

TARIFF DISTRIBUTION

FILE PACKAGE NO.: 0099

DATE: February 27, 2020

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TYPE OF DISTRIBUTION: Approved

PURPOSE: Directory Assistance Automation

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
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Issuing Officer: Patrick Doherty, Director - Access Regulatory

ACCESS SERVICE
 CHECK SHEET

The Title Page and Pages 1 to 29-48 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1 and 2 contain all changes from the original tariff that are in effect on the date hereof.

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3	40th	47	1st	91	1st
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6	19th	50	2nd	94	1st
7	17th	51	1st	95	1st
8	20th	52	1st	96	1st
9	1st	53	1st	97	1st
10	9th	54	1st	98	1st
11	9th	55	Original	99	1st
12	10th	56	13th	100	1st
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14	6th	58	2nd	102	2nd
15	14th	59	2nd	103	2nd
16	10th	60	1st	104	1st
17	3rd	61	1st	105	Original
18	6th	62	1st	106	2nd
19	1st	63	1st	107	1st
20	Original	64	1st	108	1st
21	Original	65	1st	109	Original
22	8th	66	1st	110	1st
23	6th	67	1st	111	Original
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25	2nd	69	1st	113	Original
26	1st	70	1st	114	Original
27	1st	71	1st	115	Original
28	1st	72	1st	116	Original
29	1st	73	1st	117	1st
30	1st	74	1st	118	Original
31	Original	75	2nd	119	Original
32	2nd	76	2nd	120	Original
33	1st	77	1st	121	Original
34	4th	78	1st	122	Original
35	1st	79	1st	123	Original
36	1st	80	2nd	124	Original
37	1st	81	1st	125	Original
38	4th	82	1st	126	Original
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* New or Revised Page

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ACCESS SERVICE

9 - BellSouth Directory Assistance Access

(D)
(D)

9.1 BellSouth Directory Assistance Access

9.1.1 General Description

BellSouth Directory Assistance (DA) Access service provides service to BellSouth Directory Assistance Access locations, and the use of BellSouth Directory Assistance Access equipment, and automated DA when required to provide telephone numbers or a report that a number is non-published.

(C)
(C)

9.1.2 Undertaking of the Telephone Company

- (A) The Telephone Company, when furnished a city, state and name, will provide or attempt to provide the telephone number listed in the Telephone Company Directory Assistance records associated with the name given at the rates and charges as set forth in Section 9.1.6. The Telephone Company's contact with the customer's end user shall be limited to that effort necessary to process a customer's end user's request for a telephone number. The Telephone Company will not transfer, forward or redial a customer's end user call to any other location for any purpose other than provision of BellSouth Directory Assistance Access service. (C)
(T)
- (B) A maximum of three (3) requests for telephone numbers will be accepted per BellSouth Directory Assistance Access call. (C)
- (C) A telephone number which is not listed in the Directory Assistance records will not be available to the customer's end user.
- (D) The Telephone Company will specify the BellSouth Directory Assistance Access location which provides the BellSouth Directory Assistance Access Service for each numbering plan area code (NPA). The BellSouth Directory Assistance Access locations are as shown in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. No. 4.

When it becomes necessary, as determined by the Telephone Company, to change a BellSouth Directory Assistance Access location, the Telephone Company will notify the involved customers six months prior to the change. For such changes, the regulations as set forth in Section 2.1.7 apply. (T)

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9 - BellSouth Directory Assistance Access

9.1.5 Rate Regulations

- (A) The BellSouth Directory Assistance Access service call charge, as set forth in Section 9.1.6(A), applies for each call to BellSouth Directory Assistance Access service. A BellSouth Directory Assistance Access service call occurs when a customer is connected to the BellSouth Directory Assistance Access System. No charge applies if the automated DA is unable to find the requested telephone number. The number of calls will be accumulated by Telephone Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in Section 9.1.4(F). (T)
(C)
- (B) The mileage for Directory Transport will be measured, as set forth in Section 6.7.13, for BellSouth SWA Transport. Title Page notwithstanding, these two wire centers may be in different LATAs. (T)
(T)
- (C) The charge per call for Directory Transport is as set forth in Section 9.1.6(B). (T)
(D)