

ACCESS SERVICE

5. Ordering Regulations

5.1 General

This section sets forth the regulations and order related charges for ordering Access Service.

An Access Order is used to provide a customer with Access Service or to make changes to existing Access Services.

A customer may order any number of services of the same type between the same premises on a single Access Order, except when requested activity involves more than ten Carrier Identification Codes. An Access Order is required for each additional group of ten Carrier Identification Codes requiring establishment, removal, or changes. All details for services for a particular order must be identical except for multipoint service.

Available inventory is limited and does not include facilities previously ordered. The Telephone Company will make every reasonable effort to maintain sufficient available inventory to provide Access Service in accordance with a customer's requested service date intervals. To the extent that service can be provided, Access Orders will be satisfied from available inventory.

Except as provided below, the Telephone Company shall permit a requesting telecommunications carrier to commingle an unbundled network element or a combination of unbundled network elements with wholesale services obtained from the Telephone Company, to the extent provided by and subject to the terms and conditions of the requesting telecommunications carrier's interconnection agreement with the Telephone Company (or, if applicable, of the Telephone Company intrastate tariffs).⁽¹⁾

⁽¹⁾ In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's *Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers*, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (*Triennial Review Order*), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates. (T)

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One SBC Plaza, Dallas, Texas 75202

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5.1 General (Cont'd)

The Telephone Company need not provide access to (1) an unbundled DS1 loop in combination, or commingled, with a dedicated DS1 transport or dedicated DS3 transport facility or service, or to an unbundled DS3 loop in combination, or commingled, with a dedicated DS3 transport facility or service, or (2) an unbundled dedicated DS1 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled dedicated DS3 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled DS3 loop or a DS3 channel termination service, unless the requesting telecommunications carrier certifies that all of the following conditions are met⁽¹⁾

- (1) The requesting telecommunications carrier has received state certification to provide local voice service in the area being served or, in the absence of a state certification requirement, has complied with registration, tariffing, filing fee, or other regulatory requirements applicable to the provision of local voice service in that area.
- (2) The following criteria are satisfied for each combined circuit, including each DS1 circuit, each DS1 enhanced extended link, and each DS1-equivalent circuit on a DS3 enhanced extended link:
 - (i) Each circuit to be provided to each end user customer will be assigned a local number prior to the provision of service over that circuit;
 - (ii) Each DS1-equivalent circuit on a DS3 enhanced extended link must have its own local number assignment, so that each DS3 must have at least 28 local voice numbers assigned to it;
 - (iii) Each circuit to be provided to each end user customer will have 911 or E911 capability prior to the provision of service over that circuit;
 - (iv) Each circuit to be provided to each end user customer will terminate in a collocation arrangement that meets the requirements detailed below;

⁽¹⁾ In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's *Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers*, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (*Triennial Review Order*), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates. (T)

(This page filed under Transmittal No. 840)

ACCESS SERVICE

5.1 General (Cont'd)

- (iv) Each circuit to be provided to each end user customer will terminate in a collocation arrangement that meets the requirements detailed below;
- (v) Each circuit to be provided to each end user customer will be served by an interconnection trunk that meets the requirements detailed below;
- (vi) For each 24 DS1 enhanced extended links or other facilities having equivalent capacity, the requesting telecommunications carrier will have at least one active DS1 local service interconnection trunk that meets the requirements detailed below; and
- (vii) Each circuit to be provided to each end user customer will be served by a switch capable of switching local voice traffic.

A collocation arrangement meets the requirements in (iv) above if it is:

- (1) Established pursuant to section 251(c)(6) of the Act and located at the Telephone Company's premises within the same LATA as the customer's premises, when the Telephone Company is not the collocater; and
- (2) Located at a third party's premises within the same LATA as the customer's premises, when the Telephone Company is the collocater.

An interconnection trunk meets the requirements of (v) and (vi) above in this certification if the requesting telecommunications carrier will transmit the calling party's number in connection with calls exchanged over the trunk and the trunk is located in the same LATA as the customer premises served by the EEL.⁽¹⁾

⁽¹⁾ In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's *Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers*, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (*Triennial Review Order*), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

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5.2 Provision of Basic Customer Information

The customer shall furnish all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the service-specific ordering information set forth in Section 5.6, the customer shall provide:

- A. The customer or End User name(s) and premises address(es) where service(s) will be terminated.
- B. The billing name and address (when different from the customer name and address), and
- C. The customer contact name(s) and telephone number(s) for the following provisioning activities:
 - order negotiation and confirmation,
 - interactive design,
 - installation and
 - billing.

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One SBC Plaza, Dallas, Texas 75202

ACCESS SERVICE

5.3 Access Order Service Date Intervals

The date on which the Telephone Company receives a firm order commitment from the customer and sufficient information to allow processing of an Access Order is referred to as the Application Date, or Order Date. The customer is advised of the Application Date at the time the Telephone Company gives the customer a firm order confirmation.

To the extent that the requested Access Service can be made available with reasonable effort, the Telephone Company will provide the service in accordance with the customer's requested interval or requested service date.

The time required to provision the service (i.e., the interval between the Application Date and the Service Date) is known as the service interval and are established by the Telephone Company.

Schedules that specify installation intervals will also specify the services and quantities of the services that can be provided as specified in 5.3.1(B) and (C). The Telephone Company will adhere to the intervals as specified in Section 5.4.2(A), except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions). Standard Intervals only apply when facilities and equipment are available.

Access Services will be installed during Telephone Company business days. If a customer requests that installation be done outside of normally scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable charges described in 8.6.2 (Additional Labor).

5.3.1 Negotiated Interval

The Telephone Company will negotiate a service date interval with the customer when:

- (A) There is no standard interval for the service, or
- (B) The quantity of Access Services ordered exceeds the quantities specified in Section 5.4.2(A), or
- (C) The customer requests a service date beyond the applicable standard interval service date.
- (D) The customer places orders to install Access Advantage Plus (AA+) Transport Service or to activate or to rearrange Multiplexer Cross-Connections on an existing AA+ Transport Service.

Standard Intervals	
Analog/Voice Grade/DS0	10 days
DS1/Fractional DS1	7 days ⁽¹⁾
DS3	7 days ⁽¹⁾
OC3 and OC12	7 days ⁽¹⁾

(C)

⁽¹⁾Interval only applies where facilities and equipment exist. When facilities and equipment do not exist the interval is dependent upon the complete installation of new facilities and equipment.

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5.3.1 Negotiated Interval (Cont'd)

The Telephone Company will offer a service date based on the type and quantity of Access Services the customer has requested. The negotiated interval may not exceed by more than six months the standard interval service date, or, when there is no standard interval, the Telephone Company offered service date.

5.4 Access Order Modifications

The customer may request a modification of an access order at any time prior to notification by the Telephone Company that service is available for the customer's use. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the access order modification, the Telephone Company will schedule a new service date. All charges for access order modifications will apply on a per order, per occurrence basis as set forth following.

Any increase in the number of Special Access Service channels or Switched

Access Service lines, trunks, capacity, Directory Transport facilities, or STP Port Terminations will be treated as a new Access Order. The new order is for the increased amount only.

If order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order modification charges being incurred by the customer.

5.4.1 Service Date Charge Charge/Dispatch Charge

Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer cannot accept the service for a period not to exceed 30 calendar days, and the Telephone Company delays the start of service accordingly, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Telephone Company and reissued with the appropriate cancellation charges applied. However, for Special Access and Access Advantage Plus (AA+) Transport Service, the customer may indicate that the Telephone Company may start billing for the service on the 31st day beyond the original service date of the Access Order.

Certain material appearing on this page previously appeared on 7th Revised Page 5-3.

(This page filed under Transmittal No. 784)

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ACCESS SERVICE

5.4.1 Service Date Charge Charge/Dispatch Charge (Cont'd)

(C)

A new service date may be established that is prior to the original service date if the Telephone Company determines it can accommodate the customer's request without delaying service dates for orders of other customers. If the service date is changed to an earlier date, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in Section 5.4.2 will apply. Such charges will apply in addition to the Service Date Change Charge.

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Failure to notify, as noted below, the Telephone Company prior to the original service date to request a different service date will result in the application of a Service Date Change Dispatch Charge for installation, moves and rearrangement of services. If a Telephone Company technician is dispatched to the customer's premises on the scheduled service date and the customer is not ready to accept service or the customer has failed to notify the Telephone Company before 3:00PM (ET) on the business day prior to the scheduled service date that the service date needs to be changed, a Service Date Change Dispatch Charge will apply.

(N)

If the customer reschedules the service date, a Service Date Change Charge, as set forth following will also apply. If the customer cancels the service date, cancellation charges will also apply in accordance with terms and conditions for cancellation charges as set forth in 5.5 following. Cancellation of the order will not preclude the application of the Service Date Change Charge and/or the Service Date Change Dispatch Charge assessed for prior occurrences on the same order.

(N)

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One Bell Plaza, Dallas, Texas 75202

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5.4 Access Order Modifications (Cont'd)

5.4.1 Service Date Change Charge/Dispatch Charge (Cont'd)

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. A Service Date Change Dispatch Charge will apply per occurrence when a technician is dispatched to the customer's premises and the customer is not ready for service. The applicable charge is:

	<u>USOC</u>	<u>Charge</u>
Service Date Change Charge per order	OMC	\$26.50
Service Date Change Dispatch Charge, per occurrence	VT6DN	\$200.00

5.4.2 Expedite Charges

- (A) Analog (WATS Access Line), DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3), High Capacity Services (DS1, DS3) Access Services, OC-3 and OC-12 Point-to-Point Services (N)

If a customer desires that service be provided on a due date earlier than the standard interval, the customer may request that service be provided on an expedited service interval. To qualify for an expedited interval the customer must provide End User premises access, where needed, until 11PM (ET), Monday-Friday.

When the customer requests a 0-2 day expedite interval, on DS3, Analog (Metallic, Telegraph, Direct Analog, Wideband Analog), DS0 (Wideband Data, Base Rate), DS1 128, 256, 384, 512, 768 Kbps, Entrance Facilities (Voice Grade, DS1, DS3) and DS1/DS3 Access Service, the request must be received by the Telephone Company by 8:30AM (ET), Monday-Friday. All 0-2 day expedite interval requests received after 8:30AM (ET) will reflect an application date of the next business day and the due date will also be changed to the next business day. Expedite charges will be determined by the interval between the application date and the expedite due date. (C)

On OC-3/OC-12 Point- to-Point services when a customer request a 4, 5, or 6 day expedite the request must be received by the Telephone Company no later the 8:30AM (ET) Monday-Friday. If received after 8:30AM (ET) the order will reflect an application date of the next business day and the due date will also be changed to the next business day. Expedite charges will be determined by the interval between the application date and the expedite due date. (N)

If, upon reviewing availability of equipment, facilities and scheduled workload, the Telephone Company agrees to provide service on an expedited basis and the customer accepts this proposal, an Expedite Order Charge (in case of Analog, DS0, Fractional DS1, Voice Grade/DS1 Entrance Facilities and High Capacity DS1 Access Services) or Expedite Circuit Charge (in case of DS3 Entrance Facilities, High Capacity DS3 Access Services, OC-3 and OC-12 Point-to-Point Services) will apply. (N)

Material previously appearing on this page now appears on 7th Revised Page 5-3.1.

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ACCESS SERVICE

5.4 Access Order Modifications (Cont'd)

5.4.2 Expedite Charges (Cont'd)

- (A) Analog (WATS Access Line), DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3), High Capacity Services (DS1, DS3) Access Services, OC-3 and OC-12 Point-to-Point Services (Cont'd)

The maximum number of circuits, which may be expedited, is limited to twelve (12) two-point or six (6) multi-point Analog/DS0 circuits at the same location; a limit of nine (9) DS1 circuits at the same location; a limit of four (4) Fractional DS1 circuits at the same location; a limit of two (2) DS3 circuit at the same location; a limit of one (1) OC-3 point-to-point circuit at the same location; and a limit of one (1) OC-12 point-to-point circuit at the same location. When the number of access circuits exceeds the maximum threshold the interval will be negotiated.

If the Telephone Company determines that service can be provided on an expedited basis, the following charges will apply based upon agreed upon expedited service interval. The Expedited Order Charge (in case of Analog, DS0, Fractional DS1, Voice Grade/DS1 Entrance Facilities and High Capacity DS1 Access Services) applies on a per order basis, regardless of the number of circuits on the order. The Expedited Circuit Charge (in case of DS3 Entrance Facilities, High Capacity DS3 Access Services, OC-3 and OC-12 Point-to-Point Services) applies on a per circuit basis.

USOC	Analog/Voice Grade/DS0 Access Services	
	Expedited Service Intervals	Expedited Order Charge
EODXN	9 days	\$375.00
EODXL	8 days	\$425.00
EODXJ	7 days	\$475.00
EODXG	6 days	\$525.00
EODXE	5 days	\$575.00
EODXC	4 days	\$625.00
EODXA	3 days	\$675.00
EODWR	2 days	\$1,500.00
EODWQ	1 day	\$2,000.00
EODWP	0 days	\$2,500.00
USOC	DS1/ Fractional DS1 Access Services	
	Expedited Service Intervals	Expedited Order Charge
EODX1	8 days	\$425.00
EODXY	7 days	\$475.00
EODXV	6 days	\$525.00
EODXT	5 days	\$575.00
EODXR	4 days	\$625.00
EODXP	3 days	\$675.00
EODWO	2 days	\$1,500.00
EODWN	1 day	\$2,000.00
EODWM	0 days	\$2,500.00

Material now appearing on this page previously appeared on 11th Revised Page 5-3.

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ACCESS SERVICE

5.4 Access Order Modifications (Cont'd)

5.4.2 Expedite Charges (Cont'd)

(A) Analog (WATS Access Line), DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3), High Capacity Services (DS1, DS3) Access Services, OC-3 and OC-12 Point-to-Point Services (Cont'd)

(N)
(N)

USOC	High Capacity DS3 Access Services	
	Expedited Service Intervals	Expedited Circuit Charge
EODWL	6 days	\$1,500.00
EODWK	5 days	\$2,000.00
EODWJ	4 days	\$2,500.00
EODWH	3 days	\$3,000.00
EODWG	2 days	\$3,500.00
EODWF	1 day	\$4,000.00
EODWE	0 days	\$4,500.00

USOC	OC-3 Point-to-Point Services	
	Expedited Service Intervals	Expedited Circuit Charge
EODJG	6 days	\$1,900.00
EODJF	5 days	\$2,500.00
EODJE	4 days	\$3,200.00

(N)

USOC	OC-12 Point-to-Point Services	
	Expedited Service Intervals	Expedited Circuit Charge
EODJO	6 days	\$2,400.00
EODJN	5 days	\$3,200.00
EODJM	4 days	\$4,500.00

(N)

(1) In addition to Expedited Order Charges or Expedited Circuit Charges, special construction charges may apply, if the Telephone Company determines that additional cost will be incurred.

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ACCESS SERVICE

5.4 Access Order Modifications (Cont'd)

5.4.2 Expedite Charges (Cont'd)

(A) Analog (WATS Access Line), DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3), High Capacity Services (DS1, DS3) Access Services, OC-3 and OC-12 Point-to-Point Services (N)
(Cont'd)

- (2) When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as specified in 5.4.1 preceding, also applies.
- (3) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedite Order Charge or Expedite Circuit Charge will apply, unless the missed service date was caused by the customer.
- (4) The Telephone Company will adhere to the expedite intervals as specified above, except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

(B) For all Access Services, excluding Analog (WATS Access Line), DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3), High Capacity Services (DS1, DS3) Access Services, OC-3 and OC-12 Point-to-Point Services (N)
(N)

If the customer desires that service be provided on an earlier date than that which has been established for the Access Order or the provision of the Access Service, the customer may request that service be provided on an expedited basis. If the Telephone Company determines that service can be provided on the requested date and that additional labor costs or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. The total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%. If the customer instructs the Telephone Company to proceed, such additional charges will be determined and billed to the customer as follows:

To calculate the additional labor charges, the Telephone Company will, upon authorization from the customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable additional labor charges as set forth in 8.6.

- (1) Extraordinary Costs: The special construction terms and conditions specified in Southern New England Telephone Company's Tariff F.C.C. No. 35 will be used by the Telephone Company to determine charges to recover the extraordinary costs, which may be involved.

(This page filed under Transmittal No. 889)

ACCESS SERVICE

5.4 Access Order Modifications (Cont'd)

5.4.2 Expedite Charges (Cont'd)

(B) For all Access Services, excluding Analog (WATS Access Line), DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3), High Capacity Services (DS1, DS3) Access Services, OC-3 and OC-12 Point-to-Point Services (Cont'd)

(N)
(N)

(1) Extraordinary Costs:

Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions of Southern New England Telephone Company's Tariff F.C.C. No. 35.

(2) When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date changes Charge as set forth in 5.4.1 preceding, also applies.

(3) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedite Order Charge or Expedite Circuit Charge will apply, unless the missed service date was caused by the customer.

(4) The Telephone Company will adhere to customer requested expedites approved by the Telephone Company, except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

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ACCESS SERVICE

5.4 Access Order Modifications (Cont'd)

5.4.3 Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review by Telephone Company personnel to determine what, if any, changes are necessary in the design of the service ordered to implement the changes requested by the customer.

The Telephone Company will review the requested change, notify the customer whether the change constitutes a design change, if it can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply on a per order, per occurrence basis, for each order requiring a design change.

If a change of service date is required, the Order Modification Charge as set forth in Section 5.4 preceding will also apply.

- A. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specification package.

The Design Change Charge applies on a per order, per occurrence basis for each design change, as follows:

	<u>USOC</u>	<u>Charge</u>
Design Change Charge	H28	\$37.00

- B. Design changes do not include a change of customer premises, end user premises, end office switch, Switched Transport Feature Group type, Switched Transport capacity, Special Access Service channel type or SNET SONET Network Service* OCN level. Changes of this Nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied. (C)

* Effective July 31, 2003, SNET SONET Network Service (SSNS) will no longer be available to new customers. There will be no change to existing customers. (N)

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One SBC Plaza, Dallas, Texas 75202

ACCESS SERVICE

- 5.5 Cancellation of an Access Order (excluding the following Special Access Services: Optical Carrier Network (OCN) Point-to-Point Service, Dedicated SONET Ring Service, Gigabit Ethernet Metropolitan Area Network (GigaMAN), Optical Ethernet Metropolitan Area Network (OPT-E-MANSM), Multi-service Optical Network (MON) Ring Service) (C)

Cancellation charges are applicable when (1) a customer cancels an Access Order for the installation of service at any time prior to notification by the Telephone Company that service is available for the customer's use, and (2) a customer requests a decrease in the number of ordered Special Access Service channels (as applicable in this Section) or Switched Access Service lines, trunks, capacity, Directory Transport or STP Port Terminations. The latter will be treated as a partial cancellation. (T)

(A) Cancellation Date (T)

The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. A verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- canceling the Access Order with the application of cancellation charges, or
- for Special Access Service (as applicable in this section) and Access Advantage Plus (AA+) Transport Service, have billing for the service commence on the 31st day beyond the original service date of the Access Order. (T)

(B) Cancellation Charge (T)

When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:

- (1) Installation of Switched or Special Access Service (as applicable in this section) facilities is considered to have started when the Telephone Company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred. (T)
- (2) Where the customer cancels an Access Order prior to the start of installation of access facilities, no charges shall apply. (T)
- (3) Where installation of access facilities has been started prior to the cancellation, the charges specified in (a) or (b) following, whichever is lower, shall apply. (T)
- (a) A charge equal to the costs incurred in such installation, less net salvage. Such charge is determined as detailed in (4), following. (T)
- (b) The charge for the minimum period of Switched or Special Access Service (as applicable in this section) ordered by the customer. (T)

(This page filed under Transmittal No. 819)

ACCESS SERVICE

5.5 Cancellation of an Access Order (excluding the following Special Access Services: Optical Carrier Network (OCN) Point-to-Point Service, Dedicated SONET Ring Service, Gigabit Ethernet Metropolitan Area Network (GigaMAN), Optical Ethernet Metropolitan Area Network (OPT-E-MANSM), Multi-service Optical Network (MON) Ring Service) (Cont'd)

(B) Cancellation Charge (Cont'd)

(4) Charges applicable as specified in (3)(a) preceding include the nonrecoverable cost of equipment and material ordered, provided or used, plus the nonrecoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs.

(5) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

(6) If the Telephone Company misses a service date by more than 30 days except due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the customer may cancel the Access Order without incurring cancellation charges.

5.5.1 Cancellation of an Access Order (for the following Special Access Services: Optical Carrier Network (OCN) Point-to-Point Service, Dedicated SONET Ring Service, Gigabit Ethernet Metropolitan Area Network (GigaMAN), Optical Ethernet Metropolitan Area Network (OPT-E-MANSM), Multi-service Optical Network (MON) Ring Service)

Cancellation charges are applied based upon the type of special access service being cancelled which is categorized as either, 1) "point to point" service or 2) "non-point to point" service. However, at no time will cancellation charges apply until costs for installation of facilities have been incurred by the Telephone Company. Service installation costs incurred by the Telephone Company start on the application date, when the Telephone Company confirms the order with the customer.

Cancellation charges for "point to point" services are based upon the date that a customer cancels an Access Order with respect to the Design Layout Report Date (DLRD), of the service being provisioned, as described in Section 5.5.1(B)(2) following. The DLRD is the date the Design Layout Report is forwarded to the customer. The DLRD is provided to the customer upon firm order confirmation.

The table below defines the product categories for "point to point" services pertaining to this section:

"Point to Point" Services	
Service	Product Category/Type
OC-3 Optical Carrier Network-Point to Point Service	OC-3
OC-12 Optical Carrier Network-Point to Point Service	OC-12
OC-48 Optical Carrier Network-Point to Point Service	OC-48
OC-192 Optical Carrier Network-Point to Point Service	OC-192
GigaMAN	1Gig-E

Certain material appearing on this page previously appeared on 4th Revised Page 5-6.

(This page filed under Transmittal No. 819)

ACCESS SERVICE

5.5.1 Cancellation of an Access Order (for the following Special Access Services: Optical Carrier Network (OCN) Point-to-Point Service, Dedicated SONET Ring Service, Gigabit Ethernet Metropolitan Area Network (GigaMAN), Optical Ethernet Metropolitan Area Network (OPT-E-MANSM), Multi-service Optical Network (MON) Ring Service) (Cont'd)

(N)

Cancellation charges for "non-point to point" services are applied based on actual costs incurred by the Telephone Company as described in Section 5.5.1(A)(2) and 5.5.1(B)(3)(b) following. The table below lists the "non-point to point" services pertaining to this section:

"Non-Point to Point" Services
Dedicated SONET Ring Service
Optical Ethernet Metropolitan Area Network
Multi-service Optical Network Ring Service

(A) Cancellation of a letter of agreement

- (1) When facilities must be constructed prior to the Telephone Company receipt of an Access Order (e.g., construction of OC-192 Dedicated SONET Ring where facility assignment is not yet available, due to lack of spare capacity), excluding special construction as described in Tariff F.C.C. No. 35, the customer will be required to submit a written letter of agreement to the Telephone Company which includes a maximum estimate as previously provided by the Telephone Company of the cancellation charges as defined at 5.5.1(A)(2). A customer may cancel a written letter of agreement. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the letter of agreement is to be cancelled. If verbal notice is given, it must be followed by written confirmation within 10 days or it shall be deemed to be void.

If a customer does not place an Access Order for the services within 30 days of receiving notification that the network is ready for the services ordered, the letter of agreement will be deemed cancelled.

- (2) When a customer cancels a letter of agreement, cancellation charges will apply as follows:
- (a) Installation of facilities is considered to have started when the Telephone Company incurs any cost in connection therewith or on preparation thereof which would not otherwise have been incurred.
- (b) Where an Access Order has been issued, cancellation charges shall apply as indicated in Section 5.5.1(B) following.

(N)

(This page filed under Transmittal No. 819)

ACCESS SERVICE

5.5.1 Cancellation of an Access Order (for the following Special Access Services: Optical Carrier Network (OCN) Point-to-Point Service, Dedicated SONET Ring Service, Gigabit Ethernet Metropolitan Area Network (GigaMAN), Optical Ethernet Metropolitan Area Network (OPT-E-MANSM), Multi-service Optical Network (MON) Ring Service) (Cont'd)

(N)

(A) Cancellation of a letter of agreement (Cont'd)

(2) (Cont'd)

(d) Applicable letter of agreement cancellation charges will be calculated from the costs incurred by the Telephone Company at the time the letter of agreement is cancelled. The cancellation charge equals:

- (i) Non-recoverable cost of equipment and material ordered, provided or used, and
- (ii) Non-recoverable cost of installation and removal including the cost of engineering, labor, supervision, transportation, rights-of-way and other associated costs.
- (iii) Less previously collected special construction charges, if applicable.

(B) Cancellation of Access Order

- (1) A customer may cancel an Access Order for installation of service. The Access Order must be cancelled at least one (1) day before the service date.

The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. If verbal notice is given, it must be followed by written confirmation within 10 days or it shall be deemed to be void.

If a customer or customer's end user is unable to accept Access Service and the new service date requested is beyond 30 calendar days of the original service date, the customer has the choice of the following options:

- (a) The Access Order shall be cancelled and charges specified in 5.5.1(B)(2) following will apply, or
- (b) Service shall be accepted, and billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order. If the customer does not select one of the options, the Telephone Company will begin billing for the service on the 31st day beyond the original service date of the Access Order.

(N)

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ACCESS SERVICE

5.5.1 Cancellation of an Access Order (for the following Special Access Services: Optical Carrier Network (OCN) Point-to-Point Service, Dedicated SONET Ring Service, Gigabit Ethernet Metropolitan Area Network (GigaMAN), Optical Ethernet Metropolitan Area Network (OPT-E-MANSM), Multi-service Optical Network (MON) Ring Service) (Cont'd)

(N)

(B) Cancellation of Access Order (Cont'd)

(2) When Cancellation Charges Apply

When a customer cancels an Access Order (or a part of an order) after it has been issued, but before notification by the Telephone Company that the service is available for use, cancellation charges will apply, even when nonrecurring installation charges would be waived, as follows:

- (a) When a "point to point" special access service is cancelled on or before the Design Layout Report Date (DLRD), a cancellation charge will apply on a per circuit basis as shown in Table A in Section 5.5.1(B)(3)(a).
- (b) When a lower-speed "point to point" service (e.g., OC-3c OCN Point-to-Point Service) with a Connecting Facility Assignment (CFA) of a higher-speed "point to point" or "non-point to point" service (e.g., OC-12 OCN Point-to-Point Service) is cancelled, and a cancelled service has no channel termination or local distribution channel, a cancellation charge will apply on a per circuit basis as shown in Table A in Section 5.5.1(B)(3)(a).
- (c) When a "point to point" service is cancelled after the Design Layout Report Date (DLRD), a cancellation charge will apply on a per circuit basis as shown in Table B, following.

(3) Cancellation Charges

(a) Point-to-point Services:

TABLE A Cancellation Charge	
Product Category/Type	Cancellation Charge (Per Circuit)
OC-3	\$600.00
OC-12	\$800.00
OC-48	\$1,200.00
OC-192	\$2,500.00
1Gig-E	\$800.00

(N)

(This page filed under Transmittal No. 819)

ACCESS SERVICE

5.5.1 Cancellation of an Access Order (for the following Special Access Services: (N)
Optical Carrier Network (OCN) Point-to-Point Service, Dedicated SONET Ring
Service, Gigabit Ethernet Metropolitan Area Network (GigaMAN), Optical
Ethernet Metropolitan Area Network (OPT-E-MANSM), Multi-service Optical
Network (MON) Ring Service) (Cont'd)

(B) Cancellation of Access Order (Cont'd)

(3) Cancellation Charges (Cont'd)

(a) Point-to-point Services: (Cont'd)

TABLE B Cancellation Charge	
Product Category/Type	Cancellation Charge (Per Circuit)
OC-3	\$2,900.00
OC-12	\$3,100.00
OC-48	\$3,700.00
OC-192	\$4,000.00
GigaMAN	\$3,200.00

(b) Non-point-to-point services:

Applicable charges will be calculated from the costs incurred by the Telephone Company at the time the Access Order is cancelled. The Cancellation Charge equals:

- (i) Non-recoverable cost of equipment and material ordered, provided or used, and
- (ii) Non-recoverable cost of installation and removal including the cost of engineering, labor, supervision, transportation, rights-of-way and other associated costs.

(4) When Cancellation Charges Do Not Apply

- (a) When a customer cancels an order for the termination of existing service.
- (b) If the Telephone Company misses a service date by more than 30 days, the customer may cancel the Access Order without incurring cancellation charges.
- (c) Where the customer cancels a letter of agreement prior to the start of installation of access facilities, no charges shall apply.
- (d) Network reconfiguration order. (N)

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ACCESS SERVICE

5.6 Service-Specific Ordering Information

If a PIU is required, the customer must provide its PIU when placing an order for Access Services in accordance with Section 2.7.2 of this tariff.

5.6.1 Switched Access Service

When placing an order for Access Service, the customer shall provide, at a minimum, the following information.

A. Switched Transport and Directory Transport Services

When the customer orders Switched Transport or Directory Transport, the customer may designate one line side or trunk side Switched Access Service or trunk side Directory Assistance Access Service as specified in 5.6.1 B, C, D and 5.6.4, that will use the transport facility. When the customer orders Switched Transport or Directory Transport and specifies that the facility is to be interconnected to another transport facility, the customer must specify compatible channel interfaces.

Material previously appearing on this page now appears on 2nd Revised Page 5-5.1.

(This page filed under Transmittal No. 819)

ACCESS SERVICE

5.6 Service-Specific Ordering Information (Cont'd)

5.6.1 Switched Access Service (Cont'd)

A. Switched Transport and Directory Transport Services (Cont'd)

The minimum information required to order Switched Transport or Directory Transport is set forth in (1) through (3) following. Such information is in addition to the information required to order line side or trunk side Switched Access or Directory Transport as specified in 5.6.1 B, C, D and 5.6.4, as applicable.

(1) Entrance Facility

- (a) The customer premises.
- (b) The connection type (Voice Grade, DS1 or DS3).
- (c) The Switched Transport optional features, if desired (including multiplexing).
- (d) Multiplexing is required if the Entrance Facility connection type is different from the Direct-Trunked Transport connection type or, if the Entrance Facility contains Tandem-Switched Transport to more than one access tandem.

If the Entrance Facility is existing, the customer must provide the information as set forth in 5.6.1 B through D following.

(2) SNET SONET Network Service (SSNS)*

(C)

- (a) The customer premises.
- (b) The SSNS OCN level (OC3/OC3c, OC12).
- (c) The SSNS optional features (including ports).
- (d) Multiplexing is required if the SSNS Node port type is different from the Direct-Trunked Transport type or if the SSNS facility contains Tandem Switched Transport to more than one access tandem.

If the SSNS elements are existing, the customer must provide the information as set forth in 5.6.1 B through D as applicable.

(3) Direct-Trunked Transport

- (a) The connection type (Voice Grade, DS1 or DS3).
- (b) If multiplexing is requested, the customer must specify each Hub location where the multiplexer or multiplexers are to be installed.
- (c) The Entrance Facility or SSNS to which the Direct-Trunked Transport facility is interconnected. The Entrance Facility or SSNS Port must be of an equal or higher capacity than the Direct-Trunked Transport facility and must also have a compatible interface. If the Entrance Facility or SSNS is new, additional information as set forth in 5.6.1 A (1) or (2) is also required.

* Effective July 31, 2003, SNET SONET Network Service (SSNS) will no longer be available to new customers. There will be no change to existing customers.

(N)
(N)
(N)

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ACCESS SERVICE

5.6 Service-Specific Ordering Information (Cont'd)

5.6.1 Switched Access Service (Cont'd)

A. Switched Transport and Directory Transport Services
(Cont'd)

(3) Direct-Trunked Transport (Cont'd)

- (d) Multiplexing is required if the Direct-Trunked Transport connection type is different than that required by the central office switch, or if the Direct-Trunked Transport facility contains trunks to more than one central office switch, or if any Special Access circuits will be assigned to the facility.

If the Direct-Trunked Transport facility, the Entrance Facility, or SSNS* is existing, the customer must provide the information as set forth in 5.6.1 B through D, as applicable.

(C)

With Direct-Trunked Transport or DA Direct-Trunked Transport to a Telephone Company access tandem, Tandem-Switched Transport or Tandem-Switched Directory Transport is not required to be ordered from the Telephone Company access tandem to the end office.

B. Feature Group A (FGA)

- (1) The number of lines.
- (2) The first point of switching (i.e., dial tone office).
- (3) The directionality of the service.
- (4) The Switched Transport and/or Local Switching options desired, if any.
- (5) Whether the off-hook supervisory signaling for the ordered line(s) is to be provided by the customer's equipment or is to be forwarded by the customer's equipment when the called party answers.

* Effective July 31, 2003, SNET SONET Network Service (SSNS) will no longer be available to new customers. There will be no change to existing customers.

(N)
(N)
(N)

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One SBC Plaza, Dallas, Texas 75202

ACCESS SERVICE

5.6 Service-Specific Ordering Information (Cont'd)

5.6.1 Switched Access Service (Cont'd)

B. Feature Group A (FGA) (Cont'd)

- (6) If the FGA is to be provided with an extension to a different LATA, the customer's premises at which the FGA extension is to be terminated. (M)
- (7) Percent Interstate Use (PIU).
- (8) If the service is to be used for resale, it shall also specify which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines. (M)
- (9) If a new Switched Transport facility is specified, additional information as set forth in 5.6.1 A, is also required. If an existing Switched Transport facility is specified, such facility must have a compatible interface and available capacity to install the FGA service. In addition, the customer must also specify the connecting facility assignment to the FGA being installed.

C. Feature Group B (FGB)

- (1) The number of trunks.
- (2) The end office when direct routing to an end office.
- (3) The Telephone Company access tandem switch when routing via a Telephone Company access tandem switch.
- (4) The Switched Transport and/or Local Switching options desired, if any.
- (5) When ordering FGB trunks to a Telephone Company access tandem, an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements.
- (6) For terminating only access, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks.
- (7) The traffic type must also be specified using the same categories as described in Section 6. to enable efficient provisioning and billing functions.
- (8) Percent Interstate Use (PIU).
- (9) If a new Switched Transport facility is specified, additional information as set forth in 5.6.1 A is also required. If an existing Switched Transport facility is specified, such facility must have a compatible interface and available capacity to install the FGB service. In addition, the customer must also specify the connecting facility assignment to the FGB being installed.

Certain material on this page formerly appeared on Page 5-6.2.

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Vice President
530 Preston Avenue, Meriden, CT 06450

ACCESS SERVICE

5.6 Service-Specific Ordering Information (Cont'd)

5.6.1 Switched Access Service (Cont'd)

D. Feature Group D (FGD)

- (1) The number of trunks.
- (2) When direct routing to the end office, the end office.
- (3) When routing via a Telephone Company access tandem switch, (a) the Telephone Company access tandem switch and (b) an estimate of the amount of traffic it will generate to and/or from each end office subtending the Telephone Company access tandem, to assist the Telephone Company in its own efforts to project further facility requirements. (T)
(T)
- (4) The traffic type must also be specified using the same categories as described in Section 6. to enable efficient provisioning and billing functions.
- (5) The Switched Transport and Local Switching Options desired, if any.
- (6) If a new Switched Transport facility is specified, additional information as set forth in 5.6.1 A, is also required. If an existing Switched Transport facility is specified, such facility must have a compatible interface and available capacity to install the FGD service.
In addition, the customer must also specify the connecting facility assignment to the FGD being installed.
- (7) When routing the traffic via a Tandem Switching Provider (TSP) Switch (a) the TSP tandem switch and trunk identification code and (b) a Letter of Authorization indicating that the TSP has agreed to transport the customer's traffic. (N)
|
(N)

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Vice President
530 Preston Avenue, Meriden, CT 06450

(T)

ACCESS SERVICE

5.6 Service-Specific Ordering Information (Cont'd)

5.6.1 Switched Access Service (Cont'd)

E. Switched Access Service Traffic Engineering Responsibilities (T)

(D)

|

(D)

When Switched Access Service is ordered the customer is responsible (T)
to assure that sufficient access facilities have been ordered to (T)
handle its traffic.

Determining Number of Trunks - The required number of trunks may be
determined by the customer in the following manner for each end office
and/or access tandem the customer wishes to serve:

- Determine the greatest number of trunks in use for a single hour,
i.e., the busy hour.
- Select the 20 consecutive business days in a calendar year which add
up to the largest number of trunks in use during the busy hour.
- Determine the average number of busy hour trunks by dividing the
largest number of trunks in use figure by 20.

(D)

|

(D)

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Vice President
227 Church Street, New Haven, CT 06506

(T)

ACCESS SERVICE

5.6 Service-Specific Ordering Information (Cont'd)

5.6.2 500 Access Service, 800 Database Access Service and 900 Access Service)

The customer shall order in the same manner which is set forth preceding for ordering FGD. For 500 Access Service or 800 Database Access Service, the customer shall order in trunks through designated Telephone Company Access Tandems. For 900 Access Service, when new NXX(s) are to be opened in the LATA, or when existing NXX(s) are to be deleted, and such change is to occur coincident with the service date established for the order, the customer shall provide such information when placing the order for service. If the change is to occur absent the requirement for additional capacity (i.e., quantities of trunks), the customer shall notify the Telephone Company of the change as set forth in Section 6. All 500, 800 Series and 900 number assignments and administration shall be in accordance with the North American Numbering Plan (NANP) (T)

For 800 Database Access Service, the customer must also specify whether the 800 Series to POTS number translation optional feature is desired. If this feature is ordered, the customer will have no way of determining that such calls originated as 1-800 Series-NXX-XXXX dialed calls unless the customer also orders the Automatic Number Identification (ANI) optional feature as specified in 6.2.2 (A)(2), following. (T)

5.6.3 Switched Access Service to a Remote Switching Office

When a customer desires Switched Access Service to an end office that is a remote switching office, the customer must order to the host office which controls the remote switching office since all traffic to and/or from a remote switching office must be routed through the host office. In addition, the customer must provide information to the Telephone Company which includes the traffic distribution to the remote office(s) controlled by the host office. (T)

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530 Preston Avenue, Meriden, CT 06450

ACCESS SERVICE

5.6 Service-Specific Ordering Information (Cont'd)

5.6.4 Directory Assistance (DA) Service

DA can be utilized with FGA, FGB, or FGD Switched Access Service. For Direct-Trunked Transport of Directory Assistance utilizing FGB or FGD directly to the DA location, the customer shall specify the number of trunks required from the customer premises to the DA location. If the DA Service is to be associated with a FGB or FGD Tandem-Switched Transport, the customer shall also specify which FGB or FGD trunk group is to be associated with the DA Service. The customer shall specify the Directory Transport options. The customer shall also specify the Percent Interstate Use (PIU).

When Directory Assistance Access Service is ordered, the customer must specify if new or existing Directory Direct-Trunked Transport services are to be used. If new Directory Transport facilities are specified, additional information as set forth in 5.6.1 (A) is also required. If an existing Directory Transport facility is specified, such facility must have a compatible interface and available capacity to install the service. The customer must also specify the connecting facility assignment for the service being ordered.

5.6.5 Special Access Service and SNET SONET Network Service*

(C)

The customer must designate the customer premises and/or Hubs involved, the channel type, e.g., Voice Grade, the network channel interface, technical specification package and options desired and the percent interstate usage in accordance with Section 2.5.9. For multipoint services, the network channel interface specified at each premises may be different, but all such interfaces shall be compatible.

* Effective July 31, 2003, SNET SONET Network Service (SSNS) will no longer be available to new customers. There will be no change to existing customers.

(N)

(N)

(N)

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One SBC Plaza, Dallas, Texas 75202

ACCESS SERVICE

5.6 Service-Specific Ordering Information (Cont'd)

5.6.6 WATS Access Line Service

The customer must specify the type of calling for the service to be provided i.e., originating only, terminating only or two-way, and the Telephone Company provided screening functions desired. Additionally, when (a) the wire center which serves the WATS Access Line Service customer (end user) premises is not a WATS Serving Office (WSO) or (b) when that wire center is a WSO, but there is no available capacity, the Telephone Company will provide the WATS Access Line Service to the nearest wire center which functions as a WSO and/or at which capacity is available. In these circumstances, the customer will be so notified and the order will be changed to designate the appropriate WSO wire center. No Service Order Modification charge will apply for the change. However, the customer will be billed the appropriate channel mileage charge from the WATS Access Line Service customer's (end user's) serving wire center to the WATS or WATS-type serving office which serves that serving wire center.

5.6.7 Special Access Surcharge Exemption

Where the Special Access Service, including Access Advantage Plus (AA+) Transport Service, is exempt from the Special Access Surcharge as set forth in Section 7.4.4; the customer shall furnish the certification with the order, as set forth in that section.

5.6.8 Shared Use Facilities

Shared Use of the same digital high capacity facilities for the provision of both Switched and Special Access Services is permitted as long as both facilities have the same term plan, as referenced in 2.11.1.1(G). Shared Use facilities shall be ordered to a Hub and will be provided as Switched Access Service or Special Access Service. Individual services utilizing Shared Use facilities must be ordered either as Switched Access Service or Special Access Service. When placing the order for such individual service(s), the customer must specify the channel assignment for each service ordered.

(T)
(T)

(This page filed under Transmittal No. 807)

ACCESS SERVICE

5.6 Service-Specific Ordering Information (Cont'd)

5.6.9 Dedicated Signaling Transport (DST)

For DST, the customer must provide the following information to the Telephone Company at the time of ordering: the number of STP Access Mileage 56 kbps links, the originating point code for the customer's designated premises, the Common Language Location Identifier (CLLI) code of the Telephone Company Signaling Transfer Point, Link Type, the customer designated premises Telephone Number, the contact telephone number for installation and maintenance of the customer's designated premises, and the desired due date of the order.

When ordering DST the customer will provide an estimate of total annual volume and busy hour busy month volume projected for a period of three years. The forecast must be itemized by message type and CCS/SS7 octet load. Octet load must be High Day Busy Hour. The Telephone company will utilize this forecast to project further facility requirements. An updated forecast providing an estimate of total annual volume and busy hour busy month volume projected for a period of three years should be provided to the Telephone Company every year thereafter. The updated forecast shall be provided to the Telephone Company during the month of January each year.

5.6.10 Line Information Data Base (LIDB) Service (T)

For LIDB Service, the customer shall provide a LIDB Access Service Order which specifies the originating point codes (OPCs) of the customer's designated Operator Service System (OSS) sending the query or queries and the desired due date of the order. (T)

LIDB Validation and Originating Line Number Screening Services are provided via DST as set forth in Section 17.2 following, from a customer Signaling Point of Interconnection (SPOI) to the two Telephone Company interconnecting Signal Transfer Points (STPs) located in Hartford and New Haven, Connecticut in order to utilize LIDB Access Service. (N)

Customers may also obtain LIDB Services through a CCS7 transport service provider that has previously ordered DST and LIDB Services from the Telephone Company. (T) (T)

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Vice President
530 Preston Avenue, Meriden, CT 06450

(T)

ACCESS SERVICE

5.6 Service-Specific Ordering Information (Cont'd)

5.6.11 Busy Line Interrupt (BLI) and Busy Line Verification (BLV) Service

For Busy Line Interrupt and Busy Line Verification Service ordered in conjunction with FGD as specified in Section 13 following the customer must specify the number of trunks ordered between its premises and the Telephone Company Operator Services Position System. Busy Line Interrupt and Busy Line Verification trunk(s) are used to carry terminating traffic only.

5.6.12 Zero Minus Transfer Service (0-)

For Zero Minus Transfer Service ordered in conjunction with FGD as specified in Section 13 following the customer must specify the number of trunk(s) ordered between their premises and the Telephone company Operator Services Position System locations served by the Operator Services Position System. Zero Minus Transfer trunk(s) are used to carry originating 0- Transfer traffic only, i.e. the end user dials only the 0 digit with no additional digits.

5.6.13 Feature Group D with Signaling System Seven (SS7) Signaling

For Feature Group D Switched Access Service with the SS7 Signaling Option, in addition to information listed in 5.6.1 D preceding, the customer shall specify a reference to existing signaling connections or reference to a related DST signaling connection order. The customer must also specify any SS7 Common Switching optional features as described in 6.2.2 A.

For Feature Group D trunks ordered with SS7 signaling, the customer shall provide STP point codes, switching point codes, trunk circuit identification codes and switch type. FGD with SS7 Signaling will be offered to customers as it becomes available and as facilities and resources permit and will be provided as mutually agreed upon by the Telephone Company and the customer based on availability from the customer's location to the Telephone Company tandem or end office. (C)

5.6.14 Telecommunications Relay Service (TRS)

FGD Switched Access Service may be used to carry calls originated from the TRS Provider. Customers may use existing tandem routed facilities to carry TRS traffic or order separate FGD Switched Access Service to the Telephone Company tandem switch which serves the TRS Provider's point of interface. (T)

In order to use existing FGD Switched Access facilities, the customer must place an order with the Telephone Company specifying which trunks will route TRS traffic. Existing facilities must terminate in the Telephone Company access tandem which serves the TRS Provider's point of interface. (T)

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ACCESS SERVICE

5.6 Service-Specific Ordering Information (Cont'd)

5.6.15 Shared Network Arrangement

When establishing Special Access Service or Switched Access Service under a Shared Network Arrangement, the Host Subscriber and the Service User must coordinate with each other the design, testing and maintenance of the service; additionally, the Service User must provide to the Telephone Company the Connecting Facility Assignment (CFA) and the High Capacity Billing Account Number (HBAN) of the Host Subscriber.

Upon receipt of a letter of authorization for a Shared Network Arrangement from the Host Subscriber, the Telephone Company will undertake to connect the Service User's circuits to the Host's service and to establish and maintain separate billing for the Service User's portion of the service. In the event that the Service User is requesting a subtending circuit from a Host Shared Network Arrangement with a third-party Host (a cascading Shared Network Arrangement), the Service User must also obtain and provide to the Telephone Company the appropriate HBAN and CFA of the third-party Host, in order to identify the complete circuit for purposes of maintenance and testing continuity.

5.6.16 Electronic Directory Assistance (EDA) Service

For Electronic Directory Assistance (EDA) Service, the customer must arrange for connection to the Telephone Company's EDA host computer using a 9.6 Kbps or 56 Kbps circuit as set forth in Section 7, or any arrangement mutually agreeable to the Telephone Company and the EDA customer.

5.6.17 Signaling for Tandem Switching

(N)

For Signaling for Tandem Switching Service, in addition to the information listed in 5.6.1 A preceding, the Tandem Switching Provider (TSP) must provide the following information at the time of ordering:

- (a) A Carrier Identification code (CIC) of that TSP.
- (b) Separate Direct-Trunked Transport originating only facilities to the end office to each end office requested.
- (c) If ordering associated Feature Group D Service on behalf of a customer, the TSP must also provide the information required to order trunk-side Feature Group D Service as specified in 5.6.1 D, as applicable. The TSP must also provide a Letter of Authorization (LOA) indicating that the Feature Group D customer has agreed to allow the TSP to transport its traffic to the customer's POP. The LOA must specify the same information as that requested on the order
- (d) If ordering Signaling for Tandem Switching on an SS7 basis, the customer shall specify a reference to existing signaling connections or reference to a related Dedicated Signaling Transport signaling connection order as specified in Section 17.
- (e) The TSP must ensure that it will not duplicate any Telephone Company trunk group numbers in accordance with specifications set forth in SNET Publication: Provisioning for Signaling for Tandem Switching. (N)(x)

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530 Preston Avenue, Meriden, CT 06450

ACCESS SERVICE

5.6 Service-Specific Ordering Information (Cont'd)

5.6.18 Access Advantage Plus (AA+) Transport Service

The AA+ Transport Service customer is responsible for channel assignments, which includes the following obligations:

- A. Specify the DS0 channel assignments to connect AA+ Transport Service via Multiplexer Cross-Connections to the DS0 channels derived from other multiplexed high capacity service arrangements.
- B. Designate the consecutive DS0 channel assignments for the Bonded Channel Group configurations reflected in 25.1.2B.
- C. Identify the DS0 channel assignments when rearranging or adding Multiplexer Cross-Connections associated with an existing AA+ Transport Service.

5.6.19 TIPToP Service

The TIPToP customer shall specify the number of one-way and two-way port interfaces and the access tandem where the service is desired. The minimum initial order quantity must match the quantity as defined in Section 29.1(B)1(h). Subsequent orders for port interfaces must use existing facilities when spare capacity is available on those facilities.

TIPToP one-way and two-way port interfaces require the TIPToP customer to provide a minimum of one Local Routing Number (LRN) per LATA prior to provisioning of the customer's order. Changes to any order to update LRNs associated with that order will incur applicable access order modification charges as defined in Section 5.4. LRNs associated with other services cannot be used for the TIPToP service.

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The TIPToP customer must provide an Access Carrier Name Abbreviation (ACNA).

The TIPToP Customer must provide the Access Customer Terminal Location (ACTL) and the Common Language Location Identifier (CLLI) for every IP Gateway and every Customer's IP-VIS Dedicated location used in conjunction with TIPToP service in each LATA where service is ordered.

The TIPToP Customer must identify all NPA-NXXs for which they are the code owner at the time of order. Subsequent acquisitions of NPA-NXXs must be reported to the Telephone Company within thirty (30) days of acquisition.

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ACCESS SERVICE

5.7 Selection of Facilities for Access Orders

When a customer places an Access Order, it may choose to utilize Special Access facilities previously purchased to a Hub or SNET SONET Network Service* previously purchased to a C.O. Node. If the customer has a high capacity interface for use with Switched Access Service DS1 or DS3, or has a Special Access Service facility purchased to a Hub, or when there are digital high capacity facilities to a Signal Transfer Point (STP) for Dedicated Signaling Transport, the customer must request that specific channels be used to implement the Access Order for all Direct-Trunked Transport and Entrance Facilities. For Tandem-Switched Transport from the Access Tandem to the End Office, the customer will only provide the connecting facility assignment for the Entrance Facility and the Direct-Trunked Transport.

(C)

For all other Access Orders, the option to request a specific transmission path or channel is not provided except as provided for under Special Facilities Routing as set forth in Section 11. following.

5.8 Provision of Other Services

A. Testing Service, Additional Labor, Telecommunications Service Priority(TSP) and Special Facilities Routing shall be ordered with an Access Order or as set forth in B. following. The rates and charges for these services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.

B. With the agreement of the Telephone Company, the items listed in A. preceding may subsequently be added to the order at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in 5.4 preceding will apply when an engineering review is required.

C. Additional Engineering is not an ordering option, but will be applied to an Access Order when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in 8. following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of the Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

The regulations, rates and charges for Additional Engineering are as set forth in 8. following and are in addition to the regulations, rates and charges specified in this section.

* Effective July 31, 2003, SNET SONET Network Service (SSNS) will no longer be available to new customers. There will be no change to existing customers.

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