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<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

(This page filed under Transmittal No. 265 )

5. Ordering Options for Switched and Special Access Service5.1 General

This section sets forth the regulations and order related charges for Access Orders for Switched and Special Access Services and the Expanded Interconnection Service Channel Termination (EISCT). These charges are in addition to other applicable charges as set forth in other sections of this tariff.

An Access Order is an order to provide the customer with Switched or Special Access Service, EISCT or to provide changes to existing services.

5.1.1 Ordering Conditions

A customer may order any number of services of the same type and between the same premises on a single Access Order, except when requested activity involves more than ten Carrier Identification Codes. An additional Access Order is required for each additional group of ten Carrier Identification codes requiring establishment, removal, or changes. All details for services for a particular order must be identical except for those for multipoint service.

The Telephone Company may order comparable special access services pursuant to this tariff on behalf of telecommunications service providers who are purchasing DS1 or DS3 loop or transport, entrance facilities, dedicated transport DS0 or Optical Carrier Network as unbundled network elements (UNEs) from the Telephone Company for which they are no longer eligible, as of March 12, 2006, unless alternative arrangements have been made as of March 12, 2006. Non-recurring Access Service Order charge will apply. (N)

The customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the order information required in 5.2 following, the customer must also provide: (N)

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.
- Orders for Entrance Facilities or Direct Trunked Transport shall be ordered at a DS1 or DS3 level when ordered separately from Feature Groups and Access Arrangements.
- Orders for Entrance Facilities or Direct Trunked Transport in conjunction with Feature Groups or Access Arrangements shall be ordered at a DS0 or DS1 level. The number of DS1s provisioned will be determined by the Telephone Company based on the numbers of lines/trunks ordered by the customer.
- Direct Trunked Transport shall be ordered with or without Entrance Facilities.
- Tandem Switched Transport shall be ordered in trunks.

(This page filed under Transmittal No. 120 )

5. Ordering options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.1 Ordering Conditions (Cont'd)

Except as provided below, the Telephone Company shall permit a requesting telecommunications carrier to commingle an unbundled network element or a combination of unbundled network elements with wholesale services obtained from the Telephone Company, to the extent provided by and subject to the terms and conditions of the requesting telecommunications carrier's interconnection agreement with the Telephone Company (or, if applicable, of the Telephone Company intrastate tariffs).<sup>(1)</sup>

The Telephone Company need not provide access to (1) an unbundled DS1 loop in combination, or commingled, with a dedicated DS1 transport or dedicated DS3 transport facility or service, or to an unbundled DS3 loop in combination, or commingled, with a dedicated DS3 transport facility or service, or (2) an unbundled dedicated DS1 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled dedicated DS3 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled DS3 loop or a DS3 channel termination service, unless the requesting telecommunications carrier certifies that all of the following conditions are met.<sup>(1)</sup>

(T)

- (1) The requesting telecommunications carrier has received state certification to provide local voice service in the area being served or, in the absence of a state certification requirement, has complied with registration, tariffing, filing fee, or other regulatory requirements applicable to the provision of local voice service in that area.
- (2) The following criteria are satisfied for each combined circuit, including each DS1 circuit, each DS1 enhanced extended link, and each DS1-equivalent circuit on a DS3 enhanced extended link:

<sup>(1)</sup> In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's *Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers*, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (*Triennial Review Order*), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

(This page filed under Transmittal No. 258 )

5. Ordering options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.1 Ordering Conditions (Cont'd)

- (i) Each circuit to be provided to each end user customer will be assigned a local number prior to the provision of service over that circuit;
- (ii) Each DS1-equivalent circuit on a DS3 enhanced extended link must have its own local number assignment, so that each DS3 must have at least 28 local voice numbers assigned to it;
- (iii) Each circuit to be provided to each end user customer will have 911 or E911 capability prior to the provision of service over that circuit;
- (iv) Each circuit to be provided to each end user customer will terminate in a collocation arrangement that meets the requirements detailed below;
- (v) Each circuit to be provided to each end user customer will be served by an interconnection trunk that meets the requirements detailed below;
- (vi) For each 24 DS1 enhanced extended links or other facilities having equivalent capacity, the requesting telecommunications carrier will have at least one active DS1 local service interconnection trunk that meets the requirements detailed below; and
- (vii) Each circuit to be provided to each end user customer will be served by a switch capable of switching local voice traffic.

<sup>(1)</sup> In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's *Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers*, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (*Triennial Review Order*), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

(T)

(This page filed under Transmittal No. 80 )

5. Ordering options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.1 Ordering Conditions (Cont'd)

A collocation arrangement meets the requirements in (iv) above if it is:

- (1) Established pursuant to section 251(c)(6) of the Act and located at the Telephone Company's premises within the same LATA as the customer's premises, when the Telephone Company is not the collocater; and
- (2) Located at a third party's premises within the same LATA as the customer's premises, when the Telephone Company is the collocater.

An interconnection trunk meets the requirements of (v) and (vi) above in this certification if the requesting telecommunications carrier will transmit the calling party's number in connection with calls exchanged over the trunk and the trunk is located in the same LATA as the customer premises served by the EEL.<sup>(1)</sup>

<sup>(1)</sup> In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's *Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers*, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (*Triennial Review Order*), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

(T)

(This page filed under Transmittal No. 80 )

5. Ordering options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.1 Ordering Conditions (Cont'd)

The Telephone Company will establish a confirmed due date when the customer has provided a firm commitment for the service and sufficient information to allow for the processing of the Access Order. The date on which the confirmed due date is established is considered to be the Application Date. The Telephone Company will provide a firm order confirmation to the customer and will advise the customer of the Application Date and the Confirmed Due Date.

The time required to provision the service (i.e., the interval between the Application Date and the Confirmed Due Date) is known as the service interval. Such intervals will be established in accordance with service date interval guidelines.

Schedules that specify installation intervals will also specify the services and quantities of the services that can be provided as specified in Section 5.1.1.1(B) and (C). The Telephone Company will adhere to the intervals as specified in Section 5.2.2(D)(1), except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions). Standard Intervals only apply when facilities and equipment are available.

Access Services will be installed during Telephone Company business days. If a customer requests that installation be done outside of normally scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable charges described in 13.2 (Additional Labor).

(N)  
|  
(N)(N)  
(N)

(This page filed under Transmittal No. 54 )

ACCESS SERVICE

5. Ordering options for Switched and Special Access Service (Cont'd)

5.1 General (Cont'd)

5.1.1.1 Negotiated Interval

The Telephone Company will negotiate a service date interval with the customer when:

- (A) There is no standard interval for the service, or
- (B) The quantity of Access Services ordered exceeds the quantities specified in Section 5.2.2(D) (1), or
- (C) The customer requests a service date beyond the applicable standard interval service date.

Standard Intervals	
Analog/Voice Grade/DS0	10 days
DS1/Fractional DS1	7 days
DS3	7 days <sup>(1)</sup>
<sup>(2)</sup>	

(D)

The Telephone Company will offer a service date based on the type and quantity of Access Services the customer has requested. The negotiated interval may not exceed by more than six months the standard interval service date, or, when there is no standard interval, the Telephone Company offered service date.

Certain Telephone Company critical dates are associated with the service interval. These dates provide a means to determine the provisioning costs incurred at any point during the service interval. The critical dates for each Access Order will be provided to the customer on the firm order confirmation. These dates will be used to develop cancellation charges as set forth in 5.2.3 following. Cancellation charges are calculated by determining the provisioning costs the Telephone Company has incurred as of the last critical date completed.

<sup>(1)</sup> Interval only applies where facilities and equipment exist. When facilities and equipment do not exist the interval is dependent upon the complete installation of new facilities and equipment.

<sup>(2)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

(This page filed under Transmittal No. 176 )

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.2 Provision of Other Services

- (A) In addition to Switched and Special Access Services, other services offered under the provisions of this tariff may be ordered with an Access Order or as set forth in (B) following. The rates and charges for these services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.
- (B) With the agreement of the Telephone Company, other services set forth in (A) preceding may subsequently be added to the order at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in 5.2.2(C) following will apply when an engineering review is required.
- (C) Additional Engineering is not an ordering option, but will be applied to an Access order when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in 13.1.

(This page filed under Transmittal No. )



5. Ordering Options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.2 Provision of Other Services (Cont'd)

(C) (Cont'd)

following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

The regulations, rates and charges for Additional Engineering are as set forth in 13.1 following and are in addition to the regulations, rates and charges specified in this section.

5.1.3 Special Construction

The regulations, rates and charges for special construction are set forth in Pacific Bell's Tariff F.C.C. No. 2 and are in addition to the regulations, rates and charges specified in this section.

(T)

(This page filed under Transmittal No. 4 )

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order

An Access Order is used by the Telephone Company to provide a customer Access Service as follows:

- Switched Access Services as set forth in 6, following,
- Special Access Services as set forth in 7, following,
- Other Services as set forth in 5.1.2, preceding, and
- TIPTOP Services as set forth in 24, following

If a PIU is required, the customer must provide its PIU when placing an order for Access Services in accordance with Section 2.3.14 of this tariff.

(A) The following applies when placing an order for all Switched Access Services:

- |  |     |
|--|-----|
| (1) When ordering an Entrance Facility, the customer shall specify:  | (T) |
| (a) Whether DSO, DS1 or DS3.   |     |
| (b) The multiplexing required for DS3 to DS1 or DS1 to DSO.  |     |
| (c) Customer designated premises, hub, type of service, interface and technical specifications.  | (T) |
| (2) When ordering Direct Trunked Transport, the customer shall specify:  | (T) |
| (a) Whether DSO, DS1 or DS3.   |     |
| (b) The multiplexing required for DS3 to DS1 or DS1 to DSO.  |     |
| (c) Customer designated premises, hub, switch location (i.e., Access Tandem or End Office), type of service, interface and technical specifications. | (T) |
| (d) The channel facility assignment when Direct Trunked Transport is interconnected with an existing Entrance Facility.                              | (T) |
| (e) The number of trunks.  | (T) |
| (3) When ordering Tandem Switched Transport, the customer shall specify:   | (N) |
| (a) The number of trunks.  |     |
| (b) The Access Tandem location.  |     |
| (c) Switched Transport options and Local Switching options   |     |
| (d) Customer designated premises, types of service, interface and technical specifications.  |     |
| (e) The channel facility assignment when Tandem Switched Transport is interconnected with an existing Entrance Facility.                             | (N) |

(This page filed under Transmittal No. 260 )

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

- (4) When ordering the Switched Access EISCT the customer shall specify:
- (a) Whether DS1 or DS3.
  - (b) The multiplexing from DS1 to DS3; DS1 to DS0/vg.
  - (c) The location of the EIS Equipment, channel assignments, hub, type of service, interface and technical specifications, if appropriate.
- (5) For the DNAL Switched Access BSA, the customer shall specify:
- (a) the designated customer premises,
  - (b) the channel interface.
  - (c) the Access Line Arrangement of Access Trunk Arrangement to be associated with the DNAL.
- (6) For ALA or Feature Group A Lines, the customer shall specify:
- (a) the number of lines and the first point of switching (i.e., dial tone office),
  - (b) the directionality of the service and the Switched Transport options and Switching options desired,
  - (c) whether the off-hook supervisory signaling is provided by the customer's equipment before the called party answers, or is forwarded by the customer's equipment when the called party answers,
  - (d) which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.
- (7) For ATA950, and ATAXXX or Feature Group B and D Trunks, the customer shall specify:
- (a) the number of trunks and the end office when direct routing to the end office is desired, or the access tandem switch when routing is desired via an access tandem switch, and the desired Switched Transport and Local Switching options,
  - (b) When ordering ATA950, ATAXXX or FGB or FGD trunks to an access tandem, the customer has the option to provide the Telephone Company an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements. (Dx)  
(Dx)  
(Dx)
  - (c) the customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic,
  - (d) the traffic type using the same categories as described in 6.1.1(C) following, to enable efficient provisioning and billing functions.

(x) Issued under authority of Special Permission No. 13-019 of the FCC in order to withdraw material filed under Transmittal No. 249 without its becoming effective and to restore currently effective material.

(This page filed under Transmittal No. 250 )

5. Ordering Options for Switched and Special Access Service5.2 Access Order (Cont'd)

For Feature Group D or ATAXXX Switched Access Service with Common Channel Signaling Access Capability (CCSAC), the customer shall work cooperatively with the Telephone Company to determine the number of SS7 Signaling Connections the customer must order to handle its signaling traffic. The customer shall reference existing SS7 Signaling Connections or related Signaling Connection orders. The customer must also provide any CCSAC Common Switching optional features. (T)

For Feature Group D or ATAXXX trunks ordered with SS7 signaling, the customer shall provide STP point codes, switching point codes, trunk circuit identification codes and switch type. (T)

For SS7 Signaling Connections, the customer shall specify the level of diversity in its network, as defined in Bellcore Common Channel Signaling Network Specification Technical Reference TR-TSV-000905. Customers who specify signaling point of interface premises where utilities meeting these requirements do not exist have the option of ordering Special Construction out of Pacific Bell's Tariff F.C.C. No. 2. (T)

CCSAC Testing requirements are as described in section 6.1.7, following. (T)

All orders for CCSAC and SS7 Signaling Connections will be provisioned on negotiated service intervals.

For 500 Access Service, a Feature Group D or Access Trunk Arrangement customer shall order the service in the same manner as set forth in 6.2.5, following. The customer must specify on the access order one of the three calling options (1+ 500, 0+ 500 or both), when placing an order for 500 Access Service on existing or new trunks. All 500 number assignments and administration shall be in accordance with the North American Numbering Plan (NANP). (T)  
(T)

(This page filed under Transmittal No. 258 )

5. Ordering Options for Switched and Special Access Service5.2 Access Order (Cont'd)

For Toll Free or 900 Access Service, the customer shall order in the same manner which is set forth preceding for ordering ATAXXX or Feature Group D. Additionally, for 900 Access Service, when new NXX(S) are to be opened in the entire LATA or market area or when existing NXX (s) are to be deleted, and such change is to occur coincident with the service date established for the order, the customer shall provide such information when placing the order for service. Customer assigned NXX codes which have not been ordered will be blocked. If the change is to occur absent the requirement for additional capacity (i.e., busy hour minutes of capacity or quantities of trunks), the customer shall notify the Telephone Company of the change as set forth in 6.6.1, following. (T)

All 900 number assignments and administration shall be in accordance with the North American Numbering Plan (NANP). All Toll Free number assignments and administration will be performed by the Toll Free Access Service Management System (SMS).

Special Access Service may be ordered for connection with an ALA, ATA, FGA, FGB, or FGD Switched Access Service at Telephone Company designated WATS Serving offices (WSOs) for the provision of WATS or WATS-type Services and may be ordered separately by a customer other than the customer which orders the ALA, ATA, FGA, FGB, or FGD Switched Access Service. For the Special Access Service the customer shall specify the customer designated premises at which the Special Access Service terminates, the type of line (i.e., two-wire or four-wire), the type of calling (i.e., originating, terminating, or two way) and the type of Supervisory Signaling. When the optional screening, switching and/or recording functions are not provided at the customer serving wire center, Channel Mileage, as set forth in 7.2.1, following, must be ordered between that wire center and the nearest WSO where the screening, switching and/or recording functions can be provided. (D) (D) (T)

(This page filed under Transmittal No. 253 )

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

- For Directory Assistance Service, the customer shall specify which ATA or Feature Group B or D Switched Access Service trunk group is to be associated with the Directory Assistance Service. The customer then specifies the Directory Transport options.
  - For originating 1+ or 011+ Sent-Paid traffic from a Telephone Company pay telephone, the customer must specify the end offices they want to serve. The customer will determine the number of trunks and the routing, either direct or to the coin tandem, when ordering Exchange Access Operator Service System (EAOSS) trunks. When ordering Modified Operator Services (MOS) trunks, the customer will determine the number of direct trunks from each designated end office to their specified locations. MOS trunks are not provisioned via the access or coin tandems. The customer is responsible for providing all other operator services signaling capabilities, as described in the Pacific Bell Network Interface Document PUB L-780085-NB. (C)
- (B) The following applies when placing an order for Special Access Services:
- For all Special Access Services, the customer must specify the customer designated premises or hubs involved, the type of service (e.g., Voice Grade, High Capacity, etc.), the channel interface, technical specification package and optional features and functions desired. For multipoint services, the channel interface at each premises may, at the request of the customer, be different but all such interfaces shall be compatible.
  - For WATS Access Line Service, the customer must also specify the type of calling (i.e., originating only, terminating only or two way calling) for which the service is to be provided. Additionally, when the wire center which serves the customer premise is not a WATS serving office, the Telephone Company will provide the service to the nearest wire center where the screening function exists. In these circumstances, the customer will be so notified and the order will be changed to designate the appropriate premises. No service order change charge will apply. (C)

(This page filed under Transmittal No. 274 )

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

Where the Special Access Service is exempt from the Special Access Surcharge, as set forth in 7.3 following the customer shall furnish with the order the certification as set forth in 7.3.3 following.

(C) The following applies when placing an order for TIPToP Service:

The TIPToP Customer shall specify the number of one-way and two-way port interfaces and the access tandem where the service is desired. The minimum initial order quantity must match the quantity as defined in section 24.1(B)(1)(h). Subsequent orders for port interfaces must use existing facilities when spare capacity is available on those facilities.

When choke trunks are required to a separate choke tandem, the quantity of port interfaces required will be determined by the TIPToP Customer using the table in section 24.1(B)(1)(e).

TIPToP one-way and two-way port interfaces require the TIPToP Customer to provide a minimum of one Local Routing Number (LRN) per LATA prior to provisioning of the customer's order. Changes to any order to update LRNs associated with that order will incur applicable access order modification charges as defined in Section 5.2.2. LRNs associated with other services cannot be used for the TIPToP service.

The TIPToP Customer must provide an Access Carrier Name Abbreviation (ACNA).

The TIPToP Customer must provide the Access Customer Terminal Location (ACTL) and the Common Language Location Identifier (CLLI) for every IP Gateway and every Customer's IP-VIS Dedicated location used in conjunction with TIPToP service in each LATA where service is ordered.

The TIPToP Customer must identify all NPA-NXXs for which they are the code owner at the time of order. Subsequent acquisitions of NPA-NXXs must be reported to the Telephone Company within thirty (30) days of acquisition.

(C)  
|  
(C)

(This page filed under Transmittal No. 111 )

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

(D) Shared Network Arrangement <sup>(1)</sup>

A Shared Network Arrangement is a service offering that enables a Customer (the "Service User") to connect subtending services to the multiplexed service of another Customer (the "Host Subscriber"), with the Telephone Company maintaining separate records and billing for each. Each Customer will be billed for those rate elements associated with their own portion of the service configuration. Under no circumstances will the rates or charges for individual rate elements be split. This offering is limited to service configurations where a Service User obtains subtending circuits from a Host's multiplexed service. (T) (T) (T)

Under the Shared Network Arrangement, the Telephone Company may share record information with the Host Subscriber pertaining to the services of other users of the shared network. Such disclosure will be under the sole discretion of the Telephone Company as is necessary to perform billing reconciliations and/or functions required in connection with maintaining account records.

(1) Establishing a Shared Network Arrangement

When establishing Special Access Service or Switched Access Service under a Shared Network Arrangement, the Host Subscriber and the Service User must coordinate with each other the design, testing and maintenance of the service; additionally, the Service User must provide to the Telephone Company the Connecting Facility Assignment (CFA) and the High Capacity Billing Account Number (HBAN) of the Host Subscriber. The Telephone Company will undertake to connect the Service User's circuits to the Host's service, and to establish and maintain separate billing for the Service User's portion of the service. Additionally, the Service User must: (i) obtain a letter of authorization for the Shared Network Arrangement from the Host Subscriber, and (ii) provide a written copy of the letter of authorization to the Telephone Company if a dispute arises with respect to the authorization for the applicable Services. (D) (C) (C)

(a) Cascading Shared Network Arrangement

In the event that the Service User is requesting a subtending circuit from a Host Shared Network Arrangement with a third-party Host (a Cascading Shared Network Arrangement), the Service User must also obtain and provide to the Telephone Company the appropriate HBAN and CFA of the third-party Host, in order to identify the complete circuit for purposes of maintenance and testing continuity. In a Cascading Shared Network Arrangement, it is the third-party Host's responsibility to notify the Host Subscriber of the Cascading Service User and provide them with the Cascading Service User contact information prior to the third-party Host's Shared Network Arrangement with the Cascading Service User.

(1) This regulation only applies to Customers purchasing Shared Network Arrangement after 05/26/06. (T)

(This page filed under Transmittal No. 210 )



5. Ordering Options for Switched and Special Access Service (Cont'd)

(N)

5.2 Access Order (Cont'd)(D) Shared Network Arrangement<sup>(1)</sup> (Cont'd)(1) Establishing a Shared Network Arrangement (Cont'd)(a) Cascading Shared Network Arrangement (Cont'd)

The Service User (including a Cascading Service User) will have Special Access Service under the Shared Network Arrangement, as long as (1) the applicable letter of authorization establishing the Service User's rights to participate in the Shared Network Arrangement has not been withdrawn by the Host Subscriber (or third-party Host), and (2) the Host Subscriber maintains the Shared Network Arrangement.

(2) Disconnects and Modifications of the Shared Network Arrangement

The Host Subscriber of the Shared Network Arrangement can disconnect or modify (groom) the Shared Network Arrangement by following the steps outlined in 5.2(D)(2)(a), below.

(a) Disconnects of SNA

The Host Subscriber can disconnect the Shared Network Arrangement and the Special Access Services under Shared Network Arrangement, but only if the following requirements are met:

- (1) Written notification is provided to all Service Users (including Cascading Service Users) at least 30 days prior to the Host Subscriber issuing the Access Service Request for the disconnection of service; and
- (2) The Telephone Company has been provided a copy of all Service User notifications.

The Service User (including a Cascading Service User) shall submit a request to disconnect their Special Access Service in accordance with the Host Subscriber's (or third-party Host's) written notification. However, if any Service User does not submit a request to disconnect their Special Access Service under the Shared Network Arrangement within 30 days of receiving such notification, the Service User grants the Host Subscriber the right to disconnect the Service User's Special Access Service in accordance with the written notification, and the Telephone Company will have no liability to the Service User as a result of such disconnection.

Billing for services and facilities will continue until a disconnect request(s) for the Special Access Services has been processed by the Telephone Company.

The Service User (including a Cascading Service User) is responsible for any applicable early termination fees associated with the disconnection of its Special Access Service under the discontinued Shared Network Arrangement.

(1) This regulation only applies to customers purchasing Shared Network Arrangement after 05/26/06.

(N)

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)(D) Shared Network Arrangement<sup>(1)</sup> (Cont'd)(2) Disconnects and Modifications of the Shared Network Arrangement  
(Cont'd)(b) Grooming Special Access Service under SNA

The Host Subscriber can modify (groom) Special Access Services under a SNA, but only if the following requirements are met:

- (1) Written notification is provided to all Service Users (including a Cascading Service User) 30 days prior to issuing the Access Service Request for the modification; and
- (2) The Telephone Company is provided a copy of all Service User notifications.

The Service User (including a Cascading Service User) shall submit a request to modify (groom) its Special Access Service in accordance with the Host Subscriber's written notification. However, if any Service User does not submit a request to groom their Special Access Service under the Shared Network Arrangement within 30 days of receiving such notification, the Service User grants the Host Subscriber the right to issue the order for the grooming in accordance with the written notification, and the Telephone Company will have no liability to the Service User as a result of such orders. The Service User will be responsible for all Telephone Company fees and charges, including changes to the Service User's recurring charges resulting from the Host Subscriber's modification to the Shared Network Arrangement.

(1) This regulation only applies to customers purchasing Shared Network Arrangement after 05/26/06.

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.1 Access Order Service Date

(A) The Telephone Company will provide the Access Service in accordance with the customer's requested service date, subject to the following conditions:

- (1) The Telephone Company shall make available to all customers, upon request, a schedule of applicable service intervals for Switched and Special Access Services. The schedule shall specify the applicable service interval for services and the quantities of services that can be provided by a requested service date. Any associated material will be provided upon request and within a reasonable period of time.

The Telephone Company will not accept orders for service dates which exceed the applicable service date by more than six months.

All part-time Video and Program Audio<sup>(1)</sup> services are subject to a service inquiry. A service inquiry is a request to the Telephone Company to determine if facilities exist to provide the service ordered and to determine the service date on which service can be provided to the customer. (N)

Access Services will be installed during Telephone Company business days. If a customer requests that installation be done outside of scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable Additional Labor Charges as set forth in 13.2.6(A) following.

<sup>(1)</sup> Program Audio is discontinued and no longer available in this publication (see WC Dkt. 19-238). (N)  
(N)

(This page filed under Transmittal No. 337 )

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications

The Customer may request a modification of its Access Order prior (T)  
to the service date. The Telephone Company will make every  
effort to accommodate a requested modification when it is able to  
do so with the normal work force assigned to complete such an  
order within normal business hours. If the modification cannot  
be made with the normal work force during normal business hours,  
the Telephone Company will notify the Customer. If the Customer (T)  
still desires the Access Order modification, the Telephone  
Company will schedule a new service date. All charges for Access  
Order modifications will apply on a per occurrence basis.

Any increase in the number of Special Access Service channels or  
Switched Access Service lines, trunks, or SS7 Signaling  
Connections will be treated as a new Access Order (for the  
increased amount only).

If order modifications are necessary to satisfy the transmission  
performance for a Special Access Service ordered by a Customer, (T)  
these changes will be made without order modification charges  
being incurred by the Customer. (T)

(A) Service Date Change Charge/Dispatch Charge

A Service Date Change Charge will apply when a Customer (C)  
modifies an Access Order service date for the installation of (C)  
new services or rearrangements of existing services. (C)

(This page filed under Transmittal No. 243 )

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(A) Service Date Change Charge/Dispatch Charge (Cont'd)

- (1) For services other than Digital Data Service, (N)  
Fractional DS1, DS1 and DS3 High Capacity special (N)  
access services: (N)

If the requested service date exceeds 30 calendar days following the original service date, and the Telephone Company determines that the Customer's request can be accommodated, the Telephone Company will cancel the original order and apply the Cancellation Charges as set forth in Section 5.2.3 (B), following. A new (T)  
Access Order with the new service date will be issued. (T)  
The Service Date Change Charge will not apply.

- (2) For Digital Data Service, Fractional DS1, DS1 and DS3 (N)  
High Capacity special access services: (N)

If a Customer does not accept Access Service within 30 (C)  
calendar days after the original service date, the  
Customer will, at its option:

- (a) Cancel its Access Order, in which case Section  
5.2.3(B) shall apply; or  
(b) Accept billing within 30 calendar days after the  
original service date, in which case billing will  
begin; or  
(c) Neither cancel the Access Order nor accept service,  
in which case the following will apply. If the  
Customer neither cancels the Access Order nor  
accepts service, all applicable service charges  
shall begin to accrue on the 31st calendar day  
after the original service date (the Effective  
Billing Date). If the Customer accepts service  
within 90 calendar days after the original service  
date, the Telephone Company will commence billing  
upon the Customer's acceptance of service and such  
billing will apply as of the Effective Billing  
Date. If the Customer fails to accept service  
within 90 calendar days after the original service  
date, the Telephone Company will cancel the  
relevant Access Order(s) and will bill the Customer  
for cancellation charges, as set forth in Section  
5.2.3(B), following, plus all charges accrued  
between the Effective Billing Date and the date of  
cancellation using the rate associated with the  
shortest term available for the service being  
cancelled. (C)

Some material previously on this page now appears on Original Page 5-14.1.

(This page filed under Transmittal No. 243 )

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(A) Service Date Change Charge/Dispatch Charge (Cont'd)

(3) If the Telephone Company determines that the Customer's request can be accommodated without delaying the service dates for orders of other Customers, the service date will be changed and the Service Date Change Charge applied to the order. (T)  
(M)  
(T)  
(M)

If the service date is changed to an earlier date, and the Telephone Company determines additional labor or extraordinary costs are necessary to meet the earlier service date requested by the Customer, the Customer will be notified by the Telephone Company that Expedited Order Charges as set forth in (D) following apply. Such charges will apply in addition to the Service Date Change Charge. (M)  
(T)  
(M)

If the service date is changed due to a Design Change as set forth in (C) following, the Service Date Change Charge will apply.

Failure to notify, as noted below, the Telephone Company prior to the original service date to request a different service date will result in the application of a Service Date Change Dispatch Charge for installation, moves and rearrangement of services. If a Telephone Company technician is dispatched to the Customer's premises on the scheduled service date and the Customer is not ready to accept service or the Customer has failed to notify the Telephone Company before 3:00PM (PT) on the business day prior to the scheduled service date that the service date needs to be changed, a Service Date Change Dispatch Charge will apply. (M)  
(T)  
(T)  
(T)  
(M)  
(M)

If the Customer reschedules the service date, a Service Date Change Charge, as set forth following will also apply. If the Customer cancels the service date, cancellation charges will also apply in accordance with terms and conditions for cancellation charges as set forth in 5.2.3 following. Cancellation of the order will not preclude the application of the Service Date Change Charge and/or the Service Date Change Dispatch Charge assessed for prior occurrences on the same order. (T)  
(M)  
(T)  
(M)  
(M)  
(M)

Material on this page was previously located on 3rd Revised Page 5-14.

(This page filed under Transmittal No. 243 )

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(A) Service Date Change Charge/Dispatch Charge (Cont'd)

- (4) A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. A Service Date Change Dispatch Charge will apply per occurrence when a technician is dispatched to the Customer's premises and the Customer is not ready for service. The applicable charge is: (T)

	<u>USOC</u>	<u>Charge</u>
Service Date Change Charge, per order	OMC	\$26.50

Service Date Change Dispatch Charge, per occurrence	VT6DN	\$200.00
---	-------	----------

(B) Partial Cancellation Charge

Any decrease in the number of ordered Switched Access Service, Special Access Service (as applicable in Section 5.2.3), SS7 Signaling Connection will be treated as a partial cancellation and the charges as set forth in 5.2.3(B) following will apply.

(C) Design Change Charge

The Customer may request a design change to the service ordered. A design change is any change to an Access order which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the Customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specifications. (T)

(This page filed under Transmittal No. 243 )

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access order modifications (Cont'd)

(C) Design Change Charge (Cont'd)

Design changes do not include a change of customer designated premises, end office switch, Basic Service Arrangement, Feature Group type, Switched Transport type and capacity or Special Access Service channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if the change can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply in addition to the charge for Additional Engineering as set forth in 13.1 following. If a change of service date is required, the Service Date Change Charge as set forth in (A) preceding will also apply. (T)

The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. The applicable charge is: (T)

	<u>USOC</u>	<u>Charge</u>
Design Change Charge, per order	H28	\$60.00

(This page filed under Transmittal No. 30 )



## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(D) Expedite Charges

- (1)
- DS0 (Digital Data), Fractional DS1<sup>(2)</sup>, Entrance Facilities (Voice Grade, DS1, DS3) and High Capacity (DS1, DS3) Access Services<sup>(1)</sup>
- (N)

If a customer desires that service be provided on a due date earlier than the standard interval, the customer may request that service be provided on an expedited service interval. To qualify for an expedited interval the customer must provide End User premises access, where needed, until 11PM (PT), Monday-Friday.

When the customer requests a 0-2 day expedite interval, on DS3, Analog (Metallic, Telegraph, Direct Analog, Wideband Analog), DS0 (Wideband Data, Base Rate), DS1 128, 256, 384, 512, 768 Kbps, Entrance Facilities (Voice Grade, DS1, DS3) and DS1/DS3 Access Service, the request must be received by the Telephone Company by 8:30AM (PT), Monday-Friday. All 0-2 day expedite interval requests received after 8:30AM (PT) will reflect an application date of the next business day and the due date will also be changed to the next business day. Expedite charges will be determined by the interval between the application date and the expedite due date.

(1)

If, upon reviewing availability of equipment, facilities and scheduled workload, the Telephone Company agrees to provide service on an expedited basis and the customer accepts this proposal, an Expedite Order Charge (in case of DS0, Fractional DS1, Voice Grade/DS1 Entrance Facilities and High Capacity DS1 Access Services) or Expedite Circuit Charge (in case of DS3 Entrance Facilities, High Capacity DS3 Access Services) <sup>(1)</sup> will apply.

The maximum number of circuits, which may be expedited, is limited to twelve (12) two-point or six (6) multi-point Analog/DS0 circuits at the same location; a limit of nine (9) DS1 circuits at the same location; a limit of four (4) Fractional DS1 circuits at the same location; and a limit of two (2) DS3 circuit at the same location. <sup>(1)</sup> When the number of access circuits exceeds the maximum threshold the interval will be negotiated.

If the Telephone Company determines that service can be provided on an expedited basis, the following charges will apply based upon agreed upon expedited service interval. The Expedited Order Charge (in case of DS0, Fractional DS1, Voice Grade/DS1 Entrance Facilities and High Capacity DS1 Access Services) applies on a per order basis, regardless of the number of circuits. The Expedited Circuit Charge (in case of DS3 Entrance Facilities, High Capacity DS3 Access Services) <sup>(1)</sup> applies on a per circuit basis.

(1) Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

(2) Effective October 27, 2016, Fractional DS1 Service is limited to existing Customers for existing service arrangements; no new or additional term commitments of any kind, including any otherwise available renewals, will be available; and no move, add, or change orders will be accepted.

(N)  
|  
(N)

(This page filed under Transmittal No. 297 )

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(D) Expedite Charges (Cont'd)

- (1) DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3) and High Capacity (DS1, DS3) Access Services <sup>(1)</sup> (Cont'd)

(D)

USOC	Analog/Voice Grade/DS0 Access Services	
	Expedited Service Intervals	Expedited Order Charge
EODXN	9 days	\$375.00
EODXL	8 days	\$425.00
EODXJ	7 days	\$475.00
EODXG	6 days	\$525.00
EODXE	5 days	\$575.00
EODXC	4 days	\$625.00
EODXA	3 days	\$675.00
EODWR	2 days	\$1,500.00
EODWQ	1 day	\$2,000.00
EODWP	0 days	\$2,500.00

USOC	DS1/Fractional DS1 Access Services	
	Expedited Service Intervals	Expedited Order Charge
EODXV	6 days	\$525.00
EODXT	5 days	\$575.00
EODXR	4 days	\$625.00
EODXP	3 days	\$675.00
EODWO	2 days	\$1,500.00
EODWN	1 day	\$2,000.00
EODWM	0 days	\$2,500.00

USOC	High Capacity DS3 Access Services	
	Expedited Service Intervals	Expedited Circuit Charge
EODWL	6 days	\$1,500.00
EODWK	5 days	\$2,000.00
EODWJ	4 days	\$2,500.00
EODWH	3 days	\$3,000.00
EODWG	2 days	\$3,500.00
EODWF	1 day	\$4,000.00
EODWE	0 days	\$4,500.00

<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

(This page filed under Transmittal No. 176 )

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(D) Expedite Charges (Cont'd)

(1) DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3) and High Capacity (DS1, DS3) Access Services <sup>(1)</sup> (Cont'd)

(1)

(1)

- (a) In addition to Expedited Order Charges or Expedite Circuit Charges, special construction charges may apply, if the Telephone Company determines that additional cost will be incurred.
- (b) When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as specified in (A), preceding, also applies.
- (c) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedite Order Charge or Expedite Circuit Charge will apply, unless the missed service date was caused by the customer.
- (d) The Telephone Company will adhere to the expedite intervals as specified above, except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

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(D)  
(D)  
(D)  
(D)  
(D)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(D) Expedite Charges (Cont'd)

- (2) For all Access Services, excluding DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3) and High Capacity (DS1, DS3) Access Services<sup>(1)</sup>  
(Cont'd)

(D)

If the customer desires that service be provided on an earlier date than that which has been established for the access order or the provision of the Access Service, the customer may request that service be provided on an expedited basis.

If the Telephone Company determines that service can be provided on the requested date and that additional labor costs or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. The total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%. If the customer instructs the Telephone Company to proceed, such additional charges will be determined and billed to the customer as follows:

To calculate the additional labor charges, the Telephone Company will, upon authorization from the customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable additional labor charges as set forth in 13.2.6(A) following.

- (a) Extraordinary Costs: The special construction terms and conditions specified in Pacific Bell's Tariff F.C.C. No. 2 will be used by the Telephone Company to determine charges to recover the extraordinary costs which may be involved. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions of Pacific Bell's Tariff F.C.C. NO. 2.
- (b) When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as set forth in (A) preceding also applies.
- (c) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedite Order Charge or Expedite Circuit Charge will apply, unless the missed service date was caused by the customer.
- (d) The Telephone Company will adhere to customer requested expedites approved by the Telephone Company, except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order

(A) A Customer may cancel an Access Order for the installation of service on any date prior to the service date. The cancellation date is the earliest date the Telephone Company receives written or verbal notice from the Customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. Termination liability charges, associated with term plans, will not apply to orders that are cancelled within 90 calendar days after the original service date where the Customer has accepted billing but not accepted service.

(D)  
(T)  
(C)  
(T)  
(N)  
(N)

(B) When the Customer cancels an Access Order, a Cancellation Charge will apply.

Cancellation charges are calculated by multiplying the nonrecurring charges (NRC) associated with the shortest term available for the service being cancelled, by the applicable critical date percentage shown in the Table of Cancellation Charge Percentages, following, for the critical date last completed on the order, plus:

- 1. The Access Order Charge
- 2. Other charges specified in Section 5.2.2 (Access Order Modifications), if applicable.

Example

If a Customer submits an order to install a new DS1 High Capacity service channel termination and then cancels the order after the Design, Verified, and Assigned (DVA) critical date, but before the Wired and Office Tested (WOT) critical date, the cancellation charge will be calculated as follows:

**Cancellation Charge = 55.7%** (from the Table of Cancellation Charge Percentages, following) **X** Non-Recurring installation charge for one channel termination.

The Access Order Charge and other charges specified in Section 5.2.2 (Access Order Modifications), if applicable, are added to the cancellation charge.

(D)  
(D)  
(C)  
(D)  
(D)

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order

(B) (Cont'd)

(3) (Cont'd)

The critical dates tracked by the Telephone Company are as follows:

- **Application (APP) Date:** The date by which the Customer must provide to the Telephone Company both (1) a firm commitment for service and (2) sufficient information to enable the Telephone Company to begin service provisioning. This is also the order date.
- **Scheduled Issue Date (SID):** The date that the order is entered into the Telephone Company's order distribution system.
- **Loop Assignment and Make-up (LAM) Date:** The date by which Local Loop Assignment and Make-up information is available.
- **Engineering Information Report Date (EIRD):** The date that the engineering information report for facilities and station equipment is received by the engineering control office (ECO).
- **Design Layout Report Date (DLRD):** The date the Design Layout Report is forwarded to the Customer.
- **Records Issue Date (RID):** The date that all design and assignment information is sent to the central office and installation forces.
- **Designed, Verified, and Assigned (DVA) Date:** The date by which field implementation groups report that all documents and materials have been received.
- **Wired and Office Tested (WOT) Date:** The date by which all intraoffice wiring is completed, all plug-ins optioned, aligned, and frame continuity established, and the interoffice facilities, if applicable, tested. In addition, switching equipment, including translation loading, is installed and tested.
- **Frame Continuity Date (FCD):** The date on which frame-to-frame testing is completed. This is sometimes referred to as the Facility Continuity Check Date.
- **Plant Test Date (PTD):** The date on which overall testing of the service is performed.
- **Service Date (DD):** The date on which service is made available to the Customer. This is sometimes referred to as the Due Date.

Some material previously on this page now appears on 5th Revised Page 19.1

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

Table of Cancellation Charge Percentages											
	Critical Dates (Percentage of Total Provisioning Cost)										
On or After:	APP	SID	LAM	EIRD	DLRD	RID	DVA	WOT	FCD	PTD	DD
Before:	SID	LAM	EIRD	DLRD	RID	DVA	WOT	FCD	PTD	DD	
<b>Special Access Services</b>											
Voice	1.6	4.7	6.6	9.5	13.2	18.7	33.2	44.6	56.6	83.6	100
Program Audio Service <sup>(2)</sup>	1.4	4.1	5.8	8.3	11.5	16.2	28	37.1	49.5	80.5	100
Digital Data	1.5	4.6	6.1	9.2	13.5	18.6	28.5	35.4	46.2	78.2	100
High Capacity Service	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100
Video	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100
<b>Switched Access Services</b>											
Trunks or Lines	7.0	18.9	23.7	24.9	26.3	35.6	51.4	58.3	69.4	90.3	100
High Capacity Service	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100
All Other Special and Switched Access Services	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100

(N)

(C) When Cancellation Charges Do Not Apply

- (1) When a Customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
- (2) If the Telephone Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the Customer may cancel the Access Order without incurring cancellation charges.

5.2.3.1<sup>(1)</sup>

<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

<sup>(2)</sup> Program Audio is discontinued and no longer available in this publication (see WC Dkt. 19-238). (N)

(This page filed under Transmittal No. 337 )

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3.1<sup>(1)</sup>

(D)

<sup>(1)</sup> See footnote (1) on page 5-19.1.

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Four AT&T Plaza, Dallas, Texas 75202



ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3.1<sup>(1)</sup>

(D)

<sup>(1)</sup> See footnote (1) on page 5-19.1.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3.1<sup>(1)</sup>

(D)

<sup>(1)</sup> See footnote (1) on page 5-19.1.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3.1<sup>(1)</sup>

(D)

<sup>(1)</sup> See footnote (1) on page 5-19.1.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3.1<sup>(1)</sup>

(D)

<sup>(1)</sup> See footnote (1) on page 5-19.1.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3.1<sup>(1)</sup>

(D)

<sup>(1)</sup> See footnote (1) on page 5-19.1.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.4 Selection Of Facilities For Access Orders

- (A) When there are High Capacity facilities to a hub on order or in service for the customer's use, the customer must request a specific channel or transmission path be used to provide the Switched or Special Access Service requested in an Access Order. The Telephone Company will make a reasonable effort to accommodate the customer request.
- (B) For all other Access Orders, the option to request a specific transmission path or channel is not provided except as provided for under Special Facilities Routing as set forth in 11. following.

5.2.5 Minimum Period

- (A) Except as set forth in (B) and 9.4(A) following, the minimum period for which Access Service is provided and for which charges are applicable, is one month.
- (B) The minimum period for part-time Video and Program Audio<sup>(1)</sup> Special Access Services is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.). (N)

<sup>(1)</sup> Program Audio is discontinued and no longer available in this publication (see WC Dkt. 19-238). (N)

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access order (Cont'd)5.2.5 Minimum Period (Cont'd)

- (C) Service Rearrangements as set forth in 6.7.1 and 7.2.2 following for Switched and Special Access Services respectively, may be made without a change in minimum period requirements.
- (D) Changes other than those identified in 6.7.1, 6.7.4 and 7.2.2 following will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service. A new minimum period will be established for the new service. The customer will also remain responsible for all outstanding minimum period obligations associated with the disconnected service.

The changes listed below are those which will be treated as a discontinuance and installation of service for which a new minimum period will be established.

- (1) A move to a different building as set forth in 6.7.5 and 7.2.3 following.
- (2) A change in type of service (i.e., Switched Access to Special Access, one type of Special Access to another, or one type of Switched Access Service to another, except as set forth in 6.7.4 following)
- (3) A change in the type of Special Access Service Channel Termination.
- (4) A change in Switched Access Service or Directory Assistance Service Interface Group as set forth in 15.1 following.
- (5) Change in Switched Access Service traffic type as set forth in 6.1.1(E)(1) following.
- (6) Change in Switched Access Service capacity (i.e., DS1 to DS3).
- (7) Change from two-point to multipoint Special Access Service or from multipoint to two-point Special Access Service.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.6 Minimum Period Charges

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

The Minimum Period Charge for monthly billed services will be determined as follows:

- (A) For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable recurring plus any nonrecurring charges as set forth in 6.7.3 following and/or special construction charges(s) that may be due.
- (B) For Special Access Service, the charge for a month or fraction thereof is the applicable monthly rates for the appropriate channel type plus any optional features, nonrecurring charges, as set forth in 7.5 through 7.11 following and/or special construction charge(s) that may be due.

The Minimum Period Charge for part-time Video and Program Audio Services<sup>(1)</sup> is the applicable daily rate for the appropriate channel type as set forth in 7.8 and 7.9 following.

(N)

5.2.7 Shared Use Facilities

Shared Use (i.e., Switched and Special Access Services provided over the same analog or digital high capacity facilities) is allowed. Shared use facilities to a Hub will be ordered and provided as Special Access Service only. While shared use is allowed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service depending on the intended use. When placing the order for individual service(s), the customer must specify a channel assignment for each service ordered. Rate Regulations for Shared Use facilities are set forth in 6.7.12 and 7.2.7 following.

<sup>(1)</sup> Program Audio is discontinued and no longer available in this publication (see WC Dkt. 19-238).

(N)  
(N)

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.8 Available Inventory

Available inventory is limited and does not include facilities previously ordered. The Telephone Company will make every reasonable effort to maintain sufficient available inventory to provide Access Service in accordance with customers' requested service date intervals. To the extent that service can be provided, Access Orders will be satisfied from available inventory.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.9 Access Orders For Services Provided By More Than One Exchange Telephone Company

- (A) Access Services provided by more than one Telephone Company are services where one end of the Switched Transport, Directory Transport or Channel Mileage element is in the operating territory of one Telephone Company and the other end of the element is in the operating territory of a different Telephone Company.

The ordering procedure for this service is dependent upon the billing arrangement, as set forth in 2.4.8 preceding, to be used by the Telephone Companies involved in providing the Access Service. The ordering and design arrangements will be consistent with the provisions contained in this section and the ordering and Billing Forum standards, Multiple Exchange Carrier Access Billing (MECAB) and Multiple Exchange Carrier Ordering and Design (MECOD). The Telephone Company will notify the customer which of the ordering procedures will apply.

(1) Non Meet Point Billing(a) Single Company Billing ordering

The company where the first point of switching is located shall accept the order for ALA, ATA950, FGA and FGB service. The other company involved shall also receive a copy of the order from the customer.

The Telephone Company receiving the order from the customer will arrange to provide the service and bill the customer as set forth in 2.4.8(A) (1) (a). The customer will place the order with the Telephone Company as follows:

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.9 Access Orders For Services Provided By More Than One Exchange Telephone Company (Cont'd)

(A) (Cont'd)

(1) Non Meet Point Billing (Cont'd)(a) Single Company Billing Ordering (Cont'd)

(i) For Switched Access Services the customer will place the order with the Telephone Company in whose territory the first point of switching is located. The first point of switching is:

- ALA or FGA - dial tone office

When the first point of switching is not in the same Telephone Company's territory as the Interexchange Carrier premises, the customer must supply a copy of the order to the Telephone Company in whose territory the Interexchange Carrier premises is located.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.9 Access Orders For Service Provided By More Than One  
Exchange Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing Ordering

Each Telephone Company will provide its portion of the Access Service within its operating territory to an interconnection point(s) (IP) with the other Telephone Company(s). The interconnection point(s) Billing Percentages will be determined by the Telephone Companies involved in providing the Access Service and listed in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4. Each Telephone Company will bill the customer for its portion of the service as set forth in 2.4.8(A)(2). All other appropriate charges in each Telephone Company tariff are applicable.

(a) For FGA and FGB or ALA and ATA950 Switched Access Services, the customer must place an order with the Telephone Company in whose territory the first point of switching is located, (i.e., FGA or ALA - dial tone office, FGB or ATA950 - access tandem or end office).

(b) For FGD or ATAXXX Switched Access Services, the customer must place an order with the Telephone Company in whose territory the end office is located. Customers may, at their option, order FGD to the access (D)

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.9 Access Orders For Services Provided By More Than One Exchange Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing Ordering

(b) (Cont'd)

tandem. When ordered to the access tandem, and the access tandem and the end office are not in the same Telephone Company operating territory, the customer must also supply a copy of the order to each additional Telephone Company subtending the access tandem.

(c) Customers ordering Special Access Service to be interconnected with Switched Access Services at Telephone Company designated WATS Serving Offices for the provision of WATS or WATS-type Services must place an order with each Telephone Company in whose territory the end office and the WATS Serving Office are located, if they are not collocated. (T)

(d) Except for Special Access Service as set forth in (c) above or as set forth in (e) below, the customer may place the order for a Special Access Service with either Exchange Telephone Company.

(e) For Special Access Service involving a hub(s) the customer must place the order with the Telephone Company in whose territory the hub(s) is located.

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5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.9 Access Orders For Services Provided By More Than One Exchange Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing Ordering (Cont'd)

(f) For Directory Assistance Service, the customer must place an order with the Telephone Company in whose territory the Directory Assistance Location is located.

For the service(s) ordered as set forth preceding, the customer must also supply a copy of the order to the Telephone Company in whose operating territory a customer designated premises is located and any other Telephone Company(s) involved in providing the service.

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