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4. End User Access Service

The Telephone Company will provide End User Access Service to end users who obtain local telephone exchange service from the Telephone Company under its general and/or local exchange tariffs.

4.1 General Description

End User Access Service provides for the use of an End User Common Line (EUCL) by an end user and may include EUCL Charges, Access Recovery Charges (ARCs), Federal Universal Service Fund (FUSF) Surcharges, End User Digital Port Charges and Presubscribed Interexchange Carrier Charges (PICCs). The Telephone Company will provide End User Access Service to end users who obtain local exchange service from the Telephone Company under its general or local exchange tariffs.

4.2 Limitations

The following items are not provided as part of End User Access Service:

- A Telephone number
- Detail billing
- Directory listings
- Intercept arrangements

4.3 Undertaking of the Telephone Company

The Telephone Company will provide use of an EUCL at rates and charges as set forth in 4.7 following, as follows:

- (A) Use of an EUCL by an end user is provided in connection with interstate Access Services provided under this tariff. Such use will be provided when the end user obtains local telephone exchange service.
- (B) The Telephone Company will be responsible for contacts and arrangements with customers for the billing of End User Access charges.

4.4 Obligations of the End User

- (A) When the end user is a Radio Common Carrier (RCC), or a Maritime Radio Common Carrier (MRCC), it shall designate whether the local exchange services it is provided by the Telephone Company are used as access lines for its services or used as administrative lines.

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4. End User Access Service (Cont'd)4.5 Payment Arrangements and Credit Allowances(A) Minimum Period

The minimum period for which EUCL End User Access is provided to an End User and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local telephone exchange service.

(B) Cancellation of Application

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

(C) Changes to Orders

When changes are made to orders for the local telephone exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

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4. End User Access Service (Cont'd)4.6 Rate Regulations

This section contains the specific regulations governing the rates and charges which apply for End User Access Service. The EUCL Charge is billed on a per month basis to the end user customer of the Telephone Company or a local service provider that resells services of the Telephone Company (herein referred to as end user) for the associated local exchange service based upon the local exchange service types set forth in 4.6.1 following.

The ARC is a monthly charge billed to residential, single line business, and multiline business Customers. This charge is combined with and reflected within the EUCL charge on the Customer's bill.

Federal Universal Service Fund (FUSF) Surcharges are billed on a per month and/or per occurrence basis to the end user customer of the Telephone Company for the associated local exchange service based upon the local exchange service types set forth in 4.6.1 following. Local service providers that resell services of the Telephone Company are exempt from the FUSF Surcharge.

The PICC is billed on a per month basis to an end user when the end user's access line has not been presubscribed to an interexchange carrier. In the event an end user has presubscribed to an interexchange carrier, the PICC is assessed to the interexchange carrier to whom the end user's access line is presubscribed. These rates and charges apply as set forth in 4.7 following.

The End User Port Charge is billed on a per month basis to an end user for each such local exchange service line port that exceeds the cost of a line port used for basic, analog service.

Specific rates and charges for EUCL Charges, ARCs, FUSF Surcharges, and End User Port Charges are set forth in 4.7.

4.6.1 End User Common Line (EUCL) Rate Elements(A) Primary Residential

For each local exchange service provided as residential service under the general or local exchange service tariffs the EUCL-Primary Residential charge applies to one line at a service location.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.1 End User Common Line Rate Elements (Cont'd)(A) Primary Residential (Cont'd)

When an end user is provided a local residence exchange service by the Telephone Company, the End User Common Line-Primary Residential rate shall be exempt for qualifying low income subscribers meeting low income eligibility criteria established by the state commission.

When a local exchange service provided as remote call forwarding residential service under the general and/or local exchange service tariffs, End User Access charges do not apply.

(B) Non-Primary Residential and BRI ISDN

Each additional local exchange service provided at the same service location, the End User Common Line-Non-Primary Residential charge applies, as set forth in 4.7(B) following.

When local exchange service is provided as Basic Rate Interface (BRI) integrated services digital network (ISDN) service, one End User Common Line-Non-Primary Residential charge will apply to each such local exchange service.

(C) Business

For each local exchange service provided as local business service under the general and/or local exchange service tariffs, the End User Common Line (EUCL) Residence/Single Line Business Subscriber - Individual line or trunk rate as set forth in 4.7(A) following applies to each such party.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.1 End User Common Line Rate Elements (Cont'd)(C) Business (Cont'd)

When a local exchange service is provided as remote call forwarding business service under the general and/or local exchange service tariffs, End User Access charges do not apply.

For each local exchange service other than local exchange service used for administrative purposes, provided to Radio Common Carriers and/or Maritime Radio Common Carriers as access lines for their services under the general and/or local exchange service tariffs, End User Access charges do not apply.

(D) Multiline Business and PRI ISDN

When an End User is provided more than one local business exchange service in a state by the same Telephone Company under the general and/or local exchange service tariffs, the End User Common Line (EUCL)-Multiline Business Subscriber-Individual line or trunk rate as set forth in 4.7(C) following applies to each such local business exchange service.

When an End User is provided more than one local telephone business exchange service in a state by the same Telephone Company as pay telephone access line service under the general and/or local exchange service tariffs, the End User Common Line (EUCL)-Multiline Business Subscriber line rate as set forth in 4.7(C) following applies to each such pay telephone access line local business exchange service.

When local exchange service is provided as Primary Rate Interface (PRI) integrated services digital network (ISDN) service, five End User Common Line-Multiline Business individual line or trunk charges apply to each such local exchange service.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.1 End User Common Line Rate Elements (Cont'd)(E) Centrex CO and CO-like

For business Centrex CO and Centrex CO-like service lines or trunks installed or on order prior to July 28, 1983 and Centrex Dormitory (Residence) Service office lines or trunks, the EUCL- Centrex CO rate as set forth in 4.7(E) following applies to each line or trunk. For such lines installed on or after July 28, 1983, the EUCL-Multiline Business Subscriber rate as set forth in 4.7(D) following applies to each line or trunk.

For Centrex Dormitory (Residence) Service dormitory (residential) quarters lines or trunks, the End User Common Line (EUCL) - Residence Subscriber - Individual Line or trunk rate and Non-Primary Residential charges as set forth in 4.7(A) and (B) following will apply to the student or faculty dormitory (residential) quarters.

Centrex CO is a service that (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the customer's interface with the local and interexchange networks and (2) links the customer's main stations to the Telephone Company switch with subscriber loops.

Centrex CO-like services are services (eg. ESSEX, Centron, Centraflex, Airport Service, Hotel-Motel Service) that operate in a manner that is the same as Centrex CO and (1) are provided using switches located at Telephone Company central offices and (2) link customer main stations to the Telephone Company switch with subscriber loops.

Centrex Dormitory (Residential) Service is a service to a college or university or school that serves both the university, college or school offices and the students or faculty dormitory

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.1 End User Common Line Rate Elements (Cont'd)(F) End User Port Charge

When local exchange service is provided using line ports for non-basic analog services such as ISDN, the applicable End User Port Charge will apply to each such local exchange service.

(1) BRI ISDN Port

The BRI ISDN Port provides BRI 2B+D features. All terminations are 2-wire and dial tone signaling is provided via the "D" channel.

(2) PRI ISDN Port

The PRI ISDN Port provides 23B + 1D or 24B channels. Both line and trunk features are available via the DS1 interface.

(G) Access Recovery Charge (ARC)(1) Residential ARC

Both Primary and Non-Primary Residential subscriber lines will be charged the Residential ARC as set forth in 4.7(F)(1).

Lifeline Customers are exempt from the Residential ARC.

(2) Single Line Business ARC

Single Line Business Customers will be charged the Single Line Business ARC as set forth in 4.7(F)(2).

(3) Multi-Line Business ARC

Multiline Business and Centrex lines will be charged the Multiline Business ARC as set forth in 4.7(F)(3). PRI Customers will be charged the ISDN-PRI ARC as set forth in 4.7(F)(4).

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.1 End User Common Line Rate Elements (Cont'd)(H) Federal Universal Service Fund (FUSF) Surcharge

The Federal Universal Service Fund (FUSF) Surcharge recovers the Telephone Company's contributions to the Universal Service Support Mechanisms. Customers may certify exemption from FUSF Surcharges at the ACNA level, BAN level or circuit level. Certification at the ACNA level will exempt all BANS under that ACNA. Certification at the BAN level will exempt only the specified BANS. A customer must annually certify exemption from FUSF Surcharges.

(1) Residential/Single Line Business (SLB)/
ISDN BRI

For each local exchange service as described in Sections 4.6.1(A), 4.6.1(B) and 4.6.1(C) preceding under the general and/or local exchange service tariffs, a Basic Federal Universal Service Fund (FUSF) Surcharge applies to each such local exchange line as set forth in Section 4.7(I) following.

Lifeline customers, as set forth in Section 4.6.1(A), preceding, are exempt from the Basic FUSF Surcharge.

(2) Multi-line Business / PBX Trunks / PRI ISDNMulti-line

For each local exchange service as described in Sections 4.6.1(D) preceding under the general or local exchange service tariffs the Basic Multiline Business FUSF Surcharge applies to each line as set forth in Section 4.7(I) following, unless otherwise noted below.

PBX

Multi-line business customers with PBX trunks will be assessed a Basic PBX FUSF Surcharge as set forth in Section 4.7(I) following.

PRI ISDN

When local exchange service is provided as Primary Rate Interface (ISDN) service, the Basic PRI ISDN FUSF Surcharge applies to each such local exchange service as set forth in Section 4.7(I) following.

Centrex

When a local exchange service is provided as Centrex or Centrex CO-like service as described in Section 4.6(E) preceding, under the general or local exchange service tariffs, a Basic Centrex FUSF Surcharge applies to each Centrex line as set forth in Section 4.7(I) following.

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4. End User Access Service (Cont'd)

4.6 Rate Regulations (Cont'd)

4.6.1 End User Common Line Rate Elements (Cont'd)

(H) Federal Universal Service Fund (FUSF) Surcharge (Cont'd)

(3) Other Non-recurring FUSF Surcharges

In addition to the applicable charges above, when a customer is assessed interstate end user charges identified in the table below, a FUSF Surcharge will also apply as set forth in Section 4.7(I) following. For example, customers assessed the PIC change charge as specified in Section 13.3.3.(b)(5)(e)(ii) will also be assessed the PIC change FUSF Surcharge as set forth in Section 4.7(I) following.

Tariff Reference	Rate Element
13.3.3(A)	PIC Change Charge

To the extent an IC is assessed a PIC Change Charge, the Non-recurring FUSF Surcharge will also apply to the IC.

(4) Other FUSF Surcharges

A percentage surcharge factor is assessed monthly on billed recurring and non-recurring charges of end user services other than surcharges described in Section 4.

FUSF Surcharge factor: 0.328

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4. End User Access Service (Cont'd)4.7 Rates and Charges

The rates for End User Access are:

(A) <u>End User Common Line (EUCL) - Primary Residence Subscriber</u>	<u>USOC</u>	<u>Rates Per Month</u>
- Individual line or trunk, each	9ZEU1	\$6.50
(B) <u>End User Common Line (EUCL)</u>		
Non-Primary Residence Subscriber	<u>USOC</u>	<u>Rates Per Month</u>
- Individual line or trunk, each	9ZEU2	\$7.00
- BRI ISDN Facility, each wire pair	9ZEU5	7.00
(C) <u>End User Common Line (EUCL) -Single Line Business</u>		
	<u>USOC</u>	<u>Rates Per Month</u>
- Individual line or trunk, each	9ZEU3	\$6.50
(D) <u>End User Common Line (EUCL) - Multiline Business Subscriber</u>		
	<u>USOC</u>	<u>Rates Per Month</u>
- Individual line or trunk, each	9ZEU4	\$8.74
- Public Telephone Access line, each	9ZEU4	8.74
- PRI ISDN Facility, each	9ZEU6	43.70
(E) <u>End User Common Line (EUCL) - Centrex CO and CO-like (Installed or on order prior to July 28, 1983)</u>		
	<u>USOC</u>	<u>Rates Per Month</u>
- Individual line or trunk, each	9ZEU4	8.74

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4. End User Access Service (Cont'd)4.7 Rates and Charges(F) Access Recovery Charge (ARC)

	<u>Rates Per Month</u>
(1) Residence, each	0.00
(2) Single Line Business - Individual line or trunk, each	0.00
(3) Multiline Business - Individual line or trunk, each	3.94
(4) Centrex, each	3.94
(5) ISDN-PRI	19.70

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4. End User Access Service (Cont'd)4.7 Rates and Charges (Cont'd)(G) Presubscribed Interexchange Carrier Charges

	<u>USOC</u>	<u>Rate Per Month</u>
(A) Multi-Line Business	9PCC4	0.00
(B) ISDN		
-PRI-per service	9PCC6	0.00
(C) Centrex CO and Centrex CO-Like		
-Nine or more lines, per line	9PCC7	0.00
-Eight or less lines, per service	9PCC9	0.00

(H) End User Port Charge

	<u>USOC</u>	<u>Rate Per Month</u>
(1) BRI ISDN Port - Per Port	9SDN1	\$3.90
(2) PRI ISDN Port - Per Port	9SDN2	\$36.29

(I) Basic FUSF Surcharge:

	<u>USOC</u>	<u>Rate Per Month</u>
(1) Residential	9PZRS	\$ 2.13
(2) Single-Line Business	9PZBU	\$ 2.13
(3) ISDN BRI	9PZL1	\$ 3.57
(4) Multiline Business	9PZLM	\$ 8.04
(5) PRI ISDN	9PZP1	\$52.10
(6) PBX	9PZPX	\$ 8.04
(7) Centrex CO and CO-Like	9PZCX	\$ 0.89

(8) Other FUSF Surcharges

PIC Change Charge

	<u>USOC</u>	<u>Rate Per Occurrence</u>
(a) Per Manual Change	9PZGM	\$ 1.27
(b) Per Mechanized Change	9PZGE	\$ 0.52

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