# **TARIFF DISTRIBUTION**

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TYPE OF DISTRIBUTION: Approved

PURPOSE: Revise FCC tariff "additional labor" language to mirror interstate

access guidebook; Traceback (robocall) language.

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#### 2. General Regulations (Cont'd)

#### 2.3 Obligations of the Customer (Cont'd)

#### 2.3.9 Customer Provided Reports

Customers may be required to provide the following reports in connection with the provision of access service. The specific report requirements are provided in other sections of this tariff as set forth following.

Customer Provided Reports	Section No.
Percentage of Interstate Use (PIU)	2.4.1
Special Access Certification Requirements	2.4.3
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800 Number Portability Access Service	2.4.1(A)(6)
Media Stimulated Mass Calling Events	6.7.12
Percent Direct Routed Reports	6.7.16
CCS/SS7 Forecast Report	23.3.5
Percent Tandem Signaling Factor	6.7.17
Tandem Signaling Terminating Billing Data	6.7.18

#### 2.3.10 VoIP - PSTN Traffic

This Section applies to Toll VoIP-PSTN Traffic exchanged between the Telephone Company and the Customer in time division multiplexing ("TDM") format that originates and/or terminates in Internet protocol ("IP") format. VoIP-PSTN traffic originates and/or terminates in IP format if it originates from and/or terminates to an end-user Customer of a service that requires Internet protocol-compatible Customer premises equipment. The Switched Access rate elements in this tariff for both usage and facilities apply to any Toll VoIP-PSTN traffic.

### 2.3.11 Unlawful and Abusive Use Traffic Traceback Obligations

Customer agrees that when it sends traffic to the Telephone (N) Company, if it receives a Traceback Request regarding such traffic which is reasonably believed to be unlawful and abusive traffic, from the Telephone Company, or any Authorized Traceback Group, Customer will promptly respond to the Traceback Request in good faith. Customer agrees that its response shall indicate if it is in the call path as the Originating Provider of the calls (i.e., Customer received the calls from Customer's end user) or an intermediate Provider (i.e., Customer received the calls from another voice provider). The response shall also identify the provider from which it accepted the traffic or the end user that originated the call, as applicable. Customer agrees to provide responses to Traceback Requests to the Telephone Company or any designee, including an Authorized Traceback Group, without requiring a subpoena or other formal demand or request. (N)

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#### ACCESS SERVICE

#### General Regulations (Cont'd)

#### 2.7 Definitions (Cont'd)

Attenuation Distortion Denotes the difference in loss at specified frequencies relative to the loss at 1004 Hx, unless otherwise specified.

Authorized Traceback Group
A designee of the Telephone Company which it authorizes to issue
Traceback Requests for traffic received by the Telephone Company.
Telephone Company currently designates The USTelecom Industry
Traceback Group or any successor organization to be an Authorized
Traceback Group.

Average Account Life Denotes the depreciation life prescribed by the Federal Communications Commission for each class of telephone plant.

Average Business Day Denotes the measurement procedure for the determination of busy hour minutes of capacity, 8:00 AM - 11:00 PM Monday through Friday, excluding national holidays.

Balance (100 Type) Test Line Denotes an arrangement in an end office which provides for balance and noise testing.

Basic Service Element (BSE)
Denotes an unbundled service option available only with Basic Serving Arrangements.

Basic Serving Arrangement (BSA)
Denotes a category of Switched Access Service differentiated by
technical characteristics, e.g., line vs. trunk side connection at
the Telephone Company entry switch.

Basic Transmission Equipment
Denotes, for virtual collocation, central office circuit equipment
that provides functionality requested by the interconnector and also
provides technical compatibility with an interconnector's equipment
or support systems located on the interconnector's side of the
demarcation point. Basic transmission equipment does not include
enhanced services equipment, customer premises equipment or
switches.

Billed Number Screening (BNS)
Denotes a process which utilizes a data base to determine specific characteristics and/or customer preferences on a billed line number. Examples would include, whether or not the line is a public telephone and whether the billed customer associated with the line will accept a collect call.

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#### ACCESS SERVICE

### General Regulations (Cont'd)

#### 2.7 Definitions (Cont'd)

#### Terminating Direction

Denotes the use of Access Service for the completion of calls from an IC premises to an End User premises.

#### Terminus Bridging Hub

Denotes the connection of three or more customer designated premises to form a Special Access multipoint service within that bridging hub.

#### Terminus Multiplexing Hub

Denotes the conversion from higher to lower bit rate, or bandwidth, or from digital to voice grade channels, serving customers in that wire center only.

#### Text Telephone

Denotes a machine that employs graphic communication transmission of coded signals through wire or radio communications.

#### Third Party Host

A customer who has a Shared Network Arrangement with a host Subscriber, and allows a Cascading Service User to occupy a channel or port of the Third Party Host's multiplexed service through a Cascading Shared Network Arrangement.

#### Throughput

Denotes the amount of information that can be moved through an access termination to and from a customer's premises during a specified time interval. Throughput is categorized as either high, medium or low --depending upon the transmission speed.

#### Traceback Request

A request for information from the Customer about traffic which it has sent to the Telephone Company and which traffic is reasonably believed by the Telephone Company to be unlawful and abusive traffic, and which request requires a response indicating whether the Customer is the Originating Provider or whether Customer received the calls from another voice provider.

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#### ACCESS SERVICE

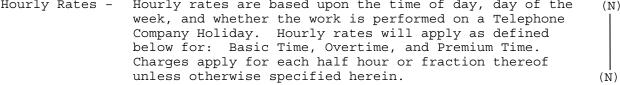
# 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

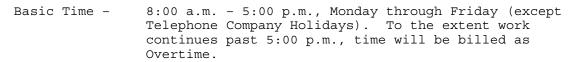
Section 13 addresses Additional Engineering, Additional Labor and Miscellaneous Services (e.g., Easy Access Dialing, Maintenance of Service, Access Service Billing and Information, etc.)

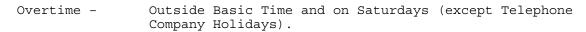
The specific rates and charges for these activities are set forth in Section 13.4 (Rates and Charges).

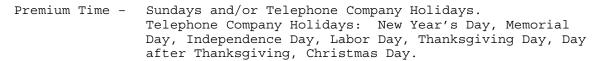
Time are defined	d as follows:			·		(T)
Hourly Rates -	Hourly rates	are based	upon the	time of day.	dav of the	(N)

For the purposes of Section 13 the terms Basic Time, Overtime and Premium (T)









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# 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

#### 13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.7.13, 7.1.8, 19.2.2 and 20.3.1, or
- Additional Engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.3 (Service Descriptions) preceding.

The Telephone Company will notify the customer that Additional Engineering Charges will apply before any Additional Engineering is undertaken. (T)

Additional Engineering Charges apply on a first and additional basis for each half hour or fraction thereof.

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# 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

#### 13.2 Additional Labor

Additional Labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in this Section 13.2.

Types of Additional Labor are:

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- Installation, moves, network reconfigurations, and/or other service activities that the Customer requests the Telephone Company to perform outside of Basic Time. (USOC ALH, ALH++)
- Standby includes all time in excess of one-quarter (1/4) hour during which Telephone Company personnel standby at the customer's request. (USOC ALT, ALT++)
- Additional Labor testing with other telephone companies, or repair of facilities which connect to facilities of other service providers which is in addition to the normal effort required to test, maintain, or repair facilities provided solely by the Telephone Company. (USOC ALK, ALK++)
- Other Labor is that Additional Labor not included in the preceding items including, but not limited to, labor incurred to extend the Point of Termination, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff. (USOC ALK, ALK++)

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The Telephone Company will notify the customer that Additional Labor Charges as set forth in 13.4 (Rates and Charges) will apply before any Additional Labor is undertaken. Additional Labor Charges apply on a first and additional basis for each half hour or fraction thereof unless otherwise specified herein.

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A callout is when a Telephone Company employee is called in to work at a time not consecutive with the employee's scheduled work period. Any dispatch that results in a callout will be subject to a minimum charge on an Overtime and/or Premium Time basis of four (4) hours. However, at no time will the customer be charged if trouble is found to be on the Telephone Company's side of the demarcation point.

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13.2.1 Reserved for future use

(D)

13.2.2 Reserved for future use

13.2.3 Reserved for future use

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#### ACCESS SERVICE

13.	Additional	Engineering,	Additional	Labor	and	Miscellaneous	Services	(Cont'd	.)

13.2 Additional Labor (Cont'd)

13.2.4 Reserved for future use. (D)

13.2.5 Reserved for future use. (D)

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#### ACCESS SERVICE

- - 13.3 Miscellaneous Services (Cont'd)
    - 13.3.2 Maintenance of Service

The charges for Maintenance of Service are deregulated.

Terms and conditions are located in the AT&T Interstate Access (T)

Guidebook. (T)

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#### ACCESS SERVICE

- 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)
  - 13.3 Miscellaneous Services (Cont'd)
    - 13.3.6 Testing Services for Switched Access Services (Cont'd)

Rates and charges for Testing Services for Switched Access Service are as specified in 13.4.8.

In addition, any dispatch that results in a callout of a Telephone Company employee will be subject to a minimum charge on an Overtime and/or Premium Time basis of four (4) hours when the trouble is attributed to a customer request/problem. However, at no time will the customer be charged if trouble is found to be on the Telephone Company side of the demarcation point.

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#### ACCESS SERVICE

- 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)
  - 13.3 Miscellaneous Services (Cont'd)
    - 13.3.7 Testing Services for Special Access Service, MegaLink Custom Service and Self-healing Transport Network (STN)

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in 13.4 (Rates and Charges). Other testing services (i.e., Acceptance Testing) are described in 7.1.7, 19.2.1, and 20.3.2 and are provided by the Telephone Company in association with Special Access Service, MegaLink Custom Service and STN are furnished at no additional charge.

Testing services are normally provided by Telephone Company personnel at Telephone Company locations. However, a customer may request Telephone Company personnel to perform testing services at the customer premises, as set forth in (A) and (B) following.

The Testing Services offered under this section of the tariff are made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A) and (B) following.

Rates and Charges for Testing Services for Special Access Service, MegaLink Custom Service or STN apply on a first and additional basis for each half hour or fraction thereof.

In addition, any dispatch that results in a callout of a Telephone Company employee will be subject to a minimum charge on an Overtime and/or Premium Time basis of four (4) hours when the trouble is attributed to a customer request/problem. However, at no time will the customer be charged if trouble is found to be on the Telephone Company side of the demarcation point.

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### 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

### 13.4 Rates and Charges

All rates and charges contained in this section are applicable to Arkansas, Kansas, Missouri, Oklahoma and Texas. The applicable FID or USOC is included where appropriate.

### 13.4.1 Additional Engineering

Additional Engineering Periods	USOC	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof	
Basic Time - per engineer	AEH	\$34.59	\$24.97	(T)
Overtime - per engineer	AEH	\$41.37	\$31.75	(T)

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## 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

## 13.4 Rates and Charges (Cont'd)

## 13.4.2 Additional Labor

	Additional Labor Periods	USOC	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof	
(A)	Additional Labor Overtime -				(T)
	per technician	ALH	\$250.00	\$100.00	
	Premium Time - per technician	ALH	300.00	250.00	
(B)	Testing with other telephone companies and Other Labor				(T)
	Basic Time - per technician	ALK	\$ 85.00	\$55.00	
	Overtime - per technician	ALK	\$100.00	\$80.00	
	Premium Time - per technician	ALK	\$110.00	\$90.00	
		<u>usoc</u>	First Quarter Hour or Fraction <u>Thereof</u>	Each Additional Half Hour or Fraction Thereof	
(C)	) Standby				
	Basic Time - per technician	ALT	\$0.00	\$115.00	
	Overtime - per technician	ALT	\$0.00	\$140.00	
	Premium time - per technician	ALT	\$0.00	\$170.00	

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