

ACCESS SERVICE

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One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

42. Promotional Offerings

(N)

42.1 General Description

Southwestern Bell Telephone Company may from time to time engage in special promotional service offerings, special arrangements or demonstrations designed to attract new customers or to increase existing customer awareness of Southwestern Bell's services.

42.2 Terms, Conditions, Rates and Charges

The specific terms and conditions or rates and charges of each promotional offering are described as follows:

42.2.1 MegaLink Custom Services Nonrecurring Charge (NRC) Waiver

The MegaLink Custom Services Nonrecurring Charge (NRC) promotion waives the NRCs associated with a channel termination or a channel termination with a multiplexer on a 3-year term plan, on new services only and will not apply to renewals.

The promotion will be offered from February 13, 2002 through April 13, 2002 and will only support MegaLink Custom Special Access Services ordered out of the Southwestern Bell Telephone Company Tariff F.C.C. No. 73. This promotion is not available for renewal during the 3-year term or after the 3-year term expires.

To qualify for the NRC waiver, customers must order new circuits within the promotion period. The promotion will only apply to orders where spare facilities exist. This waiver cannot be combined with other Managed Value Plan or Pricing Flexibility contracts.

If a customer terminates service prior to the completion of their contractual term, the appropriate Termination Liability charges will apply.

The MegaLink Custom Services NRC Waiver will apply to all new service orders for 36 month term plans placed on February 13, 2002 through April 13, 2002 with a due date no later than May 28, 2002.

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42. Promotional Offerings (Cont'd)

(N)

42.2 Terms, Conditions, Rates and Charges (Cont'd)42.2.2 High Capacity DS1 and MegaLink Custom DS3 No Money Down Promotion

The High Capacity DS1 and MegaLink Custom DS3 No Money Down Promotion waives the non-recurring charges (NRCs), and the first three months of monthly recurring charges (MRCs), associated with a channel termination and mileage, if applicable, or a channel termination with a multiplexer on a 3-year or 5-year DS1 term plan, and on a 3-year, 5-year, or 10-year DS3 term plan, on new circuits only and will not apply to renewals. The promotion is for Winbacks only. Qualifying customers must present documentation demonstrating that the winback service is currently being provided by a non-SBC company. Customers must provide documentation that illustrates the competitive service; this may include invoices, circuit details or coordinated orders to move the service.

The promotion will be offered from July 31, 2002 through October 28, 2002 and will only support High Capacity DS1 and MegaLink Custom DS3 Special Access Services ordered out of the Southwestern Bell Telephone Company Tariff F.C.C. No. 73 sections 7.3.10 and 20. This promotion is not available for renewal.

To qualify for the No Money Down Promotion, customers must order new circuits within the promotion period. The promotion will only apply to orders where spare facilities exist. This waiver cannot be combined with other Managed Value Plan discounts or Pricing Flexibility Contract Offerings.

If a customer terminates service prior to the completion of their contractual term, the appropriate Termination Liability charges will apply (as outlined in section 7.2.19 H3) along with the NRCs and the first three free months of MRCs that were waived.

This promotion will apply to all new service orders for 3-year and 5-year DS1 term plans, and for 3-year, 5-year, or 10-year DS3 term plans placed on July 31, 2002 through October 28, 2002, with a due date no later than December 9, 2002.

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