TARIFF DISTRIBUTION

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PURPOSE: \$6x12 Access Line Retention Offer

TARIFF SECTION	PAGE NUMBER	PAGE REVISION
G003	1	0001

A3.1 General

First Revised Page 1

EFFECTIVE: April 1, 2015

A3. BASIC LOCAL EXCHANGE SERVICE

(T)

A. Basic local exchange service, as offered in this *Guidebook*, is comprised of exchange access lines defined as follows: (T) Exchange Access Line - The serving central office line equipment and all the Company plant facilities up to and including the (T) Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the offering selected by the customer. **B.** Exchange access lines are subject to the nonrecurring charges specified in Section A4. (T) C. Rates for basic local exchange service are applied on the basis of statewide groupings according to the total number of exchange access lines, PBX trunks and network access registers in the local calling area excluding the Extended Calling Service exchanges. D. Exchange Service Areas for each exchange are identified on maps as a supplement to this *Guidebook*. (T) The rates for service and equipment not specifically shown in this section are presented in other sections of this *Guidebook*. Е. (T) Pursuant to passage of the Telecommunications Access System Act of 1991 by the Florida Legislature during the 1991 F. session, a monthly surcharge shall be imposed on all local exchange telecommunications company subscribers on an individual access line basis, except that such surcharge shall not be imposed upon more than 25 basic telecommunications access lines per account bill rendered. The Commission shall determine the amount of the surcharge; however, in no case shall the amount exceed 25 cents per line per month. The surcharge shall appear on the initial bill to the subscriber and itemized at least once annually. G. Residence Access Line Retention Offer (N)Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum (N)of two) access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply: 1. Customers must keep the required services for 30 days to receive the benefit of this offer. (N)Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for 2. (N) a minimum of 60 days before the customer becomes eligible for this offer. 3. If the customer disconnects the line(s) or moves from their current location, the remaining benefits will cease. (N) 4. AT&T employees are not eligible for this offer. (N)Customer must be calling into AT&T to disconnect their local service. 5. (N)6. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$12). (N)7. Not stackable with any other regulated retention offer that provides a monthly discount. (N)8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with (N)an additional access line(s), and are calling to disconnect one or more access lines. 9. This offer is only available for retention purposes. (N) 10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of (N) 12 months. 11. Eligible customers may only receive this offer once during the offer benefit period. (N) A3.2 Statewide Rate Groups

A3.2.1 Rate Group Descriptions

The statewide rate schedules in this section are applicable to exchange access lines. The groupings are based on exchange access lines, PBX trunks and network access registers in the local calling areas specified in A3.3.1 excluding exchange access lines in the Extended Calling Service additional exchanges or in the expanded local calling area of any other service in this Guidebook.

Group	Total Exchange Access Lines and PBX Trunks-Upper Limits
1	2,000
2	7,000
3	22,000
4	55,000
5	120,000
6	195,000
7	280,000
8	375,000
9	450,000
10	550,000
11	700,000

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