

AT&T CALIFORNIA OUT OF TERRITORY GUIDEBOOKPART 1 - Preface and Table of Contents
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8th Revised Sheet 1

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AT&T BUSINESS LOCAL CALLING ASSURANCE

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A. Description

AT&T Business Local Calling Assurance is an optional business package for business customers that includes one to five individual Business Measured Rate^{/1/} access lines (access lines) within ZUM and non-ZUM exchanges^{/1/}, Unlimited Local Calling Plan, Caller ID, and Call Forwarding services.

B. Regulations

1. Eligible customers are existing Business customers who have received a competitive offer and are considering switching their Business Local Exchange Access Line service to another carrier (proof of competitive offer may be required), as well as Business customers who have their local exchange access line service with either a competitive local exchange carrier (CLEC) or the incumbent local exchange carrier in an area where the Company offers service as a CLEC, and who now wish to establish their business local exchange access line service with the Company. This eligibility requirement is not applicable to customers with existing AT&T Business Local Calling Assurance service prior to September 1, 2016.

AT&T Business Local Calling Assurance customers must agree to a 12^{/3/} or a 24-month^{/2/} term for 1 to 5 access lines, Unlimited Local Calling Plan, Caller ID and Call Forwarding at rates set forth in C. following.

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Regulations for the individual services in AT&T Business Local Calling Assurance will be governed by the respective Guidebooks listed in D. following.

2. AT&T Business Local Calling Assurance is not available with Foreign Exchange Service, Remote Call Forwarding, Toll Free services, PBX Trunks, Centrex, Semi-Public or Coin services.
3. A customer may have up to five (5) lines maximum per location subscribed to an AT&T Business Local Calling Assurance agreement.
4. Customers will receive a waiver of nonrecurring charges associated with the establishment of individual Business Measured Rate^{/1/} service, Caller ID and Call Forwarding ordered at the time of initial subscription to AT&T Business Local Calling Assurance. Applicable nonrecurring charges will apply to services added after the initial order.

/1/ See California Out of Territory Guidebook Part 4, Section 1.

/2/ Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

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/3/ Effective March 1, 2017, the 12-Month term option is Grandfathered and no longer available.

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/4/ Material formerly appeared in Part 7, Section 5, Sheet 4.

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AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)**B. Regulations (cont'd)**

5. Prior to January 2, 2015, AT&T Business Local Calling Assurance was offered as a 12-month^{/1/} oral re-subscribe agreement or a 24-month^{/1/} term. For customers with existing 12-month oral re-subscribe agreements on January 2, 2015, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the initial 12-month term^{/1/}. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. Customers are under no obligation to re-subscribe after any 12-month term period, however, customers must contact the Company prior to the beginning of the new 12-month term if they wish to cancel the upcoming 12-month term^{/1/}.

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6. Upon completion of the final renewal term, the customer will be billed at the tariff rates for the individual package components specified in the California Out of Territory Guidebook: Part 2; Part 4; Part 7; and Part 9, unless the customer expressly elects another service or plan.

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Effective with new subscriptions as of January 17, 2011, the fixed monthly rate provided with this service continues after the end of the final renewal term. All lines under these subscriptions will no longer be price protected after the expiration of the term, unless the customer agrees to a new 12-month term.

7. AT&T Business Local Calling Assurance is not available in combination with any other access line, feature or usage discount offers.

8. Termination Charges

Fees applicable to the early termination of new and existing agreements were removed from this section and are no longer applicable as of February 15, 2010.

C. Rates and Charges

Monthly package rate, per line (maximum of 5 lines): \$25.00

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/1/ Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

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/2/ Material formerly appeared in Part 7, Section 5, Sheet 4.

/3/ Material formerly appeared in Part 7, Section 5, Sheet 5.

AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)

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D. COMPONENT DESCRIPTIONS

The AT&T Business Local Calling Assurance components are provided in accordance with regulations in the following applicable tariffs:

<u>Service</u>	<u>California Out of Territory Guidebook.</u>
Business Measured Rate Service	Part 2, Section 2; Part 4, Section 1
Unlimited Local Calling Plan	Part 9, Section 3
Caller ID	Part 2, Section 2; Part 7, Section 2
Call Forwarding	Part 2, Section 2; Part 7, Section 2

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/1/ Material formerly appeared in Part 7, Section 5, Sheet 6.

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/1/ Material formerly appearing on this page now appears in Part 4, Section 5, Sheets 42 and 43.

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/1/ Material formerly appearing on this page now appears in Part 4, Section 5, Sheet 43.

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/1/ Material formerly appearing on this page now appears in Part 4, Section 5, Sheet 44.