start (income eligible)
 - 4. Food Distribution Program on Indian Reservations
- D. Rates and Charges
 - 1. General
 - a. The Tribal Lifeline credit is in addition to the Federal Lifeline credit.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Reserved for Future Use

A3.33 Reserved for Future Use

A3.34 Reserved for Future Use

A3.35 Network Access Service

A3.35.1 General

Network Access Service provides for exchange network calling for systems arranged for MegaLink ISDN¹ service as specified in Section B107. of the Private Line Guidebook and for ESSX ISDN service as specified in Section A112.

A3.35.2 *Terms, Conditions and Application of Rates*

(T)

- A. The conditions and rates specified in other sections of this Guidebook for services which may be associated with this service are in addition to those specified, except as modified herein.
- B. This service is only offered where facilities permit and is subject to availability as determined by the Company.
- C. These rates provide a usage based pricing plan for access and use of the local circuit switched network consisting of a fixed monthly charge and usage charges for outgoing local calls.
- D. The rates specified herein apply except where otherwise specified as a local exception in A3.8.
- E. Rotary charges provided herein for this service are in lieu of any other rotary charges. These charges are applicable on business lines, PBX trunks and NARs arranged for rotary service.
- F. Local calls that are not direct dialed sent paid, i.e., operator assisted, etc., will be billed individually at the same usage rates specified herein, in addition to any appropriate operator assisted local call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for direct dialed sent paid local calls.
- G. When Network Access Service is provided, all other local exchange service on the same premises will be provided at the rates specified herein for the appropriate type service.

Note 1: MegaLink ISDN service obsoleted 9-28-96. (See Section B107.)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.46 AT&T Business Local Calling Assurance

A3.46.1 General

- A. AT&T Business Local Calling Assurance is offered where facilities and equipment are available.
- B. AT&T Business Local Calling Assurance is a one (1) to four (4) line offering available to business subscribers and consists of the following for a fixed monthly rate:
 - Business Access Line (flat rate-unlimited local calling)
 - Caller ID Deluxe
 - Remote Access to Call Forwarding (or) Call Forwarding Variable
- C. All of the *terms, conditions* and limitations specified elsewhere in this section or in Section A13 apply to the respective services and features provided as part of this service. (T)
- D. AT&T Business Local Calling Assurance requires a 12-month or a 24-month term agreement¹. The fixed monthly rate provided with this service continues after the end of the term.
- E. Normally applicable service charges (i.e. line connection charges) will not apply for lines included in this offering.
- F. This offering is only available to single location subscribers and only one package is permitted per location.
- G. This offering may not be used concurrently with any local exchange service term election agreement program or local service promotion unless otherwise stated.
- H. Fees applicable to early termination of an agreement do not apply to the AT&T Business Local Calling Assurance term agreement.

A3.46.2 Rates and Charges

- A. AT&T Business Local Calling Assurance
 - 1. Package includes flat rate business line and specified features

	Monthly Rate	USOC
(a) Each 1-line package	\$25.00	PGOV1
(b) Each 2-line package	50.00	PGOV2
(c) Each 3-line package	75.00	PGOV3
(d) Each 4-line package	100.00	PGOV4

Note 1: Effective January 2, 2015, 24-month term agreements are obsolete and no longer available to new or renewing customers.