

1. MEASURED RATE SERVICES**1.1 BUSINESS MEASURED RATE SERVICE (cont'd)****C RATES AND CHARGES****4. Zone Usage Measurement Service**

Day, Evening, Night and Weekend rates are applicable to all ZUM service calls based on the initial and additional minutes used as shown below:

Zone 1 and Zone 2 calls are summarized
Zone 3 calls are individually billed

(a). Timed measured rate service^{/5/}, Zones 1 and 2

	<u>Local</u> ^{/5/} <u>Zones 1 & 2</u> <u>Rate</u>	<u>Zone 3</u> <u>Rate</u>	
<u>DAY</u>			
First minute ^{/1/, /2/}	\$0.2200	\$0.2200	(l)
Additional minute ^{/1/, /2/}	0.2200	0.2200	(l)
<u>EVENING</u>			
First minute ^{/1/, /2/}	0.2200	0.2200	(l)
Additional minute ^{/1/, /2/}	0.2200	0.2200	(l)
<u>NIGHT & WEEKEND</u>			
First minute ^{/1/, /2/}	0.2200	0.2200	(l)
Additional minute ^{/1/, /2/}	0.2200	0.2200	(l)

(b). Untimed Measured Rate Service^{/3/}

All days/hours, each call 0.05

(c). Zone Mileage

In general^{/4/}, zone calling mileage is applicable as follows:

<u>Zone</u>	<u>Rate Center</u> <u>Mileage</u>
1 (Local Calls)	0-8 miles
2 (Local Calls)	9-12 miles
3	12-16 miles

/1/ Fractional amounts are rounded to the nearest cent.

/2/ Or fraction thereof.

/3/ See preceding section.

/4/ Exceptions made by Commission approval.

/5/ Local calls are the equivalent of Zone 1 and Zone 2 calls in non-ZUM exchanges.

1. INTRALATA TOLLSERVICE (cont'd)**1.1 LOCAL TOLL SERVICE (cont'd)****B. RATES****1. BUSINESS SCHEDULE**

		DAY RATE		
		Dial		
<u>Rate Mileage</u>	<u>1-Minute</u>	<u>Each Additional</u>		
		<u>Minute</u>		
13- 16	\$1.90	\$1.90		(l)
17- 20	1.90	1.90		
21- 25	1.90	1.90		
26- 30	1.90	1.90		
31- 40	1.90	1.90		
41- 50	1.90	1.90		
51- 70	1.90	1.90		
Over 71	1.90	1.90		(l)
		EVENING RATE		
		Dial		
<u>Rate Mileage</u>	<u>1-Minute</u>	<u>Each Additional</u>		
		<u>Minute</u>		
13- 16	\$1.90	\$1.90		(l)
17- 20	1.90	1.90		
21- 25	1.90	1.90		
26- 30	1.90	1.90		
31- 40	1.90	1.90		
41- 50	1.90	1.90		
51- 70	1.90	1.90		
Over 71	1.90	1.90		(l)
		NIGHT AND WEEKEND RATE		
		Dial		
<u>Rate Mileage</u>	<u>1-Minute</u>	<u>Each Additional</u>		
		<u>Minute</u>		
13- 16	\$1.90	\$1.90		(l)
17- 20	1.90	1.90		
21- 25	1.90	1.90		
26- 30	1.90	1.90		
31- 40	1.90	1.90		
41- 50	1.90	1.90		
51- 70	1.90	1.90		
Over 71	1.90	1.90		(l)

1. OPTIONAL CALLING PLANS**1.1. Local Usage Blocks of Time****A. TERMS AND CONDITIONS**

1. All terms and conditions relating to the individual service offerings found in this Guidebook as specified on the list of services (California Out of Territory Guidebook Part 2, Section 2) can be found in the Guidebook or tariff schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of the service from this Guidebook.
2. All rates and charges may be adjusted at a later date.

B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$16.56	(l)
Local 700, each line	NO	42.78	(l)
Local 1200, each line	NO	70.38	(l)
Out of Block, per minute	NO	0.017	

5. VALUE PROMISESM – FLAT RATE PLANS(cont'd)**5.3 FLAT RATE PRO FOR BUSINESS - OPTION 2 (FLAT RATE PRO 2)****A. DESCRIPTION**

Flat Rate Pro for Business - Option 2, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. Flat Rate Pro 2 offers one flat rate per minute for local calls and a different flat rate per minute for all other eligible calls: Zone 3, Local Toll, card and Custom 8 calls.

B. REGULATIONS

1. Flat Rate Pro for Business - Option 2 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 2 rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Conference calls and any other calls requiring operator handling are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.^{/2/} /3/
4. These rates are applicable to Flat Rate Pro for Business - Option 2 only and do not apply to any other Company offered plans.
5. Flat Rate Pro for Business - Option 2 is only available on billing telephone numbers (BTNs) billed to the customer of record.
6. Flat Rate Pro for Business - Option 2 is not available on Basic 8, Easy 8, 900^{/1/}, or Private Line Services.
7. The customer will receive one second billing with an eighteen second minimum on all Zone 3 and Local Toll. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.
8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 2 calling plan prior to the termination date.

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

/3/ correction

8. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd)**8.1 TERMS AND CONDITIONS (cont'd)**

- H. Conference calls and any other calls requiring operator handling are not included and will be billed (C) at the applicable message toll rates. Only California Direct Dialed IntraLATA calls originating and terminating within the Company's Service Area are included.
- I. Three months prior to the end of the term, the customer will be notified in writing that they are nearing the end of their term. At that time, the customer may either subscribe to another term of the same length, choose the alternate term or disconnect. If the customer takes no action the service will be automatically renewed for the same term. Customers will have a 60-day grace period after the new term begins to cancel the new term without incurring penalties.
- J. At the expiration of the current term if the customer elects to renew their 24 month term or migrate from a 36 month term to a 24 month term, they will receive a Loyalty Bonus credit on their phone bill of \$500. Customers who renew their 36 month term or migrate from a 24 month term to a 36 month term will receive a Loyalty Bonus credit of \$1,000. Renewal will be at the current Guidebook rate.
- K. If the customer elects to renew their term or is automatically renewed, the customer will receive the Loyalty Bonus credit after 60 days after the end of the grace period as set forth in J., preceding.
- L. If the Guidebook rates for Access Advantage Plus Packages or services from Add-On Menu decrease during the term the customer will automatically receive the lower Guidebook rate. If the rates increase, the current rates will be grandfathered for the duration of the term.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended.