

## TARIFF DISTRIBUTION

FILE PACKAGE NO.: 3468

DATE: March 17, 2020

STATE: SWBT-FCC

EFFECTIVE DATE: 03/17/2020

TYPE OF DISTRIBUTION: Approved

PURPOSE: Revise FCC tariff "additional labor" language to mirror interstate access guidebook; Traceback (robocall) language.

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
7300	1	1240
7300	1.1	0151
7300	1.2	0335
7300	1.11	0158
7300	1.11.1	0032
7302	2-3	0025
7302	2-7	0014
7302	2-35	0010
7302	2-94	0006
7302	2-119.1	0002
7313	13-1	0021
7313	13-2	0010
7313	13-3	0005
7313	13-4	0005
7313	13-5	0006
7313	13-6	0001
7313	13-20	0007
7313	13-26.1	0004
7313	13-32	0005
7313	13-35	0002
7313	13-36	0005
73TC	3	0005
73TC	18	0020

## CHECK SHEET

Title page 1 and pages 1 to 41-5 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement No. 67 contain all changes from the original tariff that are in effect on the date hereof.

Page	Number of Revision Except as Indicated	Page	Number of Revision Except as Indicated	Page	Number of Revision Except as Indicated
Title 1	15th	1.37	28th	31-13	2nd
1	1240th*	1.38	22nd	32	10th
1.1	151st*	1.39	24th	33	4th
1.2	335th*	1.40	21st	34	11th
1.3	75th	1.41	7th	35	9th
1.4	98th	1.42	Original	36	8th
1.5	173rd	2	Original	37	8th
1.6	127th	3	5th*	38	7th
1.7	119th	4	3rd	39	4th
1.7.1	Original	5	1st	39.1	19th
1.8	76th	6	1st	40	13th
1.8.1	2nd	7	3rd	41	14th
1.9	61st	8	5th	42	1st
1.9.1	8th	9	3rd	43	1st
1.10	104th	10	7th	44	2nd
1.10.1	52nd	11	10th	1-1	4th
1.11	158th*	12	8th	2-1	7th
1.11.1	32nd*	13	3rd	2-2	14th
1.12	63rd	14	1st	2-3	25th*
1.13	88th	15	6th	2-4	11th
1.13.1	39th	16	5th	2-5	12th
1.14	94th	17	Original	2-6	33rd
1.15	45th	18	20th*	2-7	14th*
1.16	50th	19	16th	2-8	10th
1.16.1	23rd	20	6th	2-9	1st
1.17	69th	20.1	13th	2-10	Original
1.18	46th	20.2	2nd	2-11	Original
1.19	45th	20.3	4th	2-12	Original
1.20	24th	21	2nd	2-13	1st
1.20.1	6th	22	4th	2-14	4th
1.20.2	5th	23	3rd	2-15	Original
1.20.3	6th	24	7th	2-16	Original
1.20.4	20th	25	2nd	2-17	7th
1.21	46th	26	4th	2-17.1	1st
1.22	56th	27	2nd	2-17.2	1st
1.23	63rd	28	2nd	2-18	2nd
1.23.1	13th	29	1st	2-19	2nd
1.24	65th	30	3rd	2-20	11th
1.24.1	7th	31	2nd	2-21	10th
1.25	31st	31.1	9th	2-22	5th
1.26	73rd	31.2	5th	2-23	Original
1.27	10th	31.3	11th	2-24	4th
1.28	12th	31.4	7th	2-25	Original
1.29	25th	31.5	4th	2-26	1st
1.30	21st	31.6	21st	2-27	Original
1.31	25th	31.7	10th	2-28	Original
1.32	19th	31.8	23rd	2-29	Original
1.33	21st	31.9	43rd	2-30	Original
1.34	25th	31.10	37th	2-31	Original
1.35	34th	31.11	36th	2-32	Original
1.36	33rd	31.12	50th	2-33	Original
		31.13	2nd	2-34	Original

\* New or Revised Page

Issuing Officer: Kristen E. Shore, Assistant Vice President - Regulatory

(This page filed under Transmittal No. 3468 )

Issued: March 2, 2020

Effective: March 17, 2020

Four AT&T Plaza, Dallas, Texas 75202

ACCESS SERVICE  
CHECK SHEET (Cont'd)

<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>
2-35	10th*	2-55.1	5th	2-76.11	13th
2-36	10th	2-55.2	5th	2-76.12	12th
2-36.1	1st	2-55.3	6th	2-76.13	3rd
2-37	10th	2-55.4	2nd	2-76.14	2nd
2-38	4th	2-55.5	2nd	2-76.15	2nd
2-38.1	11th	2-56	5th	2-76.16	2nd
2-39	12th	2-57	5th	2-76.17	2nd
2-40	7th	2-58	5th	2-76.18	2nd
2-41	13th	2-59	5th	2-76.19	2nd
2-42	9th	2-60	5th	2-76.20	10th
2-42.1	8th	2-61	5th	2-76.21	10th
2-43	10th	2-62	7th	2-76.22	7th
2-43.1	9th	2-63	9th	2-76.23	3rd
2-44	10th	2-64	8th	2-77	10th
2-45	12th	2-65	7th	2-78	6th
2-45.1	4th	2-65.1	5th	2-78.1	3rd
2-45.2	9th	2-66	3rd	2-78.2	3rd
2-45.3	15th	2-67	2nd	2-78.3	7th
2-45.4	14th	2-68	4th	2-78.4	4th
2-45.5	7th	2-69	5th	2-78.5	8th
2-45.6	10th	2-70	6th	2-78.6	4th
2-45.7	5th	2-71	3rd	2-78.7	4th
2-45.8	4th	2-71.1	2nd	2-79	11th
2-46	10th	2-72	10th	2-79.1	4th
2-47	8th	2-72.1	5th	2-79.2	5th
2-48	12th	2-72.2	2nd	2-80	3rd
2-48.1	1st	2-73	7th	2-81	1st
2-49	5th	2-73.1	1st	2-81.1	3rd
2-50	4th	2-74	10th	2-81.2	2nd
2-51	5th	2-74.1	18th	2-82	14th
2-52	5th	2-74.2	1st	2-83	Original
2-52.1	4th	2-75	3rd	2-84	9th
2-52.2	3rd	2-76	11th	2-85	Original
2-52.3	7th	2-76.1	4th	2-86	Original
2-52.4	3rd	2-76.2	6th	2-87	1st
2-52.5	7th	2-76.3	4th	2-88	2nd
2-52.6	Original	2-76.4	4th	2-89	2nd
2-52.7	10th	2-76.5	4th	2-90	1st
2-52.8	11th	2-76.6	3rd	2-91	1st
2-52.9	4th	2-76.7	4th	2-91.1	Original
2-52.10	5th	2-76.7.1	1st	2-91.2	Original
2-52.11	1st	2-76.7.2	1st	2-91.3	Original
2-52.12	1st	2-76.7.3	1st	2-91.4	1st
2-52.13	2nd	2-76.7.4	1st	2-91.5	4th
2-52.14	Original	2-76.7.5	1st	2-91.6	4th
2-53	10th	2-76.7.6	1st	2-91.7	4th
2-54	7th	2-76.8	6th	2-92	10th
2-54.1	2nd	2-76.9	2nd	2-92.1	3rd
2-55	2nd	2-76.10	3rd	2-93	6th
				2-94	6th*

\* New or Revised Page

(This page filed under Transmittal No. 3468 )

Issued: March 2, 2020

Effective: March 17, 2020

Four AT&amp;T Plaza, Dallas, Texas 75202

ACCESS SERVICE  
CHECK SHEET (Cont'd)

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
2-95	4th	3-10.2	2nd	5-9	7th
2-96	13th	3-10.3	1st	5-10	3rd
2-97	10th	3-11	2nd	5-11	2nd
2-98	6th	3-12	2nd	5-12	3rd
2-98.1	Original	3-13	1st	5-12.1	2nd
2-99	2nd	3-14	3rd	5-13	2nd
2-100	8th	3-15	1st	5-14	2nd
2-101	14th	3-16	3rd	5-15	9th
2-102	1st	3-17	2nd	5-16	11th
2-103	4th	3-18	1st	5-17	2nd
2-103.1	2nd	3-19	6th	5-17.1	6th
2-104	10th	3-20	42nd	5-17.2	8th
2-105	3rd	4-1	5th	5-17.3	3rd
2-106	2nd	4-2	6th	5-17.4	3rd
2-107	4th	4-3	13th	5-17.5	6th
2-107.1	1st	4-3.1	2nd	5-17.6	6th
2-108	3rd	4-4	6th	5-17.7	14th
2-108.1	Original	4-5	2nd	5-17.8	8th
2-109	5th	4-5.1	5th	5-17.9	5th
2-109.1	10th	4-5.2	3rd	5-17.10	6th
2-110	8th	4-5.3	64th	5-17.11	3rd
2-111	2nd	4-6	75th	5-17.12	13th
2-111.1	20th	4-7	2nd	5-17.13	1st
2-112	13th	4-8	34th	5-17.14	Original
2-113	11th	4-8.1	35th	5-17.15	Original
2-113.1	Original	4-9	35th	5-18	13th
2-114	9th	4-10	60th	5-18.1	8th
2-114.1	10th	4-11	60th	5-19	5th
2-115	12th	4-12	58th	5-20	9th
2-116	2nd	4-12.1	8th	5-21	1st
2-117	1st	4-12.2	8th	5-22	Original
2-118	8th	4-13	89th	5-23	13th
2-118.1	Original	4-14	84th	5-24	3rd
2-119	3rd	4-15	65th	5-25	13th
2-119.1	2nd*	5-1	40th	5-26	2nd
2-120	4th	5-2	9th	5-27	9th
2-121	11th	5-3	1st	5-27.1	Original
2-122	5th	5-4	5th	5-28	5th
2-123	3rd	5-4.1	2nd	5-29	20th
3-1	5th	5-4.2	2nd	5-30	20th
3-2	2nd	5-5	3rd	5-30.1	12th
3-3	Original	5-5.1	5th	5-30.1.1	8th
3-4	4th	5-6	6th	5-30.2	12th
3-5	5th	5-7	3rd	5-31	10th
3-6	7th	5-7.1	2nd	5-31.1	1st
3-7	4th	5-8	4th	5-31.2	2nd
3-8	4th	5-8.1	2nd	5-32	7th
3-9	4th	5-8.2	3rd	5-33	12th
3-10	4th	5-8.3	5th	5-34	6th
3-10.1	2nd	5-8.4	1st	5-34.1	110th

\* New or Revised Page

(This page filed under Transmittal No. 3468 )

Issued: March 2, 2020

Effective: March 17, 2020

ACCESS SERVICE  
CHECK SHEET (Cont'd)

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
10-19	Original	12-4	2nd	13-8	1st
10-20	1st	12-5	2nd	13-9	1st
10-21	1st	12-6	3rd	13-10	1st
10-22	1st	12-7	5th	13-11	1st
10-23	Original	12-8	2nd	13-12	1st
10-23.1	8th	12-9	9th	13-13	1st
10-23.1.1	Original	12-9.1	3rd	13-13.1	3rd
10-23.1.2	Original	12-10	5th	13-13.2	4th
10-23.1.3	Original	12-11	1st	13-13.3	4th
10-23.1.4	Original	12-12	1st	13-13.4	3rd
10-23.1.5	Original	12-13	1st	13-14	2nd
10-23.1.6	Original	12-14	1st	13-15	1st
10-23.2	4th	12-15	1st	13-16	1st
10-23.2.1	Original	12-16	15th	13-17	1st
10-23.3	Original	12-17	1st	13-18	2nd
10-23.4	Original	12-18	1st	13-18.1	2nd
10-23.5	Original	12-19	1st	13-18.2	1st
10-23.6	Original	12-20	7th	13-18.3	4th
10-23.7	2nd	12-21	5th	13-18.4	4th
10-23.8	3rd	12-22	3rd	13-18.5	4th
10-23.9	2nd	12-23	5th	13-18.6	4th
10-23.10	2nd	12-24	4th	13-18.7	3rd
10-23.11	2nd	12-25	4th	13-18.8	7th
10-23.12	2nd	12-26	5th	13-18.9	1st
10-24	1st	12-27	10th	13-18.10	3rd
10-25	5th	12-28	2nd	13-19	2nd
11-1	9th	12-29	8th	13-20	7th*
11-2	10th	12-29.1	2nd	13-21	7th
11-3	11th	12-30	1st	13-22	3rd
11-3.1	2nd	12-31	2nd	13-22.1	8th
11-4	10th	12-32	9th	13-22.2	11th
11-5	10th	12-33	3rd	13-22.3	5th
11-6	9th	12-34	3rd	13-22.4	4th
11-7	10th	12-35	3rd	13-22.5	3rd
11-8	10th	12-36	1st	13-23	2nd
11-9	11th	12-37	1st	13-24	2nd
11-10	14th	12-38	2nd	13-25	2nd
11-11	13th	12-39	2nd	13-26	1st
11-12	10th	12-40	1st	13-26.1	4th*
11-13	10th	12-41	3rd	13-27	1st
11-14	10th	13-1	21st*	13-28	1st
11-15	13th	13-2	10th*	13-29	1st
11-16	3rd	13-2.1	11th	13-30	1st
11-17	5th	13-3	5th*	13-31	Original
11-18	4th	13-4	5th*	13-32	5th*
11-19	3rd	13-5	6th*	13-33	Original
12-1	Original	13-6	1st*	13-34	4th
12-2	Original	13-7	3rd		
12-3	1st				

\* New or Revised Page

(This page filed under Transmittal No. 3468 )

Issued: March 2, 2020

Effective: March 17, 2020

Four AT&amp;T Plaza, Dallas, Texas 75202

## ACCESS SERVICE

## CHECK SHEET (Cont'd)

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
13-34.1	6th	13-43	3rd	13-60	1st
13-34.2	3rd	13-44	3rd	13-61	12th
13-34.3	4th	13-45	3rd	13-62	1st
13-34.4	2nd	13-46	Original	13-63	9th
13-34.5	Original	13-47	2nd	13-64	Original
13-34.6	Original	13-48	2nd	13-65	1st
13-34.7	Original	13-49	Original	14-1	9th
13-34.8	1st	13-50	Original	14-2	13th
13-34.9	4th	13-51	Original	14-2.1	9th
13-34.10	1st	13-52	Original	14-2.2	9th
13-34.11	1st	13-53	1st	14-2.3	3rd
13-34.12	Original	13-54	1st	14-2.4	1st
13-34.13	Original	13-55	4th	14-2.5	2nd
13-35	2nd*	13-56	1st	14-2.6	1st
13-36	5th*	13-57	Original	14-2.7	4th
13-37	11th	13-58	1st		
13-37.1	2nd	13-59	1st		
13-37.2	2nd				
13-37.3	2nd				
13-37.4	2nd				
13-38	3rd				
13-39	8th				
13-40	2nd				
13-41	3rd				
13-42	3rd				

\* New or Revised Page

(This page filed under Transmittal No. 3468 )

Issued: March 2, 2020

Effective: March 17, 2020

Four AT&amp;T Plaza, Dallas, Texas 75202

## ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>	
2. <u>GENERAL REGULATIONS</u>	2-1	
2.1 <u>Undertaking of the Telephone Company</u>	2-9	
2.1.1 Scope	2-9	
2.1.2 Limitations	2-10	
2.1.3 Liability	2-11	
2.1.4 Provision of Services	2-14	
2.1.5 Operation and Maintenance	2-18	
2.1.6 Refusal and Discontinuance of Services	2-20	
2.1.7 Provision and Ownership of Telephone Numbers	2-23	
2.1.8 Technical References	2-24	
2.1.9 Metropolitan Statistical Area Access Services	2-24	
2.1.10 Broadband Services	2-24	
2.2 <u>Use</u>	2-25	
2.2.1 Assignment and Transfer of Facilities	2-25	
2.2.2 Unlawful and Abusive Use	2-26	
2.3 <u>Obligations of the Customer</u>	2-27	
2.3.1 Design of Customer Services	2-27	
2.3.2 Connections	2-28	
2.3.3 Equipment, Space and Power	2-29	
2.3.4 Balance	2-30	
2.3.5 Coordination with Respect to Network Contingencies	2-31	
2.3.6 References to the Telephone Company	2-32	
2.3.7 Damages	2-33	
2.3.8 Claims and Demands for Damages	2-34	
2.3.9 Customer Provided Reports	2-35	
2.3.10 VoIP - PSTN Traffic	2-35	
2.3.11 Unlawful and Abusive Use Traffic Traceback Obligations	2-35	(N) (N)

(This page filed under Transmittal No. 3468 )

TABLE OF CONTENTS

	<u>Page No.</u>	
13. <u>ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES</u>	13-3	(T)
13.1 <u>Additional Engineering</u>	13-4	
13.2 <u>Additional Labor</u>	13-5	
13.2.1 Reserved for future use	13-5	(T)
13.2.2 Reserved for future use	13-5	
13.2.3 Reserved for future use	13-5	(T)
13.2.4 Reserved for future use	13-6	(T)
13.2.5 Reserved for future use	13-6	(T)
13.3 <u>Miscellaneous Services</u>	13-7	
13.3.1 Easy Access Dialing	13-7	
13.3.2 Maintenance of Service	13-20	
13.3.3 Access Services Billing	13-22	
13.3.4 Reserved for Future Use	13-23	
13.3.5 Registered Jacks - Registration Program	13-24	
13.3.6 Testing Services for Switched Access Services	13-25	
13.3.7 Testing Services for Special Access, MegaLink Custom Service and Self-healing Transport Network (STN)	13-32	
13.3.8 International Blocking	13-34	
13.3.9 Billing Name and Address Service	13-34.1	
13.3.10 900 Call Restriction	13-34.4	
13.3.11 MEGA Bill Service	13-34.5	
13.3.12 Selective Class of Call Screening (SCOCS)	13-34.8	
13.3.13 Answer Supervision Line Side	13-34.9	
13.3.14 Reserved for future use	13-34.9	
13.3.15 Long Distance Trouble Management Services (LDMTS)	13-34.10	

(This page filed under Transmittal No. 3468 )



	<u>Page</u>	
2. General Regulations (Cont'd)		
2.7 Definitions	2-92	
Access Code	2-92	
Access Customer Name Abbreviation (ACNA)	2-92	
Access Customer Terminal Location (ACTL)	2-92	
Access Minutes	2-92	
Access Node	2-92	
Access Tandem	2-92	
Access Tandem Network	2-92	
Access Transport Parameter (ATP)	2-92.1	
Account Owner	2-92.1	
Add/Drop Multiplexing	2-92.1	
Advanced Carrier Identification Service (ACIS) Code	2-92.1	
Aggregator	2-92.1	
Alarm Collection Device	2-93	
Alternate Billing Services	2-93	
Alternate Use	2-93	
Answer Message	2-93	
Answer/Disconnect Supervision	2-93	
Area of Service (AOS)	2-93	
Assumed Average Access Minutes	2-93	
Asynchronous	2-93	
Attenuation Distortion	2-94	
Authorized Traceback Group	2-94	(N)
Average Account Life	2-94	
Average Business Day	2-94	
Balance (100 Type) Test Line	2-94	
Basic Service Element (BSE)	2-94	
Basic Serving Arrangement (BSA)	2-94	
Basic Transmission Equipment	2-94	
Billed Number Screening (BNS)	2-94	
Billing Account Number (BAN)	2-95	
Billing Clearing House	2-95	
Bit	2-95	
Broadcast Traffic	2-95	
Building	2-95	
Business Day	2-95	
Busy Hour Minutes of Capacity (BHMC)	2-96	
Call	2-96	
Callout	2-96	(T)
Carrier or Common Carrier	2-96	
Carrier Identification Code (CIC)	2-96	
Carrier Identification Code Parameter (CIP)	2-96	
Cascading Service User	2-96	
Cascading Shared Network Arrangement	2-96	
C Band	2-96	
CCS	2-96	
Cellular Mobile Carrier	2-96	
Central Office	2-97	
Central Office Prefix	2-97	
Centralized Automatic Reporting on Trunks (CAROT) Testing	2-97	
Channel(s)	2-97	
Channelize	2-97	

(This page filed under Transmittal No. 3468 )

	<u>Page</u>
2. General Regulations (Cont'd)	
2.7 Definitions (Cont'd)	
Remote Switching Modules (RSM) or Remote Switching Systems (RSS)	2-115
Response	2-115
Return Loss	2-115
Riser Tail	2-115
Serial Input/Output	2-115
Service Control Point (SCP)	2-116
Service Management System/800 (SMS/800)	2-116
Service Switching Point (SSP)	2-116
Service Termination	2-116
Service User	2-116
Serving Wire Center	2-116
Session	2-116
Seven Digit Manual Test Line	2-116
Shared Network Arrangement	2-116
Shortage of Facilities or Equipment	2-117
Short Circuit Test Line	2-117
Signal-To-C-Notched Noise Ratio	2-117
Signaling Link (SL)	2-117
Signaling Link Code (SLC)	2-117
Signaling Point (SP)	2-117
Signaling System 7 (SS7)	2-117
Signaling Transfer Point (STP)	2-118
Singing Return Loss (SRL)	2-118
SONET-based Interface	2-118
Storage Area Network (SAN)	2-118
Subtending End Office of an Access Tandem	2-118
Super Intermediate Multiplexing Hub	2-118
Switching System	2-118
Synchronous	2-118
Synchronous Optical Network (SONET)	2-118
Synchronous Test Line	2-119
Tandem-Switched Directory Transport Facility	2-119
Tandem-Switched Transport Facility	2-119
Telecommunications Relay Service	2-119
Telegraph Grade Channel	2-119
Terminating Direction	2-119.1
Terminus Bridging Hub	2-119.1
Terminus Multiplexing Hub	2-119.1
Text Telephone	2-119.1
Third Party Host	2-119.1
Throughput	2-119.1
Traceback Request	2-119.1(N)
Transmission Measuring (105 Type) Test Line/Responder	2-120
Transmission Path	2-120
Trunk	2-120
Trunk Group	2-120
Trunk Side Connection	2-120
Two-Point Service	2-120
Two-Wire to Four-Wire Conversion	2-121
Unbundled Network Elements (UNEs)	2-120
Unicast Traffic	2-121
Uniform Service Order Code (USOC)	2-121
Unknown Unicast Traffic	2-121

(This page filed under Transmittal No. 3468 )

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.9 Customer Provided Reports

Customers may be required to provide the following reports in connection with the provision of access service. The specific report requirements are provided in other sections of this tariff as set forth following.

<u>Customer Provided Reports</u>	<u>Tariff Section No.</u>
Percentage of Interstate Use (PIU)	2.4.1
Special Access Certification Requirements	2.4.3
Percent Common Line Report	3.3.2 (B) (3)
Resold MTS and MTS-Type Usage Report	3.3.4 (F)
800 Number Portability Access Service	2.4.1 (A) (6)
Media Stimulated Mass Calling Events	6.7.12
Percent Direct Routed Reports	6.7.16
CCS/SS7 Forecast Report	23.3.5
Percent Tandem Signaling Factor	6.7.17
Tandem Signaling Terminating Billing Data	6.7.18

2.3.10 VoIP - PSTN Traffic

This Section applies to Toll VoIP-PSTN Traffic exchanged between the Telephone Company and the Customer in time division multiplexing ("TDM") format that originates and/or terminates in Internet protocol ("IP") format. VoIP-PSTN traffic originates and/or terminates in IP format if it originates from and/or terminates to an end-user Customer of a service that requires Internet protocol-compatible Customer premises equipment. The Switched Access rate elements in this tariff for both usage and facilities apply to any Toll VoIP-PSTN traffic.

2.3.11 Unlawful and Abusive Use Traffic Traceback Obligations

Customer agrees that when it sends traffic to the Telephone Company, if it receives a Traceback Request regarding such traffic which is reasonably believed to be unlawful and abusive traffic, from the Telephone Company, or any Authorized Traceback Group, Customer will promptly respond to the Traceback Request in good faith. Customer agrees that its response shall indicate if it is in the call path as the Originating Provider of the calls (i.e., Customer received the calls from Customer's end user) or an intermediate Provider (i.e., Customer received the calls from another voice provider). The response shall also identify the provider from which it accepted the traffic or the end user that originated the call, as applicable. Customer agrees to provide responses to Traceback Requests to the Telephone Company or any designee, including an Authorized Traceback Group, without requiring a subpoena or other formal demand or request. (N)

(This page filed under Transmittal No. 3468 )

## ACCESS SERVICE

2. General Regulations (Cont'd)2.7 Definitions (Cont'd)Attenuation Distortion

Denotes the difference in loss at specified frequencies relative to the loss at 1004 Hx, unless otherwise specified.

Authorized Traceback Group

A designee of the Telephone Company which it authorizes to issue Traceback Requests for traffic received by the Telephone Company. Telephone Company currently designates The USTelecom Industry Traceback Group or any successor organization to be an Authorized Traceback Group.

(N)

(N)

Average Account Life

Denotes the depreciation life prescribed by the Federal Communications Commission for each class of telephone plant.

Average Business Day

Denotes the measurement procedure for the determination of busy hour minutes of capacity, 8:00 AM - 11:00 PM Monday through Friday, excluding national holidays.

Balance (100 Type) Test Line

Denotes an arrangement in an end office which provides for balance and noise testing.

Basic Service Element (BSE)

Denotes an unbundled service option available only with Basic Serving Arrangements.

Basic Serving Arrangement (BSA)

Denotes a category of Switched Access Service differentiated by technical characteristics, e.g., line vs. trunk side connection at the Telephone Company entry switch.

Basic Transmission Equipment

Denotes, for virtual collocation, central office circuit equipment that provides functionality requested by the interconnector and also provides technical compatibility with an interconnector's equipment or support systems located on the interconnector's side of the demarcation point. Basic transmission equipment does not include enhanced services equipment, customer premises equipment or switches.

Billed Number Screening (BNS)

Denotes a process which utilizes a data base to determine specific characteristics and/or customer preferences on a billed line number. Examples would include, whether or not the line is a public telephone and whether the billed customer associated with the line will accept a collect call.

(This page filed under Transmittal No. 3468 )

## ACCESS SERVICE

2. General Regulations (Cont'd)2.7 Definitions (Cont'd)Terminating Direction

Denotes the use of Access Service for the completion of calls from an IC premises to an End User premises.

Terminus Bridging Hub

Denotes the connection of three or more customer designated premises to form a Special Access multipoint service within that bridging hub.

Terminus Multiplexing Hub

Denotes the conversion from higher to lower bit rate, or bandwidth, or from digital to voice grade channels, serving customers in that wire center only.

Text Telephone

Denotes a machine that employs graphic communication transmission of coded signals through wire or radio communications.

Third Party Host

A customer who has a Shared Network Arrangement with a host Subscriber, and allows a Cascading Service User to occupy a channel or port of the Third Party Host's multiplexed service through a Cascading Shared Network Arrangement.

Throughput

Denotes the amount of information that can be moved through an access termination to and from a customer's premises during a specified time interval. Throughput is categorized as either high, medium or low -- depending upon the transmission speed.

Traceback Request

A request for information from the Customer about traffic which it has sent to the Telephone Company and which traffic is reasonably believed by the Telephone Company to be unlawful and abusive traffic, and which request requires a response indicating whether the Customer is the Originating Provider or whether Customer received the calls from another voice provider.

(N)  
|  
(N)

(This page filed under Transmittal No. 3468 )

## ACCESS SERVICE

	<u>Page</u>	
13. <u>Additional Engineering, Additional Labor and Miscellaneous Services</u>	13-3	
13.1 <u>Additional Engineering</u>	13-4	
13.2 <u>Additional Labor</u>	13-5	
13.2.1 Reserved for Future Use	13-5	(T)
13.2.2 Reserved for Future Use	13-5	
13.2.3 Reserved for Future Use	13-5	(T)
13.2.4 Reserved for Future Use	13-6	(T)
13.2.5 Reserved for Future Use	13-6	(T)
13.3 <u>Miscellaneous Services</u>	13-7	
13.3.1 Easy Access Dialing	13-7	
(A) General Description	13-7	
(B) PIC and LPIC Assignments	13-13.1	
(C) Rate Regulations	13-18.4	
13.3.2 Maintenance of Service	13-20	
13.3.3 Access Services Billing	13-22	
(A) Access Services Billing Information	13-22	
(B) Alternate Bill Media Specifications	13-22.3	
(C) Change of Access Services Bill Period	13-22.5	
13.3.4 Reserved for Future Use		
13.3.5 Registered Jack Registration Program	13-24	
13.3.6 Testing Services for Switched Access Services	13-25	
(A) Additional Cooperative Acceptance Testing	13-27	
(B) Reserved for Future Use	13-28	(T)
(C) Cooperative Scheduled Testing	13-29	
(D) Manual Scheduled Testing	13-30	
(E) Nonscheduled Testing	13-31	
(F) Obligations of the Customer	13-31	
13.3.7 Testing Services for Special Access, MegaLink Custom Service and Self-healing Transport Network (STN)	13-32	
(A) Additional Cooperative Acceptance Testing	13-33	
(B) Nonscheduled Testing	13-34	
(C) Obligations of the Customer	13-34	
13.3.8 International Blocking	13-34.1	
13.3.9 Billing Name and Address Service	13-34.1	
13.3.10 900 Call Restriction	13-34.4	
13.3.11 MEGA Bill Service	13-34.5	
13.3.12 Selective Class of Call Screening (SCOCS)	13-34.8	
13.3.13 Answer Supervision - Line Side	13-34.9	
13.3.14 Reserved for future use	13-34.9	
13.3.15 Long Distance Trouble Management Services (LDTMS)	13-34.10	
(A) Service Description	13-34.10	
(B) Undertaking of the Telephone Company	13-34.11	
(C) Obligations of the Interexchange Carrier	13-34.11	
(D) Rate Regulations	13-34.11	

(This page filed under Transmittal No. 3468 )

## ACCESS SERVICE

	<u>Page</u>	
13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)		
13.4 Rates and Charges	13-35	
13.4.1 Additional Engineering	13-35	
13.4.2 Additional Labor	13-36	
(A) Additional Labor	13-36	(T)
(B) Testing with other telephone companies and Other Labor	13-36	(T)
(C) Standby	13-36	(T)
13.4.3 Easy Access Dialing	13-37	
(A) Easy Access Dialing Change Charge	13-37	
(B) Easy Access Dialing Change for Mergers/Separation/Consolidation of Operations	13-37	
(C) Easy Access Dialing Unauthorized PIC Change	13-37	
(D) One-Line Transfer Service Charge	13-37	
13.4.4 Reserved for Future Use	13-38	(T)
13.4.5 Access Services Billing	13-39	
(A) Access Services Billing Information	13-39	
(B) Change of Access Services Bill Period	13-39	
13.4.6 Reserved for Future Use	13-40	(T)
13.4.7 Reserved for Future Use	13-41	(T)
	13-42	
	13-43	
	13-44	
	13-45	
13.4.8 Testing Services for Switched Access Services	13-46	
(A) Additional Cooperative Acceptance Testing	13-46	
(B) Reserved For Future Use	13-47	(T)
(C) Cooperative Scheduled Testing	13-49	
(D) Manual Scheduled Testing	13-51	
(E) Nonscheduled Testing - Automatic	13-52	
(F) Nonscheduled Testing - Cooperative	13-53	
(G) Nonscheduled Testing - Manual	13-54	
13.4.9 Testing Services for Special Access Service, MegaLink Custom Service and Self-healing Transport Network	13-55	
(A) Additional Cooperative Acceptance Testing	13-55	
(B) Nonscheduled Testing	13-55	

(This page filed under Transmittal No. 3468 )

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services  
 (Cont'd)

Section 13 addresses Additional Engineering, Additional Labor and Miscellaneous Services (e.g., Easy Access Dialing, Maintenance of Service, Access Service Billing and Information, etc.)

The specific rates and charges for these activities are set forth in Section 13.4 (Rates and Charges).

For the purposes of Section 13 the terms Basic Time, Overtime and Premium Time are defined as follows: (T)  
 (T)

Hourly Rates - Hourly rates are based upon the time of day, day of the week, and whether the work is performed on a Telephone Company Holiday. Hourly rates will apply as defined below for: Basic Time, Overtime, and Premium Time. Charges apply for each half hour or fraction thereof unless otherwise specified herein. (N)  
 (N)

Basic Time - 8:00 a.m. - 5:00 p.m., Monday through Friday (except Telephone Company Holidays). To the extent work continues past 5:00 p.m., time will be billed as Overtime. (T)

Overtime - Outside Basic Time and on Saturdays (except Telephone Company Holidays).

Premium Time - Sundays and/or Telephone Company Holidays. Telephone Company Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving, Christmas Day. (T)

(This page filed under Transmittal No. 3468 )



## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.7.13, 7.1.8, 19.2.2 and 20.3.1, or
- Additional Engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.3 (Service Descriptions) preceding. (T)

The Telephone Company will notify the customer that Additional Engineering Charges will apply before any Additional Engineering is undertaken. (T)

Additional Engineering Charges apply on a first and additional basis for each half hour or fraction thereof.

(This page filed under Transmittal No. 3468 )

---

Issued: March 2, 2020

Effective: March 17, 2020

Four AT&T Plaza, Dallas, Texas 75202

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)

13.2 Additional Labor

Additional Labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in this Section 13.2.

Types of Additional Labor are:

- Installation, moves, network reconfigurations, and/or other service activities that the Customer requests the Telephone Company to perform outside of Basic Time. (USOC ALH, ALH++)
- Standby includes all time in excess of one-quarter (1/4) hour during which Telephone Company personnel standby at the customer's request. (USOC ALT, ALT++)
- Additional Labor testing with other telephone companies, or repair of facilities which connect to facilities of other service providers which is in addition to the normal effort required to test, maintain, or repair facilities provided solely by the Telephone Company. (USOC ALK, ALK++)
- Other Labor is that Additional Labor not included in the preceding items including, but not limited to, labor incurred to extend the Point of Termination, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff. (USOC ALK, ALK++)

(N)

(N)

The Telephone Company will notify the customer that Additional Labor Charges as set forth in 13.4 (Rates and Charges) will apply before any Additional Labor is undertaken. Additional Labor Charges apply on a first and additional basis for each half hour or fraction thereof unless otherwise specified herein.

(T)

A callout is when a Telephone Company employee is called in to work at a time not consecutive with the employee's scheduled work period. Any dispatch that results in a callout will be subject to a minimum charge on an Overtime and/or Premium Time basis of four (4) hours. However, at no time will the customer be charged if trouble is found to be on the Telephone Company's side of the demarcation point.

(T)

(T)

(T)

13.2.1 Reserved for future use

(D)

13.2.2 Reserved for future use

13.2.3 Reserved for future use

(D)

(This page filed under Transmittal No. 3468 )

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.4 Reserved for future use. (D)

13.2.5 Reserved for future use. (D)

(This page filed under Transmittal No. 3468 )

---

Issued: March 2, 2020

Effective: March 17, 2020

Four AT&T Plaza, Dallas, Texas 75202

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Maintenance of Service

The charges for Maintenance of Service are deregulated.  
Terms and conditions are located in the AT&T Interstate Access (T)  
Guidebook. (T)

(This page filed under Transmittal No. 3468 )

---

Issued: March 2, 2020

Effective: March 17, 2020

Four AT&T Plaza, Dallas, Texas 75202

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.6 Testing Services for Switched Access Services (Cont'd)

Rates and charges for Testing Services for Switched Access Service are as specified in 13.4.8.

In addition, any dispatch that results in a callout of a Telephone Company employee will be subject to a minimum charge on an Overtime and/or Premium Time basis of four (4) hours when the trouble is attributed to a customer request/problem. However, at no time will the customer be charged if trouble is found to be on the Telephone Company side of the demarcation point.

(T)  
|  
(T)

(This page filed under Transmittal No. 3468 )

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.7 Testing Services for Special Access Service, MegaLink Custom Service and Self-healing Transport Network (STN)

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in 13.4 (Rates and Charges). Other testing services (i.e., Acceptance Testing) are described in 7.1.7, 19.2.1, and 20.3.2 and are provided by the Telephone Company in association with Special Access Service, MegaLink Custom Service and STN are furnished at no additional charge.

Testing services are normally provided by Telephone Company personnel at Telephone Company locations. However, a customer may request Telephone Company personnel to perform testing services at the customer premises, as set forth in (A) and (B) following.

The Testing Services offered under this section of the tariff are made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A) and (B) following.

Rates and Charges for Testing Services for Special Access Service, MegaLink Custom Service or STN apply on a first and additional basis for each half hour or fraction thereof.

In addition, any dispatch that results in a callout of a Telephone Company employee will be subject to a minimum charge (T) on an Overtime and/or Premium Time basis of four (4) hours | when the trouble is attributed to a customer request/problem. (T) However, at no time will the customer be charged if trouble is found to be on the Telephone Company side of the demarcation point.

(This page filed under Transmittal No. 3468 )

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges

All rates and charges contained in this section are applicable to Arkansas, Kansas, Missouri, Oklahoma and Texas. The applicable FID or USOC is included where appropriate.

13.4.1 Additional Engineering

<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	
Basic Time - per engineer	AEH	\$34.59	\$24.97	(T)
Overtime - per engineer	AEH	\$41.37	\$31.75	(T)

(This page filed under Transmittal No. 3468 )

Issued: March 2, 2020

Effective: March 17, 2020

Four AT&T Plaza, Dallas, Texas 75202

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.2 Additional Labor

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	
(A) Additional Labor				(T)
Overtime - per technician	ALH	\$250.00	\$100.00	
Premium Time - per technician	ALH	300.00	250.00	
(B) Testing with other telephone companies and Other Labor				(T)
Basic Time - per technician	ALK	\$ 85.00	\$55.00	
Overtime - per technician	ALK	\$100.00	\$80.00	
Premium Time - per technician	ALK	\$110.00	\$90.00	
	<u>USOC</u>	<u>First Quarter Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	
(C) Standby				
Basic Time - per technician	ALT	\$0.00	\$115.00	
Overtime - per technician	ALT	\$0.00	\$140.00	
Premium time - per technician	ALT	\$0.00	\$170.00	

(This page filed under Transmittal No. 3468 )

Issued: March 2, 2020

Effective: March 17, 2020

Four AT&amp;T Plaza, Dallas, Texas 75202