

## ACCESS SERVICE

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(This page filed under Transmittal No. 64)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service5.1 General

This section sets forth the regulations and order related charges for Access Orders for Switched and Special Access Services and the Expanded Interconnection Service Channel Termination (EISCT). These charges are in addition to other applicable charges as set forth in other sections of this tariff.

An Access Order is an order to provide the customer with Switched or Special Access Service, EISCT or to provide changes to existing services.

5.1.1 Ordering Conditions

A customer may order any number of services of the same type and between the same premises on a single Access Order, except when requested activity involves more than ten Carrier Identification Codes. An additional Access Order is required for each additional group of ten Carrier Identification codes requiring establishment, removal, or changes. All details for services for a particular order must be identical except for those for multipoint service.

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The customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the order information required in 5.2 following, the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.
- Orders for Entrance Facilities or Direct Trunked Transport shall be ordered at a DS1 or DS3 level when ordered separately from Feature Groups and Access Arrangements.
- Orders for Entrance Facilities or Direct Trunked Transport in conjunction with Feature Groups or Access Arrangements shall be ordered at a DS0 or DS1 level. The number of DSIs provisioned will be determined by the Telephone Company based on the numbers of lines/trunks ordered by the customer.
- Direct Trunked Transport shall be ordered with or without Entrance Facilities.
- Tandem Switched Transport shall be ordered in trunks.

(This page filed under Transmittal No. 5)

## ACCESS SERVICE

5. Ordering options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.1 Ordering Conditions (Cont'd)

Except as provided below, the Telephone Company shall permit a requesting telecommunications carrier to commingle an unbundled network element or a combination of unbundled network elements with wholesale services obtained from the Telephone Company, to the extent provided by and subject to the terms and conditions of the requesting telecommunications carrier's interconnection agreement with the Telephone Company (or, if applicable, of the Telephone Company intrastate tariffs).<sup>(1)</sup>

The Telephone Company need not provide access to (1) an unbundled DS1 loop in combination, or commingled, with a dedicated DS1 transport or dedicated DS3 transport facility or service, or to an unbundled DS3 loop in combination, or commingled, with a dedicated DS3 transport facility or service, or (2) an unbundled dedicated DS1 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled dedicated DS3 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled DS3 loop or a DS3 channel termination service, unless the requesting telecommunications carrier certifies that all of the following conditions are met<sup>(1)</sup>

- (1) The requesting telecommunications carrier has received state certification to provide local voice service in the area being served or, in the absence of a state certification requirement, has complied with registration, tariffing, filing fee, or other regulatory requirements applicable to the provision of local voice service in that area.
- (2) The following criteria are satisfied for each combined circuit, including each DS1 circuit, each DS1 enhanced extended link, and each DS1-equivalent circuit on a DS3 enhanced extended link:

<sup>(1)</sup> In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's *Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers*, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (*Triennial Review Order*), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

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(This page filed under Transmittal No. 80)

## ACCESS SERVICE

5. Ordering options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.1 Ordering Conditions (Cont'd)

- (i) Each circuit to be provided to each end user customer will be assigned a local number prior to the provision of service over that circuit;
- (ii) Each DS1-equivalent circuit on a DS3 enhanced extended link must have its own local number assignment, so that each DS3 must have at least 28 local voice numbers assigned to it;
- (iii) Each circuit to be provided to each end user customer will have 911 or E911 capability prior to the provision of service over that circuit;
- (iv) Each circuit to be provided to each end user customer will terminate in a collocation arrangement that meets the requirements detailed below;
- (v) Each circuit to be provided to each end user customer will be served by an interconnection trunk that meets the requirements detailed below;
- (vi) For each 24 DS1 enhanced extended links or other facilities having equivalent capacity, the requesting telecommunications carrier will have at least one active DS1 local service interconnection trunk that meets the requirements detailed below; and
- (vii) Each circuit to be provided to each end user customer will be served by a switch capable of switching local voice traffic.

<sup>(1)</sup> In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's *Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers*, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (*Triennial Review Order*), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

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(This page filed under Transmittal No. 80)

## ACCESS SERVICE

5. Ordering options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.1 Ordering Conditions (Cont'd)

A collocation arrangement meets the requirements in (iv) above if it is:

- (1) Established pursuant to section 251(c)(6) of the Act and located at the Telephone Company's premises within the same LATA as the customer's premises, when the Telephone Company is not the collocater; and
- (2) Located at a third party's premises within the same LATA as the customer's premises, when the Telephone Company is the collocater.

An interconnection trunk meets the requirements of (v) and (vi) above in this certification if the requesting telecommunications carrier will transmit the calling party's number in connection with calls exchanged over the trunk and the trunk is located in the same LATA as the customer premises served by the EEL.<sup>(1)</sup>

<sup>(1)</sup> In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's *Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers*, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (*Triennial Review Order*), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

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(This page filed under Transmittal No. 80)

## ACCESS SERVICE

5. Ordering options for Switched and Special Access Service (Cont'd)

(N)

5.1 General (Cont'd)5.1.1 Ordering Conditions (Cont'd)

(N)

The Telephone Company will establish a confirmed due date when the customer has provided a firm commitment for the service and sufficient information to allow for the processing of the Access Order. The date on which the confirmed due date is established is considered to be the Application Date. The Telephone Company will provide a firm order confirmation to the customer and will advise the customer of the Application Date and the Confirmed Due Date.

The time required to provision the service (i.e., the interval between the Application Date and the Confirmed Due Date) is known as the service interval. Such intervals will be established in accordance with service date interval guidelines.

Schedules that specify installation intervals will also specify the services and quantities of the services that can be provided as specified in Section 5.1.1.1(B) and (C). The Telephone Company will adhere to the intervals as specified in Section 5.2.2(D)(1), except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions). Standard Intervals only apply when facilities and equipment are available.

(N)  
(N)

Access Services will be installed during Telephone Company business days. If a customer requests that installation be done outside of normally scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable charges described in 13.2 (Additional Labor).

(This page filed under Transmittal No. 54)

## ACCESS SERVICE

5. Ordering options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.1.1 Negotiated Interval

The Telephone Company will negotiate a service date interval with the customer when:

- (A) There is no standard interval for the service, or
- (B) The quantity of Access Services ordered exceeds the quantities specified in Section 5.2.2(D)(1), or
- (C) The customer requests a service date beyond the applicable standard interval service date.

| Standard Intervals     |                       |
|------------------------|-----------------------|
| Analog/Voice Grade/DS0 | 10 days               |
| DS1/Fractional DS1     | 7 days                |
| DS3                    | 7 days <sup>(1)</sup> |
| OC3 and OC12           | 7 days <sup>(1)</sup> |

<sup>(1)</sup>Interval only applies where facilities and equipment exist. When facilities and equipment do not exist the interval is dependent upon the complete installation of new facilities and equipment.

(C)  
(N)  
(N)  
(N)  
(N)  
(N)

The Telephone Company will offer a service date based on the type and quantity of Access Services the customer has requested. The negotiated interval may not exceed by more than six months the standard interval service date, or, when there is no standard interval, the Telephone Company offered service date.

Certain Telephone Company critical dates are associated with the service interval. These dates provide a means to determine the provisioning costs incurred at any point during the service interval. The critical dates for each Access Order will be provided to the customer on the firm order confirmation. These dates will be used to develop cancellation charges as set forth in 5.2.3 following. Cancellation charges are calculated by determining the provisioning costs the Telephone Company has incurred as of the last critical date completed.

(This page filed under Transmittal No. 99)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.2 Provision of Other Services

- (A) In addition to Switched and Special Access Services, other services offered under the provisions of this tariff may be ordered with an Access Order or as set forth in (B) following. The rates and charges for these services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.
- (B) With the agreement of the Telephone Company, other services set forth in (A) preceding may subsequently be added to the order at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in 5.2.2(C) following will apply when an engineering review is required.
- (C) Additional Engineering is not an ordering option, but will be applied to an Access order when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in 13.1.

(This page filed under Transmittal No. 1)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.2 Provision of Other Services (Cont'd)

## (C) (Cont'd)

following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

The regulations, rates and charges for Additional Engineering are as set forth in 13.1 following and are in addition to the regulations, rates and charges specified in this section.

5.1.3 Special Construction

The regulations, rates and charges for special construction are set forth in Pacific Bell's Tariff F.C.C. No. 2 and are in addition to the regulations, rates and charges specified in this section.

(T)

(This page filed under Transmittal No. 4)

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One Bell Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order

An Access Order is used by the Telephone Company to provide a customer Access Service as follows:

- Switched Access Services as set forth in 6. following,
- Special Access Services as set forth in 7. following, (D)
- Other Services as set forth in 5.1.2 preceding, and (T)
- TIPTOP Services as set forth in 24, following (N)

If a PIU is required, the customer must provide its PIU when placing an order for Access Services in accordance with Section 2.3.14 of this tariff.

(A) The following applies when placing an order for all Switched Access Services:

(1) When ordering EF the customer shall specify:

- (a) Whether DS0, DS1 or DS3.
- (b) The multiplexing required for DS3 to DS1 or DS1 to DS0.
- (c) Customer designated premises, hub, type of service, Interface and technical specifications.

(2) When ordering DTT the customer shall specify:

- (a) Whether DS0, DS1 or DS3.
- (b) The multiplexing required for DS3 to DS1 or DS1 to DS0.
- (c) Customer designated premises, hub, switch location (i.e., Access Tandem or End Office), type of service, Interface and technical specifications.
- (d) The channel facility assignment when Direct trunked transport is interconnected with an existing Entrance Facility.
- (e) The number of trunks.

(This page filed under Transmittal No. 81)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

- (4) When ordering the Switched Access EISCT the customer shall specify:
- (a) Whether DS1 or DS3.
  - (b) The multiplexing from DS1 to DS3; DS1 to DS0/vg.
  - (c) The location of the EIS Equipment, channel assignments, hub, type of service, interface and technical specifications, if appropriate.
- (5) For the DNAL Switched Access BSA, the customer shall specify:
- (a) the designated customer premises,
  - (b) the channel interface.
  - (c) the Access Line Arrangement of Access Trunk Arrangement to be associated with the DNAL.
- (6) For ALA or Feature Group A Lines, the customer shall specify:
- (a) the number of lines and the first point of switching (i.e., dial tone office),
  - (b) the directionality of the service and the Switched Transport options and Switching options desired,
  - (c) whether the off-hook supervisory signaling is provided by the customer's equipment before the called party answers, or is forwarded by the customer's equipment when the called party answers,
  - (d) which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.
- (7) For ATA950, ATANEA and ATAXXX or Feature Group B, C and D Trunks, the customer shall specify:
- (a) the number of trunks and the end office when direct routing to the end office is desired, or the access tandem switch when routing is desired via an access tandem switch, and the desired Switched Transport and Local Switching options,
  - (b) When ordering ATA950, ATANEA, ATAXXX or FGB, FGC, or FGD trunks to an access tandem, the customer has the option to provide the Telephone Company an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements,
  - (c) the customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic,
  - (d) the traffic type using the same categories as described in 6.1.1(C) following, to enable efficient provisioning and billing functions.

(This page filed under Transmittal No. 1)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service5.2 Access Order (Cont'd)

For Feature Group D or Access Trunk Arrangement 10XXX Switched Access Service with Common Channel Signaling Access Capability (CCSAC), the customer shall work cooperatively with the Telephone Company to determine the number of SS7 Signaling Connections the customer must order to handle its signaling traffic. The customer shall reference existing SS7 Signaling Connections or related Signaling Connection orders. The customer must also provide any CCSAC Common Switching optional features.

For Feature Group D or Access Trunk Arrangement IOXXX trunks ordered with SS7 signaling, the customer shall provide STP point codes, switching point codes, trunk circuit identification codes and switch type.

For SS7 Signaling Connections, the customer shall specify the level of diversity in its network, as defined in Bellcore Common Channel Signaling Network Specification Technical Reference TR-TSV-000905. Customers who specify signaling point of interface premises where utilities meeting these requirements do not exist have the option of ordering Special Construction out of Pacific Bell's Tariff F.C.C No. 129.

CCSAC Testing requirements are as described in section 6.1.7 following.

All orders for CCSAC and SS7 Signaling Connections will be provisioned on negotiated service intervals.

For 500 Access Service, a Feature Group D or Access Trunk Arrangement customer shall order the service in the same manner as set forth in 6.2.5 following. The customer must specify on the access order one of the three calling options (1+ 500, 0+ 500 or ' both), when placing an order for 500 Access Service on existing or new trunks. All 500 number assignments and administration shall be in accordance with the North American Numbering Plan (NANP).

(This page filed under Transmittal No. 1)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service5.2 Access Order (Cont'd)

For Toll Free or 900 Access Service, the customer shall order in the same manner which is set forth preceding for ordering ATAXXX or Feature Group D. Additionally, for 900 Access Service, when new NXX(S) are to be opened in the entire LATA or market area or when existing NXX (s) are to be deleted, and such change is to occur coincident with the service date established for the order, the customer shall provide such information when placing the order for service. Customer assigned NXX codes which have not been ordered will be blocked. If the change is to occur absent the requirement for additional capacity (i.e., busy hour minutes of capacity or quantities of trunks), the customer shall notify the Telephone Company of the change as set forth in 6.6.1 following.

All 900 number assignments and administration shall be in accordance with the North American Numbering Plan (NANP). All Toll Free number assignments and administration will be performed by the Toll Free Access Service Management System (SMS).

Special Access Service may be ordered for connection with an ALA, ATA, FGA, FGB, FGC or FGD Switched Access Service at Telephone Company designated WATS Serving offices (WSOs) for the provision of WATS or WATS-type Services and may be ordered separately by a customer other than the customer which orders the ALA, ATA, FGA, FGB, FGC or FGD Switched Access Service. For the Special Access Service the customer shall specify the customer designated premises at which the Special Access Service terminates, the type of line (i.e., two-wire or four-wire), the type of calling (i.e., originating, terminating, or two way) and the type of Supervisory Signaling. When the optional screening, switching and/or recording functions are not provided at the customer serving wire center, Channel Mileage, as set forth in 7.2.1 following, must be ordered between that wire center and the nearest WSO where the screening, switching and/or recording functions can be provided.

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One Bell Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

- For Directory Assistance Service, the customer shall specify which ATA or Feature Group B, C or D Switched Access Service trunk group is to be associated with the Directory Assistance Service. The customer then specifies the Directory Transport options.
- For originating 1+ or 011+ Sent-Paid traffic from a Telephone Company pay telephone, the customer must specify the equal access end offices they want to serve. The customer will determine the number of trunks and the routing, either direct or to the coin tandem, when ordering Exchange Access Operator Service System (EAOSS) trunks. When ordering Modified Operator Services (MOS) trunks, the customer will determine the number of direct trunks from each designated equal access end office to their specified locations. MOS trunks are not provisioned via the access or coin tandems. The customer is responsible for providing all other operator services signaling capabilities, as described in the Pacific Bell Network Interface Document PUB L-780085-NB

(B) The following applies when placing an order for Special Access Services:

- For all Special Access Services, the customer must specify the customer designated premises or hubs involved, the type of service (e.g., Voice Grade, High Capacity, etc.), the channel interface, technical specification package and optional features and functions desired. For multipoint services, the channel interface at each premises may, at the request of the customer, be different but all such interfaces shall be compatible.
- For WATS Access Line Service, the customer must also specify the type of calling (i.e., originating only, terminating only or two way calling) for which the service is to be provided. Additionally, when the wire center which serves the customer premise is not a WATS serving office, the Telephone Company will provide the service to the nearest wire center where the screening function exists. In these circumstances, the customer will be so notified and the order will be changed to designate the appropriate premises. No service order change charge will apply.

(This page filed under Transmittal No. 1)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

Where the Special Access Service is exempt from the Special Access Surcharge, as set forth in 7.3 following the customer shall furnish with the order the certification as set forth in 7.3.3 following.

(C) The following applies when placing an order for TIPToP Service:

The TIPToP Customer shall specify the number of one-way and two-way port interfaces and the access tandem where the service is desired. The minimum initial order quantity must match the quantity as defined in section 24.1(B)(1)(h). Subsequent orders for port interfaces must use existing facilities when spare capacity is available on those facilities.

When choke trunks are required to a separate choke tandem, the quantity of port interfaces required will be determined by the TIPToP Customer using the table in section 24.1(B)(1)(e).

TIPToP one-way and two-way port interfaces require the TIPToP Customer to provide a minimum of one Local Routing Number (LRN) per LATA prior to provisioning of the customer's order. Changes to any order to update LRNs associated with that order will incur applicable access order modification charges as defined in Section 5.2.2. LRNs associated with other services cannot be used for the TIPToP service.

(C)  
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(C)

The TIPToP Customer must provide an Access Carrier Name Abbreviation (ACNA).

The TIPToP Customer must provide the Access Customer Terminal Location (ACTL) and the Common Language Location Identifier (CLLI) for every IP Gateway and every Customer's IP-VIS Dedicated location used in conjunction with TIPToP service in each LATA where service is ordered.

The TIPToP Customer must identify all NPA-NXXs for which they are the code owner at the time of order. Subsequent acquisitions of NPA-NXXs must be reported to the Telephone Company within thirty (30) days of acquisition.

(This page filed under Transmittal No. 111)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.1 Access Order Service Date

(A) The Telephone Company will provide the Access Service in accordance with the customer's requested service date, subject to the following conditions:

(M)

- (1) The Telephone Company shall make available to all customers, upon request, a schedule of applicable service intervals for Switched and Special Access Services. The schedule shall specify the applicable service interval for services and the quantities of services that can be provided by a requested service date. Any associated material will be provided upon request and within a reasonable period of time.

(M)

The Telephone Company will not accept orders for service dates which exceed the applicable service date by more than six months.

All part-time Video and Program Audio services are subject to a service inquiry. A service inquiry is a request to the Telephone Company to determine if facilities exist to provide the service ordered and to determine the service date on which service can be provided to the customer.

Access Services will be installed during Telephone Company business days. If a customer requests that installation be done outside of scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable Additional Labor Charges as set forth in 13.2.6(A) following.

Certain material appearing on this page previously appeared on Original Page 5-11.

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One SBC Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications

The customer may request a modification of its Access Order prior to the service date. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Order modification, the Telephone Company will schedule a new service date. All charges for Access Order modifications will apply on a per occurrence basis.

Any increase in the number of Special Access Service channels or Switched Access Service lines, trunks, or SS7 Signaling Connections will be treated as a new Access Order (for the increased amount only).

If order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order modification charges being incurred by the customer.

(A) Service Date Change Charge/Dispatch Charge

(C)

The customer may request a change of the confirmed due date on a pending Access Order prior to the confirmed due date. A change of the confirmed due date is a change of the scheduled service date by the customer to either an earlier date or a later date which does not exceed 30 calendar days from the original service date.

(T)

(This page filed under Transmittal No. 30)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(A) Service Date Change Charge/Dispatch Charge (Cont'd) (C)

If the Telephone Company determines that the customer's request can be accommodated without delaying the service dates for orders of other customers, the service date will be changed and the Service Date Change Charge applied to the order. (T)  
(T)  
(T)

If the service date is changed to an earlier date, and the Telephone Company determines additional labor or extraordinary costs are necessary to meet the earlier service date requested by the customer, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in (D) following apply. Such charges will apply in addition to the Service Date Change Charge. (T)  
(T)

If the requested service date exceeds 30 calendar days following the original service date, and the Telephone Company determines that the customer's request can be accommodated, the Telephone Company will cancel the original order and apply the Cancellation Charges as set forth in 5.2.3 following. A new Access Order with the new service date will be issued. The Service Date Change Charge will not apply. (T)  
(T)

If the service date is changed due to a Design Change as set forth in (C) following, the Service Date Change Charge will apply. (T)  
(T)

Failure to notify, as noted below, the Telephone Company prior to the original service date to request a different service date will result in the application of a Service Date Change Dispatch Charge for installation, moves and rearrangement of services. If a Telephone Company technician is dispatched to the customer's premises on the scheduled service date and the customer is not ready to accept service or the customer has failed to notify the Telephone Company before 3:00PM (PT) on the business day prior to the scheduled service date that the service date needs to be changed, a Service Date Change Dispatch Charge will apply. (N)

If the customer reschedules the service date, a Service Date Change Charge, as set forth following will also apply. If the customer cancels the service date, cancellation charges will also apply in accordance with terms and conditions for cancellation charges as set forth in 5.2.3 following. Cancellation of the order will not preclude the application of the Service Date Change Charge and/or the Service Date Change Dispatch Charge assessed for prior occurrences on the same order. (N)

(This page filed under Transmittal No. 30)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(A) Service Date Change Charge/Dispatch Charge (Cont'd)

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. A Service Date Change Dispatch Charge will apply per occurrence when a technician is dispatched to the customer's premises and the customer is not ready for service. The applicable charge is:

|                                                        | <u>USOC</u> | <u>Charge</u> |
|--------------------------------------------------------|-------------|---------------|
| Service Date Change Charge, per order                  | OMC         | \$26.50       |
| Service Date Change Dispatch Charge,<br>per occurrence | VT6DN       | \$200.00      |

(B) Partial Cancellation Charge

Any decrease in the number of ordered Switched Access Service, Special Access Service (as applicable in Section 5.2.3), SS7 Signaling Connection will be treated as a partial cancellation and the charges as set forth in 5.2.3(B) following will apply.

(T)  
(T)(C) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access order which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specifications.

(This page filed under Transmittal No. 64)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access order modifications (Cont'd)(C) Design Change Charge (Cont'd)

Design changes do not include a change of customer designated premises, end office switch, Basic Service Arrangement, Feature Group type, Switched Transport type and capacity or Special Access Service channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if the change can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply in addition to the charge for Additional Engineering as set forth in 13.1 following. If a change of service date is required, the Service Date Change Charge as set forth in (A) preceding will also apply.

(T)

(T)

The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. The applicable charge is:

|                                 | <u>USOC</u> | <u>Charge</u> |
|---------------------------------|-------------|---------------|
| Design Change Charge, per order | H28         | \$60.00       |

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One Bell Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(D) Expedite Charges

- (1) DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3), High Capacity (DS1, DS3) Access Services, OC-3 and OC-12 Point-to-Point Services (N)  
(N)

If a customer desires that service be provided on a due date earlier than the standard interval, the customer may request that service be provided on an expedited service interval. To qualify for an expedited interval the customer must provide End User premises access, where needed, until 11PM (PT), Monday-Friday.

When the customer requests a 0-2 day expedite interval, on DS3, Analog (Metallic, Telegraph, Direct Analog, Wideband Analog), DS0 (Wideband Data, Base Rate), DS1 128, 256, 384, 512, 768 Kbps, Entrance Facilities (Voice Grade, DS1, DS3) and DS1/DS3 Access Service, the request must be received by the Telephone Company by 8:30AM (PT), Monday-Friday. All 0-2 day expedite interval requests received after 8:30AM (PT) will reflect an application date of the next business day and the due date will also be changed to the next business day. Expedite charges will be determined by the interval between the application date and the expedite due date. (C)  
(N)

On OC-3/OC-12 Point-to-Point services when a customer request a 4, 5, or 6 day expedite the request must be received by the Telephone Company no later the 8:30AM (PT) Monday-Friday. If received after 8:30AM (PT) the order will reflect an application date of the next business day and the due date will also be changed to the next business day. Expedite charges will be determined by the interval between the application date and the expedite due date. (N)

If, upon reviewing availability of equipment, facilities and scheduled workload, the Telephone Company agrees to provide service on an expedited basis and the customer accepts this proposal, an Expedite Order Charge (in case of DS0, Fractional DS1, Voice Grade/DS1 Entrance Facilities and High Capacity DS1 Access Services) or Expedite Circuit Charge (in case of DS3 Entrance Facilities, High Capacity DS3 Access Services, OC-3 and OC-12 Point-to-Point Services) will apply. (N)

The maximum number of circuits, which may be expedited, is limited to twelve (12) two-point or six (6) multi-point Analog/DS0 circuits at the same location; a limit of nine (9) DS1 circuits at the same location; a limit of four (4) Fractional DS1 circuits at the same location; a limit of two (2) DS3 circuit at the same location; a limit of one (1) OC-3 point-to-point circuit at the same location; and a limit of one (1) OC-12 point-to-point circuit at the same location. When the number of access circuits exceeds the maximum threshold the interval will be negotiated. (N)  
(N)  
(N)

If the Telephone Company determines that service can be provided on an expedited basis, the following charges will apply based upon agreed upon expedited service interval. The Expedited Order Charge (in case of DS0, Fractional DS1, Voice Grade/DS1 Entrance Facilities and High Capacity DS1 Access Services) applies on a per order basis, regardless of the number of circuits. The Expedited Circuit Charge (in case of DS3 Entrance Facilities, High Capacity DS3 Access Services, OC-3 and OC-12 Point-to-Point Services) applies on a per circuit basis. (N)  
(N)

(This page filed under Transmittal No. 109)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(D) Expedite Charges (Cont'd)

(1) DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3), High Capacity (DS1, DS3) Access Services, OC-3 and OC-12 Point-to-Point Services (Cont'd)

(N)

| USOC  | Analog/Voice Grade/DS0 Access Services |                        |
|-------|----------------------------------------|------------------------|
|       | Expedited Service Intervals            | Expedited Order Charge |
| EODXN | 9 days                                 | \$375.00               |
| EODXL | 8 days                                 | \$425.00               |
| EODXJ | 7 days                                 | \$475.00               |
| EODXG | 6 days                                 | \$525.00               |
| EODXE | 5 days                                 | \$575.00               |
| EODXC | 4 days                                 | \$625.00               |
| EODXA | 3 days                                 | \$675.00               |
| EODWR | 2 days                                 | \$1,500.00             |
| EODWQ | 1 day                                  | \$2,000.00             |
| EODWP | 0 days                                 | \$2,500.00             |

| USOC  | DS1/Fractional DS1 Access Services |                        |
|-------|------------------------------------|------------------------|
|       | Expedited Service Intervals        | Expedited Order Charge |
| EODXV | 6 days                             | \$525.00               |
| EODXT | 5 days                             | \$575.00               |
| EODXR | 4 days                             | \$625.00               |
| EODXP | 3 days                             | \$675.00               |
| EODW0 | 2 days                             | \$1,500.00             |
| EODWN | 1 day                              | \$2,000.00             |
| EODWM | 0 days                             | \$2,500.00             |

| USOC  | High Capacity DS3 Access Services |                          |
|-------|-----------------------------------|--------------------------|
|       | Expedited Service Intervals       | Expedited Circuit Charge |
| EODWL | 6 days                            | \$1,500.00               |
| EODWK | 5 days                            | \$2,000.00               |
| EODWJ | 4 days                            | \$2,500.00               |
| EODWH | 3 days                            | \$3,000.00               |
| EODWG | 2 days                            | \$3,500.00               |
| EODWF | 1 day                             | \$4,000.00               |
| EODWE | 0 days                            | \$4,500.00               |

(M)

(M)

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One SBC Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(D) Expedite Charges (Cont'd)

(1) DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3), High Capacity (DS1, DS3) Access Services, OC-3 and OC-12 Point-to-Point Services (Cont'd)

| USOC  | OC-3 Point-to-Point Services |                          |
|-------|------------------------------|--------------------------|
|       | Expedited Service Intervals  | Expedited Circuit Charge |
| EODJG | 6 days                       | \$1,900.00               |
| EODJF | 5 days                       | \$2,500.00               |
| EODJE | 4 days                       | \$3,200.00               |

| USOC  | OC-12 Point-to-Point Services |                          |
|-------|-------------------------------|--------------------------|
|       | Expedited Service Intervals   | Expedited Circuit Charge |
| EODJO | 6 days                        | \$2,400.00               |
| EODJN | 5 days                        | \$3,200.00               |
| EODJM | 4 days                        | \$4,000.00               |

- (a) In addition to Expedited Order Charges or Expedite Circuit Charges, special construction charges may apply, if the Telephone Company determines that additional cost will be incurred.
- (b) When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as specified in (A), preceding, also applies.
- (c) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedite Order Charge or Expedite Circuit Charge will apply, unless the missed service date was caused by the customer.
- (d) The Telephone Company will adhere to the expedite intervals as specified above, except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(D) Expedite Charges (Cont'd)

- (2) For all Access Services, excluding DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3), High Capacity (DS1, DS3) Access Services, OC-3 and OC-12 Point-to-Point Services (Cont'd)

(N)  
(N)

If the customer desires that service be provided on an earlier date than that which has been established for the access order or the provision of the Access Service, the customer may request that service be provided on an expedited basis.

If the Telephone Company determines that service can be provided on the requested date and that additional labor costs or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. The total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%. If the customer instructs the Telephone Company to proceed, such additional charges will be determined and billed to the customer as follows:

To calculate the additional labor charges, the Telephone Company will, upon authorization from the customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable additional labor charges as set forth in 13.2.6(A) following.

- (a) Extraordinary Costs: The special construction terms and conditions specified in Pacific Bell's Tariff F.C.C. No. 2 will be used by the Telephone Company to determine charges to recover the extraordinary costs which may be involved. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions of Pacific Bell's Tariff F.C.C. NO. 2.
- (b) When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as set forth in (A) preceding also applies.
- (c) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedite Order Charge or Expedite Circuit Charge will apply, unless the missed service date was caused by the customer.
- (d) The Telephone Company will adhere to customer requested expedites approved by the Telephone Company, except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (excluding the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service)(C)  
|  
(C)

(A) A customer may cancel an Access Order for the installation of service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The Access Order shall be cancelled and charges set forth in (B) following will apply, or
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order.

(B) When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:

(1) Installation of Switched or Special Access Service facilities is considered to have started when the Telephone Company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred.

(2) Where the customer cancels an Access order prior to the start of installation of access facilities, no charges shall apply.

(3) Where installation of access facilities has been started prior to the cancellation, the lesser of the charges specified in (a) or (b) following, shall apply except for Switched Access service. For Switched Access, (b) following will always apply.

(M)  
|  
(M)  
(D)  
(D)

Certain material appearing on this page previously appeared on 2nd Revised Page 5-19.

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (excluding the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd) (C)

(B) (Cont'd)

(3) (Cont'd)

(a) The charge for the minimum period of Switched or Special Access service (as applicable in this section) ordered by the customer. (Recurring and Nonrecurring charges) (T)

(b) The Cancellation Charge equals:  
 - the number of business days from the access order application date through the access order cancellation date (i.e., the service interval)  
 - multiplied by the average daily charge  
 - plus the access order charge.

## Notes:

(i) The service interval is the number of business days from the access order application date through the access order cancellation date with the application date being day one. Service installation costs incurred by the Telephone Company start on the application date

(ii) If the customer has requested a service date change beyond the original service date, the number of business days beyond the original service date are included in the service interval

(iii) Average daily charge equals installation charges plus rearrangement charges divided by the number of business days in the service interval.

(c) A separate charge will be assessed for Switched Transport (i.e., EF, DTT, TST) and Switched Access lines or trunks. (M)

(C) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation. (M)

Certain material previously appearing on this page now appears on 3rd Revised Page 5-18.  
 Certain material appearing on this page previously appeared on 5th Revised Page 5-20.

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (excluding the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd)

(D) If the Telephone Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Order without incurring cancellation charges.

5.2.3.1 Cancellation of an Access Order (for the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service)

Cancellation charges are applied based upon the type of special access service being cancelled which is categorized as either, 1) "point to point" service or 2) "non-point to point" service. However, at no time will cancellation charges apply until costs for installation of facilities have been incurred by the Telephone Company. Service installation costs incurred by the Telephone Company start on the application date, when the Telephone Company confirms the order with the customer.

Cancellation charges for "point to point" services are based upon the date that a customer cancels an Access Order with respect to the Design Layout Report Date (DLRD), of the service being provisioned, as described in Section 5.2.3.1(B)(2) following. The DLRD is the date the Design Layout Report is forwarded to the customer. The DLRD is provided to the customer upon firm order confirmation.

The table below defines the product categories for "point to point" services pertaining to this section:

| <b>"Point to Point" Services</b>                      |                              |
|-------------------------------------------------------|------------------------------|
| <b>Service</b>                                        | <b>Product Category/Type</b> |
| OC-3 Optical Carrier Network-Point to Point Service   | OC-3                         |
| OC-12 Optical Carrier Network-Point to Point Service  | OC-12                        |
| OC-48 Optical Carrier Network-Point to Point Service  | OC-48                        |
| OC-192 Optical Carrier Network-Point to Point Service | OC-192                       |
| GigaMAN                                               | 1Gig-E                       |

Certain material appearing on this page previously appeared on 5th Revised Page 5-20.

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3.1 Cancellation of an Access Order (for the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd)

Cancellation charges for "non-point to point" services are applied based on actual costs incurred by the Telephone Company as described in Section 5.2.3.1(A)(2) and 5.2.3.1(B)(3)(b) following. The table below lists the "non-point to point" services pertaining to this section:

| <b>"Non-Point to Point" Services</b>       |
|--------------------------------------------|
| Multi-service Optical Network Ring Service |

## (A) Cancellation of a letter of agreement

- (1) When facilities must be constructed prior to the Telephone Company receipt of an Access Order (e.g., construction of Multi-service Optical Network Ring where facility assignment is not yet available, due to lack of spare capacity), excluding special construction as described in Tariff F.C.C. No. 2, the customer will be required to submit a written letter of agreement to the Telephone Company which includes a maximum estimate as previously provided by the Telephone Company of the cancellation charges as defined at 5.2.3.1(A)(2). A customer may cancel a written letter of agreement. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the letter of agreement is to be cancelled. If verbal notice is given, it must be followed by written confirmation within 10 days or it shall be deemed to be void.

If a customer does not place an Access Order for the services within 30 days of receiving notification that the network is ready for the services ordered, the letter of agreement will be deemed cancelled.

- (2) When a customer cancels a letter of agreement, cancellation charges will apply as follows:
- (a) Installation of facilities is considered to have started when the Telephone Company incurs any cost in connection therewith or on preparation thereof which would not otherwise have been incurred.

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(N)

(N)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

(N)

5.2 Access Order (Cont'd)5.2.3.1 Cancellation of an Access Order (for the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd)

## (A) Cancellation of a letter of agreement (Cont'd)

## (2) (Cont'd)

(b) Where an Access Order has been issued, cancellation charges shall apply as indicated in Section 5.2.3.1(B) following.

(c) Applicable letter of agreement cancellation charges will be calculated from the costs incurred by the Telephone Company at the time the letter of agreement is cancelled. The cancellation charge equals:

- (i) Non-recoverable cost of equipment and material ordered, provided or used, and
- (ii) Non-recoverable cost of installation and removal including the cost of engineering, labor, supervision, transportation, rights-of-way and other associated costs.
- (iii) Less previously collected special construction charges, if applicable.

(B) Cancellation of Access Order

- (1) A customer may cancel an Access Order for installation of service. The Access Order must be cancelled at least one (1) day before the service date.

The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. If verbal notice is given, it must be followed by written confirmation within 10 days or it shall be deemed to be void.

(N)

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3.1 Cancellation of an Access Order (for the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd)(B) Cancellation of Access Order (Cont'd)

## (1) (Cont'd)

If a customer or customer's end user is unable to accept Access Service and the new service date requested is beyond 30 calendar days of the original service date, the customer has the choice of the following options:

- (a) The Access Order shall be cancelled and charges specified in 5.2.3.1(B)(2) following will apply, or
- (b) Service shall be accepted, and billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order. If the customer does not select one of the options, the Telephone Company will begin billing for the service on the 31st day beyond the original service date of the Access Order.

(2) When Cancellation Charges Apply

When a customer cancels an Access Order (or a part of an order) after it has been issued, but before notification by the Telephone Company that the service is available for use, cancellation charges will apply, even when nonrecurring installation charges would be waived, as follows:

- (a) When a "point to point" special access service is cancelled on or before the Design Layout Report Date (DLRD), a cancellation charge will apply on a per circuit basis as shown in Table A in Section 5.2.3.1(B)(3)(a).

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(N)

(N)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3.1 Cancellation of an Access Order (for the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd)(B) Cancellation of Access Order (Cont'd)(2) When Cancellation Charges Apply (Cont'd)

(b) When a lower-speed "point to point" service (e.g., OC-3c OCN Point-to-Point Service) with a Connecting Facility Assignment (CFA) of a higher-speed "point to point" or "non-point to point" service (e.g., OC-12 OCN Point-to-Point Service) is cancelled, and a cancelled service has no channel termination or local distribution channel, a cancellation charge will apply on a per circuit basis as shown in Table A in Section 5.2.3.1(B)(3)(a).

(c) When a "point to point" service is cancelled after the Design Layout Report Date (DLRD), a cancellation charge will apply on a per circuit basis as shown in Table B in Section 5.2.3.1(B)(3)(a).

(3) Cancellation Charges(a) Point-to-point Services:

| TABLE A<br>Cancellation Charge |                                      |
|--------------------------------|--------------------------------------|
| Product<br>Category/Type       | Cancellation Charge<br>(Per Circuit) |
| OC-3                           | \$600.00                             |
| OC-12                          | \$800.00                             |
| OC-48                          | \$1,200.00                           |
| OC-192                         | \$2,500.00                           |
| 1Gig-E                         | \$800.00                             |

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(N)

(N)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3.1 Cancellation of an Access Order (for the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd)(B) Cancellation of Access Order (Cont'd)(3) Cancellation Charges (Cont'd)(a) Point-to-point Services: (Cont'd)

| TABLE B<br>Cancellation Charge |                                      |
|--------------------------------|--------------------------------------|
| Product<br>Category/Type       | Cancellation Charge<br>(Per Circuit) |
| OC-3                           | \$2,900.00                           |
| OC-12                          | \$3,100.00                           |
| OC-48                          | \$3,700.00                           |
| OC-192                         | \$4,000.00                           |
| GigaMAN                        | \$3,200.00                           |

(b) Non-point-to-point services:

Applicable charges will be calculated from the costs incurred by the Telephone Company at the time the Access Order is cancelled. The Cancellation Charge equals:

- (i) Non-recoverable cost of equipment and material ordered, provided or used, and
- (ii) Non-recoverable cost of installation and removal including the cost of engineering, labor, supervision, transportation, rights-of-way and other associated costs.

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(N)

(N)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

5.2.3.1 Cancellation of an Access Order (for the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd)

(B) Cancellation of Access Order (Cont'd)(4) When Cancellation Charges Do Not Apply

- (a) When a customer cancels an order for the termination of existing service.
- (b) If the Telephone Company misses a service date by more than 30 days, the customer may cancel the Access Order without incurring cancellation charges.
- (c) Where the customer cancels a letter of agreement prior to the start of installation of access facilities.
- (d) Network reconfiguration order.

(N)

(N)

(This page filed under Transmittal No. 64)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.4 Selection Of Facilities For Access Orders

- (A) When there are High Capacity facilities to a hub on order or in service for the customer's use, the customer must request a specific channel or transmission path be used to provide the Switched or Special Access Service requested in an Access Order. The Telephone Company will make a reasonable effort to accommodate the customer request.
- (B) For all other Access Orders, the option to request a specific transmission path or channel is not provided except as provided for under Special Facilities Routing as set forth in 11. following.

5.2.5 Minimum Period

- (A) Except as set forth in (B) and 9.4(A) following, the minimum period for which Access Service is provided and for which charges are applicable, is one month.
- (B) The minimum period for part-time Video and Program Audio Special Access Services is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.).

Material previously appearing on this page now appears on 3rd Revised Page 5-19 and 2nd Revised Page 5-19.1.

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access order (Cont'd)5.2.5 Minimum Period (Cont'd)

- (C) Service Rearrangements as set forth in 6.7.1 and 7.2.2 following for Switched and Special Access Services respectively, may be made without a change in minimum period requirements.
- (D) Changes other than those identified in 6.7.1, 6.7.4 and 7.2.2 following will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service. A new minimum period will be established for the new service. The customer will also remain responsible for all outstanding minimum period obligations associated with the disconnected service.

The changes listed below are those which will be treated as a discontinuance and installation of service for which a new minimum period will be established.

- (1) A move to a different building as set forth in 6.7.5 and 7.2.3 following.
- (2) A change in type of service (i.e., Switched Access to Special Access, one type of Special Access to another, or one type of Switched Access Service to another, except as set forth in 6.7.4 following)
- (3) A change in the type of Special Access Service Channel Termination.
- (4) A change in Switched Access Service or Directory Assistance Service Interface Group as set forth in 15.1 following.
- (5) Change in Switched Access Service traffic type as set forth in 6.1.1(E)(1) following.
- (6) Change in Switched Access Service capacity (i.e., DS1 to DS3).
- (7) Change from two-point to multipoint Special Access Service or from multipoint to two-point Special Access Service.

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.6 Minimum Period Charges

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

The Minimum Period Charge for monthly billed services will be determined as follows:

- (A) For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable recurring plus any nonrecurring charges as set forth in 6.7.3 following and/or special construction charges(s) that may be due.
- (B) For Special Access Service, the charge for a month or fraction thereof is the applicable monthly rates for the appropriate channel type plus any optional features, nonrecurring charges, as set forth in 7.5 through 7.11 following and/or special construction charge(s) that may be due.

The Minimum Period Charge for part-time Video and Program Audio Services is the applicable daily rate for the appropriate channel type as set forth in 7.8 and 7.9 following.

5.2.7 Shared Use Facilities

Shared Use (i.e., Switched and Special Access Services provided over the same analog or digital high capacity facilities) is allowed. Shared use facilities to a Hub will be ordered and provided as Special Access Service only. While shared use is allowed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service depending on the intended use. When placing the order for individual service(s), the customer must specify a channel assignment for each service ordered. Rate Regulations for Shared Use facilities are set forth in 6.7.12 and 7.2.7 following.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.8 Available Inventory

Available inventory is limited and does not include facilities previously ordered. The Telephone Company will make every reasonable effort to maintain sufficient available inventory to provide Access Service in accordance with customers' requested service date intervals. To the extent that service can be provided, Access Orders will be satisfied from available inventory.

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.9 Access Orders For Services Provided By More Than One Exchange Telephone Company

- (A) Access Services provided by more than one Telephone Company are services where one end of the Switched Transport, Directory Transport or Channel Mileage element is in the operating territory of one Telephone Company and the other end of the element is in the operating territory of a different Telephone Company.

The ordering procedure for this service is dependent upon the billing arrangement, as set forth in 2.4.8 preceding, to be used by the Telephone Companies involved in providing the Access Service. The ordering and design arrangements will be consistent with the provisions contained in this section and the ordering and Billing Forum standards, Multiple Exchange Carrier Access Billing (MECAB) and Multiple Exchange Carrier Ordering and Design (MECOD). The Telephone Company will notify the customer which of the ordering procedures will apply.

(1) Non Meet Point Billing(a) Single Company Billing ordering

The company where the first point of switching is located shall accept the order for ALA, ATA950, FGA and FGB service. The other company involved shall also receive a copy of the order from the customer.

The Telephone Company receiving the order from the customer will arrange to provide the service and bill the customer as set forth in 2.4.8(A)(1)(a). The customer will place the order with the Telephone Company as follows:

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.9 Access Orders For Services Provided By More Than One  
Exchange Telephone Company (Cont'd)

## (A) (Cont'd)

(1) Non Meet Point Billing (Cont'd)(a) Single Company Billing Ordering (Cont'd)

- (i) For Switched Access Services the customer will place the order with the Telephone Company in whose territory the first point of switching is located. The first point of switching is:

- ALA or FGA - dial tone office

When the first point of switching is not in the same Telephone Company's territory as the Interexchange Carrier premises, the customer must supply a copy of the order to the Telephone Company in whose territory the Interexchange Carrier premises is located.

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.9 Access Orders For Service Provided By More Than One  
Exchange Telephone Company (Cont'd)

## (A) (Cont'd)

(2) Meet Point Billing Ordering

Each Telephone Company will provide its portion of the Access Service within its operating territory to an interconnection point(s) (IP) with the other Telephone Company(s). The interconnection point(s) Billing Percentages will be determined by the Telephone Companies involved in providing the Access Service and listed in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4. Each Telephone Company will bill the customer for its portion of the service as set forth in 2.4.8(A)(2). All other appropriate charges in each Telephone Company tariff are applicable.

- (a) For FGA and FGB or ALA and ATA950 Switched Access Services, the customer must place an order with the Telephone Company in whose territory the first point of switching is located, (i.e., FGA or ALA - dial tone office, FGB or ATA950 - access tandem or end office).
- (b) For FGC and FGD or ATANEA and ATAXXX Switched Access Services, the customer must place an order with the Telephone Company in whose territory the end office is located. Customers may, at their option, order FGD to the access

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.9 Access Orders For Services Provided By More Than One Exchange Telephone Company (Cont'd)

## (A) (Cont'd)

(2) Meet Point Billing Ordering

## (b) (Cont'd)

tandem. When ordered to the access tandem, and the access tandem and the end office are not in the same Telephone Company operating territory, the customer must also supply a copy of the order to each additional Telephone Company subtending the access tandem.

(c) Customers ordering Special Access Service to be interconnected with Switched Access Services at Telephone Company designated WATS Serving Offices for the provision of WATS or WATS-type Services must place an order with each Telephone Company in whose territory the end office and the WATS Serving Office are located, if they are not collocated.

(d) Except for Special Access Service as set forth in (c) above or as set forth in (e) below, the customer may place the order for a Special Access Service with either Exchange Telephone Company.

(e) For Special Access Service involving a hub(s) the customer must place the order with the Telephone Company in whose territory the hub(s) is located.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.9 Access Orders For Services Provided By More Than One Exchange Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing Ordering (Cont'd)

- (f) For Directory Assistance Service, the customer must place an order with the Telephone Company in whose territory the Directory Assistance Location is located.

For the service(s) ordered as set forth preceding, the customer must also supply a copy of the order to the Telephone Company in whose operating territory a customer designated premises is located and any other Telephone Company(s) involved in providing the service.

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