

**AT&T BUSINESS LOCAL CALLING ASSURANCE****A. Description**

AT&T Business Local Calling Assurance is an optional business package for business customers that includes one to five individual Business Measured Rate<sup>/1/</sup> access lines (access lines) within ZUM and non-ZUM exchanges<sup>/1/</sup>, Unlimited Local Calling Plan, Caller ID, and Call Forwarding services.

**B. Regulations**

1. Eligible customers are existing Business customers who have received a competitive offer and are considering switching their Business Local Exchange Access Line service to another carrier (proof of competitive offer may be required), as well as Business customers who have their local exchange access line service with either a competitive local exchange carrier (CLEC) or the incumbent local exchange carrier in an area where the Company offers service as a CLEC, and who now wish to establish their business local exchange access line service with the Company. This eligibility requirement is not applicable to customers with existing AT&T Business Local Calling Assurance service prior to September 1, 2016.

AT&T Business Local Calling Assurance customers must agree to a 12<sup>/3/</sup> or a 24-month<sup>/2/</sup> term for 1 to 5 access lines, Unlimited Local Calling Plan, Caller ID and Call Forwarding at rates set forth in C. following. Customers may also subscribe to Business Local Calling Assurance on a Month-to-Month basis at prices as shown in paragraph C.

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(N)

Regulations for the individual services in AT&T Business Local Calling Assurance will be governed by the respective Guidebooks listed in D. following.

2. AT&T Business Local Calling Assurance is not available with Foreign Exchange Service, Remote Call Forwarding, Toll Free services, PBX Trunks, Centrex, Semi-Public or Coin services.
3. A customer may have up to five (5) lines maximum per location subscribed to an AT&T Business Local Calling Assurance agreement.
4. Customers will receive a waiver of nonrecurring charges associated with the establishment of individual Business Measured Rate<sup>/1/</sup> service, Caller ID and Call Forwarding ordered at the time of initial subscription to AT&T Business Local Calling Assurance. Applicable nonrecurring charges will apply to services added after the initial order.

/1/ See California Out of Territory Guidebook Part 4, Section 1.

/2/ Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

/3/ Effective March 1, 2017, the 12-Month term option is Grandfathered and no longer available.

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