

TARIFF DISTRIBUTION

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PURPOSE: Decrease Operator Surcharges

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Operator Assisted Local Calls

A3.10.1 Operator Assistance Charges

- A. All types of local exchange service have local calling areas as specified in A3.3 which are the areas that can be called on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a Message rate basis (calls charged for as Message units), or on a measured service basis (charges based on a combination of one or more rating elements where Measured Service local exceptions are in effect). (T)
- B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.
 - 1. Billing Surcharges for calls originating from other than payphone provider lines

	Nonrecurring Charge	USOC	
(a) Station-to-Station customer dialed calling card (credit card) calls, each	\$ 1.00	NA	
(b) Station-to-station operator assisted sent-paid, collect, third number and non-customer-dialed credit card calls, each ¹	1.00	NA	(R)
(c) Person-to-person operator assisted calls, each	3.50	NA	
2. Billing Surcharges for calls originating from payphone provider lines			
(a) Station-to-Station customer dialed calling card (credit card) calls, each	1.75	NA	
(b) Station-to-station operator assisted sent-paid, collect, third number and non-customer-dialed credit card calls, each ¹	1.75	NA	
(c) Person-to-person operator assisted calls, each	3.25	NA	
3. Operator Dialed Surcharge ²			
(a) Station-to-station operator assisted or person-to-person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each	1.00	NA	(R)
4. Zero Minus Charge ³			
Provision of Area Code, Place Name (in what Area Code is a city or exchange), Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; each request (one request per call)	1.25	NA	

- Note 1:** Applies when the operator dials number for Directory Assistance at the customer's request.
- Note 2:** An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge for calls originating from other than payphone provider lines.
- Note 3:** Applies when customer dials zero and no other digits from a local exchange wireline, requests and receives service as described. This charge is not applied to requests originating from payphones or wireless.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

H. Rates and Charges (Cont'd)

2. Billing and Operator Surcharges

a. The following charges are in addition to the Basic Rate Table preceding when the call is placed using the following classes of service:

(1) Billing Surcharges for calls originating from other than payphone provider lines

	Charge Per Call	USOC
(a) Station-to-station Customer Dialed Calling Card (credit card)	\$ 1.00	NA
(b) Operator Station-to-Station ¹ (sent paid, collect or bill to third number) and operator dialed credit card calls	1.00	NA (R)
(c) Person-to-Person	3.50	NA
(2) Billing Surcharges for calls originating from payphone provider lines		
(a) Station-to-station Customer Dialed Calling Card (credit card)	1.75	NA
(b) Operator Station-to-Station ¹ (sent paid, collect or bill to third number) and operator dialed credit card calls	1.75	NA
(c) Person-to-Person	3.25	NA
(3) Operator Dialed Surcharge ²		
(a) Operator Station-to-Station or Person-to-Person where the operator dials the terminating number (excluding those billed to calling cards)	1.00	NA (R)

3. Discounts and Applicable Rate Periods

a. Discounts apply equally to the total charges for all messages with fractional amounts rounded down to the lower cent. Discounts do not apply to surcharges shown in 2. preceding.

(1) Residence

	Applicable Discounts						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM to 6:00 PM ³	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate
6:00 PM to 7:00 AM ³	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate
Peak period = full rate							
Off-Peak period = full rate							

(2) Business

	Applicable Discounts						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM to 7:00 PM ³	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate
7:00 PM to 7:00 AM ³	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate
Peak period = full rate							
Off-Peak period = full rate							

Note 1: Applies when the operator dials number for Directory Assistance at the customer's request.

Note 2: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge for calls originating from other than payphone provider lines.

Note 3: To, but not including.