AT&T Phone – Advanced | Performance Testing Results (Adjusted)

	24 hours	Peak Hours (Weekdays 7-11 PM)
Number of Calls	1.98M	214K
% of Calls with Mouth-to-Ear Latency of <200ms	99.55%	99.62%
% of Calls with Packet Loss <1%*	95.88%	96.22%
Avg Packet Loss Per Call*	0.2%	0.2%
% of Calls on LTE	98.83%	98.89%
% of Dropped Calls	0.26%	0.41%
% of Blocked Calls	0.64%	0.68%

- Testing Time Period: 9/5/2024 – 10/4/2024
- During the testing period, AT&T received performance data from 14,116 AP-A devices.

* Results adjusted to exclude approx. 62k (1.6k during peak hours) unsolicited calls that bear the characteristics of robocalls, in that they were under 15 seconds long and appear to have been placed by an autodialer. For all calls, the AP-A device inaccurately recorded one additional lost packet for every call, resulting in an overstatement of each call's overall packet loss. When adjusted to account for this error, AT&T's analysis is that the correct packet loss result for this excluded subset of calls is 0%.

AT&T Phone – Advanced | Performance Testing Results (Unadjusted)

	24 hours	Peak Hours (Weekdays 7-11 PM)
Number of Calls	1.98M	214K
% of Calls with Mouth-to-Ear Latency of <200ms	99.55%	99.62%
% of Calls with Packet Loss <1%	92.88%	95.33%
Avg Packet Loss Per Call	0.28%	0.22%
% of Calls on LTE	98.83%	98.89%
% of Dropped Calls	0.26%	0.41%
% of Blocked Calls	0.64%	0.68%

- Testing Time Period: 9/5/2024 – 10/4/2024
- During the testing period, AT&T received performance data from 14,116 AP-A devices.