

1. CUSTOM 8 TOLL-FREE SERVICES^{/1/}

A. TERMS AND CONDITIONS

1. All terms and conditions relating to the individual service offerings found in this Guidebook schedule as specified on the list of services (Part 2, Section 2 preceding) can be found in the Tariff or Guidebook schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of service from this Guidebook.
2. All rates and charges may be adjusted at a later date.
3. Limited Offering Service. Existing Custom 8 services will continue to be furnished to existing customers. The Company will not provide new service. Customers may change their Point-to-Number (PTN) on their existing Custom 8 service but cannot make any other change to their service.

B. RATES AND CHARGES

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
1. CUSTOM 8 ON A REGULAR BUSINESS LINE			
- Custom 8, per 8XX number	\$28.50	\$70.00 (I)	W8B+T
2. DEDICATED ACCESS LINE			
- Custom 8, per line	66.49	19.00	W8B++
3. DIGITAL 8	NO	NO	DGTL8

/1/ Limited Offering Service effective September 5, 2007. See 1.A.3.following.

1. CUSTOM 8 TOLL-FREE SERVICES^{/1/} (cont'd)

B. RATES AND CHARGES (cont'd)

4. USAGE CHARGES

Usage charges apply to intraService Area inward 8XX calls placed over a specified line described in 1.B.1 and 1.B.2 preceding.

a. Set up Charge

- Per completed message on Custom 8

Charge

NO

b. Hours of Usage^{/2/}

Usage charges are based on time of day, day of week and total hours used in the billing period. The sum of hours in all three rate periods determines the applicable usage threshold level. The applicable rates apply to all Custom 8 service associated with a specific telephone number, rounded to the nearest one-tenth of an hour.

Rate Group

Rate Period

- Monday thru Friday, 8:00 a.m. to 5:00 p.m.^{/3/}
- Monday thru Friday, 5:00 p.m. to 11:00 p.m.^{/3/}
- Monday thru Friday, Weekends and Holidays listed in Part 9, Section 1 of this Guidebook
- 11:00 p.m. to 8:00 a.m.^{/3/}

1
2
3

/1/ Limited Offering Service effective September 5, 2007. See 1.A.3. preceding.

/2/ Charges for messages beginning in one time period and completing in the other time period, are determined by applying the appropriate hourly rate for the portion of the message occurring in each period.

/3/ To, but not including.

1. CUSTOM 8 TOLL-FREE SERVICES^{/1/} (cont'd)

B. RATES AND CHARGES (cont'd)

4. USAGE CHARGES (cont'd)

<u>Custom 8</u>	<u>Usage Thresholds</u>	<u>Rate Group B^{/2/}</u>				
		<u>1</u>	<u>2</u>	<u>3</u>		
- Custom 8, per hour	less than 10 hrs.	\$27.50	\$27.50	\$27.50	(1)	
	minimum 10 hrs.	27.50	27.50	27.50		
	minimum 25 hrs.	27.50	27.50	27.50		
	minimum 50 hrs.	27.50	27.50	27.50		
	minimum 100 hrs.	27.50	27.50	27.50		
	minimum 150 hrs.	27.50	27.50	27.50		
	minimum 250 hrs.	27.50	27.50	27.50		
	minimum 500 hrs.	27.50	27.50	27.50		
	minimum 1,000 hrs.	27.50	27.50	27.50		
	minimum 1,750 hrs.	27.50	27.50	27.50		
	minimum 2,500 hrs.	27.50	27.50	27.50		
	minimum 3,500 hrs.	27.50	27.50	27.50		
	minimum 5,000 hrs.	27.50	27.50	27.50		(1)

/1/ Limited Offering Service effective September 5, 2007. See 1.A.3. preceding.

/2/ The sum of the total hours in each rate period will determine the appropriate rate group to be applied.

1. CUSTOM 8 TOLL-FREE SERVICES^{/1/} (cont'd)

B. RATES AND CHARGES (cont'd)

5. OPTIONAL FEATURES ON CUSTOM 8

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Call Handling and Destination Feature			
Initial establishment of routing arrangement			
- Per 8XX number	\$ 142.49	NO	VCH
Change requested in routing arrangement			
- Per 8XX number	94.99	NO	CCH
Alternate Routing arrangement/update			
- Per 8XX number	NO	NO	VEM
b. Call Data Sample			
Initial establishment of sample			
- Per order	NO	NO	VDR
- Subsequent copies, per order	142.49	NO	VDR
c. Call Data Summary Reports			
Copies of the Report			
- Per copy	47.50	NO	VSR

/1/ Limited Offering Service effective September 5, 2007. See 1.A.3 preceding.

1. CUSTOM 8 TOLL-FREE SERVICES^{/1/} (cont'd)

B. RATES AND CHARGES (cont'd)

5. OPTIONAL FEATURES ON CUSTOM 8 (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
d. Raw Data Call Sample Reports			
Copies of the Report			
- Per copy			
- Paper copies	\$ 47.50	NO	VRP
- Electronic format	142.49	NO	VRM (C)
e. Custom 8 Directory Assistance Listing			
- Per Custom 8 number/California	NO	\$ 5.22 ^{/2/}	NDLC8
- Per Custom 8 number/Nationwide	NO	13.30 ^{/2/}	NDLUS
f. Billing Account Group (BAG)			
- Per BAG control account	NO	NO	CBGCA
- Per individual Custom 8 account in BAG	9.50	7.12	CBG

/1/ Limited Offering Service effective September 5, 2007. See 1.A.3 preceding.

/2/ Custom 8 Directory Assistance Listing monthly charges are waived if the customer's billed Custom 8 usage is \$100 or greater in that month.

2. EASY 8 TOLL-FREE SERVICE – BUSINESS^{/1/}

A. TERMS AND CONDITIONS

1. All terms and conditions relating to the service offerings found in this Guidebook as specified on the List of Services (Part 2, Section 2 preceding) can be found in the Guidebook or tariff schedule indicated next to the provisions of service from this Guidebook.
2. All rates and charges may be adjusted at a later date.
3. Limited Offering Service. Existing Easy 8 services will continue to be furnished to existing customers. The Company is not obligated to provide new service. Customers may change their Point-to-Number (PTN) on their existing Easy 8 service but cannot make any other change to their service.

B. RATES

1. Easy 8 on a Regular Business Line

	<u>Nonrecurring Rate</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Easy 8 on a Regular Business Line			
- Easy 8, per 8XX number	RR ^{/2/}	\$5.00	CEASY
- First change	None	None	None
- Subsequent changes ^{/3/}	RR	None	None
b. Usage Charges – Minutes of Usage			
		<u>Per Minute</u>	
- Easy 8, all hours, all days of the week		\$0.10	
c. Easy 8 Digital Data	NA	NA	DGTL8

/1/ Limited Offering Service effective September 5, 2007. See 2.A.3 following.

/2/ See California Guidebook Part 3, Section 1

/3/ .See California Guidebook Part 3, Section 1

2. EASY 8 TOLL-FREE SERVICE – BUSINESS^{/1/} (cont'd)

B. RATES (cont'd)

1. Easy 8 on a Regular Business Line (cont'd)

d. Usage Charges

Usage charges apply to intra service area inward 8XX calls placed over a specified line described in 1.a preceding.

	<u>Charge</u>
(1). Set up charge	
- Per completed message on Easy 8	None
(2). Hours of Usage	
(a) All hours, all days of the week are rated as shown in c. preceding.	
(b) All calls will have a minimum 30 second MATR.	

e. Optional features on Easy 8

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1). Call Handling and destination feature			
Initial establishment or routing arrangement			
- Per 8XX number	\$142.49	No	VCH
Change requested in routing arrangement ^{/2/}			
- Per 8XX number	94.99	No	CCH
Alternate Routing arrangement/update			
- Per 8XX number	No	No	VEM

/1/ Limited Offering Service effective September 5, 2007. See 2.A.3 preceding.

/2/ Changes may be made as normal service updates (same as change charge) on a regular business basis.

2. EASY 8 TOLL-FREE SERVICE – BUSINESS^{/1/} (cont'd)

B. RATES (cont'd)

1. Easy 8 on a Regular Business Line (cont'd)

e. Optional Features on Easy 8 (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
(2). Call Data Sample				
Initial establishment of Sample				
- Per order	No	No		VDR
- Subsequent copies, per order	\$142.49	No		VDR
(3). Call Data Summary Reports				
Copies of the Report				
- Per copy	47.50	No		VSR
(4). Raw Data Call Sample Reports				
Copies of the Report				
- Per copy				
- Paper copies	47.50	No		VRP
- Electronic format	142.49	No		VRM (C)
(5). Easy 8 Directory Assistance Listing				
- Per 8XX number/California	No	\$ 5.22 ^{/2/}		NDLC8
- Per 8XX number/Nationwide	No	13.30 ^{/2/}		NDLUS
(6). Billing Account Group (BAG)				
- Per BAG control account	No	No		CBGCA
- Per individual Easy 8 account	9.50	7.12		CBG

/1/ Limited Offering Service effective September 5, 2007. See 2.A.3 preceding.

/2/ Easy 8 Directory Assistance Listing monthly charges are waived if the customer's billed Easy usage is \$100.00 or greater in that month.