

1. RULES (cont'd)

1.5 RULE NO. 5 - ESTABLISHMENT AND REESTABLISHMENT OF CREDIT

Establishment and re-establishment of credit for services shall be consistent with the specifications in California Guidebook Part 2, Section 2.

1.6 RULE NO. 6 - ADVANCE PAYMENTS AND DEPOSITS

Advance payments and deposits for services shall be consistent with the specifications in California Guidebook Part 2, Section 2.

Customers may be required to prepay 25% when estimated non-recurring charges are over \$5,000; and 50% when estimated non-recurring charges are over \$10,000.

For Access Services or Special Access Services, see Schedule Cal. P.U.C. No. 175-T, Section 2.4.1(A), Payment of Rates, Charges and Deposits.

1.7 RULE NO. 7 - RENDERING AND PAYMENT OF BILLS

Rendering and payment of bills for services shall be specified in California Guidebook Part 2, Section 2 with the exception of Paragraphs I.1, I.4 c(b) and I.5. The three (3) month limit to back billing is not applicable to services in other LEC exchanges.

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For Access Services or Special Access Services, see Schedule Cal. P.U.C. No. 175-T:

- Payment of Rate, Charges and Deposits, Section 2.4.1 (B)-(H)
- Minimum Periods, Section 2.4.2
- Title or Ownership Rights, Section 2.4.7
- Billing of Access Services by More Than One Company, Section 2.4.8

1.8 RULE NO. 8 - DISPUTED BILLS

Disputed bills for services shall be resolved as specified in California Guidebook Part 2, Section 2, or for Access Services or Special Access Services, see Schedule Cal. P.U.C. No. 175-T, Section 2.4.1.(B)(3)(c)-(d).

1.9 RULE NO. 9 - PROMOTIONAL OFFERINGS, SERVICE WARRANTIES, DISCOUNTED OFFERINGS, DONATED OFFERINGS AND PRICE GUARANTEES

Company may offer promotional offerings (e.g., free installation, first month free, etc.), service warranties, discounted offerings, and donated offerings, and guaranteed pricing. These promotional offerings are listed in California Out of Territory Guidebook Part 2, Section 8.

1.10 RULE NO. 10 - RELEASE OF MESSAGES, DATA, CREDIT AND CALLING RECORDS

The release of messages, data, credit and calling records associated with services shall be consistent with the specifications in California Guidebook Part 2, Section 2.

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1. RULES (cont'd)

1.11 RULE NO. 11 – REFUSAL, TERMINATION OR DISCONTINUANCE OF SERVICES (cont'd)

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1. RULES (cont'd)

1.11 RULE NO. 11 – REFUSAL, TERMINATION OR DISCONTINUANCE OF SERVICES (cont'd)

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**2. TERMS AND CONDITIONS (cont'd)**

**2.3 REGULATIONS – ACCESS SERVICES (cont'd)**

2.3.5 Payment Arrangements and Credit Allowances (cont'd)

2.3.5.1 Payment of Rates, Charges and Deposits (cont'd)

C. When a payment for Access Service charges billed under this Guidebook is due to the Company from the customer as set forth in B.(3), preceding on the same payment date that a Purchase of Accounts Receivable net purchase amount is due to the customer from the Company as set forth in Schedule Cal. P.U.C. No. 175-T, Section 8.2.3 the Company may, with at least 31 days notice to the customer, net the payment for customer Access Service Charges with the net purchase amount. The Company will pay the net amount to the customer on the payment date when such net amount is due to the customer or require the customer to pay the Company.

D. Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this Guidebook will be prorated to the number of days or major fraction of days based on a 30 day month. The Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of any bill.

A bill for IntraLATA Private Line service shall not include any previously unbilled charge for service furnished prior to three months immediately preceding the date of the bill (as described in 2.4.2,E.).

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E. When a rate as set forth in this Guidebook is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).