

- H. Change of Ordering Process: A Change of Ordering Process for purposes of this paragraph 3.2.H. is a reconfiguration from standard ordering processes to the AT&T Network on Demand (NoD) ordering process (see Part 3, Section 1, paragraph 1.8.9), or a reconfiguration from the AT&T NoD ordering process to standard ordering processes. EPP Termination Liability will not apply to a Change of Ordering Process, provided that the following conditions are met:
- Existing Service must have completed at least 1 full EPP;
 - New Service must include the same or higher speed Port as existing Service;
 - New Service must be billed to the same Customer of record at the same Customer Site;
 - Customer must select a new EPP with a term that is equal to or greater than the remainder of the EPP of the disconnected Service; and
 - No lapse in billing will occur for reconfigurations of Service under an EPP. If the Customer requests that both the existing Service and the new Service be in service at the same time, such overlapping Service will be billed for both Services during the period of overlapping Service.

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Reconfigurations that require changes only to the CoS, PPCoS CIR Package, Broadband Speed Tier, or CIR are not subject to EPP Termination Liability but the NRCs associated with the new CoS, PPCoS Package, Broadband Speed Tier, or CIR service components will apply subject to the following exception. AT&T will waive the NRCs for Service ordered using the Network on Demand ordering process.

The term effective dates associated with the Port will apply to the associated CIR/CoS or Broadband Speed Tier. For example, a Customer with a 60-month EPP on a Port and CIR configuration may change the CIR in month 48, without changing the original EPP expiration date associated with both the Port and CIR.

For reconfigurations of interface type, or Port configuration (Port-based or VLAN-based) involving the same Port speed, Port type, and version of Service, the NRC associated with the Port will apply. An example of such change would be a Customer-requested change at Customer's Site from a multi-mode fiber interface to a single-mode fiber interface. EPP Termination Liability will not apply to such reconfiguration changes.

For any of the reconfigurations described above, other than Downgrade: (a) if Customer has completed an EPP, Customer must select a new EPP for the reconfigured Service; (b) for reconfigurations which require an order to disconnect Service and an order to add Service, AT&T must receive the request from Customer as a single request, and there may be no lapse in billing; and (c) new and previously existing Service may overlap to the extent required, with both Services incurring charges during the overlap period.