

TARIFF DISTRIBUTION

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PURPOSE: Section 13 - Revise Additional Labor Lang to mirror interstate access guidebook; Traceback (robocall) language

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ACCESS SERVICE
CHECK SHEET

Title Page and Pages 1 to 35-17, inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement No. 13 contains all changes from the original tariff that are in effect on the date hereof.

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* New or Revised Page

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2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.9 References to the Telephone Company

The customer may advise End Users that certain services are provided by the Telephone Company in connection with the service the customer furnishes to End Users; however, the customer shall not represent that the Telephone Company jointly participates in the customer's services.

2.3.10 Unlawful Use Traceback Obligation

Customer agrees that when it sends traffic to the Telephone Company, if it receives a Traceback Request regarding such traffic which is reasonably believed to be unlawful and abusive traffic, from the Telephone Company, or any Authorized Traceback Group, Customer will promptly respond to the Traceback Request in good faith. Customer agrees that its response shall indicate if it is in the call path as the Originating Provider of the calls (i.e., Customer received the calls from Customer's end user) or an intermediate Provider (i.e., Customer received the calls from another voice provider). The response shall also identify the provider from which it accepted the traffic or the end user that originated the call, as applicable. Customer agrees to provide responses to Traceback Requests to the Telephone Company or any designee, including an Authorized Traceback Group, without requiring a subpoena or other formal demand or request.

(N)

(N)

2.3.11 Claims and Demands for Damages

(A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Telephone Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the customer.

(M)

(M)

(M) Material previously appearing on this page now appears on 1st Revised page 2-25.

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2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.11 Claims and Demands for Damages (Cont'd)

(B) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or equipment removal of the customer's circuits, facilities, or connected to the Telephone Company's services provided under this tariff, including, without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortuous conduct of the customer, its officers, agents or employees. (M)

(C) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the customer or third parties arising out of any act or omission of the customer in the course of using services provided under this tariff. (M)

2.3.12 VoIP - PSTN Traffic

This Section applies to VoIP-PSTN traffic exchanged between the Telephone Company and the Customer in time division multiplexing ("TDM") format that originates and/or terminates in Internet protocol ("IP") format. VoIP-PSTN traffic originates and/or terminates in IP format if it originates from and/or terminates to an end-user Customer of a service that requires Internet protocol-compatible Customer premises equipment. The Switched Access rate elements in this tariff for both usage and facilities apply to any VoIP-PSTN traffic.

(M) Material previously appeared on 1st Revised page 2-24.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Attenuation Distortion

The term "Attenuation Distortion" denotes the difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

Authorized Traceback Group

A designee of the Telephone Company which it authorizes to issue Traceback Requests for traffic received by the Telephone Company. Telephone Company currently designates The USTelecom Industry Traceback Group or any successor organization to be an Authorized Traceback Group.

(N)

(N)

Balance (100 Type) Test Line

The term "Balance (100 Type) Test Line" denotes an arrangement in an end office which provides for balance and noise testing.

Bit

The term "Bit" denotes the smallest unit of information in the binary system of notation.

Bona Fide Request

The term "Bona Fide Request" refers to a written request to the Telephone Company to (1) add specific central offices to those identified in NECA Tariff No. 4 as offering collocation, (2) request expanded interconnection utilizing microwave transmission facilities, or (3) request expanded interconnection at other than DS1 or DS3. The requests must include all information necessary for evaluation, including equipment type(s), complete location addresses, amount of space requested, etc.

Broadcast Traffic

Ethernet frames that are forwarded to all stations on a virtual local area network using the broadcast address.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Total Switch Outage

The term "Total Switch Outage" denotes a complete loss of call processing capabilities in an end office or access tandem.

Traceback Request

A request for information from the Customer about traffic which it has sent to the Telephone Company and which traffic is reasonably believed by the Telephone Company to be unlawful and abusive traffic, and which request requires a response indicating whether the Customer is the Originating Provider or whether Customer received the calls from another voice provider.

(N)

(N)

Transmission Measuring (105 Type) Test Line/Responder

The term "Transmission Measuring (105 Type) Test Line/Responder" denotes an arrangement in an end office which provides far-end access to a responder and permits two-way loss and noise measurements to be made on trunks from a near end office.

Transmission Path

The term "Transmission Path" denotes an electrical path capable of transmitting signals within the range of the service offering, e.g., a voice grade transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path is comprised of physical or derived channels consisting of any form or configuration of facilities typically used in the telecommunications industry.

Transport Channel

The term "Transport Channel" denotes a channel of a Switched Transport DS1 or DS3 facility.

Transport Channel Group

The term "Transport Channel Group" denotes a set of transmission paths which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the common paths are interchangeable.

Trunk

The term "Trunk" denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

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13. Additional Engineering, Additional Labor and Miscellaneous Services

Section 13 addresses Additional Engineering, Additional Labor, and Miscellaneous Services (e.g., Maintenance of Service, Provision of Access Service Billing Information, etc.).

The specific rates and charges for these activities are set forth in subsequent sections.

For the purpose of Section 13, the terms Basic Time, Overtime, and Premium Time are defined as follows: (T)
(T)

Hourly Rates - Hourly rates are based upon the time of day, day of the week, and whether the work is performed on a Telephone Company Holiday. Hourly rates will apply as defined below for: Basic Time, Overtime, and Premium Time. Charges apply for each half hour or fraction thereof unless otherwise specified herein. (N)
|
(N)

Basic Time - 8:00 a.m. - 5:00 p.m., Monday through Friday (except Telephone Company Holidays). To the extent work continues past 5:00 p.m., time will be billed as Overtime. (T)

Overtime - Outside Basic Time and on Saturdays (except Telephone Company Holidays). (T)

Premium Time - Sundays and/or Telephone Company Holidays. Telephone Company Holidays: New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving, Christmas Day. (T)

13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- (A) A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.5 and 7.1.6 preceding.

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13.1 Additional Engineering (Cont'd)

(B) Additional Engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.2.1 preceding. (M)

The Telephone Company will notify the customer that Additional Engineering charges, as set forth in 13.1.1 following, will apply before any additional engineering is undertaken.

13.1.1 Charges For Additional Engineering

The charges for Additional Engineering are as follows: (T)

<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>USOC</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(A) Basic Time - per engineer	AEHNF/AEH++	\$62.08	AEHNS	\$36.00
(B) Overtime - per engineer	AEHXF/AEH++	\$76.70	AEHNS	\$50.75

13.2 Additional Labor

Additional Labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in this Section 13.2. The Telephone Company will notify the customer that Additional Labor charges as set forth in 13.2.6 following will apply before any Additional Labor is undertaken. (T)

Types of Additional Labor are: (N)

- Installation, moves, network reconfigurations, and/or other service activities that the Customer requests the Telephone Company to perform outside of Basic Time. (USOC ALH, ALH++)
- Standby includes all time in excess of one-quarter (1/4) hour during which Telephone Company personnel standby at the customer's request. (USOC ALT, ALT++)
- Additional Labor testing with other telephone companies, or repair of facilities which connect to facilities of other service providers which is in addition to the normal effort required to test, maintain, or repair facilities provided solely by the Telephone Company. (USOC ALK, ALK++)
- Other Labor is that Additional Labor not included in the preceding items including, but not limited to, labor incurred to extend the Point of Termination, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff. (USOC ALK, ALK++) (N)

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13.2 Additional Labor (Cont'd)

Additional Labor Charges apply for each half hour or fraction thereof (T) (M)
unless otherwise specified herein.

A callout is when a Telephone Company employee is called in to work at a (T) (M)
time not consecutive with the employee's scheduled work period. Any
dispatch that results in a callout will be subject to a minimum charge on
an Overtime and/or Premium Time basis of four (4) hours. However, at no
time will the customer be charged if trouble is found to be on the
Telephone Company's side of the demarcation point. (T) (M)

- 13.2.1 Reserved for future use (D)
- 13.2.2 Reserved for future use
- 13.2.3 Reserved for future use (D)
- 13.2.4 Reserved for future use (D)
- 13.2.5 Reserved for future use (D)

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13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor

The charges for Additional Labor are as follows:

<u>Additional Labor</u> <u>Periods</u>	<u>USOC</u>	<u>First Half</u> <u>Hour or</u> <u>Fraction</u> <u>Thereof</u>	<u>USOC</u>	<u>Each Additional</u> <u>Half Hour or</u> <u>Fraction</u> <u>Thereof</u>	
(A) Additional Labor					
Overtime -					
per technician	ALHXF/ALH++	\$250.00	ALHXS	\$100.00	
Premium Time -					
per technician	ALHPF/ALH++	\$300.00	ALHPS	\$250.00	
	<u>USOC</u>	<u>First</u> <u>Quarter</u> <u>Hour</u>	<u>USOC</u>	<u>Each Additional</u> <u>Half Hour or</u> <u>Fraction</u> <u>Thereof</u>	(T)
(B) Standby					
Basic Time -					
per technician	ALT++	None	ALTNS	\$40.00	
Overtime -					
per technician	ALT++	None	ALTXS	\$50.00	
Premium Time -					
per technician	ALT++	None	ALTPS	\$60.00	
<u>Additional Labor</u> <u>Periods</u>	<u>USOC</u>	<u>First Half</u> <u>Hour or</u> <u>Fraction</u> <u>Thereof</u>	<u>USOC</u>	<u>Each Additional</u> <u>Half Hour or</u> <u>Fraction</u> <u>Thereof</u>	
(C) Testing with					(T)
other telephone companies					
and Other Labor Charges					
Basic Time -					
per technician	ALKNF/ALK++	\$45.00	ALKNS	\$50.00	
Overtime -					
per technician	ALKXF/ALK++	\$50.00	ALKXS	\$42.00	
Premium Time -					
per technician	ALKPF/ALK++	\$50.00	ALKPS	\$55.00	

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

13.2 Additional Labor (Cont'd)

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Four AT&T Plaza, Dallas, Texas 75202

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

13.3 Miscellaneous Services

13.3.1 Maintenance of Service

The charges for Maintenance of Service are deregulated. Terms (T)
and conditions are located in the AT&T Interstate Access |
Guidebook. (T)

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13. Additional Engineering, Additional Labor, and Miscellaneous Services
 (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(D) Nonrecurring Charges

	<u>USOC</u>	<u>Per Line or Trunk</u>
(1) PIC Change Charge Billed to End User, Agent or IC		
- per manual change	P2AKX	\$3.98
- per mechanized change	P2AEX	\$1.57
(2) PIC Change Charge - Bulk Transfer		1.55
(3) Switch Verification Charge	<u>Nonrecurring Charge</u>	
• Per BTN		\$3.00
• Per WTN		.65

13.3.4 Reserved for Future Use

(N)

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