

5. Ordering Options for Switched and Special Access Service

5.1 General

This section sets forth the regulations and order related charges for Access Orders for Switched and Special Access Services and Specialized Services and Arrangements and Planned Facilities Orders for Switched Access Services. These charges are in addition to other applicable charges as set forth in other sections of this tariff.

An Access Order is an order to provide the customer with Switched Access Service, Special Access Service, Specialized Network Service, Specialized Services and Arrangements or to provide changes to existing services. A Signal Transfer Point (STP) port and the Dedicated Network Access Link connecting that STP port to a customer designated premises is considered one service.

A Planned Facilities Order is an order to make Feature Group D Switched Access Service available on an established activation date for a customer's future Access Service needs, and is an option available to the customer to assure the availability of facilities at the required time.

5.1.1 Ordering Conditions

A customer may order any number of services of the same type and between the same premises on a single Access Order or Planned Facilities Order, except when requested activity involves more than ten Carrier Identification Codes. An additional Access Order is required for each additional group of ten Carrier Identification Codes requiring establishment, removal, or changes. All details for services for a particular order must be identical except for those for multipoint service. All services on an Access Order must have the same customer requested service date.

The Telephone Company may order comparable special access services pursuant to this tariff on behalf of telecommunications service providers who are purchasing DS1 or DS3 loop or transport, entrance facilities, dedicated transport DS0 or Optical Carrier Network as unbundled network elements (UNEs) from the Telephone Company for which they are no longer eligible, as of March 12, 2006, unless alternative arrangements have been made as of March 12, 2006. Non-recurring Access Service Order charge will apply.

An Administrative Charge applies any time a customer initiates an order for service, with the following exception:

When additional Access Orders are required by this section for establishment of, removal of, or changes to multiple Carrier Identification Codes and are submitted at the same time, with the same due date, for the same central office and the same trunk group, only one Administrative Charge shall apply for the group of orders.

This charge applies once per customer order, regardless of the number of facilities ordered. The applicable charges are set forth in 6.8.3 following for Switched Access Service and 7.5.13 following for Special Access Service and 8.3.5 for Dedicated Network Access Link service (DNAL).

A Design and Central Office Connection Charge applies any time customer initiated order for service requires engineering design and/or connection or changes at the Telephone Company central office. This charge applies once per circuit for Special Access Services, Switched Access Entrance Facilities, Direct Transport Services, Tandem-Switched Services, and Dedicated Network Access Link Service. A separate Design and Central Office Connection Charge applies for each Switched Access Service line or trunk activated on Switched Transport Services or Special Access circuits.

(This page filed under Transmittal No. 1530)

5. Ordering Options for Switched and Special Access Service

5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

Except as provided below, the Telephone Company shall permit a requesting telecommunications carrier to commingle an unbundled network element or a combination of unbundled network elements with wholesale services obtained from the Telephone Company, to the extent provided by and subject to the terms and conditions of the requesting telecommunications carrier's interconnection agreement with the Telephone Company (or, if applicable, of the Telephone Company intrastate tariffs).⁽¹⁾

The Telephone Company need not provide access to (1) an unbundled DS1 loop in combination, or commingled, with a dedicated DS1 transport or dedicated DS3 transport facility or service, or to an unbundled DS3 loop in combination, or commingled, with a dedicated DS3 transport facility or service, or (2) an unbundled dedicated DS1 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled dedicated DS3 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled DS3 loop or a DS3 channel termination service, unless the requesting telecommunications carrier certifies that all of the following conditions are met⁽¹⁾

- (1)The requesting telecommunications carrier has received state certification to provide local voice service in the area being served or, in the absence of a state certification requirement, has complied with registration, tariffing, filing fee, or other regulatory requirements applicable to the provision of local voice service in that area.
- (2)The following criteria are satisfied for each combined circuit, including each DS1 circuit, each DS1 enhanced extended link, and each DS1-equivalent circuit on a DS3 enhanced extended link:
- (i) Each circuit to be provided to each end user customer will be assigned a local number prior to the provision of service over that circuit;
 - (ii) Each DS1-equivalent circuit on a DS3 enhanced extended link must have its own local number assignment, so that each DS3 must have at least 28 local voice numbers assigned to it;

⁽¹⁾ In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's *Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers*, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (*Triennial Review Order*), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

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(This page filed under Transmittal No. 1424)

5. Ordering Options for Switched and Special Access Service

5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

- (iii) Each circuit to be provided to each end user customer will have 911 or E911 capability prior to the provision of service over that circuit;
- (iv) Each circuit to be provided to each end user customer will terminate in a collocation arrangement that meets the requirements detailed below;
- (v) Each circuit to be provided to each end user customer will be served by an interconnection trunk that meets the requirements detailed below;
- (vi) For each 24 DS1 enhanced extended links or other facilities having equivalent capacity, the requesting telecommunications carrier will have at least one active DS1 local service interconnection trunk that meets the requirements detailed below; and
- (vii) Each circuit to be provided to each end user customer will be served by a switch capable of switching local voice traffic.

A collocation arrangement meets the requirements in (iv) above if it is:

- (1) Established pursuant to section 251(c)(6) of the Act and located at the Telephone Company's premises within the same LATA as the customer's premises, when the Telephone Company is not the collocator; and
- (2) Located at a third party's premises within the same LATA as the customer's premises, when the Telephone Company is the collocator.

An interconnection trunk meets the requirements of (v) and (vi) above in this certification if the requesting telecommunications carrier will transmit the calling party's number in connection with calls exchanged over the trunk and the trunk is located in the same LATA as the customer premises served by the EEL.⁽¹⁾

⁽¹⁾ In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's *Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers*, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (*Triennial Review Order*), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

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(This page filed under Transmittal No. 1424)

5. Ordering Options for Switched and Special Access Service

5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

A Customer Connection Charge applies any time a customer initiated order for service requires connection or changes to a Local Distribution Channel (LDC) for Special Access or DNAL, or a line or trunk for Switched Access. This charge applies once per LDC, line or trunk affected by the order.

The three charges described in the preceding page do not apply to any services in Section 4 preceding.

The customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the order information required in 5.2 following the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

Orders for Feature Group A Switched Access Service shall be in lines.

The order date, which is known as the Application Date, is the date on which the Telephone Company receives a firm commitment and sufficient information from the customer to allow processing of the Access Order of the Planned Facilities Order. The customer is advised of the Application Date at the time the Telephone Company gives the customer a firm order confirmation.

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Material appearing on this page previously appeared on 4th Revised Page 85.1.

(This page filed under Transmittal No. 1359)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.1 General (Cont'd)

5.1.2 Provision of Other Services

- (A) In addition to Switched and Special Access Services, other services offered under the provisions of this tariff shall be ordered with an Access Order or as set forth in (B) following. The rates and charges for these services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.
- (B) With the agreement of the Telephone Company, the items listed in (A) preceding may subsequently be added to the order at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in 5.2.2(C) following will apply when an engineering review is required.
- (C) Additional Engineering is not an ordering option, but will be applied to an Access Order or Planned Facilities Order when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in 13.1 following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

The regulations, rates and charges for Additional Engineering are as set forth in 13.1 following and are in addition to the regulations, rates and charges specified in this section.

5.1.3 Special Construction

The regulations, rates and charges for special construction are set forth in the tariffs as defined in Section 1. preceding and are in addition to the regulations, rates and charges specified in this tariff.

(This page filed under Transmittal No. 464)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order

An Access Order is used by the Telephone Company to provide a customer Access Service as follows:

- Switched Access Service as set forth in 6, following,
- Special Access Service as set forth in 7, following,
- Specialized Network Services as set forth in 8, following,
- Specialized Services and Arrangements as set forth in 12, following,
- TIPToP Services as set forth in 25, following, and
- Other Services as set forth in 5.1.2, preceding.

When placing an order for Access Service, the customer shall provide, at a minimum, the following information:

- For Feature Group A Switched Access Service, the customer shall specify the number of lines and the first point of switching (i.e., dial tone office), the directionality of the service and the Switched Transport and Local Switching options desired. In addition, the customer shall specify whether the off-hook supervisory signaling for the ordered line(s) is to be provided by the customer's equipment (i.e., MTS/WATS-type application) or is to be forwarded by the customer's equipment when the called party answers (i.e., FX/ONAL application). The customer shall also specify which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.

The customer shall also specify that Feature Group A is to be provided with an extension to a different LATA, if applicable. When such an extension is specified on the order, the customer must also specify the customer's premises in the LATA with the Switched Access Feature Group A, at which the FGA extension is to be terminated.

- For Feature Groups B and D Switched Access Service, the customer shall specify the number of trunks and the end office when direct routing to the end office is desired or the access tandem switch when routing is desired via an access tandem switch and Switched Transport options and Local Switching options desired. When ordering FGB or FGD trunks to an access tandem, the customer must also provide the Telephone Company an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements. In addition, the customer shall also specify for terminating only access trunks whether the trunks are to be arranged in trunk group arrangements or provided as single trunks. The major traffic type must also be specified using the same categories as described in 6.1.1(F), following, to enable efficient provisioning and billing functions. (Dx)

(x) Issued under authority of Special Permission No. 13-019 of the FCC in order to withdraw material filed under Transmittal No. 1795 without its becoming effective and to restore currently effective material.

(This page filed under Transmittal No. 1797)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

- When Feature Group D Switched Access Service is ordered for use with Public Switched Digital Service (PSDS), the Customer must specify the PSDS serving office and the PSDS Local Switching Capability. Feature Group D trunks used with PSDS may be routed either directly or through an access tandem. When required by technical limitations, a separate trunk group will be established for Feature Group D used with PSDS. (T)
- When a Customer orders Switched Transport, the Customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic. When Feature Group D Switched Access Service is ordered with the Tandem Signaling Optional Feature, the Customer shall specify the number of one-way originating and/or one-way terminating trunks to the Telephone Company end offices. The number of trunks required may be determined by the Customer in the following manner. For each day the Customer shall determine the highest number of trunks in use for a single hour. The Customer shall, for the same hour period (i.e., busy hour), pick the twenty consecutive business days in a calendar year which add up to the largest number of trunks in use. The Customer shall then determine the average busy hour trunks by dividing the largest number of trunks in use figure, for the same hour period, for the consecutive twenty business day period by 20. This computation shall be performed for each end office and/or access tandem the Customer wishes to serve. (T)
- When a Customer orders a new Switched Access Service, they must specify whether the service will be transported over new or existing Switched Transport services. If the service will be transported over existing Switched Transport services, these services must have a compatible interface and sufficient capacity for the new service. If the Switched Access Service is to be transported over new Switched Transport facilities, the additional information specified in Section 5.2(A) following must also be supplied. (T)
- When a Customer orders Switched Access Services with Dual Carrier Tandem Routing option, as set forth in 6.3.1(A)(3) following, the Host Subscriber and the Service User must coordinate with each other the design, testing and maintenance of the service. The Service User must provide to the Telephone Company the connecting facility assignment (CFA) and the billing account number of the Host Subscriber. Additionally, the Service User must: (i) obtain a letter of authorization for the Shared Network Arrangement from the Host Subscriber, and (ii) provide a written copy of the letter of authorization to the Telephone Company if a dispute arises with respect to the authorization for the applicable Services. (T)
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(This page filed under Transmittal No. 1721)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

- When a customer desires Switched Access Service to an end office that is a remote switching office, the customer must order to the host office which controls the remote switching office since all traffic to and/or from a remote switching office must be routed through the host office. The customer must also provide the Telephone Company an estimate of the amount of traffic it will generate to and/or from each end office served by that host.

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- For the Inward Assistance option ordered in conjunction with FGD, as described in Section 6.1.3(A)(4), the customer must specify the number of trunks desired between its premises and the Telephone Company designated Operator Inward Service Switch (i.e., the OSS). The trunks may be two-way or terminating only. Trunks provided with the Inward Assistance option may also be used to carry other operator traffic types. Where the OSS access tandem also functions as a switched access tandem, the customer may combine other switched traffic over the same trunks.

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(This page filed under Transmittal No. 1857)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

- When ordering Inward Assistance trunks as specified preceding, the customer must also specify the type of signaling desired. Inward Assistance trunks may be equipped with either Equal Access Signaling or Operator Services Signaling. (D)
- When ordering FGD Switched Access Service that will be transported over Telecommunications Relay Services Provider Transport facilities, the TRS Provider will specify the number of transmission paths in quantities of channels in the order for service.
- When Switched Access is ordered for use with Data Base Services, as described in Section 6.4 direct routed trunks can only be provided when the end office is equipped as a Service Switching Point (SSP). All traffic originating from an end office not equipped as an SSP must be routed via an access tandem equipped as an SSP.
- When Data Base Services are ordered separately (i.e., not in conjunction with Switched Access), the customer must order Signal Transfer Point (STP) Access Service in LATA 358 (Chicago, Illinois) for 800 service. STP Access Service is described in Section 6.1.3(A)(4)(b).
- For 500 Access Service, the customer shall order in the same manner which is set forth preceding for ordering Feature Group D, except that customers may only request Direct Transport to those end offices designated by the Telephone Company as 500 Access Service screening offices. When new NXX(s) are to be opened in the state or when existing NXX(s) are to be deleted, and such change is to occur coincident with the service date established for the order, the customer shall provide such information when placing the order for additional capacity (i.e., busy hour minutes of capacity or quantities of trunks), the customer shall notify the Telephone Company of the change as set forth in Section 6.6.1(D). All 500 number assignments and administration shall be in accordance with the North American Numbering Plan (NANP).
- For 900 Access Service, the customer shall order in the same manner which is set forth preceding for ordering Feature Group D, except that customers may only request Direct Transport to those end offices designated by the Telephone Company as 900 Access Service screening offices. When new NXX(s) are to be opened in the state or when existing NXX(s) are to be deleted, and such change is to occur coincident with the service date established for the order, the customer shall provide such information when placing the order for additional capacity (i.e., quantities of trunks), the customer shall notify the Telephone Company of the change as set forth in Section 6.6.1(D). All 900 number assignments and administration shall be in accordance with the North American Numbering Plan (NANP).

(This page filed under Transmittal No. 1857)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

- For the Flexible Automatic Number Identification (Flex ANI) optional feature the customer shall place one order for each Carrier Identification Code (CIC) per LATA, for all end offices equipped to provide Flex ANI within the LATA. Locations for Flex ANI are found in National Exchange Carrier Association, Inc. Tariff FCC No. 4. (T)
- For traffic originating from a pay telephone dialed as 1+ and/or 101XXXX-1+, the IC to whom such calls are routed shall order Feature Group D trunks with the Operator Trunk - Full Feature type of transport termination, as set forth in Section 6.3.2(B). The trunks may be direct or via TOPS tandem switches, and the customer shall specify the number of trunks required at each end office from which the customer will receive 1+ and/or 101XXXX-1+ sent-paid coin traffic. The customer is responsible for providing all other operator services signaling capabilities, as described in the Operator Services System Generic Requirements (OSSGR) and the Local Switching System Generic Requirements (LSSGR). (D)
- For Alternate Card Access (ACA) service, the customer shall order in the same manner which is set forth preceding for ordering Feature Group D, except that customers must order Tandem-Switched Transport that is switched through the one access tandem designated by the Telephone Company in each LATA as the Alternate Card Access tandem. The customer has the option to order the Switched Transport between the Serving Wire Center and the ACA tandem as Direct Transport or as Tandem-Switched Transport. (T)
- Customers have the option of retaining their existing switched access services with a bundled structure (i.e., retain current switched access optional features as nonchargeable options) or converting to an unbundled structure (i.e., with chargeable optional features). The selection of the bundled or unbundled option must be made on a per customer basis and once a customer has opted for the unbundled structure, they may not change back to the bundled structure. There is no charge to a customer for converting their existing switched access service to the unbundled structure if no provisioning changes occur. When provisioning changes occur, see Section 6.7.1(c) for the application of nonrecurring charges. For customers selecting the bundled structure, the Bundled Local Switching rates will apply and for customers selecting the unbundled structure, the Unbundled Local Switching rates as well as any rates for unbundled features will apply, as shown in Section 6.8.2. (D)

(This page filed under Transmittal No. 1821)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

- For Directory Assistance Service, the customer shall specify the number of busy hour minutes of capacity (BHMC) from the customer's premises to the Directory Assistance location. If the Directory Assistance Service is to be associated with a Feature Group B or D Switched Access Service, the customer shall also specify which Feature Group B or D Switched Access Service trunk group is to be associated with the Directory Assistance Service. This information is used to determine the number of transmission paths as set forth in 9.2(E)(3), following. The customer then specifies the Directory Transport options. (D) (D) (T)
- For Ameritech Directory Search, the customer must arrange for connection to the Telephone Company's PSN service as set forth in Section 8, at a location in the same LATA as the ADS location. When the customer orders ADS service, the customer shall provide the Telephone Company with its PSN circuit ID number(s) and the PSN switch location the service is to be associated with. The order should also include the initial number of User IDs to be provided per ADS account.
- For all Special Access Services, the customer must specify the customer designated premises or Hubs involved, the type of service (e.g., Video, Direct Analog, Direct High Capacity, etc.), the channel interface, technical specification package and options desired. For multipoint services, the channel interface at each premises may, at the request of the customer, be different but all such interfaces shall be compatible.
- For Dedicated Access Line Service the customer must also specify the type of calling (i.e., two-way, originating only or terminating only) for which the service is to be provided. Additionally, when the WATS functions ordered by the customer are not provided at the wire center which serves the customer's originating or terminating premises, the Telephone Company will provide the service to the nearest wire center where these functions are available. In these circumstances, the customer will be so notified and the order will be changed to designate the appropriate wire center. No charge will apply for the order change, however, the appropriate channel mileage charges will apply. If the desired WATS functions are later made available at the normal wire center, the Telephone Company will cease billing channel mileage charges for the extension as of the availability date of those functions.

Where the Special Access Service is exempt from the Special Access Monthly Charge as set forth in 7.4.2, following, the customer shall furnish with the order the certification as set forth in that section or reference on the access order the Special Access Service Monthly Charge Exemption Certificate on file with the Telephone Company. (T)

(This page filed under Transmittal No. 1801)

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

(A) Shared Network Arrangement

A Shared Network Arrangement is a service offering that enables a Customer (the "Service User") to connect subtending services to the multiplexed service of another Customer (the "Host Subscriber"), with the Telephone Company maintaining separate records and billing for each. Each Customer will be billed for those rate elements associated with its own portion of the service configuration. Under no circumstances will the rates or charges for individual rate elements be split. This offering is limited to service configurations where a Service User obtains subtending circuits from a Host Subscriber's multiplexed service. (T)
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Under the Shared Network Arrangement, the Telephone Company may share record information with the Host Subscriber pertaining to the services of other users of the shared network. Such disclosure will be under the sole discretion of the Telephone Company as is necessary to perform billing reconciliations and/or functions required in connection with maintaining account records.

(1) Establishing a Shared Network Arrangement

When establishing Special Access Service under a Shared Network Arrangement, the Host Subscriber and the Service User must coordinate with each other the design, testing and maintenance of the service; additionally, the Service User must provide to the Telephone Company the Connecting Facility Arrangement (CFA) and the High Capacity Billing Account Number (HBAN) of the Host Subscriber. The Telephone Company will undertake to connect the Service User's circuits to the Host's service, and to establish and maintain separate billing for the Service User's portion of the service, provided that the Service User must: (i) obtain a letter of authorization for the Shared Network Arrangement from the Host Subscriber, and (ii) provide a written copy of the letter of authorization to the Telephone Company if a dispute arises with respect to the authorization for the applicable Services. (D)
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(C)

(a) Cascading Shared Network Arrangement

In the event that the Service User is requesting a subtending circuit from a Host Shared Network Arrangement with a third-party Host Subscriber (a Cascading Shared Network Arrangement), the Service User must also obtain and provide to the Telephone Company the appropriate HBAN and CFA of the third-party Host Subscriber, in order to identify the complete circuit for purposes of maintenance and testing continuity. (C)
(C)

In a Cascading Shared Network Arrangement, it is the third-party Host Subscriber's responsibility to notify the Host Subscriber of the cascading Service User and provide them with the cascading Service User contact information prior to the third-party Host Subscriber's Shared Network Arrangement with the cascading Service User.⁽¹⁾ (C)
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(C)

The Service User (including a cascading Service User) will have Special Access Service under the Shared Network Arrangement, as long as (1) the applicable letter of authorization establishing the Service User's rights to participate in the Shared Network Arrangement has not been withdrawn by the Host Subscriber (or third-party Host Subscriber), and (2) the Host Subscriber maintains the Shared Network Arrangement.⁽¹⁾ (T)
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(1) This regulation only applies to Customers purchasing Shared Network Arrangement after 05/26/06. (T)

(This page filed under Transmittal No. 1721)

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

(A) Shared Network Arrangement⁽¹⁾ (Cont'd)**(2) Disconnects and Modifications of the Shared Network Arrangement**

The Host Subscriber of the Shared Network Arrangement can disconnect or modify (groom) the Shared Network Arrangement by following the steps outlined in 5.2(A)(2)(a), below.

(a) Disconnects of SNA

The Host Subscriber can disconnect the Shared Network Arrangement and the Special Access Services under Shared Network Arrangement, but only if the following requirements are met:

- (1) Written notification is provided to all Service Users (including Cascading Service Users) at least 30 days prior to the Host Subscriber issuing the Access Service Request for the disconnection of service; and
- (2) The Telephone Company has been provided a copy of all Service User notifications.

The Service User (including a Cascading Service User) shall submit a request to disconnect their Special Access Service in accordance with the Host Subscriber's (or third-party Host's) written notification. However, if any Service User does not submit a request to disconnect their Special Access Service under the Shared Network Arrangement within 30 days of receiving such notification, the Service User grants the Host Subscriber the right to disconnect the Service User's Special Access Service in accordance with the written notification, and the Telephone Company will have no liability to the Service User as a result of such disconnection.

Billing for services and facilities will continue until a disconnect request(s) for the Special Access Services has been processed by the Telephone Company.

The Service User (including a Cascading Service User) is responsible for any applicable early termination fees associated with the disconnection of its Special Access Service under the discontinued Shared Network Arrangement.

(b) Grooming Special Access Services under SNA

The Host Subscriber can modify (groom) Special Access Services under a SNA, but only if the following requirements are met:

- (1) Written notification is provided to all Service Users (including a Cascading Service User) 30 days prior to issuing the Access Service Request for the modification; and
- (2) The Telephone Company is provided a copy of all Service User notifications.

The Service User (including a Cascading Service User) shall submit a request to modify (groom) its Special Access Service in accordance with the Host Subscriber's written notification. However, if any Service User does not submit a request to groom their Special Access Service under the Shared Network Arrangement within 30 days of receiving such notification, the Service User grants the Host Subscriber the right to issue the order for the grooming in accordance with the written notification, and the Telephone Company will have no liability to the Service User as a result of such orders. The Service User will be responsible for all Telephone Company fees and charges, including changes to the Service User's recurring charges resulting from the Host Subscriber's modification to the Shared Network Arrangement.

(1) This regulation only applies to customers purchasing Shared Network Arrangement after 05/26/06.

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

(B) Ordering Switched Transport Services

When the customer orders Switched Transport Services, they must be compatible with any transport facilities to which the new services are to be interconnected. The minimum information that must be provided for new Entrance Facilities, Direct Transport Services and/or Tandem-Switched Transport Services is as follows:

(1) Entrance Facilities

For new Entrance Facilities the customer must specify:

- The number of Entrance Facilities
- The customer premises to which the Entrance Facility is to be connected
- The interface at the customer premises
- The type of connection (i.e., Voice Grade, DS1 or DS3)
- If the capacity of the Switched Transport Service is not compatible with the Entrance Facility, multiplexing must be ordered with the Switched Transport Service
- Any Switched Transport optional features.

(2) Direct Transport Services

For new Direct Transport Services the customer must specify:

- The number of Direct Transport services.
- The type of connection (i.e., Voice Grade, DS1 or DS3)
- The Entrance Facility to which the Direct Transport is to be connected.
- If the capacity of the Switched Transport Service is not compatible with the Entrance Facility, multiplexing must be ordered with the Switched Transport Service
- Any Switched Transport optional features (if multiplexing is ordered, the customer must specify each end office or serving wire center where multiplexers are required and the channel assignment for each Direct Transport circuit and/or Switched Access Service assigned to the multiplexed facility).

Certain material appearing on this page previously appeared on 5th Revised Page 90.1.

(This page filed under Transmittal No. 1551)

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

(B) Ordering Switched Transport Services (Cont'd)

(3) Tandem-Switched Transport Services (T)

For new Tandem-Switched Transport Services the customer must specify:

- The number of Switched Access Service lines or trunks
- The Entrance Facility or Direct Transport Service at which the Tandem-Switched Transport Service is to be connected and the associated connecting facility assignment.
- Any Switched Transport optional features.

(C) Ordering TIPToP Service

The TIPToP customer shall specify the number of one-way and two-way port interfaces and the access tandem where the service is desired. The minimum initial order quantity must match the quantity as defined in Section 25.1(B) (1) (h). Subsequent orders for port interfaces must use existing facilities when spare capacity is available on those facilities. (T)

When choke trunks are required to a separate choke tandem, the quantity of port interfaces required will be determined by the TIPToP customer using the table in section 25.1(B) (1) (e).

TIPToP one-way and two-way port interfaces require the TIPToP customer to provide a minimum of one Local Routing Number (LRN) per LATA prior to provisioning of the customer's order. Changes to any order to update LRNs associated with that order will incur applicable access order modification charges as defined in Section 5.2.2. LRNs associated with other services cannot be used for the TIPToP service.

The TIPToP customer must provide an Access Carrier Name Abbreviation (ACNA).

The TIPToP Customer must provide the Access Customer Terminal Location (ACTL) and the Common Language Location Identifier (CLLI) for every IP Gateway and every Customer's IP-VIS Dedicated location used in conjunction with TIPToP service in each LATA where service is ordered.

The TIPToP Customer must identify all NPA-NXXs for which they are the code owner at the time of order. Subsequent acquisitions of NPA-NXXs must be reported to the Telephone Company within thirty (30) days of acquisition.

(This page filed under Transmittal No. 1551)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)
 5.2 Access Order (Cont'd)

5.2.1 Access Order Service Date Intervals

Access Service is provided with one of the following Service Date Intervals:

- Standard Interval
- Negotiated Interval

To the extent the Access Service can be made available with reasonable effort, the Telephone Company will provide the Access Service in accordance with the customer's requested interval, subject to the following conditions:

(A) Standard Interval

Schedules that specify installation intervals will also specify the services and quantities of the services that can be provided as specified in Section 5.2.1(B)(2) and (3). The Telephone Company will adhere to the intervals as specified in Section 5.2.2(D)(1), except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions). Standard Intervals only apply when facilities and equipment are available.

Access Services provided in a standard interval will be installed during Telephone Company business days. If a customer requests that installation be done outside of normally scheduled working hours, and the Telephone Company agrees to this request, the customer will be subject to applicable Additional Labor Charges as set forth in Section 13.2.6.

(B) Negotiated Interval

The Telephone Company will negotiate a service date interval with the customer when:

- (1) There is no standard interval for the service, or
- (2) The quantity of Access Services ordered exceeds the quantities specified in Section 5.2.2(D)(1), or
- (3) The customer requests a service date beyond the applicable standard interval service date.

Standard Intervals	
Analog/Voice Grade/DS0	10 days
DS1/DS1 128, 256, 384, 512, 768 Kbps ⁽³⁾	7 days
DS3	7 days ⁽¹⁾
⁽²⁾	

The Telephone Company will offer a service date based on the type and quantity of Access Services the customer has requested. The negotiated interval may not exceed by more than six months the standard interval Service date, or, when there is no standard interval, the Telephone Company offered service date.

Each part-time Video and Program Audio⁽¹⁾ Special Access service is subject to a service inquiry. A service inquiry is a request to the Telephone Company to determine if facilities exist to provide the service ordered and to determine the service date on which service can be provided to the customer. (N)

All services for which rates are applied on an individual case basis are provided with a negotiated interval.

⁽¹⁾ Interval only applies where facilities and equipment exist. When facilities and equipment do not exist the interval is dependent upon the complete installation of new facilities and equipment.

⁽²⁾ Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at www.att.com/guidebook.

⁽³⁾ Effective October 27, 2016, 128.0, 256.0, 384.0, 512.0 and 768.0 Kbps transport is limited to existing Customers for existing service arrangements; no new or additional term commitments of any kind, including any otherwise available renewals, will be available; and no move, add, or change orders will be accepted.

⁽⁴⁾ Program Audio is discontinued and no longer available in this publication (see WC Dkt. 19-238). (N)

(This page filed under Transmittal No. 3487)

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications

The Customer may request a modification of its Access Order at anytime prior to notification by the Telephone Company that service is available for the customer's use. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the Customer. If the Customer still desires the Access Order modification, the Telephone Company will schedule a new service date. All charges for Access Order modifications will apply on a per occurrence basis.

Any increase in the number of Special Access Service channels or Switched Access Service lines, trunks or busy hour minutes of capacity will be treated as a new Access Order (for the increased amount only).

If order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer these changes will be made without order modification charges being incurred by the Customer.

(A) Service Date Change Charge/Dispatch Charge

A Service Date Change Charge will apply when a Customer modifies an Access Order service date for the installation of new services or rearrangements of existing services.

- (1) For services other than Base Rate, 128.0 Kbps, 256.0 Kbps, 384.0 Kbps, 512.0 Kbps, 768.0 Kbps, DS1 and DS3 special access services:

If the Customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Telephone Company and reissued with the appropriate cancellation charges as set forth in Section 5.2.3(B). (D)

- (2) For Base Rate, 128.0 Kbps, 256.0 Kbps, 384.0 Kbps, 512.0 Kbps, 768.0 Kbps⁽¹⁾, DS1 and DS3 special access services: (N)

If a Customer does not accept Access Service within 30 calendar days after the original service date, the Customer will, at its option:

- (a) Cancel its Access Order, in which case Section 5.2.3(B) shall apply; or
 (b) Accept billing within 30 calendar days after the original service date, in which case billing will begin; or
 (c) Neither cancel the Access Order nor accept service, in which case the following will apply. If the Customer neither cancels the Access Order nor accepts service, all applicable service charges shall begin to accrue on the 31st calendar day after the original service date (the Effective Billing Date). If the Customer accepts service within 90 calendar days after the original service date, the Telephone Company will commence billing upon the Customer's acceptance of service and such billing will apply as of the Effective Billing Date. If the Customer fails to accept service within 90 calendar days after the original service date, the Telephone Company will cancel the relevant Access Order(s) and will bill the Customer for cancellation charges, as set forth in Section 5.2.3(B), plus all charges accrued between the Effective Billing Date and the date of cancellation using the rate associated with the shortest term available for the service being cancelled. (D)

⁽¹⁾ Effective October 27, 2016, 128.0, 256.0, 384.0, 512.0 and 768.0 Kbps transport is limited to existing Customers for existing service arrangements; no new or additional term commitments of any kind, including any otherwise available renewals, will be available; and no move, add, or change orders will be accepted. (N)
(N)
(N)

(This page filed under Transmittal No. 1854)

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(A) Service Date Change Charge/Dispatch Charge (Cont'd)

- (3) When, for any reason, the Customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Telephone Company accordingly delays the start of service, a Service Date Change Charge will apply. (T)
(M)

Failure to notify, as noted below, the Telephone Company prior to the original service date to request a different service date will result in the application of a Service Date Change Dispatch Charge for installation, moves and rearrangement of services. If a Telephone Company technician is dispatched to the Customer's premises on the scheduled service date and the Customer is not ready to accept service or the Customer has failed to notify the Telephone Company before 3:00PM (CT) on the business day prior to the scheduled service date that the service date needs to be changed, a Service Date Change Dispatch Charge will apply. (M)
(T)
(T)
(M)
(M)
(M)

If the Customer reschedules the service date, a Service Date Change Charge, as set forth following will also apply. If the customer cancels the service date, cancellation charges will also apply in accordance with terms and conditions for cancellation charges as set forth in Section 5.2.3, following. Cancellation of the order will not preclude the application of the Service Date Change Charge and/or the Service Date Change Dispatch Charge assessed for prior occurrences on the same order. (T)
(T)

A new service date may be established that is prior to the original standard or negotiated interval service date if the Telephone Company determines it can accommodate the Customer's request without delaying service dates for orders of other Customers. If the service date is changed to an earlier date, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in (D) following will apply. Such charges will apply in addition to the Service Date Change Charge.

- (4) A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The applicable charge is: (T)

Service Date Change Charge,	<u>USOC</u>	<u>Charge</u>
- per order	OMC	\$26.50

A Service Date Change Dispatch Charge will apply per occurrence when a technician is dispatched to the Customer's premises and the customer is not ready for service. The applicable charge is: (T)

Service Date Change Dispatch Charge	<u>USOC</u>	<u>Charge</u>
-per occurrence	VT6DN	\$200.00

Some material on this page previously appeared on 3rd Revised Page 92.

(This page filed under Transmittal No. 1785)

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(B) Partial Cancellation Charge

Any decrease in the number of ordered Special Access Service channels (as applicable in Section 5.2.3) or Switched Access Service lines, trunks or busy hour minutes of capacity will be treated as a partial cancellation and the charge as set forth in 5.2.3(B) following will apply.

(T)
(T)

(C) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Telephone Company personnel of the service ordered and the requested changes to determine what change in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specification package. Design changes do not include a change of customer premises, end user premises, end office switch, Feature Group type or Special Access Service channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply. The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change.

(This page filed under Transmittal No. 1391)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(C) Design Change Charge (Cont'd)

The applicable charge is:	USOC	Charge
Design Change Charge, - per order	H28	\$58.00

If a change of service date is required, the Service Date Change Charge as set forth in Section 5.2.2(A), will also apply. (T)

(D) Expedite Charges

- (1) Analog (Metallic, Telegraph, Direct Analog, DS0 (Base Rate), DS1 128, 256, 384, 512, 768 Kbps⁽²⁾, Entrance Facilities (Voice Grade, DS1, DS3) and DS1/DS3 Access Services⁽¹⁾. (N)

If a customer desires that service be provided on a due date earlier than the standard interval, the customer may request that service be provided on an expedited service interval. To qualify for an expedited interval the customer must provide End User premises access, where needed, until 11PM (CT), Monday-Friday.

When the customer requests a 0-2 day expedite interval, on DS3, Analog (Metallic, Telegraph, Direct Analog, DS0 (Base Rate), DS1 128, 256, 384, 512, 768 Kbps, Entrance Facilities (Voice Grade, DS1, DS3) and DS1/DS3 Access Service, the request must be received by the Telephone Company by 8:30AM (CT), Monday-Friday. All 0-2 day expedite interval requests received after 8:30AM (CT) will reflect an application date of the next business day and the due date will also be changed to the next business day. Expedite charges will be determined by the interval between the application date and the expedite due date.

(1)

If, upon reviewing availability of equipment, facilities and scheduled workload, the Telephone Company agrees to provide service on an expedited basis and the customer accepts this proposal, an Expedite Order Charge (in case of Analog, DS0, DS1 128, 256, 384, 512, 768 Kbps, Voice Grade/DS1 Entrance Facilities and DS1 Access Services) or Expedite Circuit Charge (in case of DS3 Entrance Facilities and DS3 Access Services⁽¹⁾) will apply.

The maximum number of circuits, which may be expedited, is limited to twelve (12) two-point or six (6) multi-point Analog/DS0 circuits at the same location; a limit of nine (9) DS1 circuits at the same location; a limit of four (4) DS1 128, 256, 384, 512, 768 Kbps; and a limit of two (2) DS3 circuit at the same location. ⁽¹⁾ When the number of access circuits exceeds the maximum threshold the interval will be negotiated.

If the Telephone Company determines that service can be provided on an expedited basis, the following charges will apply based upon agreed upon expedited service interval. The Expedited Order Charge (in case of Analog, DS0, DS1 128, 256, 384, 512, 768 Kbps, Voice Grade/DS1 Entrance Facilities and DS1 Access Services) applies on a per order basis regardless of the number of circuits on the order. The Expedited Circuit Charge (in case of DS3 Entrance Facilities and DS3 Access Services⁽¹⁾) applies on a per circuit basis.

⁽¹⁾ Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at www.att.com/guidebook.

⁽²⁾ Effective October 27, 2016, 128.0, 256.0, 384.0, 512.0 and 768.0 Kbps transport is limited to existing Customers for existing service arrangements; no new or additional term commitments of any kind, including any otherwise available renewals, will be available; and no move, add, or change orders will be accepted. (N)
 (N)
 (N)

(This page filed under Transmittal No. 1854)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(D) Expedite Charges (Cont'd)

- (1) Analog (Metallic, Telegraph, Direct Analog), DS0 (Base Rate), DS1 128, 256, 384, 512, 768 Kbps⁽²⁾, Entrance Facilities (Voice Grade, DS1, DS3) and DS1/DS3 Access Services ⁽¹⁾ (Cont'd)

(N)

USOC	Analog/ Voice Grade/DS0 Access Services	
	Expedited Service Intervals	Expedited Order Charge
EODXN	9 days	\$375.00
EODXL	8 days	\$425.00
EODXJ	7 days	\$475.00
EODXG	6 days	\$525.00
EODXE	5 days	\$575.00
EODXC	4 days	\$625.00
EODXA	3 days	\$675.00
EODWR	2 days	\$1,500.00
EODWQ	1 day	\$2,000.00
EODWP	0 days	\$2,500.00

USOC	DS1/LT1/DS1 128, 256, 384, 512, 768 Kbps Access Services	
	Expedited Service Intervals	Expedited Order Charge
EODXV	6 days	\$525.00
EODXT	5 days	\$575.00
EODXR	4 days	\$625.00
EODXP	3 days	\$675.00
EODWO	2 days	\$1,500.00
EODWN	1 day	\$2,000.00
EODWM	0 days	\$2,500.00

USOC	DS3/LT3 Access Services	
	Expedited Service Intervals	Expedited Circuit Charge
EODWL	6 days	\$1,500.00
EODWK	5 days	\$2,000.00
EODWJ	4 days	\$2,500.00
EODWH	3 days	\$3,000.00
EODWG	2 days	\$3,500.00
EODWF	1 day	\$4,000.00
EODWE	0 days	\$4,500.00

⁽¹⁾ Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at www.att.com/guidebook.

⁽²⁾ Effective October 27, 2016, 128.0, 256.0, 384.0, 512.0 and 768.0 Kbps transport is limited to existing Customers for existing service arrangements; no new or additional term commitments of any kind, including any otherwise available renewals, will be available; and no move, add, or change orders will be accepted.

(N)
(N)
(N)

(This page filed under Transmittal No. 1854)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(D) Expedite Charges (Cont'd)

- (1) Analog (Metallic, Telegraph, Direct Analog), DS0 (Base Rate), DS1 128, 256, 384, 512, 768 Kbps⁽²⁾, Entrance Facilities (Voice Grade, DS1, DS3) and DS1/DS3 Access Services ⁽¹⁾ (Cont'd) (N)

(1)

(1)

- (a) In addition to Expedited Order Charges or Expedited Circuit Charges, special construction charges may apply, if the Telephone Company determines that additional cost will be incurred.
- (b) When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as specified in Section 5.2.2(A), also applies. (T)
(T)
- (c) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedite Order Charge or Expedite Circuit Charge will apply, unless the missed service date was caused by the customer.
- (d) The Telephone Company will adhere to the expedite intervals as specified above, except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

⁽¹⁾ Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at www.att.com/guidebook.

⁽²⁾ Effective October 27, 2016, 128.0, 256.0, 384.0, 512.0 and 768.0 Kbps transport is limited to existing Customers for existing service arrangements; no new or additional term commitments of any kind, including any otherwise available renewals, will be available; and no move, add, or change orders will be accepted. (N)
(N)
(N)

(This page filed under Transmittal No. 1854)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(D) Expedite Charges (Cont'd)

- (2) For all Access Services, excluding Analog (Metallic, Telegraph, Direct Analog), DS0 (Base Rate), DS1 128, 256, 384, 512, 768 Kbps⁽²⁾, Entrance Facilities (Voice Grade, DS1, DS3) and DS1/DS3 Access Services ⁽¹⁾ (N)

If the customer desires that service be provided on an earlier date than that which has been established for the access order or the provision of the Access Service, the customer may request that service be provided on an expedited basis. If the Telephone Company determines that service can be provided on the requested date and that additional labor costs or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. Such additional charges will be determined and billed to the customer as follows:

To calculate the additional labor charges, the Telephone Company will, upon authorization from the customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable Additional Labor charges as set forth in Section 13.2.6(A). (T)

- (a) Extraordinary Costs: The special construction terms and conditions specified in Ameritech Tariff F.C.C. No. 3 will be used by the Telephone Company to determine charges to recover the extraordinary costs which may be involved. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions of Ameritech Tariff F.C.C. No. 3.
- (b) When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as specified in Section 5.2.2(A), also applies. (T)
- (c) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedite Order Charge or Expedite Circuit Charge will apply, unless the missed service date was caused by the customer.
- (d) The Telephone Company will adhere to customer requested expedites approved by the Telephone Company, except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

⁽¹⁾ Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at www.att.com/guidebook.

⁽²⁾ Effective October 27, 2016, 128.0, 256.0, 384.0, 512.0 and 768.0 Kbps transport is limited to existing Customers for existing service arrangements; no new or additional term commitments of any kind, including any otherwise available renewals, will be available; and no move, add, or change orders will be accepted. (N)
(N)
(N)

(This page filed under Transmittal No. 1854)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (excluding the following Special Access Service: SONET Xpress Service) (D)

(A) A Customer may cancel an Access Order for the installation of service on any date prior to the installation of service. The cancellation date is the earliest date the Telephone Company receives written or verbal notice from the Customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. Termination liability charges, associated with term plans, will not apply to orders that are cancelled within 90 calendar days after the original service date where the Customer has accepted billing but not accepted service. (T)
 (C)
 (T)
 (N)
 (N)
 (N)

(D)
 |
 (D)

(B) When Cancellation Charges Apply (C)

When the Customer cancels an Access Order, a Cancellation Charge will apply. (C)

Cancellation charges are calculated by multiplying the nonrecurring charges (NRC) associated with the shortest term available for the service being cancelled, by the applicable critical date percentage shown in the Table of Cancellation Charge Percentages, following, for the critical date last completed on the order, plus:

1. The Administration Charge
2. Other charges specified in Section 5.2.2 (Access Order Modifications), if applicable.

Example

If a Customer submits an order to install a new DS1 Local Distribution Channel and then cancels the order after the Design, Verified, and Assigned (DVA) critical date, but before the Wired and Office Tested (WOT) critical date, the cancellation charge will be calculated as follows:

Cancellation Charge = 55.7% (from the Table of Cancellation Charge Percentages, following) **X** (Design and Central Office Connection Charge, per circuit + Customer Connection Charge, per termination).

The Administration Charge and other charges specified in Section 5.2.2 (Access Order Modifications), if applicable, are added to the cancellation charge.

(C)
 |
 (D)
 |
 (D)

(This page filed under Transmittal No. 1785)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (excluding the following Special Access Service: ⁽¹⁾
SONET Xpress Service ⁽¹⁾)

(B) When Cancellation Charges Apply (Cont'd)

(T)

The critical dates tracked by the Telephone Company are as follows:

(C)

- **Application (APP) Date:** The date by which the Customer must provide to the Telephone Company both (1) a firm commitment for service and (2) sufficient information to enable the Telephone Company to begin service provisioning. This is also the order date.
- **Scheduled Issue Date (SID):** The date that the order is entered into the Telephone Company's order distribution system.
- **Loop Assignment and Make-up (LAM) Date:** The date by which Local Loop Assignment and Make-up information is available.
- **Engineering Information Report Date (EIRD):** The date that the engineering information report for facilities and station equipment is received by the engineering control office (ECO).
- **Design Layout Report Date (DLRD):** The date the Design Layout Report is forwarded to the Customer.
- **Records Issue Date (RID):** The date that all design and assignment information is sent to the central office and installation forces.
- **Designed, Verified, and Assigned (DVA) Date:** The date by which field implementation groups report that all documents and materials have been received.
- **Wired and Office Tested (WOT) Date:** The date by which all intraoffice wiring is completed, all plug-ins optioned, aligned, and frame continuity established, and the interoffice facilities, if applicable, tested. In addition, switching equipment, including translation loading, is installed and tested.
- **Frame Continuity Date (FCD):** The date on which frame-to-frame testing is completed. This is sometimes referred to as the Facility Continuity Check Date.
- **Plant Test Date (PTD):** The date on which overall testing of the service is performed.
- **Service Date (DD):** The date on which service is made available to the Customer. This is sometimes referred to as the Due Date.

(C)

Material previously on this page now appears on Original Page 96.1.2.

(This page filed under Transmittal No. 1785)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (excluding the following Special Access Service
 SONET Xpress Service

(B) When Cancellation Charges Apply (Cont'd)

Table of Cancellation Charge Percentages											
	Critical Dates (Percentage of Total Provisioning Cost)										
On or After:	APP	SID	LAM	EIRD	DLRD	RID	DVA	WOT	FCD	PTD	DD
Before:	SID	LAM	EIRD	DLRD	RID	DVA	WOT	FCD	PTD	DD	
Special Access Services											
Metallic Service	1.6	4.9	6.9	9.8	13.5	18.2	30.3	39.7	53.6	83.3	100
Telegraph Service	1.6	4.8	8.9	13.6	17	22.2	34.7	43.9	56.9	84.6	100
Direct Analog Service	1.6	4.7	6.6	9.5	13.2	18.7	33.2	44.6	56.6	83.6	100
Dedicated Access Line	1.6	4.7	6.6	9.5	13.2	18.7	33.2	44.6	56.6	83.6	100
Program Audio Service ⁽¹⁾	1.4	4.1	5.8	8.3	11.5	16.2	28	37.1	49.5	80.5	100
Base Rate Service	1.5	4.6	6.1	9.2	13.5	18.6	28.5	35.4	46.2	78.2	100
DS1 Service	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100
DS3 Service	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100
Video	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100
Switched Access Services											
Trunks or Lines	7.0	18.9	23.7	24.9	26.3	35.6	51.4	58.3	69.4	90.3	100
LT-1 and LT-3 Switched Transport	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100
All Other Special and Switched Access Services	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100

(N)

(1) Program Audio is discontinued and no longer available in this publication (see WC Dkt. 19-238).

(N)

(This page filed under Transmittal No. 3487)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (excluding the following Special Access Service: SONET Xpress Service) (D)
(D)

(B) When Cancellation Charges Apply (Cont'd) (T)

(D)

(D)

(C) When Cancellation Charges Do Not Apply (N)

(1) When a Customer cancels an order for the discontinuance of service, no charges apply for the cancellation. (T)
(M)

(2) If the Telephone Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the Customer may cancel the Access Order without incurring cancellation charges. (T)
(M)
(T)
(M)

5.2.3.1 Cancellation of an Access Order (for the following Special Access Service: ⁽¹⁾ SONET Xpress Service ⁽¹⁾)

Cancellation charges are applied based upon the type of special access service being cancelled which is categorized as either, 1) "point to point" service or 2) "non-point to point" service. However, at no time will cancellation charges apply until costs for installation of facilities have been incurred by the Telephone Company. Service installation costs incurred by the Telephone Company start on the application date, when the Telephone Company confirms the order with the Customer. (M)
(T)

Cancellation charges for "point to point" services are based upon the date that a customer cancels an Access Order with respect to the Design Layout Report Date (DLRD), of the service being provisioned, as described in Section 5.2.3.1(B)(2) following. The DLRD is the date the Design Layout Report is forwarded to the customer. The DLRD is provided to the Customer upon firm order confirmation. (M)
(M)
(T)

(D)

(D)

Material on this page was previously located on 4th Revised Page 96.1.

(This page filed under Transmittal No. 1785)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3.1 Cancellation of an Access Order (for the following Special Access Service: ⁽¹⁾ SONET Xpress Service ⁽¹⁾) (Cont'd)

Cancellation charges for “non-point to point” services are applied based on actual costs incurred by the Telephone Company as described in Section 5.2.3.1(A)(2) and 5.2.3.1(B)(3)(b) following. The table below lists the “non-point to point” services pertaining to this section:

“Non-Point to Point” Services
(1)
SONET Xpress
(1)
(1)

(A) Cancellation of a letter of agreement

- (1) When facilities must be constructed prior to the Telephone Company receipt of an Access Order ⁽¹⁾, excluding special construction as described in Ameritech Tariff F.C.C. No. 3, the customer will be required to submit a written letter of agreement to the Telephone Company which includes a maximum estimate as previously provided by the Telephone Company of the cancellation charges as defined at 5.2.3.1(A)(2). A customer may cancel a written letter of agreement. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the letter of agreement is to be cancelled. If verbal notice is given, it must be followed by written confirmation within 10 days or it shall be deemed to be void. (D)

If a customer does not place an Access Order for the services within 30 days of receiving notification that the network is ready for the services ordered, the letter of agreement will be deemed cancelled.

- (2) When a customer cancels a letter of agreement, cancellation charges will apply as follows:
- (a) Installation of facilities is considered to have started when the Telephone Company incurs any cost in connection therewith or on preparation thereof which would not otherwise have been incurred.
 - (b) Where an Access Order has been issued, cancellation charges shall apply as indicated in Section 5.2.3.1(B) following.

⁽¹⁾ Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at www.att.com/guidebook.

(This page filed under Transmittal No. 1671)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3.1 Cancellation of an Access Order (for the following Special Access Service: ⁽¹⁾ SONET Xpress Service ⁽¹⁾) (Cont'd)(D)
(D)
(D)
(D)

(A) Cancellation of a letter of agreement (Cont'd)

(2) (Cont'd)

(c) Applicable letter of agreement cancellation charges will be calculated from the costs incurred by the Telephone Company at the time the letter of agreement is cancelled. The cancellation charge equals:

- (i) Non-recoverable cost of equipment and material ordered, provided or used, and
- (ii) Non-recoverable cost of installation and removal including the cost of engineering, labor, supervision, transportation, rights-of-way and other associated costs.
- (iii) Less previously collected special construction charges, if applicable.

(B) Cancellation of Access Order

- (1) A customer may cancel an Access Order for installation of service. The Access Order must be cancelled at least one (1) day before the service date.

The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. If verbal notice is given, it must be followed by written confirmation within 10 days or it shall be deemed to be void.

If a customer or customer's end user is unable to accept Access Service and the new service date requested is beyond 30 calendar days of the original service date, the customer has the choice of the following options:

- (a) The Access Order shall be cancelled and charges specified in 5.2.3.1(B)(2) following will apply, or
- (b) Service shall be accepted, and billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order. If the customer does not select one of the options, the Telephone Company will begin billing for the service on the 31st day beyond the original service date of the Access Order.

⁽¹⁾ Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at www.att.com/guidebook.

(This page filed under Transmittal No. 1666)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3.1 Cancellation of an Access Order (for the following Special Access Service: ⁽¹⁾ SONET Xpress Service ⁽¹⁾) (Cont'd)

(B) Cancellation of Access Order (Cont'd)

(2) When Cancellation Charges Apply

When a customer cancels an Access Order (or a part of an order) after it has been issued, but before notification by the Telephone Company that the service is available for use, cancellation charges will apply, even when nonrecurring installation charges would be waived, as follows:

- (a) When a "point to point" special access service is cancelled on or before the Design Layout Report Date (DLRD), a cancellation charge will apply on a per circuit basis as shown in Table A in Section 5.2.3.1(B)(3)(a).
- (b) When a lower-speed "point to point" service ⁽¹⁾ with a Connecting Facility Assignment (CFA) of a higher-speed "point to point" or "non-point to point" service ⁽¹⁾ is cancelled, and a cancelled service has no local distribution channel, (D) a cancellation charge will apply on a per circuit basis as shown in Table A in Section 5.2.3.1(B)(3)(a).
- (c) When a "point to point" service is cancelled after the Design Layout Report Date (DLRD), a cancellation charge will apply on a per circuit basis as shown in Table B, following.

(3) Cancellation Charges

(a) Point-to-point Services:

TABLE A Cancellation Charge	
Product Category/Type	Cancellation Charge (Per Circuit)
(1)	
(1)	
(1)	
(1)	
(1)	

⁽¹⁾ Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at www.att.com/guidebook.

(This page filed under Transmittal No. 1671)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3.1 Cancellation of an Access Order (for the following Special Access Service: ⁽¹⁾ SONET Xpress Service ⁽¹⁾) (Cont'd)

⓪
⓪
⓪
⓪

(B) Cancellation of Access Order (Cont'd)

(3) Cancellation Charges (Cont'd)

(a) Point-to-point Services: (Cont'd)

TABLE B Cancellation Charge	
Product Category/Type	Cancellation Charge (Per Circuit)
⁽¹⁾	
⁽¹⁾	
⁽¹⁾	
⁽¹⁾	
⁽¹⁾	

⓪
⓪
⓪
⓪
⓪

(b) Non-point-to-point services:

Applicable charges will be calculated from the costs incurred by the Telephone Company at the time the Access Order is cancelled. The Cancellation Charge equals:

- (i) Non-recoverable cost of equipment and material ordered, provided or used, and
- (ii) Non-recoverable cost of installation and removal including the cost of engineering, labor, supervision, transportation, rights-of-way and other associated costs.

⁽¹⁾ Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at www.att.com/guidebook.

(This page filed under Transmittal No. 1666)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3.1 Cancellation of an Access Order (for the following Special Access Service: ⁽¹⁾ SONET Xpress Service ⁽¹⁾) (Cont'd)

(D)
(D)
(D)

(B) Cancellation of Access Order (Cont'd)

(4) When Cancellation Charges Do Not Apply

- (a) When a customer cancels an order for the termination of existing service.
- (b) If the Telephone Company misses a service date by more than 30 days, the customer may cancel the Access Order without incurring cancellation charges.
- (c) Where the customer cancels a letter of agreement prior to the start of installation of access facilities.
- (d) Network reconfiguration order.

⁽¹⁾ Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at www.att.com/guidebook.

(This page filed under Transmittal No. 1666)

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.4 Selection of Facilities for Access Orders

- (A) When there are analog or digital high capacity facilities to a Hub on order or in service for the customer's use, the customer may request a specific channel or transmission path be used to provide the Switched or Special Access Service requested in an Access Order. The Telephone Company will make a reasonable effort to accommodate the customer request.
- (B) For all other Access Orders, the option to request a specific transmission path or channel is not provided except as provided for under Special Facilities Routing as set forth in 11. following.

5.2.5 Minimum Period

- (A) Except as set forth in (B), (D), 6.8.3, 7.4.5, 9.4.1, 11.2.4 and 13.3.4(C)(1)(b), (c) and (d) following, the minimum period for which Access Service is provided and for which charges are applicable, is one month.

Material previously appearing on this page now appears on 2nd Revised Page 96.1.

(This page filed under Transmittal No. 1391)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.5 Minimum Period (Cont'd)

(B) The minimum period for part-time Video and Program Audio⁽¹⁾ Special Access Services is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.). (N)

(C) Service Rearrangements as set forth in Sections 6.8.2(C)(5), 7.4.2(C)(5) and 7.4.2(C)(6) for Switched Access, Special Access and Specialized Network Services respectively, may be made without a change in minimum period requirements.

The changes listed below will cause a new minimum period to be established.

- (1) A change of customer of record (i.e., Access Service is provided to and billed to a different entity), unless the new customer assumes liability for both current and prior charges for the service.
- (2) A change in customer premises or customer's end user's premises
- (3) A change in type of service (i.e., Switched Access to Special Access, one type of Special Access to another, or one type of Switched Access Feature Group to another except as set forth in Section 6.7.5)
- (4) A change in Local Distribution Channel (number or type) in Special Access (Section 7)
- (5) A change in Interface Group in Switched Access or Directory Assistance Service (Sections 6 and 9)
- (6) A change in traffic type
- (7) A change from two point to multipoint Special Access Service or from multipoint to two-point Special Access Service

(D) The minimum period for Special Access Services provided on an Individual Case Basis (ICB) and for Specialized Services Arrangement is as specified in the ICB filing.

(1) Program Audio is discontinued and no longer available in this publication (see WC Dkt. 19-238).

(N)

(This page filed under Transmittal No. 3487)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.6 Minimum Period Charges

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

The Minimum Period Charge for monthly billed services will be determined as follows:

- (A) For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable minimum monthly charge for the capacity as set forth in 6.7.3 following.
- (B) For Special Access Service or Dedicated Network Access Link, the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in 7.5 or 8.3.5 following.

The Minimum Period Charge for part-time Video and Program Audio Services⁽¹⁾ is the applicable daily rate for the service as set forth in 7.5 following. (N)

The Minimum Period Charges for the Optional Payment Plan (OPP) are the monthly payments for the OPP term.

All applicable nonrecurring charges for the service will be billed in addition to the Minimum Period Charge.

5.2.7 Shared Use Facilities

Shared Use (i.e., Switched and Special Access Services provided over the same analog or digital high capacity facilities) is allowed. Shared use facilities to a Hub will be ordered and provided as Special Access Service. While shared use is allowed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service. When placing the order for the individual service(s), the customer must specify a channel assignment for each service ordered.

(1) Program Audio is discontinued and no longer available in this publication (see WC Dkt. 19-238). (N)

(This page filed under Transmittal No. 3487)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.3 Available Inventory

Available inventory is limited and does not include facilities previously ordered. The Telephone Company will make every reasonable effort to maintain sufficient available inventory to provide Access Service in accordance with the customer's requested service date interval. To the extent that service can be provided, Access Orders will be satisfied from available inventory, except when the customer has Planned Facilities activated for its use and requests the Telephone Company to use such Planned Facilities in providing the requested service.

5.4 Planned Facilities Order

A Planned Facilities Order is used by the Telephone Company to make Feature Group D Switched Access facilities available to a customer on a specified activation date, and is an option available to the customer to assure the availability of facilities at the required time. A customer need not place a Planned Facilities Order for facilities already in inventory or scheduled to be equipped for inventory.

Certain material on this page previously appeared on 1st Revised Page 99.

(This page filed under Transmittal No. 221)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.4 Planned Facilities Order (Cont'd)

5.4.1 General

- (A) A Planned Facilities Order will serve as a request for Feature Group D Switched Access Service.
- (B) A customer may place a Planned Facilities Order only for the provision of Planned Facilities for Feature Group D Switched Access Service. Planned Facilities include Local Transport and End Office functions, as described in 6.1 following. Planned Facilities will be made available by the Telephone Company for the customer's use on an established activation date. The combinations which may be ordered are set forth in 5.4.2 following.
- (C) Planned Facilities Orders must be placed separately for each activation date and a separate order must be placed for each customer premises to end office location requested.
- (D) To the extent that Planned Facilities can be made available, and unless special construction charges apply as set forth in (E) following, the Planned Facilities ordered will be available to the customer at rates and charges as set forth in 5.4.10 following on the activation date. Except as set forth following, the activation date may be set for any working day at least 24 months but not more than 36 months after the order date.

With the agreement of the Telephone Company, the Planned Facilities activation date may be scheduled for a date earlier than 24 months from the order date.

- (E) Planned Facilities for which the Telephone Company has no foreseeable reuse may be subject to special construction charges as set forth in the tariffs as defined in Section 1. preceding and are in addition to the rates and charges set forth in 5.4.10 following.

If the Telephone Company determines that special construction is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the special construction as well as an estimate of the charges prior to establishing a firm order.

(This page filed under Transmittal No. 18)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.4 Planned Facilities Order (Cont'd)

5.4.2 Planned Facilities Provided

The customer may order Planned Facilities for Feature Group D Switched Access as follows:

- The customer shall specify the number of busy hour minutes of capacity (BHMC) from the customer's premises to the end office by type of BHMC. This information is used to determine the number of transmission paths as set forth in 6.5.5 following. The customer may also specify Local Transport and Local Switching options.
- Alternatively, customers may, at their option, order FGD facilities by specifying the number of trunks desired between their premises and the end office.

Only those rate elements included on the Planned Facilities Order will be made available to the customer as Planned Facilities on the activation date.

5.4.3 Advance Payments

Planned Facilities Orders are subject to advance payments by the customer. This advance payment may be handled as follows:

- (A) At the time of placing the Planned Facilities Order, the customer will provide to the Telephone Company a mutually acceptable guarantee on performance bond; in an amount sufficient to cover Cancellation Charges as set forth in 5.4.5 following; or
- (B) The customer will provide an advance payment to the Telephone Company in an amount equal to three times the monthly charge as described in 5.4.10. One-half of the advance payment shall be paid to the Telephone Company when the order is placed. The balance of the advance payment must be paid in full at least 6 months prior to the activation date.

The advance payment will be credited to the customer's account to offset charges for service provided utilizing the Planned Facilities, commencing on the activation date for the facilities for which the advance payment was taken. Alternatively, at the option of the customer, the advance payment will be refunded three months after the service is activated.

(This page filed under Transmittal No. 18)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.4 Planned Facilities Order (Cont'd)

5.4.3 Advance Payments (Cont'd)

(B) (Cont'd)

Should the Planned Facilities Order be cancelled by the customer, the amount of the advance payment will be credited to the customer's account to offset Cancellation Charges as provided for in 5.4.5 following. Any remaining credit balance will be refunded.

An advance payment in no way relieves the customer from the obligation of complying with the Telephone Company's regulations regarding payments for other services or the prompt payment of bills.

5.4.4 Modifications of Planned Facilities Orders

Modifications of a Planned Facilities Order may be made by the customer without charge prior to its acceptance by the Telephone Company. The date on which a Planned Facilities Order is accepted shall be known as the order date. After the order date, modifications may be made as set forth following.

(A) Change in Number of Facilities

After the order date, any increase or decrease in the number or type of facilities ordered will be treated as follows:

- (1) An increase in the number of facilities ordered will be treated as a new Planned Facilities Order and an appropriate advance payment will be required for the increased amount.
- (2) Any decrease in the number of facilities ordered will be treated as a cancellation (for the decreased amount only) and will be subject to the regulations and charges set forth in 5.4.5 following.

(This page filed under Transmittal No. 18)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.4 Planned Facilities Order (Cont'd)

5.4.4 Modifications of Planned Facilities Orders (Cont'd)

(B) Activation Date Changes

With the agreement of the Telephone Company, the customer may change the activation date of a Planned Facilities Order subject to the following conditions:

- (1) No activation date may be established that is more than 12 months beyond the activation date specified on the original order. If the customer is unable to accept the facilities within 12 months of the original activation date, the customer has the choice of the following options:
 - (a) cancel the Planned Facilities Order and pay the charges set forth in 5.4.5(B) following; or
 - (b) have billing for the activated facilities commence as set forth in 5.4.10 following.
- (2) If the requested date is prior to the original activation date, the Telephone Company shall make every reasonable effort to meet the requested date. Additional Engineering, Additional Labor, and/or special construction charges may apply in order to meet the date. The Telephone Company will determine whether such charges apply and will provide the customer with justification and an estimate of the applicable charges.
- (3) A Planned Facilities Order Modification Charge as set forth in (D) following will apply for each activation date change.

(C) Other Modifications

- (1) With the agreement of the Telephone Company, other modifications may be made prior to the activation date. The types of modifications that may be made include, but are not limited to:
 - Change in Interface Group
 - Addition or deletion of optional features
 - Change in type of Transport Termination

A Planned Facilities Order Modification Charge as set forth in (D) following will apply for these types of modifications.

(This page filed under Transmittal No. 18)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.4 Planned Facilities Order (Cont'd)

5.4.4 Modifications of Planned Facilities Orders (Cont'd)

(C) Other Modifications (Cont'd)

(2) A change of either the customer's premises location or the end office requested may not be made on an existing order, but instead requires cancellation and reissuance of the order. Cancellation charges as set forth in 5.4.5 following will apply in these cases.

(D) Planned Facilities Order Modification Charge

The Planned Facilities Order Modification Charge is applied on a per order, per occurrence basis. The applicable charge is:

Planned Facilities Order Modification Charge, per order	USOC	Charge	(Cx)
	OMC	\$58.64	(Dx)
			(Dx)

If more than one change on an order is being made at the same time, only one charge applies.

5.4.5 Cancellation of a Planned Facilities Order

(A) A Planned Facilities Order may be cancelled by the customer at any time after the order date. Cancellation Charges will apply as set forth in (B) or (C) following. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the capacity or trunks ordered are to be cancelled. The verbal notice must be followed by written confirmation within 10 days.

(B) When a customer cancels a Planned Facilities Order, a Cancellation Charge will apply as follows:

(1) Installation of Planned Facilities is considered to have started when the Telephone Company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred.

x Rates shown on this page were previously shown as state specific

(This page filed under Transmittal No. 373)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.4 Planned Facilities Order (Cont'd)

5.4.5 Cancellation of a Planned Facilities Order (Cont'd)

(B) (Cont'd)

(2) Where the customer cancels a Planned Facilities Order prior to the start of installation of Planned Facilities, no charges shall apply.

(3) Where installation of Planned Facilities has been started prior to the cancellation, the charge specified in (a) or (b) following, whichever is lower, shall apply.

(a) A charge equal to the costs incurred in such installation, less estimated net salvage. Such charge is determined as detailed in (4) following.

(b) The Charge for the minimum period as set forth in 5.4.9 following.

(4) Charges applicable as specified in (3)(a) preceding include the nonrecoverable cost of equipment and material ordered, provided or used, plus the nonrecoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs.

(C) Where special construction is involved, Cancellation Charges and/or Termination Liability Charges as set forth in the tariffs as defined in Section 1. preceding will apply and are in addition to charges set forth in (B) preceding.

(This page filed under Transmittal No. 18)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.4 Planned Facilities Order (Cont'd)

5.4.6 Activation of Planned Facilities

The Planned Facilities ordered are made available to the customer on the activation date. Switched Access Service using the Planned Facilities will be provided pursuant to standard or negotiated service date intervals under an Access Order, as set forth in 5.2.1 preceding. The service date on such orders may be the same as, or later than, the Planned Facilities Order activation date. When the service and activation dates are the same, the Access Order charges apply and the Planned Facilities charges do not. However, if the service is disconnected prior to the expiration of the minimum period requirements for the Planned Facilities Order, the facilities will be returned to the activated status. Planned Facilities Order minimum period charges will commence and will apply until such time as the minimum period requirements are fulfilled.

5.4.7 Delayed Activation Credit

(A) When a Delayed Activation Credit Applies

The Telephone Company will make every reasonable effort to provide the Planned Facilities to the customer on the established activation date. If the date is missed, a Delayed Activation Credit will apply and will be credited to the customer's account except as set forth in 5.4.7(B) below. The Delayed Activation Credit, to be applied against future billings beginning on the actual activation date, will be 1/30th of the Minimum Monthly Usage Charge as specified in 6.7.4 following for each day the established activation date is missed.

(B) When a Delayed Activation Credit Does not Apply

The Delayed Activation Credit will not apply when the activation date is missed for reasons beyond the control of the Telephone Company as set forth in 2.1.3 preceding or delayed by the customer pursuant to 5.4.11(B) following. Circumstances described in 2.1.3 preceding will cause the Delayed Activation Credit not to apply only when the occurrence of those circumstances is within the 90 days immediately preceding the activation date.

(This page filed under Transmittal No. 18)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.4 Planned Facilities Order (Cont'd)

5.4.8 Minimum Period

- (A) The minimum period for which Planned Facilities are activated for the customer's use, and for which charges are applicable is 12 months. Beginning on the activation date, the appropriate charges as specified in 5.4.10 following will apply each month during the minimum period.
- (B) Facilities in the activated status for which the minimum period has ended will be treated as follows:
 - (1) Subject to (C) following, the customer may retain the facilities in the activated status and the charges as set forth in 5.4.10 following will apply.
 - (2) The customer may return the facilities to the Telephone Company upon 30 days notice. All availability for use by the customer as Planned Facilities will cease as of that date.
- (C) Facilities in the activated status, for which the minimum period has ended and for which there are no currently pending Access Orders, may be returned to available inventory by the Telephone Company upon written 90 day notice to the ordering customer. If the customer does not submit Access Orders for the use of such Planned Facilities prior to the end of the 90 day notice period, all availability for use by the customer as Planned Facilities will cease as of that date, or other date mutually agreeable to the Telephone Company and the customer, and charges as set forth in 5.4.10 following will cease.

5.4.9 Minimum Charges

When Planned Facilities are returned to the Telephone Company prior to the expiration of the minimum period, charges are applicable for the remainder of the minimum period. The charge for the quantity returned will be an amount equal to the applicable monthly charge times the number of months and/or fraction thereof between the return date and the end of the minimum period. The monthly charge is set forth in 5.4.10 following.

(This page filed under Transmittal No. 27)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.4 Planned Facilities Order (Cont'd)

5.4.10 Monthly Charge

Monthly charges are applicable for activated Planned Facilities. The monthly charge will apply from the activation date until such time as the facilities are used to provide Access Service via an Access Order or until the minimum period requirements have been satisfied. If the minimum period requirement has been satisfied and the customer chooses to retain the facilities in the activated status, the monthly charge will continue to apply. If the customer requests the Planned Facilities be used to provide Access Service, the Planned Facilities monthly charge will cease as of the service date and the appropriate Switched Access Service rates and charges set forth in 6.8 will apply, subject to 5.4.6 preceding.

The monthly charge will serve as the basis for advance payments and Cancellation Charges, as well as for the monthly charge to be billed for activated Planned Facilities.

The monthly charges for Switched Access Service are as follows:

Activated Switched Access Planned Facilities between the customer's premises and the end office will be billed at the rates established for Minimum Monthly Usage Charge (MMUC) as set forth in 6.7.4 following.

5.4.11 Planned Facilities Test and Line Up

- (A) Prior to the activation date, the Telephone Company will test and line up the facilities provided, as appropriate. Test and line up will be made by the Telephone Company using the customer facilities which are installed at the customer terminal location to terminate the capacity or services provided. The customer shall provide personnel and equipment and shall have its facilities available to complete the testing and line up during the period specified. If the personnel, equipment, and facilities are not provided by the customer, and the activation date is missed, no Delayed Activation Credit applies.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.4 Planned Facilities Order (Cont'd)

5.4.11 Planned Facilities Test and Line Up (Cont'd)

- (B) Testing and line up as set forth in (A) preceding may begin up to 30 days prior to the scheduled activation date. The Telephone Company will notify the customer of the scheduled test date at least 15 days prior to the last date on which testing must commence in order for the Telephone Company to meet the scheduled activation date. If this test date is mutually agreeable, the Telephone Company will begin testing. If another test date is agreed upon which reduces the minimum test period required by the Telephone Company to meet the scheduled activation date, no Delayed Activation Credit will apply if the facilities are not available on the scheduled activation date for each day activation is delayed by the customer's failure to meet the test date.
- (C) If the Telephone Company is unable to activate the Planned Facilities within 90 days of the originally agreed upon or a subsequently negotiated activation date, except for reasons as set forth in 5.4.11(B) preceding, the customer, at their option, may cancel the Planned Facilities Order without paying the Minimum Monthly Usage Charge as set forth in 6.7.4 following. In the event of such a customer elected cancellation, no Delayed Activation Credit will apply and any applicable advance payment, as described in 5.4.3(B) preceding, will be refunded.

The exceptions set forth in 5.4.11(B) will apply only to the extent testing is delayed by the customer.

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5. Ordering Options for Switched and Special Access Service (Cont'd)

5.5 Access Order Standard Intervals

The Standard Intervals will be used for all Access Orders for Special Access Services of the same channel type with the same requested service date and all Switched Access Services with the same type Interface Group and/or Feature Group with the same requested service date. For purposes of determining Standard Intervals, two-point is one type and multipoint is a different type.

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