# **TARIFF DISTRIBUTION**

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DATE:	March 31, 2015
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PURPOSE: Modification of DA verbiage

TARIFF SECTION	PAGE NUMBER	PAGE REVISION
G003	47	0004
G003	64	0001
G018	20	0004

(C)

FL-15-0046

## A3. BASIC LOCAL EXCHANGE SERVICE

## A3.9 Directory Assistance Service

### A3.9.1 General

A. The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.

#### A3.9.2 Rates and Charges

А.	Directory Assistance - request of a telephone number - (maximum of <i>three</i> requests per call.)		
		Rate	USOC
	1. Within the Company's local calling area for the originating line		
	(a) Per Call	\$2.09	NA
	2. Outside the Company's local and LATA/NPA serving areas for the originating line		
	(b) Per Call	2.09	NA
В.	Directory Assistance for Public Service Providers		
	1. All calls to Directory Assistance		
	(a) Per Call	.35	NA

C. Subscribers who have applied for and received Company certification as being unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency are exempt from charges for Directory Assistance calls when requesting telephone numbers of lines located within the Company's local calling area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office. This exemption is applicable exclusively to calls made by the individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.

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## A3. BASIC LOCAL EXCHANGE SERVICE

## A3.24 Local Directory Assistance Call Completion (QuikComplete) Service

### A3.24.1 Description of Service

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (C) (DA) Service. When dialing (411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- **B.** The service is available to Business and Residence customers except as limited in A3.24.4 following.
- **C.** Individual message detail is not included as a part of this service.
- **D.** The service is available only where billing and terminal capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

#### A3.24.2 General Regulations

**A.** The service is not subject to concessions.

#### A3.24.3 Use of the Service

A. The service is furnished subject to all applicable regulations in Section A2.

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### A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### A18.6 Reserved for Future Use

### A18.7 Directory Assistance Service

#### A18.7.1 General

The Company furnishes directory assistance for the purpose of aiding subscribers in obtaining telephone numbers.

#### A18.7.2 Rates and Charges

A.	Directory Assistance - request of a telephone number (maximum of <i>three</i> requests per call)		
		Rate	USOC
	1. Outside the Company's local calling area but within the Company's LATA/NPA serving area for the originating line		
	(a) Per Call	\$2.09	NA
	2. Outside the Company's local calling and LATA/NPA serving areas for the originating line		
	(b) Per Call	2.09	NA
В.	Directory Assistance for Public Service Providers		
	1. All calls to Directory Assistance		
	(a) Per Call	.35	NA
C	Subscribers who have applied for and received Company cartification as being unable to use a take	nhona diract	or due to a

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