

1. CENTREX SERVICE

Effective September 1, 2013, term agreements greater than 36 months are no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a term agreement greater than 36 months may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may the service, the month-to-month rates in effect at such time will automatically apply.

1.1 Terms and Conditions

- A. All services and features will only be furnished where co facilities and operating conditions permit.
- B. A minimum of 5 Centrex lines are required to form a Centrex System.
- C. End User Common Line (EUCL) as defined in Schedule Cal.P.U.C. No. 175-T will be added to each Centrex Line.

1.2 Rates

- A. Station and Lines

| | <u>Installation Charge</u> | <u>Service Establishment Charge</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|--|--------------------------------|---|-------------------------|-------------|
| 1. Primary Lines/Primary - Semi-Restricted Lines | | | | |
| 5 line minimum (ESS;DSS) ^{/1/} | | | | |
| a. Basic Centrex Features | | | | |
| Initial charge to establish service, 5 lines up to and including 19 lines | | | | |
| - per system | NO | \$200.00 | NO | RXR++ |
| - per line, 5 lines up to and including 10 lines | \$28.00 | NO | \$142.00 (I) | RXR++ |
| - per line, 11 lines up to and including 19 lines | 28.00 | 20.00 | 142.00 (I) | RXR++ |
| Initial charge to establish service, 20 lines and over | | | | |
| - per system | NO | 400.00 | NO | |
| - per line | | NO | 142.00 (I) | RXR++ |

/1/ See California Guidebook Part 5, Section 1, Regulations.

1. CENTREX SERVICE (cont'd)

1.2 Rates (cont'd)

A. Station and Lines (cont'd)

| | <u>Installation Charge</u> | <u>Service Establishment Charge</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|---|--------------------------------|---|-------------------------|-------------|
| 1. Primary Lines/Primary - Semi-Restricted Lines (cont'd) | | | | |
| b. Basic Centrex Features | | | | |
| Subsequent charge | | | | |
| - per line, up to and including 10 lines ^{/2/} | \$28.00 | NO | \$142.00 (I) | RXR++ |
| - per line, 11 lines up to and including 19 lines ^{/1,2/} | 28.00 | \$20.00 | 142.00 (I) | RXR++ |
| - per line, 20 lines and over | 28.00 | NO | 142.00 (I) | RXR++ |

/1/ The Service Establishment Charge is not applicable to the reconnection of Primary/Primary Semi-Restricted Lines, same or different telephone number.

/2/ The Service Establishment Charge is applicable to the initial installation of 11 through 19 lines in a Centrex system.

1. CENTREX SERVICE (cont'd)

1.2 Rates (cont'd)

D. Features Packages

1. Centrex Classic Feature Package^{/1,2,4/}

The following package of features are available at the rates and charges set forth below and are applicable to each primary line of a Centrex system. The customer may select any combination of features included in the following package.

| | <u>Installation Charge</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|---|--------------------------------|--------------------------------|-------------|
| Call Forwarding Busy Line – All Calls | | | |
| Call Forwarding Don't Answer - All Calls | | | |
| Call Forwarding Variable - Unlimited | | | |
| Call Hold | | | |
| Call Pickup ^{/3/} | | | |
| DID to DOD Transfer | | | |
| Directed Call Pickup ^{/3/} | | | |
| Message Waiting Indicator | | | |
| - each primary line equipped | \$5.00 | \$8.00 (I) | DAFBC |
| | | <u>Nonrecurring Charge</u> | <u>USOC</u> |
| Miscellaneous Change Charge to change from individual Optional Features to Centrex Classic Feature Package | | | |
| - each primary line equipped | | \$10.00 | NA |

/1/ Discounts including, but not limited to, Feature Package A and B, are not available with Centrex Classic Feature Package.

/2/ Variations in the switching and control equipment and customer provided equipment used may cause differences in the operation or availability of certain features; consequently Centrex Classic Feature Package will only be provided where central office facilities and operating conditions permit.

/3/ Includes the Pickup group and each line (USOCs: E3P++, E3N++, DMA++ and DPG++).

/4/ The Centrex Classic Feature Package must be applied to each line in the Centrex System.