

**12. DIRECTORY ASSISTANCES SERVICES (cont'd)**

**B. RATES AND CHARGES**

	<u>Charge</u>	
1. Each direct dialed call to Directory Assistance	\$2.49	(l)
2. Operator assisted calls to Directory Assistance		
a. From services provided with Direct Dial Access		
- Each "0" operator assisted call	\$2.49	(l)
<p>Plus the amount of the service charge for an operator assisted station message Part 9 Section 1, this charge does not cover the completion of a message toll call.</p> <p>From services not provided with Direct Dial Access</p> <p>Toll stations, Marine Telephone Service, etc., will be treated as direct dialed calls, no operator assisted service charge applies.</p>		
- Each call	\$2.49	(l)
b. "0" Operator assisted sent paid calls to Directory Assistance from a Customer-Owned Pay Telephone (COPT) are denied.		

3. NATIONAL DIRECTORY ASSISTANCE (cont'd)

3.3 RATES AND CHARGES

Charge per sent paid request <sup>1</sup>	\$2.49	(l)
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NOTE 1: Includes requests for numbers which are determined to be non-published, non-listed or not found.

4. REVERSE DIRECTORY ASSISTANCE SERVICE (cont'd)

4.3 RATES AND CHARGES

Charge per sent paid request	\$2.49	(l)
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**5. BUSINESS CATEGORY SEARCH (cont'd)**

**5.2 GENERAL REGULATIONS (cont'd)**

- 3. There are no billing exemptions or call allowances for BCS service requests.
- 4. Business Category Search is not currently available from Pay Telephones.
- 5. Business Category Search is not provided on WATS service, Feature Group A service, Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to customers that have Toll Restriction.<sup>/1/</sup>

With respect to any claim or suit, by a customer or others, the Company shall not be liable for providing the name and number of a business to a customer using BCS, for any errors or omissions, for the method of providing listings, or for any other aspect of this service. The Company's liability, if any, for its gross negligence or willful misconduct shall not be limited by this guidebook.

**5.3 RATES AND CHARGES**

Sent Paid Request	\$2.49	(l)
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/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.