

ACCESS SERVICE

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ACCESS SERVICE

21. Coin Services (T)
- 21.1 General Description (T)
- This section provides rules and regulations pertaining to equal access (M)
for handling 1+ interLATA sent-paid traffic from the Telephone
Company's public pay telephones.
- The Telephone Company will provide, in conjunction with Switched
Access Service as set forth in Section 6 of this tariff, originating
communications from its public pay telephone stations where end users
pay the appropriate charges by inserting coins into the coin station
equipment (i.e., sent-paid).
- Easy Access Dialing from these coin stations will be provided as set (M)
forth in 13.3.1 (Easy Access Dialing) preceding. (T)

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21. Coin Services (Cont'd)21.2 Service Description21.2.1 1+ InterLATA Routing

1+ interLATA sent-paid access provides the customer with three options for the routing of interLATA 1+ sent-paid calls. The customer (i.e., the Presubscribed Interexchange Carrier) may choose a different option for each LATA.

(C)
(C)

Option 1: To have both 0+ and 1+ interLATA calls directly routed to the customer. The customer is solely responsible for all 0+ and 1+ interLATA calls originating from the Telephone Company pay telephone station.

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Option 2: To receive the 0+ interLATA calls directly and select one Secondary Service Provider, per Carrier Identification Code (CIC), per LATA to receive the 1+ interLATA sent-paid traffic. The Secondary Service Provider will transport the 1+ interLATA sent-paid traffic over its own facilities. The Telephone Company must receive written authorization from the customer prior to initiating such routing and written confirmation from the Secondary Service Provider that it will be solely responsible for 1+ interLATA sent-paid traffic.

(C)
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(C)
|
(C)
(C)

Option 3: To receive the 0+ interLATA calls directly and continue to default the 1+ interLATA sent-paid calls. This default option will expire when the default carrier ceases to accept such traffic or when the provider is able to handle traffic as set forth in either Option 1 or 2 preceding, whichever comes first.

Default carrier denotes the provider of MTS and WATS which will provide for interLATA originating sent-paid coin calls from the Telephone Company's public pay telephones until the presubscribed "0+" carrier assumes this responsibility.

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21. Coin Services (Cont'd)21.2 Service Description (Cont'd)21.2.2 101XXXX Routing (C)

When the customer participates in handling 1+ interLATA sent-paid calls in an equal access end office (EAEO), the Telephone Company will route 101XXXX 1+ interLATA sent-paid traffic as set forth in 21.2.1 preceding. (C)

When the customer does not participate in the handling of such calls, the Telephone Company will route such 101XXXX calls in accordance with the customer's routing instructions. (C)

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21. Coin Services (Cont'd)21.3 Service Provisioning21.3.1 Call Set Up Signaling

The Telephone Company will provide in equal access end offices, where technically feasible and facilities permit, one of the following two types of call set up signaling for its pay telephones. (T)
(T)

- (A) Modified Operator Services Signaling (MOSS), as described in Bellcore's Operator Service System Generic Requirements (OSSGR), Document No. TR-NWT-001-144.
- (B) Exchange Access Operator Services Signaling (EAOSS), as described in Bellcore's LATA Switching System Generic Requirements (LSSGR), Document No. TR-NWT-000-692.

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21. Coin Services (Cont'd)21.3 Service Provisioning (Cont'd)21.3.2 Equal Access End Office (EAE0) Provisioning

The Telephone Company will provide 1+ interLATA sent-paid access from EAE0s to the customer's Point of Presence (POP) or its designated secondary service provider's POP via one of the following methods:

- (A) Via direct routed trunks from the EAE0. The customer will be required to order Operator Trunk Functionality with coin control signaling (i.e., In Band, Expanded In Band or Multiwink) as described in 6.4 (Switched Access Features). (T)
(C)
 - If the EAE0 is equipped with MOSS functionality, only MOSS will be provided.
 - If the EAE0 is equipped with EAOSS functionality, either MOSS or EAOSS can be provided at the customer's option.
- (B) Via the Traffic Operator Position System (TOPS) tandems.
 - When ordering MOSS between a TOPS tandem and the customer's POP, the customer must order a separate and final trunk group for each Numbering Plan Area (NPA) within a LATA in order to identify the coin originating NPA.
 - For access from the TOPS tandem to the customer's POP, the customer must order a separate trunk group for each type of coin control signaling that is utilized among the EAE0s subtending a TOPS tandem.

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21. Coin Services (Cont'd)

21.3 Service Provisioning (Cont'd)

21.3.3 Testing

The Telephone Company will perform normal acceptance testing for Coin Services as set forth in 6.7.10 (Testing). In addition, the Telephone Company will perform testing for coin control and operator functionality features (i.e., coin collect, coin return, operator recall, overtime, international direct distance dialing and information calls). (D)

The Telephone Company will provide optional testing, at the request of the customer, as set forth in 13.3.6 (Testing Services).

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21. Coin Services (Cont'd)

21.3 Service Provisioning (Cont'd)

21.3.4 Ordering

Service ordering or modification provisions will apply as set forth in 5.2 (Access Order).

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21. Coin Services (Cont'd)21.4 Rate Regulations

For customers who choose Option 1 (i.e., receives both 0+ and 1+ interLATA calls directly), all applicable Switched Access rates and charges in Section 6 (Switched Access Service) and the appropriate Carrier Common Line Access charges in Section 3 (Carrier Common Line Access Service) will be billed to the customer.

(C)

For customers who choose Option 2 (i.e., receives 0+ interLATA calls directly and a secondary service provider receives 1+ interLATA sent-paid traffic), the following charges will be applicable:

(C)

- The customer will be billed all appropriate Switched Access rates and charges in Section 6 and the Carrier Common Line Access charges as set forth in Section 3 for the 0+ interLATA calls.
- The secondary service provider will be billed all appropriate Switched Access rates and charges as set forth in Section 6 and Carrier Common Line Access charges as set forth in Section 3 for the 1+ interLATA sent-paid traffic.

(C)

For customers who choose Option 3 (i.e., receives 0+ interLATA calls directly and defaults 1+ interLATA sent-paid traffic), the following charges will be applicable:

- The customer will be billed all appropriate Switched Access rates and charges in Section 6 and the Carrier Common Line Access charges as set forth in Section 3 for the 0+ interLATA calls.
- The default carrier will be billed all appropriate Switched Access rates and charges as set forth in Section 6 and Carrier Common Line Access charges as set forth in Section 3 for the 1+ interLATA sent-paid traffic.

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ACCESS SERVICE

21. Coin Services (Cont'd)21.4 Rate Regulations (Cont'd)21.4.1 Liability

A customer that selects Option 2 (i.e., to receive 0+ interLATA calls directly and a secondary service provider receives 1+ interLATA sent-paid traffic), shall be ultimately responsible for settlement of the 0+ and 1+ traffic. However, the Telephone Company will make settlement directly to the secondary service provider for 1+ interLATA sent-paid traffic when a customer selects Option 2 and executes an agreement in writing for 1+ interLATA sent-paid settlement to be made directly to the secondary service provider. (C)

The Telephone Company shall be indemnified, defended and held harmless by the customer and/or the secondary service provider for any and all claims arising out of any act or omission of the customer and/or secondary service provider. (C)

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ACCESS SERVICE

21. Coin Services (Cont'd)21.4 Rate Regulations (Cont'd)21.4.2 Provision of Message Call Detail Concerning Station Monies

Where Operator Trunk-Coin or Combined Coin and Non-Coin or Operator Trunk-Full Feature Optional Features for sent-paid pay telephone access is utilized by the customer, selected secondary service provider or default carrier and the customer, selected secondary service provider or default carrier wishes to receive the monies it is due from the monies collected by the Telephone Company from its pay telephone stations, the customer, selected secondary service provider or default carrier shall furnish to the Telephone Company, at a location specified by the Telephone Company, message call detail for the sent-paid pay telephone calls by the customer, selected secondary service provider or default carrier. (C)

The customer, selected secondary service provider or the default carrier will be required to provide call detail messages in accordance with the industry standard Exchange Message Interface (EMI) format guidelines as set forth in Bellcore's Technical Publication SR-STIS-000320. If a change to the industry standard format is required, the Telephone Company will provide notification to the involved customer, selected secondary service provider or default carrier six months prior to the change. The message call detail records must be submitted to the Telephone Company on a daily or weekly basis, but in no case, later than 30 days from the message date. (C)

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21. Coin Services (Cont'd)21.4 Rate Regulations (Cont'd)21.4.3 Payment of Sent-Paid Monies

The Telephone Company will collect the monies from coin pay telephone stations and will determine and remit amounts due to a customer, selected secondary service provider or default carrier which is provided Operator Trunk-Coin or Combined Coin and Non-Coin or Operator Trunk-Full Feature Optional Features for sent-paid pay telephone access as set forth in Section 6 (Switched Access Service) as follows: (C)

(A) Bill Period Coin Revenue

The Telephone Company will establish a collection schedule for each of its coin pay telephone stations and will collect the monies from the coin pay stations. The Telephone Company will use trending techniques to develop the optimum coin collection schedule associated with each public telephone account. The Telephone Company's collection schedule may vary for each public telephone account. The monies collected during each bill period established by the Telephone Company will be identified by coin pay telephone station and used to develop Bill Period Coin Revenue for each coin record day (the day a record is prepared and dated to show the amount due the customer, selected secondary service provider or default carrier). (C)

(B) Total Customer, Selected Secondary Service Provider or Default Carrier Coin Revenue (C)

The total interstate customer, selected secondary service provider or default carrier coin revenue will be determined by the Telephone Company based on: (C)

- (1) The message call detail records received from the customer, its selected secondary service provider or default carrier, as set forth in 21.4.2 preceding, for each bill period, and
- (2) The Telephone Company collection process associated with each public telephone account for sent-paid coin calls.

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ACCESS SERVICE

21. Coin Services (Cont'd)21.4 Rate Regulations (Cont'd)21.4.3 Payment of Sent-Paid Monies (Cont'd)(C) Recourse Adjustments

For each coin record day, the Telephone Company will subtract from the Total Customer, Secondary Service Provider or Default Carrier Coin Revenue an amount for coin station shortages. Coin station shortages are amounts resulting from unauthorized calling at coin pay telephone stations, use of unauthorized coins (e.g., foreign coins, slugs and improper use of U.S. pennies), unauthorized removal of coins from coin pay telephone stations and coin refunds beyond the Telephone Company's control. (C)

Such amount for coin station shortages will be developed by the Telephone Company by multiplying the Total Customer, Secondary Service Provider or Default Carrier Coin Revenue for each coin record day by a shortage factor. Such amount will be rounded to the nearest penny. The shortage factor will be determined by dividing the yearly total coin shortage amount by the yearly total coin revenue amount (i.e., total coin revenue equals the coin revenue collected under exchange tariffs, state toll tariffs, and interstate toll tariffs). The total coin shortage amount and the total revenue amount will be determined by the Telephone Company through an annual study. (C)

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21. Coin Services (Cont'd)21.4 Rate Regulations (Cont'd)21.4.3 Payment of Sent-Paid Monies (Cont'd)

- (D) Payment of Net Customer, Selected Secondary Service
Provider or Default Carrier Coin Revenue (C)
(C)

The Telephone Company will determine the Net Customer, Selected Secondary Service Provider or Default Carrier Coin Revenue for each coin record day by subtracting the amount for coin station shortages determined as set forth in (C) preceding from the Total Customer, Selected Secondary Service Provider or Default Carrier Coin Revenue determined as set forth in (B) preceding. (C)
(C)

- (E) Refund of Monies from Coin Pay Telephone Stations

When the customer does not choose to receive the 1+ interLATA sent-paid traffic, the secondary service provider or the default carrier will be responsible for processing coin refunds to its end user customers.

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21. Coin Services (Cont'd)21.4 Rate Regulations (Cont'd)21.4.4 Audit Provisions

Upon 30-day written notice by either the Telephone Company, (T)
the customer or the default carrier, such party shall have (T)
the right to audit and examine all records and accounts, as
may be deemed necessary under recognized accounting
practices, which contain information relevant to the
determination of the jurisdiction of monies associated with
the pay telephones. It shall be the sole responsibility of
the customer to obtain all such necessary information from
its selected secondary service provider. The Telephone
Company, the customer and the default carrier shall have the
following audit rights for Coin Services:

- (A) The Telephone Company or its authorized representative may, once per year during normal business hours, audit the call message detail records, including any supporting documentation, of the customer, its selected secondary service provider or the default carrier.
- (B) The customer, the default carrier or their authorized representative, may once per year during normal business hours, audit the Telephone Company's records and accounts, including any supporting documentation, to determine the amounts payable to the customer or the default carrier.
- (C) If the parties involved mutually agree upon an independent auditor, the Telephone Company and the customer or the default carrier shall agree upon the audit period and make available documentation as set forth in (A) and (B) preceding during normal business hours at an agreed upon location.

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21. Coin Services (Cont'd)21.4 Rate Regulations (Cont'd)21.4.4 Audit Provisions (Cont'd)

- (D) Adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit and agreed upon by both parties. Neither such right to examine and audit nor the right to receive such adjustment shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such statement expressly waiving such right appears in a letter signed by the authorized representative of the party having such right and delivered to the other party. (C)
- (E) All information received or reviewed by the Telephone Company, the customer, the default carrier or their authorized representative is to be considered confidential and is not to be distributed, provided or disclosed in any form to any party not involved in the audit, nor is such information to be used for any other purpose.

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