

## ACCESS SERVICE

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## ACCESS SERVICE

4. End User Access Service4.1 General Description

End User Access Service provides for the use of an End User Common Line (EUCL) by an end user and may include EUCL Charges, Access Recovery Charges (ARCs), Federal Universal Service Fund (FUSF) Surcharges, End User Port Charges and Multiline Business Presubscribed Interexchange Carrier Charges (PICCs). The Telephone Company will provide End User Access Service to end users who obtain local exchange service from the Telephone Company under its general or local exchange tariffs.

4.2 Service Provisioning

Use of an EUCL by an end user will be provided when the end user obtains local exchange service.

The Telephone Company will be responsible for contacts and arrangements with customers for the billing of End User Access Service charges.

The following items are not provided as part of End User Access Service:

- Telephone number
- Detail billing
- Directory listings
- Intercept arrangements

When changes are made to orders for local exchange service associated with End User Access Service, any necessary changes will be made for the End User Access Service.

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4. End User Access Service (Cont'd)4.3 Rate Regulations

This section contains the specific regulations governing the rates and charges which apply for End User Access Service. The EUCL Charge is billed on a per month basis to the end user customer of the Telephone Company or a local service provider that resells services of the Telephone Company (herein referred to as end user) for the associated local exchange service based upon the local exchange service types set forth in 4.3.1 following.

The ARC is a monthly charge billed to residential, single line business, and multiline business Customers. This charge is combined with and reflected within the EUCL charge on the Customer's bill.

The PICC is billed on a per month basis to a Multiline Business end user when the end user's access line has not been presubscribed to an interexchange carrier. In the event a Multiline Business end user has presubscribed to an interexchange carrier, the PICC is assessed to the interexchange carrier to whom the Multiline Business end user's access line is presubscribed. These rates and charges apply as set forth in 3.3.3 preceding.

The End User Port Charge is billed on a per month basis to an end user for each such local exchange service line port.

Federal Universal Service Fund (FUSF) Surcharges are billed on a per month and/or on a per occurrence basis to the end user customer of the Telephone Company for the associated local exchange service based on local exchange services set forth below, unless otherwise noted. Local service providers that resell services of the Telephone Company are exempt from FUSF Surcharges.

Specific rates and charges for EUCL Charges, FUSF Surcharges, and End User Port Charges are set forth in 4.4 (Rates and Charges) following.

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4. End User Access Service (Cont'd)

4.3 Rate Regulations (Cont'd)

4.3.1 End User Common Line Rate Elements

(Dx)

(A) Primary Residential

For each local exchange service provided as residential service under the general or local exchange service tariffs, the End User Common Line-Primary Residential charge applies to one line at a service location.<sup>(1) (2)</sup>

(x)

When an end user is provided a local residence exchange service by the Telephone Company, the End User Common Line-Primary Residential rate shall be exempt for qualifying low income subscribers meeting low income eligibility criteria established by their respective state commissions.

- Lifeline Service subscribers in the State of Arkansas
- Lifeline Service subscribers in the State of Kansas
- Lifeline Service subscribers in the State of Missouri
- Lifeline Service subscribers in the State of Oklahoma
- Tel-Assistance Service Subscribers in the State of Texas
- Lifeline Service subscribers in the State of Texas

(1) Effective on or after May 16, 2021 this service will no longer be available to new customers in Oklahoma DA 3014. (Ref: WC Docket No. 21-121)

(x)

(2) Effective on or after March 1, 2022, this service will no longer be available to new customers in Oklahoma DAS 1402ZA (OKCYOKMU), 3212ZA (OKCYOKNI), 1505ZA (OKCYOKPA), 4116ZA (OKCYOKWH), 4118ZA (OKCYOKWH), 1108ZA (TULSOKNA), 1032ZA (TULSOKRI), 4112ZA (TULSOKSA), 2104ZA (TULSOKTB), 3154ZA (TULSOKTB), 4118ZA (TULSOKTB), and 4234ZA (TULSOKTB). (Ref: WC Docket No. 21-451)

(x)

(Dx)

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## ACCESS SERVICE

4. End User Access Service (Cont'd)4.3 Rate Regulations (Cont'd)4.3.1 End User Common Line Rate Elements (Cont'd)

(Dx)

(B) Non-Primary Residential and BRI ISDN

For each local exchange service provided at the same service location as primary residential service, the End User Common Line-Non-Primary Residential charge applies to each additional line.

When local exchange service is provided as Basic Rate Interface (BRI) integrated services digital network (ISDN) service, one End User Common Line-Non-Primary Residential charge shall apply to each such local exchange service.

(C) Business

For each local exchange service provided as business service under the general or local exchange service tariffs when an end user is provided one local exchange service in a state by the same Telephone Company, the End User Common Line-Business charge applies to each line.

(D) Multiline Business and PRI ISDN

When an end user is provided more than one local business exchange service in a state by the same Telephone Company or when local exchange service is provided for use with payphone service, the End User Common Line-Multiline Business individual line or trunk charge applies to each such local exchange service.

When local exchange service is provided as Primary Rate Interface (PRI) integrated services digital network (ISDN) service, five End User Common Line-Multiline Business individual line or trunk charges apply to each such local exchange service.

(Dx)

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4. End User Access Service (Cont'd)4.3 Rate Regulations (Cont'd)4.3.1 End User Common Line Rate Elements (Cont'd)

(Dx)

(E) Centrex CO and CO-like

For business Centrex CO and Centrex CO-like service lines installed or on order prior to July 28, 1983, the End User Common Line - Centrex CO charge as set forth in 4.4(E) following applies to each line. For such lines installed on or after July 28, 1983, the End User Common Line - Multiline Business charge as set forth in 4.4(D) following applies to each line.

Centrex CO is a service that:

- (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the customer's interface with the local and interexchange networks, and
- (2) links the customer's main stations to the Telephone Company switch with subscriber loops.

Centrex CO-like services are services (e.g., ESSEX, Centron, Centraflex, Airport Service, Hotel-Motel Service) that operate in a manner that is the same as Centrex CO and

- (1) are provided using switches located at Telephone Company central offices, and
- (2) link customer main stations to the Telephone Company switch with subscriber loops.

Centrex Dormitory (residential) Service is a service to a college, university or school that serves both the university, college or school offices and the students or faculty dormitory (residential) quarters. The End User Common Line-Primary Residential and Non-Primary Residential charges will apply to the student or faculty dormitory (residential) quarters. The End User Common Line-Multiline Business charge will apply to the university, college or school offices. Charges shall be based on the number of office lines reported to the Telephone Company by the customer.

(Dx)

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4. End User Access Service (Cont'd)4.3 Rate Regulations (Cont'd)4.3.1 End User Common Line Rate Elements (Cont'd)

(Dx)

(F) End User Port Charge

When local exchange service is provided using line ports for non-basic analog services such as ISDN, the applicable End User Port charge will apply to each such local exchange service.

(1) BRI ISDN Port

The BRI ISDN Port provides BRI 2B+D features. All terminations are 2-wire and dial tone signaling is provided via the "D" channel.

(2) PRI ISDN Port

The PRI ISDN Port provides 23B+1D or 24B channels. Both line and trunk features are available via the DS1 interface.

(G) Access Recovery Charge (ARC)(1) Residential ARC

Both Primary and Non-Primary Residential subscriber lines will be charged the Residential ARC as set forth in 4.4(F).

Lifeline Customers are exempt from the Residential ARC.

(2) Single Line Business ARC

Single Line Business Customers will be charged the Single Line Business ARC as set forth in 4.4(F).

(3) Multi-Line Business ARC

Multiline Business and Centrex lines will be charged the Multiline Business ARC as set forth in 4.4(F). PRI Customers will be charged the ISDN-PRI ARC as set forth in 4.4(F).

(Dx)

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4. End User Access Service (Cont'd)4.3 Rate Regulations (Cont'd)4.3.2 Federal Universal Service Fund (FUSF) Surcharge

The Federal Universal Service Fund (FUSF) Surcharge recovers the Telephone Company's contributions to the Universal Service Support Mechanisms. Customers may certify exemption from FUSF Surcharges at the ACNA level, BAN level or circuit level. Certification at the ACNA level will exempt all BANs under that ACNA. Certification at the BAN level will exempt only the specified BANs. A customer must annually certify exemption from FUSF Surcharges.

(A) Basic Residential/Single Line Business (SLB) /ISDN BRI

For each local exchange service as described in Sections 4.3.1(A), 4.3.1 (B) and 4.3.1(C) preceding under the general or local exchange service tariffs, a Basic Residential/SLB FUSF Surcharge applies to each line as set forth in Section 4.4(H), following. Lifeline customers as set forth in Section 4.3.1(A), preceding, are exempt from the Basic FUSF Surcharge.

For each local exchange service as described in Section 4.3.1(B) preceding under the general or local exchange service tariffs, a Basic BRI ISDN FUSF Surcharge applies to each line as set forth in Section 4.4(H), following.

(B) Basic Multiline Business / PBX Trunks / PRI ISDN / CentrexMulti-line Business

For each local exchange service as described in Section 4.3.1 (D) preceding under the general or local exchange service tariffs, a Basic Multiline Business FUSF Surcharge applies to each line as set forth in Section 4.4(H), following, unless otherwise noted below.

PBX

Multi-line Business customers with PBX trunks will be assessed a Basic PBX FUSF Surcharge as set forth in Section 4.4(H), following.

PRI ISDN

When local exchange service is provided as Primary Rate Interface (PRI) ISDN service, a Basic PRI ISDN FUSF Surcharge shall apply to each such local exchange service as set forth in Section 4.4(H), following.

Centrex

When a local exchange service is provided as Centrex or Centrex CO-like service as defined in Section 4.3.1 (E) preceding, a Basic Centrex Business FUSF Surcharge applies to each Centrex line as set forth in Section 4.4(H), following.

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4. End User Access Service (Cont'd)

4.3 Rate Regulations (Cont'd)

4.3.2 Federal Universal Service Fund (FUSF) Surcharge (Cont'd)

(C) End User Port FUSF Surcharges

When a customer is assessed the BRI ISDN Port line charge as discussed in Section 4.3.1(F)(1), preceding, a FUSF Surcharge will also be assessed to recover the FUSF Surcharge obligation associated with each interstate end user charge as set forth in Section 4.4(H), following.

(D) Other Non-recurring FUSF Surcharges

In addition to the basic FUSF Surcharges, when a customer is assessed an Easy Access Dialing Change Charge, a FUSF Surcharge will also apply as set forth in Section 4.4(G).

Contribution Factor: 0.328

To the extent an IC is assessed the Easy Access Dialing Change Charge, the Non-recurring FUSF Surcharge will also apply to the IC.

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## 4. End User Access Service (Cont'd)

## 4.3 Rate Regulations (Cont'd)

## 4.3.2 Federal Universal Service Fund (FUSF) Surcharge (Cont'd)

## (E) Other FUSF Surcharges

A percentage surcharge factor is assessed monthly on billed recurring and non-recurring charges of end user services other than surcharges described in Section 4.

FUSF Surcharge factor: 0.328

## 4.3.3 Minimum Period

The minimum period for which End User Access Service is provided to an end user and for which charges are applicable is the same as that in the general or local exchange tariffs for the associated local exchange service.

## 4.3.4 Cancellation of Application

End User Access Service is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

## 4.3.5 Changes to Orders

When changes are made to orders for the associated local exchange service, any necessary changes will be made for the End User Access Service. No charges will apply.

## 4.3.6 Allowance for Interruptions

When there is an interruption to an End User Access Service, requested end user access credit allowances for interruptions will be provided as set forth in 2.5.6 (Credit Allowance for Service Interruption) and 2.5.7 (Service Assurance Warranty Schedule).

## 4.3.7 Temporary Suspension of Service

When an end user temporarily suspends its local exchange service which is associated with End User Access Service, one-half of the End User Common Line and FUSF Surcharge per month charges will be temporarily suspended for the time period the local exchange service is suspended.

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4. End User Access Service (Cont'd)4.3 Rate Regulations (Cont'd)4.3.8 Exceptions to End User Common Line and Federal Universal Service Fund (FUSF) Surcharge(A) Remote Call Forwarding Service

For each local exchange service provided as Remote Call Forwarding (i.e., Telebranch) residential or business service, under the general or local exchange service tariffs, End User Common Line and the Federal Universal Service Fund (FUSF) Surcharges do not apply.

(B) Radio Common Carriers

For each local exchange service, other than local exchange service used for administrative purposes, provided to Radio Common Carriers or Cellular Mobile Carriers under the general or local exchange service tariffs, End User Common Line and Federal Universal Service Fund (FUSF) Surcharges do not apply. In addition, the End User Common Line and Federal Universal Service Fund (FUSF) Surcharges do not apply to Maritime Carriers.

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4. End User Access Service (Cont'd)4.4 Rates and Charges

All rates and charges contained in this section are applicable to Arkansas, Kansas, Missouri, Oklahoma and Texas as indicated. The applicable USOCs are included where appropriate.

(A) EUCL-Primary Residential

		<u>USOC</u>	<u>Rate Per Month</u>
(1) Arkansas			
- Per individual line		9ZR11	\$ 6.50
(2) Kansas			
- Per individual line		9ZR11	6.50
(3) Missouri			
- Per individual line		9ZR11	6.50
(4) Oklahoma			
- Per individual line		9ZR11	6.50
(5) Texas			
- Per individual line		9ZR11	6.50

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4. End User Access Service (Cont'd)4.4 Rates and Charges (Cont'd)(B) End User Common Line-Non-Primary Residential and BRI ISDN

		<u>USOC</u>	<u>Rate Per Month</u>
(1)	Arkansas		
	- Per individual line	9ZRMR	\$ 7.00
	- BRI ISDN Facility	9ZRB2	\$ 7.00
(2)	Kansas		
	- Per individual line	9ZRMR	\$ 7.00
	- BRI ISDN Facility	9ZRB2	\$ 7.00
(3)	Missouri		
	- Per individual line	9ZRMR	\$ 7.00
	- BRI ISDN Facility	9ZRB2	\$ 7.00
(4)	Oklahoma		
	- Per individual line	9ZRMR	\$ 7.00
	- BRI ISDN Facility	9ZRB2	\$ 7.00
(5)	Texas		
	- Per individual line	9ZRMR	\$ 7.00
	- BRI ISDN Facility	9ZRB2	\$ 7.00

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## ACCESS SERVICE

4. End User Access Service (Cont'd)4.4 Rates and Charges (Cont'd)(C) EUCL-Business

	<u>USOC</u>	<u>Rate Per Month</u>
(1) Arkansas		
- Per individual line	9ZR22	\$ 6.50
(2) Kansas		
- Per individual line	9ZR22	6.50
(3) Missouri		
- Per individual line	9ZR22	6.50
(4) Oklahoma		
- Per individual line	9ZR22	6.50
(5) Texas		
- Per individual line	9ZR22	6.50

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## ACCESS SERVICE

4. End User Access Service (Cont'd)4.4 Rates and Charges (Cont'd)(D) EUCL-Multiline Business and PRI ISDN

(1)	Arkansas	<u>USOC</u>	<u>Rate Per Month</u>
	- Individual line or trunk, each	9ZR	\$ 8.23
	- PRI ISDN, Facility	9ZRP1	41.15
(2)	Kansas		
	- Individual line or trunk, each	9ZR	\$ 8.23
	- PRI ISDN, Facility	9ZRP1	41.15
(3)	Missouri		
	- Individual line or trunk, each	9ZR	\$ 8.23
	- PRI ISDN, Facility	9ZRP1	41.15

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## ACCESS SERVICE

4. End User Access Service (Cont'd)4.4 Rates and Charges (Cont'd)(D) EUCL-Multiline Business and PRI ISDN (Cont'd)

(4) Oklahoma	<u>USOC</u>	<u>Rate Per Month</u>
- Individual line or trunk, each	9ZR	\$ 8.23
- PRI ISDN, Facility	9ZRP1	41.15
(5) Texas		
- Individual line or trunk, each	9ZR	\$ 8.23
- PRI ISDN, Facility	9ZRP1	41.15

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4. End User Access Service (Cont'd)4.4 Rates and Charges (Cont'd)(E) EUCL-Centrex CO and CO-like  
(Installed or on Order Prior to July 28, 1983)

	<u>USOC</u>	<u>Rate Per Month</u>
(1) Arkansas		
- Per individual line	9ZC	\$ 8.23
(2) Kansas		
- Per individual line	9ZC	\$ 8.23
(3) Missouri		
- Per individual line	9ZC	\$ 8.23
(4) Oklahoma		
- Per individual line	9ZC	\$ 8.23
(5) Texas		
- Per individual line	9ZC	\$ 8.23

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## 4. End User Access Service (Cont'd)

## 4.4 Rates and Charges (Cont'd)

## (F) Access Recovery Charge (ARC)

	<u>Rate Per Month</u>
(1) <u>Arkansas</u>	
Residence, each	0.00
Single Line Business - Individual line or trunk, each	0.00
Multiline Business - Individual line or trunk, each	3.94
Centrex, each	3.94
ISDN-PRI	19.70
(2) <u>Kansas</u>	
Residence, each	0.00
Single Line Business - Individual line or trunk, each	0.00
Multiline Business - Individual line or trunk, each	3.94
Centrex, each	3.94
ISDN-PRI	19.70
(3) <u>Missouri</u>	
Residence, each	0.00
Single Line Business - Individual line or trunk, each	0.00
Multiline Business - Individual line or trunk, each	3.94
Centrex, each	3.94
ISDN-PRI	19.70

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## ACCESS SERVICE

## 4. End User Access Service (Cont'd)

## 4.4 Rates and Charges (Cont'd)

## (F) Access Recovery Charge (ARC) (Cont'd)

	<u>Rate Per Month</u>
(4) <u>Oklahoma</u>	
Residence, each	0.00
Single Line Business - Individual line or trunk, each	0.00
Multiline Business - Individual line or trunk, each	3.94
Centrex, each	3.94
ISDN-PRI	19.70
(5) <u>Texas</u>	
Residence, each	0.00
Single Line Business - Individual line or trunk, each	0.00
Multiline Business - Individual line or trunk, each	3.94
Centrex, each	3.94
ISDN-PRI	19.70

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4. End User Access Service (Cont'd)4.4 Rates and Charges (Cont'd)

(G) <u>End User Port Charge</u>	<u>USOC</u>	<u>Rate Per Month</u>
(1) BRI ISDN Port - Per port	PT8YX	\$1.59
(2) PRI ISDN Port - Per port	PT8ZX	\$49.01
 (H) <u>Basic Federal Universal Service Fund (FUSF) Surcharge:</u>		
	<u>USOC</u>	<u>Rate Per Month</u>
(1) Arkansas		
(a) Residential	9PZRS	\$ 2.13
(b) Single-Line Business	9PZBU	\$ 2.13
(c) ISDN BRI	9PZL1	\$ 2.81
(d) Multiline Business	9PZLM	\$ 4.80
(e) PRI ISDN	9PZP1	\$40.07
(f) PBX	9PZPX	\$ 4.80
(g) Centrex CO and CO-Like	9PZCX	\$ 0.53
(h) PIC Change Charge		
(1) Per manual change		\$ 1.41
(2) Per manual supplemental change		\$ 0.75
(3) Per mechanized change		\$ 0.51
(4) Per mechanized supplemental change		\$ 0.51
(5) Per Plexar group change		\$ 8.58
(6) Per Plexar group supplemental Change		\$ 0.10
 (2) Kansas		
(a) Residential	9PZRS	\$ 2.13
(b) Single-Line Business	9PZBU	\$ 2.13
(c) ISDN BRI	9PZL1	\$ 2.81
(d) Multiline Business	9PZLM	\$ 4.94
(e) PRI ISDN	9PZP1	\$40.77
(f) PBX	9PZPX	\$ 4.94
(g) Centrex CO and CO-Like	9PZCX	\$ 0.54
(h) PIC Change Charge		
(1) Per manual change		\$ 1.47
(2) Per manual supplemental change		\$ 0.77
(3) Per mechanized change		\$ 0.52
(4) Per mechanized supplemental Change		\$ 0.52
(5) Per Plexar group change		\$ 8.95
(6) Per Plexar group supplemental Change		\$ 0.11

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4. End User Access Service (Cont'd)4.4 Rates and Charges (Cont'd)(H) Basic Federal Universal Service Fund (FUSF) Surcharge:  
(Cont'd)

	<u>USOC</u>	<u>Rate Per Month</u>
(3) Missouri		
(a) Residential	9PZRS	\$ 2.13
(b) Single-Line Business	9PZBU	\$ 2.13
(c) ISDN BRI	9PZL1	\$ 2.81
(d) Multiline Business	9PZLM	\$ 4.94
(e) PRI ISDN	9PZP1	\$40.77
(f) PBX	9PZPX	\$ 4.94
(g) Centrex CO and CO-Like	9PZCX	\$ 0.54
(h) PIC Change Charge		
(1) Per manual change		\$ 1.43
(2) Per manual supplemental change		\$ 0.78
(3) Per mechanized change		\$ 0.54
(4) Per mechanized supplemental change		\$ 0.54
(5) Per Plexar group change		\$ 8.81
(6) Per Plexar group supplemental change		\$ 0.11
(4) Oklahoma		
(a) Residential	9PZRS	\$ 2.13
(b) Single-Line Business	9PZBU	\$ 2.13
(c) ISDN BRI	9PZL1	\$ 2.81
(d) Multiline Business	9PZLM	\$ 4.75
(e) PRI ISDN	9PZP1	\$39.82
(f) PBX	9PZPX	\$ 4.75
(g) Centrex CO and CO-Like	9PZCX	\$ 0.52
(h) PIC Change Charge		
(1) Per manual change		\$ 1.43
(2) Per manual supplemental change		\$ 0.77
(3) Per mechanized change		\$ 0.53
(4) Per mechanized supplemental Change		\$ 0.53
(5) Per Plexar group change		\$ 8.87
(6) Per Plexar group supplemental Change		\$ 0.11

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4. End User Access Service (Cont'd)4.4 Rates and Charges (Cont'd)(H) Basic Federal Universal Service Fund (FUSF) Surcharge:  
(Cont'd)

## (5) Texas

(a) Residential	9PZRS	\$ 2.13
(b) Single-Line Business	9PZBU	\$ 2.13
(c) ISDN BRI	9PZL1	\$ 2.81
(d) Multiline Business	9PZLM	\$ 5.04
(e) PRI ISDN	9PZP1	\$41.27
(f) PBX	9PZPX	\$ 5.04
(g) Centrex CO and CO-Like	9PZCX	\$ 0.56
(h) PIC Change Charge		
(1) Per manual change		\$ 1.46
(2) Per manual supplemental change		\$ 0.78
(3) Per mechanized change		\$ 0.53
(4) Per mechanized supplemental Change		\$ 0.53
(5) Per Plexar group change		\$ 8.90
(6) Per Plexar group supplemental change		\$ 0.11

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