

2. PREMIUM EXCHANGE SERVICES

2.2 EASY RATE

Effective May 1, 2026, business lines or accounts currently on an Easy Rate optional business package cannot be moved or changed to be established as an Easy Rate package line. Lines on other optional package offers, such as but not limited to AT&T Business Local Calling, AT&T Business Local Calling Assurance, or CompleteLink 2.0, cannot be changed to an Easy Rate package line. In addition, existing Easy Rate lines can no longer establish new term plans.

(N)
|
(N)

A. DESCRIPTION

Easy Rate is an optional business package that includes a network access line, customer selected optional features, optional Hunting, and unlimited local calling. Customers must subscribe to and maintain a minimum of 40^{/1/} Easy Rate lines.

B. TERMS AND CONDITIONS

Easy Rate is available to business customers with a minimum of 40^{/1/} business exchange lines. Line counts may be combined from any state where an AT&T ILEC provides local service and where the Easy rate plan is also available to meet the 40^{/1/} line minimum requirement.

All lines on the account must be subscribed to Easy Rate. If the customer requires other types or class of service they must be established on a separate account. Customers must request Easy Rate on their lines to be eligible for this offer.

Easy Rate is available only on Business Access Lines (1MB) only. Easy Rate is not available on Foreign Exchange Service, Remote Call Forwarding Service, WATS/800 services, PBX Trunks, DID, Centrex, ISDN services, or Semi-Public Coin services.

Easy Rate includes optional custom calling features and Hunting listed below, free unlimited local and Extended Area Service (EAS) calling.

Standard nonrecurring charges apply to establish and change lines, Hunting, and features unless otherwise specified.

Except as provided below, Non-Recurring Charges (NRCs) shall be waived for Easy Rate Customers for 1) the establishment of all local exchange access lines and associated vertical features ordered at the time of initial subscription to Easy Rate; and 2) NRCs shall also be waived for Easy Rate Customers changing to/from hunting service. NRCs will apply to stand alone features added to an existing Easy Rate account when such features are added subsequent to the initial subscription. NRCs shall not be waived for Customers subscribing to a Month-to-Month plan.

/1/ The minimum line requirement for Easy Rate agreements established between September 9, 2013, and June 20, 2018, shall be reduced to 10.

2. PREMIUM EXCHANGE SERVICES (cont'd)

2.2 EASY RATE (cont'd)

B. TERMS AND CONDITIONS (cont'd)

If the Easy Rate account falls below a total of 40^{/1/} eligible lines per account for a given month, rates for the remaining access lines, features, and Hunting will revert to their applicable month to month tariff rates.

Easy Rate subscribers who terminate their term plan prior to the end of the term will revert to month-to-month rates. There is no other early termination fee.

Unless otherwise specified, Easy Rate services may not be combined with any other discount offer or promotion.

C. AVAILABLE FEATURES

Each Easy Rate line includes the following optional features:

Caller ID	Hunting	Call Return
Call Waiting	Call Screen	Three-Way Calling
Call Forwarding	Repeat Dialing	Speed Call 30
Three-Way Calling		

Customers may add or remove any of the included features at the time of installation or any time during subscription. Unless otherwise specified, normal installation rates will apply.

D. RATES AND CHARGES

	<u>MONTHLY RATES</u>	<u>NONRECURRING CHARGES</u>	
Month-to-Month			
Per Access Line	\$50.00	RR	
12 Month ^{/3/} Term Plan			(C)
Per Access Line	\$50.00	RR	
24 Month ^{/3/} Term Plan			(C)
Per Access Line	\$50.00	RR	
36 Month ^{/3/} Term Plan			(C)
Per Access Line	\$50.00	RR	
48 Month ^{/2/} Term Plan			
Per Access Line	\$50.00	RR	
60 Month ^{/2/} Term Plan			
Per Access Line	\$50.00	RR	

/1/ The minimum line requirement for Easy Rate agreements established between September 9, 2013, and June 20, 2018, shall be reduced to 10.

/2/ Easy Rate Agreements with 48 & 60 month terms may not be established on or after September 9, 2013.

/3/ Effective May 1, 2026, business lines or accounts currently on an Easy Rate optional business package cannot be moved or changed to be established as an Easy Rate package line. Lines on other optional package offers, such as but not limited to AT&T Business Local Calling, AT&T Business Local Calling Assurance, or CompleteLink 2.0, cannot be changed to an Easy Rate package line. In addition, existing Easy Rate lines can no longer establish new term plans. (N)

3. COMPLETELINK® 2.0

Effective May 1, 2026, business lines or accounts that are not currently on a CompleteLink 2.0 term cannot be moved to or placed on a new or existing CompleteLink 2.0 term. Lines currently on other optional package offers, such as but not limited to AT&T Business Local Calling, AT&T Business Local Calling Assurance, or Easy Rate, cannot be changed to CompleteLink 2.0. Only business lines or accounts that are either currently on a CompleteLink 2.0 term or whose term expired within the last 60 days of establishing a new term, may start a new CompleteLink 2.0 term. In addition, customers may no longer participate in a CompleteLink 2.0 term greater than 1-year.

(N)
|
(N)

A. DESCRIPTION

CompleteLink® 2.0 is an optional volume discount plan that provides business customers with monthly discounts on selected eligible business services (a combination of products and services as provided in this Guidebook section and Guidebook, Part 4, Sections 1 and 2, Part 4, Section 2, and Schedule Cal.P.U.C. 175-T), based on the customer’s contributory services whose revenue is counted towards the achievement of a Minimum Annual Revenue Commitment (MARC) and term length. CompleteLink® 2.0 also provides a discounted rate on all local toll Calls.

CompleteLink® 2.0 requires subscription to the Company’s local exchange access service and local usage.

B. DEFINITIONS

Minimum Annual Revenue Commitment (MARC)

The Minimum Annual Revenue Commitment is the revenue commitment to which a customer must commit, per year, in order to receive the volume discount.

Contributory Services

Those services whose revenue is counted towards achievement of the customer’s selected MARC.

Eligible Services

Those services that are eligible for discounts based on achievement of a specified MARC.

3. COMPLETELINK® 2.0 (cont'd)

C. REGULATIONS

1. CompleteLink® 2.0 is available only for selected business service where the Company also provides local service as the Competitive Local Exchange Carrier (CLEC).
2. CompleteLink® 2.0 is available to any business customer that can meet the plan's MARC and term requirements.
3. A customer may subscribe to multiple CompleteLink® 2.0 agreements at the same time, as further defined in C.21., following, but a Billing Telephone Number (BTN) may only be included under one CompleteLink® 2.0 plan. See C.21., following, for additional information.
4. CompleteLink® 2.0 is limited to a maximum of 250 statewide BTNs billed to the customer of record. For agreements established on or after October 1, 2009, CompleteLink 2.0 will be limited to a maximum of 1,000 BTN's per agreement in total billed to the customer of record.
5. CompleteLink® 2.0 discounts are not available on any local toll optional calling plans or eligible business services with existing term discounts.
6. CompleteLink® 2.0 is offered under a one year^{/3/}, two year^{/3/}, three year^{/2/}, or five year^{/1/} term. (C)
Customers must select one of the offered MARC levels and must sign a Confirmation of Service Order to indicate their selections. A customer may increase their MARC level at any time without assessment of early termination charges. To increase a MARC, the customer must also commit to a new term. A decrease of the MARC level during the term is deemed to be a termination of the service and early termination charges as described in E., following, are applicable unless the customer qualifies for a Business Downturn MARC Downgrade defined in E. following.

/1/ For new agreements established on or after October 10, 2012, the five year term agreement will no longer be available.

/2/ For agreements established on or after October 3, 2013, the three year term agreement will no longer be available.

/3/ Effective May 1, 2026, business lines or accounts that are not currently on a CompleteLink 2.0 term cannot be moved to or placed on a new or existing CompleteLink 2.0 term. Lines currently on other optional package offers, such as but not limited to AT&T Business Local Calling, AT&T Business Local Calling Assurance, or Easy Rate, cannot be changed to CompleteLink 2.0. Only business lines or accounts that are either currently on a CompleteLink 2.0 term or whose term expired within the last 60 days of establishing a new term, may start a new CompleteLink 2.0 term. In addition, customers may no longer participate in a CompleteLink 2.0 term greater than 1-year. (N)

3. COMPLETELINK® 2.0 (cont'd)

F. RATES AND CHARGES (cont'd)

6. Total Volume Discount Schedule

CompleteLink® 2.0
Total Volume Discount Schedule

MARC	Term				Maximum Annual Discount	(C)
	1 Year ^{/4/}	2 Year ^{/4/}	3 Year ^{/3/}	5 Year ^{/2/}		
\$ 1,200	2%	3%	4%	5%	\$ 240	
\$ 3,000	2%	3%	4%	5%	\$ 600	
\$ 7,000	3%	4%	5%	6%	\$ 1,080	
\$ 12,000	4%	5%	6%	7%	\$ 1,750	
\$ 18,000	4%	5%	6%	7%	\$ 2,450	
\$ 25,000	5%	6%	7%	8%	\$ 4,000	
\$ 35,000	5%	6%	7%	8%	\$ 6,000	
\$ 50,000	6%	7%	8%	9%	\$ 9,000	
\$ 75,000	7%	8%	9%	10%	\$12,500	
\$100,000	8%	9%	10%	11%	\$16,500	
\$125,000	8%	9%	10%	11%	\$22,000	
\$150,000	9%	10%	11%	12%	\$24,000	
\$200,000	10%	11%	12%	13%	\$32,500 ^{/1/}	

/1/ This Maximum Annual Discount applies to agreements established on or after October 1, 2009 only.

/2/ For agreements established on or after October 10, 2012, the 5 year term agreement will no longer be available.

/3/ For agreements established on or after October 3, 2013, the 3 year term agreement will no longer be available.

/4/ Effective May 1, 2026, business lines or accounts that are not currently on a CompleteLink 2.0 term cannot be moved to or placed on a new or existing CompleteLink 2.0 term. Lines currently on other optional package offers, such as but not limited to AT&T Business Local Calling, AT&T Business Local Calling Assurance, or Easy Rate, cannot be changed to CompleteLink 2.0. Only business lines or accounts that are either currently on a CompleteLink 2.0 term or whose term expired within the last 60 days of establishing a new term, may start a new CompleteLink 2.0 term. In addition, customers may no longer participate in a CompleteLink 2.0 term greater than 1-year.

(N)
|
(N)