

TARIFF DISTRIBUTION

FILE PACKAGE NO.: 153

DATE: March 17, 2020

STATE: FCC

EFFECTIVE DATE: 03/17/2020

TYPE OF DISTRIBUTION: Approved

PURPOSE: Revise FCC tariff "additional labor" language to mirror interstate access guidebook; Traceback (robocall) lang

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
1000	1	0130
1000	2	0028
1000	3	0065
1000	11	0010
1000	25	0003
1000	26	0002
1000	31	0001
1000	44	0002
1002	2-31.1	0000
1002	2-160	0001
1002	2-191	0001
1013	13-1	0002
1013	13-2	0002
1013	13-3	0002
1013	13-4	0002
1013	13-5	0002
1013	13-6	0002

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

Issuing Officer: Kristen E. Shore, Assistant Vice President - Regulatory

ACCESS SERVICE
 CHECK SHEET

The Title Page and Pages 1 to 29-48 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1 and 2 contain all changes from the original tariff that are in effect on the date hereof.

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
Title	1st	44	2nd*	88	1st
1	130th*	45	1st	89	1st
2	28th*	46	1st	90	1st
3	65th*	47	2nd	91	1st
4	13th	48	4th	92	1st
5	16th	49	1st	93	2nd
6	28th	50	2nd	94	1st
7	23rd	51	1st	95	1st
8	26th	52	1st	96	1st
9	1st	53	1st	97	1st
10	10th	54	1st	98	1st
11	10th*	55	Original	99	1st
12	15th	56	20th	100	1st
12.1	Original	57	Original	101	2nd
13	20th	58	2nd	102	2nd
14	12th	59	2nd	103	2nd
15	18th	60	1st	104	1st
16	12th	61	1st	105	Original
17	3rd	62	1st	106	2nd
18	8th	63	1st	107	1st
19	1st	64	1st	108	1st
20	Original	65	1st	109	Original
21	Original	66	1st	110	1st
22	8th	67	1st	111	Original
23	12th	68	1st	112	Original
23.1	5th	69	1st	113	Original
23.2	Original	70	1st	114	Original
24	1st	71	1st	115	Original
25	3rd*	72	1st	116	Original
26	2nd*	73	1st	117	1st
27	2nd	74	1st	118	Original
28	1st	75	2nd	119	Original
29	2nd	76	2nd	120	Original
30	1st	77	1st	121	Original
31	1st*	78	1st	122	Original
32	2nd	79	1st	123	Original
33	2nd	80	2nd	124	Original
34	5th	81	1st	125	Original
35	1st	82	1st	126	Original
36	1st	83	1st	127	Original
37	2nd	84	2nd	128	Original
38	4th	85	1st	129	Original
39	2nd	86	2nd	130	Original
40	3rd	87	1st	131	Original
41	3rd				
42	1st				
43	1st				

(This page filed under Transmittal No. 153)

* New or Revised Page

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

ACCESS SERVICE
 CHECK SHEET

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
132	Original	2-31.1	Original*	2-78	4th
133	Original	2-32	1st	2-79	Original
134	Original	2-33	Original	2-80	Original
135	Original	2-34	1st	2-81	Original
136	Original	2-35	1st	2-82	6th
137	Original	2-36	Original	2-83	Original
138	Original	2-37	Original	2-84	Original
139	Original	2-38	Original	2-85	2nd
140	Original	2-39	Original	2-86	Original
141	Original	2-40	2nd	2-87	Original
142	Original	2-41	1st	2-88	Original
143	Original	2-42	Original	2-89	5th
144	Original	2-43	Original	2-89-1	Original
145	Original	2-44	Original	2-90	2nd
146	Original	2-45	Original	2-91	2nd
147	Original	2-46	Original	2-92	Original
1-1	1st	2-47	1st	2-93	1st
2-1	Original	2-48	Original	2-94	1st
2-2	Original	2-49	4th	2-95	1st
2-3	Original	2-50	1st	2-96	1st
2-4	1st	2-51	Original	2-97	Original
2-5	Original	2-52	1st	2-98	Original
2-6	Original	2-53	Original	2-99	5th
2-7	Original	2-54	Original	2-100	1st
2-8	Original	2-55	Original	2-101	Original
2-9	Original	2-56	3rd	2-102	Original
2-9.1	Original	2-57	Original	2-103	Original
2-10	Original	2-58	Original	2-104	2nd
2-11	Original	2-59	1st	2-105	5th
2-12	Original	2-60	1st	2-106	Original
2-13	Original	2-61	1st	2-107	Original
2-14	Original	2-62	Original	2-108	Original
2-15	Original	2-62.1	Original	2-109	1st
2-16	1st	2-63	1st	2-110	Original
2-17	Original	2-64	Original	2-111	Original
2-18	1st	2-65	Original	2-112	Original
2-19	Original	2-66	Original	2-113	2nd
2-20	1st	2-67	Original	2-114	1st
2-21	Original	2-68	1st	2-115	3rd
2-22	Original	2-69	Original	2-116	1st
2-23	Original	2-70	1st	2-117	2nd
2-24	Original	2-71	Original	2-118	1st
2-25	Original	2-72	Original	2-119	1st
2-26	Original	2-73	Original	2-120	Original
2-27	Original	2-74	Original	2-121	3rd
2-28	Original	2-75	Original	2-122	5th
2-29	1st	2-76	Original	2-123	1st
2-30	1st	2-77	Original	2-124	Original
2-31	1st				

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

ACCESS SERVICE

CHECK SHEET

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
2-126	Original	2-176	Original	5-2	Original
2-127	Original	2-177	1st	5-3	Original
2-128	Original	2-178	Original	5-4	3rd
2-129	Original	2-179	Original	5-5	Original
2-130	Original	2-180	Original	5-6	Original
2-131	Original	2-181	1st	5-7	Original
2-132	1st	2-182	1st	5-8	Original
2-133	Original	2-183	Original	5-9	Original
2-134	Original	2-184	Original	5-10	Original
2-135	1st	2-185	Original	5-11	3rd
2-136	1st	2-186	Original	5-12	2nd
2-137	1st	2-187	Original	5-13	Original
2-138	1st	2-188	Original	5-14	Original
2-139	3rd	2-189	1st	5-15	Original
2-140	3rd	2-190	Original	5-16	2nd
2-141	1st	2-191	1st*	5-17	1st
2-142	1st	2-192	Original	5-18	Original
2-143	1st	2-193	1st	5-19	1st
2-144	1st	3-1	2nd	5-20	1st
2-145	1st	3-2	1st	5-21	Original
2-146	1st	3-3	2nd	5-22	Original
2-147	1st	3-4	Original	5-23	2nd
2-148	1st	3-5	1st	5-24	4th
2-149	1st	3-6	1st	5-25	Original
2-150	1st	3-7	Original	5-26	3rd
2-151	1st	3-8	2nd	5-27	Original
2-152	2nd	3-9	2nd	5-28	1st
2-153	3rd	3-10	Original	5-28.1	Original
2-154	1st	3-11	1st	5-29	2nd
2-155	1st	3-12	2nd	5-30	Original
2-156	2nd	3-13	1st	5-31	1st
2-157	3rd	3-14	1st	5-32	1st
2-158	1st	4-1	1st	5-33	Original
2-159	Original	4-2	Original	5-34	1st
2-160	1 st *	4-3	1st	5-34.1	Original
2-161	1st	4-4	Original	5-35	Original
2-162	1st	4-5	1st	5-36	Original
2-163	Original	4-6	35th	5-37	Original
2-164	Original	4-6.1	10th	5-38	2nd
2-165	Original	4-7	13th	5-39	Original
2-166	Original	4-8	13th	5-40	1st
2-167	Original	4-8.1	8th	5-41	Original
2-168	Original	4-8.2	8th	5-42	Original
2-169	1st	4-8.3	8th	5-43	1st
2-170	Original	4-9	37th	5-44	Original
2-171	Original	4-10	22nd	5-45	Original
2-172	Original	4-11	22nd	5-46	1st
2-173	1st	4-12	22nd	6-1	1st
2-174	Original	4-13	22nd	6-2	Original
2-175	1st	5-1	Original	6-3	1st
				6-4	Original

(This page filed under Transmittal No. 153)

* New or Revised Page

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

ACCESS SERVICE
 CHECK SHEET

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
10-7	1st	11-6	Original	12-41	Original
10-8	1st	11-7	Original	12-42	Original
10-9	Original	11-8	Original	12-43	Original
10-10	Original	11-9	Original	12-44	Original
10-11	2nd	11-10	Original	12-45	Original
10-12	Original	11-11	Original	12-46	Original
10-13	Original	11-12	Original	12-47	Original
10-14	Original	11-13	Original	12-48	Original
10-15	Original	11-14	Original	12-49	Original
10-16	Original	12-1	Original	12-50	Original
10-17	Original	12-2	1st	12-51	Original
10-18	Original	12-3	Original	12-52	Original
10-19	2nd	12-4	Original	12-53	Original
10-20	Original	12-5	Original	12-54	Original
10-21	2nd	12-6	Original	12-55	Original
10-22	Original	12-7	Original	12-56	Original
10-23	Original	12-8	Original	12-57	Original
10-24	1st	12-9	Original	12-58	Original
10-25	Original	12-10	Original	12-59	Original
10-26	Original	12-11	Original	12-60	Original
10-27	2nd	12-12	Original	12-61	Original
10-28	2nd	12-13	Original	12-62	Original
10-29	2nd	12-14	Original	12-63	Original
10-30	Original	12-15	1st	12-64	Original
10-31	2nd	12-16	Original	12-65	Original
10-32	2nd	12-17	Original	12-66	Original
10-33	2nd	12-18	Original	12-67	Original
10-34	Original	12-19	Original	12-68	Original
10-35	2nd	12-20	Original	12-69	Original
10-36	2nd	12-21	Original	12-70	Original
10-37	2nd	12-22	Original	12-71	Original
10-38	Original	12-23	Original	12-72	Original
10-39	Original	12-24	Original	12-73	Original
10-40	Original	12-25	Original	12-74	Original
10-41	Original	12-26	Original	12-75	Original
10-42	Original	12-27	Original	13-1	2nd*
10-43	Original	12-28	Original	13-2	2nd*
10-44	Original	12-29	Original	13-3	2nd*
10-45	Original	12-30	Original	13-4	2nd*
10-46	Original	12-31	Original	13-5	2nd*
10-47	Original	12-32	1st	13-6	2nd*
10-48	1st	12-33	Original	13-7	2nd
10-49	Original	12-34	Original	13-8	Original
10-50	Original	12-35	Original	13-9	Original
11-1	Original	12-36	Original	13-10	Original
11-2	1st	12-37	Original	13-11	Original
11-3	1st	12-38	Original	13-12	Original
11-4	Original	12-39	Original	13-13	Original
11-5	Original	12-40	Original	13-14	Original

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

ACCESS SERVICE
TABLE OF CONTENTS (Cont'd)

	<u>Page No.</u>	
2. <u>GENERAL REGULATIONS</u> (Cont'd)		
2.2 <u>Use</u>	2-10	
2.2.1 Interference or Impairment	2-10	
2.2.2 Unlawful Use	2-11	
2.2.3 Commingling	2-11	
2.3 <u>Obligation of the Customer</u>	2-12	
2.3.1 Damages	2-12	
2.3.2 Ownership of Facilities and Theft	2-13	
2.3.3 Equipment Space and Power	2-13	
2.3.4 Availability for Testing	2-13	
2.3.5 Balance	2-13	
2.3.6 Design of Customer Services	2-13	
2.3.7 References to the Telephone Company	2-14	
2.3.8 Claims and Demands for Damages	2-14	
2.3.9 Coordination with Respect to Network Contingencies	2-15	
2.3.10 Jurisdictional Report Requirements	2-15	
2.3.11 Determination of Interstate Charges for Mixed Interstate and Intrastate BellSouth SWA Service	2-29	
2.3.12 Determination of Jurisdiction of Mixed Interstate and Intrastate Special Access (a.k.a. BellSouth SPA) Service	2-30	
2.3.13 Sectionalization - Trouble Reporting	2-31	
2.3.14 Toll Free Dialing Number Reporting	2-31	
2.3.15 Utilization of Alternative Access Providers	2-31	
2.3.16 VoIP - PSTN Traffic	2-31	
2.3.17 Unlawful Use Traceback Obligations	2-31.1	(N)
2.4 <u>Payment Arrangements and Credit Allowances</u>	2-32	
2.4.1 Payment of Rates, Charges and Deposits	2-32	
2.4.2 Minimum Periods	2-45	
2.4.3 Cancellation of an Order for Service	2-46	
2.4.4 Credit Allowance for Service Interruptions	2-46	
2.4.5 Reestablishment of Service Following Fire, Flood or Other Occurrence	2-65	
2.4.6 Title or Ownership Rights	2-66	
2.4.7 Billing of Access Service Provided by Multiple Companies	2-66	
2.4.8 Optional Payment Plans	2-78	
2.4.9 Service Installation Guarantee	2-156	
2.5 <u>Connections</u>	2-158	

(This page filed under Transmittal No. 153)

All BellSouth marks contained herein and as set forth in the trademarks and servicemarks section of this
Tariff are owned by BellSouth Intellectual Property Corporation.

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

ACCESS SERVICE
 TABLE OF CONTENTS (Cont'd)

	<u>Page No.</u>
2. <u>GENERAL REGULATIONS</u> (Cont'd)	
2.6 <u>Definitions</u>	2-158
Access Code	2-158
Additional Residential Local Exchange Service ("Additional Residential Line")	2-159
Alternate Central Office	2-159
Answer/Disconnect Supervision	2-159
Attenuation Distortion	2-160
Authorized Traceback Group	2-160
B8ZS	2-160 (N) 2-160
Balance (100 Type) Test Line	2-160
Basic Service Element	2-160
BellSouth Direct Access to Directory Assistance	2-160
BellSouth Direct Access to Directory Assistance Location	2-160
BellSouth Directory Assistance (Interstate)	2-161
BellSouth Directory Assistance Location (Interstate)	2-161
BellSouth Electronic White Pages Location	2-161
BellSouth Electronic White Pages System	2-161
BellSouth Inward Operator Services	2-161
BellSouth Inward Operator Services Location	2-161
BellSouth Line Information Data Base Location	2-161
BellSouth Line Information Data Base Access Service	2-162
BellSouth Local Number Portability Database Services	2-162
BellSouth SWA Basic Serving Arrangement	2-162
BellSouth SWA Common Transport	2-162
BellSouth SWA Dedicated Transport	2-162
BellSouth SWA FGD and BellSouth SWA TSBSA 3 Signaling	2-162
BellSouth SWA Local Channel	2-163
BellSouth SWA WATS Serving Office	2-163
BellSouth Telecommunications Relay Service Transport	2-163
BellSouth Telecommunications Relay Service Transport Center	2-163
Billing Period	2-163
Bit	2-163
Business Day	2-163

(This page filed under Transmittal No. 153)

All AT&T and BellSouth marks contained herein and as set forth in the trademarks and service marks section of the BellSouth Tariff are owned by AT&T Intellectual Property or AT&T affiliated companies.

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

ACCESS SERVICE
TABLE OF CONTENTS (Cont'd)

	<u>Page No.</u>
2. <u>GENERAL REGULATIONS</u> (Cont'd)	
2.6 <u>Definitions</u> (Cont'd)	
Seven Digital Manual Test Line	2-188
Shared Network Arrangement	2-188
Short Circuit Test Line	2-188
Signal-To-C-Notched Noise Ratio	2-188
Signal Transfer Point	2-188
Signaling Point Code	2-188
Signaling Point of Interconnection (SPOI)	2-188
Singing Return Loss	2-189
Space Construction Charge	2-189
Space Preparation Charge	2-189
Special Order	2-189
Subtending End Office of an Access Tandem	2-189
Synchronous Test Line	2-190
Telephone Company Answering Service Concentrator	2-190
Terminating Direction	2-190
Toll Free Dialing Database	2-191
Traceback Request	2-191
Traditional Signaling	2-191
Traffic	2-191
Traffic Operator Position System (TOPS) Tandem	2-191
Transactions Capabilities Application Part (TCAP) Messages	2-191
Transmission Measuring (105 Type) Test Line/Responder	2-192
Transmission Path	2-192
Trunk	2-192
Trunk Group	2-192
Trunk-Side Connection	2-192
Two-Wire to Four-Wire Conversion	2-192
Unbundled Network Elements (UNEs)	2-192
Uniform Service Order Code (USOC)	2-193
Unusable Service	2-193
V&H Coordinates Method	2-193
Verification Service	2-193
Wire Center	2-193
3. <u>CARRIER COMMON LINE ACCESS SERVICE</u>	3-1
3.1 <u>General Description</u>	3-1
3.2 <u>Limitations</u>	3-1
3.2.1 Exclusions	3-1
3.2.2 BellSouth SWA WATS Service Access Lines	3-1

(N)

(This page filed under Transmittal No. 153)

All BellSouth marks contained herein and as set forth in the trademarks and servicemarks section of this
Tariff are owned by BellSouth Intellectual Property Corporation.

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

ACCESS SERVICE
 TABLE OF CONTENTS (Cont'd)

	<u>Page No.</u>		
10.6	10-3	<u>Service Offerings to the Federal Government</u>	
10.6.1	10-3	Type and Description	
10.6.2	10-23	Mileage Application	
10.6.3	10-23	Application of Move Charges	
10.6.4	10-23	Rates and Charges	
10.6.5	10-38	Individual Case Basis (ICB) Rates and Charges	
11.	11-1	<u>Special Facilities Routing of Access Services</u>	
11.1	11-1	<u>General</u>	
11.2	11-2	<u>Rates and Charges</u>	
11.2.1	11-2	Diversity	
11.2.2	11-2	Avoidance	
11.2.3	11-3	Diversity and Avoidance Combined	
11.2.4	11-3	Cable-Only Facilities	
11.3	11-3	<u>Individual Case Basis (ICB) Rates and Charges</u>	
12.	12-1	<u>Specialized Service or Arrangements</u>	
12.1	12-1	General	
12.2	12-1	Application of Move Charges	
12.3	12-2	Rates and Charges	
12.4	12-40	Reserved For Future Use	
12.5	12-41	Video Ring Service	
13.	13-1	<u>Additional Engineering, Additional Labor and Miscellaneous Services</u>	
13.1	13-2	<u>Additional Engineering</u>	(T)
13.1.1	13-2	Charges for Additional Engineering	
13.2	13-3	<u>Additional Labor (Optional Priority Installation and Repair Service)</u>	
13.2.1	13-3	Reserved for Future Use	
13.2.2	13-3	Reserved for Future Use	
13.2.3	13-3	Reserved for Future Use	(T)
13.2.4	13-3	Reserved for Future Use	(T)
13.2.5	13-4	Reserved for Future Use	(T)
13.2.6	13-5	Charges for Additional Labor	(T)

(This page filed under Transmittal No. 153)

All BellSouth marks contained herein and as set forth in the trademarks and servicemarks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

(ACCESS SERVICE)

(N)

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.17 Unlawful Use Traceback Obligations

Customer agrees that when it sends traffic to the Telephone Company, if it receives a Traceback Request regarding such traffic which is reasonably believed to be unlawful and abusive traffic, from the Telephone Company, or any Authorized Traceback Group, Customer will promptly respond to the Traceback Request in good faith. Customer agrees that its response shall indicate if it is in the call path as the Originating Provider of the calls (i.e., Customer received the calls from Customer's end user) or an intermediate Provider (i.e., Customer received the calls from another voice provider). The response shall also identify the provider from which it accepted the traffic or the end user that originated the call, as applicable. Customer agrees to provide responses to Traceback Requests to the Telephone Company or any designee, including an Authorized Traceback Group, without requiring a subpoena or other formal demand or request.

(N)

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

ACCESS SERVICE

2 - General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Attenuation Distortion

The term "Attenuation Distortion" denotes the difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

Authorized Traceback Group

A designee of the Telephone Company which it authorizes to issue Traceback Requests for traffic received by the Telephone Company. Telephone Company currently designates The USTelecom Industry Traceback Group or any successor organization to be an Authorized Traceback Group.

(N)
|
(N)

B8ZS

The Term "B8ZS" (Bipolar with 8 Zero Substitution) denotes a line code which allows transport of an all-zero octet over a High Capacity DS1 (a.k.a. BellSouth SPA DS1) channel. B8ZS enables Clear Channel Capability on a High Capacity DS1 (a.k.a. BellSouth SPA DS1) service.

Balance (100 Type) Test Line

The term "Balance (100 Type) Test Line" denotes an arrangement in an end office which provides for balance and noise testing.

Basic Service Element

The term Basic Service Element denotes an optional network capability associated with a Basic Serving Arrangement.

BellSouth Direct Access to Directory Assistance

The term "BellSouth Direct Access to Directory Assistance" denotes the provision of direct access to BellSouth's Directory Assistance Listing Database, Directory Assistance Search Application and Database Administration Call Control to enable a customer to provide voice Directory Assistance Service to its end users.

BellSouth Direct Access to Directory Assistance Location

The term "BellSouth Direct Access to Directory Assistance Location" denotes the Telephone Company location for the Directory Assistance Listing Database, the DA Search Application, and the Database Administration Call Control. The Company will provide BellSouth Direct Access to Directory Assistance from its location as specified in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC., TARIFF F.C.C. NO. 4.

(This page filed under Transmittal No. 153)

All AT&T and BellSouth marks contained herein and as set forth in the trademarks and service marks section of the BellSouth Tariff are owned by AT&T Intellectual Property or AT&T affiliated companies.

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

ACCESS SERVICE

2 - General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Toll Free Dialing Database

The term "Toll Free Dialing (TFD) Database" refers to the use of database technology to determine to which access customer an originating TFD call is to be delivered. An originating TFD call is a call made with the prefix 1+800, 1+888, 1+877, 1+866, 1+855, 1+844, 1+833 OR 1+822. These calls may also be referred to as 8XX calls. The TFD Database routes calls to an access customer based on the dialed ten digit TFD number. Initially, the Toll Free Dialing Database will provide routing information for calls utilizing 800 and 888 toll free dialing numbers. The Toll Free Dialing Database will be expanded, as required, at a later date to include routing for 877, 855, 844, 833 and 822 toll free dialing numbers. Until that time, toll free dialing calls, other than those originated as 1+800 or 1+888, will not be completed.

Traceback Request

A request for information from the Customer about traffic which it has sent to the Telephone Company and which traffic is reasonably believed by the Telephone Company to be unlawful and abusive traffic, and which request requires a response indicating whether the Customer is the Originating Provider or whether Customer received the calls from another voice provider.

(N)
|
(N)

Traditional Signaling

The term "Traditional Signaling" denotes the Intermachine Signaling System which has been traditionally used in North America for the purpose of transmitting the called number's address digits from the originating end office to the switching machine which will terminate the call. In this system, all of the dialed digits are received by the originating switching machine, a path is selected, and the sequence of supervisory signals and outpulsed digits is initiated. No overlap outpulsing, ten digit ANI or ANI information digits are included in this signaling sequence. Acknowledgment wink is required from the terminating switch machine except when the originating switch machine is SXS.

Traffic

The term "traffic" denotes a volume of customer access minutes of use or calls.

Traffic Operator Position System (TOPS) Tandem

The term "Traffic Operator Position System" (TOPS tandem) denotes a Telephone Company office where Telephone Company equipment routes or receives customer Operator Services calls to or from the customer location. A TOPS tandem is also known as an OSS location.

Transactions Capabilities Application Part (TCAP) Messages

The term "TCAP Messages" relates to the application of TIA Interim Standard 41 (Sub-systems 005-010) for the transmission of non-call associated messages over the CCSAC network.

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

ACCESS SERVICE

13 - Additional Engineering, Additional Labor and Miscellaneous Services

The specific rates and charges for these activities are set forth in subsequent sections.

For the purposes of Section 13 the terms Basic Time, Overtime, and Premium Time are defined as follows: (T)

Hourly Rates – Hourly rates are based upon the time of day, day of the week, and whether the work is performed on a Telephone Company Holiday. Hourly rates will apply as defined below for: Basic Time, Overtime, and Premium Time. Charges apply for each half hour or fraction thereof unless otherwise specified herein. (N)

Basic Time – 8:00 a.m. – 5:00 p.m., Monday through Friday (except Telephone Company Holidays). To the extent work continues past 5:00 p.m., time will be billed as Overtime. (T)

Overtime – Outside Basic Time and on Saturdays (except Telephone Company Holidays).

Premium Time – Sundays and/or Telephone Company Holidays.
Telephone Company Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day. (T)

(M)

Material from this page 13-1 has been moved to page 13-2.

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

ACCESS SERVICE

13 - Additional Engineering, Additional Labor and Miscellaneous Services (Continued)

13.1 Additional Engineering

(M)

Additional Engineering will be provided by the Telephone Company at the rates set forth in 13.1.1 when:

- (A) A Customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.5 and 7.1.6 preceding.

The Telephone Company will notify the Customer that Additional Engineering charges, as set forth in 13.1.1 following, will apply before any Additional Engineering is undertaken. These charges apply per Telephone Company employee performing billable work at the Customer's request. The sum of the time is used to determine the number of 30-minute increments to be billed. Only one initial increment is to be billed per request.

- (B) A Customer requests BellSouth Expanded Interconnection service under the terms specified in Section 20 of this Tariff.

These charges apply per Telephone Company employee performing billable engineering work associated with the provision and maintenance of the requested BellSouth Virtual Expanded Interconnection arrangement. The sum of the time is used to determine the number of 30-minute increments to be billed. Only one initial increment is to be billed per work project.

(M)

13.1.1 Charges For Additional Engineering

The charges for additional engineering are as follows:

<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
<u>ALL STATES</u>			
(A) Basic Time - per Telephone Company Employee	AEH	\$31.00	\$22.00
(B) Overtime per Telephone Company Employee	AEH	\$37.00	\$26.00

Material appearing on this page 13-2 previously appeared on page 13-1.

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

ACCESS SERVICE

13 - Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

13.2 Additional Labor (Optional Priority Installation and Repair Service)

Additional Labor is that labor requested by the Customer on a given service and agreed to by the Telephone Company as set forth in this Section 13.2. The Telephone Company will notify the Customer that Additional Labor Charges will apply before any additional labor is undertaken. (T)

Types of Additional Labor are:

- Installation, moves, network reconfigurations, and/or other service activities that the Customer requests the Telephone Company to perform outside of Basic Time. (USOC ALH, ALH++)
- Standby includes all time in excess of one-quarter (1/4) hour during which Telephone Company personnel standby at the Customer's request. (USOC ALT, ALT++)
- Additional Labor testing with other telephone companies, or repair of facilities which connect to facilities of other service providers which is in addition to the normal effort required to test, maintain, or repair facilities provided solely by the Telephone Company. (USOC ALK, ALK++)
- Other Labor is that Additional Labor not included in the preceding items including, but not limited to, labor incurred to extend the Point of Termination, and labor incurred to accommodate a specific Customer request that involves only labor which is not covered by any other section of this tariff. (USOC ALK, ALK++) (N)

Additional Labor Charges apply on a first and additional basis for each half hour or fraction thereof unless otherwise specified herein. Additional Labor Charges apply for each Telephone Company technician performing billable work at the Customer's request.

A callout is when a Telephone Company employee is called in to work at a time not consecutive with the employee's scheduled work period. Any dispatch that results in a callout will be subject to a minimum charge on an Overtime and/or Premium Time basis of four (4) hours. However, at no time will the Customer be charged if trouble is found to be on the Telephone Company's side of the demarcation point. (T)

13.2.1 Reserved for Future Use (D)

13.2.2 Reserved for Future Use (D)

13.2.3 Reserved for Future Use (D)

13.2.4 Reserved for Future Use (D)

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

ACCESS SERVICE

13 - Additional Engineering, Additional Labor and Miscellaneous Services
 (Continued) (T)

13.2 Additional Labor (Continued)

13.2.5 Reserved for future use (D)

13.2.6 Charges for Additional Labor

ALL STATES

Additional		First Half	Each	
<u>Additional Labor</u> <u>Periods</u>	<u>USOC</u>	<u>Hour or</u> <u>Fraction</u> <u>Thereof</u>	<u>Half Hour or</u> <u>Fraction</u> <u>Thereof</u>	
(A) <u>Additional Labor</u>				
Overtime - per technician	ALH	\$250.00	\$100.00	
Premium Time - per technician	ALH	\$300.00	\$250.00	
(B) <u>Standby</u> ⁽¹⁾				
Basic Time - per technician	ALT	\$36.00	\$23.00	
Overtime - per technician	ALT	\$44.00	\$29.00	
Premium Time - per technician	ALT	\$52.00	\$34.00	(M) (M)

⁽¹⁾ For Standby testing, the rate for the "First Half Hour or Fraction Thereof" is to be applied to the first billable half hour.

Material appearing on this page previously appeared on page 13-5.

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

ACCESS SERVICE

13 - Additional Engineering, Additional Labor and Miscellaneous Services
 (Continued)

13.2 Additional Labor (Continued)

13.2.6 Charges for Additional Labor (Continued)

ALL STATES

Additional		First Half	Each	
<u>Additional Labor</u>		<u>Hour or</u>	<u>Half Hour or</u>	
<u>Periods</u>	<u>USOC</u>	<u>Thereof</u>	<u>Thereof</u>	
(C) Testing with other telephone companies and Other Labor per technician				(M)
Basic Time - per technician		ALK	\$42.00	\$23.00
Overtime - per technician		ALK	\$49.00	\$29.00
Premium Time - per technician		ALK	\$57.00	\$34.00

Material previously appearing on this page has been moved to page 13-4.

ISSUED: MARCH 2, 2020

EFFECTIVE: MARCH 17, 2020

ACCESS SERVICE

13 - Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

13.3 Miscellaneous Services

13.3.1 Maintenance of Service

The charges for Maintenance of Service are deregulated. Terms and conditions are located in the AT&T Interstate Access Guidebook.

(T)
(T)