

1. GIGAMAN® SERVICE (cont'd)

F. RATES AND CHARGES (cont'd)

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Nonrecurring Charge</u> |
|--------------------------------|-------------|-------------------------|--------------------------------|
| (3) Optional Features (cont'd) | | | |
| g. Power Protection | | | |
| - per customer premises | | | |
| - 1 Year Plan | VBBG1 | ICB | ICB |
| - 2 Year Plan | VBBG2 | ICB | ICB |
| - 3 Year Plan | VBBG3 | ICB | ICB |
| - 5 Year Plan | VBBG5 | ICB | ICB |
| - Monthly Extension | VBBGP | ICB | ICB |

G. Migration to AT&T Dedicated Ethernet

(N)

Customers subscribing to GigaMAN Service may migrate to AT&T Dedicated Ethernet provided by the Company without incurring Termination Charges, subject to the following conditions:

- The new AT&T Dedicated Ethernet and the existing GigaMAN Service must be billed to the same customer of record at the same customer locations.
- The customer's existing service must have been in place for at least 12 months.
- The minimum term for the new service must be at least 12 months and must be equal to or greater than the number of months remaining in the customer's existing Term Payment Plan (TPP) term.
- The speed (capacity/bandwidth) of the new service must be equal to or greater than that of the existing service.
- The customer must issue a disconnect order for the replaced GigaMAN Service to be effective within 90 days after the AT&T Dedicated Ethernet installation date. The disconnect and new orders must be coordinated through the Company.
- If overlapping service is required, the period will be limited to not more than 90 days and billing will apply to both services during the time both services are available.

(N)

2. DECAMAN SERVICE (cont'd)**F. RATE TERMS (cont'd)****(8) Upgrades**

Customers will be permitted to upgrade to a higher-speed service provided by the Company, without incurring Termination Liability Charges, given the following conditions are met:

- an upgrade is considered an increase in speed or capacity when comparing DecaMAN Service to the new service.
- the customer must issue a disconnect order for the existing DecaMAN Service and place a service order for the new, higher-speed service, such that there is no more than 90 days overlap in service.
- the same customer locations must be utilized for the new, higher-speed service.
- the expiration date for the new, higher-speed service is beyond the end of the original TPP term associated with the existing DecaMAN Service.
- the existing DecaMAN Service must have been in service for a minimum period of 12 months for a 2-year contract, 15 months for a 3-year contract or 18 months for a 5-year contract. Existing DecaMAN Service with 1-year contracts will not be eligible for this Upgrade option.

Migration to AT&T Dedicated Ethernet

Customers subscribing to DecaMAN Service may migrate to AT&T Dedicated Ethernet provided by the Company without incurring Termination Charges, subject to the following conditions:

- The new AT&T Dedicated Ethernet and the existing DecaMAN Service must be billed to the same customer of record at the same customer locations.
- The customer's existing service must have been in place for at least 12 months.
- The minimum term for the new service must be at least 12 months and must be equal to or greater than the number of months remaining in the customer's existing Term Payment Plan (TPP) term.
- The speed (capacity/bandwidth) of the new service must be equal to or greater than that of the existing service.
- The customer must issue a disconnect order for the replaced DecaMAN Service to be effective within 90 days after the AT&T Dedicated Ethernet installation date. The disconnect and new orders must be coordinated through the Company.
- If overlapping service is required, the period will be limited to not more than 90 days and billing will apply to both services during the time both services are available.

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