## **TARIFF DISTRIBUTION**

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ISSUED: MARCH 20, 2015 EFFECTIVE: APRIL 4, 2015

Issuing Officer: Patrick Doherty, Director - Access Regulatory

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The Title Page and Pages 1 to 29-48 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1 and 2 contain all changes from the original tariff that are in effect on the date hereof.

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2 - General Regulations (Cont'd)

- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.4 <u>Credit Allowance for Service Interruptions</u> (Cont'd)
  - (B) When a Credit Allowance Applies (Cont'd)
    - (8) For SMARTPath service (a.k.a. BellSouth SPA Shared Ring), and SMARTPath DS3 Transport service (a.k.a. BellSouth SPA DS3 Shared Ring) rate elements, failure by the Telephone Company to meet the performance guarantee described in Sections 7.2.13(C)(2) and 7.2.14(C)(1) of this Tariff, respectively, will prompt a credit equal to 1440/1440 for effected SMARTPath service (a.k.a. BellSouth SPA DS1 Shared Ring), or SMARTPath DS3 Transport service (a.k.a. BellSouth SPA DS3 Shared Ring), rate elements. A customer request for credit will not be required. The credit will be applied through normal administrative processes and the dollar amount will be reflected on the customer's bill. The credit will apply no more than once per billing period. This credit is in addition to those provided in 2.4.4(B)(1) preceding. The combined total of the credit allowance during a month for failure to meet the performance guarantee in Section 7.2.13(C)(2) or 7.2.14(C)(1), as applicable, and the credit for service interruption contained in Section 2.4.4(B)(1) shall not exceed the monthly rate for the highest level inoperative channelized service.
    - (9) The Credit Allowance for Service Interruptions, as described in Section 2.2.4(B)(9), applies only to DS1 Special Access circuits purchased under a CSPP or a TPP in effect as of April 4, 2015. For DS1 Special Access circuits purchased on a month-to-month basis, including those circuits selected for an ACP discount, the Credit Allowance for Service Interruptions will only apply to circuits in effect as of April 4, 2015. Thereafter, the Service Assurance Warranty (SAW), as described in Section 2.4.4(B)(18), will apply to these circuits.

Credit allowances for service interruptions on DS1 Special Access (a.k.a. BellSouth SPA DS1) service (including DS1 Alternate Serving Wire Center service and LightGate service (a.k.a. BellSouth SPA Point to Point Network) DS1 channel interfaces) will be based on

(N)

(N)

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- 2 General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.4 <u>Credit Allowance for Service Interruptions</u> (Cont'd)
  - (B) When a Credit Allowance Applies (Cont'd)
    - (18) <u>Service Assurance Warranty (SAW)</u>

Credit allowances for service interruptions on DS1 Special Access service will be calculated as provided below. Section 2.4.4(B)(18) applies to DS1 Special Access circuits when Section 2.4.4(B)(9) no longer applies to such circuits.

No credit shall be allowed for an interruption period of less than 30 minutes. For each period of 30 minutes, or fraction thereof, that the interruption continues after the initial 30-minute outage, the Customer will be credited at the rate of 1/1440 of the monthly charges until the outage reaches 4 hours. When the total service interruption on the same service exceeds 4 hours, the Customer shall receive a SAW credit as follows:

- (i) For the initial 4 hour outage, in a 30-day period, the Customer will be credited \$120.
- (ii) Additional service interruptions that are 4 hours or greater that occur in the same 30-day period will be calculated at the rate of 1/1440 per 30-minute interval.

The total credit allowance available to the Customer, regardless of the number or type of service interruptions within a 30-day period, will not exceed 100% of the combined monthly rates per affected service.

(N)

(N)