TARIFF DISTRIBUTION

FILE PACKAGE NO.: 3440

DATE: February 7, 2017

STATE: SWBT-FCC

EFFECTIVE DATE: 02/08/2017

TYPE OF DISTRIBUTION: Approved

PURPOSE: Operator Transfer Service Sunset

TARIFF SECTION	PAGE NUMBER	PAGE REVISION
7300	1	1217
7300	1.13.1	0037
7316	16-1	0002
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73TC	22	0003

CHECK SHEET

Title page 1 and pages 1 to 41-5 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement No. 67 contain all changes from the original tariff that are in effect on the date hereof.

	Number of		Number of		Number of	
	Revision		Revision		Revision	
	Except as		Except as		Except as	
Page	Indicated	Page	Indicated	Page	Indicated	
Title 1	14th	1.37	28th	31-13	2nd	
1	1217th*	1.38	22nd	32	10th	
1.1	150th	1.39	24th	33	4th	
1.2	321st 1.40		21st	34	11th	
1.3	75th	1.41	5th	35	9th	
1.4	96th	1.42	Original	36	8th	
1.5	167th	2	Original	37	8th	
1.6	124th	3	4th	38	7th	
1.7	117th	4	3rd	39	4th	
1.7.1	Original	5	1st	39.1	19th	
1.8	73rd	6	1st 39.1		13th	
1.8.1	2nd	7	3rd	41	14th	
1.9	61st	8	5th	42	1st	
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					1st	
1.10	104th	10	7th	44	2nd	
1.10.1	52nd	11	10th	1-1	4th	
1.11	157th	12	8th	2-1	7th	
1.11.1	30th	13	3rd	2-2	14th	
1.12	63rd	14	1st	2-3	24th	
1.13	88th	15	6th	2-4	11th	
1.13.1	37th*	16	5th	2-5	12th	
1.14	93rd	17	Original	2-6	33rd	
1.15	45th	18	19th	2-7	13th	
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1.19	45th	20.3	4th	2-12	Original	
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1.21	46th	26	4th	2-17.1	1st	
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1.25	29th	31.1	9th	2-22	5th	
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1.27	10th	31.3	11th	2-24	4th	
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1.29	25th	31.5	4th	2-26	1st	
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1.31	25th	31.7	10th	2-28	Original	
1.32	19th	31.8	23rd	2-29	Original	
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* New or Revised Page

Issuing Officer: Kristen Shore, Executive Director - Regulatory
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14-210	3rd						
15-1	1st						
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16. Operator Services

16.1 General Description

Operator Service is provided to customers from Telephone Company Operator Service System (OSS) Tandem locations. Operator Call Processing, an Operator Service, provides the ability to perform call processing activities for customers through the use of the Telephone Company operators. Operator Call Processing service is deployed at all SWBT end offices in a Local Access and Transport Area (LATA). The OSS Tandem locations will be provided to customers who contact their Telephone Company Account Manager, Access Service Center (ASC) or Business Service Center (BSC).

Operator Call Processing service provides Inward Assistance. Inward (D) Assistance provides for the use of the Telephone Company OSS equipment and operators associated directly with providing the specific Operator Call Processing activity.

Operator Call Processing service is provided in conjunction with the rules and regulations as specified in Section 2 (General Regulations), Section 3 (Carrier Common Line Access Service), Section 5 (Ordering for Access Service) and Section 6 (Switched Access Service).

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- 16. Operator Services (Cont'd)
 - 16.2 Operator Call Processing Service Descriptions
 - 16.2.1 Reserved for Future Use

(D)

16. OPERATOR SERVICES (Cont'd)

16.3 <u>Service Provisioning</u> (Cont'd)

16.3.2 Reserved for Future Use

(D)

(T)

(D)

16. OPERATOR SERVICES (Cont'd)

16.5 Rate Regulations (Cont'd)

16.5.1 Rate Categories

Rates and charges for Operator Call Processing service depend generally on the specific Operator Call Processing activity, Operator Transfer or Inward Assistance, the customer is requesting.

(A) Reserved for Future Use

(T)

(D)

16. OPERATOR SERVICES (Cont'd)

16.6 Rates and Charges

All rates contained in this section are applicable as specified to Arkansas, Kansas, Missouri, Oklahoma and Texas.

(D)

(D)

<u>Inward Assistance</u> <u>Per Attempt</u> (T)

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