

TARIFF DISTRIBUTION

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PURPOSE: Operator Services Sunset

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Title pages 1 and 2 and pages 1 to 846 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement No. 341 contain all changes from the original tariff that are in effect on the date hereof.

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Issuing Officer: Kristen Shore, Executive Director - Regulatory
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2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Basic Service Arrangement (BSA) (Cont'd) - The BSA is comprised of three elements, the Access Link, Transport and Features and Functions. The access link consists of facilities used to connect a customer designated premises to the serving wire center of that premises. This element contains the attributes inherent in the connection of a customer's designated premises to the point of network interconnection.

It will have alternative characteristics which can be selected by the customer, but one of which is necessary for communications transfer (e.g., 2-wire or 4-wire facilities). The features and functions element consists of fundamental capabilities resident in a customer serving wire center or a distant central office. It includes the routing and processing capabilities associated with the provision of end-to-end communications.

The transport element is the connection between central offices, such as serving wire center to another central office, where access to features and functions or end users is required. When the customer and end user are served from the same serving office, the transport element consists of an intraoffice connection.

Basic Service Element (BSE) - A BSE is an optional and unbundled network feature associated with a BSA. These features are specifically determined and developed based on the needs of enhanced service providers for use in provision of enhanced services, as defined in Amendment of Part 69 of the Commission's Rules, although they may be used by any interstate customer.

Billed Number Group - the NPA-NXX and/or RAO-0/1XX administered by the data owner.

Billed Number Screening (BNS) - data stored in the Telephone Company's Line Information Data Base stating whether the billed line automatically rejects, accepts or requires verification of calls billed as collect or third number.⁽¹⁾ Billed Number Screening also identifies Local Exchange Company public and nonworking telephone numbers and indicates whether a central office code is active or vacant. (N)

Bit - the smallest unit of information in the binary system of notation.

Broadcast Traffic – Ethernet frames that are forwarded to all stations on a virtual local area network using the broadcast address.

Business Day - the times of day that a company is open for business. This is 8:00 A.M. to 5:00 P.M., Monday through Friday.

Busy Hour Minutes of Capacity (BHMC) - the customer specified maximum amount of Switched Access Service and/or Directory Assistance Service access minutes the customer expects to be handled in an end office switch during any hour in an 8:00 A.M. to 11:00 P.M. period for the Feature Group and/or Directory Assistance Service ordered. This customer furnished BHMC quantity is the input data the Telephone Company uses to determine the number of transmission paths for the Feature Group and/or Directory Assistance Service ordered.

⁽¹⁾ Effective September 13, 2016, collect calls and calls billed to a third number have been discontinued by the Telephone Company. (N)
(N)

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ACCESS SERVICE**3. Carrier Common Line Access Service (Cont'd)****3.6 Determination of Usage Subject to Carrier Common Line Access Charges (Cont'd)****3.6.4 Switched Access Service Provided in Conjunction with a Cellular Carrier or a Radio Common Carrier**

For Switched Access Service provided in conjunction with public mobile service to a customer subject to Switched Access charges, where Telephone Company common line facilities are not used, Carrier Common Line charges do not apply.

3.6.5 Switched Access Dedicated Network Access Link

For Switched Access Dedicated Network Access Links, Carrier Common Line charges do not apply.

3.7 Resold Access Services**3.7.1 Scope**

Where the customer is reselling MTS and/or MTS-type service(s) on which the Carrier Common Line and Switched Access charges have been assessed, the customer may, at the option of the customer, obtain Feature Group A, Feature Group B or Feature Group D Switched Access Service under this tariff as set forth in Section 6 following for originating and/or terminating access in the local exchange. Such access group arrangements, whether single lines or trunks or multiline hunt groups or trunk groups, will have Carrier Common Line Access charges applied as set forth in 3.9 following. Rate regulations for the Primary Interexchange Carrier Charge (PICC) and the Carrier Common Line (CCL) charge are described in 3.8. In addition, the CCL will apply in accordance with the resale rate regulations set forth in 3.7.4 following. For purposes of administering this provision:

Resold interstate terminating MTS and MTS-type service(s) shall include collect calls, third number calls and credit card calls where the reseller pays the underlying carrier's service charges; and shall not include intrastate minutes of use.⁽¹⁾ (N)

Resold interstate originating MTS and MTS-type service(s) shall not include collect, third number, credit card or intrastate minutes of use.⁽¹⁾ (N)

⁽¹⁾ Effective September 13, 2016, collect calls and calls billed to a third number have been discontinued by the Telephone Company. (N)
(N)

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ACCESS SERVICES**3. Carrier Common Line Access Service (Cont'd)****3.7 Resold Access Services (Cont'd)****3.7.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)****(A) Apportionment and Adjustment of Resold Minutes of Use (Cont'd)****(1) Originating Services (Cont'd)**

Resold originating MTS and/or MTS-type services minutes shall be only those attributable to interstate originating MTS and/or MTS-type minutes and shall not include collect, third number, credit card or intrastate minutes of use.⁽¹⁾ (N)

The resale credit adjustment shall apply for resold originating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.⁽¹⁾ (N)

(2) Terminating Services

The Telephone Company will apportion the resold terminating MTS and/or MTS-type services and terminating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the terminating usage for each access group to the total terminating usage for all access groups in the LATA. For purposes of administering this provision:

Resold terminating MTS and/or MTS-type services minutes shall be only those attributable to interstate terminating MTS/MTS-type (i.e., collect calls, third number calls, and credit card calls) and shall not include intrastate minutes of use or MTS/MTS-type minutes of use paid for by another party.⁽¹⁾ (N)

The resale credit adjustment shall apply for resold terminating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

⁽¹⁾ Effective September 13, 2016, collect calls and calls billed to a third number have been discontinued by the Telephone Company. (N)
(N)

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3. Carrier Common Line Access Service (Cont'd)

3.8 Rate Regulations (Cont'd)

3.8.1 Rate Regulations Concerning Primary Interexchange Carrier Charge (Cont'd)

(D) Exceptions to General Rate Application (Cont'd)

Terms and conditions relating to Multiline Business PICC described above shall apply to telecommunications services provided by carriers which purchase local exchange service for resale. Multiline Business PICC charges will apply, based on the classification of the ultimate end user.

3.8.2 Billing of Usage Charges

Carrier Common Line charges will be billed to each Switched Access Service provided under this tariff in accordance with the regulations as set forth in 3.8.5, following (Determination of Premium Charges), except as set forth in 3.7.4, preceding (Resale), and 3.8.5, following (Percent Interstate Use - PIU).

3.8.3 Measuring and Recording of Call Detail

When access minutes are used to determine Carrier Common Line charges, they will be accumulated using call detail recorded by Telephone Company equipment except as set forth in 3.8.4, following (Unmeasured FGA Usage), and operator and automated operator services systems call detail such as pay telephone sent-paid, operator-DDD, operator-person, and/or other like calls recorded by the customer. ⁽¹⁾ The Telephone Company measuring and recording equipment, except as set forth in 3.8.4, following (Unmeasured FGA Usage), will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line by line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each customer and then rounded to the nearest minute.

(N)

⁽¹⁾ Effective September 13, 2016, collect calls and calls billed to a third number have been discontinued by the Telephone Company.

(N)
(N)

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ACCESS SERVICE

4. End User Access Service and Presubscription (Cont'd)

4.5 Payphone Service Provider Optional Services

(A) Outgoing Only Service

Outgoing Only Service is an optional service which restricts incoming calls from being completed to designated payphones. It is the payphone service provider's responsibility to state this restriction on the instruction card of the phone.

(B) Restricted Coin Access (RCA)

RCA is an optional service that provides for the coin collecting device to be disabled during certain hours designated by the Payphone Service Provider. During those hours, Local calls, Extended Local calls and Message Toll calls must be charged to a third number or placed on a collect basis.⁽¹⁾ Calls to public emergency numbers such as 911 are unaffected by RCA. All end users placing calls using a coin during restricted hours will have their coins returned and will hear a recording advising that the phone is not equipped for coin calls during certain hours. It is the payphone service provider's responsibility to state this restriction on the instruction card of the phone. (N)

⁽¹⁾ Effective September 13, 2016, collect calls and calls billed to a third number have been discontinued by the Telephone Company. (N)
(N)

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ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(A) Switched Transport (Cont'd)

(4) Chargeable Optional Features (Cont'd)

(a) Operator Transfer Service (OTS) (Cont'd)

Upon receiving an end user request for transfer to a specific OTS provider, the Telephone Company Operator will verify OTS service participation and then transfer the call. Otherwise, the Telephone Company Operator will offer the calling end user the randomly generated name of a participating OTS Customer and transfer the call.

All rates and charges normally applicable to Feature Group D, i.e., nonrecurring, monthly recurring, and usage sensitive, apply to OTS. The Feature Group D mileage is measured as set forth in 6.7.12. Additionally, a charge as specified in 6.9.1(D)(1), following, is assessed the Customer per call transferred.

(b) Inward Assistance Service

Inward Assistance is an option which provides for Operator to Operator assistance for a general inquiry. The customer's operator may request assistance when a call originates outside of the LATA and the terminating number is within the Telephone Company's service area. The types of Inward Assistance which may be provided are described below. The Telephone Company operator only provides Inward Assistance for InterLATA calls. This option is provided with FGD and is available in all Telephone Company end offices. (D)

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ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(A) Switched Transport (Cont'd)

(4) Chargeable Optional Features (Cont'd)

(b) Inward Assistance Service (Cont'd)

(D)

(D)

- With Operator Assistance the Telephone Company Operator Services System (OSS) operator provides the customer's operator with general dialing or routing assistance. Inward calls from the customer's operator are routed over the trunks between the customer's premises and the Telephone Company TOPS Access Tandem serving the LATA. The customer will be charged for each Operator Assistance call.

(D)

(D)

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ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(A) Switched Transport (Cont'd)

(4) Chargeable Optional Features (Cont'd)

(d) Line Information Data Base Access

Line Information Data Base (LIDB) Service is provided by the Telephone Company to its customers in support of alternate billing services. Alternate billing services allow the customer's end users to bill calls to an account not necessarily associated with the originating line. LIDB Service supports alternate billing services. (D)

LIDB will contain a record for every working line number and Billed Number Group served by the Telephone Company. LIDB also contains Billed Number Screening (BNS) code restrictions for all working line numbers and Billed Number Groups. Other exchange carriers who may store their data in LIDB are requested to provide this data as well.

The LIDB downtime will be less than twelve hours per year. It is capable of processing up to 100 queries per second. In addition, the LIDB will provide a mean response time of no more than 0.25 to 0.5 seconds and shall not exceed 1.0 second for 99 percent of all messages.

The Telephone Company will use the data base administration system to update the LIDB information, e.g., add, delete, and modify customer accounts as customers move, become delinquent on their accounts, or order new service, on a daily basis.

Aggregators or other end users may contact their Telephone Company Business Office to confirm screening service(s) applied to their account.

To ensure the most accurate validation service possible, two audit procedures will be done. The first audit is performed seven nights a week to compare the data contained in the data base administration system and LIDB data. Any differences between these data are resolved the next business day. The second audit, which occurs at least yearly, compares the customer record files and the information contained in the data base administration system.

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ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(A) Switched Transport (Cont'd)

(4) Chargeable Optional Features (Cont'd)

(d) Line Information Data Base Access (Cont'd)

Customers must purchase Signal Transfer Point Access Service as described in Section 6.1.3(A)(4)(b) in LATA 358 (Chicago, Illinois) for LIDB Service. LIDB Service provides the customer's OSS (identified in the CCS network by an originating point code) access to billing validation data. The LIDB will receive and respond to Billed Number Screening queries as defined in Bellcore publication TR-TSV-000954 and TR-NWT-001149.

LIDB Service enables the following functions on an on-line, call-by-call basis:

1. Determine whether the billed line automatically rejects, accepts or requires verification of certain calls billed as collect or third number.⁽¹⁾ (N)
2. Determine whether the billed line is a Local Exchange Company public or nonworking telephone number.
3. Determine whether the central office code is active or vacant.

⁽¹⁾ Effective September 13, 2016, collect calls and calls billed to a third number have been discontinued by the Telephone Company. (N)
(N)

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ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.9 Rates and Charges (Cont'd)

6.9.1 Switched Transport (Cont'd)

(D) Chargeable Optional Features

(1) Operator Transfer Service				
All States			Per Call	
- Per Call Transferred			.21	
(2) Inward Assistance Service				
All States				(D)
- Per Operator Assistance			0.65	(D)
	USOC	Monthly Rate	Nonrecurring Charge	
(3) Signal Transfer Point (STP) Access				
All States				
- Per Port	PT8SX	\$380.00	\$390.00	
	USOC		Per Signaling Message	
(4) Signal Switching				
Per Message				
- IAM			0.000117	
- TCAP			0.000150	
(5) Signal Tandem Switching				
Per Message				
- IAM			0.000160	
(6) Signal Transport				
Per Message				
- IAM			0.000026	
- TCAP			0.000038	

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