

TARIFF DISTRIBUTION

FILE PACKAGE NO.: 3408

DATE: April 21, 2015

STATE: SWBT-FCC

EFFECTIVE DATE: 04/21/2015

TYPE OF DISTRIBUTION: Approved

PURPOSE: Directory Assistance Automation

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
7300	1	1189
7300	1.10.1	0051
7309	9-2	0003
7309	9-3	0002
7309	9-17	0004
7309	9-17.3	0004
7309	9-17.4	0004
7309	9-19	0004
7309	9-20	0007

CHECK SHEET

Title page 1 and pages 1 to 41-5 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 17, 18, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 33, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 53, 54, 55, 56, 57, 58, 59, 60, 61, 62, 63 64, and 65 contain all changes from the original tariff that are in effect on the date hereof.

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
Title 1	13th	1.37	28th	32	10th
1	1189th*	1.38	22nd	33	4th
1.1	150th	1.39	24th	34	11th
1.2	310th	1.40	15th	35	9th
1.3	73rd	1.41	Original	36	8th
1.4	96th	2	Original	37	8th
1.5	165th	3	4th	38	7th
1.6	120th	4	3rd	39	4th
1.7	116th	5	1st	39.1	19th
1.7.1	Original	6	1st	40	13th
1.8	73rd	7	3rd	41	14th
1.8.1	2nd	8	5th	42	1st
1.9	61st	9	3rd	43	1st
1.9.1	8th	10	7th	44	2nd
1.10	104th	11	10th	1-1	4th
1.10.1	51st*	12	8th	2-1	7th
1.11	157th	13	3rd	2-2	14th
1.11.1	28th	14	1st	2-3	24th
1.12	63rd	15	6th	2-4	11th
1.13	88th	16	5th	2-5	11th
1.13.1	35th	17	Original	2-6	33rd
1.14	92nd	18	19th	2-7	13th
1.15	45th	19	16th	2-8	10th
1.16	50th	20	6th	2-9	1st
1.16.1	21st	20.1	13th	2-10	Original
1.17	69th	20.2	2nd	2-11	Original
1.18	46th	20.3	4th	2-12	Original
1.19	45th	21	1st	2-13	1st
1.20	24th	22	2nd	2-14	3rd
1.20.1	6th	23	3rd	2-15	Original
1.20.2	5th	24	6th	2-16	Original
1.20.3	6th	25	2nd	2-17	7th
1.20.4	16th	26	4th	2-17.1	1st
1.21	45th	27	2nd	2-17.2	1st
1.22	55th	28	2nd	2-18	2nd
1.23	63rd	29	1st	2-19	2nd
1.23.1	13th	30	2nd	2-20	11th
1.24	60th	31	2nd	2-21	10th
1.24.1	6th	31.1	9th	2-22	5th
1.25	29th	31.2	5th	2-23	Original
1.26	72nd	31.3	11th	2-24	4th
1.27	10th	31.4	7th	2-25	Original
1.28	12th	31.5	4th	2-26	1st
1.29	25th	31.6	21st	2-27	Original
1.30	21st	31.7	10th	2-28	Original
1.31	25th	31.8	23rd	2-29	Original
1.32	19th	31.9	43rd	2-30	Original
1.33	21st	31.10	37th	2-31	Original
1.34	25th	31.11	36th	2-32	Original
1.35	34th	31.12	43rd	2-33	Original
1.36	33rd	31.13	1st	2-34	Original

* New or Revised Page

Issuing Officer: Patrick Doherty, Director - Regulatory
Four AT&T Plaza, Room 902, 311 S. Akard St., Dallas, TX 75202

(This page filed under Transmittal No. 3408)

Issued: April 6, 2015

Effective: April 21, 2015

Four AT&T Plaza, Dallas, Texas 75202

ACCESS SERVICE

CHECK SHEET (Cont'd)

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
7-209.225	Original	8-2	3rd	9-18	2nd
7-209.226	Original	8-3	Original	9-18.1	1st
7-209.227	Original	8-4	Original	9-19	4th*
7-209.228	Original	8-5	Original	9-20	7th*
7-209.229	Original	8-6	Original	9-21	3rd
7-209.230	Original	8-7	Original	9-22	20th
7-209.231	Original	8-8	Original	9-22.1	10th
7-209.232	Original	8-9	Original	9-22.2	26th
7-209.233	Original	8-10	Original	10-1	9th
7-209.234	Original	8-11	Original	10-2	8th
7-209.235	Original	8-12	1st	10-2.1	2nd
7-209.236	Original	8-13	Original	10-3	5th
7-209.237	Original	8-14	Original	10-4	1st
7-209.238	Original	8-15	Original	10-5	Original
7-210	5th	8-16	Original	10-6	Original
7-211	6th	8-17	Original	10-7	Original
7-212	6th	8-17	Original	10-8	Original
7-212.1	5th	8-18	Original	10-9	Original
7-212.2	5th	8-19	Original	10-10	1st
7-212.2.1	5th	8-20	Original	10-11	Original
7-212.2.2	5th	8-21	1st	10-12	2nd
7-212.2.3	5th	8-22	2nd	10-13	1st
7-212.2.4	4th	8-23	3rd	10-13.1	3rd
7-212.3	2nd	8-24	4th	10-13.2	Original
7-212.4	2nd	8-25	Original	10-13.3	1st
7-212.5	3rd	8-26	Original	10-13.4	1st
7-212.6	3rd	8-27	Original	10-13.5	4th
7-212.6.1	5th	8-28	3rd	10-13.6	1st
7-212.6.2	5th	8-29	2nd	10-13.7	Original
7-212.6.3	2nd	8-30	2nd	10-13.8	Original
7-212.6.4	2nd	9-1	1st	10-13.9	1st
7-212.6.5	2nd	9-2	3rd*	10-13.10	1st
7-212.6.6	2nd	9-3	2nd*	10-14	3rd
7-212.6.7	2nd	9-4	2nd	10-15	Original
7-212.6.8	2nd	9-5	2nd	10-16	1st
7-212.6.9	2nd	9-5.1	1st	10-17	Original
7-212.6.10	2nd	9-6	1st	10-18	1st
7-212.6.11	2nd	9-7	2nd	10-18.1	11th
7-212.7	6th	9-8	2nd	10-18.2	7th
7-212.8	5th	9-9	Original	10-18.3	5th
7-212.9	3rd	9-10	1st	10-18.4	5th
7-213	7th	9-11	2nd	10-18.5	2nd
7-214	4th	9-12	Original	10-18.5.1	Original
7-215	3rd	9-13	1st	10-18.5.2	1st
7-216	3rd	9-14	1st		
7-217	3rd	9-15	3rd		
7-218	3rd	9-16	2nd		
7-219	3rd	9-17	4th*		
7-220	3rd	9-17.1	1st		
7-221	2nd	9-17.2	2nd		
7-222	2nd	9-17.3	4th*		
7-223	2nd	9-17.4	4th*		
8-1	3rd	9-17.5	3rd		

* New or Revised Page.

(This page filed under Transmittal No. 3408)

ACCESS SERVICE

9. Directory Assistance Access Service

9.1 General

Directory Assistance (DA) Access Service provides access to Telephone Company Directory Assistance Service locations (DA locations), use of DA access equipment and use of automated DA to provide telephone numbers or a report that a number is non-published. DA Access Service provides for the ability to terminate calls from a customer's premises to a Telephone Company DA location to obtain telephone listing information. (C)
(C)

The following diagrams depict a generic view of the components of DA Access Service and the manner in which the components are combined to provide a complete Access Service.

(This page filed under Transmittal No. 3408)

ACCESS SERVICE

9. Directory Assistance Access Service9.2 Service Description

- (A) Upon being furnished a city, state and name by the customer's end user, the Telephone Company's automated DA will provide or attempt to provide the telephone number listed in the Telephone Company's DA records associated with the name given. The Telephone Company's contact with the customer's end user is limited to that effort necessary to provide a customer's end user's request for a telephone number; and the Telephone Company will not transfer, forward or redial a customer's end user's call to any other location for any purpose other than the provision of DA Service. (C) (C) (T)
- (B) Automated DA will respond to a maximum of three (3) telephone number requests per call to automated DA. A telephone number which is not listed in DA records will not be available to the customer's end user. When the DA location or DA equipment or terminals are out of service due to a Telephone Company equipment failure, or an incorrect number is provided, a credit will apply as specified in Section 9.4.5. Telephone Company DA Access Service is not available for 800-555-1212 traffic. (C) (C) (D) (T)
- (C) The Telephone Company will distribute the calls received over the DA Access Service to automated DA using the DA location access equipment. The Telephone Company will specify the DA location which provides the DA Service for each Numbering Plan Area code (NPA). The DA locations are specified in the National Exchange Carrier Association, Inc., Tariff F.C.C. No. 4 (NECA No. 4), Wire Center and Interconnection Information. When the Telephone Company determines it necessary to change a DA location, the involved customer will be notified by the Telephone Company six months prior to the change. For such changes, the regulations specified in Sections 2.1.4(F) and will apply. (C) (G) (T)

(This page filed under Transmittal No. 3408)

ACCESS SERVICE

9. Directory Assistance Access Service (Cont'd)9.4 Rate Regulations (Cont'd)9.4.3 Monthly Recurring and Usage Rates(A) General

Monthly recurring rates (including fixed and per mile rates) are flat recurring rates that apply each month or fraction thereof that a specific rate category is provided. For billing purposes, each month is considered to have thirty (30) days. Usage rates are rates that apply on a per unit basis (e.g., per call or per call per mile) when a specific rate element is used. Usage charges are accumulated over a monthly period.

(B) DA Service Call

A DA Service Call is a usage rate which applies for each call that has been answered by or forwarded to automated DA. The number of calls answered by or forwarded to automated DA will be accumulated by Telephone Company measuring equipment. No charge applies if the automated DA is unable to provide the requested telephone number.

(T)
(C)
|
(C)

(This page filed under Transmittal No. 3408)

ACCESS SERVICE

9. Directory Assistance Access Service (Cont'd)9.4 Rate Regulations (Cont'd)9.4.3 Monthly Recurring and Usage Rates (Cont'd)(C) Directory Transport (Cont'd)(3) Tandem-Switched Transport

Tandem-Switched Transport is provided as four sub-elements:

- Tandem-Switched Directory Transmission
- Directory Tandem Switching
- Dedicated Tandem Trunk Port
- Tandem DA Location Multiplexing

The application of the Tandem-Switched Transport sub-elements is set forth in Sections 9.4.3(C) (a) and (b). (T)
(D)

(a) Tandem-Switched Directory Transmission

A per call rate and a per call per mile rate applies to each DA call which has been answered by or forwarded to automated DA when the transport was provided using a Tandem-Switched Transport facility. Mileage measurement is described in Section 9.4.3(C) (4). (C)
(T)

(This page filed under Transmittal No. 3408)

ACCESS SERVICE

9. Directory Assistance Access Service (Cont'd)9.4 Rate Regulations (Cont'd)9.4.3 Monthly Recurring and Usage Rates (Cont'd)(C) Directory Transport (Cont'd)(3) Tandem-Switched Transport (Cont'd)(b) Directory Tandem Switching

A rate per call applies to each DA call which has been answered by or forwarded to automated DA when the transport was provided using a Tandem-Switched Transport facility. (C)
(C)

- Tandem Switched Directory Transport

Tandem-Switched Directory Transmission rates apply to the mileage measured from the access tandem to the DA location. Directory Tandem Switching is also applied for the switching functions of the access tandem.

- Direct-Trunked Transport

Direct-Trunked Transport rates apply to mileage measured from the serving wire center to the access tandem. The customer can also specify routing to hubbing locations between the serving wire center and the access tandem. If intermediate hubbing is requested, mileage between hubs is also measured as set forth in 6.8.5 (Determining Switched Transport Mileage and Charges). Tandem-Switched Directory Transmission rates are applied to the mileage measured from the access tandem to the DA location. Directory Tandem Switching is also applied for the switching functions of the access tandem.

(This page filed under Transmittal No. 3408)

ACCESS SERVICE

9. Directory Assistance Access Service (Cont'd)9.4 Rate Regulations (Cont'd)9.4.5 Credit Allowance for DA Service

(A) Per call credits will be allowed for DA Service Call, DA Interconnection Charge and Tandem-Switched Transport in the following situations. The customer shall report such calls and include the following information.

(1) Telephone Company Equipment Failure

When a DA call is not completed because the DA location or DA equipment or terminals are out of service due to a Telephone Company equipment failure, a credit allowance is applicable. (D)

The customer shall report such calls and include the DA number dialed, the time of the call and the date of the call. The number of calls for which a credit will apply will be developed by the Telephone Company in cooperation with the customer.

(2) Incorrect Number

When automated DA or DA equipment provides an incorrect number for a call, a credit allowance is applicable. (C)

The customer shall report such calls and include the number requested, the number provided and the reason the number provided is incorrect. The number of calls for which a credit will apply will be developed by the Telephone Company in cooperation with the customer.

(This page filed under Transmittal No. 3408)

ACCESS SERVICE

9. Directory Assistance Access Service (Cont'd)9.4 Rate Regulations (Cont'd)9.4.5 Credit Allowance for DA Service (Cont'd)

(A) (Cont'd)

(3) Application of Credit Allowance

- The amount of credit to be applied per call is the sum of all DA Service per call rates (i.e., DA Service Call and Tandem-Switched Transport per call rates). These rates are set forth in Section 9.5. (T)
 - The credit allowance for the Switched Access usage sensitive portion of the call in the originating LATA of the DA call is as specified in Section 9.5. (T)
(D)
(D)
 - No charge applies if the automated DA is unable to provide the requested telephone number. (C)
(C)
- (B) Credit allowances for monthly recurring rates are only available for service interruptions and will be provided as set forth in Sections 2.5.6 and 2.5.7. (T)

(This page filed under Transmittal No. 3408)