

ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

Section 13 addresses Additional Engineering, Additional Labor and Miscellaneous Services (e.g., Easy Access Dialing, Maintenance of Service, Access Service Billing and Information, etc.)

The specific rates and charges for these activities are set forth in Section 13.4 (Rates and Charges).

For the purposes of Section 13 the terms Basic Time, Overtime and Premium Time are defined as follows:

Hourly Rates - Hourly rates are based upon the time of day, day of the week, and whether the work is performed on a Telephone Company Holiday. Hourly rates will apply as defined below for: Basic Time, Overtime, and Premium Time. Charges apply for each half hour or fraction thereof unless otherwise specified herein.

Basic Time - 8:00 a.m. - 5:00 p.m., Monday through Friday (except Telephone Company Holidays). To the extent work continues past 5:00 p.m., time will be billed as Overtime.

Overtime - Outside Basic Time and on Saturdays (except Telephone Company Holidays).

Premium Time - Sundays and/or Telephone Company Holidays.
Telephone Company Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving, Christmas Day.

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(Cont'd)13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.7.13, 7.1.8, 19.2.2 and 20.3.1, or
- Additional Engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.3 (Service Descriptions) preceding.

The Telephone Company will notify the customer that Additional Engineering Charges will apply before any Additional Engineering is undertaken.

Additional Engineering Charges apply on a first and additional basis for each half hour or fraction thereof.

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(Cont'd)13.2 Additional Labor

Additional Labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in this Section 13.2.

Types of Additional Labor are:

- Installation, moves, network reconfigurations, and/or other service activities that the Customer requests the Telephone Company to perform outside of Basic Time. (USOC ALH, ALH++)
- Standby includes all time in excess of one-quarter (1/4) hour during which Telephone Company personnel standby at the customer's request. (USOC ALT, ALT++)
- Additional Labor testing with other telephone companies, or repair of facilities which connect to facilities of other service providers which is in addition to the normal effort required to test, maintain, or repair facilities provided solely by the Telephone Company. (USOC ALK, ALK++)
- Other Labor is that Additional Labor not included in the preceding items including, but not limited to, labor incurred to extend the Point of Termination, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff. (USOC ALK, ALK++)

The Telephone Company will notify the customer that Additional Labor Charges as set forth in 13.4 (Rates and Charges) will apply before any Additional Labor is undertaken. Additional Labor Charges apply on a first and additional basis for each half hour or fraction thereof unless otherwise specified herein.

A callout is when a Telephone Company employee is called in to work at a time not consecutive with the employee's scheduled work period. Any dispatch that results in a callout will be subject to a minimum charge on an Overtime and/or Premium Time basis of four (4) hours. However, at no time will the customer be charged if trouble is found to be on the Telephone Company's side of the demarcation point.

13.2.1 Reserved for future use

13.2.2 Reserved for future use

13.2.3 Reserved for future use

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13.2 Additional Labor (Cont'd)

13.2.4 Reserved for future use.

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Easy Access Dialing is an arrangement whereby an end user customer (herein referred to as customer) of the Telephone Company or a local service provider that resells services of the Telephone Company for Telephone Exchange Service (either lines or trunks), FGA and BSA-A lines, WATS Access Lines and Plexar lines may select and designate to the Telephone Company an Interexchange Carrier (IC) to access, without dialing an access code, except "1+" for interLATA toll provided by the Telephone Company. This is referred to as the customer's Primary Interexchange Carrier (PIC).

The end user or customer is identified as the person on the account who is responsible for payment of the account or any person contractually or otherwise lawfully authorized to change telecommunications services and/or represent the end user customer.

Each IC has one or more access codes assigned to it for its various types of service. When a customer selects an IC as its primary PIC, only one such code for that IC may be incorporated into the switching system of the Telephone Company. This permits use of the IC's "1+" toll without dialing an access code except "1+".

If a customer wishes to use other services of the same IC or services of a different IC, it will be necessary for the customer to dial the necessary access code(s).

At the time a customer advises the Telephone Company of its PIC, the Telephone Company will use the IC access code for that IC from the designated carrier list unless the customer at that time directs the Telephone Company to use a different IC access code assigned to the customer's chosen IC. The PIC may either be the same IC or different IC.

Interstate intraLATA toll calls, service between points in different states which are in the same Local Access and Transport Area, will be routed to the IntraLATA PIC selected by the customer, subject to the availability of Dialing Parity as implemented in each state.

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13.3.1 Easy Access Dialing (Cont'd)

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(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.1 Easy Access Dialing (Cont'd)(B) PIC Assignments

The Telephone Company will make changes in the customer's PIC assignment pursuant to (1) through (3) following:

(1) New Service Requests

New customers will be asked to select a PIC when they place an order with the Telephone Company for Telephone Exchange Service, FGA, BSA-A, WATS Access Line Service and Plexar Service.

For Telephone Exchange Service, FGA, BSA-A, and WATS Access Line Service, customers may select a separate PIC for each line requested.

For Plexar service, customers may select their PIC for a single Plexar line, multiple Plexar Lines or the Plexar Group. A Plexar Group defines a group of Plexar facilities (i.e., line, trunks, attendant features, etc.) with a common dialing pattern. A customer may have multiple Plexar Groups.

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(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.1 Easy Access Dialing (Cont'd)(B) PIC Assignments (Cont'd)(1) New Service Requests (Cont'd)

Any change subsequent to the initial PIC selection will incur Easy Access Dialing Change charges as set forth in Section 13.4.3, following, specific to the line or lines being changed.

New customers may also designate that they do not want a PIC. This choice (No-PIC) is considered a valid PIC selection. Any subsequent changes will incur Easy Access Dialing Change charges as set forth in Section 13.4.3, following, specific to the line or lines being changed.

On all requests for new service, the Telephone Company will notify the customer of the PIC assigned to the relevant line(s).

(2) Existing Service Requests

(a) Customers of existing Telephone Exchange Service, FGA or BSA-A lines, WATS Access Line Service and Plexar Service may request changes to their PIC according to the selection options set forth in (B)(1) preceding (e.g., separate PIC, No-PIC and). For these services, the Telephone Company will make PIC changes based upon the following:

- (1) For customer initiated requests, the Telephone Company will make PIC changes upon notification by the customer of the change desired.
- (2) For IC initiated changes of customer PIC assignments, the Telephone Company will make PIC changes pursuant to an IC-provided list of customers accepted by the Telephone Company under a Limited Blanket Agency Agreement. ICs must obtain a signed Letter of Authorization (LOA) on all their customers' PIC changes.

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13.3 Miscellaneous Services (Cont'd)

13.3.1 Easy Access Dialing (Cont'd)

(B) PIC Assignments (Cont'd)

(2) Existing Service Request (Cont'd)

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13.3.1 Easy Access Dialing (Cont'd)

(B) PIC Assignments (Cont'd)

(3) Mergers, Separations and Consolidation of Operations

The Telephone Company will make changes in the customer's PIC assignment resulting from an IC merger, consolidation of operation or separation into more than one entity or subsidiary.

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- (1) Unless otherwise specified Easy Access Dialing Change charges apply to each PIC selection on Telephone Exchange Service, FGA and BSA-A lines, WATS Access lines and Plexar lines, including changes to or from a No-PIC designation.

Easy Access Dialing Change charges are set forth in Section 13.4.3 following.

- (2) Subsequent Selection

Any change to the customer's initial LPIC will result in LPIC Change Charges as set forth in 13.4.3 following.

A non-recurring charge, as set forth in 13.4.3 following, to process a change in Presubscription is bifurcated into two (2) separate non-recurring charges and applies as follows:

- a) A non-recurring charge applies when the request to change Presubscription is submitted through mechanized methods.
- b) A non-recurring charge applies when the request to change Presubscription is submitted through manual methods.

As used above, manual methods are (i) personal interaction between a customer, or a person acting on behalf of a customer, and a Telephone Company employee; and (ii) any written submission from a customer, or a person acting on behalf of a customer, to a Telephone Company service center. Mechanized methods shall include all other methods. If a request utilizing a mechanized method results in manual processing, the mechanized method results in manual processing, the mechanized non-recurring charge shall apply upon completion of the request.

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(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.1 Easy Access Dialing (Cont'd)(C) Rate Regulations (Cont'd)(3) Telephone Exchange Service lines, FGA and BSA-A lines,
and WATS Access lines

For a single PIC change, the per PIC change charge applies. For multiple PIC changes requested on a single order, the per PIC change charge applies to the first PIC changed and the per supplemental change charge applies to each additional PIC. For PIC changes requested on multiple access lines on a single order, the per PIC change charge applies to the first PIC changed and the per supplemental change charge applies to each additional PIC.

(4) Plexar lines and Plexar Groups

Easy Access Dialing Change charges are applied for each PIC change on a per PIC, per supplemental PIC, per group and per additional group basis.

For a PIC change to a single Plexar line, the per PIC change charge applies. For PIC changes to multiple Plexar lines on a single order, the per PIC change charge applies to the first PIC changed and the supplemental PIC change charge applies to each additional PIC changed.

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For PIC changes to a Plexar Group, the per group change charge and the per supplemental group supplemental line change charge applies as follows:

- (a) For PIC changes on only one Plexar Group, the per group change charge applies as well as the per group supplemental line change charge for each line in the Plexar Group that does not have an individual PIC assigned to it.
 - (b) When a PIC changes for multiple Plexar Groups, the per group change charge applies to each group changed and the per group supplemental line change charge applies to each line in the Plexar Group that does not have an individual PIC assigned to it.
- (5) Pay Telephone SmartCoinSM Access Lines

If the customer's PIC and LPIC elects not to submit an order for its 1+ interLATA or intraLATA send paid traffic from SmartCoinSM Access Lines or fails to select a designated subcontractor (secondary service provider) for such traffic, the 1+ interLATA or IntraLATA carrier sent paid traffic will be routed to the existing default 1+ interLATA or IntraLATA carrier (provided such carrier continues to accept the traffic) until the customers' PIC and LPIC is ready to handle the 1+ interLATA or IntraLATA send paid traffic, or makes arrangements with another IC to handle the traffic, as set forth in Section 21 Coin Services, following.

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(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.1 Easy Access Dialing (Cont'd)(C) Rate Regulations (Cont'd)(6) Discontinuance of FGD or BSA-D Service

(x)

If an IC discontinues its FGD or BSA-D service in an end office, Easy Access Dialing Change charges as set forth in Section 13.4.3, following, will apply to the IC discontinuing the FGD or BSA-D service. These charges will be assessed to the IC for each end user that is presubscribed to that IC.

The IC must contact in writing all affected customers for whom it serves as their PIC. The IC must notify these customers that they must select a new PIC and the IC will pay all related Easy Access Dialing Change Charges.

(7) Mergers, Separations and Consolidation of Operations

(x)

Except as set forth in 13.3.1(C) (8) following for Merger or Separation requests, applicable Easy Access Dialing Change charges as set forth in Section 13.4.3, following, will be billed to the IC.

(x)

(8) PIC Disputes

(x)

The alleged unauthorized carrier will be billed the appropriate Easy Access Dialing Change Charge(s) for the alleged unauthorized change and the appropriate Easy Access Dialing Change Charge(s) to change the customer to their preferred IC. For multiple alleged unauthorized PIC changes, supplemental charges, as set forth in section 13.4.3(A) following will apply.

(x) Issued under authority of Special Permission No. 05-039 of the FCC in order to withdraw material filed under Transmittal No. 3077 without its becoming effective and to restore currently effective material.

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The Interexchange Carrier Pays (IC Pays) Billing Option is an option that permits an Interexchange Carrier to be charged by the Telephone Company for their end user's PIC change charge when the Telephone Company changes an end user's primary IC assignment.

The PIC change may either be requested via an IC-provided end user or agent list submitted in the Customer Account Record Exchange (CARE) format (IC Pays - Carrier Initiated) or by the end user customer directly to the Telephone Company (IC Pays - Customer Initiated).

ICs that subscribe to "IC Pays - Carrier Initiated" have the option to redirect billing of the PIC change charge on a case by case basis.

For ICs that subscribe to "IC Pays - Customer Initiated", all end user PIC changes to the IC's CIC (and at the IC's option, changes from the IC's CIC to "No PIC") initiated through the Telephone Company will be redirected to the IC.

The IC submitting the PIC change must sign an IC Pays Billing Option agreement with the Telephone Company for either of the IC Pays Billing Options to apply.

When these conditions have been met, the end user customer will not be assessed the Presubscription change charge for the PIC change. The IC participating in the IC Pays Billing Option will be charged the Presubscription change charge per line or trunk as set forth in Section 13.4.3(A) following.

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(C) Rate Regulations (Cont'd)

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13.3.1 Easy Access Dialing (Cont'd)

(C) Rate Regulations (Cont'd)

(9)

(x)

(10) Reseller

(x)

A reseller of the Company's Telephone Exchange Service (either lines or trunks), FGA and BSA-A lines, WATS Access lines and Plexar lines will be charged Easy Access Dialing nonrecurring charges as applicable.

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(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Maintenance of Service

The charges for Maintenance of Service are deregulated.
Terms and conditions are located in the AT&T Interstate Access
Guidebook.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Access Services Billing(A) Access Services Billing Information

Billing for access services is done monthly according to the bill periods set forth in (C) following. Bills for access service are rendered for each Access Customer Name Abbreviation (ACNA), by customer type (access or local), by bill period and by Revenue Accounting Office (RAO). Both a primary bill and a secondary bill are available to the customer as set forth in (1) and (2) following.

Primary and secondary bills are transmitted to the customer's designated billing address according to the type of media selected by the customer.

Charges for Access Services Billing are located in Section 13.4 (Rates and Charges). If charges for Access Services Billing exist in the Telephone Company's Intrastate Access Service Tariffs and its Interstate Access Service Tariff, the total charge to the customer will be calculated based on one half of the intrastate charge and one half of the interstate charge. If charges for Access Services Billing exist only in the Telephone Company's Interstate Access Services Tariff, full interstate charges will apply.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Access Services Billing (Cont'd)(A) Access Services Billing Information (Cont'd)(1) Primary Bill

For access billing, the customer's primary bill may be provided by one of the following media:

- Electronic Data Interchange (EDI)
- electronic data transmission
- CD-ROM
- DVD
- magnetic tape
- paper

Electronic Data Interchange (EDI) is available with detail billing for Switched Access FGA/BSA-A and Special Access billing. For all other feature groups, EDI is available with summary level billing only.

Once billing has begun, the customer may request to change the medium on which the primary bill is provided. The Access Billing Change charge set forth in 13.4 (Rates and Charges) will apply for each request to change the medium on a per billing period per Revenue Accounting Office (RAO) basis.

(2) Secondary Bill

At the customer's request, a secondary bill, in addition to the customer's primary bill, will be provided. Secondary bills will be broken down as described in Section 13.3.3 (A), preceding. Charges for the provision of a secondary bill are set forth in 13.4 (Rates and Charges) following.

The secondary bill will contain detail billing data as a primary bill and may be requested in one of the following media formats:

- electronic data transmission
- CD-ROM
- DVD
- magnetic tape
- paper format

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Access Services Billing (Cont'd)

(A) Access Services Billing Information (Cont'd)

(2) Secondary Bill (Cont'd)

Up to 19 (nineteen) additional copies of the secondary bill may be requested and each copy may utilize a different billing medium and a different billing address. The medium and billing address selected by the customer for secondary bills may be different from, or the same as, the medium and billing address selected for the customer's primary bill.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Access Services Billing (Cont'd)(B) Alternate Bill Media Specifications (Cont'd)(1) Electronic Data Interchange (EDI), Electronic Data Transmission CD-ROM, DVD, and Magnetic Tape (Cont'd)

Primary bills with the EDI medium must have an ACNA and all Billing Account Numbers (BANs) under that ACNA will be provided in EDI format. Detail level billing will be provided for the customer's FGA and Special Access Services accounts. For all EDI BANs that are not FGA or Special Access accounts, billing will be provided at summary level. The Telephone Company will deliver the EDI data to an electronic mail box that is mutually agreed upon by the Telephone Company and the customer. The customer is responsible for retrieving the data and providing the software to access and manipulate the data.

Data provided on CD-ROM and DVD will be provided for use with Windows 3.1 or better, ASCII and Non-compacted. The data will be formatted using industry standards for access services billing.

In addition to the above for CD-ROM and DVD, the following options are available and must be specified by the customer when requesting this media:

- Format:

- Bill Page format (billing data formatted exactly as it is formatted on a paper bill)
- Bill Data Tape Format (billing data formatted exactly as it is formatted on magnetic tape or electronic transmission media).

- Overnight delivery or US Mail

(2) Paper

There are no formatting specifications available for paper format.

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Access Services Billing (Cont'd)(C) Change of Access Services Bill Period

Standard Bill Periods for Switched Access Services, Special Access Services, MegaLink Custom Service, Self-healing Transport Network (STN) and Dark Fiber Facility Arrangement are as follows:

Switched Access	FGA / BSA-A	5th of the Month
	FGB / BSA-B	5th of the Month
	FGD / BSA-D	5th and 15th of the Month
Special Access		25th of the Month
MegaLink Custom Service		25th of the Month
STN		25th of the Month
Dark Fiber Facility Arrangement		25th of the Month

The customer has the option to select a bill period other than the standard bill periods listed above for each specific service, with the exception of jointly provided Switched Access Service, set forth in 2.6 (Jointly Provided Access Services). The bill period options available for Switched Access Services, Special Access Services, MegaLink Custom Service, STN and Dark Fiber Facility Arrangements are the 5th, 15th or 25th of the month.

To the extent the Telephone Company can accommodate the customer's request to change an existing bill period, a nonrecurring charge will apply as set forth in (1), (2) and (3) following. The nonrecurring charges are set forth in 13.4 (Rates and Charges). The Billing Account Number (BAN) Administrative Change Charge as set forth in 6.9.4, 7.4(E), 19.4(C), 20.5.5 and 22.2.3, does not apply when a customer requests a change of an existing bill period.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Access Services Billing (Cont'd)(C) Change of Access Services Bill Period (Cont'd)

(1) Switched Access Services - Manual Entry

FGA, FGB, FGD, BSA-A, BSA-B, and BSA-D may be reorganized. However, if a customer has usage which may be billed as set forth in 3.3.4 (Adjustment for Resold MTS and MTS-type Usage) or 6.8.3 (B) (Equal Access Transition Plan) all FGA, FGB and FGD or BSA-A, BSA-B and BSA-D Billing Account Numbers (BAN) for a given Access Carrier Name Abbreviation (ACNA), within a LATA, must be billed in the same bill period.

The nonrecurring charge for FGA and BSA-A is applied per line. For FGB, FGD, BSA-B, and BSA-D, the nonrecurring charge is applied per end office and access tandem.

(2) Special Access Services, MegaLink Custom Service, Self-healing Transport Network (STN) and Dark Fiber Facility Arrangement - Manual Entry

The nonrecurring charge for Special Access Services, MegaLink Custom Service and STN is applied on a per circuit basis. The nonrecurring charge for a Dark Fiber Facility Arrangement is applied on a per strand basis.

(3) Switched Access Services, Special Access Services, MegaLink Custom Service, Self-healing Transport Network (STN) and Dark Fiber Facility Arrangements - Mechanical Entry

A mechanical access services bill period reorganization process is available and may be used for switched and special access services accounts including FGA, FGB, FGD, BSA-A, BSA-B, BSA-D, MegaLink Custom Service, STN, and Dark Fiber Facility Arrangements.

The nonrecurring charge for a mechanical bill period reorganization is applied on a per BAN basis for all service types.

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- 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)
 - 13.3 Miscellaneous Services (Cont'd)
 - 13.3.4 Reserved for Future Use

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.5 Registered Jacks - Registration Program

Registered jacks are provided by the Telephone Company to connect Registered Equipment to those services that are subject to the Registration Program as set forth in Technical Reference Publication AS No. 1. Registered jacks are used to terminate services provided by the Telephone Company. For each service provided by the Telephone Company, a specific registered jack has been selected as the standard for the service. This jack will be provided and installed at no additional charge. Other services or facilities, provided either by the Telephone Company or by others, may also be terminated in any spare capacity of the standard jack. There is no charge for the use of spare capacity of the jack.

The customer may procure an additional jack (or jacks) from either the Telephone Company or another vendor for installation on the customer's side of the demarcation point.

The use of jacks is covered in Part 68 of the F.C.C.'s Rules and Regulations. Specific jacks are described in the document on file with the F.C.C. entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configurations Described in Subpart F of Part 68 of the F.C.C.'s Rules and Regulations".

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Testing Services for Switched Access Services

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in 13.4 (Rates and Charges). Other testing services, which are described in 6.7.10 (Testing), are provided by the Telephone Company in association with Switched Access Service and are furnished at no additional charge.

Testing services are normally provided by Telephone Company personnel at Telephone Company locations. However, a customer may request Telephone Company personnel to perform testing services at the customer premises, as set forth in (E) following.

The Testing Services offered under this section of the tariff are made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A) through (E) following.

Testing Services for Switched Access Services (excluding Switched Transport) are comprised of:

- Tests which are performed during the installation of a Switched Access Service, and
- Tests which are performed after acceptance of such access services by a customer, i.e., in-service tests.

These in-service tests may be further divided into two broad categories of tests: scheduled and nonscheduled.

Scheduled tests are those tests performed by the Telephone Company on a regular basis, e.g., monthly, which result in the measurement of Switched Access Service.

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Testing Services for Switched Access Services (Cont'd)

Scheduled tests may be performed on:

- An automatic basis (i.e., no Telephone Company or customer technicians involved),
- On a cooperative basis (i.e., Telephone Company technician(s) involved at Telephone Company office(s) and customer technician(s) involved at customer's premises), or
- A manual basis (i.e., Telephone Company technician(s) involved at Telephone Company office(s) and at customer's premises).

Nonscheduled tests are performed by the Telephone Company "on demand", which result in the measurement of Switched Access Services. Nonscheduled tests may involve Telephone Company technicians at Telephone Company offices and at the customer's premises.

For Switched Transport, the optional Testing Services set forth in 13.3.7 (Testing Services for Special Access, MegaLink Custom Service and Self-healing Transport Network (STN)) are also available. Tests for Voice Grade Special Access are available for Switched Transport using voice grade connections, tests for Special Access digital services are available for Switched Transport using DS1 connections, and tests for MegaLink Custom service are available for Switched Transport using DS3 connections.

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.6 Testing Services for Switched Access Services (Cont'd)

Rates and charges for Testing Services for Switched Access Service are as specified in 13.4.8.

In addition, any dispatch that results in a callout of a Telephone Company employee will be subject to a minimum charge on an Overtime and/or Premium Time basis of four (4) hours when the trouble is attributed to a customer request/problem. However, at no time will the customer be charged if trouble is found to be on the Telephone Company side of the demarcation point.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Testing Services for Switched Access Services (Cont'd)(A) Additional Cooperative Acceptance Testing

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Services involves the Telephone Company provision of a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for example, consist of the following tests:

- . Impulse Noise
- . Phase Jitter
- . Signal to C-Notched Noise Ratio
- . Intermodulation (Nonlinear) Distortion
- . Frequency Shift (Offset)
- . Envelope Delay Distortion
- . Dial Pulse Percent Break

(B)

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.6 Testing Services for Switched Access Services (Cont'd)

(B)

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Testing Services for Switched Access Services (Cont'd)(C) Cooperative Scheduled Testing

Cooperative Scheduled Testing (CST) to the first point of switching for Switched Access Services (FGB, FGD, BSA-B, BSA-D and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance measurements, the customer may also order, at additional charges, gain-slope and C-notched noise testing.

The Telephone Company will provide, on a quarterly basis, a CST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

CST is provided as Basic Testing or Additional Testing. Basic Testing is divided into three categories, i.e., 1004 Hz Loss Tests, C-Message Noise Tests and Return Loss (Balance) Tests. An order for testing must consist of, at a minimum, four (4) 1004 Hz Loss Tests per transmission path, four (4) C-Message Noise Tests per transmission path and one (1) Return Loss (Balance) Test per transmission path, per year. Basic Testing is subject to a one year minimum contract period and annually thereafter.

Additional Testing is divided into two categories, i.e., Gain-Slope Tests and C-Notched Noise Tests. Additional Testing may be ordered by the customer 60 days prior to the start of the customer prescribed schedule. The customer may also specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Testing Services for Switched Access Services (Cont'd)(D) Manual Scheduled Testing

Manual Scheduled Testing (MST) to the first point of switching for Switched Access Services (FGB, FGD, BSA-B, BSA-D and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s) and at the customer's premises, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the customer may also order, at additional charges, gain-slope and C-notched noise testing.

The Telephone Company will provide, on a quarterly basis, a MST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

MST is provided as Basic Testing or Additional Testing. Basic Testing is divided into three categories, i.e., 1004 Hz Loss Tests, C-Message Noise Tests and Return Loss (Balance) Tests. An order for testing must consist of, at a minimum, four (4) 1004 Hz Loss Tests per transmission path, four (4) C-Message Noise Tests per transmission path and one (1) Return Loss (Balance) Test per transmission path, per year. Basic Testing is subject to a one year minimum contract period and annually thereafter.

Additional Testing is divided into two categories, i.e., Gain-Slope Tests and C-Notched Noise Tests. Additional Testing may be ordered by the customer 60 days prior to the start of the customer prescribed schedule. The customer may also specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Testing Services for Switched Access Services (Cont'd)(E) Nonscheduled Testing

Nonscheduled Testing (NST) to the first point of switching for Switched Access Services is where:

- The customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent ("automatic testing"), or
- The Telephone Company provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests ("cooperative testing"), or
- The Telephone Company provides a technician at its office(s), and/or at the customer's premises with suitable test equipment to perform the required tests ("manual testing").

Nonscheduled Tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require.

(F) Obligations of the Customer

- (1) The customer shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support AST as set forth in (B) preceding or NST as set forth in (E) preceding.
- (2) The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.7 Testing Services for Special Access Service, MegaLink Custom Service and Self-healing Transport Network (STN)

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in 13.4 (Rates and Charges). Other testing services (i.e., Acceptance Testing) are described in 7.1.7, 19.2.1, and 20.3.2 and are provided by the Telephone Company in association with Special Access Service, MegaLink Custom Service and STN are furnished at no additional charge.

Testing services are normally provided by Telephone Company personnel at Telephone Company locations. However, a customer may request Telephone Company personnel to perform testing services at the customer premises, as set forth in (A) and (B) following.

The Testing Services offered under this section of the tariff are made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A) and (B) following.

Rates and Charges for Testing Services for Special Access Service, MegaLink Custom Service or STN apply on a first and additional basis for each half hour or fraction thereof.

In addition, any dispatch that results in a callout of a Telephone Company employee will be subject to a minimum charge on an Overtime and/or Premium Time basis of four (4) hours when the trouble is attributed to a customer request/problem. However, at no time will the customer be charged if trouble is found to be on the Telephone Company side of the demarcation point.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.7 Testing Services for Special Access Service, MegaLink Custom Service and Self-healing Transport Network (STN) (Cont'd)(A) Additional Cooperative Acceptance Testing (ACAT)

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, the Telephone Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing on Voice Grade Services, Special Access digital services, MegaLink Custom Service or STN. At the customer's request, the Telephone Company will provide a technician at the customer's premises or at the end user premises.

These tests may, for example, consist of the following:

(1) Voice Grade Services

- VG1 through VG5: Attenuation Distortion, C-Message Noise and Echo Control, or
- VG6 through VG12: Attenuation Distortion, C-Message Noise, Echo Control, Impulse Noise, Phase Jitter, Intermodulation Distortion, Envelope Delay Distortion and Frequency Shift.

(2) Special Access digital services, MegaLink Custom Service and STN

- Additional testing time, e.g. 24 hours, or
- Additional test patterns not defined in Technical Reference Publication 76625, or
- Phase Jitter.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.7 Testing Services for Special Access Service, MegaLink Custom Service and Self-healing Transport Network (STN) (Cont'd)(B) Nonscheduled Testing (NST)

When a customer provides a technician at its premises with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office for the purpose of conducting Nonscheduled Testing. At the customer's request, the Telephone Company will provide a technician at the customer's premises. Nonscheduled tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require.

(C) Obligation of the Customer

When the customer subscribes to the Testing Service as set forth in this section, the customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

13.3.8 International Blocking

An optional service available, where facilities permit, in Telephone Company electronic end offices. This service provides end office blocking of direct-dialed 011+ and 101XXXX+011+ calls by routing such calls to a recorded announcement. This service is available for use with line side services located in Section 6 and for line side services offered in the Telephone Company's local or general exchange tariffs that are provided for the provision of telephones to transient members of the public, to transient users of an aggregator's premises or to business subscribers.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.8 International Blocking (Cont'd)

The nonrecurring charge for International Blocking applies on a per line basis and is assessed only when the service is requested subsequent to the installation of the line side Switched Access or exchange service.

13.3.9 Billing Name and Address Service(A) General Description

Billing Name and Address (BNA) Service is provided by the Telephone Company to interstate service providers. BNA Service provides the customer with billing name and address information of an end user in the Telephone Company's billing records. BNA Service is not to be used for purposes other than for billing and collecting the amount due for telecommunication services from the Telephone Company's end user.

The service allows for a customer to submit the end user's ten-digit Automatic Number Identification (ANI) to the Telephone Company mechanically. Mechanized input for BNA Service is provided through electronic data transmission. The Telephone Company, upon receipt of the customer's request, will process the ANI. If the BNA information is available within the Telephone Company's billing records, the Telephone Company will produce a mechanized report of the associated BNA information in either paper or electronic data transmission media.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.9 Billing Name and Address Service (Cont'd) (S)(B) Rate Regulation

This section contains the specific regulations governing the rates and charges that apply for BNA Service. (S)
Specific rates and charges are set forth in 13.4 (Rates and Charges). Jurisdictional Reporting Requirements for BNA Service are set forth in 2.4 (Jurisdictional Reports). (S)

Usage rates apply to BNA Service. Usage rates are rates that apply on a per unit basis, e.g., per request, when a specific rate element is used. Usage charges are accumulated over a monthly period. For billing purposes, each month is considered to have thirty (30) days. (S)

(1) BNA Usage (S)

A BNA Usage rate applies on a per ten-digit ANI request basis. Each request is subject to the BNA Usage rate, regardless if the requested telephone number is available.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.9 Billing Name and Address Service (Cont'd)

(B) Rate Regulation (Cont'd)

(2) Media Charge

There are two types of medium: Paper⁽¹⁾ and Electronic Data Transmission. The applicable Media Charge will depend upon the media type selected by the customer.

(a) **Paper**

A Paper charge is a usage rate which applies to each mechanized report page distributed to the customer.

(b)

(c) **Electronic Data Transmission**

An Electronic Data Transmission charge is a usage rate which applies per electronic data transmission record transmitted to the customer.

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.10 900 Call Restriction

An optional service available, where facilities permit, in Telephone Company electronic end offices. This service provides end office blocking of originating 900 calls, and 976 calls in Texas, by routing such calls to a recorded announcement.

Charges associated with 900 Call Restriction will be waived, on a one-time basis, to subscribers of a new telephone number for a period of 60 days after the new number is effective. For subsequent blocking requests in Arkansas, Kansas, Missouri and Oklahoma, the Telephone Company will assess a nonrecurring charge to the subscriber on a per line basis. Any request by a subscriber to remove 900 Call Restriction must be submitted in writing to the Telephone Company.

900 Call Restriction is provided at no charge, on a one-time basis, to subscribers in Texas. For subsequent blocking requests, the Telephone Company will assess a nonrecurring charge to the subscriber on a per line basis.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.11 MEGA Bill Service(A) General Description

MEGA Bill Service, an optional bill format service, provides the customer the ability to receive monthly access billing information summarized by account type, Switched, Facility or Dedicated, in a single bill period. The Switched account type includes Switched Access Services, e.g. Feature Group services, Directory Assistance, LIDB and Packet Services. The Facility account type includes Special Access Services, Expanded Interconnection and Switched Transport Entrance Facility and Direct Trunk Transport Facility. The Dedicated account type includes WATS. The Telephone Company will render to the customer a MEGA Bill that will include all accounts for the account type indicated. The MEGA Bill for Switched, Facility or Dedicated accounts are rendered by Access Customer Name Abbreviation (ACNA) by Revenue Accounting Office (RAO).

The Customer Service Record (CSR) will be an option to the MEGA Bill Service at the customer's request. The CSR will contain a list of all the service and equipment the customer has on a given account and their service establishment dates and charges.

(B) Media Specifications

The Telephone Company will provide the customer's MEGA Bill in Bill Data Tape (BDT) format by one of the following media:

- electronic data transmission
- magnetic tape.

BDT format requires the billing data to be formatted exactly as it is formatted on magnetic tape or electronic data transmission media.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.11 MEGA Bill Service (Cont'd)(B) Media Specifications (Cont'd)

The applicable media charge will depend upon the media type selected by the customer. Charges, as specified in 13.4.5(A) (Access Services Billing Information) will apply for the transmission of the selected media in addition to the rates and charges associated with the MEGA Bill Service.

Once billing has begun, the customer may request to change the medium on which the MEGA Bill is provided. The Access Billing Change charge set forth in 13.4 (Rate and Charges) will apply for each request to change the medium on a per billing period per RAO basis.

(C) Change in Existing Access Services Bill Period

The customer will have the option of requesting a MEGA Bill with an existing Access Services bill period. For example, if a customer currently has Switched accounts in three different billing periods, the customer could request a Switched MEGA Bill in each of those existing billing periods and not move any accounts. If the customer does not want to maintain the existing billing periods for MEGA Bill and wants to have all of the bills for the account type from a single billing period, the billing period will be negotiated between the customer and the Telephone Company.

To the extent the Telephone Company can accommodate the customer's request to change an existing bill period, a nonrecurring charge will apply. The nonrecurring charges are set forth in 13.4 (Rates and Charges). The Billing Account Number (BAN) Administrative change charge as set forth in 6.9.4, 7.4(E), 19.4(C), 20.5.5 and 22.2.3, does not apply when a customer requests a change of an existing bill period.

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.11 MEGA Bill Service (Cont'd)(D) Rate Regulations

The rates and charges for MEGA Bill Service are assessed per account type (Switched, Facility, or Dedicated) for each ACNA, RAO and bill period. A nonrecurring charge is assessed when the MEGA Bill Service is established and when changes in the customer requirement of an existing MEGA Bill account are requested. Rates and charges for MEGA Bill Service are located in 13.4 (Rates and Charges).

If charges for MEGA Bill Service exist in the Telephone Company's Intrastate Access Service Tariffs and its Interstate Access Service Tariff, the total charge to the customer will be calculated based on one half of the intrastate charge and one half of the interstate charge. If charges for MEGA Bill Service exist only in the Telephone Company's Interstate Access Services Tariff, full interstate charges will apply.

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.12 Selective Class of Call Screening (SCOCS)

An optional service available, where facilities permit, in Telephone Company electronic end offices. This service restricts outgoing 1+, 0+ and 0- calls placed over the Telephone Company's network, to only those calls which are charged to a number other than the originating number, i.e., collect or third number billed. Selective Class of Call Screening is available for use with line side General Exchange Tariff services that are provided for the provision of telecommunication services to transient members of the public.

Selective Class of Call Screening is offered in three basic types. The applicable recurring rate and nonrecurring charge will depend upon the type selected. These rates and charges can be found in Section 13.4.15.

(1) Type I, Basic SCOCS

An outgoing 1+ call will not be permitted unless the end user makes arrangements to have the call billed to a called telephone number (Collect) or a third number.

(2) Type II, Collect Only-Inmate Calls

Only an outgoing call billed to a called number (Collect) is permitted.

(3) Type III, Coinless Only SCOCS

An outgoing call will not be permitted unless the end user makes arrangements to have the call billed to a called telephone number (Collect) or a third number.

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13. Additional Engineering, Additional Labor and Miscellaneous Services(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.13 Answer Supervision-Line Side

An optional service available, where facilities permit, in Telephone Company electronic end offices. Answer Supervision-Line Side provides "off-hook" supervisory signals (battery reversal) to Customer Premises Equipment (CPE). These signals originate from the called party's serving central office (terminating) to a line interface at the calling party's serving central office (originating). This provides the signaling necessary to allow billing to begin when the called station has answered an incoming call.

Answer Supervision-Line Side rates and charges apply per line and consist of a nonrecurring charge and a recurring rate per month. These rates and charges can be found in Section 13.4.16.

13.3.14 Reserved for future use

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13. Additional Engineering, Additional Labor, and Miscellaneous Services
(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.15 Long Distance Trouble Management Services (LDTMS)(A) Service Description

LDTMS enables a participating Interexchange Carrier (IC) to receive, from the Telephone Company, specific trouble ticket information that relates to the IC's service after a trouble report has been initiated by a residential or business customer who is presubscribed or interconnected to that IC's interstate network. Specific trouble ticket information is provided electronically to the participating IC via a mechanized interface.

If, during a telephone contact between the Telephone Company's repair personnel and an IC's end-user customer, it is determined that trouble resides in the IC's interstate network, the end-user customer is informed that the ticket will be delivered to the IC for resolution. Telephone Company personnel will answer all repair calls using the Telephone Company brand name.

LDTMS is only provided for a participating IC's residential and business customers who are also customers of the Telephone Company's local retail services. In addition, only those residential and business customers who are presubscribed or interconnected to the IC for direct 1+ dialing are eligible for this service. LDTMS does not support toll-free or data services.

LDTMS will be provided on a negotiated interval basis, which may include joint-acceptance testing. LDTMS will be offered in all states covered by this tariff. If the IC for the residential or business end-user customer has not subscribed to LDTMS, that end-user customer will be treated in accordance with current operating procedures.

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(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.15 Long Distance Trouble Management Services (LDTMS) (Cont'd)(B) Undertaking of the Telephone Company

The Telephone Company will be responsible for providing the IC all the information needed to establish trouble ticket handoff. The Telephone Company will also control the format of the information that will be made available to the IC.

(C) Obligations of the IC

Each IC will be solely responsible for the development of its own operation support systems that interface with the Telephone Company's trouble management system. Each IC will also be solely responsible for meeting the interface standards and requirements as set by the Telephone Company.

(D) Rate Regulations

A monthly recurring rate will apply to each participating IC for every month or fraction thereof that LDTMS is provided. In addition to the monthly recurring charge, there will be a transaction charge for each ticket that is delivered to the IC's trouble management system. No charges will apply to an IC's residential or business end-user customers. Rates and charges for LDTMS are set forth in Section 13.4 (Rates and Charges) following.

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13. Additional Engineering, Additional Labor, and Miscellaneous Services
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DTMS enables a participating Interexchange Carrier (IC) to receive, from the Telephone Company, specific trouble ticket information that relates to the IC's service after a trouble report has been initiated by a business customer who is utilizing that IC's interstate network. This is accomplished by having specific trouble ticket information delivered to the participating IC. The method of trouble ticket delivery will be verbal or faxed to a designated telephone number associated with the IC.

If, during a telephone contact between the Telephone Company's personnel and an IC's end-user customer, it is determined that the circuit is owned by the IC, the end-user customer is informed that the trouble will be reported to the IC for resolution. Telephone Company personnel will answer all repair calls using the Telephone Company brand name.

DTMS is only provided to participating ICs that are customers of the Telephone Company's special access service. Furthermore, DTMS is only available to the IC's end-user business customers who subscribe to the IC for data services, and utilize as underlying transport, the Telephone Company's special access service.

DTMS will be provided on a negotiated interval basis, which may include joint-acceptance testing. DTMS will be offered in all states covered by this tariff. If the IC for the end-user customer has not subscribed to DTMS, that end-user customer will be treated in accordance with current operating procedures.

DTMS will only be made available for initial trouble referrals; subsequent trouble ticket status information must be provided by the IC to the customer.

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.16 Data Trouble Management Services (DTMS) (Cont'd)(B) Undertaking of the Telephone Company

The Telephone Company will be responsible for providing the IC all the information needed to establish trouble ticket handoff. The Telephone Company will also control the format of the information that will be made available to the IC.

(C) Obligations of the IC

The IC will be responsible for the development of its own operation support systems that interface with the Telephone Company's trouble management system. Each IC will also be responsible for meeting the interface standards and requirements as set by the Telephone Company.

(D) Rate Regulations

A monthly recurring rate will apply to each participating IC for every month or fraction thereof that DTMS is provided. No charges will apply to an IC's end-user customers. Rates and charges for DTMS are set forth in Section 13.4 (Rates and Charges) following.

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges

All rates and charges contained in this section are applicable to Arkansas, Kansas, Missouri, Oklahoma and Texas. The applicable FID or USOC is included where appropriate.

13.4.1 Additional Engineering

<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time - per engineer	AEH	\$34.59	\$24.97
Overtime - per engineer	AEH	\$41.37	\$31.75

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.2 Additional Labor

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(A) Additional Labor			
Overtime - per technician	ALH	\$250.00	\$100.00
Premium Time - per technician	ALH	300.00	250.00
(B) Testing with other telephone companies and Other Labor			
Basic Time - per technician	ALK	\$ 85.00	\$55.00
Overtime - per technician	ALK	\$100.00	\$80.00
Premium Time - per technician	ALK	\$110.00	\$90.00
	<u>USOC</u>	<u>First Quarter Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(C) Standby			
Basic Time - per technician	ALT	\$0.00	\$115.00
Overtime - per technician	ALT	\$0.00	\$140.00
Premium time - per technician	ALT	\$0.00	\$170.00

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.3 Easy Access DialingNonrecurring Charge

(A) Easy Access Dialing Change Charge

ARKANSAS

Residence/Business/Plexar Lines:

- per manual PIC change	\$ 4.31
- per manual supplemental PIC change	2.31
- per mechanized PIC change	1.56
- per mechanized supplemental PIC change	1.56

Plexar Groups:

- per group change	26.17
- per group supplemental line change	0.33

(B) Easy Access Dialing Change for Mergers/Separation/Consolidation of Operations
- per line PIC change

0.50

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	<u>Nonrecurring Charge</u>
(A) Easy Access Dialing Change Charge	
KANSAS	
Residence/Business/Plexar Lines:	
- per manual PIC change	\$ 4.51
- per manual supplemental PIC change	2.37
- per mechanized PIC change	1.60
- per mechanized supplemental PIC change	1.60
Plexar Groups:	
- per group change	27.30
- per group supplemental line change	0.34
(B) Easy Access Dialing Change for Mergers/Separation/Consolidation of Operations	
- per line PIC change	0.50

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(A) Easy Access Dialing Change Charge

MISSOURI

Residence/Business/Plexar Lines:

- per manual PIC change	\$ 4.38
- per manual supplemental PIC change	2.38
- per mechanized PIC change	1.65
- per mechanized supplemental PIC change	1.65

Plexar Groups:

- per group change	26.89
- per group supplemental line change	0.34

(B) Easy Access Dialing Change for Mergers/Separation/Consolidation of Operations

- per line PIC change	0.50
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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.3 Easy Access Dialing (Cont'd)Nonrecurring Charge

(A) Easy Access Dialing Change Charge

OKLAHOMA

Residence/Business/Plexar Lines:

- per manual PIC change	\$ 4.38
- per manual supplemental PIC change	2.37
- per mechanized PIC change	1.63
- per mechanized supplemental PIC change	1.63

Plexar Groups:

- per group change	27.06
- per group supplemental line change	0.34

(B) Easy Access Dialing Change for Mergers/Separation/Consolidation of Operations

- per line PIC change	0.50
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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.3 Easy Access Dialing (Cont'd)Nonrecurring Charge

(A) Easy Access Dialing Change Charge

TEXAS

Residence/Business/Plexar Lines:

- per manual PIC change	\$ 4.47
- per manual supplemental PIC change	2.40
- per mechanized PIC change	1.64
- per mechanized supplemental PIC change	1.64

Plexar Groups:

- per group change	27.16
- per group supplemental line change	0.34

(B) Easy Access Dialing Change
for Mergers/Separation/
Consolidation of Operations
- per line PIC change

0.50

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13. Additional Engineering, Additional Labor and Miscellaneous Services
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13.4 Rates and Charges (Cont'd)

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)13.4 Rates and Charges (Cont'd)13.4.5 Access Services Billing(A) Access Services Billing Information

	<u>USOC</u>	<u>Nonrecurring Charges</u>
(1) Access Billing Change Charge by RAO per ACNA per customer type per billing period		\$ 7.25
(2) Secondary Bill		
- Electronic Data Transmission (per record)	(WCP4X)	\$.0004
- CD-ROM (per disk)	(WCP6X)	\$ 10.00
- DVD (per disk)	(WCP7X)	\$ 10.00
- Magnetic Tape (per tape)	(WCP2X)	\$ 82.76
- Paper (per page)	(WCP1X)	\$.0325

(B) Change of Access Services Bill Period (NRBCH)

	<u>Nonrecurring Charge</u>
(1) Manual Entry	
(a) FGA / BSA-A - per line	\$ 29.00
(b) FGB / BSA-B	29.00
FGD / BSA-D - per end office and access tandem	29.00
(c) Special Access, MegaLink Custom and STN - per circuit	44.00
(d) Dark Fiber Facility - per strand	44.00
(2) Mechanical Entry Switched or Special Access, MegaLink Custom, STN and Dark Fiber Facility - per BAN	65.00

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.4 Rates and Charges (Cont'd)

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13.4 Rates and Charges (Cont'd)

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13.4 Rates and Charges (Cont'd)

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13.4 Rates and Charges (Cont'd)

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.8 Testing Services for Switched Access Services(A) Additional Cooperative Acceptance Testing

Testing Periods	USOC UBCX+	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
Basic Time	UBCX+	\$33.51	\$21.32
Overtime	UBCX+	38.93	26.73
Premium Time	UBCX+	44.35	32.15

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.4 Rates and Charges (Cont'd)

13.4.8 Testing Services for Switched Access Services (Cont'd)

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13.4 Rates and Charges (Cont'd)

13.4.8 Testing Services for Switched Access Services (Cont'd)

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.8 Testing Services for Switched Access Services (Cont'd)(C) Cooperative Scheduled Testing (CST)

		<u>USOC</u>	<u>Monthly Rates</u>
(1)	<u>Basic Tests</u>		
	(a) 1004 Hz Loss Tests performed within a one year period, per test ordered, per transmission path	UBSX+	\$1.18
	(b) C-Message Noise Tests performed within a one year period, per test ordered, per transmission path	UBSX+	1.14
	(c) Return Loss (Balance) Tests performed within a one year period, per test ordered, per transmission path	UBSX+	1.52
(2)	<u>Additional Tests</u>		
	(a) Gain-Slope Tests performed within a one year period, per test ordered, per transmission path	UBSX+	0.93
	(b) C-Notched Noise Tests performed within a one year period, per test ordered, per transmission path	UBSX+	0.77

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Example:

A customer schedules 6 1004 Hz Loss Tests, 6 C-Message Noise Tests and 4 Return Loss Tests on one trunk each month for a year. The charges will be computed as follows:

6 x 1.18 =	\$ 7.08
+6 x 1.14 =	6.84
+4 x 1.52 =	6.08
	<hr/>
	\$20.00 per month, per trunk

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		<u>USOC</u>	<u>Monthly Rates</u>
(1)	<u>Basic Tests</u>		
	(a) 1004 Hz Loss Tests performed within a one year period, per test ordered, per transmission path	UBMX+	\$1.59
	(b) C-Message Noise Tests performed within a one year period, per test ordered, per transmission path	UBMX+	1.55
	(c) Return Loss (Balance) Tests performed within a one year period, per test ordered, per transmission path	UBMX+	1.92
(2)	<u>Additional Tests</u>		
	(a) Gain-Slope Tests performed within a one year period, per test ordered, per transmission path	UBMX+	0.93
	(b) C-Notched Noise Test performed within a one year period, per test ordered, per transmission path	UBMX+	0.77

Example: See (C) preceding.

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	<u>USOC</u>	<u>Nonrecurring Charges</u>
(1) 1004 Hz Loss, per test performed	USCX+	\$14.22
(2) C-Message Noise, per test performed	USCX+	13.73
(3) Return Loss (Balance), per test performed	USCX+	18.27
(4) Gain-Slope, per test performed	USCX+	11.16
(5) C-Notched Noise, per test performed	USCX+	9.24

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<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time	USSX+	\$ 85.00	\$ 55.00
Overtime	USSX+	100.00	80.00
Premium Time	USSX+	110.00	90.00

Rates contained in this transmittal are subject to subsequent adjustment, effective retrospectively back to the transmittal's original effective date, in the event the Commission or a court subsequently authorizes SWBT to correct its rates pursuant to the decision in United States Telephone Association v. FCC (Case No. 97-1469) (slip. op. May 21, 1999) (D.C. Cir.), or pursuant to pending motions, or petitions for reconsideration or waiver (and including, but not limited to, any Application for Review of the letter from Lawrence E. Strickling, Chief, Common Carrier Bureau, FCC, to Dale Robertson, SBC, dated May 18, 1999 which may be filed with the Commission), or in the event of any other adjustment pursuant to an order of the Commission or a court.

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<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time	USMX+	\$ 85.00	\$ 55.00
Overtime	USMX+	100.00	80.00
Premium Time	USMX+	110.00	90.00

Rates contained in this transmittal are subject to subsequent adjustment, effective retrospectively back to the transmittal's original effective date, in the event the Commission or a court subsequently authorizes SWBT to correct its rates pursuant to the decision in United States Telephone Association v. FCC (Case No. 97-1469) (slip. op. May 21, 1999) (D.C. Cir.), or pursuant to pending motions, or petitions for reconsideration or waiver (and including, but not limited to, any Application for Review of the letter from Lawrence E. Strickling, Chief, Common Carrier Bureau, FCC, to Dale Robertson, SBC, dated May 18, 1999 which may be filed with the Commission), or in the event of any other adjustment pursuant to an order of the Commission or a court.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.9 Testing Services for Special Access Service, MegaLink Custom Service, STN and SBNS Services(A) Additional Cooperative Acceptance Testing (ACAT)

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic time	SNTX+	\$ 85.00	\$ 55.00
Overtime	SNTX+	100.00	80.00
Premium time	SNTX+	110.00	90.00

(B) Nonscheduled Testing (NST)

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic time	SNOX+	\$ 85.00	\$ 55.00
Overtime	SNOX+	100.00	80.00
Premium time	SNOX+	110.00	90.00

Rates contained in this transmittal are subject to subsequent adjustment, effective retrospectively back to the transmittal's original effective date, in the event the Commission or a court subsequently authorizes SWBT to correct its rates pursuant to the decision in United States Telephone Association v. FCC (Case No. 97-1469) (slip. op. May 21, 1999) (D.C. Cir.), or pursuant to pending motions, or petitions for reconsideration or waiver (and including, but not limited to, any Application for Review of the letter from Lawrence E. Strickling, Chief, Common Carrier Bureau, FCC, to Dale Robertson, SBC, dated May 18, 1999 which may be filed with the Commission), or in the event of any other adjustment pursuant to an order of the Commission or a court.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.10 Protective Connecting Arrangements

The following Protective Connecting Arrangements (PCAs) are grandfathered and are offered subject to on-the-shelf availability:

<u>Description</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
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PCA which provides for connection of CPE automatic telephone answering devices to Telephone Company Access Services by means of a 2-wire interface.

PA6++	ICB Rates and Charges Apply
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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.10 Protective Connecting Arrangements (Cont'd)

<u>Description</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
PCA for use with CPE answer only equipment where two-way transmission is required.	PFZ++	ICB rates and charges	Apply
Same application as PFZ++ with voice control disconnect and automatic receive volume limiting.	PF9++	ICB rates and charges	apply
PCA for use with CPE to provide data on PBX trunks. Also requires standard PBX trunk PCA.	PGA++	ICB rates and charges	apply
PCA to permit connection of CPE message registers to Telephone Company Switched Access Service for indications of message registration for outgoing calls over the associated central office trunks.	PGB++	ICB rates and charges	apply
Alarm coupler for use with rotary dial, one-way transmission CPE alarm signaling device.	PGH++	ICB rates and charges	apply

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.10 Protective Connecting Arrangements (Cont'd)

<u>Description</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
PCA to permit the connection of CPE to Telephone Company Switched Access Service arranged for 2-way service, i.e., outward dialing by hotel/motel guests and rering by the operator of the IC long distance switchboard (the equivalent of a toll terminal).	PDA++	ICB rates and charges apply	
PCA to provide for connection of CPE terminal equipment to Telephone Company Switched Access Service via 3-wire interface.	PDJ++	ICB rates and charges apply	

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.10 Protective Connecting Arrangements (Cont'd)

<u>Description</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
PCA for connection of CPE voice communications systems and/or terminal equipment via 2-wire interface to Telephone Company Switched Access Service (only loop start trunks not equipped for toll diversion).	PDK++	ICB rate and charges apply	
Manual PCA used to connect a cord switchboard position of a CPE system, which provides supervisory signals, to Telephone Company Switched Access Service.	PDQ++	ICB rates and charges apply	
Automatic PCA used to connect Telephone Company Switched Access Service arranged for one-way incoming service to the attendant position of a CPE System.	PDV++	ICB rates and charges apply	
Automatic PCA used to connect Telephone Company Switched Access Service arranged for one-way outgoing service from the attendant position of a CPE system.	PDZ++	ICB rates and charges apply	

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.10 Protective Connecting Arrangements (Cont'd)

<u>Description</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
Automatic PCA used to connect Telephone Company Switched Access Service arranged for one-way outgoing service from the dial switching equipment of a CPE system.	PFA++	ICB rates and charges apply	
Automatic PCA used to connect Telephone Company Switched Access Service arranged for one-way service, i.e., outward dialing by hotel/motel guests to the operator position (the equivalent of a toll terminal).	PFV++	ICB rates and charges apply	
PCA to provide for connection of CPE originate only or originate and answer terminal equipment.	PFW++	ICB rates and charges apply	

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.11 International BlockingUSOC

NR4BK

Per Line

Nonrecurring Charge

\$20.00

13.4.12 Billing Name and Address Service(A) BNA UsageRate Per Request

Per 10-Digit ANI Request

\$ 0.30

(B) Media Charge Option:(1) **Paper**Rate Per Page

Per Report Page

\$ 0.00

(2)

(3) **Electronic Data Transmission**Rate Per Record

Per Record Transmitted

\$ 0.01

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.13 900 Call Restriction(A) Arkansas, Kansas, Missouri and Oklahoma

	<u>Nonrecurring Charge</u>
(1) Residence (CREXK)	
Per line - first request	\$ 0.00
Per line - subsequent request	\$ 0.00
(2) Business (CREXK)	
Per line or station	
first request	\$25.00
subsequent request	\$25.00
(3) FGA/BSA-A (RBVXF)	
Per line - first request	\$25.00
Per line - subsequent request	\$25.00
(4) WATS Access Line Service (RBVXF)	
Per line - first request	\$25.00
Per line - subsequent request	\$25.00

(B) Texas

(1) Residence	
Per line - first request (CREXN) ...	\$ 0.00
Per line - subsequent request (CREXV)	\$ 0.00
(2) Business	
Per line or station	
first request (CREXN)	\$ 0.00
subsequent request (CREXV)	\$25.00
(3) FGA/BSA-A	
Per line - first request (RBVXE) ...	\$ 0.00
Per line - subsequent request (RBVXE/SNA)	\$25.00
(4) WATS Access Line Service	
Per line - first request (RBVXE) ...	\$ 0.00
Per line - subsequent request (RBVXE/SNA)	\$25.00

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.4 Rates and Charges (Cont'd)

13.4.14 Mega Bill Service

	<u>Rate Per Month</u>
(A) <u>MEGA Bill Processing Charge</u> (per account type for each ACNA, RAO and bill period)	
Switched, Facility or Dedicated (NRBMB)	
With or without CSR	\$215.00
	<u>Nonrecurring Charge</u>
(B) <u>MEGA Bill Service Establishment or Change</u> (per account type for each ACNA, RAO and bill period)	
Switched, Facility or Dedicated	
(a) initial establishment (NRBMB)	\$ 30.00
(b) subsequent change (NRBMC)	\$ 20.00

13.4.15 Selective Class of Call Screening

	<u>Rate Per Month</u>
(A) Type I, Basic SCOCS, per line	\$ 0.00
(B) Type II, Collect Only, per line	\$ 0.00
(C) Type III, Coinless Only-Inmate Calls, per line	\$ 0.00
	<u>Nonrecurring Charge</u>
(A) Type I, Basic, per line	\$ 20.00
(B) Type II, Collect Only, per line	\$ 15.00
(C) Type III, Coinless Only-Inmate Calls, per line	\$ 15.00

13.4.16 Answer Supervision-Line Side

	<u>Rate Per Month</u>
Per Line	\$ 7.00
	<u>Nonrecurring Charge</u>
Per Line	\$ 10.00

13.4.17 Reserved for future use

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Rates and Charges (Cont'd)13.4.18 Long Distance Trouble Management Services

	Monthly <u>USOC Rate</u>	Transaction <u>Charge</u>
Long Distance Trouble Management Services (LDTMS)	WTR	\$8,300.00
Transaction Charge per trouble ticket	TLR	\$2.20

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

13.4 Rates and Charges (Cont'd)

13.4.19 Data Trouble Management Services (DTMS)

	<u>USOC</u>	<u>Monthly Rate</u>
Monthly Recurring Charge	TBLDX	\$10,500.00

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