

TARIFF DISTRIBUTION

FILE PACKAGE NO.: FL-14-0025

DATE: January 31, 2014

STATE: FLORIDA

EFFECTIVE DATE: 01/31/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: Grandfather Complete Choice for Business Package

| <u>TARIFF SECTION</u> | <u>PAGE NUMBER</u> | <u>PAGE REVISION</u> |
|------------------------------|---------------------------|-----------------------------|
| G003 | 82 | 0003 |
| G003 | 83 | 0002 |
| G003 | 84 | 0001 |
| G003 | 85 | 0001 |
| G103 | 46 | 0001 |
| G103 | 53 | 0002 |
| G103 | 54 | 0000 |
| G103 | 55 | 0000 |
| G103 Cont. (pg) | 2 | 0002 |
| G3 Cont. (pg) | 7 | 0002 |
| G Subj. Indx (pg) | 3 | 0003 |

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

| | | |
|--|----|-----|
| A3.45 Complete Choice For Business Package (<i>Obsoleted, See Section A103</i>) | 82 | (O) |
| A3.46 AT&T Business Local Calling Assurance | 85 | |
| A3.46.1 General | 85 | |
| A3.46.2 Rates and Charges | 85 | |
| A3.47 AT&T Business Local Calling (BLC) | 87 | |
| A3.47.1 Description | 87 | |
| A3.47.2 Terms and Conditions | 87 | |
| A3.47.3 Line Option Packages | 88 | |
| A3.47.4 Termination Liability and Shortfall | 88 | |
| A3.47.5 References | 89 | |
| A3.47.6 Prices | 89 | |

A3. BASIC LOCAL EXCHANGE SERVICE

A3.45 Complete Choice For Business Package (*Obsoleted, See Section A103*)

(O)

A3. BASIC LOCAL EXCHANGE

A3.45 Complete Choice For Business Package (Cont'd) (*Obsoleted, See Section A103*)

(O)

A3. BASIC LOCAL EXCHANGE

A3.45 Complete Choice For Business Package (Cont'd) (*Obsoleted, See Section A103*)

(0)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.45 Complete Choice For Business Package (Cont'd) (*Obsoleted, See Section A103*)

(0)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

CONTENTS

| | | | |
|----------------|---|------|-----|
| A103.27 | <i>Reserved for Future Use</i> | 46 | (T) |
| A103.28 | <i>Reserved for Future Use</i> | 47 | |
| A103.29 | Outgoing Only Service | 47 | |
| A103.29.1 | General | 47 | |
| A103.29.2 | Rates | 48 | |
| A103.30 | <i>Reserved for Future Use</i> | 49 | |
| A103.31 | <i>Reserved for Future Use</i> | 49 | |
| A103.32 | <i>Reserved for Future Use</i> | 49 | |
| A103.33 | <i>Reserved for Future Use</i> | 49 | |
| A103.34 | <i>Reserved for Future Use</i> | 49 | |
| A103.35 | <i>Reserved for Future Use</i> | 49 | |
| A103.36 | <i>Reserved for Future Use</i> | 49 | |
| A103.37 | <i>Reserved for Future Use</i> | 49 | |
| A103.38 | Back-Up Line | 49 | |
| A103.38.1 | Rates and Charges | 49 | |
| A103.39 | <i>Reserved for Future Use</i> | 49.3 | |
| A103.40 | <i>Reserved for Future Use</i> | 49.3 | |
| A103.41 | <i>Reserved for Future Use</i> | 49.3 | |
| A103.42 | <i>Reserved for Future Use</i> | 49.3 | |
| A103.43 | BellSouth Business Plus Service | 49.3 | |
| A103.43.1 | Plan Descriptions | 49.3 | |
| A103.43.2 | Exchange Access Line Rates | 50 | |
| A103.43.3 | Service Charges | 50 | |
| A103.44 | BellSouth Business Choice Package | 51 | |
| A103.44.1 | General | 51 | |
| A103.44.2 | BellSouth Business Choice Package | 52 | |
| A103.44.3 | Service Charges | 52 | |
| A103.44.4 | Multi-Package Discount Plan | 52 | |
| A103.45 | Complete Choice For Business Package | 53 | (T) |
| A103.45.1 | <i>General</i> | 53 | (T) |
| A103.45.2 | Rates and Charges | 54 | (T) |
| A103.45.3 | Term Plan | 55 | (T) |

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.8 Reserved for Future Use

A103.9 Reserved for Future Use

A103.10 Reserved for Future Use

A103.11 Reserved for Future Use

A103.12 Reserved for Future Use

A103.13 Reserved for Future Use

A103.14 Reserved for Future Use

A103.15 Reserved for Future Use

A103.16 Reserved for Future Use

A103.17 Reserved for Future Use

A103.18 Reserved for Future Use

A103.19 Reserved for Future Use

A103.20 Reserved for Future Use

A103.21 Reserved for Future Use

A103.22 Reserved for Future Use

A103.23 Reserved for Future Use

A103.24 Reserved for Future Use

A103.25 Reserved for Future Use

A103.26 Reserved for Future Use

A103.27 *Reserved for Future Use*

(T)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.45 Complete Choice For Business Package (T)

A103.45.1 General (T)

(Obsolete 1-31-14 – Not available for new installations, moves to new locations, or for new Term Plan subscriptions. Existing customers at existing locations may make changes to add or remove services.) (N)

(Option 1 and Option 2, which includes BellSouth Business Plus service Option 1 or 2, obsoleted 9-1-11, Type 3 – Not available for new installations, additions or on transfers of service to new location.) (T)

- A. Complete Choice for Business packages are offered where facilities and equipment are available. (O)
- B. Complete Choice for Business packages are offered to business subscribers and consist of four components - a line, calling features, listings and rotary service. (O)
- C. The line component of these packages is business flat rate service or BellSouth Business Plus service Option 1 or Option 2. All of the rules, regulations and limitations specified for business flat rate service in Section A3 or for BellSouth Business Plus service in A103.43 apply for these lines when provided as part of a Complete Choice for Business package. Usage rating for BellSouth Business Plus service as described in A103.43.2.A applies for such lines when provided as part of a Complete Choice for Business package. (O)
- D. The calling features associated with this plan are listed below. For each line, the Complete Choice for Business packages provide the subscriber an unlimited number of compatible calling features from the following list. All of the rules, regulations and limitations specified in Section A13 apply to the respective services and features provided as part of this service. The calling features chosen may vary from line to line in multiple line packages. (O)

Calling Features

| | USOC | |
|--|--------------|--------|
| Call Forward Busy Line | GCE | (T)(O) |
| Call Forward Don't Answer | GCI | (T)(O) |
| Call Forward Don't Answer Ring Control | GCJRC | (T)(O) |
| Call Forward Variable | ESM | (T)(O) |
| Call Waiting | ESX | (T)(O) |
| Speed Calling 30 | ESF | (T)(O) |
| Three Way Calling | ESC | (T)(O) |
| Message Waiting Indicator - Audible | MWW | (T)(O) |
| Message Waiting Indicator - Visual | MWWAV | (T)(O) |
| Call Return | NSS | (T)(O) |
| Call Block | NSY | (T)(O) |
| Call Tracing | NST | (T)(O) |
| Repeat Dialing | NSQ | (T)(O) |
| Call Selector | NSK | (T)(O) |
| Preferred Call Forwarding | NCE | (T)(O) |
| RingMaster I | DRS | (T)(O) |
| RingMaster II | DRSIX | (T)(O) |
| Remote Access Call Forwarding | GCZ | (T)(O) |
| Three Way Calling with Transfer | ESCWT | (T)(O) |
| Caller ID Number Delivery | NSD | (T)(O) |
| Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR) | NIACR | (T)(O) |
| Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer | NACR | (T)(O) |
| Enhanced Caller ID with ACR | NXECR | (T)(O) |
| Caller ID Name and Number Delivery with ACR | NXMCR | (T)(O) |
| Caller ID Name and Number Delivery – Multiline Hunt Group | NXMMN | (T)(O) |
| Surrogate Client Number | SMV | (T)(O) |
| Star 98 Access | S98AF | (T)(O) |

- E. A foreign listing and an additional listing are each available as part of these packages. All of the rules, regulations and limitations specified in Section A6. apply to the respective listings provided as part of this service. (O)
- F. Rotary service is also available as part of Complete Choice for Business packages containing three or more lines. The maximum allowed number of lines in rotary is one less than the number of lines in the package (e.g. for a 7-line package, a maximum of six lines in rotary is allowed). All of the rules, regulations and limitations specified in A3.6 apply for rotary service provided as part of this service. (O)

(M)

Material previously appearing on this page now appears on page(s) 54 and 55 of this section.

All AT&T and BellSouth marks contained herein and as set forth in the trademarks and service marks section of the BellSouth Tariff are owned by AT&T Intellectual Property or AT&T affiliated companies.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE
A103.45 Complete Choice For Business Package (Cont'd)

A103.45.2 Rates and Charges

A. Package Service

| | Monthly Rate | USOC | |
|--|-------------------------|-------------|--------|
| 1. Flat Rate Option which includes a flat rate business line | | | (M) |
| (a) Each 1-line package | \$ 57.00 | COMP1 | (O) |
| (b) Each 2-line package | 107.00 | COMP2 | (O) |
| (c) Each 3-line package ¹ | 148.00 | COMP3 | (M)(T) |
| (d) Each 3-line package | 162.00 | COMPH | (O) |
| (e) Each 4-line package | 203.00 | COMPF | (O) |
| (f) Each 5-line package | 250.00 | COMF5 | (O) |
| (g) Each 6-line package | 279.00 | COMF6 | (O) |
| (h) Each 7-line package | 317.00 | COMF7 | (O) |
| (i) Each 8-line package | 356.00 | COMF8 | (O) |
| (j) Each 9-line package | 394.00 | COMF9 | (O) |
| 2. Option 1 which includes BellSouth Business Plus service Option 1 | | | (M) |
| (a) Each 1-line package | 95.00 | COM11 | (M) |
| (b) Each 2-line package | 179.00 | COM12 | (M) |
| (c) Each 3-line package | 267.00 | COM1H | (M) |
| (d) Each 4-line package | 344.00 | COM14 | (M) |
| (e) Each 5-line package | 419.00 | COM15 | (M) |
| (f) Each 6-line package | 497.00 | COM16 | (M) |
| (g) Each 7-line package | 574.00 | COM17 | (M) |
| (h) Each 8-line package | 650.00 | COM18 | (M) |
| (i) Each 9-line package | 728.00 | COM19 | (M) |
| 3. Option 2 which includes BellSouth Business Plus service Option 2 | | | (M) |
| (a) Each 1-line package | 62.00 | COM21 | (M) |
| (b) Each 2-line package | 113.00 | COM22 | (M) |
| (c) Each 3-line package ¹ | 153.00 | COM23 | (M) |
| (d) Each 3-line package | 168.00 | COM2H | (M) |
| (e) Each 4-line package | 209.00 | COM24 | (M) |
| (f) Each 5-line package | 246.00 | COM25 | (M) |
| (g) Each 6-line package | 284.00 | COM26 | (M) |
| (h) Each 7-line package | 323.00 | COM27 | (M) |
| (i) Each 8-line package | 361.00 | COM28 | (M) |
| (j) Each 9-line package | 400.00 | COM29 | (M) |
| B. Service charges specified in Section A4 are applicable for the installation of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a Complete Choice for Business package. | | | (O) |
| C. Service charges do not apply for transactions which only involve additions, deletions or changes to the services or features provided as part of a Complete Choice for Business package. | | | (O) |

Note 1: Obsoleted 11-18-99, Type B – Not available for new installations, additions or on transfers of service to new locations. (M)

Material appearing on this page previously appeared on page(s) 53 of this section.

All AT&T and BellSouth marks contained herein and as set forth in the trademarks and service marks section of the BellSouth Tariff are owned by AT&T Intellectual Property or AT&T affiliated companies.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE
A103.45 Complete Choice For Business Package (Cont'd)

A103.45.3 Term Plan

- A. The Complete Choice For Business package Term Plan is available for any business customer who subscribes to a Complete Choice For Business package. (M)(O)
- B. Complete Choice For Business package Term Plans offer discounts off rates shown in *A103.45.2*. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay the full rates for the individual package components. (M)(O)
- C. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options beginning approximately one hundred and eighty (180) days prior to the expiration of each 12-month term depending upon the subscriber's billing cycle. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the discounts established in the first 12-month term for both successive 12-month terms. (M)(O)
- D. A termination liability will be assessed to a subscriber who terminates the service prior to the expiration of the term commitment. For Complete Choice for Business package Term Plan elections, the amount to be assessed will be equal to \$20.00 multiplied by the number of months remaining on the term. (M)(O)
 Termination liability charges for Complete Choice for Business package Term Plan elections will not be applicable if, during the term period, (1) the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the Complete Choice for Business Package term plan; or (2) the customer converts to an upgraded technology with the Company (i.e. network access lines to PBX Trunks, Centrex, ISDN Primary Rate) and commits to a term equal to or greater than the time remaining on the Complete Choice for Business package term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (3) the customer chooses to terminate their agreement and to negotiate a new Complete Choice for Business package agreement with a term period greater than the time remaining on the existing Complete Choice for Business agreement. The new service agreement will be based on the discounts in effect at the time of establishing the new agreement. (O)
- E. The Complete Choice For Business package Term Plan discounts are as follows: (M)(O)

| | Term | Discount | |
|---|-------------|-----------------|-----|
| For Term Plan elections dated on or after September 1, 2011 | 12 months | 25% | (O) |
| For Term Plan elections dated on or after September 1, 2011 | 24 months | 25% | (O) |
| For Term Plan elections dated from July 1, 2003 through August 31, 2011 | 12 months | 8% | (O) |
| For Term Plan elections dated from July 1, 2003 through August 31, 2011 | 24 months | 15% | (O) |
| For Term Plan elections dated on or after July 1, 2003 | 36 months | 25% | (O) |

- F. Subscribers who participate in a new Term Plan, and subscribe to new service during the term, will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This will include the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable. (M)(O)
- G. Unless the Subscriber notifies BellSouth of its intent not to renew for another like term under the Program prior to expiration, then upon expiration of the initial term, the Subscriber term election agreement shall automatically renew for another term as initially selected¹. BellSouth will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration, depending upon the Subscriber's billing cycle. (M)

Note 1: This clause is no longer applicable for customers initially subscribing on or after September 1, 2011. (M)

Material appearing on this page previously appeared on page(s) 53 of this section.

SUBJECT INDEX

B.

| SUBJECT | SECTION |
|--|----------------|
| Back-Up Line | A103.38 |
| Base Rate Areas | A3.2.4 |
| Basic Local Exchange Service | A3 |
| BellSouth-AIN SMS Access Service..... | A34.6 |
| BellSouth AIN Toolkit Service | A34.7 |
| BellSouth-AIN Virtual Number Call Detail Service | A34.4 |
| BellSouth Business Choice Package..... | A103.44 |
| BellSouth Business Plus Service..... | A103.43 |
| BellSouth Centrex Service | A12.25 |
| BellSouth Centrex ISDN Service | A12.26 |
| BellSouth Centrex Service Package | A12.28 |
| BellSouth Channelized Trunks..... | A43 |
| BellSouth Complete Choice For Business Package (<i>Obsoleted, See Section A103</i>)..... | A103 |
| BellSouth Metro Ethernet Service..... | A40.13 |
| BellSouth Primary Rate ISDN | A42 |
| BellSouth Remote Access Platform Service..... | A47 |
| BellSouth-Video Conferencing Service..... | A40.11 |
| Bill Processing Service..... | A137.1 |
| Billed Number Screening | A13.21 |
| Billing to the Client for TAS..... | A108.2.4 |
| Break in Rotary Number Group and Line Make Busy | A14.3 |
| Broadband Line Service | A40 |
| Broadcast of Recordings of Telephone Conversations..... | A2.2.5 |
| Bulk Facility Terminations for Secretarial Service Facilities | A5.6 |
| Business Additional Listing | A6.6.2 |
| Business Designation | A6.2.2 |
| Business Option 800 Service (IntraLATA Only 800 Service) | A119.5.20 |
| Business Listing | A6.2 |
| Business Saver Service..... | A18.13.6 |
| Business Two-Party and Four-Party Service..... | A103.3 |