

**3. AT&T BUSINESS LOCAL CALLING ASSURANCE**

**A. Description**

AT&T Business Local Calling Assurance is an optional business package for business customers that includes one to five individual Business Measured Rate<sup>/1/</sup> access lines (access lines) within ZUM and non-ZUM exchanges<sup>/1/</sup>, Unlimited Local Calling Plan, Caller ID, and Call Forwarding services.

**B. Regulations**

1. Eligible customers are existing Business customers who have received a competitive offer and are considering switching their Business Local Exchange Access Line service to another carrier (proof of competitive offer may be required), as well as Business customers who have their local exchange access line service with either a competitive local exchange carrier (CLEC) or the incumbent local exchange carrier in an area where the Company offers service as a CLEC, and who now wish to establish their business local exchange access line service with the Company. This eligibility requirement is not applicable to customers with existing AT&T Business Local Calling Assurance service prior to September 1, 2016. (N)

AT&T Business Local Calling Assurance customers must agree to a 12 or a 24-month<sup>/2/</sup> term for 1 to 5 access lines, Unlimited Local Calling Plan, Caller ID and Call Forwarding at rates set forth in C. following.

Regulations for the individual services in AT&T Business Local Calling Assurance will be governed by the respective Guidebooks listed in D. following.

2. AT&T Business Local Calling Assurance is not available with Foreign Exchange Service, Remote Call Forwarding, Toll Free services, PBX Trunks, Centrex, Semi-Public or Coin services.
3. A customer may have up to five (5) lines maximum per location subscribed to an AT&T Business Local Calling Assurance agreement.
4. Customers will receive a waiver of nonrecurring charges associated with the establishment of individual Business Measured Rate<sup>/1/</sup> service, Caller ID and Call Forwarding ordered at the time of initial subscription to AT&T Business Local Calling Assurance. Applicable nonrecurring charges will apply to services added after the initial order.
5. AT&T Business Local Calling Assurance is offered as a 12-month oral re-subscribe agreement or a 24-month<sup>/2/</sup> term. Under the 12-month re-subscribe option, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the initial 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. Customers are under no obligation to re-subscribe after any 12-month term period, however, customers must contact the Company prior to the beginning of the new 12-month term if they wish to cancel the upcoming 12-month term.

/1/ See California Out of Territory Guidebook Part 4, Section 1.

/2/ Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Only a new 12-month term will be available. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.