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13. Additional Engineering, Additional Labor and Miscellaneous Services

Section 13 addresses Additional Engineering, Additional Labor, and Miscellaneous Services (e.g., Maintenance of Service, Provision of Access Service Billing Information, etc.).

The specific rates and charges for these activities are set forth in subsequent sections.

For the purpose of Section 13, the terms Basic Time, Overtime and Premium Time are defined as follows:

Hourly Rates - Hourly rates are based upon the time of day, day of the week, and whether the work is performed on a Telephone Company Holiday. Hourly rates will apply as defined below for: Basic Time, Overtime, and Premium Time. Charges apply for each half hour or fraction thereof unless otherwise specified herein.

Basic Time - 8:00 a.m. - 5:00 p.m., Monday through Friday (except Telephone Company Holidays). To the extent work continues past 5:00 p.m., time will be billed as Overtime.

Overtime - Outside Basic Time and on Saturdays (except Telephone Company Holidays).

Premium Time - Sundays and/or Telephone Company Holidays.
Telephone Company Holidays: New Year's Day,
President's Day, Memorial Day, Independence Day,
Labor Day, Thanksgiving Day, Day after Thanksgiving,
Christmas Day.

A Miscellaneous Service Order Charge applies to any service, or combination of services ordered simultaneously from this section of the Tariff for which a service order is not already pending (with the exception of Presubscription (13.3.3) which does not have the charge applied). The Miscellaneous Service Order Charge is an administrative charge designed to compensate for the expenses associated with service order issuance.

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The charge always applies to the following services since a pending service order would not exist: Standby, Testing and Maintenance with other Telephone Companies other than when in conjunction with Acceptance Testing, Additional Labor (13.2.6), and Maintenance of Service (13.3.1). The Miscellaneous Service Order Charge will also apply to the following services if they are ordered subsequent to the initial installation of the associated access service, thereby necessitating the issuance of another service order: Restoration Priority (13.3.2), Standard Jacks (13.3.4), Controller Arrangement [13.3.7(A)]., and International Aggregator Blocking Service [13.3.8(B)].

The charge does not apply to the following services since there would exist a pending service order: Additional Engineering (13.1), Overtime Installation, Standby (13.2.6), Testing with other Telephone Companies when in conjunction with Acceptance Testing (13.2.6), and Additional Cooperative Acceptance Testing [13.3.5(A)(1) and 13.3.5(B)(1)]. This charge is as follows:

	<u>USOC</u>	<u>Rate</u>
-Miscellaneous Service Order Charge, per occurrence	MSSOC	\$121.77

13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- (A) A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.4 and 7.1.6 preceding.
- (B) Additional Engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.1.1 preceding.
- (C) A customer requests a Design Change, Additional Engineering time is incurred by the Telephone Company for the engineering review as set forth in 5.2.2(C). The charge for Additional Engineering will apply whether or not the customer authorizes the Telephone Company to proceed with the design change.
- (D) A customer requests additional Points of Termination as set forth in 2.1.5(A) preceding.

The Telephone Company will notify the customer that Additional Engineering charges, as set forth in 13.1.1 following, will apply before any Additional Engineering is undertaken.

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(Cont'd)

13.1 Additional Engineering (Cont'd)

13.1.1 Charges For Additional Engineering

The charges for Additional Engineering are as follows:

<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>Each Half Hour or Fraction Thereof</u>
(A) Basic Time - per engineer	AEHNF/AEH++	\$44.69
(B) Overtime - Per engineer	AEHXF/AEH++	\$64.40

13.2 Additional Labor

Additional Labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in this Section 13.2. The Telephone Company will notify the customer that Additional Labor charges as set forth in 13.2.6 following will apply before any Additional Labor is undertaken.

Types of Additional Labor are:

- Installation, moves, network reconfigurations, and/or other service activities that the customer requests the Telephone Company to perform outside of Basic Time. (USOC ALH, ALH++)
- Standby includes all time in excess of one-quarter (1/4) hour during which Telephone Company personnel standby at the customer's request. (USOC ALT, ALT++)
- Additional Labor testing with other telephone companies, or repair of facilities which connect to facilities of other service providers which is in addition to the normal effort required to test, maintain, or repair facilities provided solely by the Telephone Company. (USOC ALK, ALK++)
- Other Labor is that Additional Labor not included in the preceding items including, but not limited to, labor incurred to extend the Point of Termination, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff. (USOC ALK, ALK++)

Additional Labor Charges apply for each half hour or fraction thereof unless otherwise specified herein.

A callout is when a Telephone Company employee is called in to work at a time not consecutive with the employee's scheduled work period. Any dispatch that results in a callout will be subject to a minimum charge on an Overtime and/or Premium Time basis of four (4) hours. However, at no time will the customer be charged if trouble is found to be on the Telephone Company's side of the demarcation point.

13.2.1 Reserved for future use

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

13.2 Additional Labor (Cont'd)

13.2.2 Reserved for future use

13.2.3 Reserved for future use

13.2.4 Reserved for future use

13.2.5 Reserved for future use

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13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor

The charges for Additional Labor are as follows:

	<u>Additional Labor</u> <u>Periods</u>	<u>USOC</u>	Each Half Hour or Fraction Thereof
(A)	Additional Labor Overtime- per technician	ALHXF/ALH++	\$250.00
	Premium Time- per technician	ALHPF/ALH++	\$300.00

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(Cont'd)13.2 Additional Labor (Cont'd)13.2.6 Charges for Additional Labor (Cont'd)

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Quarter Hour</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(B) Standby Basic Time- per technician	ALTNF/ALT++	None	\$85.00
Overtime- per technician	ALTXF/ALT++	None	\$80.00
Premium Time- per technician	ALTPF/ALT++	None	\$90.00

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(Cont'd)

13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor (Cont'd)

The charges for additional labor are as follows:

	<u>Additional Labor</u>		<u>Each Half Hour or</u>	
	<u>Periods</u>		<u>Fraction Thereof</u>	
	<u>USOC</u>	<u>Service</u>	<u>USOC</u>	<u>Central Office</u>
		<u>Technician</u>		<u>Technician</u>
(C) Testing with other telephone companies and Other Labor Charges				
Basic Time- per technician	ALKNR/ALK++	\$115.00	ALKNM	\$40.00
Overtime- per technician	ALKXR/ALK++	\$80.00	ALKXM	\$60.00
Premium Time- per technician	ALKPR/ALK++	\$110.00	ALKPM	\$95.00

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13.3 Miscellaneous Services

13.3.1 Maintenance of Service

The charges for Maintenance of Service are deregulated.
Terms and conditions are located in the AT&T Interstate Access
Guidebook.

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13.3 Miscellaneous Services (Cont'd)

13.3.1 Maintenance of Service (Cont'd)

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(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Restoration Priority

Existing Restoration Priority (RP) was superceded by Telecommunications Service Priority (TSP), as specified in Section 10.8.1(D), preceding, on September 10, 1990. Existing RP arrangements for Special Access Services will remain in effect for thirty (30) months until March 10, 1993. If RP Service is converted to TSP, the customer will incur the Priority Restoration Level Implementation Nonrecurring Charge as specified in 10.8.2(D) (2) (a), preceding.

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13. Additional Engineering, Additional Labor and Miscellaneous Services13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription(A) Description

Presubscription is a procedure whereby an end user or an agent representing pay telephones may select and designate to the Telephone Company as IC to access, without an access code, interLATA, interstate calls. This IC is referred to as the end user's or agent's primary IC.

An end user or agent is the person identified in the account as responsible for payment of the account or any person contractually or otherwise lawfully authorized to change telecommunications services and/or represent the end user or agent.

The Presubscription procedures apply to Telephone Exchange Service lines and/or trunks, Access Line Arrangements, Feature Group A lines and Centrex lines. They also apply to pay telephones served by end offices.

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Presubscription of residence and business lines and/or trunks is furnished in accordance with the detailed provisions of the Federal Communications Commission's Allocation Plan as set forth in Appendix B of its Memorandum Opinion and Order in CC Docket No. 83-1145, Phase I, adopted May 31, 1985, and released June 12, 1985. Principle provisions of the Allocation Plan and associated Telephone Company provisions follow.

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13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(B) Provisions (Cont'd)

(1) Initial or Change Charge Application

- (a) New End Users/Agents requesting service will be asked to select a primary IC at the time they place an order with the Telephone Company for Telephone Exchange Services, Feature Group A Switched Access Services, or pay telephone service. New end users or agents will be sent

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(1) Initial or Change Charge Application (Cont'd)

(a) (Cont'd)

an informational package, upon request, to aid their selection of a primary IC. They may select either of the following options. There will be no additional charge for this selection.

- Designate an IC as primary IC and Dial 101XXXX or other access codes (i.e., 950-0XXX or 950-1XXX) to reach services of the same IC or to reach other ICs.
- Designate that they do not want to be presubscribed to any IC and choose to dial 101XXXX or other access codes (i.e., 950-0XXX or 950-1XXX) for all calls to all ICs.*

*This option is not available to pay telephones.

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(1) Initial or Change Charge Application (Cont'd)

(a) (Cont'd)

On all requests for new service, the Telephone Company will notify the customer of PIC assigned to the relevant lines(s).

After the End User's/Agents initial primary IC selection, for any change thereafter, a nonrecurring charge, as set forth in 13.3.3(B)(1)(c) following, applies.

A non-recurring charge, as set forth in 13.3.3(B)(1)(C) following, to process a change in Presubscription is bifurcated into two (2) separate non-recurring charges and applies as follows:

- i) A non-recurring charge applies when the request to change Presubscription is submitted through mechanized methods.
- ii) A non-recurring charge applies when the request to change Presubscription is submitted through manual methods.

As used above, manual methods are (i) personal interaction between an End User or Agent and a Telephone Company employee; and (ii) any written submission from an End User or Agent to a Telephone Company service center. Mechanized methods shall include all other methods. If a request utilizing a mechanized method results in manual processing, the mechanized non-recurring charge shall apply upon the completion of the request.

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13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(B) Provisions (Cont'd)

(1) Initial or Change Charge Application (Cont'd)

(b) If an IC selects to discontinue Feature Group D service, the IC is obligated to contact in writing all end users or agents who have selected, or have been allocated to, the canceling IC as their designated IC, inform these end users or agents of the cancellation, request the end users or agents to select a new IC, and state that the canceling IC Company will pay for the change charge. The Telephone Company will bill the IC an amount equal to the product of the Presubscription Charge, as set forth in (c) following, multiplied by the total number of end users or agents assigned to the IC at the time the IC notifies the Telephone Company of discontinuance of Feature Group D.

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13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(B) Provisions (Cont'd)

(1) Initial or Change Charge Application (Cont'd)

(c) Nonrecurring charges for presubscription are as follows:

	<u>USOC</u>	<u>Nonrecurring Charge</u>
Presubscription-InterLATA Billed to End User, Agent or IC		
- per Telephone Exchange Service line and trunk manual change	P2AKX	\$3.89
- per Telephone Exchange Service line and trunk mechanized charge	P2AEX	\$1.60

(i) In the case of an end user authorization dispute, the alleged unauthorized carrier will be billed the appropriate Presubscription charge(s) for the alleged unauthorized change and the appropriate Presubscription charge(s) to change the end user to their preferred IC.

(ii) The Interexchange Carrier Pays (IC Pays) Billing Option is an agreement between the Telephone Company and an Interexchange Carrier (IC) under which the Presubscription (PIC) change charge is assessed to the IC instead of being charged to the end user customer when the Telephone Company changes an end user's primary IC assignment.

The PIC change may either be requested via an IC-provided end user or agent list submitted in the Customer Account Record Exchange (CARE) format (IC Pays - Carrier Initiated) or by the end user customer directly to the Telephone Company (IC Pays - Customer Initiated).

ICs that subscribe to "IC Pays - Carrier Initiated" have the option to redirect billing of the PIC change charge on a case by case basis.

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(1) Initial or Change Charge Application (Cont'd)

(c) (Cont'd)

(ii) (cont'd)

For ICs that subscribe to "IC Pays - Customer Initiated", all billing of end user PIC changes to the IC's CIC (and at the IC's option, changes from the IC's CIC to "No PIC") initiated through the Telephone Company will be redirected to the IC.

The IC submitting the PIC change must sign an IC Pays Billing Option agreement with the Telephone Company for either of the IC Pays Billing Options to apply.

When these conditions have been met, the end user customer will not be assessed the Presubscription change charge for the PIC change. The IC participating in the IC Pays Billing Option will be charged the Presubscription change charge per line or trunk as set forth in Section 13.3.3(B)(1)(c).

13.3.4 Standard Jacks - Registration Program

Standard jacks are provided by the Telephone Company to connect Registered Equipment. The use of jacks is covered in Part 68 of the FCC's Rules and Regulations. Specified jacks are described in the document on file with the FCC entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configurations Described in Subpart F of Part 68 of the FCC's Rules and Regulations."

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(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 Standard Jacks - Registration Program (Cont'd)

These jacks are used to terminate services provided by the Telephone Company. Other services or facilities provided by the Telephone Company or by others may also be terminated in any spare capacity of the jacks remaining after installation without additional charge for the use of such capacity.

The nonrecurring charges, which include installation, for standard jacks and their typical uses are set forth following:

	<u>USOC</u>	<u>Nonrecurring Charge</u>
(A) <u>Standard Voice Jacks</u>		
(1) Miniature six-position jacks for connection of terminal equipment as follows:		
(a) Single line telephone set surface or flush mounted.	RJ11C	\$10.00
(b) Single line telephone sets wall mounted.	RJ11W	\$10.00

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(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.4 Standard Jacks - Registration Program (Cont'd)(A) Standard Voice Jacks (Cont'd)

(1)	(Cont'd)	<u>USOC</u>	<u>Nonrecurring Charge</u>
(c)	Two-line nonkey telephone sets surface or flush mounted	RJ14C	\$10.00
(d)	Single-line bridged 4-wire exchange 2/RT T1/R1.	RJ1DC	\$10.00
(e)	Two-line nonkey telephone sets wall mounted.	RJ14W	\$10.00
(f)	Special single line equipment for use in hospital critical care areas.	RJ17C	\$10.00

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13.3 Miscellaneous Services (Cont'd)

13.3.4 Standard Jacks - Registration Program (Cont'd)

(A) Standard Voice Jacks (Cont'd)

(1) (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u>
(g) 9DB single line data equipment with mode indication and mode indication common leads. This jack is normally used in association with a series jack.	RJ16X	\$10.00
(h) Three-line non-key telephone sets and ancillary devices.	RJ25C	\$49.00

(2) 50 Position Miniature Ribbon for connection of multiline terminating equipment and channel derivation devices as follows:

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(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.4 Standard Jacks - Registration Program (Cont'd)(A) Standard Voice Jacks (Cont'd)

(2) (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u>
(a) For connection to 2-wire tie trunks E&M type I signaling. (12 line capacity)	RJ2EX	\$160.00
(b) For connecti to 4-wire tie trunks E&M type I signaling. (8 line capacity)	RJ2GX	\$160.00
(c) For connection to 2-wire tie trunks E&M type II signaling. (8 line capacity)	RJ2FX	\$160.00
(d) For connection to 4-wire tie trunks E&M type II signaling. (6 line capacity)	RJ2HX	\$160.00

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(2) (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u>
(e) For connection to off-premises station lines. (25 line capacity)	RJ21X	\$160.00
(f) For use with series devices such as toll restrictors. (12 line capacity)	RJ71C	\$105.00
(g) For connection of up to 12 line bridged 4-wire exchange 2/RT, T1/R1.	RJ2DX	\$100.00

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(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.4 Standard Jacks - Registration Program (Cont'd)(A) Standard Voice Jacks (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u>
(3) Series Jacks for connection of terminal equipment as follows:		
(a) Single line reporting devices.	RJ31X	\$ 66.00
(b) Series ancillary devices such as automatic dialers. Single line sets with exclusion.	RJ32X	\$ 66.00
(c) Two line telephone sets with exclusion on one line.	RJ37X	\$ 66.00
(4) Weatherproof Jack for use with single line telephone sets used at locations such as boats and marinas.	RJ15C	\$120.00

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	<u>USOC</u>	<u>Nonrecurring Charge</u>
(1) Universal Data Jack for use in connecting Fixed Loss Loop (FLL) and Programmed (P) types of data equip- ment. (1 line capa- city)	RJ41S	\$65.00
(2) Programmed Data Jack for use in connecting programmed data equipment. (1 line capacity)	RJ45S	\$5.00
(3) Multiple Line Uni- versal Data Jack for use in connecting Fixed Loss Loop (FLL) and Programmed (P) types of data equip- ment. This jack will terminate up to eight lines. The selection of this jack requires the use of the equip- ment listed following.	RJ26X	\$250.00

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(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.4 Standard Jacks - Registration Program (Cont'd)(B) Standard Data Jacks (Cont'd)

(3) (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u>
(a) Multiple Line Uni- versal Data Jack Circuit Cards. For use with Multiple Line Universal Data Jack. One circuit card per circuit required.	RJ26S	\$79.00
(b) Multiple Line Universal Data Jack Mounting options. For use with Multiple Line Universal Data Jack. One required per Multiple Line Universal Data Jack.		
- Wall Mounting with cover.	RJM3X	\$45.00
- Rack Mounting (19 inch or 23 inch)	RJM4X	\$28.00

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13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in 13.3.5(C) following. Other testing services, as described in 6.1.5 and 7.1.7 preceding, are provided by the Telephone Company in association with Access Services and are furnished at no additional charge.

Testing services are normally provided by Telephone Company personnel at Telephone Company locations. However, provisions are made in (A) (4) and (B) (2) following for a customer to request Telephone Company personnel to perform testing services at the customer's premises.

The offering of Testing Services under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A), (B) and (C) following:

(A) Switched Access Service

Testing Services for Switched Access are comprised of (a) tests which are performed during the installation of a Switched Access Service, i.e., Acceptance Tests, (b) tests which are performed after acceptance of such access services by a customer which are without charge i.e., routine testing and (c) additional tests which are performed during or after acceptance of such access services by a customer for which additional charges apply, i.e., Additional Cooperative Acceptance Tests and in-service tests.

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(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.5 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)

Routine tests are those tests performed by the Telephone Company on a regular basis, as set forth in 6.1.5 preceding which are required to maintain Switched Access Service. Additional in-service tests may be done on an automatic basis (no Telephone Company or customer technicians involved), on a manual basis [Telephone Company technician(s) involved at Telephone Company office(s) and Telephone Company or customer technician(s) involved at the customer designated premises].

Testing services are ordered to the Dial Tone Office for an ALA or FGA, to the access tandem or end office for an ATA950 or FGB (wherever the ATA950 or FGB service is ordered) and to the end office for ATA's NEA and XXX or FG's C and D. Testing Services for Directory Assistance Service not routed through an access tandem is ordered to a Directory Assistance Location for each NPA.

(1) Additional Cooperative Acceptance Testing (ACAT)

Additional Cooperative Acceptance Testing of Switched Access Service involves the Telephone Company provision of a technician at its office(s) and the customer provision of a technician at its premises, with suitable test equipment to perform the required tests.

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(A) Switched Access Service (Cont'd)

(1) Additional Cooperative Acceptance Testing (ACAT)
(Cont'd)

Additional Cooperative Acceptance Tests may, for example, consist of the following tests:

- . Impulse Noise
- . Phase Jitter
- . Signal to C-Notched Noise Ratio
- . Intermodulation (Nonlinear) Distortion
- . Frequency Shift (Offset)
- . Envelope Delay Distortion
- . Dial Pulse Percent Break

(2) Additional Automatic Testing

Additional Automatic Testing (AAT) of Switched Access Services (Access Trunk Arrangements or Feature Groups B and D), is a service where the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent. The customer may order, at additional charges, gain-slope and C-notched noise testing and may order the routine tests (1004 Hz loss, C-Message Noise and Balance) on an as needed or more than routine schedule.

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(A) Switched Access Service (Cont'd)

(2) Additional Automatic Testing (Cont'd)

The Telephone Company will provide an AAT report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

(3) Additional Manual Testing

Additional Manual Testing (AMT) of Switched Access Services (All Basic Service Arrangements or Feature Groups A, B, and D, and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s) and the Telephone Company or customer provides a technician at the customer designated premises, with suitable test equipment to perform the required tests, will normally consist of gain- slope and C-notched noise testing. However, the Telephone Company will conduct any additional tests which the IC may request.

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.5 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(3) Additional Manual Testing (Cont'd)

The Telephone Company will provide an AMT report listing the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on a per occurrence basis.

(4) Obligations of the Customer

(a) The customer shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate-to support routine testing as set-forth in 6.1.5(B) preceding or AAT as set forth in 13.3.5(A) (2) preceding.

(b) The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

(B) Special Access Service

The Telephone Company will provide assistance in performing specific tests requested by the customer.

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.5 Testing Services (Cont'd)(B) Special Access Service (Cont'd)(1) Additional Cooperative Acceptance Testing
(ACAT)

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, the Telephone Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing on Voice Grade Services. At the customer's request, the Telephone Company will provide a technician at the customer's premises or at the end user premises. These tests may, for example, consist of the following:

- Attenuation Distortion (i.e., frequency response)
- Intermodulation Distortion (i.e., harmonic distortion)
- Phase Jitter
- Impulse Noise
- Envelope Delay Distortion
- Echo Control
- Frequency Shift

(2) Additional Manual Testing

The Telephone Company will provide a technician at its premises, and the Telephone Company or customer will provide a technician at the customer's designated premises with suitable test equipment to perform the requested tests.

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(B) Special Access Service (Cont'd)

(3) Obligation of the Customer

When the customer subscribes to Testing Service as set forth in this section, the customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(C) Rates and Charges

(1) Switched Access

(a) Additional Cooperative Acceptance Testing

<u>Testing Periods</u>	<u>USOC</u>	<u>Field</u>		<u>Central Office</u>	
		<u>Technician</u>	<u>USOC</u>	<u>Technician</u>	<u>USOC</u>
-Basic Time,					
per technician	UBCNR/UBC++	\$40.21	UBCNM	\$32.72	
-Overtime,					
per technician	UBCXR/UBC++	\$60.32	UBCXM	\$49.08	
-Premium Time,					
per technician	UBCPR/UBC++	\$80.42	UBCPM	\$65.43	

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Switched Access (Cont'd)

(b) Additional Automatic Testing (AAT)

The Additional Tests as set forth following may be ordered by the customer, at additional charges, 60 days prior to the start of the customer prescribed schedule.

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Per Test Per Transmission Paths</u>
<u>Additional Tests</u>		
Gain-Slope Tests	USCXD	\$2.89
C-Notched Noise Tests	USCXE	\$2.89
1004 Hz Loss*	USCXA	\$2.89
C-Message Noise*	USCXB	\$2.89
Balance (return loss)*	USCXC	\$2.89

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(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Switched Access (Cont'd)

(c) Additional Manual Testing

The Additional Tests as set forth following may be ordered by the customer, at additional charges, 60 days prior to the start of the testing schedule as mutually agreed to by the customer and the Telephone Company.

		Field		Central Office	
	<u>USOC</u>	<u>Technician</u>	<u>USOC</u>	<u>Technician</u>	<u>Each Half Hour or Fraction Thereof</u>
<u>Additional Test</u> Gain - Slope, C-Notched Noise And any other agreed to test, -Basic Time,					
per technician	UBSNR/UBS++	\$40.21	UBSNM	\$32.72	

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Switched Access (Cont'd)

(c) Additional Manual Testing (Cont'd)

		<u>Each Half Hour or Fraction Thereof</u>		
		Field	Central Office	
<u>Additional Test</u>	<u>USOC</u>	<u>Technician</u>	<u>USOC</u>	<u>Technician</u>
-Overtime,				
per technician	UBSXR/UBS++	\$60.32	UBSXM	\$49.08
-Premium Time,				
per technician	UBSPR/UBS++	\$80.42	UBSPM	\$65.43

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Special Access

(a) Additional Cooperative Acceptance Testing (ACAT)

<u>Testing Periods</u>	<u>USOC</u>	<u>Each Half Hour or Fraction Thereof</u>		<u>USOC</u>	<u>Central Office Technician</u>
		<u>Field Technician</u>			
-Basic Time,					
per technician	SNTNR/SNT++	\$40.21		SNTNM	\$32.72
-Overtime,					
per technician	SNTXR/SNT++	\$60.32		SNTXM	\$49.08
-Premium Time,					
per technician	SNTXR/SNT++	\$80.42		SNTPM	\$65.43

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(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Special Access (Cont'd)

(b) Additional Manual Cooperative and Additional Manual Testing

<u>Testing Periods</u>	<u>USOC</u>	<u>Each Half Hour or Fraction Thereof</u>		
		<u>Field Technician</u>	<u>USOC</u>	<u>Central Office Technician</u>
-Basic Time,				
per technician	SNONR/SNO++	\$40.21	SNONM	\$32.72
-Overtime,				
per technician	SNOXR/SNO++	\$60.32	SNOXM	\$49.08
-Premium Time,				
per technician	SNOPR/SNO++	\$80.42	SNOPM	\$65.43

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.6 Provision of Access Service Billing Information

(A) The customer will receive one copy of its monthly bills in a standard paper format. Billing for access services is done according to the bill mediums set forth in (C) following. Bills for access service are rendered for by state, Access Customer Name Abbreviation (ACNA), by customer type (access or local), by bill period and by Revenue Accounting Office (RAO).

If charges for Access Services Billing exist in the Telephone Company's Intrastate Access Service Tariffs and its Interstate Access Service Tariff, the total charge to the customer will be calculated based on one half of the intrastate charge and one half of the interstate charge. If charges for Access Services Billing exist only in the Telephone Company's Interstate Access Services Tariff, full interstate charges will apply.

(B) At the option of the customer, and for an additional charge:

(1) Customer monthly bills may be provided on magnetic tape, CD-ROM or DVD.

Data provided on CD-ROM and DVD will be provided for use with Windows 3.1 or better, ASCII and Non-compacted. The data will be formatted using industry standards for access services billing. In addition to the above for CD-ROM and DVD, the following options are available and must be specified by the customer when requesting this media:

- Format:
 - Bill Page format (billing data formatted exactly as it is formatted on a paper bill)
 - Bill Data format (billing data formatted exactly as it is formatted on magnetic cartridge or electronic transmission)
- Overnight delivery or US Mail

(2) Additional copies of the customer monthly bill or service and features record may be provided in standard paper format.

(C) The rates and charges for the provision of Access Service Billing Information are as follows:

(1) Provision of Standard Billing Detail and/or Information in magnetic tape format,	<u>USOC</u>	<u>FID</u>	<u>RATES</u>
- per record	BBLCT	DMT	\$0.015
- per tape	WCP2X/MTBAC		50.00

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13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Provision of Access Service Billing Information (Cont'd)

(C) (Cont'd)

	<u>USOC</u>	<u>FID</u>	<u>RATES</u>
(2) Additional copies of customer monthly bill or service and features record in standard paper,			
- per single page	NOB/NEL		0.03
- per double page	NOB/NEL		0.06
(3) CD-ROM			
-Per disk	WCP6X		\$10.00
(4) DVD			
-Per disk	WCP7X		\$10.00

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(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.7 Miscellaneous Equipment

(A) Controller Arrangement

This arrangement enables the customer to control up to 48 transfer functions at a Telephone Company central office via a remote keyboard terminal capable of either 300 or 1200 bps operation. Included as part of the Controller Arrangement is a dial-up data station located at the Telephone Company Central Office to provide access to the Controller Arrangement. This dial-up data station consists of a 212A DATAPHONE data set and an appropriate Telephone Company provided channel.

The Controller Arrangement must be located in the same Telephone Company central office as the transfer functions which it controls.

	<u>USOC</u>	<u>Monthly Rate</u>
- Per arrangement	XTDDU	ICB

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13. Additional Engineering, Additional Labor and Miscellaneous Services13.3 Miscellaneous Services (Cont'd)13.3.8 International Blocking Service(A) Service Description

International Blocking Service is an optional end user feature available, where facilities permit, in Telephone Company electronic end offices. This feature will block consumers from direct-dialing international calls via the preselected or presubscribed interexchange carrier (011+) on designated telephones, where technically feasible. International Blocking Service will also block customers from over-riding the preselected interexchange carrier when dialing direct-dialed international calls (10XXX 011+) from designated telephones, where technically feasible.

This feature provides end office blocking of direct-dialed 011+ and 10XXX+011+ calls by routing such calls to a recorded announcement. It is available for line side services offered in the Telephone Company's local or general exchange tariffs that are provided either to aggregator or non-aggregator business customers.

An aggregator is defined as any person that, in the ordinary course of its operations, makes telephones available to the public or to transient users of it's premises, for interstate telephone calls using a provider of operator services.

Non-aggregator business customers are all other business customers.

- (B) This is a nonchargeable option when ordered with the primary service. When ordered as an option to existing service, a miscellaneous service order charge will apply. For charges associated with these miscellaneous changes, see Section 13.

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13. Additional Engineering, Additional Labor and Miscellaneous Services13.3 Miscellaneous Services (Cont'd)13.3.9 900 Call Blocking(A) Service Description

900 Call Blocking is an optional central office call blocking service that allows the Telephone Company's residential and business subscribers to block calls placed from their telephones to interstate and intrastate interLATA Interexchange Carrier 900 services (900 IEC) program telephone numbers. 900 Call Blocking will be provided at the serving central office, where technically feasible. When placed on the subscribers line, 900 Call Blocking will prevent access to all directly-dialed, telephone company operator-assisted and Telephone Company operator-entered billing 900 IEC program telephone numbers.

This feature provides end office blocking of direct-dialed 900 calls by routing such calls to a recorded announcement. The announcement will tell subscribers that the call cannot be completed as dialed.

Subscriber's may order 900 Call Blocking by calling their business office.

However, requests to remove Call Blocking must be submitted in writing.

900 Call Blocking is a non-chargeable option when ordered at the time of establishment of a new telephone number and for the first 60 days thereafter. When ordered as an option to existing service beyond 60 days, Nevada Bell will provide to all residential customers a one-time opportunity to subscribe free of charge to 900 Call Blocking. There will be no time limit on the residential customer's ability to utilize this one-time option. Residential customers will be charged non-recurring rates for any and all subsequent requests for 900 Call Blocking.

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13.3 Miscellaneous Services (Cont'd)

13.3.9 900 Call Blocking (Cont'd)

(B) Rates and Charges

<u>Add 900 Call Blocking-Residence</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Call Blocking Business Service Flat Rate ^{1,2,3} - per line	\$13.31 (Not to exceed \$39.93 per service order)	NO	CL9
Call Blocking Business Service Measured Rate ^{1,2,3} - per line	\$13.31 (Not to exceed \$30.00 per service order)	NO	CL9
Call Blocking with New Connect or Transfer of Service - per line	NO	NO	CL9
900 Call Blocking with other Network Change order - per line	NO	NO	CL9
Remove 900 Call Blocking - per line	NO	NO	--

Note 1: 900 Call Blocking is not available on WATS at this time.

Note 2: 900 call currently is not allowed on coin sent paid, coinless and COPT services.

Note 3: Nevada Bell will waive 900 Call Blocking nonrecurring charges when requested by business customers within 60 days of establishing new service (service order date).

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(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.10 Optional Features associated with Pay Telephone Service

The following non chargeable optional feature is only available with Pay Telephone Service offered in the Telephone Company's local exchange tariffs. This feature is available where facilities and operating conditions permit and must be ordered at the same time the customer orders the Pay Telephone line from the Telephone Company's local or general exchange tariffs.

- International Direct Distance Dialing (IDDD)

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13.3 Miscellaneous Services (Cont'd)

13.3.11 Long Distance Trouble Management Service (LDTMS)

(A) Service Description

LDTMS enables a participating Interexchange Carrier (IC) to receive, from the Telephone Company, specific trouble ticket information that relates to the IC's service after a trouble report has been initiated by a residential or business customer who is presubscribed or interconnected to that IC's interstate network. Specific trouble-ticket information is delivered to the participating IC.

If, during a telephone contact between the Telephone Company's repair personnel and an IC's end-user customer, it is determined that trouble resides in the IC's interstate network, the end-user customer is informed that the ticket will be delivered to the IC for resolution. Telephone Company personnel will answer all repair calls using the Telephone Company brand name.

LDTMS is only provided for a participating IC's residential and business customers who are also customers of the Telephone Company's local retail services. In addition, only those residential and business customers who are presubscribed or interconnected to the IC for direct 1+ dialing are eligible for this service. LDTMS does not support toll-free or data services.

LDTMS will be provided on a negotiated interval basis, which may include joint-acceptance testing. If the IC for the residential or business end-user customer has not subscribed to LDTMS, that end-user customer will be treated in accordance with current operating procedures.

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13. Additional Engineering, Additional Labor, and Miscellaneous Services
(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.11 Long Distance Trouble Management Service (LDTMS)
(Cont'd)

(B) Undertaking of the Telephone Company

The Telephone Company will be responsible for providing the IC all the information needed to establish trouble-ticket handoff. The Telephone Company will also control the format of the information that will be made available to the IC.

(C) Obligations of the IC

Each IC will be solely responsible for the development of its own operation support systems that interface with the Telephone Company's trouble management system. Each IC will also be solely responsible for meeting the interface standards and requirements as set by the Telephone Company.

(D) Rate Regulations

A monthly recurring rate will apply to each participating IC for every month or fraction thereof that LDTMS is provided. In addition to the monthly recurring charge, there will be a transaction charge for each ticket that is delivered to the IC's trouble management system. No charges will apply to an IC's residential or business end-user customers. Rates and charges for LDTMS are set forth in Section 13.3.11 (E) following.

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13. Additional Engineering, Additional Labor, and Miscellaneous Services
(Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.11 Long Distance Trouble Management Service (LDTMS) (Cont'd)(E) Rates and Charges

	USOC	Monthly Rate	Transaction Charge
Long Distance Trouble Management Service (LDTMS)	WTR	\$8,300.00	
Transaction Charge per trouble ticket	TLR		\$2.20

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13.3 Miscellaneous Services (Cont'd)

13.3.12 Data Trouble Management Services (DTMS)

(A) Service Description

DTMS enables a participating Interexchange Carrier (IC) to receive, from the Telephone Company, specific trouble ticket information that relates to the IC's service after a trouble report has been initiated by a business customer who is utilizing that IC's interstate network. This is accomplished by having specific trouble ticket information delivered to the participating IC. The method of trouble ticket delivery will be verbal or faxed to a designated telephone number associated with the IC.

If, during a telephone contact between the Telephone Company's personnel and an IC's end-user customer, it is determined that the circuit is owned by the IC, the end-user customer is informed that the trouble will be reported to the IC for resolution. Telephone Company personnel will answer all repair calls using the Telephone Company brand name.

DTMS is only provided to participating ICs that are customers of the Telephone Company's special access service. Furthermore, DTMS is only available to the IC's end-user business customers who subscribe to the IC for data services, and utilize as underlying transport, the Telephone Company's special access service.

DTMS will be provided on a negotiated interval basis, which may include joint-acceptance testing. If the IC for the end-user customer has not subscribed to DTMS, that end-user customer will be treated in accordance with current operating procedures.

DTMS will only be made available for initial trouble referrals; subsequent trouble ticket status information must be provided by the IC to the customer.

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13. Additional Engineering, Additional Labor, and Miscellaneous Services
(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.12 Data Trouble Management Services (DTMS) (Cont'd)

(B) Undertaking of the Telephone Company

The Telephone Company will be responsible for providing the IC all the information needed to establish trouble ticket handoff. The Telephone Company will also control the format of the information that will be made available to the IC.

(C) Obligations of the IC

The IC will be responsible for the development of its own operation support systems that interface with the Telephone Company's trouble management system. Each IC will also be responsible for meeting the interface standards and requirements as set by the Telephone Company.

(D) Rate Regulations

A monthly recurring rate will apply to each participating IC for every month or fraction thereof that DTMS is provided. No charges will apply to an IC's end-user customers. Rates and charges for DTMS are set forth in Section 13.3.18 (E) (Rates and Charges) following.

(E) Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>
Monthly Recurring Charge	TBLDX	\$7,900

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