TARIFF DISTRIBUTION

FILE PACKAGE NO.: FL-15-0039

DATE: April 1, 2015

STATE: FLORIDA

EFFECTIVE DATE: 04/01/2015

TYPE OF DISTRIBUTION: Approved

PURPOSE: Modify Complete Choice Enhanced Service to add Complete Choice
                          Enhanced Retention Offer

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.4 Flat Rate Service (Cont'd)

A3.4.8 Complete Choice Enhanced Service

A. Description of Service

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:

   A13.9   Custom Calling Services excluding Customer Control[1] and Multipath[1] versions of the Call Forwarding features

   A13.19   TouchStar services excluding Personalized Ring 6[1], Caller ID-Basic and Calling Number Delivery Blocking-Permanent[1]

   A13.34   RingMaster service

   A13.47   Message Waiting Indication

   A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All rules, regulations and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.
4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service can not take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	$7.50	$34.00	PAMA8

C. Complete Choice Enhanced Retention Offer (N)

Existing residential customers who call to disconnect their local telephone service may be eligible to receive an $8 monthly bill credit for 12 months on a maximum of 2 access lines. The following conditions apply: (N)

1. Customer must have or newly subscribe to Complete Choice Enhanced to be eligible for this offer. (N)
2. Complete Choice Enhanced is required on each line receiving the discount. (N)
3. The access line(s) must be in service for a minimum of 60 days before the customer is eligible for this offer. (N)
4. AT&T employees are not eligible for this offer. (N)
5. This offer is available on a maximum of two (2) lines (a maximum monthly reward of $16). (N)
6. This offer may not be combined with other residence line retention offers, including but not limited to the $6 x 12 Mo. Residence Access Line Retention Offer. (N)
7. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines. (N)
8. This offer is only available for retention purposes. (N)
9. Customers must retain the required services for 30 days to receive the benefit of this offer. (N)
10. The monthly bill credit will cease if the customer disconnects the line or the package, or moves from their current location. (N)
11. Eligible customers may only receive this offer once during the offer benefit period. (N)
12. AT&T may discontinue this offer upon 14 day notice or less. (N)

      Note 1:   These features are available separately as specified in A13.9 or A13.19.