

TARIFF DISTRIBUTION

FILE PACKAGE NO.: FL-14-0046

DATE: May 1, 2014

STATE: FLORIDA

EFFECTIVE DATE: 05/01/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase Directory Assistance charge

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
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A3. BASIC LOCAL EXCHANGE SERVICE

A3.9 Directory Assistance Service

A3.9.1 General

A. The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.

A3.9.2 Rates and Charges

A. Directory Assistance - request of a telephone number - (maximum of two requests per call.)

	Rate	USOC	
1. Within the Company's local calling area for the originating line			
(a) Per Call	\$2.09	NA	(1)
2. Outside the Company's local and LATA/NPA serving areas for the originating line			
(b) Per Call	2.09	NA	(1)
B. Directory Assistance for Public Service Providers			
1. All calls to Directory Assistance			
(a) Per Call	.35	NA	
C. Subscribers who have applied for and received Company certification as being unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency are exempt from charges for Directory Assistance calls when requesting telephone numbers of lines located within the Company's local calling area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office. This exemption is applicable exclusively to calls made by the individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.			

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.6 Reserved for Future Use

A18.7 Directory Assistance Service

A18.7.1 General

The Company furnishes directory assistance for the purpose of aiding subscribers in obtaining telephone numbers.

A18.7.2 Rates and Charges

A. Directory Assistance - request of a telephone number (maximum of two requests per call)

	Rate	USOC	
1. Outside the Company's local calling area but within the Company's LATA/NPA serving area for the originating line			
(a) Per Call	\$2.09	NA	(I)
2. Outside the Company's local calling and LATA/NPA serving areas for the originating line			
(b) Per Call	2.09	NA	(I)
B. Directory Assistance for Public Service Providers			
1. All calls to Directory Assistance			
(a) Per Call	.35	NA	
C. Subscribers who have applied for and received Company certification as being unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency are exempt from charges for Directory Assistance calls when requesting telephone numbers of lines located within the Company's LATA/NPA serving area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office. This exemption is applicable exclusively to calls made by the individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.			