TARIFF DISTRIBUTION

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PURPOSE: Operator Services Sunset

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* New or Revised Page

Issuing Officer: Kristen Shore, Executive Director - Regulatory

(This page filed under Transmittal No. 3433)

Issued: August 29, 2016 Effective: September 13, 2016

675 W. Peachtree St. NW, Atlanta, GA 30308

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RADIOTELEPHONE MESSAGE TELECOMMUNICATIONS SERVICE

REGULATIONS

2.5 Definitions

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Customer

The term "Customer" denotes the person, firm or corporation responsible for the payment of charges and compliance with the regulations of the Telephone Company.

Dial Station

The term "Dial Station" denotes that service where the person originating the call dials the telephone number desired, completes the message without the assistance of an operator and the message is billed to the originating number.

Exchange

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The term "Exchange" denotes a unit generally smaller than a local access and transport area, established by the Telephone Company for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. One or more designated exchanges comprise a given local access and transport area.

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RADIOTELEPHONE MESSAGE TELECOMMUNICATIONS SERVICE

REGULATIONS

2.5 Definitions (Cont'd)

Initial and Additional Period

The term "Initial Period" denotes the interval of time allowed at the rate quoted for a connection between given points.

The term "Additional Period" denotes the unit of time used for measuring and charging for time in excess of the initial period.

Local Access and Transport Area (LATA)

The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchange which are grouped to serve common social, economic and other purposes.

Operator Station

The term "Operator Station" denotes Station-to-Station service other than Dial Station service.

Other Common Carrier (OCC)

The term "Other Common Carrier" denotes:

- Specialized Common Carrier, Domestic and International Record Carriers 1. and Domestic Satellite Carriers engaged in providing such private line voice, data or video services or other services as such carriers may be authorized by the Federal Communications Commission to provide. 2.
- All resellers not included in 1 preceding.

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Telephone Company

The term "Telephone Company" denotes the Southwestern Bell Telephone Company and its concurring carriers, either individually or collectively.

United States

The term "United States" denotes the United States mainland, i.e., the District of Columbia and all states except Alaska and Hawaii.

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RADIOTELEPHONE MESSAGE TELECOMMUNICATIONS SERVICE

SERVICE CLASSIFICATIONS AND RATES

3.1 Maritime Mobile Radiotelephone Service

3.

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	F Service - Through Land Radiotelephone Stations This Telephone Company and Its Concurring Carriers		
A.	Application (including listing of stations)	16	
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C.	Rate and Charge Application	17	(T
			(D

(D)

SERVICE CLASSIFICATIONS AND RATES

3.1 Maritime Mobile Radiotelephone Service (Cont'd)

- 3.1.1 <u>VHF Service Through Land Radiotelephone Stations of This Telephone</u> Company and Its Concurring Carriers
 - A. <u>Application</u>
 - 1. VHF Service is a two-way communication service furnished through the following land radiotelephone stations. These stations are licensed to provide a maritime mobile service which is primarily of a local character.

	VHF Service Stati	ons
Rate Center	LATA	Serving Company
Galveston, Tex.	Houston, Tex.	Southwestern Bell Telephone Company
Houston, Tex.	Houston, Tex.	Soutħwestern Bell
Port Arthur, Tex.	Beaumont, Tex.	Telephone Company Southwestern Bell Telephone Company

- 2. VHF Service is available to ships equipped for this service when within range of a VHF Service Station through which such service is furnished. Service is furnished subject to transmission, atmospheric and like limitations.
- 3. The services offered are those referred to in Sections 3.1.1 $_{(T)}$ C.1 and C.2. $_{(T)}$
- 4. Conference service is available to ships served through VHF Service Stations. The regulations and rates for Conference Service are as set forth in this Telephone Company's Interstate IntraLATA Message Telecommunications Service Tariff F.C.C. No. 67.

B. Regulations

1. Service is offered on a Dial Station or an Operator Station $_{\rm (D)}$ basis.

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2. The Telephone Company does not undertake to bring to a telephone a called person who cannot be reached at a telephone connected to the message telecommunications network.

SERVICE CLASSIFICATIONS AND RATES

- 3.1 Maritime Mobile Radiotelephone Service (Cont'd)
 - 3.1.1 <u>VHF Service Through Land Radiotelephone Stations of This Telephone</u> Company and Its Concurring Carriers (Cont'd)
 - C. Rate and Charge Application (Cont'd)
 - 2. (Cont'd)
 - b. (Cont'd)
 - 2. (Cont'd)

determined by the rate schedule as set forth in this Telephone Company's Intrastate IntraLATA Message Telecommunications Service Tariff F.C.C. No. 67.

- 3. When the connection involves two vehicles or vessels served by Base Stations or Service Stations assigned to different rate centers in different states but within the same LATA, the charge for the use of the interstate message telecommunications network facilities is determined by the rate schedule as set forth in this Telephone Company's Private Line Service Tariff F.C.C. No. 66.
- 4. Charges for inter-LATA line haul provided by other carriers. These charges are not specified in this tariff.
- 3. Timing of Messages
 - a. Chargeable time begins when connection is established between
 - 1. The calling telephone and the called telephone, Miscellaneous Common Carrier mobile radio system or
 - 2. The calling person and the station specified or an (D) agreed alternate.
 - B. Chargeable time ends when the connection is terminated at any point.
 - C. Chargeable time does not include time lost because of faults or defects in service.

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RADIOTELEPHONE MESSAGE TELECOMMUNICATIONS SERVICE

SERVICE CLASSIFICATIONS AND RATES

3.1 Maritime Mobile Radiotelephone Service (Cont'd)

3.1.1 <u>VHF Service - Through Land Radiotelephone Stations of This Telephone</u> <u>Company and Its Concurring Carriers</u> (Cont'd)

SERVICE CLASSIFICATIONS AND RATES

3.2 Aviation Radiotelephone (Cont'd)

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	в.	Regulations	30
	C.	Rate and Charge Application	31

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- 3.2 Aviation Radiotelephone (Cont'd)
 - 3.2.1 <u>Air-Ground Service Through Land Radiotelephone Stations of This</u> Telephone Company and Connecting Carriers (Cont'd)
 - A. Application
 - 1. Air-Ground service is a two-way telecommunications service furnished through the following land radiotelephone stations.
 - a. <u>Air-Ground Service Stations of the Southwestern Bell</u> (T) Telephone Company.

Rate	Center	LATA

St. Louis, Mo. St. Louis, Mo.

- 2. Service is available to aircraft which are authorized by the Federal Communications Commission to communicate with the radiotelephone stations listed above when equipped for this service and when within range of these stations. Service is furnished subject to transmission, atmospheric and like conditions.
- The services offered are those referred to in Sections 3.2.1 (T) C.1 and C.2.
 (T)
- 4. Conference Service is not available to aircraft served through the radiotelephone stations listed in A.1.a.
- B. Regulations
 - 1. Service is offered on a Dial Station or an Operator Station (D) basis. (D)
 - 2. The Telephone Company does not undertake to bring to a telephone a called person who cannot be reached at a telephone connected to the message telecommunications network.
 - 3. Calls placed in advance of the time communication is desired are accepted on the basis that the Telephone Company will endeavor to complete them as near as possible to the time specified by the calling party.

SERVICE CLASSIFICATIONS AND RATES

3.2 Aviation Radiotelephone (Cont'd)

- 3.2.1 <u>Air-Ground Service Through Land Radiotelephone Stations of This</u> Telephone Company and Connecting Carriers (Cont'd)
 - C. Rate and Charge Application (Cont'd)
 - 2. (Cont'd)
 - b. (Cont'd)
 - 2. (Cont'd)

the same state, the charge for the use of the intrastate message telecommunications network is determined by the rate schedule as set forth in this Telephone Company's Intrastate Long Distance Message Telecommunications Service Tariff.

- 3. When the connection involves two vehicles or vessels served by Base Stations or Service Stations assigned to different rate centers in different states but within the same LATA, the charge for the use of the interstate message telecommunications network facilities is determined by the rate schedule as set forth in this Telephone Company's Interstate IntraLATA Message Telecommunications Service Tariff F.C.C. No. 67.
- 4. Charges for the use of message telecommunications facilities provided by other carriers will apply if applicable. These charges are not specified in this tariff.
- 3. <u>Timing of Messages</u>
 - a. The time when connection is established, as provided in b through e below, determined in accordance with the time standard or daylight saving - observed at the location of the rate center of the calling station, determines whether Day, Evening, Saturday, or Sunday rates apply.
 - b. On operator station-to-station calls, chargeable time (T) begins when connection is established between the calling telephone and the called telephone, or Miscellaneous Common Carrier mobile radio system, or Automated Air to Ground Control Terminal.

(This page filed under Transmittal No. 3433)

Issued: August 29, 2016

SERVICE CLASSIFICATIONS AND RATES

3.2 Aviation Radiotelephone (Cont'd)

- 3.2.1 Air-Ground Service Through Land Radiotelephone Stations of This Telephone Company and Connecting Carriers (Cont'd)
 - C. Rate and Charge Application (Cont'd)
 - 3. Timing of Messages (Cont'd)

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- d. Chargeable time ends when the connection is terminated (T) at any point or when the aircraft flies out of range of the Air-Ground Service Station.
- e. Chargeable time does not include time lost because of (T) faults or defects in the service.

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CHECK SHEET

Title page 1 and pages 1 to 41-5 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement No. 66 contain all changes from the original tariff that are in effect on the date hereof.

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1.28	12th	31.4	7th	2-25	Original
1.29	25th	31.5	4th	2-26	1st
1.30	21st	31.6	21st	2-27	Original
1.31	25th	31.7	10th	2-28	Original
1.32	19th	31.8	23rd	2-29	Original
1.33	21st	31.9	43rd	2-30	Original
1.34	25th	31.10	37th	2-31	Original
1.35	34th	31.11	36th	2-32	Original
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675 W. Peachtree St. NW, Atlanta, GA 30308

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6-20	2nd	6-49	2nd	6-76	1st
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	1st				
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23-6.1	13th	25-8	6th		
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23-8	9th				
23-10	5th	25-10	8th		
23-11	11th	25-11	5th		
23-12	12th	25-11.1	5th		
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23-12.2	6th	25-13 25-14	5th 3rd		
23-12.3	7th	25-14.1	3rd 3rd		
23-12.4	Original	25-14.2	4th		
23-13	14th	25-14.2	2nd		
23-14	10th	25-14.4	211d 2nd		
24-1	2nd	25-14.5	6th		
24-2	2nd	25-14.6	3rd		
24-3	4th*	25-15	5th		
24-4	3rd	25-16	6th		
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24-6	lst	25-17	16th		
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		25-17.2	3rd		
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6. Switched Access Service (Cont'd)

6.4 Miscellaneous Services Descriptions (Cont'd)

6.4.3 900 Access Service (Cont'd)

(B) Provisioning

If a customer requests 0+900 Access Service, it is the customer's responsibility to insure that 0+900 calls are provided in conjunction with the customer's credit card billing. Operator assisted calls are not provided with (D) 0+900 Access Service.

Unless prohibited by technical limitations, originating 1+900 Access Service traffic may, at the option of the customer, be combined in the same FGB, FGD, BSA-B, or BSA-D trunk group with the customer's other Access Service traffic. Where such technical limitations do exist, the Telephone Company will provide notification to the customer prior to establishment of 1+900 Access Service. When FGD or BSA-D becomes available in an end office, originating 1+900 Access Service traffic from that end office must be provided with FGD or BSA-D.

0+900 Access Service is available only when combined with 1+900 Access Service provided with FGD or BSA-D.

The customer may use FGA, FGB, FGD, BSA-A, BSA-B, or BSA-D to terminate a 900 Access Service call. When FGA, FGB, FGD, BSA-A, BSA-B, or BSA-D is used to terminate 900 Access Service, the customer is required to deliver 900 Access Service calls to the Telephone Company in the standard POTS number North American Numbering Plan format.

16. Operator Services

16.1 General Description

Operator Service is provided to customers from Telephone Company Operator Service System (OSS) Tandem locations. Operator Call Processing, an Operator Service, provides the ability to perform call processing activities for customers through the use of the Telephone Company operators. Operator Call Processing service is deployed at all SWBT end offices in a Local Access and Transport Area (LATA). The OSS Tandem locations will be provided to customers who contact their Telephone Company Account Manager, Access Service Center (ASC) or Business Service Center (BSC).

Operator Call Processing service is provided in two service categories, Operator Transfer and Inward Assistance. Operator Transfer and Inward Assistance provides for the use of the Telephone (D) Company OSS equipment and operators associated directly with providing the specific Operator Call Processing activity.

Operator Call Processing service is provided in conjunction with the rules and regulations as specified in Section 2 (General Regulations), Section 3 (Carrier Common Line Access Service), Section 5 (Ordering for Access Service) and Section 6 (Switched Access Service).

16. Operator Services (Cont'd)

- 16.2 Operator Call Processing Service Descriptions (Cont'd)
 - 16.2.2 Inward Assistance Service Description

Inward Assistance service is a terminating service that provides Operator Service on inward calls received from (D) participating customers. Inward Assistance service is provided when a participating customer's operator contacts a Telephone Company OSS operator requesting dialing and/or (D) routing assistance. Inward Assistance functions will be performed for only one telephone number per inward call received. The Inward Assistance service functions available (D) are detailed as follows:

(D)

- (D)
- (A) Operator Assistance The OSS operator will provide the (T) customer with dialing or routing assistance such as identifying a city when given only a NPA-NXX or verifying that a specific number is a coin station. The OSS operator will provide a local emergency number and, if required, complete an emergency call to the local emergency agency number.

(D)

ACCESS SERVICE

- 16. OPERATOR SERVICES (Cont'd)
 - 16.5 Rate Regulations (Cont'd)
 - 16.5.1 Rate Categories (Cont'd)
 - (B) Inward Assistance

The Inward Assistance rate is a usage rate applied per OSS operator attempt and is specific to the operator function performed. In addition to including the (D) operator work time and the use of the Telephone Company OSS equipment necessary to perform the requested operator function, these rates also include the recurring traffic sensitive usage costs associated with premium Switched Access Service. The specific rates for Inward Assistance service follow:

(1) Operator Assistance - applicable per Operator (T) Assistance attempt

16. OPERATOR SERVICES (Cont'd)

16.6 Rates and Charges

All rates contained in this section are applicable as specified to Arkansas, Kansas, Missouri, Oklahoma and Texas.

(A) <u>Operator Transfer</u>	Rate per Call Transferred
Arkansas, Missouri, Oklahoma, Texas . Kansas	
(B) Inward Assistance	Per Attempt
	(D)

									(D)
Operator Assistance								\$.73	(T)

24. Line Information Data Base (LIDB) Service (Cont'd)

24.2 LIDB Service Applications

There are three different LIDB Service Applications:

- Validation Service
- OLNS Service
- Preferred Validation Service

Following are detailed descriptions of each of the available service applications.

24.2.1 Validation Service

Validation Service provides access to billing validation data residing in the Telephone Company's LIDB. Validation Service is provided by the Telephone Company to its customers in support of Alternate Billing Services such as Collect Calls and Third Number Billing. Alternate Billing Services allow customers' end users the ability to bill calls to an account not necessarily associated with the originating line.

Validation Service provides customers with potential toll fraud detection by validating toll billing exception data and performing public telephone checks. Validation Service will provide the following functions on a per query basis:

- Determination of whether the billed line has decided in advance to reject certain calls billed as collect or to a third number.⁽¹⁾

(N)

- Determination of billed line as a public (including those classified as semi public) or nonworking telephone number.

Validation Service can be used on a call-by-call basis or for limited purpose of validating billing information by a Billing Clearing House.

(1) Effective September 13, 2016, collect calls and calls billed to a third
 (N) number have been discontinued by the Telephone Company.
 (N)

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