#### ACCESS SERVICE

#### RATES, RULES AND CHARGES

Title Page and Pages 1 to 22-45, inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement No. 7 contains all changes from the original tariff that are in effect on the date hereof.

#### CHECK SHEET

Page	Number of Revision Except as Indicated	Page	Number of Revision Except as Indicated
Title	5th	22.3	6th
1	301st*	22.4	7th
1.1	27th*	23	Original
1.2	127th	24	Original
1.2.1	2nd	25	lst
1.3	12th	26	1st
1.4	37th	27	Original
1.5	70th	28	lst
1.5.1	15th	29	lst
1.6	29th*	30	2nd
1.7	12th	31	lst
1.7.1	3rd	1-1	Original
1.8	18th	1-2	3rd
1.9	62nd	2-1	3rd*
1.10	17th	2 - 2	4th*
1.11	26th	2-3	3rd
1.12	36th	2-4	5th
1.13	22nd	2 - 5	3rd
1.14	15th	2-5.1	3rd*
1.15	5th	2 - 6	1st
1.15.1	Original	2 - 7	Original
1.16	lst	2 - 8	Original
2	4th	2 - 9	Original
3	3rd*	2-10	Original
4	4th*	2-11	Original
5	2nd	2-12	4th
6	3rd	2-13	Original
7	4th	2-14	6th
8	4th*	2-15	5th
9	lst	2-15.1	4th
10	7th	2-16	Original
11	2nd	2-17	6th
12	lst	2-18	Original
13	2nd	2-19	Original
14	lst	2-20	1st
15	3rd	2-21	1st
16	5th	2-22	2nd*
17	6th	2-23	1st
18	2nd	2-24	Original
19	6th*	2-25	Original
20	2nd	2-26	lst
21	6th	2-27	Original
22	7th	2-28	lst
22.1	2nd	2-29	lst
22.2	45th		

\* New or Revised Page

Issuing Officer: Kristen E. Shore, Assistant Vice President - Regulatory (This page filed under Transmittal No. 321 )

## ACCESS SERVICE

RATES, RULES AND CHARGES

CHECK SHEET (Cont'd)

Page	Number of Revision Except as Indicated	Page	Number of Revision Except as Indicated
2-30 2-31 2-32 2-33 2-34 2-35 2-35.1 2-35.2 2-35.3 2-35.4	Original Original Original Original Original 7th 5th 4th 5th 1st	2-69 2-70 2-71 2-72 2-73 2-74 2-75 2-76 2-77 2-78	2nd Original 1st Original 4th* 5th Original 0riginal 6th* Original
2-35.5 2-36 2-37 2-38 2-39 2-40 2-41 2-42 2-43	lst 5th Original Original 1st 1st 1st Original Original	2-79 2-80 2-81 2-82 2-83 2-84 2-85 2-86 2-86.1	Original Original Ist Original Ist Original Ist Original
2-44 2-45 2-46 2-47 2-48 2-49 2-50 2-51	Original Original Ist Original Ist Ist Original	2-87 2-88 2-89 2-90 2-91 2-92 2-93 2-94 2-94	1st Original 4th* 1st Original Original 1st 1st
2-52 2-53 2-54 2-55 2-56 2-57 2-58 2-59 2-60 2-61	2nd Original 1st 1st Original Original Original Original	2-95 2-96 2-97 2-98 2-99 3-1 3-2 3-3 3-4	1st Original 2nd* 5th 2nd 2nd 1st 3rd 1st
2-61 2-62 2-63 2-64 2-65 2-66 2-67 2-68	Original Original Original Ist Original 2nd 2nd	3-5 3-6 3-7 3-8 3-9 3-10 3-11 3-12	lst 2nd 2nd 1st Original 2nd 1st 1st

\* New or Revised Page

(This page filed under Transmittal No. 321 )

Issued: March 2, 2020

Effective: March 17, 2020

#### ACCESS SERVICE RATES, RULES AND CHARGES CHECK SHEET (Cont'd)

	CHECK SHEET	(Cont'd)	
	Number of		Number of
	Revision		Revision
	Except as		Except as
Page	Indicated	Page	Indicated
10-3	Original	12-5	1st
10-4	Original	12-6	1st
10-5	Original	12-7	1st
10-6	Original	12-8	1st
10-7	Original	12-9	1st
10-8	Original	12-10	1st
10-9	Original	12-11	lst
10-10	Original	12-12	3rd
10-11	Original	13-1	6th*
10-12	Original	13-2	5th*
10-13	Original	13-3	lst*
10-14	Original	13-4	5th*
10-15	Original	13-5	5th*
10-16	Original	13-6	5th*
		13-7	5th*
10-17 10-18	Original Original	13-8	-
			6th*
10-19	Original	13-9	6th*
10-20	Original	13-10	5th Owiging]
10-21	Original	13-11	Original
10-22	1st	13-12	1st
10-22.1	Original	13-13	Original
10-22.1.1	Original	13-14	1st
10-22.2	3rd	13-15	lst
10-22.3	lst	13-16	lst
10-22.4	Original	13-17	lst
10-22.5	1st	13-18	1st
10-22.6	Original	13-19	lst
10-22.7	lst	13-20	2nd
10-23	Original	13-21	1st
10-24	Original	13-22	3rd
10-25	Original	13-23	2nd
10-26	Original	13-24	4th
10-27	lst	13-25	3rd
10-28	lst	13-26	Original
10-29	2nd	13-27	Original
10-30	2nd	13-28	Original
10-30.1	Original	13-29	Original
10-31	lst	13-30	Original
10-32	2nd	13-31	Original
10-33	3rd	13-32	Original
10-34	2nd	13-33	Original
10-35	2nd	13-34	Original
10-36	2nd	13-35	Original
10-37	2nd	13-36	lst
11-1	Original	13-37	1st
11-2	Original	13-38	Original
11-3	1st	13-39	Original
11-4	Original	13-40	Original
11-5			
	Original	13-41	3rd Original
11-6	Original	13-42	Original
12-1	1st Original	13-43	3rd
12-2	Original	13-44	3rd 4+b
12-3	1st 1st	13-45	4th
12-4	1st	13-46	3rd
		13-47	2nd

\* New or Revised Page

(This page filed under Transmittal No. 321 )

Issued: March 2, 2020

Effective: March 17, 2020

		Page No.	
2.	GENERAL REGULATIONS (Cont'd)		
	2.3 Obligation of the Customer	2-19	
	2.3.1 Damages	2-19	
	2.3.2 Ownership of Facilities and Theft	2-20	
	2.3.3 Equipment Space and Power	2-20	
	2.3.4 Reserved for Future Use	2-20	
	2.3.5 Reserved for Future Use	2-20	
	2.3.6 Availability for Testing	2-21	
	2.3.7 Balance	2-21	
	2.3.8 Design of Customer Services	2-21	
	2.3.9 References to the Telephone Company	2-22	
	2.3.10 Unlawful Use Traceback Obligations	2-22	(N)
	2.3.11 Claims and Demands for Damages	2-22	
	2.3.12 Reserved for Future Use	2-25	
	2.3.13 Coordination with Respect to Network		
	Contingencies	2-24	
	2.3.14 Jurisdictional Report Requirements	2-24	
	2.3.15 Determination of Interstate Charges for		
	Mixed Interstate and Intrastate Access Service	2-32	
	2.3.16 Certification of Special Access Service as		
	Interstate	2-32	
	2.3.17 VOIP - PSTN Traffic	2-35	
	2.4 Payment Arrangements and Credit Allowances	2-35.1	
	2.4.1 Payment of Rates, Charges and Deposits	2-35.1	
	2.4.2 Minimum Periods	2-42	
	2.4.3 Cancellation of an Order for Service	2-43	
	2.4.4 Credit Allowance for Service Interruptions	2-44	
	2.4.5 Reserved for Future Use	2-50	
	2.4.6 Re-establishment of Service Following Fire,		
	Flood or Other Occurrence	2-51	
	2.4.7 Title or Ownership Rights	2-51	
	2.4.8 Access Services Provided by		
	More than one Telephone Company	2-52	

(This page filed under Transmittal No. 321 )

	Page No.
2. <u>GENERAL REGULATIONS</u> (Cont'd)	
2.5 Connections	2-70
2.5.1 General	2-70
<ul><li>2.5.2 Standard Access Service Connections</li><li>2.5.3 Expanded Interconnection Service</li></ul>	2-70 2-70
2.6 Definitions	2-71
Access Code Access Customer Name Abbreviation (ACNA) Access Customer Terminal Location (ACTL) Access Minutes Access Tandem Access Tandem Network Affiliate Agent Aggregator Answer/Disconnect Supervision Attenuation Distortion Authorized Traceback Group Balance (100 Type) Test Line Bit Business Day	2-71 2-71 2-71 2-71 2-71 2-72 2-72 2-72
Busy Hour Minutes of Capacity Call Call-out Carrier Identification Code Cascading Service User Cascading Shared Network Arrangement C Band CCS Central Office Central Office Prefix Central Office Reporting on Trunks Testing	2 - 73 2 - 73 2 - 74 2 - 75 2 - 75 2 - 75 2 - 75

(This page filed under Transmittal No. 321 )

	Page No.
2. GENERAL REGULATIONS (Cont'd)	
2.6 <u>Definitions</u> (Cont'd)	
Secondary Channel	2-93
Secondary Exchange Carrier	2-93
Service Control Point	2-94
Service Management System	2-94
Service Switching Point	2-94
Service User	2-94
Serving Wire Center	2-94
Seven Digit Manual Test Line	2-94
Shared Network Arrangement	2-94
Short Circuit Test Line	2-94
Signal-to-C-Notched Noise Ratio	2-95
Singing Return Loss	2-95
Special Order	2-95
Signaling Point of Interface	2-95
Signaling System Seven	2-95
Signaling Transfer Point	2-95
Storage Area Network (SAN)	2-95
Subcontractor	2-96
Subtending End Office of an Access Tandem	2-96
Switching Point Code	2-96
Switching System	2-96
Synchronous Test Line	2-96
Tandem Switched Transport	2-96
Termination Charge	2-96
Terminating Direction	2-97
Third Party Host	2-97
Toll Free Access Service	2-97
Traceback Request	2-97
Transmission Measuring (105 Type) Test Line/Responder	2-97
Transmission Path	2-97
Trunk	2-97
Trunk Circuit Identification Code	2-97
Trunk Group	2-97
Trunk Side Connection	2-98
Two-Wire to Four-Wire Conversion	2-98
Unbundled Network Elements (UNEs)	2-98
Uniform Service Order Code	2-98
V-and-H Coordinates Method	2-99
WATS Serving Office	2-99
Wide Area Network Physical Transport (WAN-PHY)	2-99
Wire Center	2-99

(This page filed under Transmittal No. 321 )

Page No.	
12-1	
12-1	
12-2	
12-2	
12-12	
13-2	(T)
13-3	
13-4	
13-4	
13-4 13-5 13-5 13-5 13-5 13-6	(T) (T) (T) (T)
13-9	
13-9 13-11 13-12 13-25 13-34 13-47 13-49 13-50 13-51 13-54 13-55	
	13-5 13-5 13-5 13-6 13-9 13-9 13-11 13-12 13-25 13-34 13-47 13-49 13-50 13-51

(This page filed under Transmittal No. 321 )

TARIFF F.C.C. NO. 1 4th Revised Page 2-1 CANCELS 3rd Revised Page 2-1

NEVADA BELL TELEPHONE COMPANY

			rage
GENE	ERAL REG	ULATIONS	
2.1	Underta	aking of the Telephone Company	
	2.1.1	Scope	
	2.1.2	-	
	2.1.3		
		Provision of Services	
	2.1.5		
	2.1.6		
	2.1.7	Changes and Substitutions	
	2.1.8	Refusal and Discontinuance of Service	
	2.1.9	Limitation of Use of Metallic Facilities	
		Notification of Service-Affecting Activities	
		Coordination with Respect to Network Contingencies	
		Provision and Ownership of Telephone Numbers	
		Metropolitan Statistical Area Access Services	
	2.1.14	Broadband Services	
2.2	Use		
	2.2.1	Reserved for Future Use	
	2.2.2	Interference or Impairment	
	2.2.3	Unlawful Use	
2.	3 <u>Oblig</u> a	ation of the Customer	
	2.3.1	Damages	
	2.3.2	Ownership of Facilities and Theft	
	2.3.3	Equipment Space and Power	
	2.3.4	Reserved for Future Use	
	2.3.5	Reserved for Future Use	
	2.3.6	Availability for Testing	
	2.3.7	Balance	
	2.3.8	Design of Customer Services	
	2.3.9	References to the Telephone Company	
		Unlawful use Traceback Obligation	
		Claims and Demands for Damages	
		Reserved for Future Use	
		Coordination with Respect to Network Contingencies	
		Jurisdictional Report Requirements	
	2.3.15	Determination of Interstate Charges For Mixed	
	0 0 7 7	Interstate and Intrastate Access Service	
	2.3.16	Certification of Special Access Services As	
	0 0 1 -	Interstate	
	∠.3.⊥7	VoIP - PSTN Traffic	

TARIFF F.C.C. NO. 1 4th Revised Page 2-2 CANCELS 3rd Revised Page 2-2 Page No. 2.4 Payment Arrangements and Credit Allowances 2-35.1 2.4.1 Payment of Rates, Charges and Deposits 2-35.1 2-42 2.4.3 Cancellation of an Order for Service 2-43 2.4.4 Credit Allowance for Service Interruptions 2-44 2.4.5 Reserved for Future Use 2-50 2.4.6 Reestablishment of Service Following Fire, Flood or Other Occurrence 2-51 Title or Ownership Rights 2-51 2.4.8 Access Services Provided by More Than One Telephone 2-52 2-70

2.5 Connections

2.5.1	General
2.5.2	Standard Access Service Connections
2.5.3	Expanded Interconnection Service

2.6 Definitions

2.4.7

Access Code	2-71
Access Customer Name Abbreviation (ACNA)	2-71
Access Customer Terminal Location (ACTL)	2-71
Access Minutes	2-71
Access Tandem	2-71
Access Tandem Network	2-71
Affiliate	2-72
Agent	2-72
Aggregator	2-72
Answer/Disconnect Supervision	2-72
Attenuation Distortion	2-73
Authorized Traceback Group	2-73
Balance (100 Type) Test Line	2-73
Bit	2-73
Business Day	2-73
Busy Hour Minutes of Capacity (BHMC)	2-73
Call	2-74
Call-out	2-74
Carrier Identification Code	2-74
Cascading Service User	2-74
Cascading Shared Network Arrangement	2-74
C Band	2-74
CCS	2-74
Central Office	2-75
Central Office Prefix	2-75
Centralized Automatic Reporting On Trunks Testing	2-75
Channel(s)	2-75
Channel Service Unit	2-75
Clear Channel Capability	2-75
Channelize	2-76

(This page filed under Transmittal No. 321 )

Issued: March 2, 2020

Effective: March 17, 2020

2-70 2-70 2-70

2-71

# (N)

# NEVADA BELL TELEPHONE COMPANY

2. GENERAL REGULATIONS (Cont'd)

2.4.2 Minimum Periods

Company

Page No.

## 2. <u>GENERAL REGULATIONS</u> (Cont'd)

2.6 Definitions (Cont'd)

Subcontractor	2-96
Subtending End Office of an Access Tandem	2-96
Switching Point Code	2-96
Switching System	2-96
Synchronous Test Line	2-96
Tandem Switched Transport	2-96
Termination Charge	2-96
Terminating Direction	2-97
Third Party Host	2-97
Toll Free Access Service	2-97
Traceback Request	2-97
Transmission Measuring (105 Type) Test Line/Responder	2-97
Transmission Path	2-97
Trunk	2-97
Trunk Circuit Identification Code	2-97
Trunk Group	2-97
Trunk-Side Connection	2-98
Two-Wire to Four-Wire Connection	2-98
Unbundled Network Elements (UNEs)	2-98
Uniform Service Order Code (USOC)	2-98
V and H Coordinates Method	2-99
WATS Serving Office	2-99
Wide Area Network Physical Transport (WAN-PHY)	2-99
Wire Center	2-99

(C)

(N)

(N)

- 2. General Regulations (Cont'd)
  - 2.3 Obligations of the Customer (Cont'd)
    - 2.3.9 References to the Telephone Company

The customer may advise End Users that certain services are provided by the Telephone Company in connection with the service the customer furnishes to End Users; however, the customer shall not represent that the Telephone Company jointly participates in the customer's services.

#### 2.3.10 Unlawful Use Traceback Obligation

Customer agrees that when it sends traffic to the Telephone Company, if it receives a Traceback Request regarding such traffic which is reasonably believed to be unlawful and abusive traffic, from the Telephone Company, or any Authorized Traceback Group, Customer will promptly respond to the Traceback Request in good faith. Customer agrees that its response shall indicate if it is in the call path as the Originating Provider of the calls (i.e., Customer received the calls from Customer's end user) or an intermediate Provider (i.e., Customer received the calls from another voice provider). The response shall also identify the provider from which it accepted the traffic or the end user that originated the call, as applicable. Customer agrees to provide responses to Traceback Requests to the Telephone Company or any designee, including an Authorized Traceback Group, without requiring a subpoena or other formal demand or request.

#### 2.3.11 Claims and Demands for Damages

- (A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Telephone Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the customer.
- (B) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or equipment connected to the Telephone Company's services provided under this tariff, including, without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain

(This page filed under Transmittal No. 321 )

## 2. General Regulations (Cont'd)

## 2.6 Definitions (Cont'd)

## Attenuation Distortion

The term "Attenuation Distortion" denotes the difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

#### Authorized Traceback Group

A designee of the Telephone Company which it authorizes to issue Traceback Requests for traffic received by the Telephone Company. Telephone Company currently designates The USTelecom Industry Traceback Group or any successor organization to be an Authorized Traceback Group.

Balance (100 Type) Test Line The term "Balance (100 Type) Test Line" denotes an arrangement in an end office which provides for balance and noise testing.

Bit The term "Bit" denotes the smallest unit of information in the binary system of notation.

#### Business Day

The term "Business Day" denotes the times of day that a company is open for business. This is 8:00 A.M. to 5:00 P.M., Monday through Friday.

# Busy Hour Minutes of Capacity (BHMC)

The term "Busy Hour Minutes of Capacity (BHMC)" denotes the customer specified maximum amount of Switched Access Service and/or Directory Assistance Service access minutes the customer expects to be handled in an end office switch during any hour in an 8:00 A.M. to 11:00 P.M. period for the Feature Group and/or Directory Assistance Service ordered. This customer furnished BHMC quantity is the input data the Telephone Company uses to determine the number of transmission paths for the Feature Group and/or Directory Assistance Service ordered.

(This page filed under Transmittal No. 321 )

(N)

(1/1)

(N)

(N)

## 2. General Regulations (Cont'd)

## 2.6 Definitions (Cont'd)

## Terminating Direction

The term "Terminating Direction" denotes the use of Access Service for the completion of calls from a customer premises to an end user premises.

### Third Party Host

The term "Third Party Host" denotes a customer who has a Shared Network Arrangement with a Host Subscriber, and allows a Cascading Service User to occupy a channel or port of the Third Party Host's multiplexed service through a Cascading Shared Network Arrangement.

#### Toll Free Access Service

The term Toll Free Access Service denotes an originating service which provides a Toll Free Access Service customer identification function and optional features based on the dialed number at Telephone Company SSPs and SCPs. Toll Free Access Service calls are free to the originating end user and are characterized by specifically dedicated orders. Toll Free Access Service currently includes the following codes: 800 and 888.

#### Traceback Request

A request for information from the Customer about traffic which it has sent to the Telephone Company and which traffic is reasonably believed by the Telephone Company to be unlawful and abusive traffic, and which request requires a response indicating whether the Customer is the Originating Provider or whether Customer received the calls from another voice provider.

## Transmission Measuring (105 Type) Test Line/Responder

The term "Transmission Measuring (105 Type) Test Line/Responder" denotes an arrangement in an end office which provides far-end access to a responder and permits two-way loss and noise measurements to be made on trunks from a near end office.

### Transmission Path

The term "Transmission Path" denotes an electrical path capable of transmitting signals within the range of the service offering, e.g., a voice grade transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path is comprised of physical or derived channels consisting of any form or configuration of facilities typically used in the telecommunications industry.

#### Trunk

The term "Trunk" denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

## Trunk Circuit Identification Code

The term "Trunk Circuit Identification Code" denotes the number assigned to each switched trunk, to identify it to the SS7 signaling system.

## Trunk Group

The term "Trunk Group" denotes a set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

TARIFF F.C.C. NO. 1

CANCELS 5th Revised Page 13-1

				Page No.	
13.			INEERING, ADDITIONAL LABOR AND MISCELLANEOUS	13-2	(
	SERVICES				(T)
	13.1	Addition	al Engineering	13-2	(T)
		13.1.1 (	Charges for Additional Engineering	13-4	
	13.2	Addition	al Labor	13-4	
		13.2.1	Reserved for future use	13-4	(T)
		13.2.2	Reserved for future use	13-5	
		13.2.3	Reserved for future use	13-5	(T)
		13.2.4	Reserved for future use	13-5	(T)
		13.2.5	Reserved for future use	13-5	(T)
		13.2.6	Charges for Additional Labor	13-6	
	13.3	Miscella	neous Services	13-9	
		13.3.1	Maintenance of Service	13-9	
		13.3.2	Restoration Priority	13-11	
		13.3.3	Presubscription	13-12	
		13.3.4	Standard Jacks - Registration Program	13-25	
		13.3.5	Testing Services	13-34	
		13.3.6	Provision of Access Service Billing Information	13-47	
		13.3.7	Miscellaneous Equipment	13-49	
		13.3.8	International Blocking Service	13-50	
		13.3.9	900 Call Blocking	13-51	
		13.3.10	Optional Features associated with Pay Telephone		
			Service	13-54	
		13.3.11	Long Distance Trouble Management Service (LDTMS)	13-55	
		13.3.12	Data Trouble Management Services	13-58	

13. Additional Engineering, Additional Labor and Miscellaneous Services

Section 13 addresses Additional Engineering, Additional Labor, and Miscellaneous Services (e.g., Maintenance of Service, Provision of Access Service Billing Information, etc.).

The specific rates and charges for these activities are set forth in subsequent sections.

For the purpose of Section 13, the terms Basic Time, Overtime and Premium Time are defined as follows:

- Hourly Rates Hourly rates are based upon the time of day, day of the (N) week, and whether the work is performed on a Telephone Company Holiday. Hourly rates will apply as defined below for: Basic Time, Overtime, and Premium Time. Charges apply for each half hour or fraction thereof unless (N) otherwise specified herein.
- Basic Time 8:00 a.m. 5:00 p.m., Monday through Friday (except (T) Telephone Company Holidays). To the extent work continues past 5:00 p.m., time will be billed as Overtime.
- Overtime Outside Basic Time and on Saturdays (except Telephone Company Holidays).
- Premium Time Sundays and/or Telephone Company Holidays. Telephone Company Holidays: New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving, Christmas Day.

A Miscellaneous Service Order Charge applies to any service, or combination of services ordered simultaneously from this section of the Tariff for which a service order is not already pending (with the exception of Presubscription (13.3.3) which does not have the charge applied). The Miscellaneous Service Order Charge is an administrative charge designed to compensate for the expenses associated with service order issuance.

(M)

(N)

(N)

(T)

Material previously appearing on this page has been moved to page 13-3. (N)

(This page filed under Transmittal No. 321)

TARIFF F.C.C. NO. 1

1st Revised Page 13-3

CANCELS Original Page 13-3

## 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

The charge always applies to the following services since a pending (M) service order would not exist: Standby, Testing and Maintenance with other Telephone Companies other than when in conjunction with Acceptance (T) Testing, Additional Labor (13.2.6), and Maintenance of Service (13.3.1). The Miscellaneous Service Order Charge will also apply to the following services if they are ordered subsequent to the initial installation of the associated access service, thereby necessitating the issuance of another service order: Restoration Priority (13.3.2), Standard Jacks (13.3.4), Controller Arrangement [13.3.7(A)]., and International Aggregator Blocking Service [13.3.8(B)].

The charge does not apply to the following services since there would exist a pending service order: Additional Engineering (13.1), Overtime Installation, Standby (13.2.6), Testing with other Telephone Companies (T) when in conjunction with Acceptance Testing (13.2.6), and Additional Cooperative Acceptance Testing [13.3.5(A)(1) and 13.3.5(B)(1)]. This charge is a follows:

	USOC	Rate	
-Miscellaneous Service Order Charge,			
per occurrence	MSSOC	\$121.77	(M)

## 13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- A customer requests additional technical information after the (A) Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.4 and 7.1.6 preceding.
- (B) Additional Engineering time is incurred by the Telephone Company (T) to engineer a customer's request for a customized service as set forth in 7.1.1 preceding.
- (C) A customer requests a Design Change, Additional Engineering time (T) is incurred by the Telephone Company for the engineering review as set forth in 5.2.2(C). The charge for Additional Engineering will apply whether or not the customer authorizes the Telephone (T) Company to proceed with the design change.
- (D) A customer requests additional Points of Termination as set forth in 2.1.5(A) preceding.

The Telephone Company will notify the customer that Additional Engineering charges, as set forth in 13.1.1 following, will apply before any Additional Engineering is undertaken.

Material on this page previously appeared on page 13-2.

(This page filed under Transmittal No. 321 )

Issued: March 2, 2020

(N)

TARIFF F.C.C. NO. 1 5th Revised Page 13-4 CANCELS 4th Revised Page 13-4

## 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.1 Additional Engineering (Cont'd)

#### 13.1.1 Charges For Additional Engineering

The charges for Additional Engineering are as follows:

	Additional Engineering Periods	USOC	Each Half Hour or Fraction Thereof
(A)	Basic Time - per engineer	AEHNF/AEH++	\$44.69
(B)	Overtime - Per engineer	AEHXF/AEH++	\$64.40

### 13.2 Additional Labor

Additional Labor is that labor requested by the customer on a given (T)service and agreed to by the Telephone Company as set forth in this Section 13.2. The Telephone Company will notify the customer that Additional Labor charges as set forth in 13.2.6 following will apply (T) before any Additional Labor is undertaken. (T)

Types of Additional Labor are:

Installation, moves, network reconfigurations, and/or other service activities that the customer requests the Telephone Company to perform outside of Basic Time. (USOC ALH, ALH++)

- Standby includes all time in excess of one-quarter (1/4) hour during which Telephone Company personnel standby at the customer's request. (USOC ALT, ALT++)
- Additional Labor testing with other telephone companies, or repair of facilities which connect to facilities of other service providers which is in addition to the normal effort required to test, maintain, or repair facilities provided solely by the Telephone Company. (USOC ALK, ALK++)
- Other Labor is that Additional Labor not included in the preceding items including, but not limited to, labor incurred to extend the Point of Termination, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff. (USOC ALK, ALK++)

Additional Labor Charges apply for each half hour or fraction thereof unless otherwise specified herein.

A callout is when a Telephone Company employee is called in to work at a time not consecutive with the employee's scheduled work period. Any dispatch that results in a callout will be subject to a minimum charge on an Overtime and/or Premium Time basis of four (4) hours. However, at no time will the customer be charged if trouble is found to be on the Telephone Company's side of the demarcation point. (T)

13.2.1 Reserved for future use

(This page filed under Transmittal No. 321 )

Issued: March 2, 2020

(T)

(N)

(T)

(N)

(T)

(T)

(D)

TARIFF F.C.C. NO. 1 5th Revised Page 13-5 CANCELS 4th Revised Page 13-5

# 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.2 Reserved for future use

- 13.2.3 Reserved for future use (D)
- 13.2.4 Reserved for future use (D)
- 13.2.5 Reserved for future use (D)

(This page filed under Transmittal No. 321)

# 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

## 13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor

The charges for Additional Labor are as follows:

	Additional Labor Periods	USOC	Each Half Hour or Fraction <u>Thereof</u>
(A)	Additional Labor Overtime- per technician	ALHXF/ALH++	\$250.00
	Premium Time- per technician	ALHPF/ALH++	\$300.00

- 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)
  - 13.2 Additional Labor (Cont'd)
    - 13.2.6 Charges for Additional Labor (Cont'd)

Additional Labor Periods	USOC	First Quarter <u>Hour</u>	Each Additional Half Hour or Fraction <u>Thereof</u>	(T)
(B) Standby Basic Time- per technician	ALTNF/ALT++	None	\$85.00	
Overtime- per technician	ALTXF/ALT++	None	\$80.00	
Premium Time- per technician	ALTPF/ALT++	None	\$90.00	

# 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor (Cont'd)

The charges for additional labor are as follows:

	Additional Labor Periods	Each Half Hour or Fraction Thereof				
		USOC	Service Technician	USOC	Central Office <u>Technician</u>	
(C)	Testing with other telephone companies and Other Labor Charg	es				(T)
	Basic Time- per technician	ALKNR/ALK++	\$115.00	ALKNM	\$40.00	
	Overtime- per technician	ALKXR/ALK++	\$80.00	ALKXM	\$60.00	
	Premium Time- per technician	ALKPR/ALK++	\$110.00	ALKPM	\$95.00	

- 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)
  - 13.3 Miscellaneous Services
    - 13.3.1 Maintenance of Service

The charges for Maintenance of Service are deregulated. Terms and conditions are located in the AT&T Interstate Access (T) Guidebook. (T)